

# One-on-One Training for Customers Transitioning to Fixed Route

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**2010 BUS & PARATRANSIT CONFERENCE**

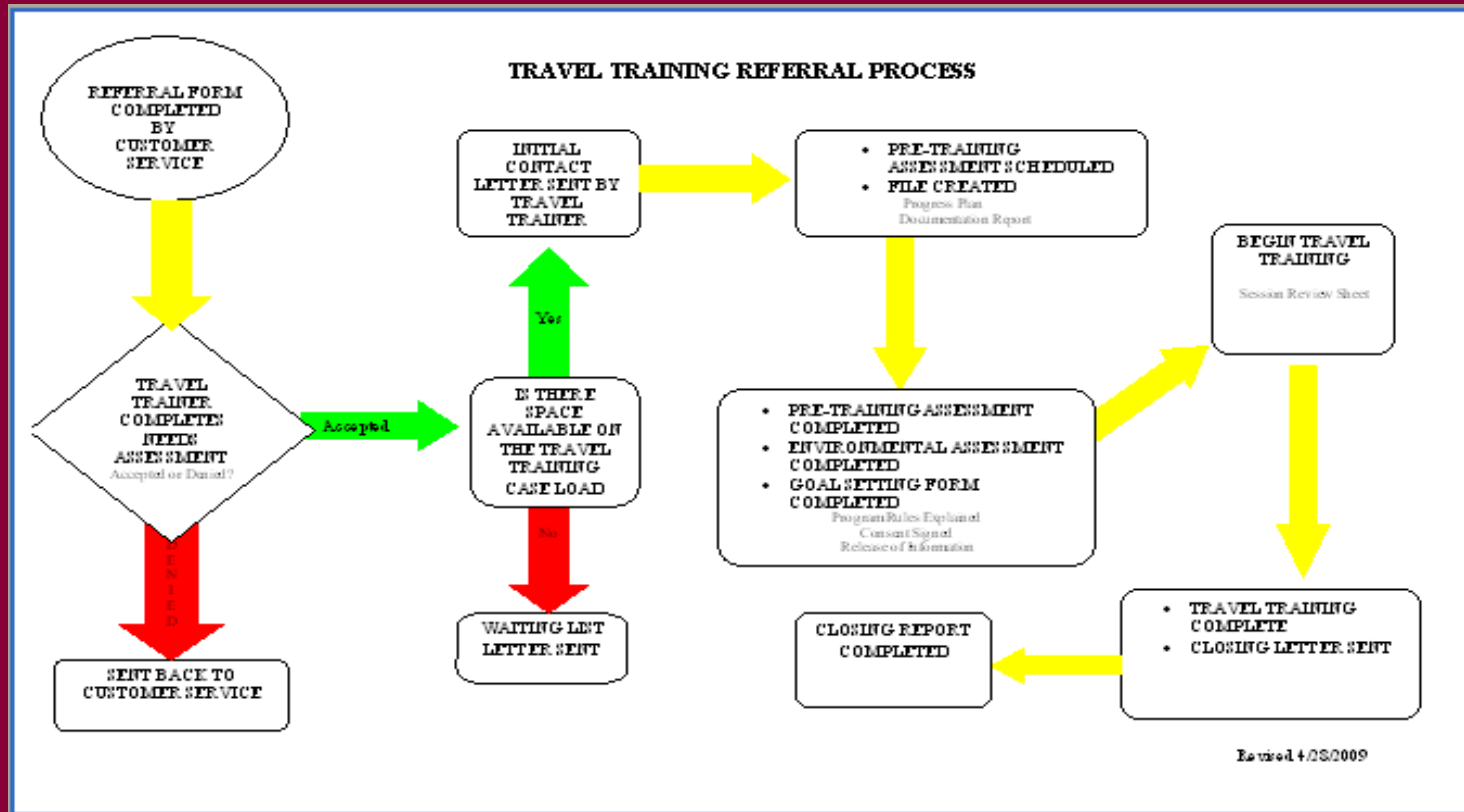
# What is One-on-One training?

One-on-one training is designed to teach seniors and people with disabilities to travel safely and independently on fixed-route public transit.

# Training Process

- Referrals
- Needs Assessment
- Pre-Training Assessment
- Goals
- Environmental Assessment
- Training

# Referral Process



# Needs Assessment

Paratransit vs. Fixed-Route

# Pre-Training Assessment

## Three Important Sections

- Cognitive/Psychiatrist Disabilities
- Physical Disabilities
- Visual Disabilities

# Environmental Assessment

Barriers specific to the trainee's disability include but are not limited to the following:

- Constructions zones
- Rough grassy areas
- Distance to the bus stop
- Lack of seat at a bus stop
- Missing or broken curb cuts
- Signage (large print or Braille)
- Type of street crossing (signal or sign)
- Uneven or broken concrete on sidewalks
- Number of lanes of traffic at the street crossing

# Benefits

- Individual
- Individual's Family
- Transit System



# Individual

- Self-Sufficiency/Independence
- Social/Recreation
- Spontaneous Travel

# Individual's Family

- Decreased dependence on others
- Decreased transportation cost

# Transit System

- Increase in public transportation ridership
- Establishes a link between Transit System and the community
- Cost savings

# Questions