

SCHEDULE-AT-A-GLANCE

See “About the Session & Training Routes,”
page 19, for Routes A – T details.

SATURDAY, MAY 1

8:30 – 10 a.m.

Diversity Council

George Bush, Mezzanine Level, Renaissance

9:30 a.m. – 5 p.m.

APTA System Safety Seminar

Grand Ballroom B, Mezzanine Level, Renaissance

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1 – 5 p.m.

▶ **APTA Registration Desk**

pg.12

▶ **Host Information Desk**

pg.15

Whitehall, Mezzanine Level, Renaissance

6 p.m.

Human Resources Committee

(Meet in the Renaissance Lobby at 5:45 p.m.)

SUNDAY, MAY 2

7 a.m. – 5 p.m.

INTERNATIONAL BUS ROADEO COMPETITION

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Greater Cleveland Regional Transit Authority's Training Center,
West Park Station, 14510 Lorain Road, Cleveland, OH 44411

7:30 a.m. – 6 p.m.

▶ **APTA Registration Desk**

pg.12

▶ **Host Information Desk**

pg.15

Whitehall, Mezzanine Level, Renaissance

7:30 – 9:30 a.m.

Small Operations Committee

Grand Ballroom A, Mezzanine Level, Renaissance

8 – 10:30 a.m.

Bus Safety Committee

Ballroom Salon D, Second Floor, Marriott

8 a.m. – 5p.m.

▶ **Moderators/Speakers & A/V Preview Room**

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Case, Conference Level, Renaissance

8:30 – 9:30 a.m.

Regulatory Activities Subcommittee (Access Committee)

George Bush, Mezzanine Level, Renaissance

8:30 – 10 a.m.

Workforce Development Subcommittee

Halle, Conference Level, Renaissance

10 – 11:30 a.m.

▶ **Accessible Transit & Paratransit Operations Subcommittee (Access Committee)**

Gold Room, Mezzanine Level, Renaissance

SUNDAY (CONTINUED)

10 – 11:30 a.m. (continued)

▶ **Legislative Committee**

Ambassador, Lobby Level, Renaissance

10 a.m. – 12 p.m.

Information Technology Committee

Ballroom Salons A&B, Second Floor, Marriott

10:30 a.m. – 12 p.m.

Labor Relations Subcommittee

Halle, Conference Level, Renaissance

12 – 2 p.m.

Research & Technology Committee

Ballroom Salons A&B, Second Floor, Marriott

12:30 – 2 p.m.

Older Adult Transportation Subcommittee (Access Committee)

Gold Room, Mezzanine Level, Renaissance

1 – 2 p.m.

▶ **Leadership APTA Alumni**

Ballroom Salon C, Second Floor, Marriott

▶ **Business Member Government Affairs Committee**

Grand Ballroom A, Mezzanine Level, Renaissance

▶ **Intergovernmental Issues Subcommittee**

Ballroom Salon E, Second Floor, Marriott

1 – 3 p.m.

Marketing & Communications Committee

Ballroom Salons F-H, Second Floor, Marriott

2 – 3 p.m.

Federal Procedures Subcommittee

Ballroom Salon E, Second Floor, Marriott

2 – 4 p.m.

▶ **Human Resources Committee**

Ballroom Salon D, Second Floor, Marriott

▶ **Communications Subcommittee (Power, Signals & Communications Committee)**

Ballroom Salons A&B, Second Floor, Marriott

2:30 – 4 p.m.

▶ **Access Committee**

Gold Room, Mezzanine Level, Renaissance

▶ **Business Member Business Development Committee**

Halle, Conference Level, Renaissance

3 – 4 p.m.

This is APTA —

Realizing the Full Potential of Membership

George Bush, Mezzanine Level, Renaissance

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SUNDAY (CONTINUED)

3 – 4:30 p.m.

Systems Management and Operations Planning & Multimodal Operations Planning Subcommittees

Ballroom Salon E, Second Floor, Marriott

4:30 – 6 p.m.

OPENING GENERAL SESSION

Public Transportation Takes Us There

Grand Ballroom B, Mezzanine Level, Renaissance

pg.25

7 – 9 p.m.

WELCOMING RECEPTION

Rock and Roll Hall of Fame and Museum

pg.26

MONDAY, MAY 3

7 – 8:15 a.m.

Business Member Networking Breakfast

Superior, Lower Lobby Level, Renaissance

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7 – 8:30 a.m.

Bus & Paratransit CEOs Committee

Ambassador, Lobby Level, Renaissance

7 a.m. – 5:30 p.m.

▶ **APTA Registration Desk**

pg.12

▶ **Host Information Desk**

Whitehall, Mezzanine Level, Renaissance

pg.15

7:30 – 8:30 a.m.

▶ **Coffee Service**

Grand Ballroom Foyer, Mezzanine Level, Renaissance

Ballroom Foyer, Second Floor, Marriott

8 a.m. – 5 p.m.

▶ **Moderators/Speakers & A/V Preview Room**

Case, Conference Level, Renaissance

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▶ **Business Member Resource Room**

George Bush, Mezzanine Level, Renaissance

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▶ **TCRP Information Center**

Ballroom Foyer, Second Floor, Marriott

pg.18

8:30 – 10 a.m.

Celebrating and Looking Beyond the 20th Anniversary of the ADA

Ballroom Salon C, Second Floor, Marriott

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Partners in Mobility Management

Ballroom Salon D, Second Floor, Marriott

pg.29

Pandemic Risk Management

Ballroom Salons F-H, Second Floor, Marriott

pg.30

MONDAY (CONTINUED)

8:30 – 10 a.m. (continued)

Labor Management Partnerships

Grand Ballroom A, Mezzanine Level, Renaissance

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BRT and ITS

Ballroom Salon E, Second Floor, Marriott

pg.32

ROADEO OPERATORS TRAINING

Vehicle Operations & the ADA

Van Aken, Conference Level, Renaissance

pg.32

ROADEO MECHANICS TRAINING

Door Systems

Exhibit Hall, Mezzanine Level, Renaissance

pg.33

10:30 a.m. – 12 p.m.

HOST FORUM

Grand Ballroom B, Mezzanine Level, Renaissance

pg.34

10:30 a.m. – 5:30 p.m.

NTI TRAINING

International Forum on Innovative Practices in Global Accessibility

Gold Room, Mezzanine Level, Renaissance

pg.35

11 a.m. – 4 p.m.

BUS DISPLAY

Franz Pastorius Blvd. & Mall B, Convention Center

pg.36

2:15 – 3:45 p.m.

Customer Service Challenge

Grand Ballroom B, Mezzanine Level, Renaissance

pg.36

Wheelchair Access: Promising Practices, Standards, and Training — Part 1

Ballroom Salon C, Second Floor, Marriott

pg.37

Listening To and Learning From the Community

Superior & Erie, Second Floor, Marriott

pg.37

WEBCAST SESSION

Emergency Preparedness & Management...

An “All Hazards” Approach

Ballroom Salon E, Second Floor, Marriott

pg.38

Buying a New Bus?

Ballroom Salons F-H, Second Floor, Marriott

pg.39

Priority Corridors (BRT)

Ballroom Salons A&B, Second Floor, Marriott

pg.40

Best Practices for Small Operators

Grand Ballroom A, Mezzanine Level, Renaissance

pg.41

Affordable Technologies

Ballroom Salon D, Second Floor, Marriott

pg.42

ROADEO OPERATORS TRAINING

Defensive Driving

Van Aken, Conference Level, Renaissance

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SCHEDULE-AT-A-GLANCE

See “About the Session & Training Routes,”
page 19, for Routes A – T details.

MONDAY (CONTINUED)

2:15 – 3:45 p.m. [continued]

T ROADEO MECHANICS TRAINING Transmissions pg.44
Severance, Conference Level, Renaissance

4 – 5:30 p.m.

A Bridges to Accessibility pg.44
Superior & Erie, Second Floor, Marriott

A Wheelchair Access: Promising Practices, Standards, and Training — Part 2 pg.45
Ballroom Salon C, Second Floor, Marriott

D Knock, Knock... Who's There? The 2010 Engine! pg.46
Ballroom Salon E, Second Floor, Marriott

D Quality Service pg.47
Ballroom Salons F-H, Second Floor, Marriott

D Performance Benchmarking: How Does My Agency Stack Up? pg.48
Grand Ballroom A, Mezzanine Level, Renaissance

E Sustainable Transit: Going Green, Going Beyond pg.49
Ballroom Salon D, Second Floor, Marriott

5:30 – 7 p.m.

Sustainability Committee
Ambassador, Lobby Level, Renaissance

TUESDAY, MAY 4

7 – 8 a.m.

▶ Coffee Service
Grand Ballroom Foyer, Mezzanine Level, Renaissance
Ballroom Foyer, Second Floor, Marriott

7 – 8 a.m.

▶ Bus Operations Committee
Stouffer, Conference Level, Renaissance

▶ Clean Propulsion & Support Technology Committee
Ambassador, Lobby Level, Renaissance

▶ Environmental Justice/Title VI & Environmental Planning Subcommittees
Exhibit Hall, Mezzanine Level, Renaissance

7:30 a.m. – 5:30 p.m.

▶ APTA Registration Desk pg.12
▶ Host Information Desk pg.15
Whitehall, Mezzanine Level, Renaissance

8 a.m. – 5 p.m.

▶ Moderators/Speakers & A/V Preview Room pg.17
Case, Conference Level, Renaissance

TUESDAY (CONTINUED)

8 a.m. – 5 p.m. [continued]

▶ Business Member Resource Room pg.16
George Bush, Mezzanine Level, Renaissance

▶ TCRP Information Center pg.18
Ballroom Foyer, Second Floor, Marriott

8 – 9:30 a.m.

A Transitions: Integrating Paratransit Riders with Fixed-Route Services pg.51
Gold Room, Mezzanine Level, Renaissance

B Telling Our Story pg.52
Grand Ballroom B, Mezzanine Level, Renaissance

C What's so Distracting? pg.52
Superior & Erie, Second Floor, Marriott

D Let's Get Real — BRT Performance pg.53
Ballroom Salon E, Second Floor, Marriott

D New Innovations with Hybrid Buses and Alternative Fuels pg.54
Ballroom Salon D, Second Floor, Marriott

G A Career Ladder with Feet in Both Camps pg.55
Grand Ballroom A, Mezzanine Level, Renaissance

H Communications, Radios, the FCC and Beyond pg.56
Ballroom Salons F-H, Second Floor, Marriott

T ROADEO OPERATORS TRAINING Safe Driving & Saving the Environment pg.57
Van Aken, Conference Level, Renaissance

T ROADEO MECHANICS TRAINING Cummins Technology pg.57
Severance, Conference Level, Renaissance

8 a.m. – 2 p.m.

T NTI TRAINING Fundamentals of Supervisory Training pg.58
F Ballroom Salon C, Second Floor, Marriott

9:45 – 11 a.m.

GENERAL FORUM Telling the Story of a Champion pg.58
Gold Room, Mezzanine Level, Renaissance

10:30 a.m. – 2 p.m.

BUS & PARATRANSIT PRODUCTS & SERVICES SHOWCASE pg.59
Public Auditorium, Convention Center

2:15 – 3:45 p.m.

A Walk and Roll pg.60
Ballroom Salons A&B, Second Floor, Marriott

G Business Round-Table Discussions: Procurement in Motion pg.61
Grand Ballroom A, Mezzanine Level, Renaissance

TUESDAY (CONTINUED)

2:15 – 3:45 p.m. [continued]

H WEBCAST SESSION ITS and Information Technology Merging pg.62
Ballroom Salon D, Second Floor, Marriott

2:15 – 5 p.m.

A Small Operator's Tour de Force pg.63
Main lobby of the Marriott Hotel

2:15 – 5 p.m.

TECHNICAL TOURS
▶ METRO Intermodal Transit Center – Akron Ohio pg.64
▶ RTA HealthLine BRT Tour pg.65
▶ RTA Triskett District Bus Facility pg.65

4 – 5:30 p.m.

A Coordination and Partnership for Quality Service pg.66
Gold Room, Mezzanine Level, Renaissance

F Four Generations at Work: Needs, Expectations, Outcomes pg.67
Ballroom Salon D, Second Floor, Marriott

4 – 5:30 p.m.

ITS Public Transit Forum
Stouffer, Conference Level, Renaissance

4:30 – 6 p.m.

Land Use & Economic Development Subcommittee
Ambassador, Lobby Level, Renaissance

7 – 9:30 p.m.

APTA INTERNATIONAL BUS ROADEO AWARDS BANQUET pg.69
Grand Ballroom, Mezzanine Level, Renaissance

WEDNESDAY, MAY 5

7 – 8 a.m.

Bus Technical Maintenance Committee
Ambassador, Lobby Level, Renaissance

7:30 – 8:30 a.m.

▶ Coffee Service
Grand Ballroom Foyer, Mezzanine Level, Renaissance
Ballroom Foyer, Second Floor, Marriott

8 a.m. – 12:30 p.m.

▶ APTA Registration Desk pg.12
▶ Host Information Desk pg.15
Whitehall, Mezzanine Level, Renaissance

8 a.m. – 2 p.m.

▶ Moderators/Speakers & A/V Preview Room pg.17
Case, Conference Level, Renaissance

WEDNESDAY (CONTINUED)

8 a.m. – 5 p.m.

▶ Business Member Resource Room pg.16
George Bush, Mezzanine Level, Renaissance

▶ TCRP Information Center pg.18
Ballroom Foyer, Second Floor, Marriott

8:30 – 10 a.m.

A Mobility Services for All Americans (MSAA) pg.70
Gold Room, Mezzanine Level, Renaissance

B TOD 101 Training pg.71
Ballroom Salon E, Second Floor, Marriott

G Operating in the New Normal pg.72
Grand Ballroom B, Mezzanine Level, Renaissance

G How to Effectively Work with the Media pg.73
Ballroom Salons A & B, Second Floor, Marriott

H Electronic Payment Systems — New Technology pg.73
Ballroom Salon E, Second Floor, Marriott

10:15 – 11:45 p.m.

A Paratransit Policies and Practices pg.74
Gold Room, Mezzanine Level, Renaissance

B Social Media & Public Transit pg.75
Severance, Conference Level, Renaissance

B Sustainability and Urban Design Training pg.76
Ballroom Salon E, Second Floor, Marriott

C Achieving Safety Excellence for the Transit Industry pg.77
Ballroom Salons A&B, Second Floor, Marriott

D Achieving Efficiencies through Better Planning pg.78
Ballroom Salons F-H, Second Floor, Marriott

F WORKFORCE DEVELOPMENT

Blue Ribbon Panel Plans, Studies & Industry Updates pg.79
Ballroom Salon D, Second Floor, Marriott

12:15 – 2 p.m.

CLOSING GENERAL SESSION Dealing with the Downturn pg.80
Grand Ballroom B, Mezzanine Level, Renaissance

2:30 – 4 p.m.

Bus & Paratransit Conference Planning Subcommittee
Ambassador, Lobby Level, Renaissance

2:30 – 4:30 p.m.

B Planning Partnerships to Address Sustainability and Livability in Transportation Planning pg.82
Grand Ballroom A, Mezzanine Level, Renaissance