

Public Transportation  
**FACT BOOK**



AMERICAN  
PUBLIC  
TRANSPORTATION  
ASSOCIATION

2011

# 2011 PUBLIC TRANSPORTATION FACT BOOK

*62nd Edition*

April 2011

PUBLISHED BY

**American Public Transportation Association**

Fact book historical tables and  
additional data are available at:  
<http://www.apta.com/>

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## **APTA's Vision Statement**

Be the leading force in advancing public transportation.

## **APTA's Mission Statement**

APTA serves and leads its diverse membership through advocacy, innovation, and information sharing to strengthen and expand public transportation.

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American Public Transportation Association  
Washington, DC  
April 2011

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Suggested Identification: American Public Transportation Association: *2011 Public Transportation Fact Book*, Washington, DC, April, 2011.

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## Introduction

The American Public Transportation Association is a nonprofit international association of more than 1,500 public and private member organizations including public transportation systems and commuter rail operators; planning, design, construction and finance firms; product and service providers; academic institutions; transit associations; and state departments of transportation. APTA members serve the public interest by providing safe, efficient and economical public transportation services and products. Over 90 percent of persons using public transportation in the United States and Canada are served by APTA members.

The **Public Transportation Fact Book** (formerly the **Transit Fact Book**) was first published in 1943. Available data are expanded by standard statistical methods to estimate U.S. national totals. *All data are for the U.S. only, except for the section on Canada.* Data for Canada were provided by the Canadian Urban Transit Association (CUTA).

This book includes only public transportation data and excludes taxicab, unregulated jitney, school, sightseeing, intercity, charter, and military services, and services not available to the general public, or segments of the general public (e.g., governmental and corporate shuttles), and special application systems (e.g., amusement parks, airports, and the following types of ferry service: international, rural, rural interstate, and urban park).

Data are based on the annual National Transit Database (NTD) report published by the U.S. Federal Transit Administration (FTA). APTA supplements these data with special surveys. Where applicable, data are calculated based on 2000 U.S. Census Bureau urbanized area population categories. Because data are reported to the NTD based on transit agency fiscal years rather than calendar years, data listed for a particular year are necessarily extrapolations of the sum of data reported for all fiscal years ending in a particular calendar year. All Canadian data are based on calendar years.

**Public Transportation Fact Book** data differ from national total data reported in the NTD in two ways: (1) **Fact Book** data are expanded to include all United States public transportation, while totals reported in the NTD are limited to summation of those systems reporting data in the NTD. Systems not currently included in NTD totals are small transit operators given waivers from NTD reporting requirements, some private operators not contracting with public agencies, and some operators who choose not to participate in the NTD. Data from rural operators in the NTD is limited. (2) The **Fact Book** reports some data collected by APTA surveys and not taken from the NTD. Any such data are noted on tables in this book

The **Public Transportation Fact Book** is published in three parts. This format allows greater detail in statistical content while improving accessibility of information.

This **Public Transportation Fact Book** presents statistics describing the entire United States transit industry for 2009. Also included are definitions of reported data items.

The **Public Transportation Fact Book, Appendix A: Historical Tables** presents primary data items for the entire time period they have been reported in **Fact Books** and other statistical reports prepared by APTA and its predecessor organizations. Many data items are reported for every year beginning in the 1920s, and ridership is reported from 1907. It is available online at [www.apta.com](http://www.apta.com).

The **Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics** presents six operating statistics for each transit agency in size order, totaled for all service modes operated by the agency and in size order for each individual mode. Data are also summed for urbanized areas, both all modes totaled and for individual modes. These lists greatly expand similar data in previous **Fact Books** and allow a simple method to determine comparably sized transit agencies, a difficult task when using existing data sources. It is available online at [www.apta.com](http://www.apta.com).

APTA produces additional data reports that provide detailed information about individual transit agencies that are not available from other sources. These reports or information for obtaining these reports is on the APTA web site at [www.apta.com](http://www.apta.com).

The **Public Transportation Fare Database**, published annually, reports details of individual transit agency fare structures, fare collection practices, and fare collection equipment.

The **Transit Vehicle Database**, published annually, lists all vehicles owned by participating agencies in fleets, that is, groups of identical vehicles manufactured in the same year. Extensive information is included on their propulsion plants, dimensions, and equipment such as communications and passenger amenities.

The **Transit Infrastructure Database**, published in alternating years, lists all fixed-guideways and stations operated by participating transit agencies. The status of fixed guideways not yet open is reported, and the equipment in stations is detailed.

The **Public Transportation Ridership Report**, published quarterly, presents ridership for three months plus quarterly and year-to-date tallies for all

participating transit agencies. The reported data are used to estimate national total ridership that is reported for individual service modes and an aggregate total. This report presents a quick indicator of the state of the transit industry shortly after the close of the period being reported.

The **APTA Primer on Transit Funding** presents a detailed explanation of funding programs in federal laws authorizing funding for the transit industry. Detailed statistics report the federal funds available and the text describes eligible uses for these funds and the methods by which funds are distributed. A new **Primer** is prepared for each surface transportation authorization law, and it is updated

annually to reflect annual appropriations of federal funds for transit.

**A Profile of Public Transportation Passenger Demographics and Travel Characteristics Reported in On-Board Surveys** is an extensive investigation of the demographic characteristics and travel behavior of transit passengers based on transit agency surveys of onboard passengers.

Extensive data for individual transit agencies can be found at the Federal Transit Administration's National Transit Database web site:  
<http://www.ntdprogram.gov/ntdprogram/>.

## Methodology

The procedure for estimating total data in the **2011 Public Transportation Fact Book**, and prior issues of the Fact Book, is to expand available data by standard statistical methods to estimate U.S. national totals. It includes only public transportation data and excludes taxicab, unregulated jitney, school, sightseeing, intercity, charter, military, and services not available to the general public or segments of the general public (e.g., governmental and corporate shuttles), and special application systems (e.g., amusement parks, airports, and the following types of ferry service: international, rural, rural interstate, and urban park).

The Fact Book can be indirectly traced to the Bureau of Census *Report on Transportation in the United States at the Eleventh Census: 1890, Part II - Street Railway Transportation*, published in Washington, DC, by the Government Printing Office in 1895. That volume listed data for individual street railways and aggregate data for the entire street railway industry. The Census was conducted again in 1902, 1907, and 1912, but a report with data for individual railways was not published during World War I. The *Census of Electrical Industries: 1917, Electric Railways*, published by the Government Printing Office in 1920, provided summary data only; no data for individual electric railways were included. Summary data were published by the Census every five years through 1937. The census of transit operations was not conducted in 1942. In response, the APTA predecessor American Transit Association (ATA) published *The Transit Industry of the United States: Basic Data and Trends, 1942 Edition* in March 1943. The following year the summary of transit data, titled the *Transit Fact Book 1944*, was published and dated for the year in which it was published, which has been continued as the Fact Book dating policy since then.

All data in this Fact Book calculated by APTA and its predecessors are statistical expansions of sample data designed to represent the total activity of all transit agencies. Base data are taken from the Federal Transit Administration's National Transit Database (NTD). These data are supplemented by data from other sources including state departments of transportation and APTA surveys of APTA transit system members. Data are expanded by mode in stratified categories of similar systems based on population and other characteristics. All procedures are adapted to minimize the maximum possible error, a standard statistical procedure.

Because NTD data are collected for "report years," Fact Book data are also calculated for report years. A report year is each transit agency's fiscal year that ends during a calendar year.

All data in the Fact Book are reported for "modes of service." A mode of service is not always identical with a vehicle type of the same name. For example, fixed-route bus service may in specific circumstances be provided by larger van type vehicles and variable origin and destination paratransit service may in specific circumstances be provided by bus vehicles.

A description of historical changes in Fact Book data preparation is in the Methodology section of the **Public Transportation Fact Book, Appendix A: Historical Tables**. It is APTA policy to continually seek to improve the quality of data reported in the Fact Book. Data are sought from all available sources and statistical procedures used to verify that the data presented in the Fact Book are improved in order to be as accurate as possible.

## National Summary

Public transportation was provided in the United States during 2009 by 7,960 organizations ranging from large multi-modal systems to single-vehicle special paratransit service providers. The number of transit agencies operating each mode of service ranges from a single cable car operator to approximately 6,668 paratransit providers.

Public transportation spent \$55.2 billion for service provision and capital investment in 2009. Passengers took 10.4 billion trips and rode transit vehicles for 55.2 billion miles. Summary data for the entire U.S. transit industry is shown on Table 2, and each data item on that Table is shown in detail by mode in the tables later this publication.

The largest transit agency, MTA New York City Transit, carried passengers on 3.2 billion trips for 11.9 billion miles. Table 3 shows the 50 largest transit systems ranked in order of unlinked passenger trips. Table 4 shows the 50 urbanized areas with the most transit use ranked by unlinked trips.

Table 1: Number of Public Transportation Service Systems by Mode, Report Year 2009

Mode	Number of Systems (a)
Aerial Tramway	2
Automated Guideway Transit	7
Bus	1,088
Cable Car	1
Commuter Rail	27
Ferryboat	32
Heavy Rail	15
Inclined Plane	4
Light Rail	35
Monorail	2
Paratransit (b)	6,700
Publico	1
Trolleybus	5
Vanpool	77
Total (b,c)	7,200

(a) As of December 31, 2009.

(b) Includes 5,300 providers of service for elderly and persons with disabilities.

(c) Total is not sum of all modes since many providers operate more than one mode.

Table 2: National Totals, Report Year 2009

Systems, Number of	7,200
Trips, Unlinked Passenger (Millions)	10,381
Miles, Passenger (Millions)	55,233
Trip Length, Average (Miles)	5.3
Miles, Vehicle Total (Millions)	5,219.4
Miles, Vehicle Revenue (Millions)	4,640.9
Hours, Vehicle Total (Millions)	345.6
Hours, Vehicle Revenue (Millions)	312.5
Speed, Vehicle in Revenue Service, Average (mph)	14.9
Fares Collected, Passengers (Millions)	\$12,273.2
Fare per Unlinked Trip, Average	\$1.18
Expense, Operating Total (Millions)	\$37,245.0
Operating Expense by Object Class:	
Salaries and Wages (Millions)	\$14,212.3
Fringe Benefits (Millions)	\$9,926.8
Services (Millions)	\$2,453.2
Materials and Supplies (Millions)	\$4,193.1
Utilities (Millions)	\$1,296.6
Casualty and Liability (Millions)	\$851.2
Purchased Transportation (Millions)	\$5,224.5
Other (Millions)	-\$912.6
Operating Expense by Function Class:	
Vehicle Operations (Millions)	\$16,997.0
Vehicle Maintenance (Millions)	\$6,349.1
Non-vehicle Maintenance	\$3,344.3
General Administration (Millions)	\$5,330.2
Purchased Transportation (Millions)	\$5,224.5
Expense, Capital Total (Millions)	\$17,919.2
Facilities, Guideway, Stations, Administration Buildings	\$10,207.5
Rolling Stock (Millions)	\$5,844.4
Other (Millions)	\$1,867.3
Revenue Vehicles Available for Maximum Service	172,893
Revenue Vehicles Operated at Maximum Service	139,995
Revenue Vehicles with Alternative Power Source	39.0%
Revenue Vehicles Accessible	90.1%
Employees, Operating	390,326
Employees, Vehicle Operations	245,714
Employees, Vehicle Maintenance	63,891
Employees, Non-Vehicle Maintenance	38,556
Employees, General Administration	42,165
Employees, Capital	12,619
Diesel Fuel Consumed (Gallons, Millions)	660.6
Other Fossil Fuel Consumed (Gallons, Millions)	348.7
Electricity Consumed (kWh, Millions)	6,542.7



Table 3: 50 Largest Transit Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
MTA New York City Transit(NYCT)	New York, NY	3,206,871.2	1	11,877,605.8	1
Chicago Transit Authority(CTA)	Chicago, IL	521,241.8	2	1,940,403.6	7
Los Angeles County Metropolitan Transp. Auth.(LACMTA)	Los Angeles, CA	481,435.6	3	2,184,552.9	4
Washington Metropolitan Area Transit Authority(WMATA)	Washington, DC	435,858.9	4	2,108,123.7	5
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	367,247.6	5	1,843,855.0	8
Southeastern Pennsylvania Transp. Auth.(SEPTA)	Philadelphia, PA	348,314.7	6	1,546,111.7	10
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	281,447.6	7	3,558,985.3	2
San Francisco Municipal Railway(MUNI)	San Francisco, CA	227,130.3	8	467,020.7	19
Metropolitan Atlanta Rapid Transit Authority(MARTA)	Atlanta, GA	156,542.4	9	818,652.1	12
Maryland Transit Administration(MTA)	Baltimore, MD	123,697.4	10	808,525.2	13
MTA Bus Company(MTABUS)	New York, NY	119,975.8	11	327,795.1	25
King County DOT(King County Metro)	Seattle, WA	115,834.3	12	568,372.7	15
San Francisco Bay Area Rapid Transit District(BART)	San Francisco, CA	114,654.6	13	1,442,124.0	11
Tri-County Metropolitan Transp. District of Oregon(TriMet)	Portland, OR	108,551.8	14	470,377.4	18
Miami-Dade Transit(MDT)	Miami, FL	103,504.6	15	549,269.5	16
Denver Regional Transportation District(RTD)	Denver, CO	98,205.2	16	523,731.8	17
MTA Long Island Rail Road(MTA LIRR)	New York, NY	97,350.6	17	1,954,744.8	6
Metropolitan Transit Auth. of Harris County, Texas(Metro)	Houston, TX	88,510.7	18	590,000.9	14
San Diego Metropolitan Transit System(MTS)	San Diego, CA	88,336.0	19	408,151.5	22
Port Authority Trans-Hudson Corporation(PATH)	New York, NY	81,553.2	20	345,451.8	24
MTA Metro-North Commuter Railroad (MTA-MNCR)	New York, NY	80,045.9	21	2,200,313.3	3
City and County of Honolulu DOT Services(DTS)	Honolulu, HI	78,244.1	22	416,271.1	21
Metro Transit	Minneapolis, MN	76,343.0	23	319,522.2	26
Northeast Illinois Regional Commuter Railroad(Metra)	Chicago, IL	71,767.2	24	1,657,430.3	9
Port Authority of Allegheny County(Port Authority)	Pittsburgh, PA	68,677.2	25	301,652.9	27
Regional Transp. Commission of Southern Nevada(RTC)	Las Vegas, NV	67,126.4	26	212,741.5	36
Orange County Transportation Authority(OCTA)	Los Angeles CA	66,610.9	27	298,109.5	28
Dallas Area Rapid Transit(DART)	Dallas, TX	65,009.1	28	375,247.8	23
Alameda-Contra Costa Transit District(AC Transit)	San Francisco, CA	61,154.8	29	199,139.5	37
Bi-State Development Agency(METRO)	St. Louis, MO	52,743.0	30	289,839.9	30
City of Phoenix Public Transit Department(Valley Metro)	Phoenix, AZ	51,103.7	31	193,948.4	38
Milwaukee County Transit System(MCTS)	Milwaukee, WI	47,972.1	32	148,761.2	(a)
Santa Clara Valley Transportation Authority(VTA)	San Jose, CA	46,599.7	33	222,597.0	35
The Greater Cleveland Regional Transit Authority(GCRTA)	Cleveland, OH	45,612.1	34	181,570.9	43
VIA Metropolitan Transit(VIA)	San Antonio, TX	44,500.3	35	192,773.7	39
Department of Transportation and Public Works(DTPW)	San Juan, PR	40,059.2	36	175,884.9	45
Capital Metropolitan Transportation Authority(CMTA)	Austin, TX	39,438.6	37	183,490.1	42
City of Detroit Department of Transportation(DDOT)	Detroit, MI	38,864.6	38	190,833.0	40
Broward County Transportation Department(BCT)	Miami, FL	37,720.7	39	176,472.7	44
Utah Transit Authority(UTA)	Salt Lake City, UT	37,219.0	40	255,953.8	32
Sacramento Regional Transit District(Sacramento RT)	Sacramento, CA	35,354.7	41	154,769.5	47
Pace - Suburban Bus Division(PACE)	Chicago, IL	32,341.2	42	253,658.8	33
Westchester County Bee-Line System	New York, NY	32,166.3	43	149,062.0	50
City of Los Angeles Department of Transportation(LADOT)	Los Angeles, CA	31,444.4	44	81,436.4	(a)
Metropolitan Suburban Bus Auth.(MTA Long Island Bus)	New York, NY	31,182.6	45	154,721.3	48
Long Beach Transit(LBT)	Los Angeles, CA	29,799.1	46	93,477.2	(a)
Ride-On Montgomery County Transit	Washington, DC	29,739.3	47	108,902.9	(a)
Niagara Frontier Transportation Authority(NFT Metro)	Buffalo, NY	28,329.9	48	101,915.1	(a)
Charlotte Area Transit System(CATS)	Charlotte, NC	25,650.3	49	136,276.1	(a)
Central Florida Regional Transportation Authority(LYNX)	Orlando, FL	24,616.4	50	151,389.7	49
Southern California Regional Rail Authority(Metrolink)	Los Angeles, CA	12,241.8	(a)	419,885.0	20
Peninsula Corridor Joint Powers Board(PCJPB)	San Francisco, CA	12,923.5	(a)	296,923.1	29
Central Puget Sound Regional Transit Authority(ST)	Seattle, WA	19,667.9	(a)	274,184.1	31
Academy Lines, Inc.	New York, NY	3,816.4	(a)	230,367.5	34
Hudson Transit Lines, Inc.(Short Line)	New York, NY	3,562.3	(a)	184,082.3	41
Washington State Ferries(WSF)	Seattle, WA	22,510.8	(a)	175,293.8	46

Includes only transit agencies reporting to Federal Transit Administration FY 2009 National Transit Database.

(a) Not among 50 largest transit agencies in this category.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database see the 2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics at [www.apta.com](http://www.apta.com).

Table 4: 50 Urbanized Areas with the Most Transit Travel, Ranked by Unlinked Passenger Trips, Passenger Miles, and Population, Report Year 2009 (Thousands)

Urbanized Area	Unlinked Passenger Trips (a)		Passenger Miles (a)		Population (2000 Census) (b)	
	Thousands	Rank	Thousands	Rank	Number	Rank
New York-Newark, NY-NJ-CT	4,019,429.5	1	21,787,623.9	1	17,799,861	1
Los Angeles-Long Beach-Santa Ana, CA	704,767.5	2	3,448,545.6	3	11,789,487	2
Chicago, IL-IN	633,464.5	3	3,985,665.3	2	8,307,904	3
Washington, DC-VA-MD	495,267.8	4	2,557,204.9	5	3,933,920	8
San Francisco-Oakland, CA	443,459.1	5	2,589,310.0	4	3,228,605	12
Boston, MA-NH-RI	375,539.8	6	1,920,659.0	6	4,032,484	7
Philadelphia, PA-NJ-DE-MD	368,902.3	7	1,743,944.7	7	5,149,079	4
Seattle, WA	189,535.8	8	1,231,309.5	8	2,712,205	14
Atlanta, GA	168,714.2	9	992,241.7	9	3,499,840	11
Miami, FL	159,649.9	10	932,026.7	10	4,919,036	5
Baltimore, MD	125,161.5	11	813,649.7	11	2,076,354	19
Portland, OR-WA	115,380.0	12	512,383.1	15	1,583,138	24
San Diego, CA	106,735.2	13	631,350.4	12	2,674,436	15
Denver-Aurora, CO	98,356.4	14	528,303.6	14	1,984,889	21
Minneapolis-St. Paul, MN	89,623.6	15	431,657.8	17	2,388,593	16
Houston, TX	88,733.7	16	593,957.3	13	3,822,509	10
Honolulu, HI	78,940.2	17	431,049.4	18	718,182	(b)
Phoenix-Mesa, AZ	78,135.4	18	374,787.8	19	2,907,049	13
Dallas-Fort Worth-Arlington, TX	73,615.6	19	450,173.1	16	4,145,659	6
San Juan, PR	71,124.4	20	299,236.6	23	2,216,616	17
Pittsburgh, PA	70,308.8	21	327,110.7	20	1,753,136	23
Las Vegas, NV	67,126.4	22	212,741.5	26	1,314,357	32
St. Louis, MO-IL	55,500.5	23	320,894.6	21	2,077,662	18
Detroit, MI	54,590.0	24	304,651.9	22	3,903,377	9
Milwaukee, WI	49,596.7	25	164,292.7	31	1,308,913	33
San Jose, CA	46,599.7	26	222,597.0	25	1,538,312	25
Cleveland, OH	46,457.1	27	191,561.1	29	1,786,647	22
San Antonio, TX	44,500.3	28	192,773.7	28	1,327,554	31
Sacramento, CA	39,932.9	29	196,776.4	27	1,393,498	29
Austin, TX	39,438.6	30	183,490.1	30	901,920	41
Salt Lake City, UT	37,219.0	31	255,953.8	24	887,650	43
Buffalo, NY	28,329.9	32	101,915.1	39	976,703	39
Cincinnati, OH-KY-IN	27,105.7	33	130,182.2	36	1,503,262	27
Tampa-St. Petersburg, FL	27,001.3	34	138,616.5	34	2,062,339	20
Charlotte, NC-SC	25,650.3	35	136,276.1	35	758,927	48
Orlando, FL	24,616.4	36	151,389.7	32	1,157,431	36
Riverside-San Bernardino, CA	24,159.2	37	139,776.3	33	1,506,816	26
Tucson, AZ	22,044.3	38	85,912.9	41	720,425	(b)
Providence, RI-MA	21,486.6	39	97,343.5	40	1,174,548	35
New Orleans, LA	19,567.1	40	54,107.2	(b)	1,009,283	38
Virginia Beach, VA	18,907.5	41	107,055.8	38	1,394,439	28
Columbus, OH	17,446.7	42	67,958.6	46	1,133,193	37
Rochester, NY	17,099.8	43	62,235.2	(b)	694,396	(b)
Hartford, CT	16,914.7	44	121,067.2	37	851,535	46
Kansas City, MO-KS	16,093.2	45	69,936.4	45	1,361,744	30
Louisville, KY-IN	15,916.1	46	63,932.0	(b)	863,582	45
Albany, NY	15,411.7	47	49,352.9	(b)	558,947	(b)
Durham, NC	14,947.6	48	65,147.1	49	287,796	(b)
Richmond, VA	14,404.2	49	70,810.1	44	818,836	47
Fresno, CA	14,296.4	50	37,351.9	(b)	554,923	(b)
Albuquerque, NM	12,040.9	(b)	82,138.1	42	598,191	(b)
Kennewick-Richland, WA	5,497.1	(b)	71,616.4	43	153,851	(b)
Stockton, CA	5,604.5	(b)	66,216.5	47	313,392	(b)
Nashville-Davidson, TN	10,989.8	(b)	65,369.0	48	749,935	49
El Paso, TX-NM	12,424.0	(b)	64,493.6	50	674,801	(b)

Includes only transit agencies reporting to Federal Transit Administration FY 2009 National Transit Database.

(a) Summed from data reported by individual transit agencies in the Federal Transit Administration 2009 National Transit Database. Total amounts reported by each agency are included in the urbanized area in which that agency is headquartered regardless of the number of urbanized areas in which the agency operates transit service.

(b) Not among 50 largest areas in this category; only areas in the top 50 in unlinked trips and passenger miles are included. For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2008 National Transit Database see the 2011 *Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics at [www.apta.com](http://www.apta.com)*.

## Passengers

Since 1995, transit has experienced sustained growth in ridership. In 2009, transit systems carried passengers on 10.4 billion trips for a total of 55.2 billion passenger miles.

Table 5: Unlinked Passenger Trips by Mode, Millions

Report Year	Bus	Commuter Rail	Paratransit	Heavy Rail	Light Rail	Trolleybus	Other	Total
1995	4,484	344	88	2,033	251	119	80	7,763
1996	4,997	352	93	2,157	261	117	81	7,948
1997	5,013	357	99	2,430	262	121	92	8,374
1998	5,399	381	95	2,393	276	117	89	8,750
1999	5,648	396	100	2,521	292	120	91	9,168
2000	5,678	413	105	2,632	320	122	93	9,363
2001	5,849	419	105	2,728	336	119	97	9,653
2002	5,868	414	103	2,688	337	116	97	9,623
2003	5,692	410	111	2,667	338	109	109	9,434
2004	5,731	414	114	2,748	350	106	112	9,575
2005	5,855	423	125	2,808	381	107	117	9,815
2006	5,894	441	126	2,927	407	100	121	10,017
2007	(a) 5,413	459	(a) 209	3,460	419	97	(a) 190	10,247
2008	5,573	472	191	3,547	454	101	183	10,521
2009	5,452	468	190	3,490	465	104	212	10,381
2009 %	52.5%	4.5%	1.8%	33.6%	4.5%	1.0%	2.0%	100.0%

(a) Series not continuous for mode under line between 2006 and 2007. See Introduction.

Unlinked Passenger Trips by Mode data from 1902 through 2009 can be found in the 2011 *Public Transportation Fact Book*, Appendix A: *Historical Tables* at [www.apta.com](http://www.apta.com).

In 2009, total transit ridership was an estimated 10.4 billion unlinked trips with bus ridership 5.5 billion, heavy rail ridership 3.5 billion, and other modes combined ridership 1.4 billion. Ridership levels from 2006 through 2009 are the highest since 1956.

Figure 1: Transit Ridership at Highest Level in Five Decades

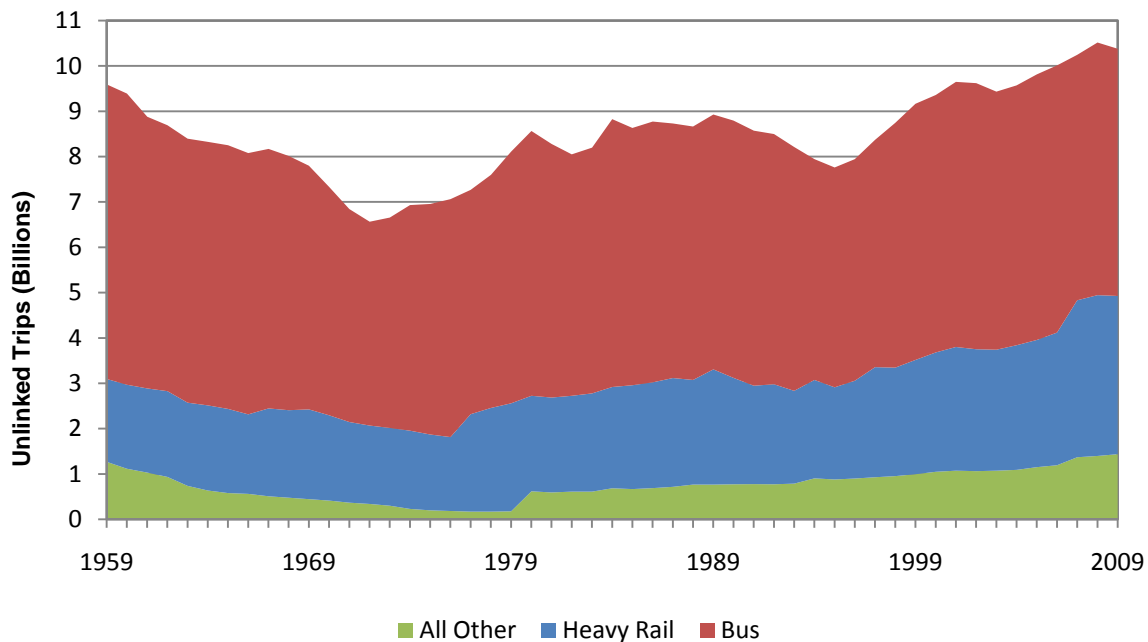


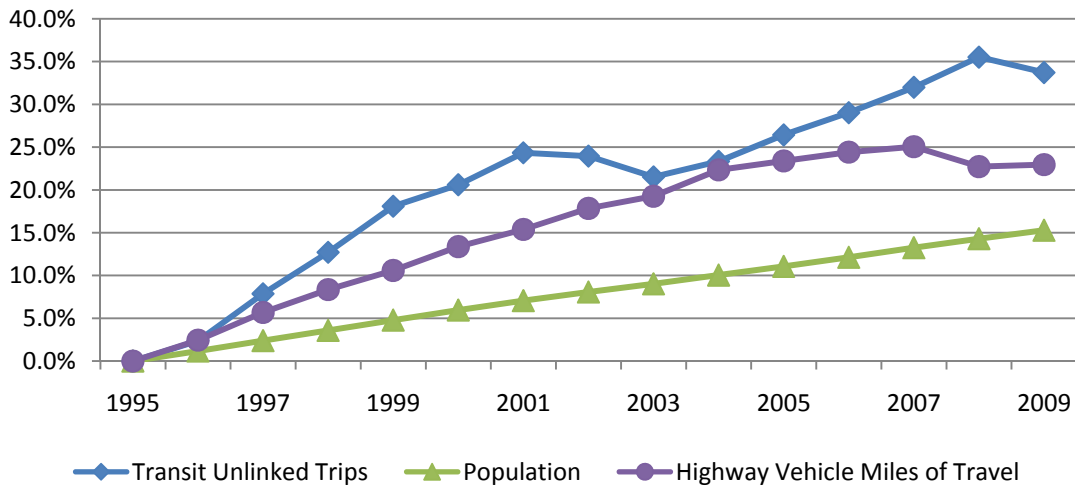
Table 6: Passenger Miles by Mode, Millions

Report Year	Bus	Commuter Rail	Paratransit	Heavy Rail	Light Rail	Trolleybus	Other	Total
1995	18,818	8,244	607	10,559	860	187	533	39,808
1996	19,096	8,351	656	11,530	957	184	604	41,378
1997	19,604	8,038	754	12,056	1,035	189	663	42,339
1998	20,360	8,704	735	12,284	1,128	182	735	44,128
1999	21,205	8,766	813	12,902	1,206	186	779	45,857
2000	21,241	9,402	839	13,844	1,356	192	792	47,666
2001	22,022	9,548	855	14,178	1,437	187	843	49,070
2002	21,841	9,504	853	13,663	1,432	188	843	48,324
2003	21,262	9,559	930	13,606	1,476	176	893	47,903
2004	21,377	9,719	962	14,354	1,576	173	911	49,073
2005	21,825	9,473	1,058	14,418	1,700	173	1,033	49,678
2006	22,821	10,361	1,078	14,721	1,866	164	1,143	52,154
2007	(a) 20,976	11,153	(a) 1,502	16,138	1,932	156	(a) 1,496	53,353
2008	21,757	11,049	1,412	16,848	2,093	161	1,837	55,157
2009	21,477	11,232	1,477	16,805	2,199	168	1,875	55,233
2009 %	38.9%	20.3%	2.7%	30.4%	4.0%	0.3%	3.4%	100.0%

(a) Series not continuous for mode under line between 2006 and 2007.

Passenger Miles by Mode data from 1977 through 2009 can be found in the 2011 *Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

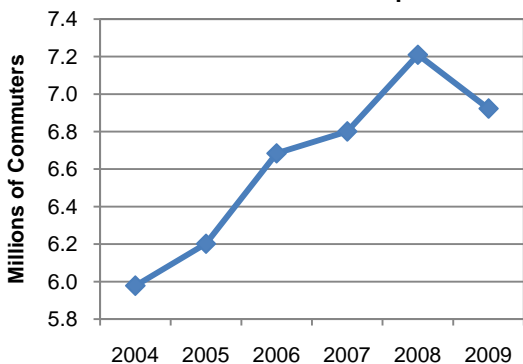
Figure 2: Since 1995 Transit Use Has Grown More Than Population or Highway Travel



Public transportation ridership grew 34 percent from 1995 through 2009, more than twice the growth rate of the U.S. population (15 percent) and substantially more than the growth for vehicle miles of travel (VMT) on our nation's streets and highways (23 percent) over the same period. Population data are for United States resident population from the Bureau of Census *Statistical Abstract* and VMT data are taken from the Federal Highway Administration's monthly *Traffic Volume Trends*.

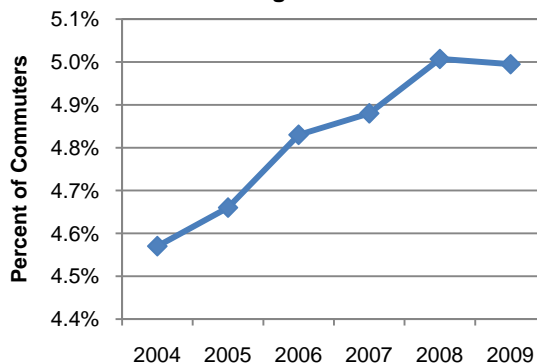
The number and percentage of commuters using transit as their primary means of transportation to work has increased since the American Community Surveys have been conducted by the Census Bureau. The American Community Survey (ACS) is an annual survey conducted by the Census that obtains data formerly collected by the Decennial Census Long-Form. The number of regular commuters on transit has increased from 5.98 million in 2004 to 6.92 million in 2009. The percentage of commuters using transit as their primary means of transportation to work rose from 4.57 percent in 2004 to 4.99 percent in 2009. Commuters who normally use another mode for work travel but occasionally ride transit are not included in these data. Further information on the ACS can be found at the U.S. Census Bureau "American Factfinder" web site.

**Figure 3: Number of Commuters Using Transit for Their Work Trip**



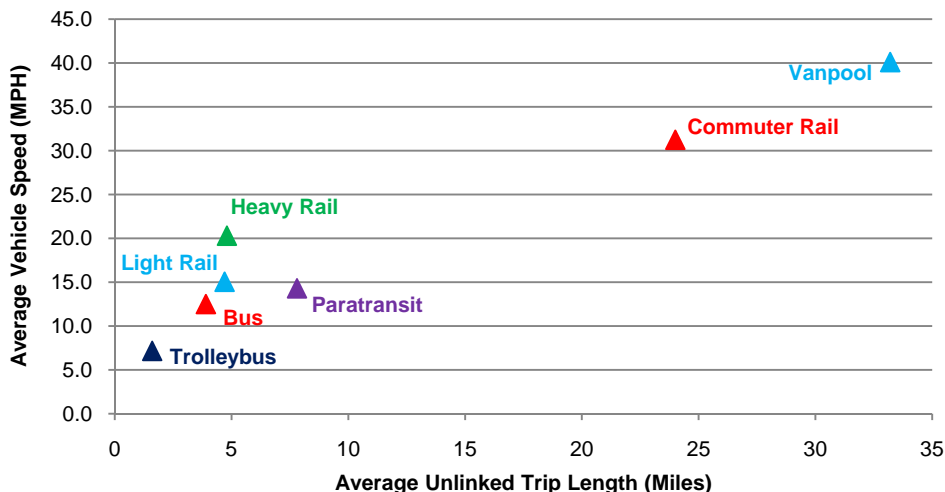
Source: U.S. Census Bureau: American Community

**Figure 4: Percent of Workers Commuting on Transit**



Source: U.S. Census Bureau: American Community

**Figure 5: Vehicle Speed vs. Trip Length by Mode, 2009**



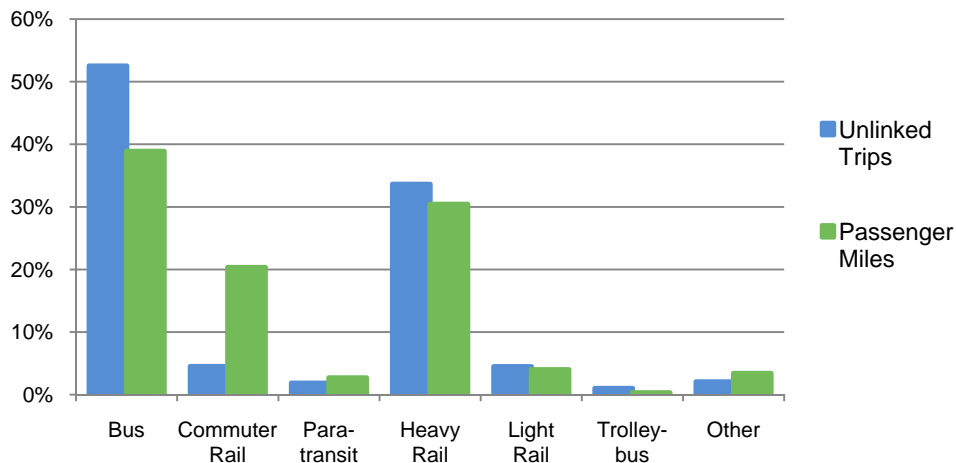
Transit service modes meet different passenger needs, including various demands for speed of travel and trip distance. The longest trips are served by higher speed modes that make a limited number of stops, such as commuter rail. Shorter trips in denser areas, where stations are closer or street stops are frequent, are associated with lower speed service. When comparing modes, it should be remembered that travelers on bus and local rail service often transfer to complete their trip; hence these average data understate the overall length of a complete trip on these modes. Commuter rail and paratransit service have very few transfers except those to local service modes for the access or egress portion of their trips.

Table 7: Average Length of Unlinked Passenger Trips in Miles by Mode, Report Year 2009

Mode	Miles per Trip
Bus	3.9
Commuter Rail	24.0
Ferry Boat	6.0
Heavy Rail	4.8
Light Rail	4.7
Paratransit	7.8
Trolleybus	1.6
Total	5.3

The percentage of unlinked trips taken on each mode and the percentage of passenger miles ridden among each mode varies because the average trip length on modes, as shown on Table 7, is highly variable. Commuter rail trips, from more distant suburbs and communities and with a high proportion of work trips, average the longest, at 24 miles per trip. The shortest trips are taken on trolleybus, 1.6 miles per trip, and bus, 3.9 miles per trip. Modes with shorter trips are those that operate primarily in more congested central areas, where origins and destinations are normally closer together. Many of these riders transfer one or more times during their trips which also contributes to a shorter average trip length per unlinked trip.

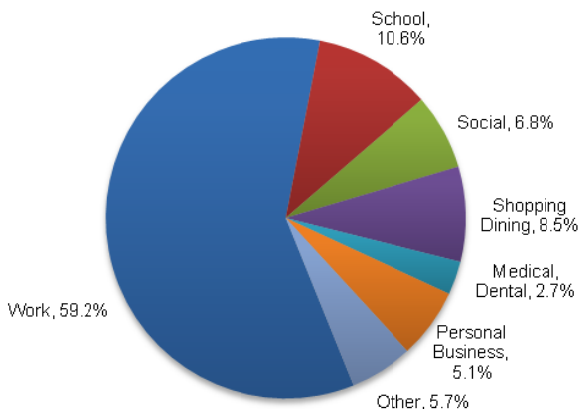
Figure 6: Comparison of Unlinked Passenger Trips and Passenger Miles, Percent of Total by Mode, 2009



## Characteristics of Transit Passengers

APTA's *A Profile of Public Transportation Passenger Demographics and Travel Characteristics Reported in On-Board Surveys* combined data from 150 surveys in which transit agencies asked 496,000 passengers demographic and travel behavior questions. The following figures describe the overall results. The complete report can be read at [www.apta.com](http://www.apta.com). On-board surveys are surveys conducted by transit agencies where transit riders, on board transit vehicles or in stations, are given surveys to complete while they travel or to return later. Because the surveys are already identified by mode of travel, date, and time of day, the information they provide is considered highly accurate. The data presented are for trips, not for persons; for example, Figure 8 should be read as 29.3 percent of transit *trips* include one transfer, not that 29.3 percent of *persons* who ride transit transfer one time. This distinction is necessary because the number of trips taken by transit riders varies. When examining these data, it should be remembered that some surveys do not include persons below a minimum age, who are too young to complete a survey. Despite some of these limitations in the survey data, these results provide a reasonable assessment of the characteristics of transit users.

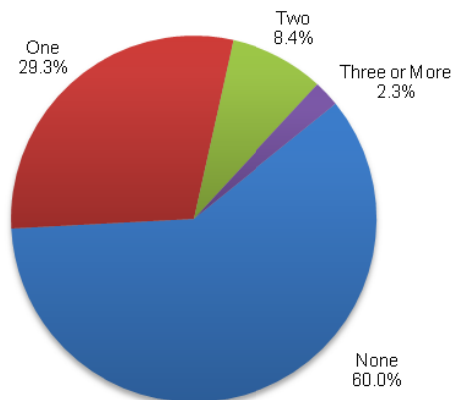
**Figure 7: Trip Purpose**



Source: APTA, *Profile of Public Transportation Passengers*, 2007.

The most common purpose for a transit trip is to go to work or return home from work. The second most common is to go to or return from school, and the third is for shopping or dining. These data do not include school trips taken on school buses—only school trips taken on transit vehicles.

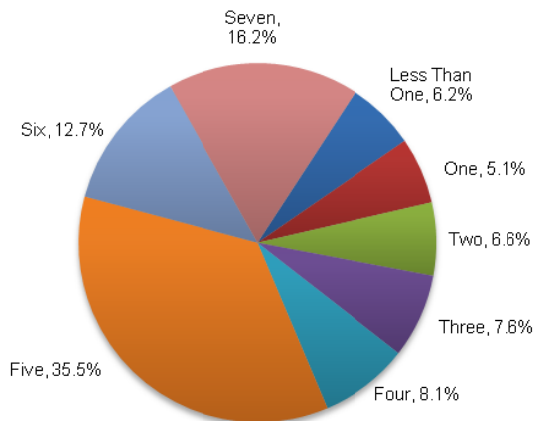
**Figure 8: Number of Transfers to Complete Trip**



Source: APTA, *Profile of Public Transportation Passengers*, 2007.

Forty percent of transit riders transfer one or more times during their transit trips. An average of slightly more than 1.5 unlinked trips are taken by each rider to complete their transit journey.

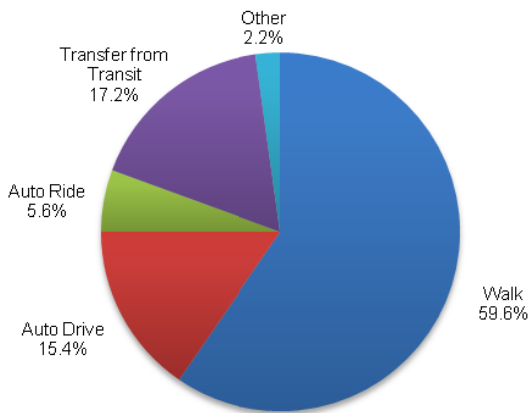
**Figure 9: Days Ridden per Week**



Source: APTA, *Profile of Public Transportation Passengers*, 2007.

Nearly two-thirds of transit trips are taken by regular riders, passengers who ride transit at least five days per week.

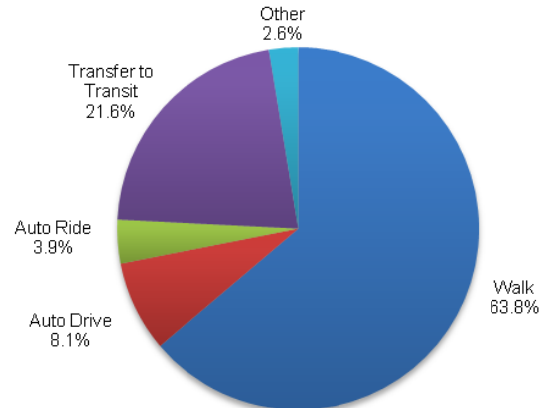
**Figure 10: Access Mode**



Source: APTA, *Profile of Public Transportation Passengers*, 2007.

Most transit trips, nearly 60 percent, are started when passengers reach their transit vehicle by walking to a station or street stop. Over one-fifth of riders access a transit vehicle by driving or riding to a station or stop, and less than one-fifth by transferring from another transit vehicle.

**Figure 11: Egress Mode**



Source: APTA, *Profile of Public Transportation Passengers*, 2007.

As with accessing transit service, most transit riders walk to their destination after leaving a transit vehicle. A little more than 20 percent of trips are continued by transferring to another transit vehicle, and 12 percent of trips are completed by driving or riding in an automobile.

## Service Provided

In 2009, transit systems in the United States provided 4.6 billion vehicle revenue miles of service; operating transit vehicles for 312 million hours of revenue service. The fastest service was provided by vanpool and commuter rail service, which carry passengers on long trips over high speed routes. Other modes operate at lower speeds in denser areas with more frequent stop services.

**Table 8: Vehicle Miles Operated, Vehicle Hours Operated, and Speed in Transit Service by Mode, Report Year 2009**

Mode	Total Vehicle Miles (Millions)	Vehicle Revenue Miles (Millions)	Total Vehicle Hours (Millions)	Vehicle Revenue Hours (Millions)	Average Speed in Revenue Service (Miles per Hour)
Bus	2,331.8	2,011.3	177.7	160.3	12.5
Commuter Rail	343.5	317.9	10.9	10.2	31.2
Ferry Boat	4.4	4.1	0.4	0.4	9.3
Heavy Rail	684.6	666.8	35.0	32.8	20.3
Light Rail	90.7	89.3	6.1	5.9	15.1
Paratransit	1,529.2	1,319.3	104.5	92.1	14.3
Publico	40.2	37.6	3.8	3.5	10.7
Trolleybus	13.1	12.7	1.8	1.8	7.2
Vanpool	174.0	174.0	4.3	4.3	40.1
Other Rail Modes	8.0	7.9	1.0	1.0	7.6
<b>Total</b>	<b>5,219.4</b>	<b>4,640.9</b>	<b>345.6</b>	<b>312.5</b>	<b>14.9</b>

Vehicle mile data by mode from 1926 through 2009; vehicle hour data by mode from 1986 through 2009; and average speed data by mode from 1996 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).



## Vehicles

U.S. transit systems operated 137,047 vehicles in a typical peak period during 2009, out of a total of 169,436 vehicles available for service. Buses are the largest fleet of vehicles, with 66,506 vehicles available for peak service, while paratransit vehicles are a close second, with 65,799 vehicles. The heavy rail fleet of 11,377 is the largest rail vehicle fleet. Table 10 provides information on the characteristics of public transportation vehicles.

Table 9: Revenue Vehicles by Mode  
Report Year 2009

Measurement	Bus	Commuter Rail	Paratransit	Heavy Rail	Light Rail	Trolleybus	Other	Total
Vehicles Available for Maximum Service								
Number	64,832	6,941	68,957	11,461	2,068	531	18,103	172,893
Percent	37.5%	4.0%	39.9%	6.6%	1.2%	0.3%	10.5%	100.0%
Vehicle Used in Maximum Period Service								
Number	52,587	6,127	54,517	9,234	1,465	454	15,611	139,995
Percent	37.6%	4.4%	38.9%	6.6%	1.0%	0.3%	11.2%	100.00%
New Vehicles Delivered								
Number	3,912	150	9,792	69	87	0	1,619	15,629

Revenue vehicles by mode data from 1926 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

Table 10: Vehicle Characteristics by Mode of Service  
As of January 2010

Mode	Average Age	Percent Alternatively Powered (a)	Percent Accessible (b)	Rehabilitated During Lifetime	Average Length (Feet)
Bus	7.5	33.5%	99.8%	6.5%	40.3
Commuter Rail Cars	17.1	(c) 99.5%	85.4%	34.1%	85.0
Commuter Rail Locomotives	20.5	11.3%	0.0%	47.7%	61.8
Ferry Boat	17.8	47.6%	100.0%	4.5%	170.2
Heavy Rail	21.9	100.0%	98.7%	38.0%	62.0
Light Rail	15.8	98.3%	82.0%	26.9%	76.5
Paratransit	3.5	8.0%	89.0%	0.6%	21.8
Trolleybus	8.9	100.0%	100.0%	9.2%	45.0
Vanpool	4.0	2.8%	4.5%	0.0%	17.5
Other Rail Modes	56.4	58.4%	59.4%	7.5%	35.7
All Modes	---	39.0%	90.1%	---	---

(a) Alternative-powered is defined as vehicles powered by anything other than diesel or gasoline, but including particulate-trap-equipped buses.

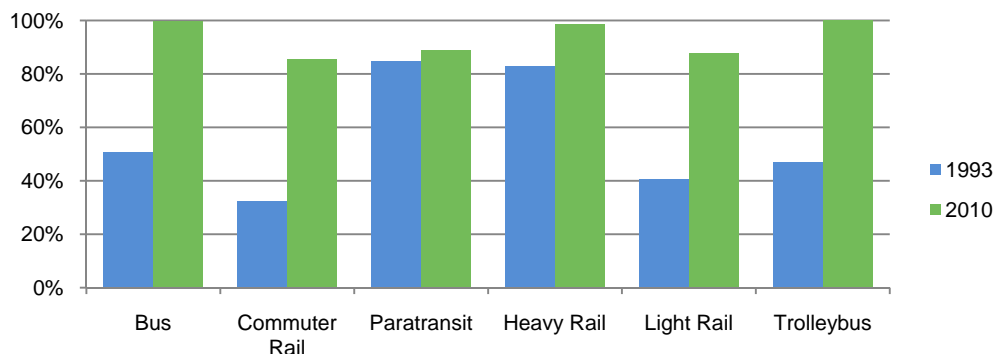
(b) Accessible by lift, ramp, or station infrastructure.

(c) Self-propelled cars only

Based on a sample from annual APTA *Public Transportation Vehicle Database*.

Vehicle Characteristics data by mode from 1990 through 2010 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

Figure 12: Increase of Transit Vehicle Accessibility, 1993-2010



As shown on Figure 12, the transit vehicle fleet has reached near total accessibility to persons using wheelchairs and persons with other travel disabilities. From 1995 to 2010, the percentage of buses that are accessible increased from 60 percent to 99 percent. Over the same period, the accessible portion of the commuter rail fleet went from 43 percent to 85 percent, the light rail fleet from 49 percent to 88 percent, the heavy rail fleet from 83 percent to 99 percent, and the trolleybus fleet from 47 percent to 100 percent. The accessible portion of the paratransit fleet, where specific vehicles can be assigned to trips to meet a passenger's individual needs, increased from 84 percent of vehicles accessible to 89 percent.

Table 11: Vehicle Equipment by Mode of Service as of January 2010

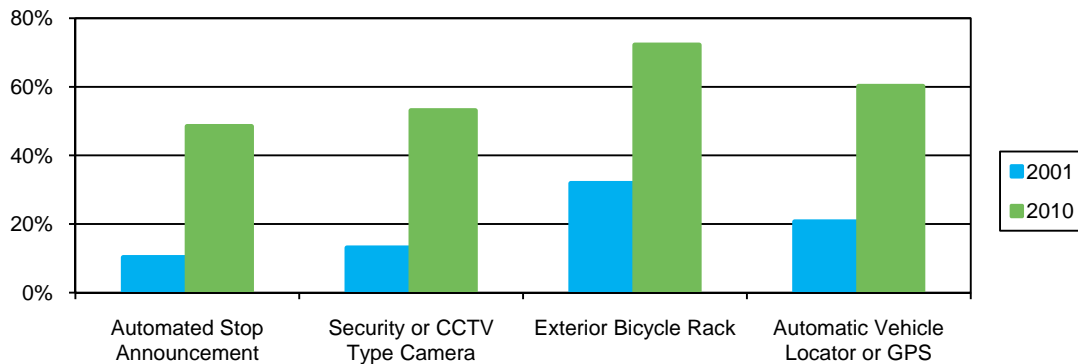
Amenity	Bus	Commuter Rail	Heavy Rail	Light Rail	Ferry Boat
Two-Way Radio	95.1%	62.2%	84.6%	95.4%	86.4%
Public Address System	91.2%	97.9%	99.2%	94.1%	86.4%
Automated Stop Announcement	48.4%	31.3%	45.6%	69.2%	NA
Automatic Passenger counter	31.7%	NA	NA	20.3%	9.1%
Passenger-Operator Intercom	3.1%	22.2%	63.1%	48.3%	0.0%
Security or CCTV Type Camera	53.0%	2.4%	3.7%	49.6%	59.1%
Exterior Bicycle Rack	72.1%	NA	NA	NA	22.7%
Automated Vehicle Locator or GPS	60.1%	29.6%	2.9%	55.3%	18.2%
Traffic Light Preemption	5.2%	NA	NA	25.5%	NA
Restroom	0.2%	55.6%	NA	NA	77.3%
WiFi	1.1%	7.5%	NA	NA	13.6%
Electrical Outlets	1.8%	13.3%	NA	NA	54.5%

NA = Not Applicable

Based on a sample from annual APTA *Public Transportation Vehicle Database*.

Vehicle amenities data by mode from 2001 through 2010 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

Figure 13: Growth in Percentage of Buses with Passenger Equipment 2001-2010



As shown on Figure 13, the increase in the percentage of buses with equipment for providing customer amenities shows a dramatic effort made by the transit industry to make travel safer and easier and improve the efficiency of operation. Increased security is demonstrated by the increase in buses equipped with closed circuit security cameras from 13 percent to 53 percent between 2001 and 2010. Enhanced amenities to improve passengers' trips include an increase in buses equipped with automated stop announcements from 10 percent to 48 percent in nine years and buses with exterior bicycle racks, from 32 percent to 72 percent. Efficiency is enhanced by the growth of vehicle locator systems, which improve the operation of bus fleets as well as improved availability of information on bus arrival times, from 21 percent of the bus fleet to 60 percent.

Table 12: Vehicle Power Sources by Mode of Service  
Percent of Vehicles as of January 2010

Mode	Electricity	Diesel Fuel	Electric and Other (Hybrid)	Gasoline	CNG, LNG, and Blends	Other	Total
Bus	0.1%	65.8%	7.0%	0.7%	18.6%	7.8%	100.0%
Commuter Rail Self-Propelled Cars	99.6%	0.4%	---	---	---	---	100.0%
Commuter Rail Locomotives	11.3%	88.7%	---	---	---	---	100.0%
Ferry Boat	---	100.0%	---	---	---	---	100.0%
Heavy Rail	100.0%	---	---	---	---	(a) >0.0%	100.0%
Light Rail	98.3%	1.7%	---	---	---	---	100.0%
Paratransit	---	49.2%	0.5%	42.8%	1.9%	5.6%	100.0%
Trolleybus	94.9%	---	---	---	---	(b) 5.1%	100.0%
Vanpool	---	4.0%	0.3%	93.2%	0.1%	2.4%	100.0%
Other Rail Modes	58.4%	---	---	---	---	(a) 41.6%	100.0%

(a) Unpowered vehicle.

(b) Overhead wire electric with diesel for off-wire operation.

Based on a sample from annual APTA *Public Transportation Vehicle Database*.

Vehicle Power Sources data by mode from 1996 through 2010 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## Employees

In 2009 the transit industry employed 390,326 operating employees and 12,619 capital employees. Transit operating employees include workers in the functions of vehicle operations, vehicle maintenance, non-vehicle maintenance, and general administration. Transit agency capital employees are employees on transit agency staffs performing capitalized activities and do not include employees of vehicle manufacturers, engineering firms, building contractors, or other companies with capital investment contracts from transit agencies. Direct transit employees were paid a total \$14.2 billion and received benefits of \$9.9 billion, for a total compensation of \$24.1 billion.

Table 13: Employees by Mode and Function  
Report Year 2009

Mode	Vehicle Operations	Vehicle Maintenance	Non-Vehicle Maintenance	General Administration	Operating Total	Capital	Total
Bus	127,868	33,582	11,799	19,261	192,510	2,995	195,505
Commuter Rail	10,203	8,192	6,609	3,274	28,278	2,978	31,256
Heavy Rail	19,358	9,786	15,326	5,271	49,741	5,250	54,991
Light Rail	4,749	2,223	2,301	1,285	10,558	819	11,377
Paratransit	78,300	8,546	1,757	11,639	100,242	381	100,623
Trolleybus	1,319	297	212	158	1,986	20	2,006
Other	3,917	1,265	552	1,277	7,011	176	7,187
Total	245,714	63,891	38,556	42,165	390,326	12,619	402,945

NR = Not Reported

Employees by mode data from 1931 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## Energy and Environment

Riding public transportation is a significant way to cut passenger transportation energy use and greenhouse gas emissions. Each year, transit passengers reduce their own use of fuel by the equivalent of 1.8 billion gallons of gasoline and reduce their own carbon dioxide emissions by 16.2 million metric tons. Combined with savings from improved traffic flow due to transit's impact on reducing congestion and secondary land use and travel reduction impacts, transit reduces annual fuel use by the equivalent of 4.2 billion gallons of gasoline and carbon dioxide emissions by 37 million metric tons.

Table 14: Energy and Emission Benefits from Public Transportation

Changes in Fuel Use Due To Public Transportation	Total Energy Savings (Billion Gallons of Gasoline Equivalent)	Carbon Dioxide Emission Reductions (Million Metric Tons)
Reduction Directly from Riding Public Transportation as Replacement of Private Vehicle Miles, Gross	1.80	16.2
(Less Fuel Currently Used by Public Transportation)	(1.38)	(12.3)
Savings to Private Vehicle Drivers Because of Congestion Reduction Due to Public Transportation	0.34	3.0
Secondary Reduction Due to Reduced Travel Distance Related to Public Transportation Related Location Decisions	3.40	30.1
<b>Total Savings Due to Public Transportation</b>	<b>4.16</b>	<b>37.0</b>

Sources: ICF International, *The Broader Connection between Public Transportation, Energy Conservation and Greenhouse Gas Reduction*, 2008 and SAIC, *Public Transportation's Contribution to U.S. Greenhouse Gas Reduction*, 2007. Both are available at [www.apta.com](http://www.apta.com).

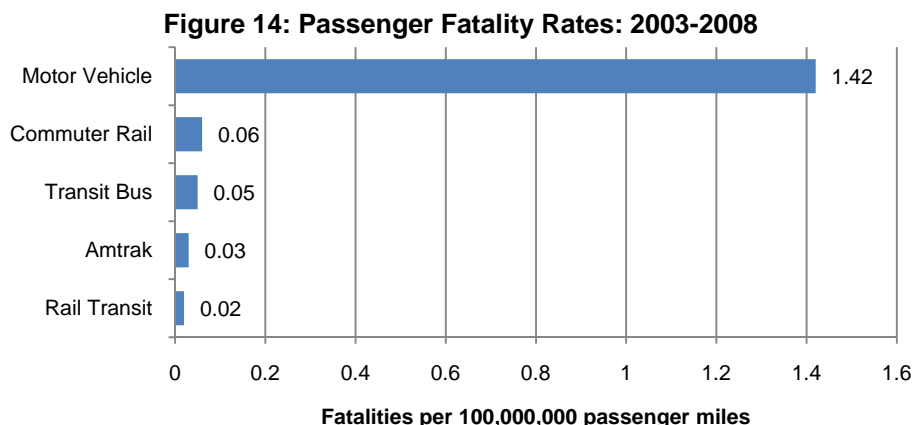
Table 15: Vehicle Fuel Consumption by Mode of Service  
Report Year 2009

Mode	Electricity (Millions of Kilowatt Hours)	Fossil Fuels (Millions of Gallons)						Total
		Diesel Fuel	Gasoline	LNG and Blends	CNG and Blends	Biodiesel	Other	
Bus	0.8	455.5	6.7	25.5	141.6	40.6	4.3	674.1
Commuter Rail	1,779.7	95.0	---	---	---	---	1.2	96.1
Heavy Rail	3,885.6	---	---	---	---	---	---	0.0
Light Rail	738.1	1.0	---	---	---	---	---	1.0
Paratransit	<0.1	71.4	100.7	---	3.7	6.6	2.4	184.9
Trolleybus	68.7	---	---	---	---	---	---	0.0
Other	69.7	37.8	15.2	---	---	0.2	---	53.2
<b>All Modes</b>	<b>6,542.7</b>	<b>660.6</b>	<b>122.6</b>	<b>25.5</b>	<b>145.3</b>	<b>47.4</b>	<b>7.9</b>	<b>1,009.3</b>

Vehicle Fuel Consumption data by mode from 1945 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## Safety

FTA data show that transit is among the safest ways to travel. From 2003 to 2008 transit bus travel resulted in 0.05 deaths per 100 million passenger miles, compared to 1.42 deaths for motor vehicles. Amtrak and commuter rail also had low fatality rates of 0.03 and 0.06 per 100 million passenger miles, respectively.



Source: Federal Transit Administration/USDOT, 2009 Rail Safety Statistics Report, 2009

## Capital and Operating Expenses

In 2009, transit was a \$55.2 billion industry with \$37.2 billion in operating expenditures and \$17.9 billion spent on capital investments.

Heavy rail investments are the largest modal capital expenditures, at \$6.2 billion, followed by bus capital investments, at \$4.1 billion. The largest type of capital investment was for guideways, at \$6.4 billion, followed by vehicles, at \$5.8 billion.

**Table 16: Capital Expense by Mode and Type, Millions of Dollars  
Report Year 2009**

Type	Bus	Commuter Rail	Para-transit	Heavy Rail	Light Rail	Trolley-bus	Other	Total	% of Total
Guideway	100.2	1,383.7	0.0	2,333.4	2,539.9	5.5	37.9	6,400.5	35.7%
Passenger Stations	341.7	412.7	5.8	1,311.4	358.4	0.2	50.5	2,480.6	13.8%
Administrative Buildings	159.9	3.3	36.6	16.2	1.7	0.0	16.6	234.4	1.3%
Maintenance Facilities	574.7	246.2	38.5	59.7	158.3	0.1	14.4	1,092.0	6.1%
<i>Facilities Subtotal</i>	<i>1,176.5</i>	<i>2,045.8</i>	<i>80.9</i>	<i>3,720.7</i>	<i>3,058.4</i>	<i>5.8</i>	<i>119.4</i>	<i>10,207.5</i>	<i>57.0%</i>
Rolling Stock	2,439.2	456.4	560.6	1,646.3	404.0	14.3	227.8	5,748.5	32.1%
Service Vehicles	38.7	4.6	5.1	39.8	6.6	0.7	0.4	95.8	0.5%
<i>Rolling Stock Subtotal</i>	<i>2,477.9</i>	<i>461.0</i>	<i>565.7</i>	<i>1,686.1</i>	<i>410.6</i>	<i>15.0</i>	<i>228.2</i>	<i>5,844.4</i>	<i>32.6%</i>
Fare Revenue									
Collection Equipment	103.5	13.1	4.6	81.1	34.2	0.0	1.0	237.5	1.3%
Communication and Information Systems	240.6	94.0	84.3	557.9	114.0	1.8	10.5	1,103.1	6.2%
Other	140.0	137.4	28.0	182.0	29.8	0.3	9.2	526.7	2.9%
<i>All Other Subtotal</i>	<i>484.1</i>	<i>244.5</i>	<i>116.9</i>	<i>821.0</i>	<i>178.0</i>	<i>2.1</i>	<i>20.6</i>	<i>1,867.3</i>	<i>10.4%</i>
<b>Total</b>	<b>4,138.5</b>	<b>2,751.4</b>	<b>763.5</b>	<b>6,227.7</b>	<b>3,647.0</b>	<b>22.9</b>	<b>368.2</b>	<b>17,919.2</b>	<b>100.0%</b>
% of Total	23.1%	15.4%	4.3%	34.8%	20.4%	0.1%	2.1%	100.0%	---

(a) These are actual accrued expenditures, and do not include debts, depreciations of value, or other non-money costs.

Capital expense data from 1992 through 2009 can be found in the 2011 *Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## CAPITAL AND OPERATING FUNDING

Operating expenses are measured in two ways: by function, the type of activity performed, and by object, the type of goods or services purchased. Among the five functions operating funds are applied to, operations accounts for almost half of expenses, followed by vehicle maintenance, general administration, purchased transportation, and non-vehicle maintenance. Salaries, wages, and fringe benefits for employees of transit agencies account for almost two-thirds of operating expenses.

**Table 17: Operating Expense by Mode and Function Class, Millions of Dollars  
Report Year 2009**

Type	Bus	Commuter Rail	Para-transit	Heavy Rail	Light Rail	Trolley-bus	Other	Total	% of Total
Vehicle Operations	9,953.5	1,638.8	1,538.6	2,775.7	549.7	119.5	421.2	16,997.0	45.6%
Vehicle Maintenance	3,438.3	1,028.6	310.2	1,133.2	260.5	35.4	143.0	6,349.1	17.0%
Non-Vehicle Maintenance	712.6	717.7	54.4	1,552.0	221.4	23.8	62.4	3,344.3	9.0%
General Administration	2,858.3	693.1	485.4	788.5	266.9	53.8	184.2	5,330.2	14.3%
Purchased Transportation	1,741.3	547.5	2,577.9	61.2	111.4	0.0	185.1	5,224.5	14.0%
<b>Total</b>	<b>18,704.0</b>	<b>4,625.7</b>	<b>4,966.5</b>	<b>6,310.5</b>	<b>1,409.9</b>	<b>232.5</b>	<b>995.8</b>	<b>37,245.0</b>	<b>100%</b>
% of Total	50.2%	12.4%	13.3%	16.9%	3.8%	0.6%	2.7%	100.0%	---

Operating expense data from 1932 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

**Table 18: Operating Expense by Mode and Object Class, Millions of Dollars  
Report Year 2009**

Type	Bus	Commuter Rail	Para-transit	Heavy Rail	Light Rail	Trolley-bus	Other	Total	% of Total
Salaries and Wages	7,458.2	1,595.6	1,041.7	3,160.5	528.7	112.9	314.6	14,212.3	38.16%
Fringe Benefits	5,116.5	1,254.9	511.2	2,467.4	361.2	82.3	133.2	9,926.8	26.65%
Services	1,122.1	427.3	224.4	363.9	196.1	23.5	95.9	2,453.2	6.59%
Materials and Supplies	2,610.4	517.0	367.7	421.7	91.1	14.0	171.0	4,193.1	11.26%
Utilities	230.6	318.3	39.5	580.5	100.8	5.2	21.7	1,296.6	3.48%
Casualty and Liability	432.0	106.6	114.2	128.3	22.9	4.6	42.7	851.2	2.29%
Purchased Transportation	1,741.3	547.5	2,577.9	61.2	111.4	0.0	185.1	5,224.5	14.03%
Other	-7.3	-141.6	89.7	-873.1	-2.2	-9.9	31.6	-912.6	-2.45%
<b>Total</b>	<b>18,704.0</b>	<b>4,625.7</b>	<b>4,966.5</b>	<b>6,310.5</b>	<b>1,409.9</b>	<b>232.5</b>	<b>995.8</b>	<b>37,245.0</b>	<b>100.00%</b>
% of Total	50.2%	12.4%	13.3%	16.9%	3.8%	0.6%	2.7%	100.00%	---

Operating Expense data from 1932 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

**Table 19: Total Expense by Mode, Millions of Dollars  
Report Year 2009**

Type	Bus	Commuter Rail	Para-transit	Heavy Rail	Light Rail	Trolley-bus	Other	Total
Operating Expenditures	18,704.0	4,625.7	4,966.5	6,310.5	1,409.9	232.5	995.8	37,245.0
Capital Expenditures	4,138.5	2,751.4	763.5	6,227.7	3,647.0	22.9	368.2	17,919.2
<b>Total Expenditures</b>	<b>22,842.5</b>	<b>7,377.1</b>	<b>5,730.1</b>	<b>12,538.3</b>	<b>5,056.9</b>	<b>255.4</b>	<b>1,364.0</b>	<b>55,164.2</b>
% of Total	41.4%	13.4%	10.4%	22.7%	9.2%	0.5%	2.5%	100.0%

Expense data from 1932 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## Capital and Operating Funding

Transit operations are funded by passenger fares, other transit agency earnings, and financial assistance from state, local, and federal governments. Capital investment is funded only by government funds. The majority of revenue for operations comes from passenger fares, together with state and local financial assistance. Passenger fares and other agency earnings account for 37 percent of operating costs. Directly generated government funds, in cases where the transit agency is functioning as a local government, local, and state government assistance combine for 56 percent of all funding. The federal role is more significant for the capital program, providing 42 percent of capital funds compared to 8 percent of operating funds.

Table 20: Funding Sources  
Report Year 2009

Type	Transit Agency Funds			Government Funds					Total Funds
	Passenger Fares	Other Earnings	Total	Directly Generated	Local	State	Federal	Total	
Capital Funding, Millions of Dollars	---	---	---	5,613.7	2,315.2	2,614.8	7,685.5	18,229.3	18,229.3
Percent of Capital Funding	---	---	---	30.8%	12.7%	14.3%	42.2%	100.0%	100.0%
Operating Funding, Millions of Dollars	12,273.2	2,275.6	14,548.8	2,542.6	8,762.6	9,857.1	3,206.7	24,369.0	38,917.8
Percent of Operating Funding	31.5%	5.8%	37.4%	6.5%	22.5%	25.3%	8.2%	62.6%	100.0%
Total Funding, Millions of Dollars	12,273.2	2,275.6	14,548.8	8,156.3	11,077.8	12,471.9	10,892.3	42,598.3	57,147.1
Percent of Total Funding	21.5%	4.0%	25.5%	14.3%	19.4%	21.8%	19.1%	74.5%	100.0%

Funding sources data from 1926 through 2009 can be found in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

Figure 14: Growth in Capital Funding by Source, 1995-2009

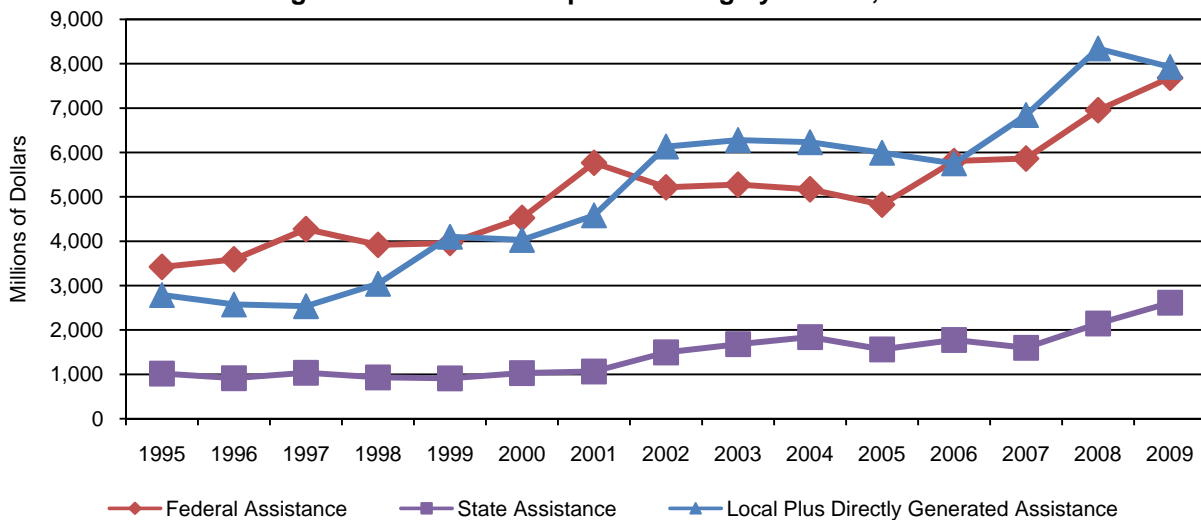


Figure 15: Growth in Operating Funding by Source, 1995-2009

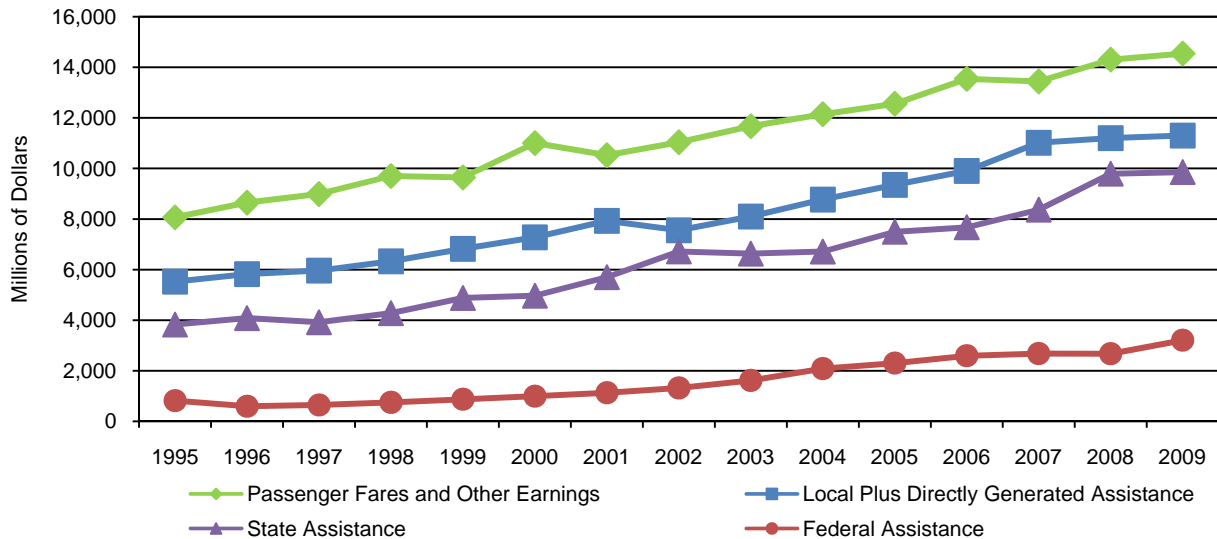


Table 21: Passenger Fares by Mode, Report Year 2009

	Bus	Commuter Rail	Paratransit	Heavy Rail	Light Rail	Trolleybus	Total
Passenger Fares, Millions of Dollars	4,961.8	2,194.3	483.3	3,801.0	390.6	68.1	(d)12,273.2
Average Revenue per Unlinked Trip	\$0.91	\$4.69	\$2.54	\$1.09	\$0.84	\$0.66	\$1.18
Highest Adult Base Cash Fare (a)	\$7.00	\$24.00	\$6.05	\$2.25	\$2.50	\$2.00	\$24.00
Average Adult Base Cash Fare (a)	\$1.50	\$6.00	\$2.20	\$1.91	\$1.81	\$1.88	\$1.94
Median Adult Base Cash Fare (a)	\$1.50	\$4.00	\$2.00	\$2.00	\$1.88	\$1.88	\$1.50
Lowest Adult Base Cash Fare (a)	\$0.00	\$2.00	\$0.00	\$1.25	\$1.00	\$1.75	\$0.00
Systems with Peak Period Surcharges (a)	3.6%	18.8%	NA	7.7%	8.3%	50.0%	5.6%
Systems with Transfer Surcharges (a)	31.2%	6.3%	NA	46.2%	33.3%	100.0%	30.1%
Systems with Distance/Zone Surcharges (a)	14.6%	81.3%	NA	23.1%	20.8%	0.0%	20.6%
Systems with Smart Cards (a)	18.2%	18.8%	NA	61.5%	29.1%	50.0%	21.6%
Systems with Magnetic Cards (a)	46.3%	18.8%	NA	53.8%	45.8%	50.0%	43.2%

(a) Based on sample of systems from APTA 2010 Public Transportation Fare Database.

(b) Fixed-route service only, unweighted average.

(c) Fixed-route service only

(d) Includes fare revenue for other modes not listed, \$374.1 million.

Fare data from 1926 through 2009 can be found in the 2011 Public Transportation Fact Book, Appendix A: Historical Tables at [www.apta.com](http://www.apta.com).

Revenue generated from passenger fares varies across transit modes. The highest levels of average revenue are generated by commuter rail, the transit mode that represents the longest trip length for passengers. Fare policies vary across agencies, but in general, passenger fares are lower for bus trips and relatively similar for light rail and heavy rail.



## Modal Data

Tables 23 through 33 provide extensive detail on characteristics of the various modes of transit operations. Data are presented on two summary tables of national information, with roadway modes on Table 22 and rail modes and ferry boat on Table 27, followed by tables listing agency-specific information on unlinked passenger trips and passenger miles. Given the large number of bus, paratransit, and vanpool agencies, only the largest 50 agencies of each mode are listed.

Transit service is provided by a variety of modes, defined both by the type of vehicle they use, operating characteristics of the service they provide, and the travel needs of the riding public for which they are designed.

A mode is a system for carrying transit passengers, described by a specific right-of-way, technology, and operational features. The mode of service in most cities is buses.



*Paratransit service takes passengers directly to their destinations. Paratransit mode data are reported on pages 26 and 28.*

Paratransit service vehicles travel on roads and streets but take passengers directly from their origins to their destinations. Paratransit service is provided primarily by vans.

By law, accessible paratransit service must be provided in all areas served by regular route transit service to persons with disabilities or those otherwise unable to use fixed-route service. General paratransit service is not required by law and is often open to larger segments of the public or all riders. Some general paratransit services are operated during late-night and weekend hours in place of fixed-route services.



*Bus service is a fixed route scheduled service provided in communities throughout the country. Bus mode data are reported on pages 26 and 27.*

Bus service is provided by rubber-tired vehicles powered by engines on the vehicle. Most buses operate in fixed-route service on regular schedules, and passengers pay a fare or present a pass or transfer when boarding their bus. Nearly all buses are accessible for wheelchairs by lifts or ramps, and most can carry bicycles on racks in front of the bus.

Three rail modes provide most rail transit service operated in the U.S.: heavy rail, commuter rail, and light rail.



*Heavy rail service provides the greatest passenger capacity of any transit mode. Heavy rail mode data are reported on pages 30 and 31.*

Heavy rail service is provided by electric rail cars on private rights-of-way. The trains are boarded in stations from high level platforms. Heavy rail provides high speed service with the ability to carry "heavy" loads of passengers.



*Commuter rail provides high-speed congestion free travel for distant suburbs to the business areas of the nation's largest metropolitan areas. Commuter rail mode data are reported on page 30 and 31.*

Commuter rail service is provided on regular railroads or former railroad rights-of-way. Trains are made up of either self-propelled cars or cars hauled by locomotives. Passengers board in stations. Commuter rail service is characterized by high-speed, infrequent-stop service over longer distances from outlying areas into the commercial centers of metropolitan areas.



*Streetcars provide a type of light rail service characterized by more frequent stops and shorter trips in higher density areas. Streetcar data are included as part of light rail data on pages 30 and 32.*

Streetcar service is a type of light rail service with frequent stops with nearly the entire route operated in streets. It is usually in denser, high-traffic areas, and the vehicles are designed for lower speeds and to allow quick boarding and alighting by passengers.



*Light rail provides quiet service on private rights-of-way and city streets in many American urban areas. Light rail mode data are reported on pages 30 and 32.*

Light rail is a mode of service provided by single vehicles or short trains on either private right-of-way or in roads and streets. Passengers board in stations or from track side stops in streets. Light rail is designed to carry a "light" load of passenger traffic compared to heavy rail.

**MODAL DATA**



Ferry boat service can greatly reduce the distance people would travel if forced to drive around bodies of water. Ferry boat mode data are reported on pages 30 and 33.

Ferry boat is a water-borne transit mode. Passenger only and passenger/vehicle ferries are both found in transit service. Ferries allow travelers to avoid very long trips by bus, train, or auto and to make lengthy water crossing. Ferry boats are the largest transit vehicles.

**Table 22: Roadway Modes National Totals, Report Year 2009**

Statistical Category	Bus	Paratransit	Publico	Trolleybus	Vanpool
Systems, Number of	1,088	6,700	1	5	77
Trips, Unlinked Passenger (Millions)	5,452	190	40	104	32
Miles, Passenger (Millions)	21,477	1,477	176	168	1,070
Trip Length, Average (Miles)	3.9	7.8	4.4	1.6	33.2
Miles, Vehicle Total (Millions)	2,331.8	1,529.2	40.2	13.1	174.0
Miles, Vehicle Revenue (Millions)	2,011.3	1,319.3	37.6	12.7	174.0
Hours, Vehicle Total (Millions)	177.7	104.5	3.8	1.8	4.3
Hours, Vehicle Revenue (Millions)	160.3	92.1	3.5	1.8	4.3
Speed, Vehicle in Revenue Service, Average (mph)	12.5	14.3	10.7	7.2	40.1
Fares Collected, Passengers (Millions)	\$4,961.8	\$483.3	\$53.1	\$68.1	\$88.5
Revenue per Unlinked Trip, Average	\$0.91	\$2.54	\$1.32	\$0.66	\$2.75
Expense, Operating Total (Millions)	\$18,704.0	\$4,966.5	\$54.0	\$232.5	\$150.6
Operating Expense by Object Class:					
Salaries and Wages (Millions)	\$7,458.2	\$1,041.7	\$0.0	\$112.9	\$19.6
Fringe Benefits (Millions)	\$5,116.5	\$511.2	\$0.0	\$82.3	\$11.1
Services (Millions)	\$1,122.1	\$224.4	\$1.0	\$23.5	\$13.1
Materials and Supplies (Millions)	\$2,610.4	\$367.7	\$0.0	\$14.0	\$21.7
Utilities (Millions)	\$230.6	\$39.5	\$0.0	\$5.2	\$1.5
Casualty and Liability (Millions)	\$432.0	\$114.2	\$0.0	\$4.6	\$8.0
Purchased Transportation (Millions)	\$1,741.3	\$2,577.9	\$53.1	\$0.0	\$57.8
Other (Millions)	-\$7.3	\$89.7	\$0.0	-\$9.9	\$17.7
Operating Expense by Function Class:					
Vehicle Operations (Millions)	\$9,953.5	\$1,538.6	\$0.6	\$119.5	\$38.0
Vehicle Maintenance (Millions)	\$3,438.3	\$310.2	\$0.2	\$35.4	\$11.8
Non-vehicle Maintenance (Millions)	\$712.6	\$54.4	\$0.0	\$23.8	\$1.2
General Administration (Millions)	\$2,858.3	\$485.4	\$0.1	\$53.8	\$41.7
Purchased Transportation (Millions)	\$1,741.3	\$2,577.9	\$53.1	\$0.0	\$57.8
Expense, Capital Total (Millions)	\$4,138.5	\$763.5	---	\$22.9	\$47.5
Facilities, Guideway, Stations, Admin. Buildings (Millions)	\$1,176.5	\$80.9	---	\$5.8	\$1.5
Rolling Stock (Millions)	\$2,477.9	\$565.7	---	\$15.0	\$44.7
Other (Millions)	\$484.1	\$116.9	---	\$2.1	\$1.3
Revenue Vehicles Available for Maximum Service	64,832	68,957	5,620	531	12,013
Revenue Vehicles Operated at Maximum Service	52,587	54,517	4,557	454	10,693
Revenue Vehicle Age, Average (Years)	7.5	3.5	---	8.9	4.0
Revenue Vehicles with Alternative Power Source	33.5%	8.0%	---	100.0%	2.8%
Revenue Vehicles Accessible	99.8%	89.0%	---	100.0%	4.5%
Employees, Operating	192,510	100,242	---	1,986	471
Employees, Vehicle Operations	127,868	78,300	---	1,319	55
Employees, Vehicle Maintenance	33,582	8,546	---	297	71
Employees, Non-Vehicle Maintenance	11,799	1,757	---	212	9
Employees, General Administration	19,261	11,639	---	158	337
Employees, Capital	2,995	381	---	20	4
Diesel Fuel Consumed (Gallons, Millions)	455.5	71.4	---	0.0	0.1
Other Fossil Fuel Consumed (Gallons, Millions)	218.6	113.5	3.4	0.0	11.9
Electricity Consumed (kWh, Millions)	0.8	<0.1	---	68.7	0.0

Table 23: 50 Largest Bus Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
MTA New York City Transit(NYCT)	New York, NY	842,637.6	1	1,838,396.5	1
Los Angeles County Metropolitan Transp. Auth.(LACMTA)	Los Angeles, CA	386,029.8	2	1,517,647.4	2
Chicago Transit Authority(CTA)	Chicago, IL	318,672.8	3	739,267.9	4
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	180,654.5	4	529,798.9	5
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	170,738.6	5	1,055,727.6	3
Washington Metropolitan Area Transit Authority(WMATA)	Washington, DC	136,894.0	6	423,031.4	8
MTA Bus Company(MTABUS)	New York, NY	119,975.8	7	327,795.1	13
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	100,769.3	8	230,903.9	19
San Francisco Municipal Railway(MUNI)	San Francisco, CA	95,190.3	9	208,649.7	21
Maryland Transit Administration(MTA)	Baltimore, MD	91,805.4	10	397,085.4	10
King County Department of Transp.(King County Metro)	Seattle, WA	91,348.7	11	460,319.1	7
City and County of Honolulu DOT Services(DTS)	Honolulu, HI	77,329.7	12	405,039.6	9
Denver Regional Transportation District(RTD)	Denver, CO	77,222.0	13	383,948.3	12
Miami-Dade Transit(MDT)	Miami, FL	75,608.0	14	391,313.2	11
Metropolitan Transit Auth. of Harris County, Texas(Metro)	Houston, TX	72,795.2	15	474,119.0	6
Metropolitan Atlanta Rapid Transit Authority(MARTA)	Atlanta, GA	72,716.4	16	285,048.2	14
Tri-County Metropolitan Transp. District of Oregon(TriMet)	Portland, OR-WA	68,033.0	17	252,790.3	18
Metro Transit	Minneapolis, MN	66,401.2	18	268,890.8	15
Regional Transp. Comm. of Southern Nevada(RTC)	Las Vegas, NV	66,100.2	19	201,515.4	23
Orange County Transportation Authority(OCTA)	Los Angeles, CA	64,353.7	20	254,152.9	17
Alameda-Contra Costa Transit District(AC Transit)	San Francisco, CA	60,468.4	21	192,460.7	25
Port Authority of Allegheny County(Port Authority)	Pittsburgh, PA	58,485.4	22	259,207.6	16
San Diego Metropolitan Transit System(MTS)	San Diego, CA	50,904.5	23	183,903.0	29
City of Phoenix Public Transit Department(Valley Metro)	Phoenix, AZ	50,570.7	24	189,594.7	26
Milwaukee County Transit System(MCTS)	Milwaukee, WI	46,767.8	25	140,160.6	37
VIA Metropolitan Transit(VIA)	San Antonio, TX	43,296.3	26	171,668.7	31
Dallas Area Rapid Transit(DART)	Dallas, TX	42,517.3	27	173,242.2	30
City of Detroit Department of Transportation(DDOT)	Detroit, MI	38,603.1	28	188,267.2	27
Capital Metropolitan Transportation Authority(CMTA)	Austin, TX	38,417.5	29	171,134.8	32
The Greater Cleveland Regional Transit Authority(GCRTA)	Cleveland, OH	38,214.4	30	132,223.5	39
Broward County Transportation Department(BCT)	Miami, FL	36,804.7	31	166,671.8	33
Santa Clara Valley Transportation Authority(VTA)	San Jose, CA	34,778.4	32	153,980.1	34
Bi-State Development Agency(METRO)	St. Louis, MO	32,653.9	33	126,616.5	40
Westchester County Bee-Line System	New York, NY	31,953.4	34	146,849.8	36
Metropolitan Suburban Bus Auth.(MTA Long Island Bus)	New York, NY	30,787.7	35	151,009.6	35
City of Los Angeles Department of Transportation(LADOT)	Los Angeles, CA	30,443.0	36	77,433.7	(a)
Long Beach Transit(LBT)	Los Angeles, CA	29,746.4	37	93,203.5	49
Ride-On Montgomery County Transit	Washington, DC	29,627.2	38	107,250.5	43
Pace - Suburban Bus Division(PACE)	Chicago, IL	29,296.9	39	202,437.8	22
Central Florida Regional Transportation Authority(LYNX)	Orlando, FL	23,747.8	40	136,787.3	38
Southwest Ohio Regional Transit Auth.(SORTA / Metro)	Cincinnati, OH	22,886.4	41	103,965.2	45
Santa Monica's Big Blue Bus(Big Blue Bus )	Los Angeles, CA	21,982.4	42	78,112.7	(a)
City of Tucson(COT)	Tucson, AZ	21,575.4	43	82,650.2	(a)
Charlotte Area Transit System(CATS)	Charlotte, NC	21,539.5	44	99,862.7	46
Niagara Frontier Transportation Authority(NFT Metro)	Buffalo, NY	21,399.2	45	82,855.4	(a)
Utah Transit Authority(UTA)	Salt Lake City, UT	20,657.0	46	104,954.1	44
Rhode Island Public Transit Authority(RIPTA)	Providence, RI	19,819.5	47	73,149.9	(a)
Metropolitan Bus Authority(MBA)	San Juan, PR	18,768.7	48	69,444.3	(a)
Sacramento Regional Transit District(Sacramento RT)	Sacramento, CA	17,735.4	49	59,001.2	(a)
Central Ohio Transit Authority(COTA)	Columbus, OH	17,208.8	50	65,605.8	(a)
Academy Lines, Inc.	New York, NY	3,816.4	(a)	230,367.5	20
Central Puget Sound Regional Transit Authority(ST)	Seattle, WA	13,784.8	(a)	197,495.3	24
Hudson Transit Lines, Inc.(Short Line)	New York, NY	3,562.3	(a)	184,082.3	28
Suburban Transit Corporation(Coach USA)	New York, NY	3,629.5	(a)	126,427.2	41
Foothill Transit	Los Angeles, CA	14,284.0	(a)	123,319.4	42
Suburban Mobility Authority for Regional Transp.(SMART)	Detroit, MI	12,774.2	(a)	96,010.8	47
Trans-Bridge Lines, Inc.	New York, NY	1,056.5	(a)	94,056.4	48
Transp. District Commission of Hampton Roads(HRT)	Virginia Beach, VA	15,195.0	(a)	92,658.7	50

(a) Not among 50 largest bus transit agencies in this category.

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the *2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics at [www.apta.com](http://www.apta.com)*.

Table 24: 50 Largest Paratransit Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
MTA New York City Transit(NYCT)	New York, NY	5,920.2	1	66,430.1	1
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	3,971.8	2	27,478.3	3
Access Services Incorporated(ASI)	Los Angeles, CA	2,812.3	3	35,944.7	2
Pace-Suburban Bus Div., ADA Paratransit Services(PACE)	Chicago, IL	2,785.6	4	21,685.9	5
Washington Metropolitan Area Transit Authority(WMATA)	Washington, DC	2,107.8	5	17,192.6	6
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	1,983.5	6	23,887.5	4
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	1,798.2	7	11,331.0	15
Port Authority of Allegheny County(Port Authority)	Pittsburgh, PA	1,699.5	8	12,484.8	13
Miami-Dade Transit(MDT)	Miami, FL	1,552.0	9	16,778.4	7
Metropolitan Transit Auth. of Harris County, Texas(Metro)	Houston, TX	1,482.7	10	16,708.1	8
Orange County Transportation Authority(OCTA)	Los Angeles, CA	1,464.7	11	14,839.4	9
Maryland Transit Administration(MTA)	Baltimore, MD	1,450.0	12	10,290.4	21
LACMTA - Small Operators(LACMTA)	Los Angeles, CA	1,293.7	13	4,705.1	44
Metro Mobility	Minneapolis, MN	1,237.6	14	13,634.3	11
Pace - Suburban Bus Division(PACE)	Chicago, IL	1,234.5	15	7,845.4	26
Denver Regional Transportation District(RTD)	Denver, CO	1,223.8	16	10,534.8	19
Milwaukee County Transit System(MCTS)	Milwaukee, WI	1,173.5	17	7,412.4	28
King County Department of Transp.(King County Metro)	Seattle, WA	1,142.5	18	11,799.8	14
San Francisco Municipal Railway(MUNI)	San Francisco, CA	1,140.0	19	6,902.6	29
Tri-County Metropolitan Transp. District of Oregon(TriMet)	Portland, OR	1,088.4	20	10,413.8	20
VIA Metropolitan Transit(VIA)	San Antonio, TX	1,078.7	21	12,679.5	12
Santa Clara Valley Transportation Authority(VTA)	San Jose, CA	1,067.1	22	9,908.0	22
Dallas Area Rapid Transit(DART)	Dallas, TX	1,038.7	23	14,338.1	10
Regional Transportation Comm. of Southern Nevada(RTC)	Las Vegas, NV	1,026.2	24	11,226.1	17
City of Los Angeles Department of Transportation(LADOT)	Los Angeles, CA	1,001.3	25	4,002.7	(a)
Broward County Transportation Department(BCT)	Miami, FL	916.0	26	9,800.8	23
Delaware Transit Corporation(DTC)	Philadelphia, PA	900.1	27	11,290.4	16
Board of County Comm., Palm Beach County(PalmTran)	Miami, FL	891.0	28	10,550.7	18
City and County of Honolulu DOT Services(DTS)	Honolulu, HI	840.8	29	9,612.4	24
Suburban Mobility Authority for Regional Transp.(SMART)	Detroit, MI	781.8	30	6,366.5	34
Capital Metropolitan Transportation Authority(CMTA)	Austin, TX	702.8	31	5,024.6	40
Alameda-Contra Costa Transit District(AC Transit)	San Francisco, CA	686.4	32	6,678.8	31
Central Florida Regional Transportation Authority(LYNX)	Orlando, FL	686.3	33	8,671.0	25
Mass Transportation Authority(MTA)	Flint, MI	669.4	34	7,433.4	27
Metropolitan Council	Minneapolis, MN	669.3	35	5,831.4	35
Bi-State Development Agency(METRO)	St. Louis, MO	665.1	36	6,511.0	33
Ben Franklin Transit(BFT)	Kennewick, WA	656.5	37	3,153.3	(a)
Rhode Island Public Transit Authority(RIPTA)	Providence, RI	590.9	38	4,822.4	42
The Greater Cleveland Regional Transit Authority(GCRTA)	Cleveland, OH	540.7	39	4,284.9	48
City of Phoenix Public Transit Department(Valley Metro)	Phoenix, AZ	533.0	40	4,353.7	47
Spokane Transit Authority(STA)	Spokane, WA	521.6	41	4,007.2	(a)
Blue Water Area Transp. Comm.(Blue Water Area Transit)	Port Huron, MI	515.3	42	1,611.3	(a)
San Diego Metropolitan Transit System(MTS)	San Diego, CA	503.2	43	3,609.5	(a)
Utah Transit Authority(UTA)	Salt Lake City, UT	500.4	44	5,596.2	36
Capital Area Transportation Authority(CATA)	Lansing, MI	488.9	45	4,767.0	43
Metropolitan Atlanta Rapid Transit Authority(MARTA)	Atlanta, GA	479.5	46	6,581.1	32
City of Tucson(COT)	Tucson, AZ	468.9	47	3,262.7	(a)
Space Coast Area Transit(SCAT)	Palm Bay, FL	465.4	48	6,823.7	30
Pierce County Transp. Benefit Area Auth.(Pierce Transit)	Seattle, WA	463.3	49	3,687.7	(a)
Lehigh and Northampton Transportation Authority(LANTA)	Allentown, PA	454.3	50	5,382.6	37
Salem Area Mass Transit District(Cherriots)	Salem, OR	440.9	(a)	5,124.4	38
Omnitrans(OMNI)	Riverside, CA	442.4	(a)	5,071.7	39
Suffolk County Dept. of Public Works - Transp. Div.(ST)	New York, NY	410.0	(a)	5,004.7	41
Lake County Board of County Commissioners(LCBOCC)	Leesburg, FL	218.3	(a)	4,677.3	45
Riverside Transit Agency(RTA)	Riverside, CA	361.0	(a)	4,450.7	46
Transit Authority of River City(TARC)	Louisville, KY	395.3	(a)	4,230.5	49
Montachusett Regional Transit Authority(MART)	Leominster, MA	396.0	(a)	4,214.2	50

(a) Not among 50 largest paratransit agencies in this category.

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the *2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics at [www.apta.com](http://www.apta.com)*.

Table 25: 50 Largest Vanpool Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
King County Department of Transp.(King County Metro)	Seattle, WA	3,172.7	1	60,214.8	4
Metropolitan Transit Auth. of Harris County, Texas(Metro)	Houston, TX	2,619.1	2	71,672.4	3
Los Angeles County Metropolitan Transp. Auth.(LACMTA)	Los Angeles, CA	2,487.3	3	111,907.7	1
San Diego Association of Governments(SANDAG)	San Diego, CA	2,229.5	4	103,086.5	2
Pace - Suburban Bus Division(PACE)	Chicago, IL	1,809.8	5	43,375.6	7
Utah Transit Authority(UTA)	Salt Lake City, UT	1,353.9	6	52,088.0	5
Phoenix - VPSI, Inc.	Phoenix, AZ	1,264.7	7	36,258.0	8
Ben Franklin Transit(BFT)	Kennewick, WA	1,177.1	8	46,078.0	6
Marietta - VPSI, Inc.	Atlanta, GA	898.3	9	24,155.7	14
Dallas Area Rapid Transit(DART)	Dallas, TX	880.7	10	35,337.8	9
Greater Hartford Ridesharing Corporation(GHRC)	Hartford, CT	874.4	11	30,665.2	10
Snohomish County PTBA(Community Transit)	Seattle, WA	862.3	12	23,304.2	17
Pierce County Transp. Benefit Area Auth.(Pierce Transit)	Seattle, WA	846.0	13	27,890.7	13
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	821.8	14	28,483.7	12
Orange County Transportation Authority(OCTA)	Los Angeles, CA	792.5	15	29,117.2	11
Honolulu - VPSI, Inc.	Honolulu, HI	696.0	16	14,778.3	21
Intercity Transit(I.T.)	Olympia, WA	680.7	17	24,029.5	16
Miami Lakes - VPSI, Inc.	Miami, FL	621.3	18	13,489.4	23
Kings County Area Public Transit Agency(KART)	Hanford, CA	584.0	19	24,096.4	15
Dallas - VPSI, Inc.	Dallas, TX	535.3	20	15,090.7	19
Research Triangle Regional Public Transp. Authority(TTA)	Durham, NC	533.1	21	13,787.8	22
Greater Richmond Transit Co.(GRTC Transit System)	Richmond, VA	321.0	22	22,937.0	18
Charlotte Area Transit System(CATS)	Charlotte, NC	320.5	23	14,962.7	20
Capital Metropolitan Transportation Authority(CMTA)	Austin, TX	318.3	24	7,330.7	30
Madison County Transit District(MCT)	St. Louis, MO	315.3	25	11,787.5	25
Des Moines Area Regional Transit Authority(DART)	Des Moines, IA	312.7	26	13,465.6	24
Kitsap Transit	Bremerton, WA	286.9	27	6,374.1	35
Michigan Department of Transportation(MDOT)	Detroit, MI	227.9	28	8,459.4	28
Southwestern Pennsylvania Commission(SPC)	Pittsburgh, PA	215.1	29	6,518.3	34
Spokane Transit Authority(STA)	Spokane, WA	209.8	30	5,245.1	40
VPSI, Anchorage	Anchorage, AK	205.4	31	8,911.2	27
Piedmont Authority for Regional Transportation(PART)	Greensboro, NC	204.0	32	---	(a)
Metropolitan Council	Minneapolis, MN	193.5	33	7,110.4	31
Central Florida Regional Transportation Authority(LYNX)	Orlando, FL	182.4	34	5,931.5	36
Georgia Regional Transportation Authority(GRTA)	Atlanta, GA	179.1	35	6,789.0	32
Douglas County Rideshare(Rideshare)	Atlanta, GA	172.3	36	5,614.0	37
North Front Range Metro. Planning Org.(NFRMPO)	Fort Collins, CO	168.4	37	9,311.7	26
Transportation District Comm. of Hampton Roads(HRT)	Virginia Beach, VA	165.2	38	5,527.7	38
Regional Transportation Authority(RTA)	Nashville, TN	154.3	39	5,340.9	39
Denver Regional Council of Governments(DRCOG)	Denver, CO	151.2	40	4,571.9	43
Space Coast Area Transit(SCAT)	Palm Bay, FL	132.6	41	6,670.8	33
VIA Metropolitan Transit(VIA)	San Antonio, TX	125.3	42	8,425.5	29
County of Volusia, dba: VOTRAN(Votran)	Daytona Beach, FL	113.0	43	4,011.2	46
2Plus Partners in Transportation, Inc(2Plus)	Bridgeport, CT	110.0	44	3,124.4	48
Reg. Planning Comm. of Greater Birmingham(RPCGB)	Birmingham, AL	106.0	45	4,922.3	41
Coast Transit Authority(CTA)	Gulfport-Biloxi, MS	105.6	46	4,710.8	42
Skagit Transit	Mount Vernon, WA	100.2	47	4,208.0	45
Whatcom Transportation Authority(WTA)	Bellingham, WA	99.3	48	2,587.1	50
Yakima Transit(YT)	Yakima, WA	91.6	49	4,261.5	44
Metro(Metro)	Portland, OR	85.3	50	2,668.1	49
Hillsborough Area Regional Transit Authority(HART)	Tampa, FL	83.1	(a)	3,258.6	47

(a) Not among 50 largest vanpool agencies in this category.

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 *National Transit Database*, see the *2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).

Table 26: Trolleybus Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
San Francisco Municipal Railway(MUNI)	San Francisco, CA	72,142.5	1	106,223.6	1
King County Department of Transp.(King County Metro)	Seattle, WA	19,719.2	2	35,624.2	2
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	5,510.8	3	10,771.5	3
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	3,310.9	4	6,724.6	5
Greater Dayton Regional Transit Authority(GDRTA)	Dayton, OH	3,170.5	5	8,723.0	4

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the 2011 *Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).

Table 27: Rail Modes and Ferry Boat National Totals, Report Year 2009

Statistical Category	Commuter Rail	Heavy Rail	Light Rail	Other Rail Modes	Ferry Boat
Systems, Number of	27	15	35	16	32
Trips, Unlinked Passenger (Millions)	468	3,490	465	43	97
Miles, Passenger (Millions)	11,232	16,805	2,199	44	584
Trip Length, Average (Miles)	24.0	4.8	4.7	1.0	6.0
Miles, Vehicle Total (Millions)	343.5	684.6	90.7	8.0	4.4
Miles, Vehicle Revenue (Millions)	317.9	666.8	89.3	7.9	4.1
Hours, Vehicle Total (Millions)	10.9	35.0	6.1	1.0	0.4
Hours, Vehicle Revenue (Millions)	10.2	32.8	5.9	1.0	0.4
Speed, Vehicle in Revenue Service, Average (mph)	31.2	20.3	15.1	7.6	9.3
Fares Collected, Passengers (Millions)	\$2,194.3	\$3,801.0	\$390.6	\$45.3	\$187.2
Fare per Unlinked Trip, Average	\$4.69	\$1.09	\$0.84	\$1.04	\$1.93
Expense, Operating Total (Millions)	\$4,625.7	\$6,310.5	\$1,409.9	\$223.0	\$568.2
Operating Expense by Object Class:					
Salaries and Wages (Millions)	\$1,595.6	\$3,160.5	\$528.7	\$87.7	\$207.3
Fringe Benefits (Millions)	\$1,254.9	\$2,467.4	\$361.2	\$50.4	\$71.7
Services (Millions)	\$427.3	\$363.9	\$196.1	\$33.9	\$47.9
Materials and Supplies (Millions)	\$517.0	\$421.7	\$91.1	\$18.1	\$131.1
Utilities (Millions)	\$318.3	\$580.5	\$100.8	\$10.6	\$9.6
Casualty and Liability (Millions)	\$106.6	\$128.3	\$22.9	\$7.2	\$27.4
Purchased Transportation (Millions)	\$547.5	\$61.2	\$111.4	\$14.1	\$60.2
Other (Millions)	-\$141.6	-\$873.1	-\$2.2	\$0.8	\$13.1
Operating Expense by Function Class:					
Vehicle Operations (Millions)	\$1,638.8	\$2,775.7	\$549.7	\$69.3	\$308.1
Vehicle Maintenance (Millions)	\$1,028.6	\$1,133.2	\$260.5	\$54.1	\$78.6
Non-vehicle Maintenance (Millions)	\$717.7	\$1,552.0	\$221.4	\$35.6	\$32.7
General Administration (Millions)	\$693.1	\$788.5	\$266.9	\$49.7	\$88.6
Purchased Transportation (Millions)	\$547.5	\$61.2	\$111.4	\$14.1	\$60.2
Expense, Capital Total (Millions)	\$2,751.4	\$6,227.7	\$3,647.0	\$130.3	\$190.4
Facilities, Guideway, Stations, Admin. Buildings (Millions)	\$2,045.8	\$3,720.7	\$3,058.4	\$44.1	\$73.8
Rolling Stock (Millions)	\$461.0	\$1,686.1	\$410.6	\$73.6	\$109.8
Other (Millions)	\$244.5	\$821.0	\$178.0	\$12.6	\$6.8
Revenue Vehicles Available for Maximum Service	6,941	11,461	2,068	276	194
Revenue Vehicles Operated at Maximum Service	6,127	9,234	1,465	217	144
Revenue Vehicle Age, Average (Years)	17.1	21.9	15.8	56.4	17.8
Revenue Vehicles with Alternative Power Source	(a) 99.5%	100.0%	98.3%	58.4%	47.6%
Revenue Vehicles Accessible	85.4%	98.7%	82.0%	59.4%	100.0%
Employees, Operating	28,278	49,741	10,558	1,944	4,596
Employees, Vehicle Operations	10,203	19,358	4,749	621	3,241
Employees, Vehicle Maintenance	8,192	9,786	2,223	657	536
Employees, Non-Vehicle Maintenance	6,069	15,326	2,301	353	190
Employees, General Administration	3,274	5,271	1,285	313	628
Employees, Capital	2,978	5,250	819	62	110
Diesel Fuel Consumed (Gallons, Millions)	95.0	0.0	1.0	0.0	37.6
Other Fossil Fuel Consumed (Gallons, Millions)	1.2	0.0	0.0	0.0	0.2
Electricity Consumed (kWh, Millions)	1,779.7	3,885.6	738.1	69.7	0.0

(a) Self-propelled cars only.

Table 28: Commuter Rail Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
MTA Long Island Rail Road(MTA LIRR)	New York, NY	97,350.6	1	1,954,744.8	3
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	83,586.3	2	2,342,256.3	1
Metro-North Commuter Railroad Company(MTA-MNCR)	New York, NY	79,464.2	3	2,199,457.5	2
Northeast Illinois Reg. Commuter Railroad Corp.(Metra)	Chicago, IL	71,767.2	4	1,657,430.3	4
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	40,582.9	5	818,020.4	5
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	35,653.0	6	501,779.2	6
Southern California Regional Rail Authority(Metrolink)	Los Angeles, CA	12,241.8	7	419,885.0	7
Peninsula Corridor Joint Powers Board(PCJPB)	San Francisco, CA	11,359.2	8	292,647.0	8
Maryland Transit Administration(MTA)	Baltimore, MD	8,081.2	9	254,052.8	9
South Florida Regional Transportation Authority(TRI-Rail)	Miami, FL	4,223.4	10	122,469.6	10
Northern Indiana Commuter Transportation District(NICTD)	Chicago, IL	3,885.1	11	109,170.6	12
Virginia Railway Express(VRE)	Washington, DC	3,868.0	12	109,948.5	11
Central Puget Sound Regional Transit Authority(ST)	Seattle, WA	2,492.4	13	59,883.9	13
Dallas Area Rapid Transit(DART)	Dallas, TX	1,607.2	14	18,965.4	20
North County Transit District(NCTD)	San Diego, CA	1,501.6	15	42,056.3	15
Utah Transit Authority(UTA)	Salt Lake City, UT	1,322.5	16	32,458.2	19
Fort Worth Transportation Authority(The T)	Dallas, TX	1,131.6	17	18,962.4	21
Rio Metro Regional Transit District(RMRTD)	Albuquerque, NM	1,083.0	18	44,101.3	14
Altamont Commuter Express(ACE)	Stockton, CA	797.3	19	35,756.8	18
Connecticut Department of Transportation(CDOT)	Hartford, CT	593.7	20	12,350.4	22
Pennsylvania Department of Transportation(PENNDOT)	Philadelphia, PA	518.6	21	39,764.8	16
Northern New England Passenger Rail Auth.(NNEPRA)	Boston, MA	471.4	22	36,976.3	17
Regional Transportation Authority(RTA)	Nashville, TN	181.4	23	3,264.4	23
Tri-County Metropolitan Transp. District of Oregon(TriMet)	Portland, OR	123.6	24	1,066.8	26
Alaska Railroad Corporation(ARRC)	Anchorage, AK	113.7	25	2,073.7	24
Metro Transit	Minneapolis, MN	78.8	26	1,949.9	25

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the *2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).

A full list of commuter rail agencies is available in the *2011 Public Transportation Fact Book, Appendix A: Historical Tables*.

Table 29: Heavy Rail Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
MTA New York City Transit(NYCT)	New York, NY	2,358,313.4	1	9,972,779.2	1
Washington Metropolitan Area Transit Authority(WMATA)	Washington, DC	296,857.2	2	1,667,899.7	2
Chicago Transit Authority(CTA)	Chicago, IL	202,569.0	3	1,201,135.7	4
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	148,684.3	4	568,976.4	5
San Francisco Bay Area Rapid Transit District(BART)	San Francisco, CA	114,654.6	5	1,442,124.0	3
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	95,110.1	6	422,987.5	7
Metropolitan Atlanta Rapid Transit Authority(MARTA)	Atlanta, GA	83,346.5	7	527,022.8	6
Port Authority Trans-Hudson Corporation(PATH)	New York, NY	80,055.2	8	341,196.0	8
Los Angeles County Metropolitan Transp. Auth.(LACMTA)	Los Angeles, CA	46,891.0	9	227,656.6	9
Miami-Dade Transit(MDT)	Miami, FL	18,244.5	10	132,769.7	10
Maryland Transit Administration(MTA)	Baltimore, MD	13,522.8	11	88,046.6	12
Port Authority Transit Corporation(PATCO)	Philadelphia, PA	10,022.1	12	90,016.4	11
Puerto Rico Highway and Transp. Authority(PRHTA)	San Juan, PR	9,523.7	13	48,468.1	13
MTA Staten Island Rapid Railway(SIRTOA)	New York, NY	7,218.0	14	42,611.6	14
The Greater Cleveland Regional Transit Authority(GCRTA)	Cleveland, OH	4,491.1	15	31,419.6	15

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the *2011 Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).



Table 30: Light Rail Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	70,707.2	1	185,577.3	4
San Francisco Municipal Railway(MUNI)	San Francisco, CA	50,744.9	2	135,364.6	6
Los Angeles County Metropolitan Transp. Auth.LACMTA)	Los Angeles, CA	46,027.5	3	327,341.2	1
Tri-County Metropolitan Transp. District of Oregon(TriMet)	Portland, OR	39,306.7	4	206,106.6	3
San Diego Metropolitan Transit System(MTS)	San Diego, CA	36,928.3	5	220,639.0	2
Southeastern Pennsylvania Transp. Authority(SEPTA)	Philadelphia, PA	29,588.0	6	69,443.6	11
New Jersey Transit Corporation(NJ TRANSIT)	New York, NY	22,329.1	7	105,039.4	9
Denver Regional Transportation District(RTD)	Denver, CO	19,759.4	8	129,248.7	8
Bi-State Development Agency(METRO)	St. Louis, MO	19,423.9	9	156,712.4	5
Dallas Area Rapid Transit(DART)	Dallas, TX	18,965.2	10	133,364.3	7
Sacramento Regional Transit District(Sacramento RT)	Sacramento, CA	17,315.0	11	93,086.7	10
Utah Transit Authority(UTA)	Salt Lake City, UT	13,385.1	12	60,857.3	12
Metropolitan Transit Auth. of Harris County, Texas(Metro)	Houston, TX	11,613.7	13	27,501.4	18
Santa Clara Valley Transportation Authority(VTA)	San Jose, CA	10,754.2	14	58,708.8	14
Metro Transit	Minneapolis, MN	9,863.0	15	48,681.5	15
Maryland Transit Administration(MTA)	Baltimore, MD	8,838.0	16	59,050.1	13
Port Authority of Allegheny County(Port Authority)	Pittsburgh, PA	7,327.0	17	29,809.5	17
Niagara Frontier Transportation Authority(NFT Metro)	Buffalo, NY	6,805.5	18	17,826.5	21
Valley Metro Rail, Inc.(VMR)	Phoenix, AZ	5,580.9	19	47,881.4	16
New Orleans Regional Transit Authority(NORTA)	New Orleans, LA	5,342.1	20	12,303.6	24
Charlotte Area Transit System(CATS)	Charlotte, NC-SC	3,551.2	21	19,173.3	20
Central Puget Sound Regional Transit Authority(ST)	Seattle, WA	3,390.8	22	16,804.9	22
The Greater Cleveland Regional Transit Authority(GCRTA)	Cleveland, OH	2,365.8	23	13,642.9	23
North County Transit District(NCTD)	San Diego, CA	2,195.4	24	19,575.0	19
Memphis Area Transit Authority(MATA)	Memphis, TN	1,113.8	25	940.0	25
Hillsborough Area Regional Transit Authority(HART)	Tampa, FL	505.7	26	776.7	26
King County Department of Transp.(King County Metro)	Seattle, WA	451.2	27	414.6	27
Central Arkansas Transit Authority(CATA)	Little Rock, AR	119.8	28	183.8	28
Kenosha Transit(KT)	Kenosha, WI	56.1	29	62.4	29

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the 2011 *Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).

A full list of light rail agencies is available in the 2011 *Public Transportation Fact Book, Appendix A: Historical Tables*.

Table 31: Other Rail Agencies Ranked by Unlinked Passenger Trips and Passenger Miles by Type of Rail Agency, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
Automated Guideway Transit					
Miami-Dade Transit(MDT)	Miami, FL	8,100.1	1	8,408.2	1
Detroit Transportation Corporation(Detroit People Mover)	Detroit, MI	1,941.5	2	2,982.2	2
Jacksonville Transportation Authority(JTA)	Jacksonville, FL	449.7	3	176.7	3
Cable Car					
San Francisco Municipal Railway(MUNI)	San Francisco, CA	7,912.6	1	9,880.2	1
Inclined Plane					
Port Authority of Allegheny County(Port Authority)	Pittsburgh, PA	1,165.3	1	151.0	2
Chattanooga Area Regional Transp. Authority(CARTA)	Chattanooga, TN	374.6	2	374.6	1
Cambria County Transit Authority(CamTran)	Johnstown, PA	102.5	3	17.4	3
Monorail					
City of Seattle - Seattle Center Monorail Transit(SMS)	Seattle, WA	1,732.3	1	1,559.1	1

Includes only transit agencies reporting to Federal Transit Administration FY 2008 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the 2011 *Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics* at [www.apta.com](http://www.apta.com).

Table 32: Ferry Boat Agencies Ranked by Unlinked Passenger Trips and Passenger Miles, Report Year 2009 (Thousands)

Transit Agency	Urbanized Area (First City and State Names Only)	Unlinked Passenger Trips		Passenger Miles	
		Thousands	Rank	Thousands	Rank
Washington State Ferries(WSF)	Seattle, WA	22,510.8	1	175,293.8	1
New York City Department of Transportation(NYCDOT)	New York, NY	21,237.0	2	107,655.6	2
Port Imperial Ferry Corporation dba NY Waterway	New York, NY	3,793.8	3	14,316.2	5
Crescent City Connection Div. - Louisiana DOT(CCCD)	New Orleans, LA	2,046.4	4	1,023.2	13
Golden Gate Bridge, Highway and Transp. Dist.(GGBHTD)	San Francisco, CA	1,949.0	5	21,534.8	3
Port Authority Trans-Hudson Corporation(PATH)	New York, NY	1,498.0	6	4,255.7	7
BillyBey Ferry Company, LLC	New York, NY	1,463.5	7	4,011.6	8
Massachusetts Bay Transportation Authority(MBTA)	Boston, MA	1,209.5	8	9,764.9	6
Casco Bay Island Transit District(CBITD)	Portland, ME	857.2	9	2,691.5	10
City of Vallejo Transp.Program(Vallejo Transit, Baylink)	Vallejo, CA	556.0	10	14,454.7	4
City of Alameda Ferry Services	San Francisco, CA	542.8	11	3,703.5	9
Kitsap Transit	Bremerton, WA	473.9	12	743.3	14
Chatham Area Transit Authority(CAT)	Savannah, GA	452.2	13	171.8	18
Transportation District Comm. of Hampton Roads(HRT)	Virginia Beach, VA	322.1	14	163.8	19
Pierce County Ferry Operations(Pierce County Ferry)	Seattle, WA	201.4	15	1,758.7	11
Metro-North Commuter Railroad Company(MTA-MNCR)	New York, NY	196.3	16	711.2	15
City and County of Honolulu DOT Services(DTS)	Honolulu, HI	73.7	17	1,619.1	12
King County Ferry District(KCFD)	Seattle, WA	52.2	18	573.8	16
Maritime Transportation Authority of Puerto Rico(PRMTA)	San Juan, PR	41.7	19	20.9	20
Corpus Christi Regional Transportation Authority(The B)	Corpus Christi, TX	11.7	20	10.5	21
Transport of Rockland(TOR)	New York, NY	7.5	21	193.0	17

Includes only transit agencies reporting to Federal Transit Administration FY 2009 *National Transit Database*.

For complete size ranking lists of all transit agencies reporting to the Federal Transit Administration 2009 National Transit Database, see the 2011 *Public Transportation Fact Book, Appendix B: Transit Agency and Urbanized Area Operating Statistics at [www.apta.com](http://www.apta.com)*.

Across the country, public transportation agencies continue to plan for expanded service. Table 33 provides summary of open, in construction and design, and planned future services based on the latest APTA Infrastructure Survey. Several hundred miles of commuter rail and light rail are under construction, while agencies are planning for hundreds of miles of additional rail lines in the future.

Table 33: Rail Route Mileage and Status of Future by Mode Projects as of September 1, 2010

Status	Automated Guideway	Cable Car	Commuter Rail	Heavy Rail	Inclined Plane	Light Rail	Mode Not Determined
Open	21.1	5.2	4,802.9	1,283.3	1.4	863.8	---
Construction and Design	---	---	190.6	21.3	---	156.0	---
Future	4.7	---	1,739.3	151.7	---	631.3	120.8
TOTAL	25.8	5.2	6,732.8	1,456.3	1.4	1,651.1	120.8

Data from the 2010 *Public Transportation Infrastructure Database* at [www.apta.com](http://www.apta.com).

As shown in Table 34, the nation's rail system consists of over 12,000 miles of track on the various modes of rail transit service.

Table 34: Rail Track Miles, Report Year 2009 (a)

Mode	Miles of Track					
	At Grade	Elevated on Structure	Elevated on Fill	Open-Cut	Subway	Total
Automated Guideway Transit	0.0	17.7	0.0	0.0	0.0	17.7
Cable Car	8.8	0.0	0.0	0.0	0.0	8.8
Commuter Rail	7,769.8	83.5	461.7	68.9	40.4	8,424.3
Heavy Rail	783.3	506.1	113.4	69.0	800.4	2,272.2
Inclined Plane	1.8	0.0	0.0	0.0	0.0	1.8
Light Rail	1,340.9	89.2	72.8	51.1	82.4	1,636.4
Monorail	0.0	1.8	0.0	0.0	0.0	1.8
All Rail Modes	9,904.6	698.3	647.9	189.0	923.2	12,363.0

(a) Summary Data from 2009 *National Transit Database*; includes systems reporting to the *National Transit Database* only.

## Canadian Data

Table 35 provides a summary of Canadian public transportation data as provided by the Canadian Urban Transit Association (CUTA).

Table 35: Canadian Transit Data Summary  
(All Dollar Amounts Are Canadian Dollars)  
Report Year 2009

Statistic	Amount	Statistic	Amount
<b>Fixed-Route Transit Services</b>		<b>Fixed-Route Transit Services, continued</b>	
Number of Systems Reporting	105	Direct Operating Expenses (Millions) (c)	\$5,816.8
Vehicle Revenue Miles (Millions)	617.0	Transportation Operations (Millions)	\$2,667.4
Total Vehicle Miles (Millions)	677.4	Fuel (Millions)	\$494.0
Vehicle Revenue Hours (Millions)	45.4	Vehicle Maintenance (Millions)	\$1,178.3
Total Vehicle Hours (Millions)	49.3	Plant Maintenance (Millions)	\$504.2
Regular Service Passengers (a) (Millions)	1,828.5	General and Administration (Millions)	\$762.9
Passenger Boardings (b) (Millions)	2,752.0	Passenger Revenue (Millions)	\$3,001.4
Employees (Full and Part Time)	51,732	Total Operating Revenue Millions	\$3,126.2
Operators	28,085	Total Operating Revenue and Financial Assistance (Millions)	\$6,352.1
Other Transportation Operations	4,539	Passenger Revenue per Passenger Boarding	\$1.09
Vehicle Maintenance	8,632	Adult Cash Fare, Average	\$2.40
Non-Vehicle Maintenance	4,569	Total Capital Expenditures (Millions)	\$4,211.6
General Administration	5,907	<b>Specialized Transit Services</b>	
Total Passenger Vehicles	17,982	Number of Systems Reporting, Dedicated Service	68
Bus(d)	15,121	Passengers Dedicated Service (Millions)	10.7
Commuter Rail	707	Passengers Dedicated and Non-Dedicated Service Total (Millions)	16.0
Heavy Rail	1,434	Total Vehicle Miles, Dedicated Service (Millions)	49.2
Light Rail	715	Total Vehicle Hours, Dedicated Service (Millions)	4.4
Other	5	Non-Government Operating Revenue (Millions)	\$32.7
Peak Period Passenger Vehicles	14,138	Operating Expense (Millions)	\$397.7
Bus(d)	11,689		
Commuter Rail	673		
Heavy Rail	1,204		
Light Rail	567		
Other	5		
Average Bus Age (years)	7.5		
Percent Bus Fleet Accessible	83.2%		

Source: Canadian Urban Transit Association, totals for reporting agencies only.

(a) Regular Service Passenger Trips are similar to linked trips and are not the same measurement as "unlinked passenger trips" reported for United States transit agencies in the *2011 Public Transportation Fact Book*.

(b) Boarding passengers is a similar measure to "unlinked passenger trips" reported for United States transit agencies in the *2011 Public Transportation Fact Book*.

(c) Includes unallocated amounts.

(d) Includes trolleybuses.

Canadian Fixed-Route Data from 1955 through 2009 and Specialized Transit Services Data from 1991 through 2009 can be found in the *2011 Public Transportation Fact Book Appendix A: Historical Tables* at [www.apta.com](http://www.apta.com).

## Glossary

Definitions are grouped by topic, consistent with groupings on tables, in the following categories:

- Employee and Labor Definitions
- Energy Use and Vehicle Power Definitions
- Financial—Capital Expense Definitions
- Financial—Operating Expense Definitions
- Financial—Fare Structure Definitions
- Financial—Revenue Definitions
- General Definitions
- Mode of Service Definitions
- Service Consumed Definitions
- Service Supplied Definitions
- Vehicle Characteristics and Amenities

### EMPLOYEE AND LABOR DEFINITIONS:

**Capital Employee** is an employee whose labor hour cost is reimbursed under a capital grant or is otherwise capitalized.

**Operating Employee** is an employee engaged in the operation of the transit system. Operating employees are classified into the following four categories describing the type work they do:

**General Administration Employee** is an operating employee at any level engaged in general management and administration activities including transit system development, customer services, promotion, market research, injuries and damages, safety, personnel administration, general legal services, general insurance, data processing, finance and accounting, purchasing and stores, general engineering, real estate management, office management and services, general management, and planning.

**Non-Vehicle Maintenance Employee** is an operating employee at any level engaged in non-vehicle maintenance or a person providing maintenance support to such persons for inspecting, cleaning, repairing and replacing all components of vehicle movement control systems; fare collection and counting equipment; roadway and track; structures, tunnels, and subways; passenger stations; communication systems; and garage, shop, operating station, and general administration buildings, grounds and equipment. In addition, it includes support for the operation and maintenance of electric power facilities.

**Vehicle Operations Employee** is an operating employee at any level engaged in vehicle operations or a person providing support in vehicle operations activities, a person engaged in ticketing

and fare collection activities, or a person engaged in system security activities.

**Vehicle Maintenance Employee** is an operating employee at any level engaged in vehicle maintenance, a person performing inspection and maintenance, vehicle maintenance of vehicles, performing servicing functions for revenue and service vehicles, and repairing damage to vehicles resulting from vandalism or accidents.

**Number of Employees** is the number of actual persons directly working for a transit agency, regardless of whether the person is full-time or part-time.

**Salaries and Wages** are payments to employees for time actually worked.

**Fringe Benefits** are payments to employees for time not actually worked and the cost of other employee benefits to the transit agency. Payment for time not actually worked includes payments to the employee for vacations, sick leave, holidays, and other paid leave. Other benefits include transit agencies payments to other organizations for retirement plans, social security, workmen's compensation, health insurance, other insurance, and other payments to other organizations for benefits to employees.

**Total Compensation** is the sum of Salaries and Wages and Fringe Benefits.

### ENERGY USE AND VEHICLE POWER DEFINITIONS:

**Alternate Power** is fuel or electricity generated from fuel that is substantially not petroleum.

**Electric Power Consumption** is the amount of electricity used to propel transit vehicles, also called **propulsion power**. It does not include electricity used for lighting, heating, or any use other than propulsion power.

**Fossil Fuel** is any fuel derived from petroleum or other organic sources including diesel fuel, compressed natural gas, gasoline, liquefied natural gas, liquid petroleum gas or propane, and kerosene.

### FINANCIAL - CAPITAL EXPENSE DEFINITIONS:

**Capital Expenses** are expenses related to the purchase of equipment. Equipment means an article of non-expendable tangible personal property having a useful life of more than one year and an acquisition cost which equals the lesser of the capitalization level

established by the government unit for financial statement purposes or \$5,000. Capital expenses in the NTD accounting system do not include all expenses which are eligible uses for federal capital funding assistance; some of those expenses are included with operating expenses in the National Transit Database accounting system used herein.

**Facilities** capital expense includes administration, central/overhaul maintenance facilities, light maintenance and storage facilities, and equipment of any of these items. Categories of Facilities capital expense are:

**Guideway** is capital expense for right-of-way facilities for rail or the exclusive use of buses including the buildings and structures dedicated for the operation of transit vehicles including elevated and subway structures, tunnels, bridges, track and power systems for rail, and paved highway lanes dedicated to bus. Guideway does not include passenger stations and transfer facilities.

**Passenger Stations** is capital expense for passenger boarding and debarking areas with platforms including transportation centers and park-and-ride facilities but excluding transit stops on streets.

**Administration Buildings** is capital expense for buildings which house management and support activities.

**Maintenance Facilities** is capital expense for building used for maintenance activities such as garages and shops.

**Rolling Stock** capital expense is expense for vehicles, including boats, used by transit agencies. Categories of Rolling Stock capital expense are:

**Revenue Vehicles** is capital expense for vehicles used to transport passengers.

**Service Vehicles** is capital expense for vehicles used to support transit activities such as tow trucks, supervisor cars, and police cars

**All Other** capital expense includes furniture, equipment that is not an integral part of buildings and structures, shelters, signs, and passenger amenities (e.g., benches) not in passenger stations. Categories of All Other capital expense are:

**Fare Revenue Collection Equipment** is capital expense for equipment used to collect fares such as fare boxes, turnstiles, and ticket machines.

**Communications and Information Systems** is capital expense for equipment for communicating such as radios and for information management such as computers and software.

**Other** is capital expense that does not fall in the categories defined above.

#### FINANCIAL—OPERATING EXPENSE DEFINITIONS:

**Operating Expenses** are the expenses associated with the operation of the transit agency and goods and services purchased for system operation. It is the sum of either the functions or the object classes listed below.

An **Operating Expense Function** is an activity performed or cost center of a transit agency. The four basic functions are:

**Vehicle Operations** includes all activities associated with the subcategories of the vehicle operations function: transportation administration and support; revenue vehicle operation; ticketing and fare collection; and system security.

**Vehicle Maintenance** includes all activities associated with revenue and non-revenue (service) vehicle maintenance, including administration, inspection and maintenance, and servicing (cleaning, fueling, etc.) vehicles.

**Non-Vehicle Maintenance** includes all activities associated with facility maintenance, including: maintenance of vehicle movement control systems; fare collection and counting equipment; structures, tunnels and subways; roadway and track; passenger stations, operating station buildings, grounds and equipment; communication systems; general administration buildings, grounds and equipment; and electric power facilities.

**General Administration** includes all activities associated with the general administration of the transit agency, including transit service development, injuries and damages, safety, personnel administration, legal services, insurance, data processing, finance and accounting, purchasing and stores, engineering, real estate management, office management and services, customer services, promotion, market research and planning.

An **Operating Expense Object Class** is a grouping of expenses on the basis of goods and services purchased. Nine Object Classes are reported as follows:

**Salaries and Wages** are the pay and allowances due employees in exchange for the labor services they render on behalf of the transit agency. The allowances include payments direct to the employee arising from the performance of a piece of work.

**Fringe Benefits** are the payments or accruals to others (insurance companies, governments, etc.) on behalf of an employee and payments and accruals direct to an employee arising from something other than a piece of work.

**Employee Compensation** is the sum of "Salaries and Wages" and "Fringe Benefits."

**Services** include the labor and other work provided by outside organizations for fees and related expenses. Services include management service fees, advertising fees, professional and technical services, temporary help, contract maintenance services, custodial services and security services.

**Materials and Supplies** are the tangible products obtained from outside suppliers or manufactured internally. These materials and supplies include tires, fuel and lubricants. Freight, purchase discounts, cash discounts, sales and excise taxes (except on fuel and lubricants) are included in the cost of the material or supply.

**Utilities** include the payments made to various utilities for utilization of their resources (e.g., electric, gas, water, telephone, etc.). Utilities include propulsion power purchased from an outside utility company and used for propelling electrically driven vehicles, and other utilities such as electrical power for purposes other than for electrically driven vehicles, water and sewer, gas, garbage collection, and telephone.

**Casualty and Liability Costs** are the cost elements covering protection of the transit agency from loss through insurance programs, compensation of others for their losses due to acts for which the transit agency is liable, and recognition of the cost of a miscellaneous category of corporate losses.

**Purchased Transportation** is transportation service provided to a public transit agency or governmental unit from a public or private transportation provider based on a written contract. Purchased transportation does not include franchising, licensing operation, management services, cooperative agreements or private conventional bus service.

**Other Operating Expenses** is the sum of taxes, miscellaneous expenses, and expense transfers:

**Total Operating Expense** is the sum of all the object classes or functions.

#### FINANCIAL - PASSENGER FARE STRUCTURE DEFINITIONS:

**Passenger Fares** are revenue earned from carrying passengers in regularly scheduled and paratransit

service. Passenger fares include: the base fare; zone premiums; express service premiums; extra cost transfers; and quantity purchase discounts applicable to the passenger's ride.

**Adult Base Cash Fare** is the minimum cash fare paid by an adult for one transit ride; excludes transfer charges, zone or distance charges, express service charges, peak period surcharges, and reduced fares.

**Passenger Fares Received per Unlinked Passenger Trip** is "Passenger Fares" divided by "Unlinked Passenger Trips."

**Peak Period Surcharge** is an extra fee required during peak periods (rush hours).

**Transfer Surcharge** is an extra fee charged for a transfer to use when boarding another transit vehicle to continue a trip.

**Zone or Distance Surcharge** is an extra fee charged for crossing a predetermined boundary.

**Smart Cards** are small cards, usually plastic, with an imbedded computer chip good for one or more trips that is usually altered by a fare collection machine removing some or all of the stored value as each trip is taken.

#### FINANCIAL—REVENUE DEFINITIONS:

**Passenger Fare Revenue** is revenue earned from carrying passengers in regularly scheduled and paratransit service. Passenger fares include: the base fare; zone premiums; express service premiums; extra cost transfers; and quantity purchase discounts applicable to the passenger's ride. Passenger Fare Revenue is listed only for operating revenue sources.

**Government Funds, Federal** (also called **Federal Assistance**) is financial assistance from funds that are from the federal government at their original source that are used to assist in paying the operating or capital costs of providing transit service. On tables in the Public Transportation Book, federal financial assistance is counted as either operating or capital funding consistent with accounting practices of the federally mandated National Transit Database reporting system rather than as defined in federal transit funding laws.

**Government Funds, State** (also called **State Assistance**) is financial assistance obtained from a state government(s) to assist with paying the operating and capital costs of providing transit services.

**Government Funds, Local** (also called **Local Assistance**) is financial assistance from local

governments (below the state level) to help cover the operating and capital costs of providing transit service. Some local funds are collected in local or regional areas by the state government acting as the collection agency but are considered local assistance because the decision to collect funds is made locally.

**Directly Generated Funds** are any funds generated by or donated directly to the transit agency, including passenger fare revenues, advertising revenues, concessions, donations, bond proceeds, parking revenues, toll revenues from other sectors of agency operations such as bridges and roads, and taxes imposed by the transit agency as enabled by a state or local government. Some Directly Generated Funds are funds earned by the transit agency such as fare revenues, concessions, and advertising, while other Directly Generated Funds are Financial Assistance such as taxes imposed by the transit agency. Directly Generated Funds are listed in three categories:

**Passenger Fares** which is defined above.

**Transit Agency Funds, Other Earnings** are Directly Generated Funds that do not come from passenger fares or from government funds.

**Government Funds, Directly Generated** are Directly Generated Funds that come from taxes, toll transfers, and bond proceeds.

**Total Government Funds** is the sum of Federal assistance, state assistance, local assistance, and that portion of directly generated funds that accrue from tax collections, toll transfers from other sectors of operations, and bond proceeds.

#### GENERAL DEFINITIONS:

**Public Transportation** (also called **transit**, **public transit**, or **mass transit**) is transportation by a conveyance that provides regular and continuing general or special transportation to the public, but not including school buses, charter or sightseeing service.

**Transit agency** (also called **transit system**) is an entity (public or private) responsible for administering and managing transit activities and services. Transit agencies can directly operate transit service or contract out for all or part of the total transit service provided. When responsibility is with a public entity, it is a **public transit agency**. When more than one mode of service is operated, it is a **multimodal transit agency**.

**Report year** is the year for which data are summed in the Fact Book. The report year data are the sum of the fiscal year data for each U.S. transit agency that ends during a calendar year. For most Fact Book tables it is data for all transit agency fiscal years that end in calendar year 2008.

#### MODE OF SERVICE DEFINITIONS:

**Mode** is a system for carrying transit passengers described by specific right-of-way, technology, and operational features.

**Aerial Tramway** is electric system of aerial cables with suspended powerless passenger vehicles. The vehicles are propelled by separate cables attached to the vehicle suspension system and powered by engines or motors at a central location not on board the vehicle.

**Automated Guideway Transit** (also called **personal rapid transit**, **group rapid transit**, or **people mover**) is an electric railway (single or multi-car trains) of guided transit vehicles operating without an onboard crew. Service may be on a fixed schedule or in response to a passenger activated call button.

**Bus** is a mode of transit service (also called **motor bus**) characterized by roadway vehicles powered by diesel, gasoline, battery, or alternative fuel engines contained within the vehicle. Vehicles operate on streets and roadways in fixed-route or other regular service. Types of bus service include **local service**, where vehicles may stop every block or two along a route several miles long. When limited to a small geographic area or to short-distance trips, local service is often called **circulator**, **feeder**, **neighborhood**, **trolley**, or **shuttle service**. Other types of bus service are **express service**, **limited-stop service**, and **bus rapid transit (BRT)**.

**Cable Car** is a railway with individually controlled transit vehicles attached while moving to a moving cable located below the street surface and powered by engines or motors at a central location not on board the vehicle.

**Commuter Rail** is a mode of transit service (also called **metropolitan rail**, **regional rail**, or **suburban rail**) characterized by an electric or diesel propelled railway for urban passenger train service consisting of local short distance travel operating between a central city and adjacent suburbs. Service must be operated on a regular basis by or under contract with a transit operator for the purpose of transporting passengers within urbanized areas, or between urbanized areas and outlying areas. Such rail service, using either locomotive hauled or self-propelled railroad passenger cars, is generally characterized by multi-trip tickets, specific station to station fares, railroad employment practices and usually only one or two stations in the central business district. Intercity rail service is excluded, except for that portion of such service that is operated by or under contract with a public transit agency for predominantly commuter services. Most service is provided on routes of current or former freight railroads.

**Ferry Boat** is a transit mode comprising vessels carrying passengers and in some cases vehicles over a body of water, and that are generally steam or diesel-powered. When at least one terminal is within an urbanized area, it is **urban ferryboat** service. Such service excludes international, rural, rural interstate, island, and urban park ferries.

**Heavy Rail** is a mode of transit service (also called **metro**, **subway**, **rapid transit**, or **rapid rail**) operating on an electric railway with the capacity for a heavy volume of traffic. It is characterized by high speed and rapid acceleration passenger rail cars operating singly or in multi-car trains on fixed rails; separate rights-of-way from which all other vehicular and foot traffic are excluded; sophisticated signaling, and high platform loading.

**Inclined Plane** is a railway operating over exclusive right-of-way on steep grades (slopes) with powerless vehicles propelled by moving cables attached to the vehicles and powered by engines or motors at a central location not on board the vehicle. The special tramway type of vehicles has passenger seats that remain horizontal while the undercarriage (truck) is angled parallel to the slope.

**Light Rail** is a mode of transit service (also called **streetcar**, **tramway**, or **trolley**) operating passenger rail cars singly (or in short, usually two-car or three-car, trains) on fixed rails in right-of-way that is often separated from other traffic for part or much of the way. Light rail vehicles are typically driven electrically with power being drawn from an overhead electric line via a trolley or a pantograph; driven by an operator on board the vehicle; and may have either high platform loading or low level boarding using steps.

**Monorail** is an electric railway of guided transit vehicles operating singly or in multi-car trains. The vehicles are suspended from or straddle a guideway formed by a single beam, rail, or tube.

**Paratransit** is a mode of transit service (also called **demand response** or **dial-a-ride**) characterized by the use of passenger automobiles, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. The vehicles do not operate over a fixed route or on a fixed schedule. The vehicle may be dispatched to pick up several passengers at different pick-up points before taking them to their respective destinations and may even be interrupted en route to these destinations to pick up other passengers.

**Trolleybus** is a mode of transit service (also called **trolley coach**) using vehicles propelled by a motor drawing current from overhead wires via connecting poles called a trolley poles from a central power source not on board the vehicle.

**Vanpool** is ridesharing by prearrangement using vans or small buses providing round trip transportation between the participant's prearranged boarding points and a common and regular destination. Data included in this report are the sum of vanpool data reported in the National Transit Database (NTD) and do not include any data for vanpools not listed in the National Transit Database. Vanpool service reported in the NTD must be operated by a public entity, or a public entity must own, purchase, or lease the vehicle(s). Vanpool included in the NTD must also be in compliance with mass transit rules including Americans with Disabilities Act (ADA) provisions, be open to the public and that availability must be made known, and use vehicles with a minimum capacity of 7 persons.

#### SERVICE CONSUMED DEFINITIONS:

**Unlinked Passenger Trips** is the number of times passengers board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination and regardless of whether they pay a fare, use a pass or transfer, ride for free, or pay in some other way. Also called **boardings**.

**Passenger Miles** is the cumulative sum of the distances ridden by each passenger.

**Average Trip Length** is the average distance ridden for an unlinked passenger trip computed as passenger miles divided by unlinked passenger trips.

**Average Passenger Load** is the average number of passengers aboard a vehicle at any one time for its entire time in revenue service including late night and off-peak hour service as well as peak rush hour service.

#### SERVICE SUPPLIED DEFINITIONS:

**Average Speed** of a vehicle is the miles it operated in revenue service divided by the hours it is operated in revenue service.

**Miles of Track** is a measure of the amount of track operated by rail transit systems where each track is counted separately regardless of the number of tracks on a right-of-way.

**Revenue Service** is the operation of a transit vehicle during the period which passengers can board and ride on the vehicle. Revenue service includes the carriage of passengers who do not pay a cash fare for a specific trip as well as those who do pay a cash fare; the meaning of the phrase does not relate specifically to the collection of revenue.



**Revenue Vehicle** is a vehicle in the transit fleet that is available to operate in revenue service carrying passengers, including spares and vehicles temporarily out of service for routine maintenance and minor repairs. Revenue vehicles do not include service vehicles such as tow trucks, repair vehicles, or automobiles used to transport employees.

**Vehicles Available for Maximum Service** are vehicles that a transit agency has available to operate revenue service regardless of the legal relationship thorough which they are owned, leased, or otherwise controlled by the transit agency. Also called **revenue vehicles owned or leased**.

**Vehicles Operated Maximum Service** is the largest number of vehicles operated at any one time during the day, normally during the morning or evening rush hour periods.

**Vehicle Total Miles** are all the miles a vehicle travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service, including "deadhead" miles without passengers to the starting points of routes or returning to the garage. For conventional scheduled services, it includes both revenue miles and deadhead miles.

**Vehicle Revenue Miles** are the miles traveled when the vehicle is in revenue service (i.e., the time when a vehicle is available to the general public and there is an expectation of carrying passengers). Vehicles operated in fare-free service are considered in revenue service. Revenue service excludes school bus service and charter service.

**Vehicle Total Hours** are the hours a vehicle travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service, including "deadhead" miles without passengers to the starting points of routes or returning to the garage. For conventional scheduled services, it includes both revenue time and deadhead time.

**Vehicle Revenue Hours** are the hours traveled when the vehicle is in revenue service (i.e., the time when a vehicle is available to the general public and there is an expectation of carrying passengers). Vehicles operated in fare-free service are considered in revenue service. Revenue service excludes school bus service and charter service.

#### VEHICLE CHARACTERISTICS AND AMENITIES:

**Accessible Vehicles** are transit passenger vehicles that do not restrict access, is usable, and provides allocated space and/or priority seating for individuals who use wheelchairs.

**Alternate Power** transit vehicles are vehicles powered by any fuel except straight diesel or gasoline.

**Automated Stop Announcement** is an automated system that announces upcoming stops.

**Automated Vehicle Locator or GPS** equipment allows a vehicle to be electronically located or tracked by local sensors or satellites.

**Automatic Passenger Counter** equipment counts passenger boardings/alightings but is not part of the farebox.

**Average Age** of transit vehicles is calculated from the difference between the current year and each vehicle's model year, not from the vehicle's actual date of manufacture or delivery.

**Exterior Bicycle Rack** equipped vehicles can carry bicycles of racks outside of the vehicle such as on the front of a bus or the open deck of a ferry boat.

**Passenger-Operator Intercom** equipped vehicles have an intercom system that allows passengers and the vehicle's or train's operator to communicate with each other.

**Public Address System** equipped transit vehicles an one-way audio announcement system that allows the vehicle operator to communicate with passengers.

**Rehabilitated** transit vehicles are those rebuilt to the original specifications of the manufacturer.

**Restroom** is a restroom on board the transit vehicle and available for passenger use.

**Security or CCTV Type Camera** equipped vehicles have cameras installed inside the vehicle for security purposes.

**Self-propelled** vehicles have motors or engines on the vehicle that supply propulsion for the vehicle. Fuel may be carried on board the vehicle such as diesel fueled buses or supplied from a central source such as overhead wire power for light rail vehicles.

**Traffic Light Preemption** equipped vehicles are able to, either automatically by sensors or as a result of operator action, adjust traffic lights to provide priority or a green light.

**Two-Way Radio** equipped transit vehicles have a two-way radio system that allows the vehicle operator and the operating base or control center to communicate with each other.

**Unpowered** vehicles are those without motors. They are either pulled by self-propelled cars or locomotives or moved by cables such as an inclined plane.