

# INTERNATIONAL BUS ROADEO NDBOOK MAY 17-21, 2019 / GALT HOUSE • LOUISVILLE, KY



RANSPORTATION SSOCIATION

# 2019 INTERNATIONAL BUS ROADEO HANDBOOK

Published by the International Bus Roadeo Committee



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# FOREWORD

The American Public Transportation Association is proud to present the APTA International Bus Roadeo Handbook. The International Bus Roadeo includes competition events for both bus operators and bus technicians. Awards are given in each practice area and there is an overall grand prize for the transit system with the highest combined score for the bus operator and bus maintenance team.

The International Bus Roadeo Competition takes place the Sunday prior to APTA's Mobility Conference. Roadeo activities begin on the Friday before the conference with an orientation and culminate on Tuesday night at the Roadeo Ceremony and Reception.

The International Bus Roadeo Committee's goals are to provide the most equitable competition possible, encourage the highest degree of professionalism in bus operators and technicians, and build camaraderie among all those who compete. Through sportsmanship and pride of work, the APTA International Bus Roadeo stands as a symbol of the important role bus operators and technicians play in providing transit's customers with safe, reliable service. We look forward to your support and participation in this year's International Bus Roadeo competition. This handbook contains rules and guidance for Roadeo participants.

**PLEASE NOTE:** Roadeo courses, problems, and distances are depicted here as guidelines, with distances and measurements of approximate value. They should be used as a general resource in helping the participant prepare for the competition but may not reflect the specific measurements on the day of the Roadeo.

Thank you for your interest and participation. Good luck!

# Schedule for the 2019 International Bus Roadeo

**Thursday, May 16** Roadeo Committee Course Setup Mechanics teams and operators register

Friday, May 17 Mechanics teams and operator's orientation

# Saturday, May 18

Mechanics teams written test Mechanics teams training sessions Operators driving course practice, Pre-Trip Competition and Customer Service Challenge Interviews

> Sunday, May 19 International Bus Roadeo Competition Swap Meet

> > Monday, May 20

**Operator Workshops:** 

Operator Crisis Awareness Training Part 1 Operator Crisis Awareness Training Part 1 Monday, May 20 continued Maintenance Workshops: ERA Electric Bus PM Voith Oil Analysis

Bus Display & Lunch

**Tuesday, May 21** Roadeo Committee Debrief

**Operator Workshop:** First Observer Training

Maintenance Workshop: I/O Controls Troubleshooting

Product Showcase & Lunch

International Bus Roadeo Awards Ceremony International Bus Roadeo Awards Reception

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#### **APTA's Vision Statement**

Be the leading force in advancing public transportation.

#### **APTA's Mission Statement**

To strengthen and improve public transportation, APTA serves and leads its diverse membership through advocacy, innovation, and information sharing.

#### **APTA's Core Values Statement**

Leadership, Integrity, Excellence, Diversity, Inclusiveness, Fairness and Equity, Teamwork, Professionalism, and Accountability

#### **APTA's Policy on Diversity**

APTA recognizes the importance of diversity for conference topics and speakers and is committed to increasing the awareness of its membership on diversity issues. APTA welcomes ideas and suggestions on how to strengthen its efforts to meet these important diversity objectives.

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# **GENERAL INFORMATION**

**NOTE:** Each APTA member transit system is entitled to send one (1) operator in either the 40+ foot category and/or one (1) maintenance team (maximum of 3 contestants) to the International Bus Roadeo Competition. APTA reserves the right to interpret this rule according to the transit system's membership status.

# 1. Contestant qualifications

In order to compete in the APTA International Bus Roadeo, contestants are required to meet certain qualifications. Local transit systems are expected to enforce the following eligibility requirements. Contestants must:

- 1. Be employees of an APTA member transit system or represent a Community Transportation Association of America (CTAA) member organization
- 2. Have worked, full-time or part-time, in the field in which they are competing (operator or technician) for not less than one year prior to the date of the Roadeo and must have a job description that matches that position
- 3. Meet their local transit system's guidelines on sickness and absenteeism
- 4. Possess a Commercial Driver's License (CDL)

# 2. Ineligibility

Any of the following conditions during the span of (one) 1 year prior to the Roadeo competition date make an employee ineligible to compete:

- 1. A preventable or chargeable accident
- 2. A suspension as a result of punitive action
- 3. Compensation for and/or functioning as an instructor/trainer for 60 days or more in the previous year

**NOTE:** Contestants are not permitted to receive compensation for practice time during the time between their local Roadeo and the APTA International competition. For purposes of the Roadeo, compensation is considered to be paid time.

# 3. Team registration

International Bus Roadeo badges, program, and banquet tickets will be available at the APTA Roadeo team registration area.

# 4. Schedule

The general Roadeo schedule is listed below. A more detailed schedule with times and locations is located in Appendix 8 and at registration.

- Friday: Orientation
- Saturday: Operator Pre-Trip Inspection Competition, Operator Practice, Customer Service Challenge preliminary interview and maintenance training sessions
- Sunday: Competition, Swap Meet
- Monday: Training Workshops
- Tuesday: Training Workshops, International Bus Roadeo Grand Awards Banquet

# **5.** Spectators

Spectators are welcome in the spectator areas but are not allowed on the operator obstacle course. The availability of spectator area for the maintenance events varies from year to year based on space. Due to the nature of the maintenance events, a common spectator area is not available. However, family and property members may observe their team compete in each of the events. Still photos are allowed during the competition. Absolutely no video cameras or videotaping are allowed in the maintenance competition area.

# AWARDS/SCORING

# 1. General

Each International Bus Roadeo contestant will receive a Participant's Award.

Award winners will be announced at the International Bus Roadeo Grand Awards Ceremony on Tuesday evening.

Final scores and order of finish for all contestants will be available immediately following the Awards Ceremony from the Roadeo Committee members.

Other prizes will be mailed to the winners following the Roadeo.

# 2. Grand champion and combined competition awards

- 1. Only those transit agencies with participants in both the Operators' and Technician's events are eligible to compete for the Grand Champion Award.
- 2. The Grand Champion will be determined by the averaged percentage of scored points for both events. The percentage is determined by dividing the points scored by the points possible. For example:

Total possible points:	Operator: 700	Maintenance: 2,575
Team A	Operator: 675	Maintenance: 2,225
Team B	Operator: 625	Maintenance: 2,375

Team A's score would be calculated as follows:

Operator Score: 96.43 % (675/700) Maintenance Score: 86.41% (2225/2575) Add the percentages together: 96.43 % + 86.41% = 182.84 % Divide by 2:  $182.84 \div 2 = 91.42$ 

Team B's score would be calculated as follows:

Operator Score: 89.29 % (625/700) Maintenance Score: 92.23 % (2375/2575) Add the percentages together: 89.29 % + 92.23 % = 181.52 % Divide by 2: 181.52 % ÷ 2 = **90.76** 

#### Team A would win the Grand Champion Award.

- 1. The Grand Champion team members will each receive \$1,500 in U.S. currency and award. The transit system of the Grand Champion winners will also receive a plaque/trophy.
- 2. Ties for the Grand Champion will have the following tiebreaker formula: the lowest total combination of the elapsed time for the designated bus operator plus the total elapsed times for the Allison Power Train, Cummins/Voith Power Train, and Custom Training Aid Brake Board events.
- 3. Teams placing second and third in the combined competition will receive plaques/trophies.

# 3. Operator/maintenance awards

- 1. The first place winners in each of the competitions, Operator and Maintenance, will each receive \$1,000 in U.S. currency, a plaque/trophy and a Champion's ring. The transit systems of the first place winners will also receive a plaque/trophy.
- 2. The second place winners in each of the competitions, Operator and Maintenance, will each receive \$500 in U.S. currency and a plaque/trophy. The transit system of the second place winners will also receive a plaque/trophy.
- 3. The third place winners in each of the competitions, Operator and Maintenance, will each receive \$250 in U.S. currency and a plaque/trophy. The transit system of the third place winners will also receive a plaque/trophy.
- 4. The highest scores for the Operators will be recognized by a separate award.

- 5. The highest scores in each of the maintenance events will be recognized by a separate award.
- 6. Sponsors of the Maintenance events and the Operator Pre-Trip also provide prizes.

# 4. Customer Service Challenge Award

- 1. The first place winner in the Customer Service Challenge will receive a plaque/trophy. The winner's transit system will also receive a plaque/trophy.
- 2. The Customer Service Challenge is not included in the scoring for the Grand Championship.

# **OPERATORS' ROADEO**

# **1. Scheduled activities**

Please refer to Appendix 8 for a more detailed schedule of events, times and places.

# 1.1 Friday

# Orientation

- 1. The final course layout will be distributed.
- 2. Official starting time schedules and course diagrams will be distributed.
- 3. On Field Roadeo Officials will be identified.
- 4. Customer Service interview times will be confirmed.
- 5. Question and Answer Session regarding the published rules

# 1.2 Saturday

# **Driving practice**

- 1. Visual inspection of the roadeo obstacles is only allowed while outside of the designated course perimeter on practice day and competition day.
- 2. Contestants will be allowed to inspect the course visually (from the course periphery only) on practice day only.
- 3. On practice day, contestants are required to check in at the on-site registration area at least 60 minutes prior to their scheduled start time. Contestants who report late on practice day will not be allowed to make the practice run.
- 4. Each contestant will be allowed one practice run.
- 5. While the practice run is not mandatory, contestants are strongly encouraged to participate.
- 6. Uniforms are optional for practice, but proper footwear must be worn.

# **Pre-trip inspection**

- 1. Operators will perform a Pre-Trip Inspection that will be scored.
- 2. There is no practice for this event. Operators will be assigned a time to report for the Pre-Trip Inspection Competition.
- 3. Operators should report 15 minutes prior to their assigned time to the Pre-Trip Inspection report area.
- 4. The Pre-Trip Inspection Competition is mandatory for all competing operators and is included in the final scoring.

# Customer service preliminary round (to qualify for customer service challenge on Monday)

- 1. This is an optional event. It is scored separately from the Roadeo. It is not part of the Roadeo and the results will not be included in the Roadeo competition score.
- 2. Operators interested in competing in the Customer Service Challenge must participate in a face-to-face interview with the judging panel on Saturday.
- 3. Operators can sign up on Friday at Orientation.
- 4. The Customer Service Challenge judges will be located at the Roadeo site and will interview interested contestants starting at 9 a.m.
- 5. Interviews will take no more than 10 minutes.

# 1.3 Sunday

# Competition

- 1. Operators are required to report to the Registration area at the Roadeo site at least 60 minutes prior to their scheduled competition start time. Operators who report late on competition day may be disqualified from competition.
- 2. On competition day, operators will be judged on appearance and driving skills only.
- 3. On competition day, operators will not be tested with a safety quiz or defective bus test.
- 4. Operators must be in the full regulation uniform of their transit system for competition inspection. Upon completion of the inspection, operators will be allowed to remove coats and ties, if desired.
- 5. Each course is uniquely engineered for every Roadeo. Therefore, the order of events (obstacles) may be laid out differently than shown in this handbook. However, the construction of each obstacle will be in accordance with the provisions stated in this handbook.
- 6. Roadeo Officials will attempt to utilize the measurements set forth in this handbook; however, Roadeo Officials reserve the right to make changes based on the space available at the Roadeo site and equipment variations. The course will be verified by the On-field Officials to ensure that all obstacles are negotiable with the equipment provided.

# 2. Equipment

- 1. Operators will compete using a 40+ foot bus.
- 2. The buses will be equipped with bike racks if used by the host property.
- 3. Competition vehicle specification sheets can be found in the Host Information section of this handbook.

# 3. TrackIT

This palm-sized device will *objectively* measure braking and cornering forces and produce an automatic 'smoothness of operation score', to determine the driver's ability to smoothly navigate the obstacles. TrackIt will also be used for automatic timekeeping and data collection to assist on-board judges in scoring the event.

# 4. Competition events

# 4.1 Pre-trip inspection

# 4.2 Competition – Saturday

The Pre-Trip Inspection competition is mandatory and an important part of your overall score. This can sometimes be the difference between being the champion or not. In order to identify the planted defects, it is important to have a systematic approach to the pre-trip inspection to ensure complete coverage of the bus. It is highly recommended you prepare for this competition event and you spend time in the display bus to familiarize yourself with the model and series of the bus.

# 4.2.1 Defects

- 1. Eight (8) equipment-related defects and one (1) security hazard are planted on or in a bus. These defects would make a bus operationally unready or unsafe.
- 2. Defects are of a type that an operator would find when performing a pre-trip inspection.
- 3. Identification of defects does not require starting the bus or crawling under the bus.
- 4. Operators will not be allowed to have a checklist of defects to refer to during the competition.
- 5. Eligible defects might include broken, loose, bad, missing, or incorrect:
  - seats
  - any type of lights
  - windows
  - stanchions
  - flooring
  - fire extinguisher
    - windshield

- wipers
- mirrors
- number
- doors
- license plate
- bell cord

And a security hazard such as an abandoned package or briefcase.

# 6. Ineligible defects include:

- defects under the bus
- exterior body damage
- paint problems
- wheelchair operations
- kneeling functions

- radios
- fare boxes
- destination signs
- battery compartment
- 7. Equipment where multiple defects are possible will be counted only once i.e., seats, windows, lights.
- 8. Front and rear windows, headlights, tail lights, brake lights, mirrors, and turn signals will each count as separate defects.

# 4.2.2 Time

- 1. Each operator will be allotted eight (8) minutes to inspect, locate, identify, and legibly record any defects found.
- 2. Time warnings will be given to the operator at the two (2) minute, one (1) minute, and 30 second time marks.
- 3. Recording defects, returning bus to original condition and securing doors will not be allowed after time has elapsed.

# 4.2.3 Scoring

- 1. Five (5) points will be awarded for each of eight (8) planted defects found, and ten (10) points will be awarded for one (1) planted security challenge for a maximum of fifty (50) points.
- 2. Points will be awarded only for those recorded defects that were planted by the judges. No points will be awarded for identification of defects which were not planted.
- 3. The operator will notify the judge when finished. Once notice is given, the operator may not list additional defects.
- 4. The judge will review the list of defects with each operator for clarification.
- 5. A penalty of one (1) point will be assessed for each instance where the bus is not returned to its original condition; for example, one (1) point assessed for lights left on, wipers left running, master switch on, windows open, and escape hatches open, etc.

# Starting the bus constitutes a safety violation and will result in the operator being disqualified from this event. The inspection bus will be supplied with necessary electrical power and air pressure

# 4.3 Operators' Obstacle Course

The eleven driving obstacles are worth 50 points each. See Appendix 4 for operators obstacle descriptions. Reckless use of equipment and flagrant disregard for the safety of others may result in immediate disqualification.

# 4.3.1 Serpentine

- 1. This obstacle tests the operator's ability to negotiate tight turns. The driver enters the course through a 'gate' and steers in and out through three (3) cones and exits the course through a 'gate.'
- 2. Points will be deducted for:
  - touching cones
  - shifting into reverse
  - not completing course as designed

# 4.3.2 Offset Street

1. This obstacle requires the operator to drive through two separate narrow lanes that are offset to the right one full lane's width from each other.

# 2. Points will be deducted for:

- touching cones
- shifting into reverse
- not completing course as designed

# 4.3.3 Rear Duals Clearance

- 1. This is an obstacle where the operator must drive through a lane with the right dual tires. The lane is only slightly wider than the total outside width of a pair of rear duals and is marked with large flat washers and tennis balls. The lane diminishes in width from the entrance to the exit.
- 2. Points will be deducted for:
  - touching balls
  - shifting in reverse
  - not completing course as designed

# 4.3.4 Right-Hand Turn

- 1. This obstacle tests the operator's ability to negotiate a tight 90° turn. The corner is marked with cones and the right rear tire of the bus is to pass within six (6) inches of the corner cone.
- 2. Points will be deducted for:
  - touching cones
  - shifting into reverse
  - excessive right rear tire clearance
  - not completing course as designed

# 4.3.5 First Customer Stop

- This event simulates a customer stop. The operator should stop the vehicle with the front tires within six (6) inches of the simulated curb. Rear tires must be within 15 inches of the simulated curb. After stopping the vehicle, the operator is required to open the door to complete the test. An ADA stop announcement must be made prior to exiting the passenger stop.
- 2. Points will be deducted for:
  - touching cones
  - touching 'curb'
  - front tire measurement over six (6) inches
  - rear tire measurement over 15 inches
  - shifting into reverse
  - not completing the course as designed

# 4.3.6 Left-Hand Reverse

- 1. This obstacle tests the operator's ability to back the vehicle between two obstacles which requires the vehicle to back up to the left.
- 2. Points will be deducted for:
  - touching cones
  - shifting into reverse after the initial reverse
  - rear clearance beyond 36 inches
  - not completing the course as designed

# 4.3.7 Left-Hand Turn

- 1. This obstacle tests the operator's ability to make a tight left turn in a close situation. The contestant is required to steer the vehicle into a  $90^{\circ}$  turn without touching any of the cones.
- 2. Points will be deducted for:
  - touching cones
  - shifting into reverse
  - not completing course as designed

# 4.3.8 Second Customer Stop

- 1. This event simulates another customer stop. The operator should stop the vehicle with the front tires within (six) 6 inches of the simulated curb. Rear tires must be within 15 inches of the simulated curb. After stopping the vehicle, the operator is required to open the door to complete the test. An ADA stop announcement must be made prior to exiting the passenger stop.
- 2. Points will be deducted for:
  - touching cones
  - touching 'curb'
  - front tire measurement over six (6) inches
  - rear tire measurement over 15 inches
  - shifting into reverse
  - not completing the course as designed

# **4.3.9 Right-Hand Reverse**

- 1. This obstacle tests the operator's ability to back up the vehicle between two obstacles which requires the vehicle to back up to the right.
- 2. Points will be deducted for:
  - touching cones
  - shifting into reverse after the initial reverse
  - rear clearance beyond 36 inches
  - not completing the course as designed

#### 4.3.10 Diminishing Clearance

- 1. This obstacle tests the operator's ability to judge the position and speed of his/her vehicle. The contestant is required to drive through a narrowing, V-shaped channel outlined with barrels. The bus must obtain a minimum speed of 20 miles per hour within the obstacle.
- 2. Points will be deducted for:
  - touching barrels
  - speed below 20 miles per hour
  - not completing the course as designed

# 4.3.11 Judgment Stop

- 1. This event tests the operator's ability to judge stopping distances between the bus and a small object directly ahead. A small cone is placed on the final stop. The operator must stop with the front bumper or bike rack within six (6) inches of the cone.
- 2. Points will be deducted for:
  - touching cone
  - excessive total stops
  - excessive clearance beyond six (6) inch limit
  - not completing the course as designed

# **4.4 Other scored events**

#### 4.4.1 Safety Habits

- 1. The operator's safety habits will be reviewed while operating the vehicle.
- 2. This event category is worth 25 points.
- 3. Points will be deducted for:
  - failure to use proper turn signals
  - failure to sound horn before backing up
  - failure to use flashers while backing up
  - moving vehicle with door open
  - poor posture
  - poor use of mirrors
  - poor use of hands
  - poor use of feet

# 4.4.2 Smoothness of Operation

- 1. The operator's ability to deliver a smooth ride will be evaluated during the driving events.
- 2. This event category is worth 25 points.
- 3. Points will be deducted for:
  - failure to make ADA announcements
  - sudden stops
  - sudden starts
  - abrupt turns

# 4.4.3 Personal Appearance

- 1. The operator's personal appearance will be evaluated for neatness, cleanliness and professionalism. The contestant must report wearing the uniform appropriate for his/her transit system.
- 2. This event category is worth 50 points.
- 3. Points will be deducted for:
  - wrinkled, dirty, incomplete uniform
  - unpolished or dirty shoes
  - unkempt personal appearance
- 4. Operators who report wearing shoes with heels that exceed 1<sup>1</sup>/<sub>2</sub> inches will not be allowed to compete unless the shoes are changed prior to competing. Shoe heels built up for medical/corrective purposes will be allowed based on approval by the course judge (chairman or vice chairman).

# 4.4.4 Total course time

- 1. Operators are timed for each driving course event. Timing begins when the operator begins the course and ends with the completion of the judgment stop.
- 2. Time is stopped for mechanical trouble, any type of course blockage that would impede the operator progress and where measurements are required for event scoring.
- 3. One point is deducted for each second over the seven (7) minutes allotted to complete the course. Maximum deduction is 180 points.
- 4. A maximum of 10 minutes will be allowed to complete the course. Operators will be required to vacate the course after 10 minutes.

# 5. Operator scoring

Operator Score Sheets can be found in Appendix 5.

# 5.1 Driving Competition

- 1. There will be a first, second and third place award.
- 2. There are 700 maximum points for the driving portion of the competition.
- 3. Fifty (50) points will be deducted for obstacles attempted in the wrong order.
- 4. Ten (10) points will be deducted for any course marker not associated with an event (obstacle) touched.
- 5. The full value of the event (obstacle) will be deducted for any event not attempted or completed as designed.
- 6. In case of tie, the tie breakers will be as follows
  - Lowest time on the course
    - Closest measurement to the Judgment Stop cone.
- 7. Judgment of events (obstacles) will be the responsibility of the Event Judges. All decisions made by Event Judges are final.
- 8. Procedural questions must be directed to appropriate On-field Roadeo Officials (Chairman or Vice Chairman).
- 9. Contestants are only allowed on the course when competing.
- 10. Contestants are not permitted to talk to Event Judges at any time during the competition.
- 11. Roadeo Officials will enforce all Roadeo 'Rules and Regulations', supervise event judges, and provide on-the-spot procedural decisions. The Chair of the International Bus Roadeo Committee is the Chief Roadeo Official.

# **5.2 Pre-Trip Inspection**

- 1. There are a maximum of 50 points for the Pre-Trip Inspection.
- 2. The highest score for the Pre-Trip Inspection will be recognized by a separate award. The sponsor USSC will provide an award to the winner of this event.

# **TECHNICIANS' ROADEO**

# **1.** General information

- 1. Maintenance teams normally consist of three (3) maintenance employees. Two member maintenance teams may compete but must compete without concessions.
- 2. All members of the maintenance team may participate in all events.
- 3. Contestant teams must arrive at the on-site check in 60 minutes prior to competition time and must arrive at the maintenance holding area at least 30 minutes prior to their scheduled competition time. Teams arriving late may be disqualified from the competition.
- 4. Each team member will be supplied with a clipboard, paper, pencil, flashlight, necessary rags, and compartment door T-key. Each team will be supplied with team numbers and team stickers for each event.
- 5. Each team member will be issued safety glasses when they report to on-site check in on competition day. Safety glasses must be worn when required by an event. Maintenance team members may bring their own safety glasses which will be subject to examination at on-site check in to ensure they meet safety requirements.
- 6. Hearing protection will be provided at both engine modules. Mechanic team members may bring their own hearing protection which will be subject to an examination at on-site check in to ensure they meet safety requirements.
- 7. Abbreviations used in the shop or industry are allowed as long as they are understandable to the judges.
- 8. A general location must be given when identifying multiple equipment defects, i.e., window RR.
- 9. Teams will incur penalties whenever they use tools/test equipment improperly and/or violate safety rules.
- 10. When listing defects, write legibly.
- 11. For events that only allow a limited number of defect listings, team members may cross out unwanted listings during the allotted time or they will be counted in the order they are listed.
- 12. Any Maintenance team member seen at the Roadeo site on Saturday (practice day) may cause their team to be immediately disqualified.
- 13. On competition day, contestants may not watch or be in any of the competition areas either before or after competing.
- 14. Still photos are allowed during the competition. There will be absolutely no video cameras and/or videotaping in the maintenance competition area.
- 15. Maintenance teams must wear proper clothing including closed toe footwear and long pants (no shorts) for the competition.

# 2. Competition events

Technicians are required to diagnose and repair complaints of low power, excessive smoke, harsh shifting and/or other performance related problems. Proper diagnostic and troubleshooting techniques then become essential in insuring that buses meet the required levels of performance for daily revenue service. This, then, becomes another means of testing and measuring a team of technicians' knowledge, skills and abilities.

The Technicians Competition Events include the following:

- 1. Written Test
- 2. USSC Vehicle Inspection
- 3. Allison Transmission/Cummins/EMP Power Train Event
- 4. Cummins/Voith Power Train Event
- 5. Custom Training Aid/Bendix Air Brake Board Event
- 6. Thermo King HVAC IntelligAIRE Event
- 7. MCI Multiplex Module
- 8. Vapor Door Event

# 2.1 Written Test

# 1. Description:

- Each maintenance team will jointly take a written test of 50 questions.
- The test will use the ASE format with questions split between general knowledge, engine, HVAC, brakes, electrical and transmission.

# 2. Time:

- Team members are allotted 30 minutes to answer all test questions
- Time warnings will be given to the team at two (2) minutes, one (1) minute, and 30 second time marks:
- 3. Scoring:
  - Each question is worth 2.5 points.
  - There is a maximum of one hundred twenty-five (125) points.

# 4. Tie breakers on the written test will be as follows:

- First tie breaker: least amount of time to complete the test
- Second tie breaker: correct answers for four (4) identified questions

# 2.2 USSC Vehicle Inspection

# 2.2.1 Defects

- 1. Fourteen (14) equipment-related defects are planted on or in a bus. These defects would make a bus operationally unready. Defects are of a type that a technician should find during a minor mechanic inspection.
- 2. Each team member may list unlimited defects.
- 3. Identification of defects does not require starting the bus or crawling under the bus.
- 4. Teams will not be allowed to have a checklist of defects to refer to during the competition.
- 5. Eligible defects might include broken, loose, bad, missing, or incorrect:
  - seats
  - all type of lights
  - windows
  - stanchions
  - flooring
  - fire extinguisher
  - door engines
  - wipers
- 6. Ineligible defects include:
  - defects under the bus
    - exterior body damage
  - paint problems
  - wheelchair operations
  - kneeling functions

- windshield
- number
- mirrors
- license plate
- doors
- dipsticks
- bell cord
- a security hazard
- radios
- fareboxes
- destination signs
- battery compartment
- 7. Equipment where multiple defects are possible will be counted only once, i.e., seats, windows, lights.
- 8. Front and rear windows, headlights, tail lights, brake lights, mirrors, and turn signals will each count as separate defects.

# 2.2.2 Time

- 1. All members of a team are allotted seven (7) minutes to inspect, locate, identify, and legibly record any defects found.
- 2. Time warnings will be given to the team at the two (2) minute, one (1) minute, and 30 second time marks.
- 3. Recording defects and securing doors will not be allowed after time has elapsed.

# 2.2.3 Scoring

- 1. Twenty-five (25) points are awarded for each planted defect found, with a maximum of three hundred and fifty (350) points.
- 2. Points will be awarded only for those recorded defects that were planted by the judges. No points will be awarded for identification of defects which were not planted.

- 3. The team will notify the judges when they are finished. Once notice is given, the team may not list additional defects.
- 4. The judges will review the list of defects with each team for clarification.
- 5. A penalty of ten (10) points will be assessed for each instance where the bus is not returned to its original condition; for example, ten (10) points assessed for <u>each</u> compartment door not secured including the entrance door, lights left on, wipers left running, master switch on, windows open, and escape hatches open, etc.
- 6. A penalty of ten (10) points will be assessed for each incident of unsafe practice during the vehicle inspection.
- 7. Starting the bus constitutes a safety violation and will result in the team being disqualified from this event. The inspection bus will be supplied with necessary electrical power and air pressure.

# 2.3 Allison Transmission / Cummins / EMP Power Train Event

# 2.3.1 Description

The Allison Transmission / Cummins / EMP Power Train Module is composed of a Cummins EPA 2010 ISL9 engine combined with an Allison B400R transmission and EMP's Mini-Hybrid<sup>®</sup> system mounted on a portable frame. Laptops will be supplied to interface with the Allison DOC<sup>®</sup> for PC, Cummins INSITE<sup>™</sup> and EMPower Connect<sup>™</sup> diagnostic software programs. The Power Train Modules feature simulations of typical transit bus vehicle interfaces.

1. Cummins engine specifications are:

- Cummins EPA 2010 ISL9
  - o 540 cubic inch displacement
  - o 280 hp (209 kW)
  - o 900 lb-ft (1220 N-m) @ 1300 RPM
  - $\circ$  2200 RPM governed speed
- Cummins XPI Fuel System
  - CM2250 control module
  - J1939 CAN interface
  - $\circ$  High pressure common rail system
- VGT<sup>™</sup> Turbocharger
  - HE431VE variable geometry turbocharger
- Fuel Pro Fuel Filter
  - o Primary & secondary assembly
  - Integrated water separator
- EcoFit<sup>TM</sup> Ultra-Low Emission System
- SCR technology & DEF injection
- 2. Allison transmission specifications are:
  - Allison B400R Bus Series
  - 300 hp (224 kW) 925 lb-ft (1254 N-m) rating
    - TC418 Torque converter (1.98 stall torque ratio
    - Integral output retarder
      - Low setting
      - 1100 lb-ft (1490 N-m) 400 hp (298 kW)
    - o Air-actuated retarder accumulator
    - Integral sump cooling
    - Allison TransSynd TES295<sup>™</sup> synthetic oil
    - Allison Optimized Smart Controls
      - Allison 5th Generation controls
      - Load-Based Shift Scheduling (LBSS)
      - Allison Prognostics
      - Reduced Engine Load at Stop (RELS)
      - Vehicle Acceleration Control (VAC)
      - o Increased lockup availability
      - Retarder enable
      - o Multi-level retarder apply system
      - Secondary shift schedule
      - Auxiliary function range inhibit







- 3. EMP cooling & charging system specifications are:
  - EMP Mini-Hybrid®
  - Radiator and Charge Air Cooler
    - Brazed aluminum bar/plate construction
  - Diagnostic capability
  - 4 EMP FIL-15 24 VDC Pusher fans
  - Integrated fan controllers + system controller
  - J1939 CAN Interface for system to vehicle
  - Fan reversal & diagnostic LED panel
  - Amperage 55-amp max @ 24 VDC each fan
  - Power 450 brushless alternator
    - 450 Amp 28 VDC
    - $\circ$  Air cooled
    - $\circ$  Turn-on speed 1250 RPM
    - Maximum speed 6500 RPM
    - Maximum ripple voltage 300 mV
    - $\circ$  Weight 100 lbs. (45.4 kg)



# 2.3.2 Defects

- 1. Seven (7) defects or problems related to transmission, engine, and cooling system malfunctions are planted. One defect will render the engine inoperable. For purposes of the Roadeo, inoperable means that the engine will not start or when started will not maintain an idle RPM that meets engine manufacturer's specification. This is the only defect that must be repaired.
- 2. A battery disconnect switch is located next to the batteries. It is to be returned to the OFF position at the end of the event.
- 3. A team may attempt to start the engine at any time to check for defects.
- 4. Types of defects could include:
  - Improper activation of components
  - Malfunctioning fuel system
  - Obstruction with the flow of air, water, exhaust, fuel or oil
  - Improper fluid levels
  - Defective sensors, wires and/or connectors
  - Missing assemblies or parts thereof
  - Loose or missing caps or covers
- 5. Defects do NOT include fluid leaks such as oil, water, fuel, etc.
- 6. The judges will review the list of defects with each team upon completion of time to clarify their list of defects. The team does not have to replant the one (1) repaired defect.
- 7. Defect determination which normally would require a running engine will not be scored if the engine is not started.

# 2.3.3 Time

- 1. Team members will be allotted ten (10) minutes to inspect, trouble shoot, diagnose, correct, and legibly record the planted defects.
- 2. The team is only required to correct that defect which prevents the power train from starting and/or maintaining an idle RPM that meets engine manufacturer's specification.
- 3. Time warnings will be given to the team at the two (2) minute, one (1) minute, and 30 second time marks.

# 2.3.4 Scoring

- 1. Fifty (50) points are awarded for each planted defect found, with a maximum of 350 points.
- 2. Points will be awarded for each defect correctly identified, recorded, and, in the case of that defect which renders the power train inoperable, corrected. Only those defects planted by the judges will be considered for scoring purposes.
- 3. Only seven defects are to be listed. If more than seven are listed, only the first seven listed will count for scoring purposes. If more than seven were initially listed, unwanted listings may be crossed out to leave the top choices but must be completed prior to time expiration.

- 4. The team will notify the judges when they are finished. Once notice is given, the team may not list additional defects.
- 5. The judges will review the list of defects with each team for clarification.
- 6. A team will be penalized fifty (50) points for not having the power train in operational condition before an engine start is attempted, i.e., air cleaner removed, fuel lines disconnected etc.
- 7. The team will be penalized ten (10) points for misuse of any diagnostic/test equipment.
- 8. The team will be penalized ten (10) points for each safety violation incident.
- 9. In the event of a tie, the fastest time to correct the defect and start the engine which renders the engine inoperable will determine the winner.

# 2.4 Cummins/Voith Power Train Event





The Cummins/Voith engine transmission module is composed of a Cummins ISL 280 engine combined with a Voith 864.5 transmission and EMP's Mini-Hybrid® system mounted on a moveable frame. The engine, transmission and Mini-Hybrid® utilize the latest diagnostic software, ALADIN for Voith, INSITE<sup>™</sup> for Cummins and EMPower Connect<sup>™</sup> for EMP. The engine is outfitted with a non - functional air compressor.

The Cummins engine specifications are:

- The engine is a 2010 EPA Certified Cummins ISL 280 engine, six cylinders displacing 540 cubic inches. The engine is governed to 2200 rpm and produces 900 ft-lb of torque at 1300 RPM.
- It incorporates a CM 2250 Cummins ECM engine control using a J1939 signal for communication to the transmission.

- The fuel injection system is the XPI high pressure common rail system incorporated with a primary and secondary fuel filter assembly with an integrated water separator.
- The engine also utilizes a Variable Geometry HE431VE turbocharger which feeds into the Cummins After treatment System that utilizes the latest SCR technology and DEF injection.

The Voith transmission specifications are:

- $\succ$  The transmission is an 864.5
- There is a 6-button pushbutton selector and switches to simulate brake stage 1, 2 and 3 to activate the retarder.
- Transmission shifting functions are controlled by the latest version of the E300 controller which has had the latest version of Voith's performance and fuel savings software (SensoTop) installed.
- There are two gauges mounted on a panel which show main operating pressure and converter pressure.
- The retarder is internal to the transmission and uses Voith technology to accelerate and decelerate the unit.
- The transmission design features an integrated heat exchanger which eliminates lines to the cooler for easier installation.
- The transmission is filled with the highest quality ATF and meets the specifications listed in our most recent Service Bulletin SB118.

The EMP Mini-Hybrid® cooling system specifications are:

- There are 4 EMP FIL-15 24VDC pusher fans with integrated controllers which are commanded by the TMC system controller via EMP-link and are reversible.
- The cooling is achieved through the use of a Brazed aluminum bar/plate radiator and charge air cooler.
- Cooling system diagnostics utilize the J1939 CAN interface for system to vehicle diagnostics. Diagnostic capabilities are available either through the service tool, EMPower Connect<sup>TM</sup>, or the LED lamp located near the system itself.

The EMP alternator specifications are:

- > A P450 is an air cooled brushless alternator providing up to 450 amps at 28VDC.
- ▶ It has a turn on RPM of 1250 RPM with a Maximum speed of 6500 RPM.
- > Alternator and fans are fully guarded to prevent injury.

# 2.4.1 Defects

- 1. Seven (7) defects or problems related to engine and transmission malfunctions are planted. One defect will render the engine inoperable. For purposes of the Roadeo, inoperable means that the engine will not start or when started will not maintain an idle of 700 rpm.
- 2. A team may attempt to start the engine at any time to check for defects.
- 3. Types of defects could include:
  - Improper activation of components
  - Malfunctioning fuel injector
  - Obstruction with the flow of air, water, exhaust, fuel or oil
  - Improper fluid levels
  - Defective sensors, wires and/or connectors
  - Missing assemblies or parts thereof
- 4. Defects do NOT include fluid leaks such as oil, water, fuel, etc.
- 5. The judges will review the list of defects with each team upon completion of time to clarify their list of defects. The team does not have to replant the one (1) repaired defect.





6. Defect determination which normally would require a running engine will not be scored if the engine is not started.

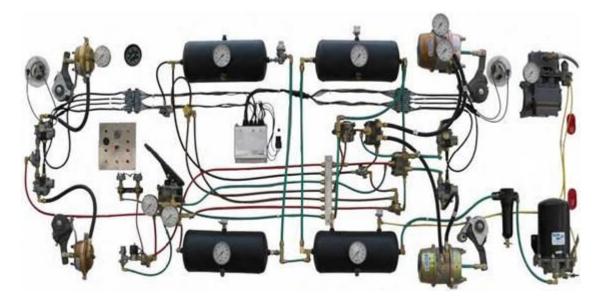
# 2.4.2 Time

- 1. Team members will be allotted ten (10) minutes to inspect, trouble shoot, diagnose, correct, and legibly record the planted defects.
- 2. The team is only required to correct that defect which prevents the power train from starting and/or maintaining an idle speed of 700 rpm.
- 3. Time warnings will be given to the team at the two (2) minute, one (1) minute, and 30 second time marks.

# 2.4.3 Scoring

- 1. Fifty (50) points are awarded for each planted defect found, with a maximum of 350 points.
- 2. Points will be awarded for each defect correctly identified, recorded, and, in the case of that defect which renders the power train inoperable, corrected. Only those defects planted by the judges will be considered for scoring purposes.
- 3. Only seven defects are to be listed. If more than seven are listed, only the first seven listed will count for scoring purposes. If more than seven were initially listed, unwanted listings may be crossed out to leave the top choices but must be completed prior to time expiration.
- 4. The team will notify the judges when they are finished. Once notice is given, the team may not list additional defects.
- 5. The judges will review the list of defects with each team for clarification.
- 6. A team will be penalized fifty (50) points for not having the power train in operational condition before an engine start is attempted, i.e., air cleaner removed, fuel lines disconnected etc.
- 7. The team will be penalized ten (10) points for misuse of any diagnostic/test equipment.
- 8. The team will be penalized ten (10) points for each safety violation incident.
- 9. In the event of a tie, the fastest time to correct the defect and start the engine which renders the engine inoperable will determine the winner.

# 2.5 Custom Training Aids/Bendix Air Brake System (ABS) Event



The competition will be conducted using a fully functional air brake system with Antilock Brake System (ABS) components. The components of the system will be functional with the exception of the air compressor.

# 2.5.1 Description

**NOTE:** The description, drawing and component list contains the most current information and is subject to change.

The air brake demonstration board represents a current model year 40'-2 axle transit bus equipped with an antilock brake system. The board is manufactured to current Federal Motor Vehicle Safety Standard 121. Air reservoirs and brake chambers are reduced in size to limit air consumption while maintaining precise control and operation of system components. The foundation brake system represents an 'S' Cam spring braked vehicle. Anti-lock brake system is a Wabco 'D' version 4S/4M 12 volt system controlled by a cab mount electronic control module with transmission retarder control relay. Brake valves are manufactured by Bendix and are common to most current transit buses meeting FMVSS 121. All air system components are fully functional with exception of the air compressor. The air compressor is a cut-away demonstration unit with fully functional unloader valves.

# 2.5.2 System components

- Tu-Flo 700 Air compressor
- D-2 Air Governor, cutout set to 125 PSI
- AD-9 Air Dryer
- Puraguard oil separator mounted after the air dryer
- E-6 Brake application valve
- R-12DC Service brake relay valve with a crack pressure of 5.5 PSI
- R-14 Spring brake relay valve with a crack pressure of 4.0 PSI
- QR-1 Front service brake valve
- SR-1 Spring brake modulation valve
- SL-5 Stop light switches which light the 2 LED stop lights at 5 PSI
- LP-3 Low-pressure switches rated at 70 PSI
- RV-1 Interlock pressure regulator adjusted to 45 PSI
- PR-3 Pressure protection valve mounted on accessory reservoir opens at 92-98 PSI
- PP-1 Control valve with an application pressure of 40 PSI
- RD-3 Spring brake emergency release valve
- Duplex instrument panel air pressure gauge with green and red needles representing Primary and Secondary air brake systems.
- ST-3 Safety valve, 150 PSI
- SC-3 single check valves
- DC-4 double check valves
- Wabco open style modulator valves
- Haldex automatic slack adjusters
- Type-20 front service brake chambers
- Type-24 Service/Spring brake chambers

Air Lines are color coded to represent:

- Supply air system: Black
- Primary brake system: Green
- Secondary brake system: Red
- Emergency system: Brown
- Governor control: Yellow

# 2.5.3 Defects

#### Part I – Air Brake System Electrical/Pneumatics Diagnostics

- 1. The team will be required to use a Digital Volt Ohm Meter (DVOM) to diagnose an electrical component. The electrical component may include, but is not limited to: electrical relays, sensors, wiring harness, etc.
- 2. Part I will be timed and will be used as a tie breaker for the event.

# Part II – Air Brake System Trouble Shooting

- 3. The team will be required to inspect, locate, identify, and legibly record, including location, the six (6) planted defects.
- 4. Defects will be mechanical in nature but will not be air line or connection leaks.

5. Identification of defects will not require the system to be repaired, taken apart, or disconnected.

# 2.5.4 Time

- 6. Seven (7) minutes will be allotted for this event.
- 7. Time warnings will be given to the team at the remaining time of two (2) minutes, one (1) minute, and 30 seconds.

# 2.5.5 Scoring

- 8. Total Possible Points for this event is 350.
- 9. Fifty (50) points will be awarded for the successful diagnosis of Part I, Air Brake System Electrical/Pneumatics Diagnostics.
- 10. Part II, Air Brake System Trouble Shooting, will be worth 300 points. Fifty (50) points will be awarded for each of the six (6) planted defects found in the Air Brake System.
- 11. Points will be given only for those recorded defects that were planted by the judges. No consideration will be given for listed defects not planted.
- 12. Only six defects are to be listed. If more than six are listed, only the first six listed will count for scoring purposes. If more than six were initially listed, unwanted listings may be crossed out to leave the top choices but must be done prior to time expiration.
- 13. The team will be penalized ten (10) points for misuse of any diagnostic/test equipment.
- 14. The team will be penalized ten (10) points for each safety violation incident.
- 15. The team will be penalized ten (10) points if the ABS board is not returned to its original status, i.e. Air: on/off, Power: on/off.
- 16. The team will notify the judges when they are finished. Once notice is given, the team may not list additional defects.
- 17. The judges will review the list of defects with each team for clarification.

In the event of a tie, the fastest time to diagnose and record the defects in Part I Air Brake System Electrical/Pneumatics Diagnostics will determine the winner

# 2.6 Thermo King HVAC IntelligAIRE Event





# 2.6.1 Description

The competition will be conducted on a fully operational bus air conditioning maintenance training simulator.

# 2.6.2 Components

- Thermo King Model T Series rear mount bus air conditioning unit
- IntelligAIRE III controls
- Thermo King brushless motors
- QS391 compressor and clutch assembly
- Belt driven 150 amp, 27 VDC Battery-less alternator
- 460VAC/3 phase, 20 horsepower electric motor and batteries

# 2.6.3 Equipment

The following equipment will be provided for this event:

- 1. Laptop computer with interface cable
- 2. Thermo King IntelligAIRE III CANDiag software to provide diagnostic capabilities
- 3. Digital Multi-meter with test leads

No other hand tools will be needed for the competition.

# 2.6.4 Defects

- 1. One defect will render the air conditioning system inoperable. For purposes of the Roadeo, inoperable will mean that the 20-horsepower electric motor, which is belt driving the compressor/alternator, is running; however, the air conditioning unit does not operate.
- 2. The team will only have to correct the defect that prevents the air conditioning unit from starting.
- 3. Defects will be mechanical or electrical in nature, but leakage of refrigerant or oil will not be considered a defect.
- 4. Defects will be such that they do not require the A/C system to be repaired or taken apart.

# 2.6.5 Time

- 1. The team will be allotted ten (10) minutes to inspect, troubleshoot, diagnose, and legibly record the planted defects.
- 2. Time warnings will be given to the team at the two (2) minute, one (1) minute and 30 second time marks.

# 2.6.6 Scoring

- 1. Points for this event total 350.
- 2. Fifty (50) points are awarded for each of six (6) planted defects found and recorded including one (1) defect that must be recorded and corrected to enable the air conditioning unit to function.
- 3. Fifty (50) points will be awarded for recording all active logged codes.
- 4. Points will be given only for those six (6) defects and one logged code that are planted by the judges. No consideration will be given for listed defects or codes not planted.
- 5. Only six defects are to be listed. If more than six are listed, only the first six listed will count for scoring purposes. If more than six were initially listed, unwanted listings may be crossed out to leave the top choices but must be completed during the competition allowed time.
- 6. When finished all team members are to return behind the start/finish line and notify judges. The clock will then be stopped.
- 7. Once notice is given, the team may not list additional defects or make additional corrections to the airconditioning system.
- 8. The team will be penalized ten (10) points for not returning the A/C unit simulator to original status when they are finished.
- 9. The team will be penalized ten (10) points for misuse of any diagnostic/test equipment or tools.
- 10. The team will be penalized ten (10) points for each safety violation incident.
- 11. In the event of a tie, the fastest time to get the compressor running will determine the winner.

# 2.7 MCI I/O Controls Module



# 2.7.1 Description

The competition will be conducted on a operational board using the Dinex I/O T2 Control electrical system. The board will have multiple electrically related defects.

# 2.7.2 Components

Two (2) Motor Coach Industries I/O boards similarly equipped with I/O T2 Controls Multiplex Electrical System will be used for this competition.

#### 2.7.3 Equipment

The following equipment will be provided for this event:

- 1. Digital Multi-meter with test leads
- 2. I/O Control ladder logic
- 3. Hand tools as required

#### 2.7.4 Defects

- 1. Defects will be electrical in nature.
- 2. A total of seven (7) defects will be inserted into the I/O electrical board.

# 2.7.5 Time

- 1. The team will be allotted seven (7) minutes to inspect, troubleshoot, diagnose, and legibly record the planted defects.
- 2. Time warnings will be given to the team at the two (2) minute, one (1) minute and 30 second time marks.

# 2.7.6 Scoring

- 1. Possible points for this event total 350.
- 2. Fifty (50) points are awarded for each of the seven (7) planted defects found including recording and defining the cause and symptom of the defect.
- 3. Points will be given only for those seven (7) defects that were planted by the judges. No consideration will be given for listed defects not planted.
- 4. Only seven defects are to be listed. If more than seven are listed, only the first seven listed will count for scoring purposes. If more than seven are initially listed, unwanted listings may be crossed out, but must be completed prior to time expiration.
- 5. Points will be awarded for each defect correctly identified, and recorded
- 6. The team will notify the judges when they are finished. Once notice is given, the team may not list additional defects.

- 7. The team will be penalized ten (10) points for misuse of any diagnostic/test equipment or tools.
- 8. The team will be penalized ten (10) points for each safety violation incident.
- 9. In the event of a tie, the fastest time to complete the event will determine the winner.

# 2.8 Vapor Door Event



# 2.8.1 Description

The competition will be conducted on a fully operational, half-height bus door system mockup.

# 2.8.2 Components

Vapor rear-door, slide-glide door system. Pneumatic actuator baseplate assembly includes a Vapor Activair® door engine, connecting rods, door shaft levers, pressure wave switches, wiring and air hoses. Also included: two (2), half-height Vapor Ameriview® door panels equipped with Vapor mechanical touch bars and sensitive leading edges, roller brackets, brushes and door seals; vertical shafts and arms; emergency release mechanism; and a driver's door controller handle. An air compressor will provide 90-120psi air supply to the door system.

#### 2.8.3 Equipment

All necessary tools and equipment required to compete in this event will be provided.

# 2.8.4 Time

- 1. The team will be allotted seven (7) minutes to inspect, locate, identify and legibly record the planted defects.
- 2. Time warnings will be given to the team at the remaining time of two (2) minutes, one (1) minute, and thirty (30) seconds.

# 2.8.5 Defects

The competition will consist of seven (7) planted defects.

- 1. The defects will be mechanical or electrical in nature. The team will not be required to repair the defect. Leakage of air will not be considered a defect.
- 2. The team may attempt to open and close the doors to check for defects.

# 2.8.6 Safety

Each team will designate a team member as the "Door Opener".

- 1. Door Opener to yell "CLEAR" prior to moving the door control handle. Must hear verbal acknowledgement "CLEAR" from each of the other team members before moving the door control handle.
- 2. A 10-point Safety Violation will be accessed for each instance this procedure is not followed.
- 3. A team member is allowed to stand on the inboard side (inside) of the mockup only. A 10-point safety violation will be assessed for each attempt to stand on the outboard side (outside) of the mockup.

# 2.8.7 Scoring

- 1. Fifty (50) points are awarded for each planted defect found, with a maximum of three hundred and fifty (350) points.
- 2. Only those defects planted by the judges will be considered for scoring purposes. No consideration will be given for listed defects not planted.
- 3. Only seven (7) defects are to be listed. If more than seven are listed, only the first seven will count for scoring purposes. If more than seven were initially listed, unwanted listings may be crossed out to leave the top choices but must be completed prior to the time expiration.
- 4. The team will notify the judges when they are finished. Once notice is given, the team may not delete or add additional defects.
- 5. The judges will review the list of defects with each team for clarification.
- 6. The team will be penalized ten (10) points for each safety violation incident.
- 7. In the event of a tie, the fastest time to identity and record the planted defects will determine the winner.

# **3.** Maintenance scoring

Maintenance Score Sheets can be found in Appendix 6

#### **Overall maintenance awards**

- 1. There will be a first, second and third place award for the overall maintenance competition. The awards will be determined by highest point values.
- 2. In case of a tie for any place, the tie will be settled in the order as follows:
  - The highest combined score from the Cummins/Allison and Cummins/Voith Power Train Event Problems;
  - The highest vehicle inspection score;
  - The lowest combined time required on the Cummins/Allison and Cummins/Voith Power Train Event Problems.
- 3. All decisions of the event judges are final.

# Individual maintenance events:

- 1. The highest scores in each of the maintenance events will be recognized by a separate award.
- 2. Sponsors of the Maintenance events also provide prizes.

## **CUSTOMER SERVICE CHALLENGE**

#### 4. Qualifications

- 1. Qualifying contestants must be bus operators who meet all the qualifying criteria of an operator competing in the International Bus Roadeo. (See General Information, A & B)
- 2. Qualified operators need not be competing in the International Bus Roadeo to be eligible to compete in the Customer Service Challenge. However, those contestants not competing in the driving portion of the roadeo must inform APTA that they will compete in the preliminary portion of the Customer Service Challenge.

**NOTE:** Operators are not guaranteed a competition position in the final portion of the Customer Service Challenge. Only a maximum of seven competitors will advance to the final round on Monday. Operators selected for the final round will be notified via phone call, no later than 2:00 pm Sunday.

#### 5. General information

#### 5.1.1 Preliminary judging – Saturday

- 1. Interested contestants must participate in a preliminary judging event during the Saturday practice of the International Bus Roadeo. The preliminary judging will be based on a brief face-to-face interview with a judging panel.
- 2. Competing operators may not watch or be in the competition area before or after completing the preliminary interview.
- 3. After interviewing all interested contestants, the judging panel will select up to seven contestants from the preliminary interview process to advance to the Customer Service Challenge finals.

#### 5.1.2 Final judging

- 1. Operators selected as finalists from the preliminary judging round will participate in the finals of the Customer Service Challenge on Monday afternoon.
- 2. Operators must arrive at the Customer Service Challenge check-in at least 60 minutes prior to the event. Operators arriving late may be disqualified from the competition.
- 3. Operators are encouraged to wear their uniform.
- 4. Operators may not watch or be in the competition area before competing.

#### 6. Competition event

#### **6.1 Preliminary judging**

- 1. Operators will meet face-to-face with a panel of judges.
- 2. A brief interview will be the basis for the preliminary round.
- 3. Operators will be asked to respond to a series of questions related customer service.

#### 6.1.1 Final judging

- 1. All operators will be presented with three customer service challenges presented by a 'passenger(s).'
  - All operators will be asked to greet at least one 'passenger' as the 'passenger(s)' board the vehicle.
    - The second challenge will be a scenario to which all operators will respond.\*
    - The last challenge will be a unique customer service challenge.

\* Additional scenario elements may be randomly assigned to add reality to the challenge. These scenario conditions could be complicating factors such as: adverse weather conditions, road construction, etc. These conditions or elements will be communicated to the audience.

#### **7.** Time

#### 7.1 Preliminary judging

- 1. All interviews will last no longer than ten minutes.
- 2. Operators will be signaled when time has elapsed.

### 7.2 Final judging

- 1. All operators will have an equal amount of time to complete each challenge. This time will be no more than 3 minutes.
- 2. Operators will be signaled when time has elapsed.

#### 8. Scoring

- 1. Operators will be evaluated on a 1-5 scale, with 1 signifying poor customer service and 5 signifying outstanding customer service.
- 2. There will be three judges.
- 3. The maximum points for this event are 45.
- 4. Each judge can award a maximum of 15 points, five for each of the three challenges that are presented to the contestant.
- 5. The following desirable attributes will be considered by the judges in assigning scores:
  - Professionalism
  - Eye contact
  - Persuasion/Negotiation skills
  - Incident management
  - Problem solving creativity
  - Non-confrontational behaviour
- 6. Scores from the Customer Service Challenge will NOT be included in the overall scoring for the International Bus Roadeo Operator or International Grand Champion scoring.

## QUESTIONS

Additional information regarding the Roadeo may be found at <u>www.apta.com</u> under the link to the International Bus Roadeo.

Questions about the International Bus Roadeo should be directed to Saahir Brewington, Staff Advisor to the APTA International Bus Roadeo Committee, at (202) 496-4834, or e-mail at <a href="mailto:sbrewington@apta.com">sbrewington@apta.com</a>

Questions concerning the Customer Service Challenge should be directed to Jack Gonzalez at (202) 496-4824 or email at jgonzalez@apta.com

Registration questions for the Roadeo should be directed to Anitha Atkins at (202) 496-4839 or email at <u>aatkins@apta.com</u>

The Roadeo course and problems which are attached as appendices in this Handbook may provide helpful information and assistance in the organization of your Roadeo.

## 2019 APTA INTERNATIONAL BUS ROADEO

## 40FT COMPETITION BUS OPERATIONS COURSE PRE-TRIP MAINTENANCE INSPECTION



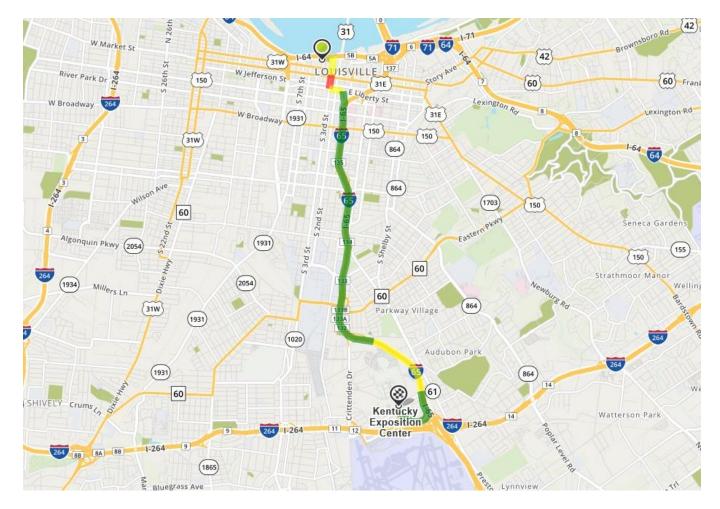




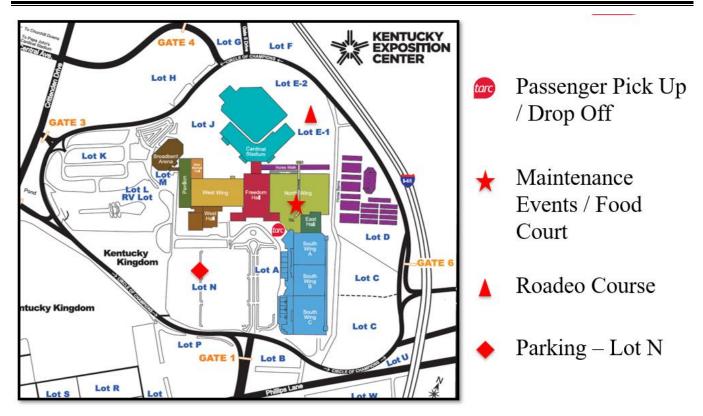
2016 40' Gillig Low Floor				
Unloaded Weight	27,660 pounds			
GVRW	39,600 pounds			
GVRW Front	14,600 pounds			
GVRW Rear	25,000 pounds			
Overall Length	40'			
Turning Radius 43' 3" at the bumper				
Overall Height	122"			
Overall Width 102"				
Front Step Height	16"			
Approach/Departure Angle	9 degrees			
Engine	Cummins ISL 8.3			
Transmission Allison B400R				
Advertised Horsepower	280HP			
Peak Torque	900 LB-FT			
Mirrors 8" x 15" 2-piece flat faced & co				

#### From The Galt House Hotel at 140 North Fourth Street to Kentucky Exposition Center at 937 Phillips Lane

- 1. Start out going north on N 4Th St toward W River Rd.
- 2. Take the 1st right onto W River Rd., If you are on W River Rd and reach N 6th St you've gone about 0.1 miles too far
- 3. Take the 1st right onto N 3rd St., If you are on Bingham Way and reach E Witherspoon St you've gone about 0.2 miles too far
- 4. Take the 2nd left onto W Liberty St., W Liberty St is just past W Jefferson St., if you reach W Muhammad Ali Blvd you've gone about 0.1 miles too far
- 5. Take the 2nd right onto S 1st St., S 1st St is just past S 2nd St., Bader's Food Mart is on the corner, if you are on E Liberty St and reach S Brook St you've gone a little too far
- 6. Merge onto I-65 S via the ramp on the left toward Nashville.
- 7. Take EXIT 131-B toward Fair Expo Ctr/Airport.
- 8. Keep right to take the ramp toward Fair Expo Ctr/Airport.
- 9. Keep right to take the ramp toward Fair Expo Center.
- 10. Merge onto Freedom Way.
- 11. Take the 1st right onto Phillips Ln., if you reach Circle of Champions you've gone about 0.1 miles too far
- 12. 937 Phillips Lane is on the left.



## **ROADEO SITE LAYOUT**



# **APPENDICES**

## **APPENDIX 1: SWAP MEET**

All Roadeo participants, managers, supervisors, vendors, family and friends are welcome to attend the APTA Bus Roadeo Swap Meet. The Swap Meet is a place where Roadeo memorabilia, transit related pins, hats, shirts, patches, and other items are traded, exchanged or distributed.

Attendees are encouraged to bring items for exchange and join the group for a memorable, gala social evening. However, trading or exchanging memorabilia and other items is not a requirement to participate in the Swap Meet.

Mailing instructions will be included in the informational packet and posted on the APTA International Bus Roadeo webpage.

The Swap Meet is held on Sunday night after the Roadeo, unless there is a joint Welcome Reception. See Appendix 8, Schedule for Competitors, for location and time.

Notes:

- There may be a charge from the hotel to receive/store boxes shipped for the swap meet.
- Selling of Roadeo material or swap items is prohibited.

## **APPENDIX 2: FREQUENTLY ASKED QUESTIONS AND ANSWERS**

**NOTE:** Questions and answers are provided to assist Roadeo contestants with familiarization of the Roadeo competition. On-field officials are responsible for interpretations and decisions during competition.

#### **OPERATOR:**

#### 1. Can someone ride with me?

A: Yes. On course orientation day, as long as they are not disruptive. On competition day, no.

#### 2. Are you going to guide me through the course?

A: No. You will be provided with a diagram of the course and it is your responsibility to negotiate the obstacles in proper order.

#### 3. Do I have to use the horn and turn signals?

A: Yes. If you fail to use your horn and/or signals, you will lose points from the on-board safety judge.

#### 4. Am I allowed to go outside the line of perimeter cones?

A: No. You must stay within the course lines. Each course marker or perimeter cone touched will count as a penalty.

#### 5. May I take off my jacket when I compete?

A: Yes. Make yourself comfortable after the personal appearance inspection.

#### 6. Can I use the mirrors that I am used to?

A: No. You must use the mirrors provided on the host property buses.

#### 7. Will I be driving the same type of bus that I drive in my system?

**A:** You will be driving the vehicle provided by the host property for either or 40+' or 35-' competition. Vehicle information is provided in the Host property information appendix.

#### 8. On practice day do I have to wear my uniform?

A: No, However, proper footwear is required.

#### 9. Can I go through the course more than once on practice day?

A: No. Time permits only one trip on practice day (10 minute max. time limit).

#### 10. Do I have to be on time for practice and competition?

A: Yes. Everyone is scheduled for a certain time and the schedule must be maintained. You must report to **on-site registration** at least 60 minutes prior to competition time and to the starter no later than 30 minutes prior to the competition time listed in the official schedule.

#### 11. Will there be transportation from the Hotel to the Roadeo site?

A: Yes. Refer to Appendix 8, Roadeo Schedule or APTA website for additional information.

#### 12. Do I have to take a safety quiz?

A: No.

#### 13. Do I go through the defect bus?

A: Yes. The Operator competition includes a scored pre-trip inspection. The Pre-Trip Inspection takes place on Saturday.

#### 14. Do I get a personal appearance inspection?

A: Yes.

#### 15. May I adjust my mirrors?

A: Yes. You are responsible for adjusting your mirrors.

#### 16. Do I lose points if I back up?

A: Yes. In all course events except for the first backup in the left and right reverses, you will lose points each time you reverse.

#### 17. If I hit the same cone twice do I lose double points?

A: No. Once you are charged with hitting a cone you are not charged for it the second time.

#### 18. If I just touch the base of a cone does it count against me?

A: Yes. Hitting or even touching any portion of the cone counts as a hit.

#### 19. Is my manager allowed to walk behind my bus when I am competing?

A: No. Only Roadeo Officials and judges are allowed on the course while competition (or practice) is in progress. Spectators may watch from the spectator areas.

#### 20. Will I be allowed to walk through the course?

A: No. Familiarize yourself with the course through the materials provided and your practice trip. You may observe the course from the perimeter on practice day.

#### 21. Does time on the course count?

A: Yes. The course time limit is seven (7) minutes. Points will be deducted for every second over seven (7) minutes.

#### 22. Does smoothness of operation count?

A: Yes. You will be observed by the On-Board Judge and recorded by the Trackit System.

#### 23. Does speed count?

A: Your speed within the diminishing clearance obstacle must be at least 20 mph (32 kph).

#### 24. Do you award dual prizes for a tie score?

A: No. The contestant with the lowest time through the course wins.

#### 25. How many prizes are awarded?

A: First, Second and Third prizes in the.

#### 26. Do I have to wear my badge or name plate?

A: Only if it's part of your uniform.

#### 27. Can I wear sneakers?

A: Wear the same kind of shoes you wear when you are operating in passenger service at your transit system.

#### 28. Will there be refreshments/lunch?

A: Refreshments will be available on competition day.

#### 29. Can I bring my family?

A: Yes. Come and enjoy the festivities and competition. Spectator areas are available for the Operator course.

#### 30. Do I have to come to orientation?

A: No. However, you are strongly encouraged to come to orientation.

#### **31.** Do I have to use a seat belt?

A: Yes. 5 Points will be deducted for failure to use your seat belt.

#### 32. Is the course set up as shown in the APTA handbook?

A: Obstacle configurations are the same, but dimensions and sequence may be different. The course will be set up on practice day in competition sequence.

#### 33. Is the rear cone in the backups fixed or does it vary?

A: The rear cone is fixed.

#### 34. Will there be a bus available for familiarization purposes?

A: Yes. On practice day a bus will be available.

#### 35. Do I only have to call ADA announcements at the passenger stops?

A: Yes. You must call the stop before you start forward movement out of the bus stop.

#### 36. Can I get out of the bus during practice?

A: No.

## **37. Do I need to use the P.A. (Public Announcement) System to announce ADA Stops? A:** No.

#### 38. On the Right and Left reverses do I start at a 45 degree angle?

A: You can start at whatever angle you prefer.

#### 39. Do the buses have bike racks?

A: Yes, if provided by the host property, the bike racks will remain on the buses.

#### 40. Can I palm the steering wheels on Turns?

A: No.

#### 41. When do I have to turn on the flashers?

A: Before you back your bus at the left and right reverses and any time you back your bus while on the course.

#### 42. Do hazard light have to be on in the passenger stop?

A: No. Only the proper turn signals have to be used.

#### 43. Do I practice in the same bus I compete in?

A: Yes. Unless a bus becomes disabled, then all the remaining buses will be mixed up.

#### 44. Do I apply the passenger/parking/emergency brake on passenger stops or reverses?

A: No.

#### 45. Can I shift the bus from drive to reverse without going into neutral?

A: It depends on the bus type used.

#### 46. Do I open the doors at passenger stops?

A: Yes.

#### 47. On the Right and Left Reverses, does the clock stop when I open the doors?

A: You do not open the doors. You will honk your horn when you have completed your backing. The clock will stop until you start forward movement.

#### 48. Will the time for practice be the same time on competition day?

A: Yes

#### 49. Whenever the bus is disabled, does my time stop?

A: Yes.

#### 50. If the doors are open when you drive off, will points be deducted?

A: Yes. It is a safety issue. Most buses will not let the bus move when the doors are open.

#### 51. On the right and left reverses, do I need to turn on my flashers and honk my horn before backing?

A: Yes. You must use the flashers and horn anytime you back on the course.

#### 52. Do I need to use my turn signals on free turns?

A: Yes. Any time you move right or left on the course, you must use your turn signals.

#### 53. On my practice day, may my rider open the emergency window to see how close I am?

A: No. The emergency windows are never to be opened while practicing on the course.

#### 54. Will there be judges on board the bus on practice day?

A: No.

#### 55. Will someone ride with me on the practice day to show me the course?

A: No. A course map will be given to you at orientation the night before.

#### 56. Can my support person get out of the bus on practice day?

A: No. They must remain on the bus.

## **57.** When I back into the reverses and stop and then continue backing into the reverses, will I be penalized? A: No. You will only be penalized if you pull forward and back in a second time.

#### 58. How will the judges know when I have completed my backing into the reverses?

**A:** You will honk your horn.

## **59.** On practice day will I be told how far I am from the curb? A: Yes.

60. How long may I be on the course on practice day? A: 10 minutes. After 10 minutes you will be asked to exit the course.

#### 61. Do I have to compete in my uniform?

A: Yes. If applicable, you may remove your tie and coat to become more comfortable.

## **62.** Do I have to wear my uniform on practice day? A: No.

#### **Pre-trip inspection**

**64.** Was 2008 the first year that the Pre-Trip event counted towards our score? A: Yes

#### 65. How early should we check in before our scheduled pre-trip time?

A: Check in at the pre-trip inspection no less than 15 minutes before your assigned time.

#### 66. At the Pre-Trip Inspection, will we get a count down on our time left?

A: Yes. 2 minute, 1 minute and 30 second warnings will be given.

#### 67. At the Pre-Trip Inspection, can we walk around the bus and then record the defects?

A: Yes. Anyway you want to do it is acceptable.

#### 68. Will there be a judge writing down the defects for us as we find them?

A: No. You must write them down yourself in as legible a manner as possible.

#### 69. Wheels are under the bus aren't they? Then we don't have to check them?

A: Just don't crawl under the bus.

#### 70. Will there be a similar bus to check out ahead of time?

A: Yes. There will be a display bus for you to become familiar with.

#### 71. Will the Pre-Trip Inspection be performed on a 35-' or 40+' bus?

A: Whichever is available.

#### 72. Does checking the bus windows mean opening the windows?

A: No. Keep windows closed.

#### 73. Why don't we have the Pre-Trip on Roadeo competition day before the contestant drive?

A: This has been discussed. There are concerns that scheduling the Pre-Trip prior to driving on competition day might impact the timing of the driving competition. As we have more experience with the Pre-Trip the Roadeo committee may decide to change it, but at this time it remains on the practice day.

#### **TECHNICIAN**

#### 1. Can my team's competition be videotaped?

A: No. There will be absolutely no video cameras or video recording in the competition area.

#### 2. Can photos be taken of the events?

A: Yes. Still photos may be taken but anyone taking photos must not interfere or distract the contestants.

#### 3. What type of ABS system is used in the Roadeo?

#### A: Wabco 'D' 45/4M

#### 4. How many members can a Maintenance team have?

A: The standard maintenance team is made up of three technicians. Two person teams may compete but no special compensation will be made for them.

#### 5. Can all team members participate in each of the Maintenance problems?

A: All members can work on all problems. Each team must decide the best use of team members and not create a safety issue due to space constraints.

#### 6. Are the Saturday maintenance training sessions mandatory?

A: No. They are not mandatory but strongly encouraged. Teams that attend are brought up to date on the latest information regarding the maintenance tasks and are provided important information about the competition modules.

#### 7. Do I have to come to orientation?

A: No. You are encouraged to come to orientation, but it is not mandatory.

#### 8. Why was driving removed from the Maintenance Roadeo?

A: The Roadeo Committee determined that the amount of time to complete the Roadeo was creating a safety and fairness issue. They also wanted to keep the focus of the Maintenance competition on the primary maintenance skills.

#### 9. Will the defects be revealed after the event is completed?

A: No.

#### 10. Will there be transportation from the Hotel to the Roadeo site?

A: Yes: <u>www.apta.com</u> website for additional information.

#### 11. Do I get a personal appearance inspection?

A: No. You must wear safe clothing, including proper shoe, ear, and eye protection.

#### 12. Can I bring my family?

A: Yes. Come and enjoy the festivities and competition.

#### 13. Are my family, manager, friends allowed with the team while we compete?

A: Maybe. Some years there isn't room for spectators in the Maintenance events. Your team manager(s) will be allowed in the area. Note: We cannot hold up the competition waiting for anyone to arrive.

#### 14. Will there be refreshments/lunch?

A: Refreshments will be available on competition day.

#### 15. Will there be a bus available for familiarization purposes?

A: Yes. A competition bus will be available.

#### 16. What time should I arrive to compete?

A: Contestant teams must arrive at the on-site check in 60 minutes prior to competition time and must arrive at the maintenance holding area at least 30 minutes prior to their scheduled competition time. Teams arriving late may be disqualified from the competition.

#### 17. What if I am late to the competition?

A: Teams who report late to the Maintenance check-in may be disqualified from the competition. You must allow yourself enough time to arrive at the Roadeo site early.

#### 18. Can I go to the Roadeo site prior to the Sunday competition?

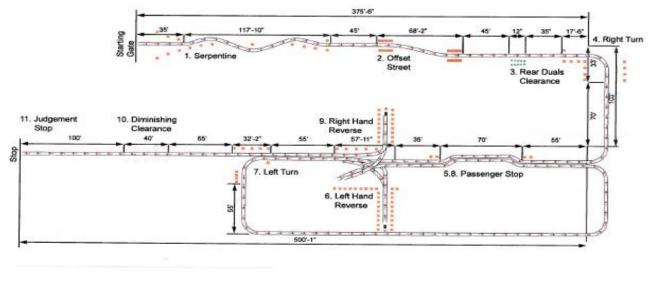
A: No. Maintenance team members are not allowed at the Roadeo site prior to the day of competition. Any violation of this policy may cause your team to be disqualified from competition.

## **APPENDIX 3: OPERATORS' COURSE DESCRIPTIONS**

#### \*\* The 2019 International Bus Roadeo will only use the 40+ foot bus. \*\*

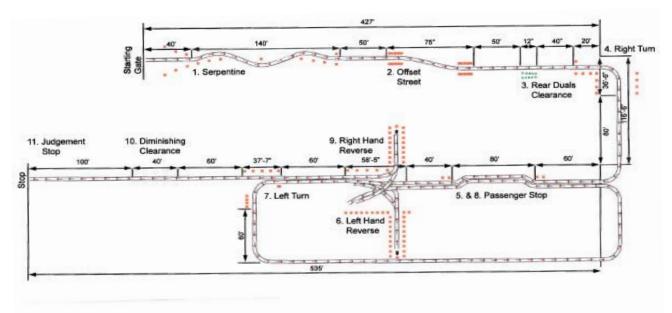
Both course layouts are typical. The order of the obstacles may vary in the International Bus Roadeo competition.

## Bus Operators' Roadeo Course: 35 ft. Bus





## Bus Operators' Roadeo Course: 40 ft. Bus



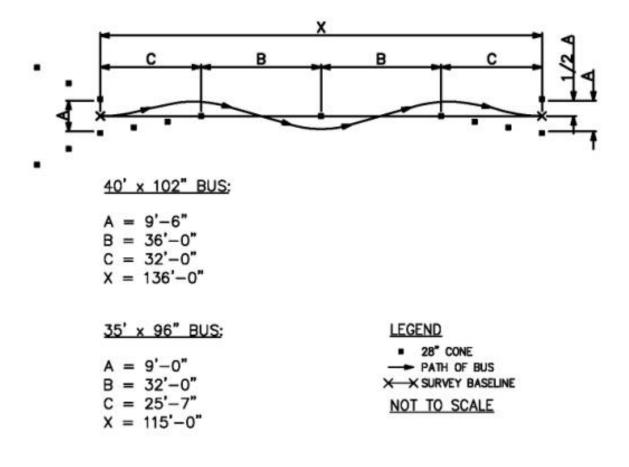
LEGEND 40'→ Distance between arrowheads ⇒ Path of bus

#### NOT TO SCALE

## **APPENDIX 4: OPERATOR'S OBSTACLE DESCRIPTIONS**

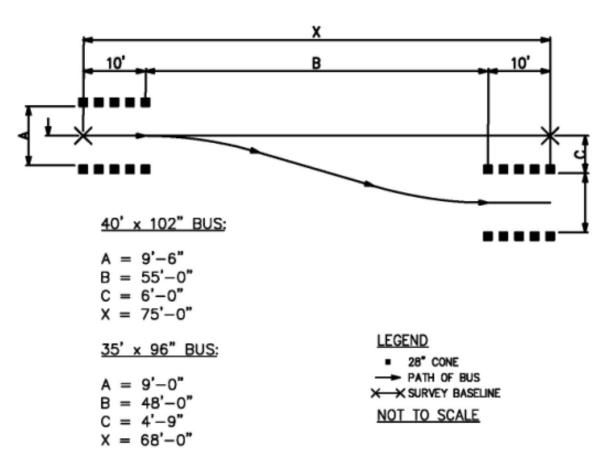
#### Serpentine

This obstacle tests a driver's ability to negotiate tight turns. The driver is required to enter a gate, steer in and out through three cones, and exit the obstacle through another gate. The bus is not permitted to touch any portion of any cone.



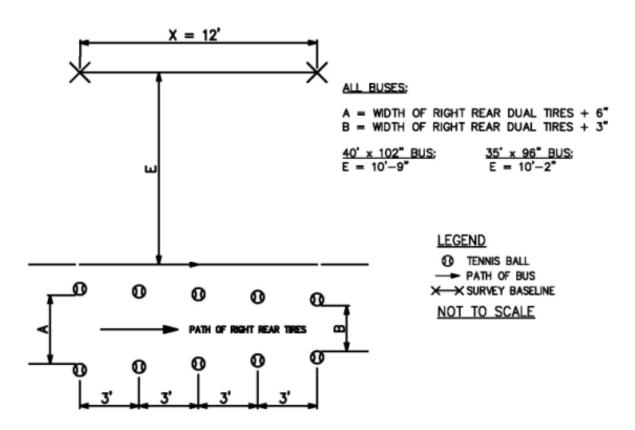
#### **Offset Street**

In this obstacle, the driver is required to drive through two separate narrow lanes that are offset to the right one full lane's width from each other.



#### **Rear Duals Clearance**

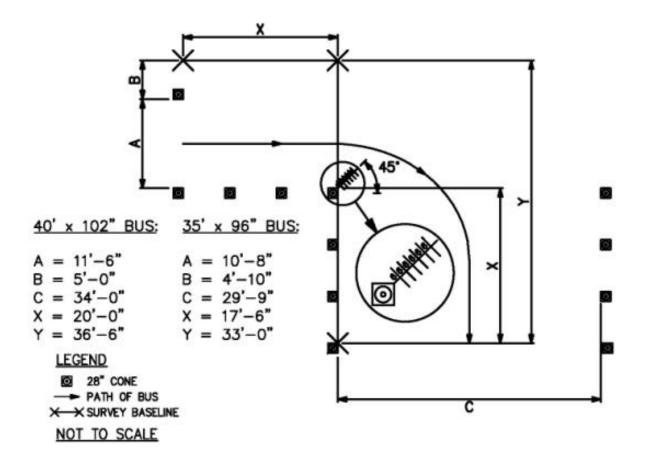
This is a judgment obstacle in which the driver must drive through a line with their right dual tires. The lane is only slightly wider than the total outside width of a pair of rear duals and is marked out with large flat washers and tennis balls. It is wider at the entrance and narrower at the exit.



#### **Right Hand Turn**

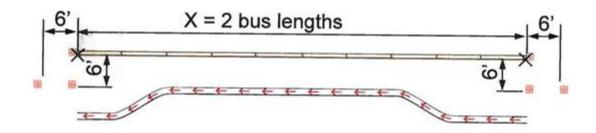
This obstacle tests a driver's ability to negotiate a right 90 degree turn. The corner is marked with cones and the rear tire of the bus is to pass within 6 inches of the corner pivot cone.

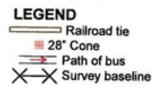
To measure this, a line should be marked out of 45 degrees from the corner and divided into six inch segments. The judge has only to see which segment the outside of the tire passes over in order to judge the driver.



## First & Second Customer Stop

In this obstacle the operator is required to stop the bus with the front wheels within 6 inches of the curb and the rear wheels within 15 inches of the curb.

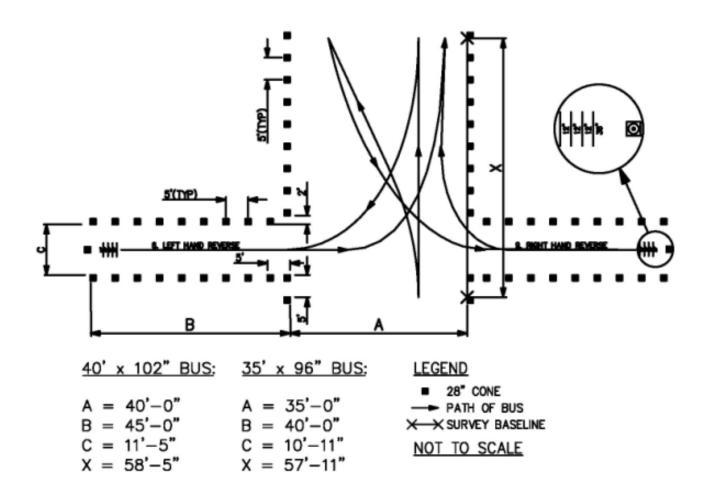




NOT TO SCALE

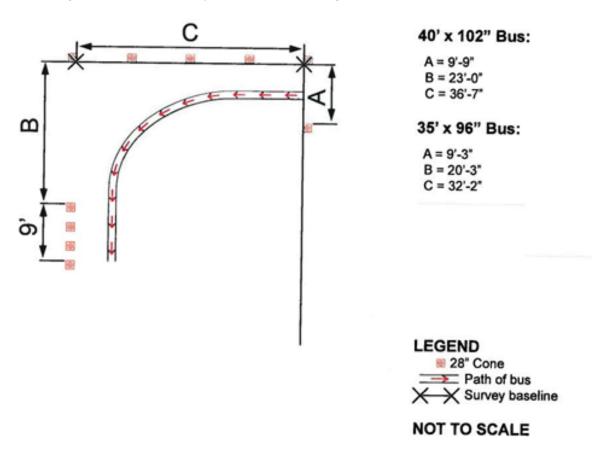
#### Left- and Right-Hand Reverse

This obstacle requires the operator to reverse the bus to the right or left between a set of cones stopping with the rear bumper within 36 inches of the cone in the rear without touching any of the cones.



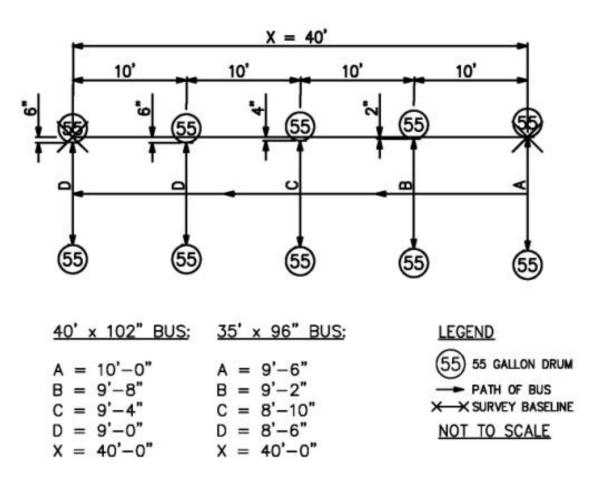
#### Left Hand Turn

This obstacle tests a driver's ability to make a tight left turn in a close situation. The driver is required to steer the bus into a 90 degree turn and not hit any of the cones outlining the obstacle.



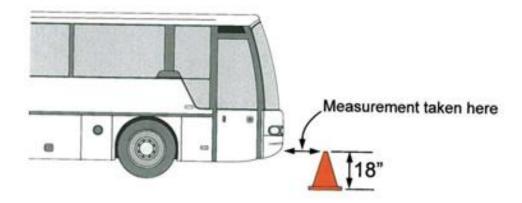
#### **Diminishing Clearance**

This obstacle tests the driver's ability to judge position and speed of their vehicles. The driver is required to drive through a narrowing v-shaped channel outlined with barrels, while maintaining a minimum speed of 20 miles per hour.



## Judgment Stop

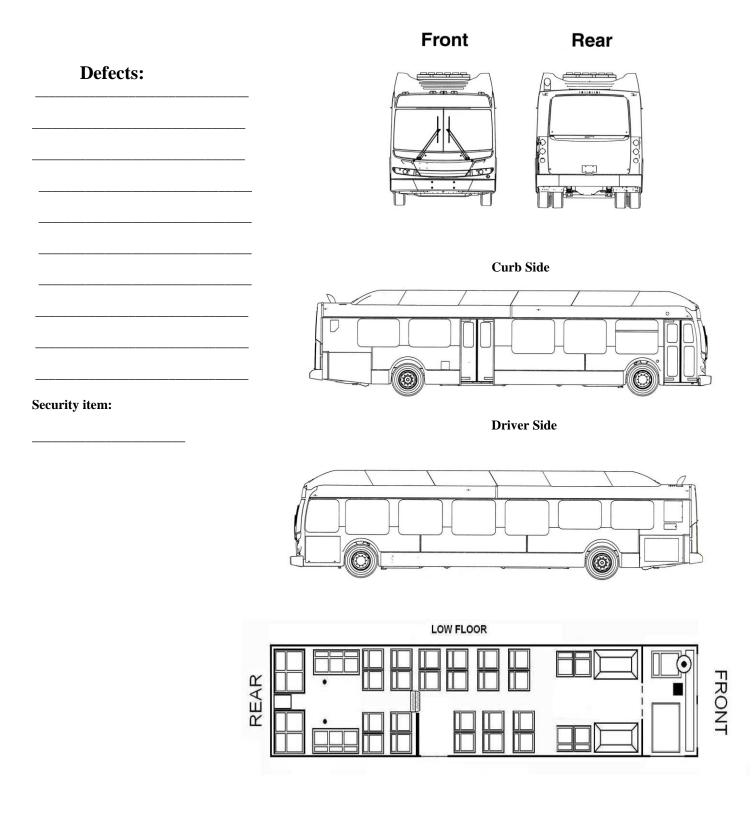
This obstacle tests a driver's ability to judge stopping distances between the bus and a small object directly ahead. A small (18 inch) cone is placed on the finish line, the driver's final stop. The bus must stop with the front bumper within 6 inches of the cone.



## **APPENDIX 5: OPERATORS' SCORE SHEETS**

## **1. PRE-TRIP INSPECTION**

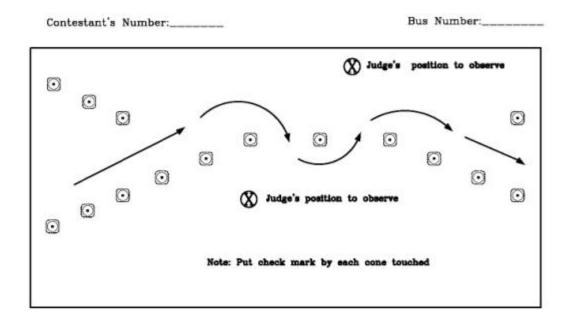
## **Pre-Trip Inspection Report Form**



## **Pre-Trip Inspection Score Sheet**

Of	berator Number:	Bus Number:
A	. Points Earned	
	entify and record eight (8) planted defects (5 points each). entify and record one (1) security problem (10 points).	
1.	Number of planted defects found x 5 =	
2.	Security problem found (enter 0 or 10)	
	<b>Total Points Earned</b>	A
B	. Penalty	
	educt 1 point for each item not returned to original conditi- xamples: compartment doors, lights, windows, etc.)	on.
1.	Number of items not returned to original conditionx 1	
	<b>Total Points Deducted</b>	B
T	OTAL POINTS EARNED (A-B) (Maximum Possible 50 points)	
Ju	dge's Signature:	
Ju	dge's Signature:	

## **2. SERPENTINE**



### Penalties

- 10 points off for each cone touched.
   10 points off for each transmission shift into reverse.
   25 points off for touching pivot cone.
- 4. 50 points off for not completing test as designed.

#### Score

1. Cones touched	x 10 =
2. Shifted into reverse	x 10 =
3. Pivot cone touched	x 25 =
4. Not completing test as designed	x 50 =

#### TOTAL POINTS OFF (Add 1 thru 4).

Note: Maximum Penalty Points=50

JUDGE'S SIGNATURE:	Total Points Possible
JUDGE'S SIGNATURE:	Less Total Points Off

## **3. OFFSET STREET**

Contestant's Number:		Bus Number:								
0	0	0	0	0		$\otimes$	ludge's	positio	n to ob	serve
	• → @	<b>→</b> =	0	<b>→ → →</b>		@ • <b>- &gt; - &gt;</b>	0	0 • •	0	0
				🚫 Jud	ge's position to obs	erve	0	0	0	0
Note: Put an (X) by each cone touched.										

## Penalties

- 1. 10 points off for each cone touched.
- 2. 10 points off for each transmission shift into reverse.
- 3. 50 points off for not completing test as designed.

## Score

#### 1. Cones touched

- 2. Shifted into reverse
- 3. Not completing test as designed

 x 10 =	
x 10 =	
x 50 =	

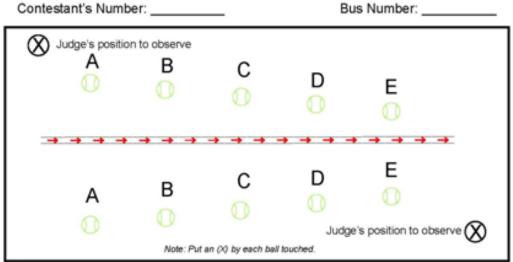
# Total Points Off (add 1 thru 3) Note: Maximum Penalty Points = 50

Judge's Signature: Judge's Signature:

Total Points Possible \_50 Total Points Off



## 4. REAR DUALS CLEARANCE



## Penalties

- 1. 20 points off for each "A" ball touched.
- 2. 16 points off for each "B" ball touched.
- 3. 8 points off for each "C" ball touched.
- 4. 4 points off for each "D" ball touched.
- 5. 2 points off for each "E" ball touched.
- 6. 10 points off for each transmission shift into reverse.
- 7. 50 points off for not completing test as designed.

## Score

1. "A" ball touched	x 20 =
2. "B" ball touched	x 16 =
3. "C" ball touched	x 8 =
4. "D" ball touched	x 4 =
5. "E" ball touched	x 2 =
<ol><li>Shifted into reverse</li></ol>	x 10 =
<ol><li>Not completing test as designed</li></ol>	x 50 =

#### Total Points Off (add 1 thru 7)

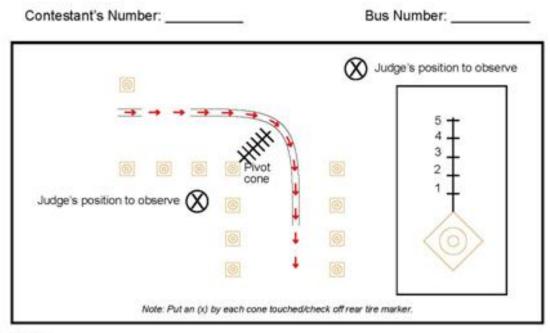
Note: Maximum Penalty Points = 50

Judge's Signature:	
Judge's Signature:	

Total I	Points	Possible	_50
Total I	Points	Off	

POINTS EARNED

## **5. RIGHT HAND TURN**



## Penalties

- 1. 10 points off for each cone touched.
- 2. 5 points off for each 6" segment beyond the first 6" of the pivot cone.
- 3. 10 points off for each transmission shift into reverse.
- 4. 25 points off for touching pivot cone.
- 5. 50 points off for not completing test as designed.

## Score

1. Cones touched	x 10 =
2. Excessive rear tire clearance	x 5 =
2. Shifted into reverse	x 10 =
3. Pivot cone touched	x 25 =
4. Not completing test as designed	x 50 =

### Total Points Off (add 1 thru 5)

Note: Maximum Penalty Points = 50

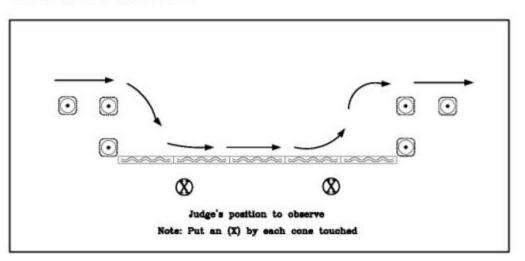
Judge's Signature:	
Judge's Signature:	

Total	Points	Possible	_50_
Total	Points	Off	_

## 6. FIRST CUSTOMER STOP

Contestant's Number:\_\_\_\_

#### Bus Number:\_\_\_\_



#### Penalties

- 1. 25 points off for touching cones at either end of passenger stop
- 2. 25 points off for touching cones at either end of passenger stop
   2. 25 points off for touching curb with tires
   3. 1 point off per inch beyond 6" segment from curb (FRONT TIRE)
   4. 1 point off per inch beyond 15" segment from curb (REAR TIRE)
   5. 10 points off for each transmission shift into reverse
   6. 50 points off for not completing test as designed

#### Score

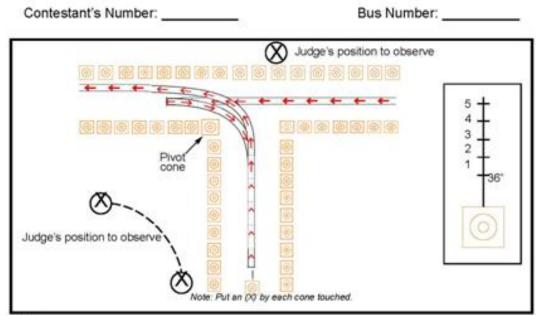
1. Entrance cones touched	x25=
2. Touched curb	x25=
3. Front tire actual measurement	"-6=
4. Rear tire actual measurement	"-15=
5. Exit cones touched	x25=
6. Shifted into reverse	x10=
7. Not completing test as designed	x50=

## TOTAL POINTS OFF (Add 1 thru 7)\_\_\_\_

Note: Maximum Penalty Points=50

JUDGE'S	SIGNATURE:	Total	Points	Possible	50
JUDGE'S	SIGNATURE:	Total	Points	OFF	

## 7. LEFT HAND REVERSE



## Penalties

- 1. 10 points off for pivot cone touched.
- 2. 5 points off for each cone touched.
- 3. 5 points off for each 12" segment beyond 36" limit from rear cone.
- 4. 10 points off for each transmission shift into reverse after initial shift into reverse.
- 5. 25 points off for touching rear cone.
- 6. 50 points off for not completing test as designed.

## Score

1. Pivot cone touched	x 10 =
2. Cones touched	x 5=
3. Rear clearance beyond 36"	x 5=
<ol><li>Shifted into reverse</li></ol>	x 10 =
5. Rear cone touched	x 25 =
6. Not completing test as designed	x 50 =

### Total Points Off (add 1 thru 6)

Note: Maximum Penalty Points = 50

Judge's Signature:	
Judge's Signature:	6

Total Points Possible	<u>    50    </u>
Total Points Off	

## 8. LEFT HAND TURN

Contestant's Num	nber:		Bus Number:
ر 🛞	udge's positic	on to observe	
0		0 0	Entrance cone
6			Entrance cone     Judge's position to observe
	N	lote: Put an (X) by	each cone louched.

## Penalties

- 1. 10 points off for each cone touched.
- 2. 10 points off for each transmission shift into reverse.
- 3. 25 points off for touching entrance cone.
- 4. 50 points off for not completing test as designed.

## Score

1. Cones touched	x 10 =
<ol><li>Shifted into reverse</li></ol>	x 10 =
3. Entrance cone touched	x 25 =
4. Not completing test as designed	x 50 =

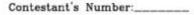
## Total Points Off (add 1 thru 4)

Note: Maximum Penalty Points = 50

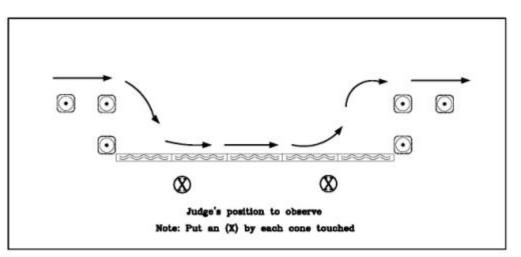
Judge's Signature:	Total Points Possible50
Judge's Signature:	Total Points Off

## POINTS EARNED

## 9. SECOND CUSTOMER STOP



Bus Number:\_\_\_



#### Penalties

- 1. 25 points off for touching cones at either end of passenger stop
- 2. 25 points off for touching curb with tires
   3. 1 point off per inch beyond 8" segment from curb (FRONT TIRE)
   4. 1 point off per inch beyond 15" segment from curb (REAR TIRE)
   5. 10 points off for each transmission shift into reverse

- 6. 50 points off for not completing test as designed

#### Score

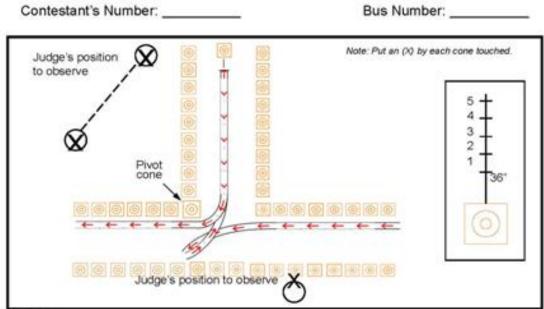
1. Entrance cones touched	x25=
2. Touched curb	x25=
3. Front tire actual measurement	"-6=
4. Rear tire actual measurement	"-15=
5. Exit cones touched	x25=
6. Shifted into reverse	x10=
7. Not completing test as designed	x50=

#### TOTAL POINTS OFF (Add 1 thru 7)\_\_.

Note: Maximum Penalty Points=50

JUDGE'S SIGNATURE:	Total	Points	Possible	
JUDGE'S SIGNATURE:	Total	Points	OFF	

## **10. RIGHT HAND REVERSE**



## Penalties

- 1. 10 points off for pivot cone touched.
- 2. 5 points off for each cone touched.
- 3. 5 points off for each 12" segment beyond 36" limit from rear cone.
- 4. 10 points off for each transmission shift into reverse after initial shift into reverse.
- 5. 25 points off for touching rear cone.
- 6. 50 points off for not completing test as designed.

## Score

1. Pivot cone touched	x 10 =
2. Cones touched	x 5=
3. Rear clearance beyond 36"	x 5=
<ol><li>Shifted into reverse</li></ol>	x 10 =
5. Rear cone touched	x 25 =
6. Not completing test as designed	x 50 =
그는 것 같은 잘 다 많은 것이 같은 것이 같은 것이 같은 것이 것 같은 것이 많이 다. 이는 것은 것이 많이 많이 가지 않는 것이 같이 같이 많이 많이 했다.	

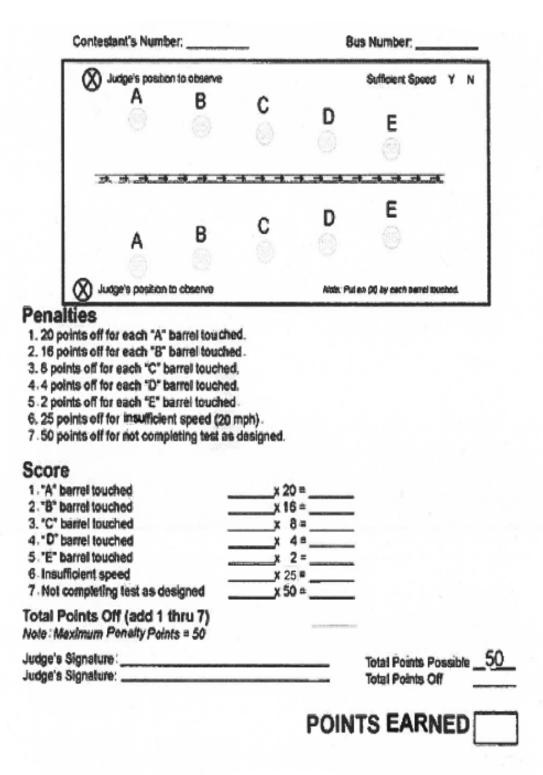
### Total Points Off (add 1 thru 6)

Note: Maximum Penalty Points = 50

Judge's Signature:	Total Points Possible 50
Judge's Signature:	Total Points Off



## **11. DIMINISHING CLEARANCE**



## **12. JUDGMENT STOP**

Bus Number: \_\_\_\_\_ Contestant's Number: \_\_\_\_\_ X Judge's position to observe Measurement taken here α = Judge's position to observe

## Penalties

- 1. 50 points off for the 18" marker being touched.
- point off for each 1" beyond the initial 6".
- 3. 25 points off for making more than one full stop.
- 4. 50 points off for not completing test as designed.

## Score

\_\_\_\_\_yes\_\_\_\_no =\_\_\_\_ 1. 18" marker touched 2. Excessive clearance beyond 6" limit \_-6 = \_\_\_\_ Actual measurement \_\_\_\_x 25 = \_\_\_\_\_ 3. Excessive total stops x 50 = Not completing test as designed

## Total Points Off (add 1 thru 4)

Note: Maximum Penalty Points = 50

Judge's Signature: Judge's Signature:

Total	Points	Possible	5
Total	Points	Off	



## **13. SAFETY HABITS**

Contestant's Number		Bus Number			
	A. Total Points Possible			A:	25
	<b>B.</b> Deductions				
1.	Deduct 1 point for each instance of failing to use proper turn signals		x 1 =		_
2.	Deduct 3 points for each instance of failing to sound the horn before back	ing up	x 3 =		_
3.	Deduct 3 points for each instance of failing to use flashers while backing	up	x 3 =		_
4.	Deduct 3 points for each instance of moving bus with door opened		x 3 =		_
5.	Deduct 5 points for failing to use seat	t belt	x 5 =		_
6.	<ul><li>b. Use of mirrors</li><li>c. Use of hands</li></ul>	its poor: Enter 0 or 2 Enter 0 or 2 Enter 0 or 2 Enter 0 or 2		-	
	Total Points Dedu (maximum per	•	· ·	B:	
	TOTAL POINTS AWARI (maximum 25 points)	DED (A-B	)		
Judge'	s Signature		-		

## **14. SMOOTHNESS OF OPERATION**

Contestant's Number\_\_\_\_\_

Bus Number \_\_\_\_\_

Evaluate each contestant on his/her ability to deliver a smooth ride. The following criterion is to be employed in making each evaluation:

A.	Total	<b>Points</b>	Possible
1 .	Iotai	I UIIIII	

A: <u>25</u>

#### **B.** Penalties:

Deduct 10 points for each A.D.A. announcement not made. Deduct one point for each occurrence of sudden stops, sudden starts and abrupt turns.

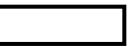
1.	A.D.A. Announcements	x 10 =
2.	Sudden Stops	x 1 =
3.	Sudden Starts	x 1 =
4.	Abrupt turns	x 1 =

#### TOTAL POINTS DEDUCTED (Add 1 - 4) B:

(maximum penalty points -25)

### TOTAL POINTS AWARDED (A-B)

(maximum 25 points)



Judge's Signature

## **15. PERSONAL APPEARANCE**

Contestant's Number	Bus Number
A. Total Points Possible	A: <u>50</u>
<b>B. Deductions:</b>	
Deduct 10 points for each instance o (examples: wrinkled uniform, unken	of poor personal appearance npt personal appearance, unpolished or dirty shoes)
Number of Deductions Noted: (maximum of 5 deductions)	x 10 =
Explanation of Deductions Noted:	
<b>TOTAL POINTS A</b> (maximum 50 points)	

## **16. TIMEKEEPER'S RECORD**

Contestant's Number \_\_\_\_\_

Bus Number \_\_\_\_\_

NOTE: Time stops for mechanical trouble and at each course problem where measurements are taken. Time stops at the completion of the judgment stop.

A. Elapsed Time: \_\_\_\_\_ minutes \_\_\_\_\_ seconds

**B.** Penalty of one point per second over seven minutes. (Maximum penalty of 180 points)

POINTS PENALIZED

TIMEKEEPER'S SIGNATURE \_\_\_\_\_

## SCORE SHEET SUMMARY

Contestant's Number Bus Number				
	EVENT PO	INTS POSSIBL	E POI	NTS EARNED
1.	Pre-Trip Inspection	50		
2.	Serpentine	50		
3.	Offset Street	50		
4.	Rear Duals Clearance	50		
5.	Right Hand Turn	50		
6	1 <sup>st</sup> Customer Stop	50		
7.	Left Hand Reverse	50		
8.	Left Hand Turn	50		
9.	2 <sup>nd</sup> Customer Stop	50		
10.	Right Hand Reverse	50		
11.	Diminishing Clearance	50		
12.	Judgment Stop	50		
13.	Safety Habits	25		
14.	Smoothness of Operations /A.D.A	A 25		
15.	Personal Appearance	50		
	TOTAL	700		
	<b>OPERATORS SUB-TO</b>	ГAL		
16.	Timekeeper's Record A: Elapsed Time: B: Overtime Penalty (Deduct 1 point for each second over 7 minu not to exceed maximum penalty of	tes	Seconds	
	OPERATOR GRAND T	OTAL		
Record	er's Signature: 1 <sup>st</sup> Tally Re	check D	ate/	/
Record	er's Signature: 1 <sup>st</sup> Tally Re	check D	ate/_	/
Record	er's Signature: 1 <sup>st</sup> Tally Re	check D	ate/_	/

## **APPENDIX 6: TECHNICIAN'S SCORE SHEETS**

Team ID	Place Team Sticker Here		
i. 1)	АВСD	18) A B C D	35) A B C D
2)	ABCD	19) A B C D	36) A B C D
3)	ABCD	20) A B C D	37) A B C D
4)	ABCD	21) A B C D	38) A B C D
5)	ABCD	22) A B C D	39) A B C D
6)	АВСD	23) A B C D	40) A B C D
7)	ABCD	24) A B C D	41) A B C D
8)	ABCD	25) A B C D	42) A B C D
9)	ABCD	26) A B C D	43) A B C D
10).	ABCD	27) A B C D	44) A B C D
11).	ABCD	28) A B C D	45) A B C D
12)	ABCD	29) A B C D	46) A B C D
13)	ABCD	30) A B C D	47) A B C D
14)	ABCD	31) A B C D	48) A B C D
15).	ABCD	32) A B C D	49) A B C D
16)	ABCD	33) A B C D	50) A B C D
17).	A B C D	34) A B C D	
Nu	mber Correct	x 2.5 =	
Tie Breaker: 7	Time To Complete(min:set	: ec)	
Judge's Signati	lre	Judge's Signature	

### **1. WRITTEN TEST**

## 2. USSC VEHICLE INSPECTION

Team ID

Place Team Sticker Here

## **A. Points Earned**

Identify and record 14 Planted defects worth 25 points each.

1. Number of planted defects found \_\_\_\_\_ x 25 =

## TOTAL POINT EARNED A.

## **B.** Penalties

Deduct 10 points for each item not returned to original condition. (examples: compartment door, lights, windows, etc.)

Deduct 10 points for unsafe inspection practices. (examples: crawling under the bus)

1. Number of items not returned to original condition

\_\_\_\_\_X 10 = \_\_\_\_\_

2. Unsafe practices during inspection \_\_\_\_\_X 10 =\_\_\_\_\_

TOTAL PENALTY POINTS B.

## TOTAL POINTS EARNED (A - B)

(maximum 350 points)

ATTEMPT TO START THE VEHICLE- DISQUALIFIED

(check if applicable)

Judge's Signature \_\_\_\_\_

#### **3. ALLISON/CUMMINS POWER TRAIN EVENT**

Place Team Sticker Here

**Team ID** 

## A. Points Earned

Identify and record 6 planted defects (50 points each). Identify, record, and correct defect which renders the power train inoperable (50 points).

1. Number of planted defects found \_\_\_\_\_ x 50 each =

2. Disabling defect found and corrected (enter 0 or 50)

Total Points Earned A.

## **B.** Penalties

- 1. Engine not returned to original status (enter 0 or 50) = (excluding disabling defect)
- 2. Improper use of tools/test equipment (enter 0 or 10) =
- **3.** Safety violation(s) (ten points each) \_\_\_\_\_ x 10 =

**Total Penalty Points B.** 

## TOTAL POINTS EARNED (A - B)

(maximum 350 points)

## C. Tie Breaker

1. Time to Correct Disabling Defect \_\_\_\_:\_\_\_(min:sec:)

Judge's Signature \_\_\_\_\_

## 4. CUMMINS/VOITH POWER TRAIN EVENT

.....

**Team ID** 

Place Team Sticker Here

## A. Points Earned

Identify and record 6 planted defects (50 points each). Identify, record, and correct defect which renders the power train inoperable (50 points).

1. Number of planted defects found \_\_\_\_\_ x 50 each = \_\_\_\_\_

2. Disabling defect found and corrected (enter 0 or 50)

**Total Points Earned A.** 

## **B.** Penalties

- 2. Engine not left in proper working order (enter 0 or 50) = (excluding planted defects) (or returned to original status)
- 3. Improper use of tools/test equipment (enter 0 or 10) =
- 4. Safety violation(s) (ten points each ) \_\_\_\_ x 10 =

Total Penalty Points B.

## TOTAL POINTS EARNED (A - B)

(maximum 350 points)

## C. Tie Breaker

1. Time to Correct Disabling Defect \_\_\_\_:\_\_\_(min:sec:tenchs)

Judge's Signature

# 5. CUSTOM TRAINING AIDS AIR BRAKE BOARD EVENT

Į\_\_\_\_\_\_j

**Team ID** 

Place Team Sticker Here

## A. Points Earned

Diagnosis planted electrical defect (50 points) Identify and record 6 planted Air Brake System defects (50 points each)

1. Correct diagnosis of electrical planted defect (enter 0 or 50 points)	
2. Number of Air Brake System defects found X 50 each =	
Total Points Earned A B. Penalty	
<ol> <li>Air Brake System not returned to original status (excluding planted defects)</li> <li>(enter 0 or 10) =</li> </ol>	
2. Improper use of tools/test equipment (enter 0 or 10) =	
3. Safety Violation(s)(ten points each)x 10 =	
Total Penalty Points B.	
TOTAL POINTS EARNED (A-B) (Maximum 350 Points)	
C. Tie Breaker	
1. Elapsed Time for Electrical Defect Portion:	-

## 6. THERMO KING HVAC INTELLIGAIRE EVENT

\_\_\_\_\_

**Team ID** 

Place Team Sticker Here

### A. Points Earned

Identify, record and correct one disabling defect (50 points) Identify and record five (5) other defects (50 points each) Record and identify all logged alarm code(s) (50 points)

1. Disabling defect found and corrected (enter 0 or 50)
2. Number of planted defects found x 50 each =
3. Record and identify all logged alarm code(s) (enter 0 or 50)
Total Points Earned A B. Penalty
1. A/C unit & simulator not returned to original status (excluding planted defects)(enter 0 or 10)
2. Improper use of tools/test equipment (enter 0 or 10)
3. Safety violation(s) (ten points each)x 10) =
Total Penalty Points B
TOTAL POINTS EARNED (A - B) (Maximum 350 points)
C. Tie Breaker
1. Elapsed Time for HVAC event::
Judge's Signature

## 7. MCI MULTIPLEX EVENT

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Team ID

#### A. Points Earned

Place Team Sticker Here

Identify and record seven planted multiplex defects (50 points each).

1. Number of planted defects found \_\_\_\_\_ x 50 each

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## Total Defect Points A.

#### **B.** Penalty

1. Improper use of tools/test equipment (enter 0 or 10) =

2. Safety violation(s) (ten points each) \_\_\_\_ x 10) = \_\_\_\_

Total Penalty Points B.

## TOTAL POINTS EARNED (A - B)

### C. Tie Breaker

1. Elapsed Time for Complete Event: \_\_\_\_\_\_

Judge's Signature \_\_\_\_\_

## 8. VAPOR DOOR EVENT

Team ID	Place Team Sticker Here
<b>A. Points E</b> Identify and re	Carned ecord seven planted Door defects (50 points each).
1. Number of	of planted defects foun <u>d</u> x 50 each
Total Defect P	Points A.
B. Penalty	
1. Improper	use of tools/test equipment (enter 0 or 10) =
2. Safety vio	<pre>blation(s) (ten points each)x 10) =</pre>
Total Penalty	Points B.
TOTAL P	OINTS EARNED (A – B)
C. Tie Breake	r:
1. Elapsed 7	Time for Door Event::(min:sec)

Judge's Signature \_\_\_\_\_

## TECHNICIANS SCORE SHEET SUMMARY

Team ID Place Team Sticker Here

Maintenance Tests	<b>Base Score</b>	<b>Points Earned</b>
1. Written Test	125	
2. USSC Vehicle Inspection	350	
3. Cummins/Allison Power Train Event	350	
4. Cummins/Voith Power Train Event	350	
5. Custom Training Aid Air Brake Board Event	350	
6. Thermo King HVAC Event	350	
7. MCI Multiplex Event	350	
8. Vapor Door Event	350	

## TOTAL POINTS POSSIBLE

2,575

## **Technician Grand Total**

Recorder's Signature: 1st Tally	_ Recheck	_Date	/	_/
Recorder's Signature: 1st Tally	_ Recheck	_Date	/	_/
Recorder's Signature: 1st Tally	_Recheck	_Date	/	/

### **APPENDIX 7: CUSTOMER SERVICE SCORE SHEET**

## **CUSTOMER SERVICE CHALLENGE**

Operator Number: \_\_\_\_\_\_ Judge Number: \_\_\_\_\_\_

## Score

Passenger #1	Points earned	_(5 Max)
Passenger #2	Points earned	(5 Max)
Passenger #3	Points earned	(5 Max)

## **TOTAL POINTS EARNED**



(Max 15 points)



### AMERICAN PUBLIC TRANSPORTATION ASSOCIATION 2019 INTERNATIONAL BUS ROADEO

### HOSTED BY Transit Authority of River City (TARC)

Host Hotel: Galt House Hotel

Roadeo Site: Kentucky Exposition Center

Shuttle service will be provided from the host hotel to the roadeo site. Shuttle schedule, maps and directions will be available at registration.

#### **COMMITTEE & CONTESTANT SCHEDULE**

Wednesday, May 15

Committee Members begin arriving

#### Thursday, May 16

Bus Roadeo Committee Course Set-Up	8 am – Until
Roadeo Registration	4 – 6 pm

#### Friday, May 17

Bus Roadeo Committee Driving Course & Maintenance Set-Up	8 am – Until
Roadeo Registration	2 – 7 pm
International Bus Roadeo Committee Meeting	3 – 4:30 pm
Operators' Orientation	7 – 8:30 pm
Technician Orientation	7:30 - 8:30 pm

Saturday, May 18	
Roadeo Registration	7 – 9 am
Technician Continental Breakfast	7 – 8 am
Operators Driving Course Practice, and Pre-Trip Competition	8 am – Until
Technician Written Test	8 – 8:45 am
Technician Morning Training	9 am – 4 pm
Room A	
MCI Thermo King HVAC Vapor Door Custom Training Aid/Bendix Brake Board	9 – 9:45 am 9:45 – 10:30 am 10:30 – 11:15 am 11:15 – 12 pm
Room B	
EMP Voith Cummins Allison	9 – 9:45 am 9:45 – 10:30 am 10:30 – 11:15 am 11:15 – 12 pm
LUNCH BREAK 12:00 1:00 pm – LUNCH ON YOUR OWN	
Room A	
MCI Thermo King HVAC Vapor Door Custom Training Aid/Bendix Brake Board	1 – 1:45 pm 1:45 – 2:30 pm 2:30 – 3:15 pm 3:15 – 4 pm
Room B	
EMP Voith Cummins Allison	1 – 1:45 pm 1:45 – 2:30 pm 2:30 – 3:15 pm 3:15 – 4 pm
Break	3 pm
Sunday, May 19	
Bus Roadeo Committee & Judges Onsite	7 am – Until
International Bus Roadeo Competition	8 am – Until
International Bus Roadeo Swap Meet	6:30 pm – 8 pm

#### Monday, May 20

#### APTA Mobility Conference & International Bus Roadeo Workshops are Designed for Bus Roadeo Contestants:

\*\* Roadeo committee, competitors and supervisors are welcome at all conference activities. These highlighted sessions are formatted for Roadeo participants. More information can be found in the Mobility conference program/App.

#### **Operator Workshop:**

#### 8:30 – 10:30 am

Operator Crisis Awareness Training Part 1

This workshop is designed to introduce the public employee to Crisis Awareness. This workshop will introduce the attendees to the elements of Crisis Intervention Training by introducing the Core Elements of (CIT) training.

The 2-part training includes: 1). Mental Health (*Personal Perspective*) 2). So What is CIT? 3). Assertive Training (Knowing your own behaviors), and 4). De-Escalation.

The workshop will explain operator assault characteristics, primary factors that contribute to operator assaults. Additionally, this worship will give a unique personal perspective of mental health using methods of strategic empathy to resolve passenger conflict with people living with mental illness, preventing escalation of conflicts that could lead to the operator being assaulted.

#### **Technician Workshop:**

8:30 - 10:30 am

ERA Electric Bus PM

Preventive Maintenance Inspection (PMI) Workshop for Electric Bus Maintenance

This workshop is designed to highlight the benefits of electric buses (E-buses) as they generate environmental and potential economic benefits. For the case of the Clemson Area Transit system (CATbus), it will be shown that E-buses are a better choice for the environment than the current diesel fleet and that maintaining and operating E-buses will provide the City of Clemson (SC) with substantial savings.

Topics of discussion include:

- Example for how an E-bus PMI is performed at CATbus
- Comparison of the PMI for Diesel vs Electric
- Older vs. newer PMI procedures
- "What you never have to do again"
- Do's and Dont's
- Basic tools & Safety equipment to work on E-buses
- Economic and environmental benefits

A group discussion with questions and answers will follow the presentation

#### **Presenter information:**

Keith Moody and John Matt Hart, Clemson Area Transit system (CATbus) Sponsored by era-contact USA

#### **Bus Display & Lunch**

#### **Operator Workshop:**

**Operator Crisis Awareness Training Part 2** 

The second half of the workshop present the attendees with the opportunity to learn and enhance the skill of assertive training through understanding and awareness of their own behaviors and attitudes when encountering patrons living with mental illness.

The attendees will understand the principles of De-Escalation, and how to apply these principles to avoid escalating conflict with people living with mental illness.

This workshop is highly participative. Attendees will be actively interacting with facilitator, drawing upon their own experiences, training, and contribute to the discussions.

#### **Technician Workshop:**

Voith Oil Analysis

I have an oil analysis report but how do I use it? This will be a class on the basics of ATF fluid analysis as related to transit buses. The class will cover the standard tests that are used in fluid analysis, what they mean, and how to use them most effectively. We will discuss when, where and how to take a sample's so you get the most accurate results from a testing program. In addition to looking at individual tests results and their meaning also to be discussed will be trend analysis of the results and their role in a predictive maintenance program. If time allows we may also discuss some of the tests related to engine oils as well. Class is sponsored by Voith Turbo Inc.

#### **Presenter information:**

Mark Bair Certified Lubrication Specialist and Oil Monitoring Analyst I Member of the Society of Tribologists and Lubrication Engineers Senior Warranty Administrator, Voith Turbo Inc. York PA

Customer Service Challenge		2:30 – 4 pm
	Tuesday, May 21	

**Operator Workshop:** First Observer Training

The First Observer Plus Program provides transportation professionals with the knowledge needed to recognize suspicious activity possibly related to terrorism, guidance in assessing what they see, and a method for reporting those observations.

#### **Technician Workshop:**

I/O Controls troubleshooting

Electric Bus PM – An introduction to electric bus preventive maintenance procedures highlighting the DO's and Don'ts as well as key differences between electric and conventional powered coaches.

I/O Troubleshooting- The workshop will cover the I/O systems layout, module functions and ladder logic.

2-4 pm

8:30 - 10:30 am

8:30 – 10:30 am

<b>Presenter information:</b> Robert Remshifski Technical Training Manager, Motor Coach Industries, Des Plaines, IL	
Product Showcase & Lunch	10:30 am – 2 pm
International Bus Roadeo Grand Awards Ceremony Doors open at 6pm	6:30 – 7:30 pm
International Bus Roadeo Grand Awards Reception Ticketed Event	7:30 – 9 pm
Wednesday, May 22	
International Bus Roadeo Committee Meeting – Debrief	7 am – 8 am



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