

Bench Press Your Benchmarking: Best Practices in Performance Measure Development, Challenges, and Lessons Learned

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2012 ANNUAL MEETING



American Bus Benchmarking Group: 13 Members Across the US in a Wide Range of Urban and Suburban Environments



Introduce Our Panelists



Mark Trompet- Bus Benchmarking Program Manager, ABBG; and Senior Research Associate, Railway and Strategy Centre, Department of Civil and Environmental Engineering, Imperial College London, United Kingdom



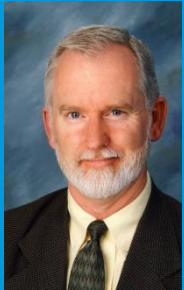
Alex Barron- Project Manager, ABBG; and Senior Research Associate, Railway and Transportation Strategy Centre, Department of Civil and Environmental Engineering, Imperial College London, United Kingdom



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Carl Desrosiers- Member, International Bus Benchmarking Group; and CEO, Societe de Transport de Montreal, QC



Mark Donaghy- Member, ABBG; Member, APTA Board of Directors; and Executive Director, Greater Dayton Regional Transit Authority, Dayton, OH



Jeff Hamm- Member, ABBG; Chair, APTA Mid-Size Operations Committee; Member, APTA Board of Directors; and Executive Director/CEO, Clark County Public Transportation Benefit Area Authority, Vancouver, WA

