

The APTA
HONORS

Celebrating Excellence & Leadership

OCTOBER 11, 2022

Welcome to the 2022 APTA Honors celebrating Excellence and Leadership in public transportation!

We are honored to be able to celebrate with you this year as we gather in Seattle to recognize the industry's talent and potential. From executives and leaders who have helped distinguish our industry for decades to students and young professionals who are just embarking on their careers, the APTA Honors represent the best of public transportation's recent achievements, current innovations, and future aspirations.

The **APTA Awards** recognize individuals and organizations that have made outstanding contributions to the public transportation industry in North America. Their ideas, improvements and vision have greatly propelled our industry.

This year, we induct four industry icons into APTA's prestigious **Hall of Fame**, a special honor reserved for individuals who have made extraordinary contributions to public transportation and who have long and distinguished careers in the industry and with APTA.

APTA's **Sustainability Commitment Program** recognizes organizations for their continued achievements in sustainability.

The **AdWheel Awards** recognize the marketing and communications successes of APTA's members, whose best practices raise awareness about the critical contributions of public transit's marketing professionals.

Leadership APTA is our industry's investment in a diverse, broad-based group of highly motivated and dedicated future leaders.

The **American Public Transportation Foundation** provides scholarships to deserving students interested in careers in public transportation.

We thank you and we celebrate and congratulate all our honorees!

Seattle, Washington
2022 APTA TRANSform Conference

Our gratitude to Genfare for sponsoring this publication.

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Distinguished Service

For significant contributions to public transportation through policy, legislative initiative, and leadership.

Joe Giulietti

Joe Giulietti's entire career has been focused on improving public transportation and enhancing communities. At Connecticut Department of Transportation (CTDOT), Giulietti was one of Governor Ned Lamont's first cabinet appointments in January 2019.

Commissioner Giulietti successfully led more than 3,000 CTDOT employees through the COVID-19 pandemic, during which time public transit services were never halted. CTDOT capital investments and infrastructure projects also continued as planned during the pandemic.

A 51-year veteran of the public transportation industry and a native of New Haven, CT, Giulietti began his career in 1971 with Penn Central Railroad as a brakeman and conductor while still in college. In 1978, he became a road foreman with Conrail (the successor agency to Penn Central). He joined the newly formed Metro-North Railroad in 1983 as superintendent of transportation and later became the track engineer for the Harlem and Hudson lines. He then served as Deputy Executive Director and Executive Director of the South Florida Regional Transportation Authority (SFRTA) from 1998 to 2014. After 14 years at SFRTA, the Metropolitan Transportation Authority tapped Giulietti to serve as President of Metro-North and return it to a culture of safety, after a series of derailments and other mishaps.



During his tenure at Metro-North, rail ridership reached a record of 86.1 million, significantly boosting the economic health of the region the railroad serves. Giulietti retired from Metro-North in 2017 and worked as an independent industry consultant before taking the helm of the Connecticut DOT.

APTA is pleased to honor Joe Giulietti with this esteemed Distinguished Service Award.



I am honored and humbled to receive the Distinguished Service Award from APTA. My first job in transportation was in 1971, taking tickets on the trains from New Haven to New York. I never dreamed at that moment that transportation would be a career that spanned the next six decades. I am grateful to APTA and our partners that are making a difference in the communities we serve. I appreciate the work my friends and colleagues do daily to make transportation more accessible and convenient for all users.

— Joe Giulietti
Commissioner, CTDOT



When I first took office, I immediately knew who I needed as my Transportation Commissioner: Joe Giulietti. With his decades of experience in the field, Joe has been invaluable in our efforts to speed up trains, enhance bus services, and connect people and communities. His long-standing relationships and partnerships across national transportation sectors has helped Connecticut make progress and improvements to all its public transit systems. His work ensures transportation is accessible and convenient for all people. I can't think of a more deserving honor for my friend than the APTA Distinguished Service Award. Congratulations Joe on your well-earned accomplishment!

— Ned Lamont
Governor of Connecticut



Outstanding Public Transportation Business Member

An APTA public transportation business member who has made outstanding contributions to the public transportation industry.

Jannet Walker-Ford

To know Jannet Walker-Ford, Senior Vice President and National Transit and Rail Market Leader at WSP USA, is to witness drive, determination and dedication in motion! Walker-Ford is nonstop passion when it comes to the transportation industry. The same can be said for her long-time service to APTA. She has played an active role on numerous committees and the Board of Directors, and currently serves on the Executive Committee and as Chair of the American Public Transportation Foundation. She is a proud alumna of the Leadership APTA Class of 2006.



At WSP USA, Walker-Ford leverages her diverse experience to direct and grow all facets of the firm's national transit and rail business. She possesses and shares astute business acumen and focus on equity, with a commitment to philanthropy and community activism. Last year, APTA's Sustainability Commitment program awarded its highest recognition, Platinum designation, to WSP as the first APTA business member to earn this distinction.

Walker-Ford's leadership and service extends the boundaries of WSP and APTA. She has served admirably in important organizations such as the Eno Center for Transportation, was a board member and proud alum of its Executive Leadership Program, the Sustainability and Resiliency Standing Committee for ITS America, and was Vice Chair; Conference of

Minority Transportation Officials (COMTO) member. At home in Jacksonville, Florida, she is an active member of the Jacksonville University Board of Trustees.

Currently, she serves as chair of the Board of Director’s for WTS International, driving forward its mission to attract, sustain, connect and advance women’s careers to strengthen the transportation industry.

Throughout her own career, Walker-Ford has earned numerous recognitions and awards, including the 2021 WTS Northeast Florida Woman of the Year Award.

As a faithful and driving force to ensure women have a voice and a place in the transportation industry—from the board room to the maintenance shop, and the C-suite to operators—Walker-Ford’s commitment to equity is nearly unrivaled. This is why she was recognized by COMTO among its “Women Who Move the Nation,” and why her peers selected her to serve as chair of WTS this year.

Her passionate leadership supports strengthening the collaborative bonds between APTA and other associations to work with common purpose to make the industry strong and reliable for the future, while advancing opportunities to drive a better quality of life and user experience for customers.

Walker-Ford’s 30-year career is a testament of conviction and fortitude. These qualities, along with her leadership and knowledge, serve as active and ever-present support for APTA, WSP and all with whom she works.



Jannet Walker-Ford is not only a woman who moves the nation, she is a woman who lifts this nation to higher standards of professionalism, character and dedication. Congratulations Jannet for being APTA’s 2022 Business Member of the Year.

— Carolyn Flowers
Managing Partner
InfraStrategies LLC



Outstanding Public Transportation Board Member

An individual serving on the governing board of a public transportation system who has made outstanding contributions to the public transportation industry.

Valarie J. McCall

Valarie J. McCall learned to meet leadership demands at an early age. From her first job at McDonald's, with a commute completely reliant on public transportation, to becoming the youngest City Clerk and Clerk of Council in Cleveland's history, McCall developed the hallmarks of her leadership style. Her experiences on public transportation as an adolescent created a personal connection and desire to advocate for public transit riders and coalitions.



McCall is a proud daughter of Cleveland. She has been a member of the Greater Cleveland Regional Transit Authority since 2006. As a RTA Board member and a trusted advisor and key member of Mayor Frank G. Jackson's executive staff, she worked closely with the RTA to ensure successful citywide transportation plans for many major events including the 2016 Republican National Convention, the Gay Games IX, and the Cleveland Cavaliers' Championship parade.

McCall has always been an outspoken and tireless advocate for transit board member involvement in APTA leadership. She served as Chair of the Transit Board Members Committee and vigorously advocated for active participation within the committee and nationally. She recognized that APTA's by-laws allowed the election of a transit board member every three years to the office of chair. As a result, she began and then led a

major push to involve transit board members in committees across the organization which gave them the foundational knowledge needed to be effective leaders when time came around to select a chair.

She also worked with other committees, including the Business Member Board of Governors, to take advantage of the political acumen and influence of the transit board members to advance APTA's priorities during Congressional reauthorization.

She served as APTA Vice Chair, APTA Chair, and Past Chair, from 2014 through 2017 and is an Honorary Board Member of APTA. She was a member of the American Public Transportation Foundation (APTF) Board and started the Chair's Endowment scholarship. As past APTA Chair, she guided the organization as it advanced its policies on member consensus, collaboration and diversity.

While APTA Chair, McCall served as Cleveland's Lead representative and prepared the city to host the Republican National Convention (RNC) which brought more than 50,000 visitors to Cleveland. She led the successful collaboration of APTA, the US Conference of Mayors and the National League of Cities in an event at the convention to spotlight the importance of public transportation to small and large communities throughout the country.



I remember when the late George Dixon, who served on RTA's Board of Trustees and was a past APTA Chair and honored Award winner, dropped me off to my first Transit Board Member Committee meeting. He instilled in me the importance of APTA, being engaged and involved and more importantly, the role of transit board members in our communities and at APTA. I never forgot that. It stuck then and sticks with me to this day.

To be bestowed the honor of being an Outstanding Public Transportation Board Member will forever be one of the best highlights of my time as a transit board member of the Greater Cleveland Regional Transit Authority, from the beautiful city of Cleveland, Ohio. My only regrets are that Mary C. Booker and George Dixon are not here to witness this with me, but know that they play a role in this, as do all of you. Thank you.

— Valarie J. McCall



Outstanding Public Transportation Board Member

An individual serving on the governing board of a public transportation system who has made outstanding contributions to the public transportation industry.

Anne McEnery-Ogle

Anne McEnery-Ogle has been a strong advocate for public transportation in a region where current events and political acrimony haven't always made it easy. Yet, those who work with her know she doesn't do anything half-heartedly. Whether it's speaking for her neighborhood in prior years, to now speaking for an entire city and representing C-TRAN at the same time, McEnery-Ogle is a fierce advocate for those she serves. She embodies



passion and poise. And she is playing a key role in shaping the future of transportation for C-TRAN and Southwest Washington—all while navigating a tricky political landscape in the region.

As a Vancouver City Council member and later the city's mayor, McEnery-Ogle has served on the C-TRAN Board of Directors for the past nine years—three of those as its Chair. She has helped lead C-TRAN through some of the most important times in its history, including the launch and expansion of the region's first Bus Rapid Transit system, The Vine. McEnery-Ogle has also championed diversity and equity by blazing a trail herself. Elected Mayor of Vancouver in 2017, she became the first female Mayor in the city's 160-year history. She has been a visible presence in several inclusion initiatives for both C-TRAN and the city of Vancouver, and she helped highlight the community's history during

projects centered around Black History Month and Women’s History Month. McEnery-Ogle has also served on APTA’s Diversity and Inclusion Council.

Her commitment to excellence has paralleled one of the more eventful—and successful—periods in recent history for C-TRAN. Following the launch of The Vine in 2017, the region’s first BRT line was a success by almost any measure. The project helped drive three consecutive years of ridership increases system wide. At the same time, C-TRAN’s second BRT line moved through project development and is now under construction. All of this overlapped with C-TRAN being named APTA’s Outstanding Public Transportation System Achievement Award in 2019, and again in 2022.

McEnery-Ogle has been active on numerous APTA committees, including: the Diversity and Inclusion Council, Bus Rapid Transit (BRT) Committee, Transit Board Members Committee, Transit Board Members Legislative Subcommittee, and Transit Board Members ADA Subcommittee.

She is a past recipient of the Iris Award for Women of Achievement in Southwest Washington, acknowledging her outstanding contributions to the community. She has also been honored with the Leadership Clark County Outstanding Alumnus Award, which recognizes her as an alumnus of the program who has gone above and beyond to serve her community.

McEnery-Ogle shares C-TRAN’s vision to create opportunities by creating access to transportation—and she has ensured that her community has a voice at the table every step of the way.



Mayor Anne McEnery-Ogle is a tremendous leader and advocate for public transportation, and I can think of no one more deserving of this incredible honor. She is a trailblazer not only in public transit, but in creating a vision for a better community. The Mayor has succeeded at every step. I’m extremely grateful for her service to C-TRAN and to our region.

**— Shawn M. Donaghy
Chief Executive Officer, C-TRAN**



Outstanding Public Transportation Manager

An APTA public transportation manager who has made outstanding contributions to the public transportation industry.

Richard J. Leary

Since 2018, Richard J. Leary has served as Chief Executive Officer of the Toronto Transit Commission (TTC), the largest public transit agency in Canada and third largest in North America. The TTC serves approximately 6.2 million people with 750 subways, 1,900 buses, 247 vehicles on 11 light rail streetcar lines, and a door-to-door accessible transportation service. The agency has nearly 16,000 employees, provides 1.7 million daily trips (pre-COVID), and has an annual operating and capital budget of \$2.5 billion.



As CEO, Leary leads the TTC's modernization efforts through its Five-Year Corporate Plan, with a focus on financial sustainability, employee development, increased reliability, seamless operation, and long-term innovation, all while maintaining the cornerstones of safety and security.

Leary began his career in 1984 as a train attendant in Boston with the Massachusetts Bay Transportation Authority (MBTA). After several increasingly senior roles and over 20 years with the organization, he became Chief Operating Officer in charge of a \$1.4 billion budget and 6,000 employees. He also opened a 17-mile rail extension and Bus Rapid Transit extension, providing service from downtown Boston to Logan Airport and the South Boston Waterfront. During his tenure at MBTA, the agency attained its highest historical ridership.

In 2009, Leary became General Manager of York Region Transit, Canada's third largest transit system, with 500 buses and 75 paratransit vehicles, providing 85,000 daily trips and a \$245 million annual operating

and capital budget. Leary also opened the first five kilometers of a Bus Rapid Transit right-of-way, linking major development areas within the region. He established a state-of-the-art control center for improved oversight of operations and customer service and helped foster a 22 per cent increase in ridership. The agency also achieved a considerable jump in vehicle reliability.

Leary joined the TTC in 2014 where he served as Chief Service Officer and Deputy Chief Executive Officer, and was responsible for revenue operations, system maintenance, customer service, security, and safety. He established new key performance indicator targets and improved service and management practices. He also led the Capital State-of-Good-Repair Program.

Under Leary's leadership, the TTC has become a trailblazer in battery-electric buses with the largest fleet in North America, a first-of-its-kind head-to-head evaluation process for procurement, and an unprecedented tripartite agreement for the implementation of electrification infrastructure. The organization is on track to achieve a completely zero emissions fleet by 2040.

Leary has also taken a new approach to maintenance work, using a period of lower ridership during COVID-19 to undertake important state-of-good-repair activities.

Leary is a champion for diversity and equity and is determined to run a transit system that makes everyone feel welcome. He sponsored the first international chapter of the Conference of Minority Transportation Officials, and transformed the TTC's outreach, recruitment, training, and awareness activities to make them more inclusive.



I want to congratulate TTC CEO Rick Leary on his APTA award for Outstanding Public Transportation Manager of the Year. This achievement is no surprise as Rick has demonstrated his commitment to transforming Toronto's transit system by understanding how vital it is in the lives of our residents. To him, transit is more than just moving people—it provides access to jobs, supports poverty reduction, improves our environment, and helps connect communities. Rick's many contributions to the City of Toronto and to the future of transit make him well deserving of this honour. Congratulations from the entire city.

— Mayor John Tory
Toronto



Hall of Fame

This special honor is reserved for individuals who have long and distinguished careers in the industry; who have made extraordinary contributions to public transportation; and who have actively participated in APTA activities.

Joseph Calabrese

After earning his MBA, Joe Calabrese began his public transit career at the Central New York RTA (Centro) by intentionally learning from the bottom up. This allowed him to gain valuable experience in all facets of the industry. Throughout his career, Calabrese has strongly believed in improving the image of public transit by providing first-class service to customers.

Fueled by an entrepreneurial spirit, and with the realization that the industry lacked the ability to provide good customer information, Calabrese left Centro in 1986 to become co-founder of MetroVision, an organization that provides a real-time information platform for a number of the largest public transit agencies in the U.S. He returned to Centro in 1993 as Executive Director and President, with a focus on improving the image of the agency and enhancing customer service.

In 2000, Calabrese took the helm of the Greater Cleveland RTA, with an early task of leading the \$200 million HealthLine BRT, the first non-rail project to receive FTA New Starts funding. This \$9 billion economic driver has been credited with having the highest ROI of any public transit project of any mode in North America.

Calabrese was the first to champion the sale of naming rights sponsorships for public transit assets, and to offer a "ride happy or ride free" customer service guarantee, earning RTA the Lexus Customer



Service Award. He felt strongly that leveraging best practices of the nation's most successful companies was critical, leading to the adoption of programs such as "Transit-Stat," and earning both ISO and Malcolm Baldrige certifications.

While at Cleveland, RTA was named by APTA in 2007 as the Outstanding Public Transportation System and Calabrese was named the APTA Outstanding Public Transportation Manager in 2008.

Calabrese was a key member of FTA's BRT Taskforce, implemented several high-profile BRT projects, and soon became the industry spokesman for this mode. He urged APTA to help support BRT, leading to the establishment of the APTA BRT Committee, which he chaired for many years.

For APTA, Calabrese has chaired several other committees and has been an active participant on many more. He has also been a member of the APTA Board of Directors and chaired the Metropolitan Rail Discussion Group (MRDG).

Calabrese has served as President of both the New York State and Ohio Public Transit Associations and was an integral member of Board Leadership of the Transportation Learning Center. An extremely effective spokesperson for public transportation, he has testified numerous times before Congress and other legislative bodies on transit issues. Today, he continues to help others by sharing his transit system and BRT experiences as an employee of AECOM.

The APTA Hall of Fame is a deserving capstone honor for Joe Calabrese. Congratulations!



Throughout his 45 plus year career, Joe has assumed critical leadership roles to advance the public transit industry on a regional, statewide and national level, always leading with a high level of professional conduct, treating those he worked with in a warm, encouraging and supportive manner.

— Tom Prendergast
Executive Vice President, AECOM



Hall of Fame

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Mattie “M.P.” Carter

Mattie “M.P.” Carter was first introduced to public transportation in 1991 when she was appointed by the Mayor of Memphis, TN, as a Memphis Area Transit Authority (MATA) Board member.

Although she was unfamiliar with public transit, M.P. started to vigorously research the industry and meet the people working in it. That’s when she attended her first APTA conference, and she hasn’t looked back since. Soon, she became active with APTA’s Transit



Board Members Committee and got to work. She served as Secretary, then Vice Chair, and finally, Chair of the committee. Meanwhile at MATA, M.P. was busy advocating for an increase in funding. Her rallying cry to government officials became, “Investment in Public Transportation is a win-win for everyone!”

In 2009, she became the APTA Chair and used the project “Telling Our Story”, as her theme. She collected stories from all 50 states of how public transit benefits and improves the lives of its riders and their communities, promotes business, and reduces their carbon footprint.

Her tenure as Chair ended with an event on Capitol Hill, with buses wrapped in the “Telling our Story” logo. APTA members and staff were joined by members of Congress and advocates from across the country. They also met with many members of Congress, including the office of

the Speaker of the House Nancy Pelosi. It was a historic and spectacular event and served as a model for subsequent advocacy events.

M.P. Carter's board member role extended from 1991 to 2014 and during that time, she never stopped advocating and encouraging funding for public transit. When asked what her motivation was for supporting and advocating for funding for public transit without complaining for 23 years, her answer is always a quote from Maya Angelou, "If you don't like something, change it, if you can't change it, change your attitude, don't complain".

Congratulations to M.P. Carter and thank you for Telling Our Story!



Ms. Carter has been an outstanding community leader to the City of Memphis, a leader in the Memphis Area Transit Authority and a tireless advocate for community programs. She is a shining star that has enhanced the City of Memphis, MATA, APTA and positively influenced countless lives.

**— Mayor Jim Strickland
City of Memphis**



Hall of Fame

This special honor is reserved for individuals who have long and distinguished careers in the industry; who have made extraordinary contributions to public transportation; and who have actively participated in APTA activities.

Jim Srygley

Jim Srygley has had a long and distinguished career in public transportation, and has been an active member of APTA for more than 50 years. His interest in transportation dates to a graduate engineering project at Stanford University at which he had been awarded a Ford Foundation Fellowship in Engineering Economic Systems—one of the first multidisciplinary programs combining engineering, statistics, economics, and computer science.



Using his advanced design capabilities and leadership, Srygley made significant contributions to the efficiency and safety of public transportation.

In 1970 he founded S & A Systems, Inc. and developed the concept for the FLEETWATCH System. He has been a pioneer in the design and application of computer hardware and software to monitor transportation equipment and processes, which has completely transformed the transit industry. He holds several United States patents for transit-related products he has designed.

Srygley has been responsible for equipment and software that is currently in use by more than 85 transit agencies throughout the United States. In addition to equipment in bus garages, vehicle-mounted equipment based on his designs is installed on over 30,000 buses, rail cars,

paratransit vehicles, and non-revenue vehicles. These products provide tools which allow agencies to operate more efficiently, reduce road calls and overall maintenance costs, accurately schedule safety inspections, and quickly detect fluid leaks in vehicles and underground tanks.

In his early career, Srygley served as an advisor where he developed mathematical and computer simulation models to assist in planning and implementation of rail and fixed guideway systems, including projects for BART, MARTA, Denver RTD, and the Dallas/Fort Worth Airport. Based on his experience with large-scale computer programs, Srygley provided his expertise in the implementation of the first computerized Run Cutting and Scheduling (RUCUS) program for agencies in Minneapolis and Cleveland. He also assisted the Dallas Transit System (predecessor of DART) in implementing the Service, Inventory, and Maintenance System (SIMS) programs.

Srygley was a major contributor to a multitude of APTA committees and task forces, with his quiet and effective presence. He was an active member of the Business Member Board of Governors and was awarded Business Member of the Year in 2010. While on the Awards Committee, he was instrumental in developing the scoring criteria for transit systems still used today.

Jim Srygley is very deserving as a Hall of Fame inductee!



Beyond his partnership with nearly one hundred different transit properties, Jim has been a tremendous contributor to APTA and to the broader transit community through his decades-long participation in the Association. Jim has been a powerful and thoughtful voice on such committees as the Awards Committee, the Dues Restructuring Committee, the PT² program, the Membership Committee and especially on the Business Members Board of Governors (BMBG). His peers on BMBG recognized Jim's contributions when they selected him as Member of the Year in 2010.

— Jerry Premo



Hall of Fame

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Gary C. Thomas

Gary Thomas' public transit career literally started from the ground up as a project manager overseeing the design and construction of a Dallas Area Rapid Transit (DART) bus park and ride facility only a few years after the agency was formed. Working on a variety of DART projects as a consulting engineer, he moved from the contractor side to become the agency's Senior Vice President of Project Management and was responsible for all capital projects and



construction to bring modern, multimodal transit to North Texas. Three years later he was chosen by the DART Board of Directors as President/Executive Director, holding that position for almost 20 years—the longest tenure of anyone in that role at DART and one of the longest in the transit industry among large multimodal systems.

As President/Executive Director, he set the vision for the agency's 4,000 employees, emphasizing customer service and a commitment to stewardship of agency resources. There is likely no DART employee—and any number of elected officials or community leaders—who has not heard him say DART's job is to "move people safely, efficiently and effectively and help them get where they want to go."

Under his leadership, DART doubled its light rail system—twice—to become the nation's longest, at 93 miles. The agency has been recognized for innovation in developing a progressive clean fuels program for

its bus fleet, advancing new models for local bus and paratransit service, and customer-facing communications technology and service. DART is also a recognized leader in the global advancement of the Mobility as a Service (MaaS) movement with its use of targeted demand-response transit service matched with new customer tools for a more equitable fare payment system and trip planning.

Gary's contribution to the transit industry and the development of the next generation of leaders has been widely recognized. In 2016, he was named APTA Outstanding Public Transportation Manager. In 2009, the Texas Transit Association recognized him as Outstanding Public Transportation General Manager. The Conference of Minority Transportation Officials (COMTO) selected him as Executive of the Year in 2009, and one year later the Texas Department of Transportation presented him with the Friend of Texas Transit Award.

While serving as DART President/Executive Director, his industry colleagues elected him APTA Chair in 2011-2012. He also served as chair of Rail~Volution and the South West Transit Association (SWTA).

Texas Tech University, where he graduated with degrees in engineering and architecture, honored him as Texas Tech Distinguished Engineer in 2016 and as a Distinguished Alumnus in 2018.

During his tenure at DART, the agency was recognized at all levels of the industry including APTA, SWTA, the Texas Transit Association, Regional Hispanic Contractors Association, Black Contractors Association, Design-Build Institute of America, MetroRail (Outstanding Transit System-Americas), and Light Rail Awards (Tramways and Urban Transit).

After retiring from DART in 2021, he joined Jacobs as the Transit Market Director-Americas.

Congratulations to Gary Thomas as a 2022 Hall of Fame inductee!



Gary is one of the most productive, effective, and transformative public transportation leaders in our industry—regionally, nationally, and internationally. He has provided unparalleled service to our Association in numerous leadership capacities; a mentor, coach, and sponsor for the professional development of his staff—always inclusive of women and people of color, a staunch proponent of small, disadvantaged business participation, and a colleague always quick to support others.

— Beverly Scott, Ph.D.

Member, APTA Hall of Fame; APTA Chair, 2008-2009



Innovation

For demonstrating innovative concepts in the provision of public transportation services.

Southeastern Pennsylvania Transportation Authority (SEPTA)

Philadelphia, PA

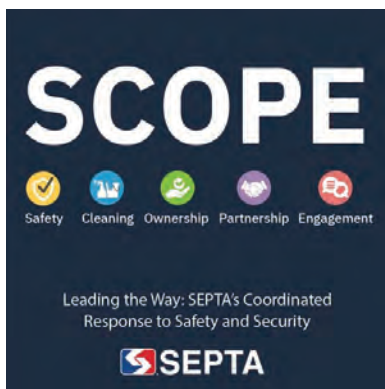
Across the country, transportation agencies are grappling with one of society's most complex issues: homelessness. Like others in the industry, SEPTA has worked to keep riders and employees safe through enhanced security measures and increased cleaning.

Where SEPTA has emerged as a leader, however, is through its SCOPE program.

Focused on five key priorities—Safety, Cleaning, Ownership, Partnership and Engagement—SCOPE has provided

a platform for SEPTA to develop innovative partnerships with government agencies, homeless service providers, community organizations, academic institutions, and other nonprofits. In doing so, SEPTA is going beyond its role of moving people to their destinations—it is also moving people to action, connecting vulnerable individuals to vital services and serving as a community resource for positive change through safe, clean and welcoming public transit service.

Launched in March of 2021, the SCOPE program brings elements of traditional policing and cleaning activities under the umbrella of a single, unifying program uniquely focused on addressing the vulnerable population. Under the Operations Division and its Director of Outreach Programs, the SCOPE team works across the entire authority to integrate the goals of the program into each divisional plan and engages closely



with SEPTA Transit Police, Operations and System Safety personnel to develop and implement the authority's comprehensive response. This streamlines efforts and has created a sense of ownership among all agency employees.

Rather than taking a purely law enforcement approach, SEPTA has mobilized dozens of external social service partners to deploy throughout the system, connect individuals to services and places of respite, and ultimately share ownership of this crisis. Through SCOPE, SEPTA is breaking down silos by bringing together non-traditional stakeholders and leading "vulnerable population taskforces" in the counties it serves. The transit system works with social service organizations, the business community, tourism stakeholders and municipal police to coordinate efforts to address homelessness.

SCOPE has also forged innovative partnerships with academic institutions. First-year medical students from Drexel University College of Medicine, and health and exercise sciences students from Cabrini University serve as "Health Navigators" at transit centers and stations and help connect individuals to wrap-around supportive services.

SEPTA's coordinated partnership and engagement with local public health and homeless services officials underlies the authority's compassionate engagement with individuals experiencing homelessness, substance use disorder and mental health issues. Because SEPTA has taken such a proactive approach working with elected representatives at all levels, it has a voice in funding and planning decisions.

Through SCOPE, SEPTA is advancing multi-faceted strategies to address homelessness—as well as conditions that contribute to criminal activity—with the goal of restoring confidence in public transit, building ridership, and bolstering recovery from the pandemic.



The SCOPE Program means a lot to me. It is a light in the darkness. SCOPE reached out with a helping hand. I was lost in the forest and SCOPE showed me a way out. Being able to be presentable and take care of myself has boosted my confidence for things like job interviews.

– Jerry Pressley, homeless for a year before being engaged by the SCOPE team and accepting services after dealing with outreach for over six months



Outstanding Public Transportation System Achievement

For public transportation systems that have demonstrated achievement in efficiency and effectiveness.

CATEGORY: Providing 4 million or fewer annual passenger trips.

C-TRAN

Vancouver, WA

In achieving the Outstanding Public Transportation Award for the second time in 4 years, C-Tran lives by its commitment—This is “Our Community, Our Promise.”

Service improvements have enabled C-TRAN to efficiently navigate the pandemic with ridership beginning to recover and some local routes already at pre-pandemic levels. In 2021, the agency launched a partnership with *Transit* as the official mobile app and, later that same year, broke ground on its second BRT line, The Vine on Mill Plain.

C-TRAN emphasizes inclusionary hiring practices and employment initiatives. Its P.E.A.C.E. (Promoting Equity, Acceptance, Compassion and Education) Diversity Committee is comprised of employees from across the organization whose focus is to help others plan, grow, learn and evolve. Two-thirds of its executive leadership team are women, with a minority workforce of 32 percent and female workforce of 34 percent.

In 2022, the Federal Transit Administration’s triennial review of C-TRAN for the previous three years found no deficiencies, a feat achieved by a small percentage of agencies.

Sustainability is another priority for C-TRAN. It utilizes 62 hybrid-electric vehicles which is more than half of its fixed route fleet. This is a higher percentage than many larger agencies. In 2021, the agency’s Green Team’s efforts paid off when C-TRAN was awarded Clark County’s Green Business of the Year.



C-TRAN takes a holistic approach to employee and community well-being. It has doubled the amount of scheduled safety training its drivers receive and created an organizational safety department under the Chief Human Resources and Safety Officer. The agency's Wellness Committee developed a partnership with the local chapter of the National Alliance of Mental Illness.

Since 2019, C-TRAN's social media presence has generated more than 3.3 million combined impressions on its social media platforms. The community bus wrap initiative strengthens local relationships by using local photos to depict the unique traits of each community it serves.



If you knew our employees, our leadership team, C-TRAN's amazing board of directors, as well as our community, you would immediately understand that this is a premier place to live and work. We give our team the opportunity to lead, and we want them to be very unapologetically themselves.

They take it and they run with it, and it makes things so amazing when you get to come to work in the morning. We are who we are because of those attributes and authenticity. That's really the baseline for us.

— Shawn M. Donaghy
Chief Executive Officer, C-TRAN



The benefits that C-TRAN brings to Vancouver are many: cleaner air; cost savings for riders; access to jobs, education and leisure activities; and economic development. While these are of the utmost importance, they are also fairly obvious. What I find intriguing about C-TRAN's relationship to the city, what makes me take such great pride in its success, is more intangible: the sense of community our riders feel when they board the bus; the sense of protectiveness our drivers feel toward their passengers; how the entire agency takes such pride in its role as community steward.

As mayor of Vancouver, and a member of C-TRAN's Board of Directors, I know this for certain: It is impossible to imagine the City of Vancouver without C-TRAN. The two are inextricably linked, one to the other, for the common good of our citizens.

— Anne McEnery-Ogle
Mayor, City of Vancouver, Wash.



Outstanding Public Transportation System Achievement

For public transportation systems that have demonstrated achievement in efficiency and effectiveness.

CATEGORY: Providing more than 4 million and fewer than 20 million annual passenger trips.

Kansas City Area Transportation Authority (KCATA)

Kansas City, MO

RideKC was borne out of a regional collaboration of five transit agencies led by the Kansas City Area Transportation Authority.

The logo for RideKC, featuring the text "RideKC" in a bold, blue, sans-serif font with a registered trademark symbol (®) to the upper right.

This journey resulted in one regional brand, one fare structure, one website, one call center, and the unified strength of a seamless transit network. RideKC's commitment to advanced, seamless, equitable transit is one reason President Joseph Biden selected KCATA in December 2021 to promote the Infrastructure Investment and Jobs Act.

KCATA has a proven track record of piloting innovative mobility solutions, benchmarking results and sharing those learnings with the industry so others could benefit from RideKC successes and failures. The agency's goal has been to help the industry elevate conversation, step out of traditional roles and explore new ways to connect people to opportunities.

RideKC's commitment to breaking down barriers in new mobility services has resulted in a national dialogue around the impacts of fare policy, and the agency is proud to have sparked this rich conversation across the nation.

Its Zero Fare strategy began in 2016 when fixed-route fares were provided free for ADA customers. Then in 2017, zero fares were provided to all veterans, regardless of disability or discharge status. Students were integrated into the program in 2018, and safety net clients in 2019. KCATA's 3rd MAX Bus Rapid Transit line was also launched in 2019, with zero fare for a three-month promotion period. In 2020, fares were suspended due to the pandemic. While most agencies have reinstated fares, KCATA and partner transit providers in Independence, Johnson County and Unified Government have committed to zero fare through at least 2023. The Kansas City Streetcar has been zero fare since it launched in 2016.

Independent research conducted before and after zero fare implementation proves the positive impact on people, community and the economy. Before implementation, the Center for Economic Information at the University of Missouri-Kansas City conducted a study to better understand the economic impact of zero fare. The analysis states the regional Gross Domestic Product would increase \$13-\$17.9 million due to zero fare. After implementation, UMKC conducted a statistically valid survey for the Urban League of Kansas City that determined zero fare has led to a considerable improvement in the quality of life for people with low incomes.

KCATA is proud to work with its regional transit partners on both sides of the Missouri-Kansas state line. Johnson County and Unified Government in Kansas have expanded micro transit options to fill in gaps where fixed-route could not meet suburban needs. The successful Kansas City Streetcar line is being extended north and south. Independence supports a vital intra-city RideKC service and RideKC Bike continues to advocate regionally for better walking, rolling, biking, and transit.



This entire region is being recognized for advancing the industry dialogue around innovation and equitable fare policy. Kansas City and all RideKC partners continue to be impactful in shaping transit nationally, from regional branding, mobility options, app-based ride sharing, and of course, zero fare.

— Melissa Bynum
KCATA Board Chair



Outstanding Public Transportation System Achievement

For public transportation systems that have demonstrated achievement in efficiency and effectiveness.

CATEGORY: Providing 20 million or more annual passenger trips.

Port Authority Trans-Hudson (PATH) Jersey City, NJ

The PATH (Port Authority Trans-Hudson) system has been in service for more than 114 years, and it's still evolving and progressing. PATH seeks every opportunity to improve service, and the energy to excel is contagious and visible to everyone who rides its trains and uses its facilities.



In June 2019, the PATH Improvement Plan was launched to address the major problems facing the railroad. This \$1 billion commitment was focused on adding more trains, reducing delays, and enhancing the customer experience. Through this effort, PATH has significantly improved the rides of the customers who rely on it each day.

A pillar of the PATH Improvement Plan was a laser focus on identifying and addressing the root causes of delays. This effort resulted in a significant improvement in reliability with 52 percent fewer delays in 2020 than in 2019. In 2021, PATH experienced a 4 percent reduction in delays and 33 percent reduction in incidents-per-trip, as compared to 2019.

During the COVID-19 pandemic, PATH advanced an ambitious plan to increase capacity on its busiest line, Newark to the World Trade Center. PATH is also completing construction projects at five stations to accommodate longer 9-car trains. PATH's implementation of a communication-based train control signal system (CBTC) and the purchase of 72 additional rail cars also will support more frequent and reliable train service.

Within the last three years, PATH has systematically enhanced the customer experience by introducing countdown clocks, cellular service and interactive kiosks in its stations, as well as redesigned fare zones to make the customer's trip more effortless. PATH also advanced capital improvements, including the construction of new headhouses at Harrison Station and a suite of resiliency projects to better protect the system during extreme weather events.

PATH is steadfast in its commitment to the communities it serves and is building for the future to meet the current and future demands of its riders.



PATH's commitment to best-in-class service and to keeping the region moving remains strong. Every day that we come to work, our mission is clear: to provide the best possible service to those who rely on us to make sure they get to and from their destinations with a minimum of fuss.

— Clarelle DeGraffe
PATH Director



Sustainability Commitment Program

Gold

Metrolink

Los Angeles, CA

This year, we recognize Metrolink for achieving Gold-level status. Despite many challenges posed by the pandemic, Metrolink employees worked tirelessly to honor the agency’s commitment to sustainability. In February 2022, Metrolink became the first passenger rail agency in the nation to power 100 percent of its locomotives with renewable fuel. This transition is apart of Metrolink’s continued efforts to reduce emissions and improve air quality. Metrolink put in various measures to ease its environmental impacts ranging from implementing a train wash water reclamation system, upgrading storm water management system, and purchasing electric non-revenue vehicles, to recycling e-waste products, and more.



AdWheel 2022 Grand Award Winners

Best Marketing and Communications on COVID-19

Embark, Oklahoma City, OK

Jacksonville Transportation Authority, Jacksonville, FL

Pace Suburban Bus, Arlington Heights, IL

Transdev North America, Lombard, IL

Best Marketing and Communications to Support Ridership or Sales

Riverside Transit Agency, Riverside, CA

OMNITRANS, San Bernardino, CA

VIA Metropolitan Transit, San Antonio, TX

Siemens Mobility, Inc., Sacramento, CA

Best Marketing and Communications Educational Initiative

Greenville Transit Authority, Greenville, SC

Go Triangle, Durham, NC

Community Transit, Everett, WA

Edmonton Transit Service, Edmonton, AB

Transit app, Montreal, QC

Best Marketing and Communications to Highlight Transit Needs

San Joaquin Regional Transit District, Stockton, CA

Pinellas Suncoast Transit Authority, St. Petersburg, FL

Metropolitan Atlanta Rapid Transit Authority, Atlanta, GA

Siemens Mobility, Inc., Sacramento, CA

Leadership APTA Class of 2022

Jamie Acton

Public Transportation Director
Municipality of Anchorage
Anchorage, AK

Jeannie Alexander

Vice President, Rail Operations
Chicago Transit Authority
Chicago, IL

Leroy D. Alloway

Chief Government &
External Affairs Officer
VIA Metropolitan Transit
San Antonio, TX

Ammee Alvior

Deputy Senior Operations
Manager
San Francisco Municipal
Transportation Agency
San Francisco, CA

Brian M. Anderson

Director of Innovation &
Digital Communications
Washington Metropolitan Area
Transit Authority
Washington, DC

Frederic Bana

Chief Operating Officer
SYSTRA
Los Angeles, CA

Christine Beckwith

Assistant General Manager–
Transit Systems Development
Metro Transit
Minneapolis, MN

Graham Blackwell

Chief Operations Officer–Rail
North County Transit District
Oceanside, CA

Cheryl Boley

Director
Perry County Transit
New Lexington, OH

Jeremiah P. Bryant

Chief Strategy & Planning Officer
Omnitrans
San Bernardino, CA

Matthew M. Dutkevicz

Executive Director
Butler County Regional Transit
Authority
Hamilton, OH

Sandra Fann

Central Corridor Project Director
Sound Transit
Seattle, WA

Christopher T. Ferguson

Vice President
WSP
Chicago, IL

Bruce Frink

Sr. Manager, Finance
Access Services
El Monte, CA

Matt Fyten

Deputy CEO/Chief Operating
Officer
South West Transit
Eden Prairie, MN

Alisha Garrett

Chief Enterprise Strategy Officer
Utah Transit Authority
Salt Lake City, UT

Thomas Getachew

Vehicle Maintenance Manager
King County Metro
Tukwila, WA

Angela D.A. Gibson

Head, Strategy and Foresight
Toronto Transit Commission
Toronto, ON, Canada

Lisa C. Jerram

Sr. Director, Bus Operations &
New Vehicle Technologies
American Public Transportation
Association
Washington, DC

Meghna Khanna, AICP

Senior Director
Los Angeles County
Metropolitan Transportation
Authority (LA Metro)
Los Angeles, CA

Toyin Ogunfolaju

Infrastructure & Social-
Economic Inclusion Leader
Jacobs
Philadelphia, PA

Omar A. Oliveros

Director of Performance and
Environment
Keolis Transit America
Las Vegas, NV

Wytangy D. Peak

Director of Planning
Birmingham Jefferson County
Transit Authority
Birmingham, AL

Jose G. Pulido

Government Affairs Manager
Metropolitan Transit Authority
of Harris County
Houston, TX

Charles J. Reeves

Deputy Chief Operating Officer–
Transportation Officer
Pittsburgh Regional Transit
Pittsburgh, PA

Elizabeth Scanlon

Senior Program Manager
Kimley-Horn
Denver, CO

Elizabeth Smith

Chief of Staff
Southeastern Pennsylvania
Transportation Authority
Philadelphia, PA

Amy Snyder

Chief of Staff
Champaign-Urbana Mass Transit
District
Urbana, IL

Nicholas A. Sofoul, AICP

Director of Strategic Planning
North County Transit District
Oceanside, CA

Brittney B. Sowell

Chief of Staff
SunLine Transit Agency
Thousand Palms, CA

Toan N. Tran

Director of Operations and
Innovation
Livermore Amador Valley Transit
Authority
Livermore, CA

Alicia Trost

Chief Communications Officer
San Francisco Bay Area Rapid
Transit District
Oakland, CA

LaTeeka Washington

Senior Director of Capital Assets
and Facility Modernization
IndyGo
Indianapolis, IN

Kathryn M. Wittman

Program Manager
TriMet
Portland, OR

Waiching Wong

Director of Customer Success
Optibus
Washington, DC

George L. Wright, Jr.

Interim Chief Operating Officer
Metropolitan Atlanta Rapid
Transit Authority
Atlanta, GA

American Public Transportation Foundation Scholars

The American Public Transportation Foundation (APTF) aims to increase and retain the number of individuals choosing the public transit field as a career by providing scholarships and engagement opportunities to deserving students and transit professionals. Since its inception in 1988, the APTF Board of Directors has awarded over \$1.8 million in scholarships to more than 400 deserving students. This year, the Foundation achieved a new record: \$320,000 to 43 students and transit professionals who represent the future of our industry.

Oforiwa Pee Agyei-Boakye

Richard J. Bouchard/AECOM
Scholarship

SPONSORED BY: Jacobs

Marek Allen

Shirley DeLibero Scholarship

SPONSORED BY: Southeastern
Pennsylvania Transportation
Authority

Chris Brasier

APTF Board Scholarship

SPONSORED BY: Amtrak

Yaqeline Castro

Fran Hooper Scholarship

SPONSORED BY: California High-
Speed Rail Authority

Roberto Diaz

APTF Board Scholarship

SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Keenan Do

APTF Board Scholarship

SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Christian Douglas

APTF Board Scholarship

SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Anne Dudley

Emerging Leaders Scholarship
SPONSORED BY: Michigan
Department of
Transportation

Nicole Dufva

Florida Public Transportation
Association Scholarship
SPONSORED BY: Pinellas Suncoast
Transit Authority

Rehmah Firoz

APTF Board Scholarship
SPONSORED BY: Georgia Institute
of Technology

Shaellen Franco

APTF Board Scholarship
SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Jing Guo

APTF Board Scholarship
SPONSORED BY: Knoxville Area
Transit (KAT)

Ashley Hightower

Stephanie Pinson Scholarship
SPONSORED BY: Memphis Area
Transit Authority

Joel Hudson

Valarie McCall Scholarship
SPONSORED BY: Georgia Institute
of Technology

Haris Ismael

Louis T. Klauder (LTK)
Scholarship
SPONSORED BY: New York
State Department of
Transportation

Zainab Ismail

APTF Board Scholarship
SPONSORED BY: New York
State Department of
Transportation

Tyler Kleinsasser

Bombardier Transportation
Scholarship
SPONSORED BY: Bay Area Rapid
Transit (BART)

Bailey Lai

Dr. George M. Smerk Scholarship
SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Brian Larson

Reba Malone Scholarship
SPONSORED BY: Urban
Transportation Center

Sean L'Estrange

William Millar Scholarship
SPONSORED BY: California High-
Speed Rail Authority

Pearl Liu

APTF Board Scholarship
SPONSORED BY: San Francisco
Municipal Transportation
Agency

Emilia Marceta

APTF Board Scholarship
SPONSORED BY: Metrolinx
(GO Transit)

Tyler Mathews

Mineta Transportation Institute
Scholarship
SPONSORED BY: Mineta
Transportation Institute

Cristina Mejia Cancelado

APTF Board Scholarship
SPONSORED BY: Optibus

Kentale Morris II

APTF/HBCU Alliance Scholarship
SPONSORED BY: Olivier, Inc.

Flore Mountsambote

Donald Hyde Memorial Essay
Scholarship
SPONSORED BY: Mineta
Transportation Institute

Peter Mumford

Jerome C. Premo Scholarship
SPONSORED BY: King County Metro

Earl Pearson

APTA Staff Recognition
Scholarship (Hugh and
Janyce Mose)
SPONSORED BY: Regional Transit
Service

Jasmine Platt

James "Jim" Cowen Scholarship
SPONSORED BY: Fehr & Peers

Matteo Saracco

APTF Board Scholarship
SPONSORED BY: Georgia Institute
of Technology

Fariba Siddiq

BMBG/Janie Wulkan Memorial
Scholarship
SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

M. Patricia Soto

Mineta Transportation Institute
Scholarship
SPONSORED BY: Mineta
Transportation Institute

Rabin Subedi

Parsons Brinckerhoff/
Jim Lammie Scholarship
SPONSORED BY: AECOM

Rebecca Swint

Jack Gilstrap Scholarship
SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Ioni Tcholakova

Americans with Disabilities Act
(ADA) Scholarship
SPONSORED BY: North County
Transit District

Bryan Torres Ayala

Raymond C. Miller Scholarship
SPONSORED BY: Victor Valley
Transit Authority

Nneoma Ugwu

Nathaniel Ford Scholarship
SPONSORED BY: Northern Virginia
Transportation Authority

John Urgo

Frank Lichtanski Scholarship
SPONSORED BY: ENO Center for
Transportation

Ricardo Vega

Latinos in Transit Scholarship
SPONSORED BY: AC Transit

Jun Wang

APTF Board Scholarship
SPONSORED BY: Georgia Institute
of Technology

Michael York

APTF Board Scholarship
SPONSORED BY: Hampton Roads
Transit

Yasmina Yusuf

APTF Board Scholarship
SPONSORED BY: Los Angeles
County Metropolitan
Transportation Authority

Diamond Zimmerman

Dan M. Reichard, Jr. Scholarship
SPONSORED BY: Central Ohio
Transit Authority

Many thanks to the APTA committees which selected this year's APTA Honors award and scholarship recipients.

APTA Awards Committee

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Mobility Equity
HNTB Corporation
Arlington, VA

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President & CEO
Trinity Metro
Fort Worth, TX

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Business Development
STV Incorporated
Washington, DC

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Indianapolis Public Transportation
Corporation (IndyGo)
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Chief Executive Officer
Eastern Contra Costa Transit
Authority
Antioch, CA

Thomas C. Lambert

President & CEO
Metropolitan Transit Authority of
Harris County
Houston, TX

MJ Maynard

Chief Executive Officer
Regional Transportation
Commission of Southern
Nevada
Las Vegas, NV

Jaime Kazlo

Director of Corporate
Communications
Capital District Transportation
Authority
Albany, NY

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Eve Williams

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Executive Office , Marketing, Los Angeles
County Metropolitan Transportation Authority
Los Angeles, CA

**American Public Transportation Foundation
Board of Directors****Jannet M. Walker-Ford, *Chair***

Senior Vice President & National Transit & Rail
Business Line Leader, WSP USA
Jacksonville, FL

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CEO, SYSTRA USA
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Director of Sustainability, Sound Transit
Seattle, WA



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