2023 TRANSform CONFERENCE
Transit’s Response to Human Trafficking — A Procedure Template

Moderator: Jodi Godfrey, CUTR

- Jodi Godfrey, CUTR
- Lexi Higgins, Truckers Against Trafficking
SAFETY INSTRUCTIONS

• Note the location of the emergency exits; they may be behind you.

• In case of emergency, dial x59828 on a house phone or 911, and notify APTA and Convention Center staff.

• In an evacuation, calmly head to the nearest exit and meet at the south pond across from the South Lobby.

• If you require assistance, wait outside the doorway of your meeting room and call security at x59828 from any house phone or 407.685.9828 from outside line.

• Listen for all announcements via the Convention Center’s public address system and follow instructions.

• Security personnel and defibrillators are onsite.

• Notify any Convention Center or APTA staff member if you see something suspicious.
We All Belong.

APTA is committed to providing a safe, hospitable, and productive environment for all participants. We do not tolerate:

- **Offensive gestures or comments** related to ethnicity, religion, disability, appearance, gender, or sexual orientation
- **Deliberate intimidation**, stalking, following, or harassing photography or recording
- **Sustained disruption** of talks or other events
- **Inappropriate contact**, and unwelcome attention

If you experience or witness harassment, please report it by calling 833-203-6447 or visiting www.apta.com/speakup.
Human Trafficking: Awareness to Action
Our Presenters

**Lexi Higgins**
- Director of Busing on the Lookout (BOTL), a program of Truckers Against Trafficking (TAT)
- Lexi holds a Master of Public Administration from the University of Washington, with a concentration in Nonprofit Management
- Experience includes
  - Association of Junior Leagues International
  - University of Washington Women’s Center
  - Peace Corps Volunteer in Guatemala

**Jodi Godfrey**
- Senior Research Associate at the Center for Urban Transportation Research (CUTR) at USF in Tampa
- Degrees in Civil Engineering
- Volunteer “spare” time to
  - APTA
  - TRB
  - ITE
  - WTS
  - and more

Read more about all the presenters on the conference app!
Topics to Cover

Busing on the Lookout (BOTL), a program of Truckers Against Trafficking (TAT)

▪ What is Human Trafficking?
▪ Why is this a topic you should know about?
▪ How do we train our employees to recognize potential human trafficking situations?

Center for Urban Transportation Research

▪ Human Trafficking Response Procedure Template for Transit Agencies
A bus driver noticed two teenage girls in a restricted area of a New York City bus terminal. They were dirty, disheveled and begging for a free trip to Pennsylvania...
WHAT IS HUMAN TRAFFICKING?

The exploitation of human beings through force, fraud or coercion, for the purposes of commercial sex or forced labor, wherein a third party is making a profit.

Human Trafficking is: MODERN DAY SLAVERY
The Truth About Human Trafficking

Most victims know their trafficker.

Traffickers can be anyone.

It's happening in your backyard.
TRANSIT & TRAFFICKING: INTERSECTIONS

Recruitment  Exploitation  Exit  Recovery
**Busing On The Lookout**

In a 2018 Polaris survivor survey:

- **42%** shared that their traffickers used local and/or long distance buses in their exploitation.
- **54%** named access to transportation as a barrier to leaving their trafficking situation.
- **26%** shared that public/mass transportation played a role in at least one exit attempt.
A passenger who is not in possession of her/his own ticket or ID.

A passenger who does not know the person who is picking her/him up.

Signs of branding or tattooing (often of trafficker’s name).

Restricted or controlled communication; not allowed to speak for self.

Offers to exchange sex for a ride, meal, etc. or any mention of a pimp/quota.
When a concerned parent called about a child he suspected was going to meet an “internet friend,” Sunset Empire Transportation District sprang into action.

“That’s just what we do every day. We take care of our riders, and especially our kids.”
BEST PRACTICES

Implement  Adopt  Connect  Launch  Stay in touch!
HUMAN TRAFFICKING RESPONSE PROCEDURE TEMPLATE
5-page document
• Administrative information
• Definitions
• Roles and responsibilities
• Resources
• Procedures for various person types
  ◦ Employee reporting
  ◦ Dispatch reporting
  ◦ Supervisor reporting

Procedures for various scenarios
• Victim alone – not seeking help
• Victim with potential trafficker – not seeking help
• Victim alone – seeking help
• Victim with potential trafficker – seeking help
• Potential trafficking recruiter

https://ftson.org/human-trafficking-response-procedure-template/
Effective Date: (date adopted)
Version: (to be increased incrementally for version control and include version effective date)
Approved by: (accountable executive)
Administrators: (may not be appropriate/necessary for smaller agencies)
Editors: (people/titles that are entitled to edit the procedure)
Viewers: All employees

Division: (Likely Safety & Security and/or Operations — may not be necessary for smaller agencies)
Department: (Likely Safety & Security and/or Operations)

Purpose:
To inform stakeholders of the process for reporting and trafficking.

Definitions:
Human trafficking — a modern form of slavery involving involuntary labor, services, debt bondage, or coerced prostitution; or in which the person induced to performance.
Human trafficking victim — a person who is exploited into labor, services, debt bondage, or coerced prostitution.
Trafficker — a person who is exploiting a victim.
Victim centered approach — a response to a situation that allows the victim to participate in the process.

Roles and Responsibilities:
This procedure accompanies training that teaches frontline employees about the process for reporting suspected human trafficking. All employees have the responsibility to report any observed cases promptly.

Resources:
National Human Trafficking Hotline: (888) 373-7888
Truckers Against Trafficking Training and Website: https://truckersagainsttrafficking.org/traffick-md
DHS 'Blue Campaign' to End Human Trafficking

Procedures:
Procedures are defined for frontline employees, dispatch employees, and potentially responding to human trafficking situations.

When [red text is in parentheses], choose the appropriate selection for your agency and delete the alternatives. Red text with no parentheses is optional, for your agency to remove if appropriate.
Effective Date: (date adopted)
Version: (to be increased incrementally for version control and include version effective date)
Approved by: (accountable executive)
Administrators: (may not be appropriate/necessary for smaller agencies)
Editors: (people/itles that are entitled to edit the procedure)
Viewers: All employees

Purpose:
To inform stakeholders of the process for reporting and documenting cases of human trafficking.

Definitions:

**Human trafficking** – a modern form of slavery involving the exploitation of a person for involuntary labor, services, debt bondage, or commercial sex through the use of force, fraud, or coercion; or in which the person induced to perform such acts has not yet attained 18 years of age.

**Human trafficking victim** – a person who is exploited under fraudulent pretenses, forced, or coerced into labor, services, debt bondage, or commercial sex.

**Trafficker** – a person who is exploiting a victim for labor, services, debt bondage, or commercial sex.

**Victim-centered approach** – a response to a suspected human trafficking event that considers the wants, needs, and wellbeing of the suspected victim in each step of the response.

Roles and Responsibilities:
This procedure accompanies training that teaches front line employees to recognize human trafficking. All employees have the responsibility to report suspected human trafficking in a safe and prompt manner.

Resources:
- **National Human Trafficking Hotline**: (888) 373-7888
- **Truckers Against Trafficking Training and Materials**: [https://truckersagainsttrafficking.org/transit-motorcoach/](https://truckersagainsttrafficking.org/transit-motorcoach/)
- **DHS ‘Blue Campaign’ to End Human Trafficking**: [https://www.dhs.gov/blue-campaign](https://www.dhs.gov/blue-campaign)

Procedures:
Procedures are defined for frontline employees, dispatch, and safety supervisors. Each of these types of employees plays a significant role in reporting, documenting, and potentially responding to human trafficking situations.

When **red text is in parentheses**, choose the appropriate selection for your agency and delete the alternatives. **Red text with no parentheses** is optional, for your agency to remove if appropriate.
Resources:

National Human Trafficking Hotline: (888) 373-7888

Truckers Against Trafficking Training and Materials:
https://truckersagainsttrafficking.org/transit-motorcoach/

DHS ‘Blue Campaign’ to End Human Trafficking: https://www.dhs.gov/blue-campaign

Procedures:

Procedures are defined for frontline employees, dispatch, and safety supervisors. Each of these types of employees plays a significant role in reporting, documenting, and potentially responding to human trafficking situations.

When (red text is in parentheses), choose the appropriate selection for your agency and delete the alternatives. Red text with no parentheses is optional, for your agency to remove if appropriate.
Employee reporting protocol

All employees should make every effort to avoid causing harm to themselves and others when dealing with suspected cases of human trafficking. Many victims of human trafficking are unlikely to use the term human trafficking. Reference your training and wallet cards to help identify potential needs.

When any type of human trafficking situation is suspected, employees should make note of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/style, approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number, etc.)

If you assess a situation and suspect any of the following human trafficking scenarios, use a victim centered approach that considers passenger safety, and take the following steps to report and/or respond to the situation:

A human trafficking victim is alone and not asking for help

- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- If apparent minor, call 911 and insert your local police number to report to (transit/local) police
- If apparent adult, engage them in conversation if safe to do so, asking simple questions such as "are you okay?" or "do you want me to call someone for you?"
- Share the national human trafficking hotline number 888-373-7888 as a resource

A human trafficking victim is with a potential trafficker and not asking for help

- Report details to (dispatch/security/immediate supervisor) as soon as safe to do so
- (Call 911 and insert your local police number) to report to (transit/local) police if immediate danger is suspected
- Do not approach suspected traffickers or attempt to intervene physically when a suspected victim is not seeking assistance
- Do not stop the bus to wait for a supervisor to assess the situation for you. A long wait may make a potential trafficker nervous and cause them to leave the scene or put a victim in danger

A human trafficking victim that is alone and asking for help

- Ask simple questions such as "are you okay?" or "do you want me to call someone for you to assess whether the individual wants assistance.
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- Follow dispatch guidance to provide information for service provider (if partnership is in place)
- Contact the hotline to arrange victim services 888-373-7888
  - Transportation assistance
  - Social services
  - Connect with law enforcement

A human trafficking victim that is with a potential trafficker and discretely asking for help

- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- Call 911 and insert your local police number to report to (transit/local) police – when imminent danger is suspected
  - Employees should never attempt to intervene physically in a human trafficking situation
  - Employees should never indicate to a potential trafficker that authorities are being notified
  - Employees should not stop the bus to wait for a supervisor to assess the situation for you. A long wait may make a potential trafficker nervous and cause them to leave the scene or put a victim in more danger

A human trafficking recruiter soliciting and approaching people, or posting suspicious advertisements

- Report to (dispatch/security/immediate supervisor) immediately as soon as safe to do so
Employee reporting protocol

All employees should make every effort to avoid causing harm to themselves and others when dealing with suspected cases of human trafficking. Many victims of human trafficking are unlikely to use the term human trafficking. Reference your training and wallet cards to help identify potential needs.

When any type of human trafficking situation is suspected, employees should make note of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color, approximate age, any overlooked nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number)

If you assess a situation and suspect any of the following human trafficking scenarios centered approach that considers passenger safety, and take the following steps to respond to the situation:

A human trafficking victim is alone and not asking for help
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- If apparent minor, (call 911/insert your local police number) to report to (transit/local) police
- If apparent adult, engage them in conversation if safe to do so, asking simple questions such as “are you okay?” or “do you want me to call someone for you?”
- Share the national human trafficking hotline number 888-373-7888 as a resource

A human trafficking victim is with a potential trafficker and not asking for help
- Report details to (dispatch/security/immediate supervisor) as soon as safe
- (Call 911/insert your local police number) to report to (transit/local) police if suspected
- Do not approach suspected traffickers or attempt to intervene physically when victim is not seeking assistance
- Do not stop the bus to wait for a supervisor to assess the situation for you, make a potential trafficker nervous and cause them to leave the scene or put danger

A human trafficking victim is alone and asking for help
- Ask simple questions such as “are you okay?” or “do you want me to call someone for you?”
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- Follow dispatch guidance to provide information for service provider (if present)
- Contact the hotline to arrange victim services 888-373-7888
  - Transportation assistance
  - Social services
  - Connect with law enforcement

A human trafficking victim is with a potential trafficker and discretely asking for help
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- (Call 911/insert your local police number) to report to (transit/local) police — when imminent danger is suspected
  - Employees should never attempt to intervene physically in a human trafficking situation
  - Employees should never indicate to a potential trafficker that authorities are being notified
  - Employees should not stop the bus to wait for a supervisor to assess the situation for you. A long wait may make a potential trafficker nervous and cause them to leave the scene or put a victim in more danger

A human trafficking recruiter loitering and approaching people, or posting suspicious advertisements
- Report to (dispatch/security/immediate supervisor) immediately as soon as safe to do so
Employee reporting protocol

All employees should make every effort to avoid causing harm to themselves and others when dealing with suspected cases of human trafficking. Many victims of human trafficking are long-term human trafficking victims. Reference your training and wallet cards to help identify these victims.

When any type of human trafficking situation is suspected, employees should:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number)

If you assess a situation and suspect any of the following human trafficking scenarios, take a victim-centered approach that considers passenger safety, and take the following steps to respond to the situation:

**A human trafficking victim is alone and not asking for help**

- Report to (dispatch/security/immediate supervisor) as soon as safe to do so.
- If apparent minor, call 911 (insert your local police number) to report.
- If apparent adult, engage them in conversation if safe to do so, asking if they are okay or do you want me to call someone for you?
- Share the national human trafficking hotline number 888-373-7888 as a resource.

**A human trafficking victim is with a potential trafficker and not asking for help**

- Report details to (dispatch/security/immediate supervisor) as soon as safe to do so.
- Call 911 (insert your local police number) to report to (transit/local) police if suspected.
- Do not approach suspected traffickers or attempt to intervene physically; the victim is not seeking assistance.
- Do not stop the bus to wait for a supervisor to assess the situation for you; make a potential trafficker nervous and cause them to leave the scene of danger.

**A human trafficking victim is alone and asking for help**

- Ask simple questions such as “are you okay?” or “do you want me to call someone for you?” to assess whether the individual wants assistance.
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so.
- Follow dispatch guidance to provide information for service provider (if partnership is already in place).
- Contact the hotline to arrange victim services 888-373-7888.
  - Transportation assistance
  - Social services
  - Connect with law enforcement

**A human trafficking victim is with a potential trafficker and discretely asking for help**

- Report to (dispatch/security/immediate supervisor) as soon as safe to do so.
- (Call 911/insert your local police number) to report to (transit/local) police—when imminent danger is suspected.
  - Employees should never attempt to intervene physically in a human trafficking situation.
  - Employees should never indicate to a potential trafficker that authorities are being notified.
  - Employees should not stop the bus to wait for a supervisor to assess the situation for you. A long wait may make a potential trafficker nervous and cause them to leave the scene or put a victim in more danger.

**A human trafficking recruiter loitering and approaching people, or posting suspicious advertisements**

- Report to (dispatch/security/immediate supervisor) immediately as soon as safe to do so.
Employee reporting protocol

All employees should make every effort to avoid causing harm to themselves and others when dealing with suspected cases of human trafficking. Many victims of human trafficking are unlikely to use the term human trafficking. Reference your training and wallet cards to help to identify potential needs.

When any type of human trafficking situation is suspected, employees should make note of:
- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/ethnic, approximate age, any observed nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number, etc.)

If you assess a situation and suspect any of the following human trafficking scenarios, use a victim centered approach that considers passenger safety, and take the following steps to report and/or respond to the situation:

A human trafficking victim is alone and not asking for help
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- If apparent minor, call (911/insert your local police number) to report to (transit/local) police
- If apparent adult, engage them in conversation if safe to do so, asking simple questions such as "are you okay?" or "do you want me to call someone for you?"
- Share the national human trafficking hotline number 888-373-7888 as a resource

A human trafficking victim is with a potential trafficker and not asking for help
- Report details to:
  - (Call 911/insert your local police number) if suspected
- Do not approach if victim is not seeking help
- Do not stop the bus for a potential trafficker

A human trafficking victim is alone and asking for help
- Ask simple questions such as “are you okay?” or “Do you want me to call someone for you?” to assess whether the individual wants assistance.
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- Follow dispatch guidance to provide information for service provider (if partnership is already in place)
- Contact the hotline to arrange victim services 888-373-7888
  - Transportation assistance
  - Social services
  - Connect with law enforcement

A human trafficking victim that is with a potential trafficker and discreetly asking for help
- Report to (dispatch/security/immediate supervisor) as soon as safe to do so
- Call (911/insert your local police number) to report to (transit/local) police – when imminent danger is suspected
  - Employees should never attempt to intervene physically in a human trafficking situation
  - Employees should never indicate to a potential trafficker that authorities are being notified
  - Employees should not stop the bus to wait for a supervisor to assess the situation for you. A long wait may make a potential trafficker nervous and cause them to leave the scene or put a victim in more danger

A human trafficking recruiter loitering and approaching people, or posting suspicious advertisements
- Report to (dispatch/security/immediate supervisor) immediately as soon as safe to do so
Dispatch response/recording protocol

If an employee reports a suspected human trafficking situation, dispatch should record the information and respond appropriately.

When any type of human trafficking situation is suspected, ask employees about details of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/style, approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable

If an employee reports any of the following human trafficking scenarios, the following steps should be taken to report and record the situation:

- A human trafficking victim is alone or with a child
  - Log information into safety reporting system including location information for hotspot mapping

- A human trafficking victim is alone and asking for help
  - Dispatch a supervisor to assist the operator
  - If the operator has not already done so, call for service at 888-373-7888.
  - Provide the operator with information:
    - Transportation assistance
    - Social services
    - Connection with law enforcement
    - Log information into safety reporting system including location information for hotspot mapping

- A human trafficking victim that is with their potential trafficker and directly asking for help
  - Contact (transit/local) police to assist on scene
  - Dispatch a supervisor to assist the operator on scene
  - Log information into safety reporting system including location information for hotspot mapping

- A human trafficking recruiter loitering and approaching people, or posting suspicious advertisements
  - Contact (transit/local) police using non-emergency number
  - Log information into safety reporting system including location information for hotspot mapping
Safety Supervisor response/review protocol

When any type of human trafficking situation is suspected, employees are asked to report details of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/style, approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable

All of these details should be recorded in your agency safety reporting system. The data in the safety reporting system should be analyzed on a regularly scheduled recurring basis to look for trends, patterns, or other details that may be useful to predict potential future situations, and proactively implement strategic mitigation measures.

If dispatch receives a report of a suspected human trafficking incident, it is important to notify all passengers while taking the following steps:

A human trafficking victim that is alone:
- Contact hotline 888-373-7888,
- If direct relationships with service providers are established, provide information for
  - Transportation assistance
  - Social services
  - Connect with law enforcement
- Log information into safety reporting system

A human trafficking victim that is with family:
- Prior to arriving on the scene, conduct:
  - Transportation assistance
  - Social services
  - Connect with law enforcement
- Upon arriving on the scene:
  - If direct relationships with service providers are established, provide information for
  - Transportation assistance
  - Social services
  - Connect with law enforcement – according to victim comfort level
- Log information into safety reporting system including location information for hotspot mapping

If you determine it is safe and appropriate given the circumstances, share a summary of the incident report with Truckers Against Trafficking (TAT) to contribute to their efforts to track data on human trafficking, as well as to help them update and improve their training with the transit industry and law enforcement. It is also possible to have a transit employee who assists a suspected victim or reports a suspected trafficking situation could be eligible for TAT's prestigious Harriet Tubman Award. Contact info@truckersagainsttrafficking.org.
Safety Supervisor response/review protocol

When any type of human trafficking situation is suspected, employees are asked to report details of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/style, approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number, etc.)

All of these details should inform the reporting system to assess patterns, or other details that can be used to implement strategic mitigation.

If dispatch receives a report of a suspected human trafficking situation, and assesses that supervisor assistance is appropriate, it is important to use a victim centered approach, and maintain the safety of all passengers while taking the following steps depending on the situation:

A human trafficking victim that is alone and asking for help

- Contact hotline 888-373-7888, if employee did not already, to help arrange services,
- If direct relationships with service providers are established, provide information for
  - Transportation assistance
  - Social services
  - Connect with law enforcement – according to victim comfort level
- Log information into safety reporting system including location information for hotspot mapping

If you determine it is safe and appropriate given the circumstances, share a summary of the incident report with Truckers Against Trafficking (TAT) to contribute to their efforts to track data on human trafficking, as well as to help them update and improve their training with the transit industry and law enforcement. It is also possible that a transit employee who assists a suspected victim or reports a suspected trafficking situation could be eligible for TAT’s prestigious Harriet Tubman Award. Contact info@truckersagainsttrafficking.org.
Safety Supervisor response/review protocol

When any type of human trafficking situation is suspected, employees are asked to report details of:

- Date, time, and location of suspected incident
- Description of people involved (include tattoos, physical identifiers, hair color/style, approximate age, any overheard nicknames, etc.)
- A summary of the situation that prompted the report
- Any vehicle information if applicable (color, make, model, license plate number, etc.)

All of these details should be recorded in your agency safety reporting system. The data in the safety reporting system should be analyzed on a regularly scheduled recurring basis to look for trends, patterns, or other details that may be useful to predict potential future situations, and proactively implement strategic mitigation measures that are specific to the patterns witnessed.

If dispatch receives a report of a suspected human trafficking situation, and assists that supposes assistance is appropriate for all passengers while suspecting

A human trafficking situation is:

- Contact hotline
- If direct relation
  - Transports
  - Social services
  - Connect
- Log information

A human trafficking victim is:

- Prior to arriving on the scene, contact (transit/local) police to assist on scene
- Upon arriving on the scene
  - Contact hotline, if employee did not already, 888-373-7888 to help arrange services
  - If direct relationships with service providers are established, provide information for
    - Transportation assistance
    - Social services
    - Connect with law enforcement—according to victim comfort level
- Log information into safety reporting system including location information for hotspot mapping

If you determine it is safe and appropriate given the circumstances, share a summary of the incident report with Truckers Against Trafficking (TAT) to contribute to their efforts to track data on human trafficking, as well as to help them update and improve their training with the transit industry and law enforcement. It is also possible that a transit employee who assists a suspected victim or reports a suspected trafficking situation could be eligible for TAT's prestigious Harriet Tubman Award. Contact info@truckersagainsttrafficking.org.
Reporting Suspected Human Trafficking

Effective Date: (date adopted)
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Administrators: (may not be appropriate/necessary for smaller agencies)
Editors: (people/titles that are entitled to edit the procedure)
Viewers: All employees
Division: (Likely Safety & Security and/or Operations — may not be necessary for smaller agencies)
Department: (Likely Safety & Security and/or Operations)
Purpose:
To inform stakeholders of the process for reporting and documenting cases of suspected human trafficking.

Definitions:

**Human trafficking** — a modern form of slavery involving the exploitation of individuals through force, fraud, coercion, or any of these means, including labor, services, or commercial sex through the use of force, fraud, or coercion, for which the person induced to perform such acts has not yet attained 18 years of age.

**Human trafficking victim** — a person that is exploited under fraudulent pretenses, forced, or coerced into labor, services, or commercial sex.

**Trafficker** — a person that is exploiting a victim for labor, services, or commercial sex.

**Victim-centered approach** — a response to a suspected human trafficking victim; considers the wants and needs of the human trafficking victim in each response.

Roles and Responsibilities:

All employees have the responsibility to report suspected human trafficking in a safe and prompt manner.

Resources:

National Human Trafficking Hotline: (888) 373-7888
Truckers Against Trafficking Training and Materials: https://truckersagainsttrafficking.org/transit-motorcoach/

Procedures:

Procedures are defined for frontline employees, dispatch, and safety supervisors. Each of these types of employees plays a significant role in reporting, documenting, and responding to human trafficking situations.
The Florida Department of Transportation's Statewide Transit Training and Technical Assistance (STTAT) Program in partnership with Truckers Against Trafficking supported the development of the human trafficking response procedure template to provide transit agency representatives a tool that can be adapted to and adopted at their agency to ensure front line employees, dispatch, and safety supervisors know the appropriate responses if they suspect a human trafficking situation. The development of the procedure template included input from Florida transit agency representatives to ensure the language was clear, concise, and similar to other procedures in their agency. The template is designed to easily incorporate the agency logo for ease of adoption. The use of this procedure template may potentially lead to many saved lives in our local communities.

Download the Template
LEXI HIGGINS
BOTL DIRECTOR

206-697-0886
lhiggins@truckersagainsttrafficking.org

www.busingonthelookout.org

@truckersagainsttrafficking

Jodi Godfrey
Senior Research Associate
Center for Urban Transportation Research
University of South Florida - Tampa Campus
Jodis@usf.edu (813) 974-9771