2023 APTA Outstanding Public Transportation System Achievement Awards Form

Nominee/Nominator Information

SPECIAL NOTE: NEW CATEGORIES FOR ANNUAL TRIPS

Please Note: At any time after this first page, you may save your progress and leave the form by clicking "**Save and continue later**" at the bottom of the page on the right. You will be prompted to enter your email address, and the survey tool will email you a link where you can continue filling out the form at a later time. **The email will come from Alchemer.** Please check your spam/junk folder, if you don't see it in your inbox.

It's important that all sections of this application are completed.

1. Please provide the following information about the organization you are nominating: *

Organization Name	
Address	
City	
State	
Zip Code	
Country	

2. Please provide the following information for the primary contact person for this award submission: *

First Name	
Last Name	
Title	
Organization Name	
Address	
City	
State	
Zip Code	
Business Phone (xxx-xxx-xxxx)	
Cell Phone (xxx-xxx-xxxx)	
Email Address	

3. How many annual trips does this agency provide? *

○ 3 million or fewer annual passenger trips

○ More than 3 million but fewer than 15 million annual passenger trips

○ More than 15 million but fewer than 50 million annual passenger trips

○ 50 million or more annual passenger trips

4. What modes does the agency you are nominating operate? *

☐ Bus

☐ Demand Response (Paratransit)

☐ Light Rail or Streetcar

☐ Heavy Rail

☐ Commuter Rail or Hybrid Rail

☐ Other Mode (Please Specify)

[   ]

☐ Other Mode(Please Specify)

[   ]

Quantitative Measures

Page description:
Quantitative Measures count for 25% of the total score. Each field is required. You will not be able to advance to the next page until all cells are completed. If there is no relevant data from your agency for a specific cell, enter a zero "0".

Note: For the field "Total Operations Full-time Equivalent Employees" include transit agency employees, sub-contractor employees, and shared municipal or governmental employees which are included in the transit agency operating budget

Enter verifiable data from the National Transit Database for the consecutive three-year period. (Canadian systems use the equivalent definitions)

Please provide the following stats about your BUS operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles *			
Vehicle Revenue Hours *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Road Calls (bus system failures) *			

Please provide the following stats about your DEMAND RESPONSE (Paratransit) operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles *			
Vehicle Revenue Hours *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Road Calls (Bus System Failures) *			
Riders Per Hour *			
Missed Trips *			
Trip Denials *			

Rail Data

Page description:

Please provide the following stats about your LIGHT RAIL OR STREETCAR operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Please provide the following stats about your HEAVY RAIL operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Please provide the following stats about your COMMUTER RAIL OR HYBRID RAIL operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Other Modes

Page description:
Include what is applicable to Inclined Plane, Ferry Services, etc.

Please provide the following stats about your [question("option value"), id="5", option="10027"] operations for the years indicated below. (Stats should be calendar year) *

	2020	2021	2022
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (for rail, car revenue miles) *			
Vehicle Revenue Hours (for rail, car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Vehicle/Train Delays *			

Please provide the following stats about your [question("option value"), id="5", option="10028"] operations for the years indicated below. (Stats should be calendar year) *

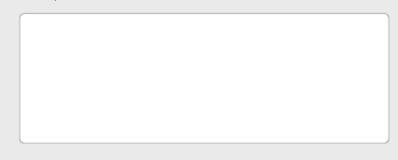|	2020	2021	2022
Unlinked Trips			
Number of Peak Vehicles (vehicles in maximum service)			
Average Age of Vehicles			
Vehicle Revenue Miles (for rail, car revenue miles)			
Vehicle Revenue Hours (for rail, car revenue hours)			
Total Operating Cost (audited expenses)			
Total Operating Full-Time Equivalent Employees			
Total Passenger Miles			
Miles Between Vehicle/Train Delays			

Qualitative Measures

Page description:
Qualitative Measures counts for 75% of the total score. Outline specific programmatic improvements and achievements in the last three calendar years in the areas indicated below. All areas should be addressed and please include qualitative information and specific examples to support each of the 12 areas in this section.

All sections must be completed.

Outline the system's overall achievements over the three year period and describe why your system should be considered for this award. (500 words maximum) *

Safety — Enhanced safety measures (500 words maximum) *

Operations — Efficiencies in operating procedures (500 words maximum) *

Maintenance — Basic reporting of maintenance measurements, new maintenance initiatives, preventative programs, and improved performance on efficiencies of existing maintenance procedures. (500 words maximum) *

Access — Travel training; customer information; demonstrated outreach to community beyond ADA prescribed areas; and specific partnership with other municipalities and other community organizations. (500 words maximum) *

Diversity, Inclusion and Equity – Showcase mission, strategies, policies and practices used to attract and support a diverse workforce, promote an inclusion- and equity-focused culture internally and in vendor, customer and community engagement. (500 words maximum) *

Customer Service — Methods of providing additional value and service to riders, including the utilization of customer complaints. (500 words maximum) *

Qualitative Measures (continued)

Financial Management — Effective financial controls and successful audits. (500 words maximum) *

Sustainability — Initiatives to increase sustainability of your organization and your community. (500 words maximum) *

Workforce Development — Well-trained workforce to meet the needs of the future. (500 words maximum) *

Attendance and Employee Costs — Containing costs and improving absentee rates. (500 words maximum) *

Marketing — Developing effective marketing tools to retain and attract riders. (500 words maximum) *

Community Relations — Promoting positive community relations and contributing to a more "livable" community. (500 words maximum) *

Supporting Documents

Upload **no more than 3** supporting documents here. (i.e., news articles, recommendations, etc.) Do not attach videos or embed links into your uploads.

Browse...

By checking this box, you agree that the information submitted has been reviewed by the head of the transit system and is accurate and verifiable. *

☐ I agree

Thank You!

Thank you for submitting your nomination. If you have any questions or concerns, please contact Kym Hill (khill@apta.com) at (202) 496-4955.