2025 APTA Outstanding Public Transportation System Achievement Awards

Nominee/Nominator Information

1. Please provide the following information about the transportation system you are nominating: *

Organization Name	
Address	
City	
State	
Zip Code	
Country	

2. Please provide the following information for the primary contact person for this award submission: *

First Name	
Last Name	
Title	
Organization Name	
Address	
City	
State	
Zip Code	
Business Phone (xxx-xxx- xxxx)	
Cell Phone (xxx-xxx- xxxx)	
Email Address	

- 3. How many annual trips does this agency provide?*
 - 3 million or fewer annual passenger trips
 - More than 3 million but fewer than 15 million annual passenger trips
 - More than 15 million but fewer than 50 million annual passenger trips
 - o 50 million or more annual passenger trips

- 4. What modes does the agency you are nominating operate?*
 - 🗖 Bus
 - Demand Response (Paratransit)
 - □ Light Rail or Streetcar
 - Heavy Rail
 - Commuter Rail or Hybrid Rail
 - Other Mode (Please Specify)
 - □ Other Mode(Please Specify)

Quantitative Measures

Please provide the following stats about your BUS operations for the years indicated below. (Stats should be calendar year) *

	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles *			
Vehicle Revenue Hours *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Road Calls (bus system failures) *			

Please provide the following stats about your DEMAND RESPONSE (Paratransit) operations for the years indicated below. (Stats should be calendar year) *

	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles *			
Vehicle Revenue Hours *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Road Calls (Bus System Failures) *			
Riders Per Hour *			
Missed Trips *			
Trip Denials *			
Data			

Please provide the following stats about your LIGHT RAIL OR STREETCAR operations for the years indicated below. (Stats should be calendar year) *

	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Please provide the following stats about your HEAVY RAIL operations for the years indicated below. (Stats should be calendar year) *

	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Please provide the following stats about your COMMUTER RAIL OR HYBRID RAIL operations for the years indicated below. (Stats should be calendar year)

	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (car revenue miles) *			
Vehicle Revenue Hours (car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Chargeable Train Delays *			

Other Modes

Please provide the following stats about your [question("option value"), id="5", option="10027"] operations for the years indicated below. (Stats should be calendar year) *

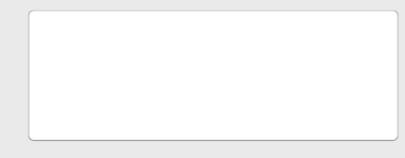
	2022	2023	2024
Unlinked Trips *			
Number of Peak Vehicles (vehicles in maximum service) *			
Average Age of Vehicles *			
Vehicle Revenue Miles (for rail, car revenue miles) *			
Vehicle Revenue Hours (for rail, car revenue hours) *			
Total Operating Cost (audited expenses) *			
Total Operating Full-Time Equivalent Employees *			
Total Passenger Miles *			
Miles Between Vehicle/Train Delays *			

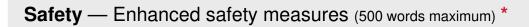
Please provide the following stats about your [question("option value"), id="5", option="10028"] operations for the years indicated below. (Stats should be calendar year) *

	2022	2023	2024
Unlinked Trips			
Number of Peak Vehicles (vehicles in maximum service)			
Average Age of Vehicles			
Vehicle Revenue Miles (for rail, car revenue miles)			
Vehicle Revenue Hours (for rail, car revenue hours)			
Total Operating Cost (audited expenses)			
Total Operating Full-Time Equivalent Employees			
Total Passenger Miles			
Miles Between Vehicle/Train Delays			

Qualitative Measures

Outline the system's overall achievements over the three year period and describe why your system should be considered for this award. (500 words maximum) *

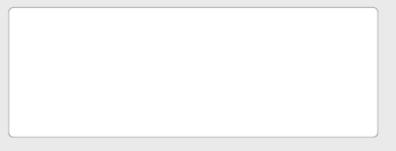




Operations — Efficiencies in operating procedures (500 words maximum) *

Maintenance — Basic reporting of maintenance measurements, new maintenance initiatives, preventative programs, and improved performance on efficiencies of existing maintenance procedures. (500 words maximum) *

Access — Travel training; customer information; demonstrated outreach to community beyond ADA prescribed areas; and specific partnership with other municipalities and other community organizations. (500 words maximum) *



Customer Service — Methods of providing additional value and service to riders, including the utilization of customer complaints. (500 words maximum) *

Qualitative Measures (continued)

Financial Management — Effective financial controls and successful

audits. (500 words maximum) *

Workforce Development — Well-trained workforce to meet the needs of the

future. (500 words maximum) *

Attendance and Employee Costs — Containing costs and improving

absentee rates. (500 words maximum) *

Marketing — Developing effective marketing tools to retain and attract riders. (500 words maximum) *



DIOWSe...

Upload **no more than 3** supporting documents here. (i.e., news articles, recommendations, etc.) Do not attach videos or embed links into your uploads.

Browse...

By checking this box, you agree that the information submitted has been reviewed by the head of the transit system and is accurate and verifiable. *

