

Crisis Management For Board Members

Thomas F. Lewis, III
Transpo Board Chairman
South Bend, Indiana



**2010 TRANSIT BOARD MEMBERS SEMINAR AND
BOARD SUPPORT EMPLOYEE DEVELOPMENT WORKSHOP**

Crises Handled in Two Years as Transpo Board Chair

- Attempted Elimination
- Controversial advertising demands
- Severe budget shortfall
- Sexual harassment claim
- EEOC claim

Attempted Elimination

- Fact gathering

Attempted Elimination

- Fact gathering
- Legislative procedure

Attempted Elimination

- Fact gathering
- Legislative procedure
- Allies

Attempted Elimination

- Fact gathering
- Legislative procedure
- Allies
- Lobbying

Attempted Elimination

- Fact gathering
- Legislative procedure
- Allies
- Lobbying
- Internal communication

Attempted Elimination

- Fact gathering
- Legislative procedure
- Allies
- Lobbying
- Internal communication
- External communication

Controversial Advertising Demands

- Fact gathering

Controversial Advertising Demands

- Fact gathering
- Legal Analysis

Controversial Advertising Demands

- Fact gathering
- Legal Analysis
- Internal communication

Controversial Advertising Demands

- Fact gathering
- Legal Analysis
- Internal communication
- External communication

Severe Budget Shortfall

- Fact gathering

Severe Budget Shortfall

- Fact gathering
- Planning

Severe Budget Shortfall

- Fact gathering
- Planning
- Internal communication

Severe Budget Shortfall

- Fact gathering
- Planning
- Internal communication
- External communication

Sexual Harassment Claim

- Sexual harassment policy

Sexual Harassment Claim

- Sexual harassment policy
- Fact gathering

Sexual Harassment Claim

- Sexual harassment policy
- Fact gathering
- Confidentiality

Sexual Harassment Claim

- Sexual harassment policy
- Fact gathering
- Confidentiality
- Internal communication

EEOC Claim

- Fact gathering

EEOC Claim

- Fact gathering
- Legal Analysis

EEOC Claim

- Fact gathering
- Legal Analysis
- Authority

EEOC Claim

- Fact gathering
- Legal Analysis
- Authority
- Internal Communication