

TRANSDEV MOBILITY PARTNER OF WORLDICLESS ORGANIZATIONS

83,000 EMPLOYEES

AMERICAN

\$7,8 bn

COUNTRIES

9



Marielle Villamaux

CORE BELIEF #1



GOOD BUT NOT ENOUGH



CORE BELIEF #2



GOOD BUT NOT ENOUGH





MIND THE GAP

OPERATOR

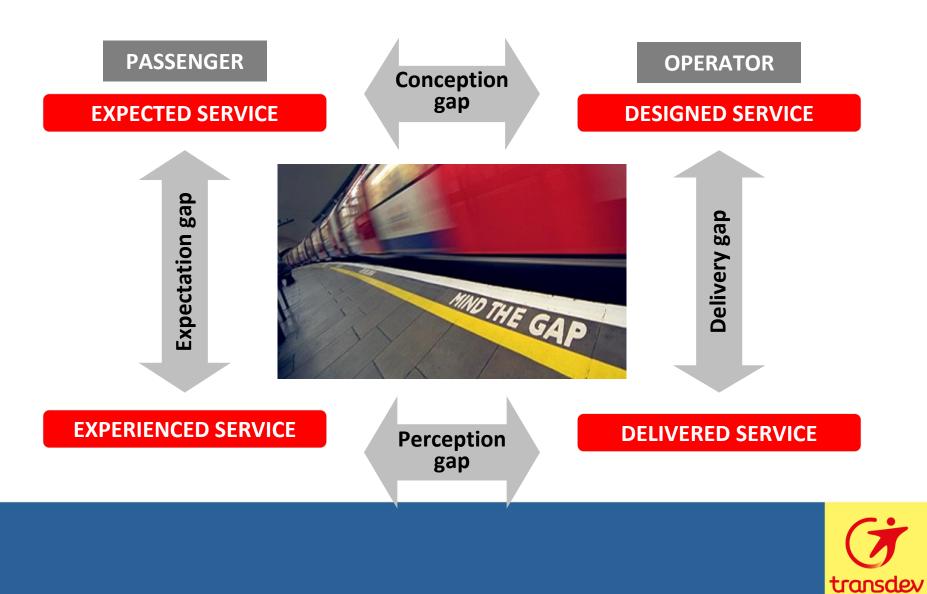
DESIGNED SERVICE



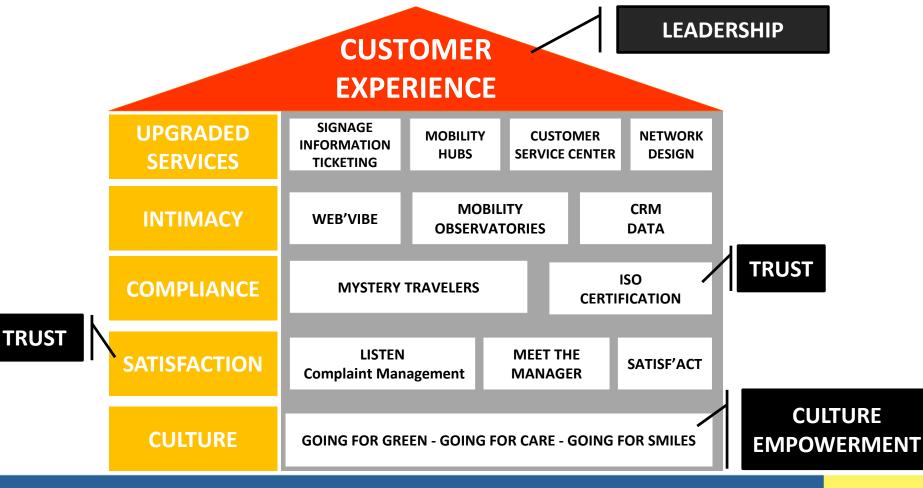
DELIVERED SERVICE



MIND THE GAPS!



THE WORLD-CLASS CUSTOMER-CENTRIC HOUSE

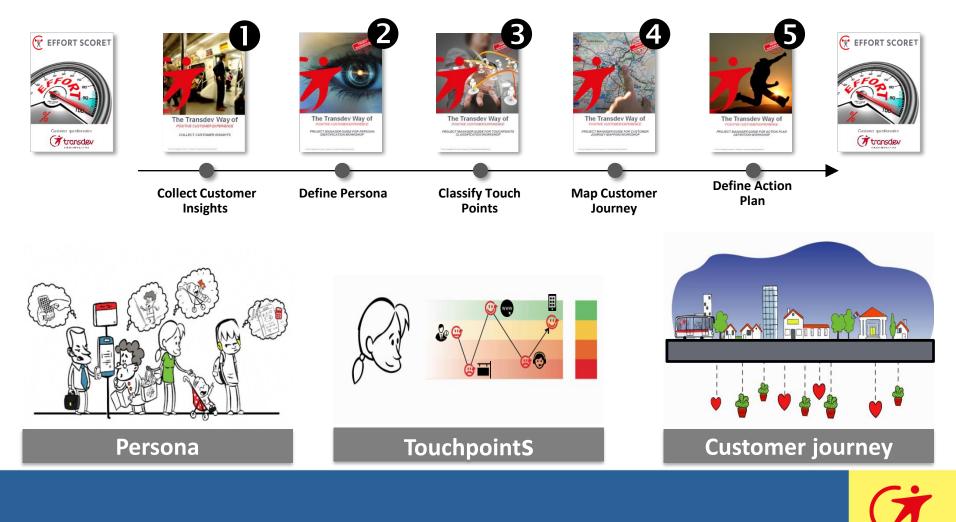




extense experience

FIVE STEPS – ONE MEASURE... MANY IMPROVEMENTS

by Transdev



transdev

WORLD-CLASS ORGANIZATIONS

PRODUCT





EXCELLENCE



SERVICE





EMPATHY



PASSENGER AT HEORT