

# 2024 APTA Outstanding Public Transportation System Achievement Awards Form

## Nominee/Nominator Information

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1. Please provide the following information about the organization you are nominating: \*

Organization Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip Code	<input type="text"/>
Country	<input type="text"/>

2. Please provide the following information for the primary contact person for this award submission: \*

First Name	<input type="text"/>
Last Name	<input type="text"/>
Title	<input type="text"/>
Organization Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip Code	<input type="text"/>
Business Phone (xxx-xxx-xxxx)	<input type="text"/>
Cell Phone (xxx-xxx-xxxx)	<input type="text"/>
Email Address	<input type="text"/>

3. How many annual trips does this agency provide? \*

- 3 million or fewer annual passenger trips
- More than 3 million but fewer than 15 million annual passenger trips
- More than 15 million but fewer than 50 million annual passenger trips
- 50 million or more annual passenger trips

4. What modes does the agency you are nominating operate?\*

- Bus
- Demand Response (Paratransit)
- Light Rail or Streetcar
- Heavy Rail
- Commuter Rail or Hybrid Rail
- Other Mode (Please Specify)

- Other Mode(Please Specify)

**Quantitative Measures**

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Please provide the following stats about your BUS operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Road Calls (bus system failures) *	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please provide the following stats about your DEMAND RESPONSE (Paratransit) operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Road Calls (Bus System Failures) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Riders Per Hour *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Missed Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Trip Denials *	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Rail Data**

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Please provide the following stats about your LIGHT RAIL OR STREETCAR operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles (car revenue miles) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours (car revenue hours) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Chargeable Train Delays *	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please provide the following stats about your HEAVY RAIL operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles (car revenue miles) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours (car revenue hours) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Chargeable Train Delays *	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please provide the following stats about your COMMUTER RAIL OR HYBRID RAIL operations for the years indicated below. (Stats should be calendar year)

\*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles (car revenue miles) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours (car revenue hours) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Chargeable Train Delays *	<input type="text"/>	<input type="text"/>	<input type="text"/>

## Other Modes

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Please provide the following stats about your [question("option value"), id="5", option="10027"] operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles (for rail, car revenue miles) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours (for rail, car revenue hours) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses) *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles *	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Vehicle/Train Delays *	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please provide the following stats about your [question("option value"), id="5", option="10028"] operations for the years indicated below. (Stats should be calendar year) \*

	2021	2022	2023
Unlinked Trips	<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of Peak Vehicles (vehicles in maximum service)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Average Age of Vehicles	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Miles (for rail, car revenue miles)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Vehicle Revenue Hours (for rail, car revenue hours)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Cost (audited expenses)	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Operating Full-Time Equivalent Employees	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total Passenger Miles	<input type="text"/>	<input type="text"/>	<input type="text"/>
Miles Between Vehicle/Train Delays	<input type="text"/>	<input type="text"/>	<input type="text"/>

### Qualitative Measures

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Outline the system's overall achievements over the three year period and describe why your system should be considered for this award. (500 words maximum) \*

**Safety** — Enhanced safety measures (500 words maximum) \*

**Operations** — Efficiencies in operating procedures (500 words maximum) \*

**Maintenance** — Basic reporting of maintenance measurements, new maintenance initiatives, preventative programs, and improved performance on efficiencies of existing maintenance procedures. (500 words maximum) \*

**Access** — Travel training; customer information; demonstrated outreach to community beyond ADA prescribed areas; and specific partnership with other municipalities and other community organizations. (500 words maximum) \*

**Diversity, Inclusion and Equity** – Showcase mission, strategies, policies and practices used to attract and support a diverse workforce, promote an inclusion- and equity-focused culture internally and in vendor, customer and community engagement. (500 words maximum) \*

**Customer Service** — Methods of providing additional value and service to riders, including the utilization of customer complaints. (500 words maximum) \*

**Qualitative Measures (continued)**

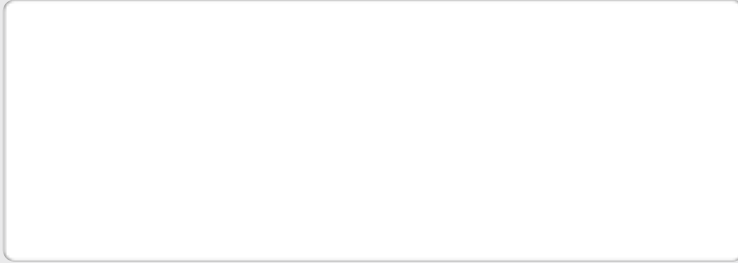
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**Financial Management** — Effective financial controls and successful audits. (500 words maximum) \*

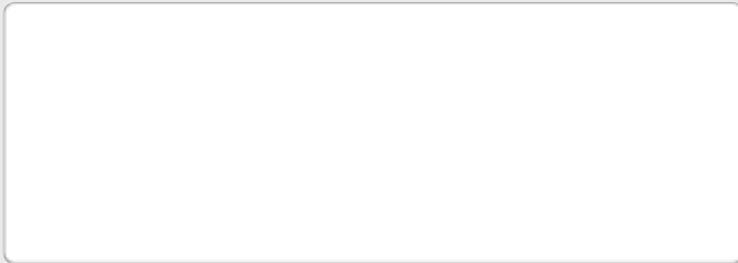
**Sustainability** — Initiatives to increase sustainability of your organization and your community. (500 words maximum) \*

**Workforce Development** — Well-trained workforce to meet the needs of the future. (500 words maximum) \*

**Attendance and Employee Costs** — Containing costs and improving absentee rates. (500 words maximum) \*



**Marketing** — Developing effective marketing tools to retain and attract riders. (500 words maximum) \*



**Community Relations** — Promoting positive community relations and contributing to a more “livable” community. (500 words maximum) \*



**Supporting Documents**

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Upload **no more than 3** supporting documents here. (i.e., news articles, recommendations, etc.) Do not attach videos or embed links into your uploads.

Browse...

By checking this box, you agree that the information submitted has been reviewed by the head of the transit system and is accurate and verifiable. \*

I agree