

# American Public Transportation Association

Annual Report 2024





“It has been a momentous year for APTA and its members, as we position public transportation to be an economic, social, and environmental force, and a catalyst for growth, progress, and vibrant communities.”

— **Paul P. Skoutelas**, President and CEO, American Public Transportation Association

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# MESSAGE FROM THE CHAIR



## Dear APTA Members and Friends,

It has been an honor to serve as APTA Chair during this past crucial year. As an association and industry, we have successfully met challenges across a wide range of critical issues and we continue to travel the road to future achievements. Through effective communication and collaboration among Transit Board Members, Transit Chief Executive Officers, and Business Members, APTA has made remarkable progress.

The post-pandemic environment has brought a new urgency to public transportation's evolving role in society. Our communities expect us to be flexible and innovative as we help address today's shifting economic, social, technological, and environmental challenges in the mobility arena.

This past year, we proved we are up to the task by:

- Advancing DEI principles in our workplaces and neighborhoods;
- Bringing financial stability to U.S. bus manufacturers and suppliers;
- Investing in new ways to recruit, retain, and reskill the transit workforce;
- Demonstrating how the transit industry drives the national economy; and
- Updating APTA's governance rules to keep our work inclusive and relevant.

Much of what we accomplished can be credited to APTA's Strategic Plan, Paul Skoutelas's leadership, and the dedication of our Board and staff. I look forward to celebrating APTA's continued success and our industry's exciting future.

With gratitude,

A handwritten signature in black ink that reads "Michele Wong Krause". The signature is written in a cursive, flowing style.

**Michele Wong Krause**  
APTA Chair, 2023-2024



# MESSAGE FROM THE PRESIDENT AND CEO



**Dear APTA Members and Colleagues,**

I am proud to present APTA's 2024 Annual Report highlighting the major achievements and activities of our association and members during the past fiscal year.

It has been an exciting period of investment, innovation, and invention. Our collective hard work has elevated the public transportation industry and shaped the long-term future for transit agencies, businesses, and communities.

By every measure, APTA has played a pivotal role. From effective advocacy on Capitol Hill and lively, content-rich conferences to valuable new partnerships and solutions for priorities like strengthening the bus manufacturing sector — we continued to focus on your needs during a time of profound change. We can take pride in what we have achieved and feel confident about continuing our mission — “to connect and build thriving communities.”

Thank you to Chair Michele Wong Krause, members of the Board of Directors and Executive Committee, and APTA members and staff who helped make Fiscal Year 2024 among our most productive and impactful.

Sincerely,

A handwritten signature in black ink that reads "Paul P. Skoutelas". The signature is written in a cursive, flowing style.

**Paul P. Skoutelas**  
President and CEO

# APTA SUCCESS STORIES

## 2023-2024



### Funding Victory

After a long and highly focused advocacy campaign by APTA and its members, Congress approved the FY 2024 funding for all federal transportation programs as part of the bipartisan Transportation, Housing and Urban Development, and Related Agencies (THUD) Appropriations Act.

This was an important achievement for public transportation. The THUD Act, together with the Infrastructure Investment and Jobs Act's (IIJA) advance appropriations, provides the overwhelming majority of funds authorized under the IIJA—\$20.9 billion for public transit and \$16.3 billion for passenger and freight rail.



### Equity In Transit

Guided by APTA's Racial Equity Action Plan, we developed The Transit Equity Report in 2024 to provide an overview of how public transportation agencies are advancing equity and ensuring their services benefit

**all members of the community, especially those who have been historically excluded from transit choices.**

The report highlights innovative policies, programs, and projects that are having a measurable impact on fostering greater equity among public transportation providers.

Notably, the report:

1. **Establishes the importance** of creating a definition of equity that is unique and relevant to a transit provider's local circumstances and environment.
2. **Places Equity in Context**, describing the emergence of an intentional equity-forward approach in transit.
3. **Offers Recommendations and Best Practices** to help transit providers achieve their own equity goals.

The Transit Equity Report is being released at APTA's 2024 TRANSform Conference in October.

APTA also concluded the two-year pilot of its Racial Equity Commitment Program, with 87 participants from the public and private sectors. Based on the lessons learned, APTA will launch a new Commitment Program in 2025 with a broader, more comprehensive approach to DEI.







## Bus Manufacturing Task Force

**The pandemic's impact on the labor market, the cost and availability of materials, and supply chain challenges has adversely affected the U.S. bus manufacturing sector. The result has been a dramatic reduction in the number of domestic bus manufacturers at a time when public transit agencies need to modernize their fleets using funds under the Bipartisan Infrastructure Law.**

In October 2023, APTA created the Bus Manufacturing Task Force led by immediate past APTA Chair and President of the Chicago Transit Authority, Dorval R. Carter Jr., along with the Task Force vice chair Richard A. Davey, CEO, Massport in Boston, MA. To date, the Task Force has made recommendations that support the two remaining Original Equipment Manufacturers (OEMs), participated in a White House Roundtable on Clean Bus Manufacturing, and worked with the Federal Transit Administration to clarify federal bus procurement rules.

Work is continuing to update commercial terms designed to strengthen the financial stability of bus OEMs and make the industry more attractive to new

entrants. Additionally, the Task Force is developing best procurement practices and automating its Standard Bus Procurement Guidelines to help small and mid-size transit agencies prepare the technical specifications and RFP language.

*Bus Manufacturing Task Force Recommendations report, January 2024*







## Rethink Public Transportation Campaign

This year, APTA launched the “Rethink Public Transportation” advocacy campaign, encouraging elected officials to rethink the economic impact of public transit and its role as a catalyst for economic growth.

*“Public transportation is more than just buses, trains, and ferries — it’s a job creator and a driver of the national economy.”*

**Washington, DC:** During the Legislative Conference and throughout the Spring and Summer of 2024, APTA used digital advertising, social media video interviews with APTA members, real workers’ stories in ads, and a Washington Metropolitan Area Transit Authority bus wrap showing where its parts were manufactured.

**Philadelphia, PA:** In advance of Governor Josh Shapiro’s press conference to promote his tax initiative to fund the state’s public transportation systems, APTA and the Pennsylvania Public Transportation Association used a bus wrap, social media messages, and grassroots advocates to reach elected officials statewide.



**Republican National Convention in Milwaukee, WI:** APTA worked with the Milwaukee County Transit System (MCTS) to target lawmakers and political influencers using a bus wrap, bus station displays, and digital ads on major social media platforms including LinkedIn, X (formerly known as Twitter), and top news websites.

**Democratic National Convention in Chicago, IL:** APTA and the Chicago Transit Authority (CTA) featured digital billboards across the city and three wrapped buses, while also amplifying campaign messaging across CTA’s channels.

The “Rethink Public Transportation” campaign generated nearly 21 million impressions and 30,000 engagements with our target audience of policymakers, staff, and influencers.







# Voices For Public Transit

**2024 is the 10th anniversary of APTA's Voices for Public Transit (VPT), an award-winning grassroots advocacy program composed of almost 260,000 citizens across all 50 states, who want to express support for transit funding.**

APTA works with DDC Public Affairs to identify, elevate, and share VPT members' stories and messages about the benefits of public transportation with local, state, and federal officials and influential stakeholders.

## FY 24 FUNDING OUTREACH

VPT members played a significant role in successfully advocating for healthy funding levels for public transportation programs in the FY 2024 Transportation, Housing and Urban Development (THUD) Appropriations Act.



Generated **6,387** emails and letters to Congress (including ~1000 thank you emails)



Recruited **2,660** advocates



Reached **361,140** people with our recruitment campaign



Garnered **71** individuals for social media posts to Congressional members



Reached **432** members of Congress

These efforts contributed to Congress passing the APTA-supported legislation in 2024.

## DIGITAL RECRUITMENT EFFORT

In 2024, VPT expanded its advocate community by cultivating a diverse group of high-volume, high-quality supporters. Our comprehensive digital strategy used a variety of channels across multiple platforms to recruit 2,660 new VPT members.

## GET OUT THE VOTE (GOTV)

In the months leading up to the 2024 election, the VPT community has been working to get out the vote and provide education on **pro-public transit ballot measures**. Activities include:

**Voter Awareness:** VPT has shared voter awareness content, informing VPT members of important election deadlines and encouraging them to vote.

**Voter Toolkits:** In areas where public transit-related measures are on the ballot, VPT has provided a toolkit for advocates. The downloadable resource includes information on specific ballot measures and social media graphics.

## VPT Advocate Community

**257,438**  
MEMBERS



VOICES FOR  
PUBLIC  
TRANSIT



# APTA SERVES ITS MEMBERS

## YEAR IN REVIEW

### ADVOCACY



*“Public transportation does far more than carry people from one destination to another; our industry helps carry the economy.”*

— **MJ Maynard**, APTA Vice Chair and CEO of the Regional Transportation Commission of Southern Nevada

### APTA TESTIFIES ON PUBLIC TRANSIT’S INVESTMENT NEEDS

MJ Maynard, APTA Vice Chair and CEO of the Regional Transportation Commission of Southern Nevada, testified before the House Transportation and Infrastructure Subcommittee on Highways and Transit on behalf of APTA in June 2024.

She discussed the critical investments needed to improve the nation’s public transit, passenger rail, and multimodal infrastructure. Her testimony emphasized the positive impact that Federal transit investments are having on local communities and the national economy, particularly in supporting hundreds of thousands of jobs.

“Given the enormous economic impact of our industry, if you have a transit problem, you have an economic problem,” said Maynard.

### 2024 LEGISLATIVE CONFERENCE

APTA’s 2024 Legislative Conference in Washington, DC, focused on implementation of the Bipartisan Infrastructure Law and public transportation’s continued commitment to invest in modernizing and expanding mobility services.

The two-day program included presentations by FTA Acting Administrator Veronica Vanterpool and FRA Administrator Amit Bose, one-on-one meetings with U.S. Department of Transportation’s Build America Bureau, a roundtable discussion with key Congressional Committee staff, and Capitol Hill visits with Members of Congress.

APTA also honored two retiring public officials: FTA Administrator Nuria Fernandez and Rep. Earl Blumenauer (D-OR).

### APTA HONORS REP. BLUMENAUER



APTA presented Rep. Earl Blumenauer (D-OR) with the association’s Congressional Legacy Award for his tenacity and vision in advancing public transportation and access to mobility for all. Blumenauer is only the second Member of Congress to receive this prestigious APTA award.



# COMMUNICATIONS

## MEDIA

APTA maintained a strong media presence, solidifying our reputation as a credible, trusted source. We conducted interviews with top national outlets on key issues like federal funding, U.S. bus manufacturing, and safety.

By offering a national perspective on local topics and engaging with major media syndicates, we gained widespread coverage that boosted APTA's visibility throughout the year.

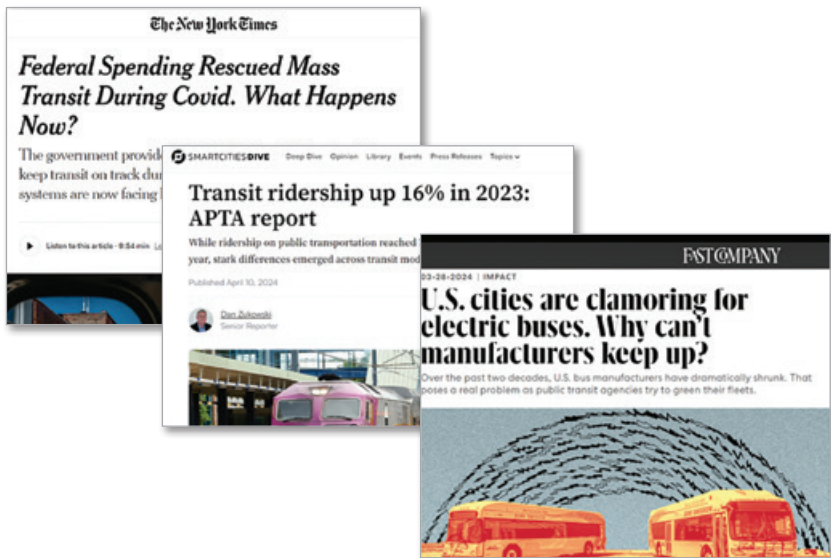
**APTA was mentioned in 4,762 articles with a total readership of 14.9 billion worth \$28 million in free publicity.** APTA President and CEO Paul Skoutelas appeared in 260 articles, including:

- *Fast Company's* deep dive into the state of U.S. bus manufacturing coupled with coverage of APTA's Bus Manufacturing Task Force by *The New York Times* and *Crain's New York Business*.
- Coverage by high-impact syndicates like *NBC News*, *The New York Times*, *USA Today* and *The Center Square* on priority issues around federal investment and safety and security.

APTA also provided curated press tours and briefings at the 2023 TRANSform & EXPO resulting in **540 articles** that reached an audience of **606 million**.

*"I found the APTA EXPO and TRANSform conference very valuable in gaining a broader understanding of the issues currently facing the US transit sector, which will undoubtedly feed into our future editorial coverage."*

— **Chris Jackson**, Senior Editor, *Railway Gazette*



## TRANSIT EMPLOYEE APPRECIATION DAY

In March 2024, APTA celebrated National Transit Employee Appreciation Day both to honor the nation's dedicated individuals who power public transit systems and to showcase the rewarding careers available in the industry. APTA provided transit agencies with materials to host celebratory events, recognize individual workers, and demonstrate gratitude. An official hashtag, #TransitEmployeeAppreciationDay, was created to bring together individuals and organizations in recognition of transit employees nationwide.

## PASSENGER TRANSPORT GOES DIGITAL

APTA launched a new format for our flagship news magazine *Passenger Transport*.

The new online digital hub, renamed *Passenger Transport: APTA's News Center*, makes it faster and easier for readers to access specific content using the searchable, menu-driven platform. In addition, the site is continuously updated with breaking news.





APTA EXPO 2024

## APTA MEETINGS IN FISCAL YEAR 2024

**16**  
Conferences

Nearly  
**19,000**  
Attendees

More than  
**900**  
Exhibiting  
Companies

## CONFERENCES AND MEETINGS

### MAJOR EVENTS

#### TRANSform & EXPO, Orlando, FL

October 8 - 11, 2023

- **11,785 registrants**
- **Record number of TRANSform attendees**
- **674 exhibitors**
- **Featured Speakers:** Innovator and Former Disney Executive Duncan Wardle; New York MTA Chair and CEO John "Janno" Lieber; former FTA Administrator Nuria Fernandez; Acting FTA Administrator Veronica Vanterpool; Motivational Mentor / Coach Piers Kowalski; and U.S. Representatives Maxwell Frost (D-FL), Sam Graves (R-MO), and Darren Soto (D-FL)



#### Legislative Conference, Washington, DC

April 7 - 9, 2024

- **674 registrants**
- **Featured Speakers:** Political Affairs Journalist Margaret Brennan and U.S. Representatives Earl Blumenauer (D-OR) and Rick Larsen (D-WA)





Upper left: (L to R) Paul Skoutelas, APTA President and CEO; Representative Sam Graves (R-MO); Randy Clarke, CEO, Washington Metropolitan Area Transit Authority (WMATA)

Far left: (L to R) Paul Skoutelas, APTA President and CEO; Michele Wong Krause, APTA Chair; Karen Dhanie, Vice President, American Seating; Nuria I. Fernandez, Former FTA Administrator; Veronica Vanterpool, FTA Acting Administrator



Transit agency employees competing at APTA's 2024 International Bus Rodeo in Portland, OR





APT Chair Michele Wong Krause visits with a competitor at APTA's 2024 International Bus Rodeo in Portland, OR



(L to R) Jeffrey Wharton, APTA Secretary/Treasurer; Paul Skoutelas, APTA President and CEO; Michele Wong Krause, APTA Chair; Randy Clarke, CEO, Washington Metropolitan Area Transit Authority (WMATA); MJ Maynard, APTA Vice Chair



## Mobility Conference & International Bus Rodeo, Portland, OR

April 26 - May 1, 2024

- **2,188 total registrants — a new APTA record!**
- **102 exhibitors at the Product & Services Showcase & Bus Display**
- **Keynote Speaker:** Artist, Motivational Speaker, and Grammy-Award Winner Phil Hansen
- **The first Bus Rodeo since 2019** — with a record number of participants.

## Rail Conference, Cleveland, OH

June 2 - 5, 2024

- **1,692 registrants — a new APTA record!**
- **92 exhibitors at the Product & Services Showcase**
- **Keynote Speaker:** American Musician and Grammy-Award Rapper Speech Thomas of Arrested Development

## Business Members Annual Meeting, Rio Grande, PR

January 23 - 26, 2024

APT members participated in community projects hosted by para la *Naturaleza* to help rebuild and restore Puerto Rico in the aftermath of hurricanes Irma and Maria.



## APT MEMBERSHIP IN FISCAL YEAR 2024

**11%** Growth  
over FY 24

**Record-High  
Total Members  
at Year-End  
1,606**

# TECHNICAL SERVICES

## FTA STANDARDS

Under a \$3 million contract award from the Federal Transit Administration (FTA), APTA is identifying areas that would benefit from new or updated standards. In partnership with Center for Urban Transportation Research (CUTR), several APTA committees and standards working groups are helping to articulate the benefits and best practices.

During the next year, APTA and FTA will select and then produce new standards or update existing ones. These are likely to focus on new zero-emission technologies, data and cyber technologies, and safety.



## TRANSITION TO ZERO-EMISSION FLEETS

The nation's transit agencies are rapidly advancing procurement of zero-emission buses through significant funding by FTA and state initiatives. APTA is providing critical assistance by sharing best practices across its committees and organizing a new standards working group focused on charging technologies and battery / fuel cell safety.

APTA's rail committees are also exploring the use of hydrogen fuel cell technology to transition diesel commuter and intercity trains to zero emission.



*Panelists for "Transit Agency Approaches to Personal Security and Public Safety" at the APTA Rail Conference*

## SAFETY AND SECURITY

Led by representatives from Amtrak, the Bay Area Rapid Transit (BART), and NJ Transit, APTA hosted a peer exchange discussion to share challenges and successes associated with copper thefts. The discussion examined measures that transit agencies can take to address this problem, including the use of security measures, increased collaboration with stakeholders, and the creation of law enforcement partnerships.

APTA continued to hold monthly Safety Spotlight webinars where information was shared from the FTA and FRA, Operation Lifesaver, Inc., and the National Transportation Safety Board partners. More than 100 APTA members participated on each webinar.

In December 2023, APTA held its largest ever Safety and Risk Management Seminar in Austin, TX. Federal partners such as FTA, FRA and the TSA participated, and CapMetro hosted technical tours. More than 220 people attended the three-day seminar.

## CYBERSECURITY

APTA continued to advance the issue of cybersecurity by raising awareness of the risks at our conferences and through a series of cybersecurity webinars. Industry and agency experts participated in these efforts, covering such topics as Cybersecurity Awareness for Transit Agencies, Building Cyber Resilience into the Operational Technology Environment, Visibility of Digital Networks, and Systems and Assets in Transit Rail Environments.





*Peer review team of industry experts in the field interviewing agency employees and making observations*

## SAFETY AND SECURITY CERTIFICATION

APTA published the “Safety and Security Certification (SSC) Recommended Practices,” which provides guidance for managing and monitoring the certification process for transportation systems. This document summarizes and expands upon the Federal Transit Administration’s SSC requirements to provide transit agencies with guidance to support the management and monitoring of SSC processes.

Safety and Security Certification involves a series of processes that collectively verify the readiness of a project for public use. Since release of the “Handbook for Transit Safety and Security Certification” in 2002, the public transportation industry has experienced significant changes that impact SSC approaches.

## PEER REVIEWS AND SAFETY AUDITS

In FY 2024, APTA completed 18 peer reviews at the request of public transportation agencies seeking third-party assessments and assistance on a wide range of issues across several modes, including:

- Rail and Bus Maintenance
- Rail, Bus, and Paratransit Operations
- Ferry Operations
- Light Rail Operations, Security Cameras, and Doors
- Planning for Shared Electrified Operations
- Safety and Security
- ADA Operations
- Bus and Rail Operation Control Center Issues
- Homelessness
- Internal Auditing
- Financial Controls and Grants Management
- Sustainability and Environmental Management
- Procurement and Contracting

Additionally, we conducted rail and bus safety audits for two agencies.





# RESEARCH REPORTS

## Public Transit Agencies Face Severe Fiscal Cliff

While ridership levels have recovered to more than 70 percent of pre-pandemic levels nationwide, public transit agencies are facing operating budget shortfalls or “Fiscal Cliffs.” APTA’s survey found that half of all public transportation agencies — and 71 percent of the largest agencies — expect to face a fiscal cliff in the next five fiscal years.

## Restoring RAISE Grant Investments in Public Transportation

While the U.S. Department of Transportation (USDOT) has partially reoriented the RAISE Grant Program to multimodal priorities, APTA urges USDOT to direct a higher percentage of these funds to public transit and passenger rail projects. The percentage of RAISE grant funding for public transportation from FY 2020 to FY 2023 remained below the historical average.

## Transit Savings Grow as Auto Costs and Gas Prices Increase

Research shows that riders can save more than \$13,000 per year by using public transit instead of driving, based on the latest information on transit fares and automobile ownership costs, including maintenance, fuel, and insurance.

## 2023 Public Transportation Fact Book

The annual Public Transportation Fact Book contains data covering all aspects of the public transit and passenger rail industry in the United States and Canada. Major sections include U.S. transit facts, industry trends, finances, federal grants, and statistics by mode of travel and type of transit vehicle.

## Public Transportation Ridership Update

In March 2024, transit ridership rebounded to 79 percent of pre-pandemic levels, according to the latest data from APTA’s Ridership Trends Dashboard. This is a remarkable recovery from a low of 20 percent of pre-pandemic levels in April 2020. In 2023, ridership totaled 7.1 billion total trips, a 16 percent increase from 2022 to 2023.





*Emerging Leaders  
Class of 2024*

# WORKFORCE DEVELOPMENT AND EDUCATION

## APTA LEADERSHIP PROGRAMS

**33 Leadership APTA Class of 2024 graduates**, the program’s 26th class, with 670 total graduates since its launch in 1998.

**35 Emerging Leaders Class of 2024 graduates**, the program’s 10th class, with 284 total graduates since its launch in 2014.

**13 projects** completed by Leadership APTA and Emerging Leaders participants on public transit’s most pressing issues and presented at conferences and on webinars.

## AMERICAN PUBLIC TRANSPORTATION FOUNDATION (APTF)

**44 scholarships totaling nearly \$340,000** awarded to students with high academic achievement, financial need, and interest in public transportation career.

**More than 400 scholarships totaling over \$2 million** have been awarded by the APTF Board of Directors since the Foundation was established in 1988.

*Leadership APTA  
Class of 2024*







Attendees at  
APTA's first  
Workforce Summit  
in Washington, DC

## APTA'S INAUGURAL WORKFORCE SUMMIT

APTA's first-ever Workforce Summit brought together more than 250 public transportation professionals, educators, and workforce experts to share ideas, best practices, and strategies for recruiting, reskilling, and retaining the public transit workforce.

Speakers included Randy Clarke, General Manager and CEO, Washington Metropolitan Area Transit Authority (WMATA); Amit Bose, Administrator, Federal Railroad Administration; Catherine Teebay, Special Advisor for Policy and Program Implementation, Federal Transit Administration; and representatives from public transportation agencies, the Amalgamated Transit Union, and private sector companies.

## NEW RESOURCES

A new **Workforce Clearinghouse**, launched in June 2024, offers industry materials, stories, and recommended practices featured in APTA's six Workforce Mini Guides

and APTA's Transit Workforce Readiness Guide. The Clearinghouse also features workforce projects from recent Leadership APTA and Emerging Leaders graduates.

**The Transit Authority, APTA's podcast**, produced three workforce-specific episodes highlighting mentoring programs and funding opportunities for workforce development.

## APTAU LEARNING

**400 educational products** were catalogued for APTA members, including recorded webinars, on-demand videos of APTA conference sessions, and computer-based training modules.





# INTERNATIONAL INITIATIVES

## Study Mission

A high-level joint APTA-FTA delegation of more than 25 public transit agency and business executives took part in a study mission to Paris and London, June 12-20, 2024.

Led by APTA Chair Michele Wong Krause, APTA President and CEO Paul Skoutelas, and FTA Acting Administrator Veronica Vanterpool, the group met with public transportation regional authorities, including Ile de France Mobilites, Régie Autonome des Transports Parisiens (RATP), and Transport for London.

Through round table discussions and site visits, participants shared ideas on key issues including streamlining project delivery, the transition to zero emissions, changing ridership trends, and innovations in operations, maintenance, safety, security, and customer service.

*APTA Study Mission  
delegation in Paris*

Transit leaders in London and Paris demonstrated an exceptional commitment to:

- **Provide top-quality customer service**, with reliability, frequency, and attractiveness at the heart of all decision-making;
- **Develop high-performing public transportation networks** that are future-proofed to changes in ridership, funding, and governance; and
- **Set ambitious goals**, with Paris aiming to double its metro network by 2030, and London committed to making 80 percent of all city travel on public transportation by 2041.







*Participants in the APTA-Japan International Transport and Tourism Institute Rail Symposium in Washington, DC*

### APTA and JITTI Rail Symposium

APTA President and CEO Paul P. Skoutelas welcomed a large group of rail transit professionals from the U.S. and Japan to the joint APTA-Japan International Transport and Tourism Institute (JITTI) Rail Symposium in Washington, DC in April 2024.

JITTI Chair and Deputy Director-General, Railway Bureau Masafumi Shukuri; Japan's Ministry of Land, Infrastructure, Transport and Tourism Masako Okuna; and Federal Railroad Administration Deputy Administrator Jennifer Mitchell participated in the event titled "Value Creation for a Sustainable Society."

Also participating were Holly Arnold, Administrator of the Maryland Transit Administration; Chris Brady, Chair of APTA's Committee on High-Speed and Intercity Passenger Rail Committee; Andy Byford, SVP for High Speed Rail Programs at Amtrak; Jennifer DeBruhl, Director of Rail Transportation at the Virginia Department of Rail and Public Transportation; Chad Edison, Chief Deputy Secretary of Rail and Transit at the California State Transportation Agency; and Catherine Rinaldi, President of MTA Metro-North Railroad.



*APTA Study Mission delegation in London*













Rail Safety Award and Rail Emergency Management Award Gold Winner: MTA Metro-North Railroad. From left: Justin Vonashek, executive vice president/COO; Catherine Rinaldi, president



Rail Safety Award Gold Winner: WMATA. From left: Brian Dwyer, COO; Jason Snyder, director of safety policy and promotion

## CELEBRATING EXCELLENCE 2024 APTA AWARDS & HONORS

### ORGANIZATION AWARDS

#### Outstanding Public Transportation System

**Birmingham Jefferson County Transit Authority,**  
Birmingham, AL

*3 million or fewer annual passenger trips*

**SamTrans,** San Carlos, CA

*More than 3 million but fewer than 15 million annual passenger trips*

**Santa Clara Valley Transportation Authority,**  
San Jose, CA

*More than 15 million but fewer than 50 million annual passenger trips*

**Metropolitan Atlanta Rapid Transit Authority,**  
Atlanta, GA

*50 million or more annual passenger trips*

#### Excellence In Inclusive Collaboration Award

**Pinellas Suncoast Transit Authority,** St. Petersburg, FL;  
H.W. Lochner and Jones Worley

### INNOVATION AWARDS

**Calgary Transit,** Calgary, AB, Canada

Operator Zone uses an easily accessible QR code system embedded across all buses, trains, and shuttles to help front-line workers more effectively and efficiently address a range of operational, maintenance, and safety issues in real time.

**Montgomery County (MD) Ride On,** Rockville, MD

Brookville Smart Energy Bus depot, the nation's largest solar-powered EV bus charging microgrid project, advances the County's climate goal of achieving net zero carbon emissions by 2035 while increasing sustainability, reliability, and resiliency.

**Regional Transportation Commission (RTC)  
of Southern Nevada,** Las Vegas, NV

RTC has enhanced safety with wide-scale deployment of two programs: ZeroEyes, an AI software that detects firearms and notifies security; and Nano, a GPS-based panic button used by fixed-route operators for off-the-bus emergencies.

**TriMet,** Portland, OR

The Instacart Program reduces paratransit costs and improves the customer experience by leveraging the extensive Instacart™ network to reallocate resources more effectively and deliver groceries and other essentials to riders' homes.

# INDIVIDUAL AWARDS

## Distinguished Service Award

**Shannon G. Hardin**, President, Columbus City Council, Columbus, OH

## Outstanding Chief Executive Officer

**Dawn Distler**, Metro Regional Transit Authority, Akron, OH

## Outstanding Public Transportation Board Member

**Arezou “Ari” Jolly**, Jacksonville Transportation Authority, Jacksonville, FL

## Outstanding Public Transportation Business Member

**Evalynn “Eve” Williams**, President and CEO, Dikita Enterprises, Inc., Dallas, TX

# RAIL SAFETY, SECURITY & EMERGENCY MANAGEMENT

## Rail Safety Award

### Gold Winners

**MTA Metro-North Railroad**, New York, NY  
*Commuter/Intercity Rail*

**Washington Metropolitan Area Transit Authority (WMATA)**, Washington, DC  
*Heavy Rail*

**MTA Long Island Rail Road (LIRR)**, New York, NY  
*Commuter/Intercity Rail*

**Southern California Regional Rail Authority (SCRRA)**, Los Angeles, CA  
*Commuter/Intercity Rail*

## Rail Security Award

### Gold Winners

**Southeastern Pennsylvania Transportation Authority (SEPTA)**, Philadelphia, PA  
*Heavy Rail*

**Tri-County Metropolitan Transportation District of Oregon (TriMet)**, Portland, OR  
*Light Rail/Streetcar*

### Certificate of Merit Winner

**MTA New York City Transit**, New York, NY  
*Heavy Rail*

**Southern California Regional Rail Authority (SCRRA)**, Los Angeles, CA  
*Commuter/Intercity Rail*

## Rail Emergency Management

### Gold Winners

**Metropolitan Atlanta Rapid Transit Authority (MARTA)**, Atlanta, GA  
*Heavy Rail*

**MTA Metro-North Railroad**, New York, NY  
*Commuter/Intercity Rail*

### Certificate of Merit Winner

**Southern California Regional Rail Authority (SCRRA)**, Los Angeles, CA  
*Commuter/Intercity Rail*



Rail Security Award Gold Winner: SEPTA. From left: Scott Sauer, COO; Leslie Richards, general manager and CEO; Chuck Lawson, chief of police





Rail Security Award Gold Winner: TriMet. From left: Sam Desue Jr., general manager; Bonnie Todd, chief operating officer; Andrew Wilson, COO; Patrick Williams, security director



Rail Emergency Management Award Gold Winner: MARTA. From left: Scott Kreher AGM/chief of police; Major Chablis Salters; Sgt. Orane Phillips

## BUS SAFETY, SECURITY & EMERGENCY MANAGEMENT

### Bus Safety Award

#### Gold Winners

**Clark County Public Transportation Benefit Area Authority (C-TRAN)**, Vancouver, WA

*More than three million and fewer than 15 million passenger trips annually*

**Metropolitan Atlanta Rapid Transit Authority (MARTA)**, Atlanta, GA

*More than 15 million and fewer than 50 million passenger trips annually*

### Bus Security Award

#### Gold Winners

**Capital Metropolitan Transportation Authority (CapMetro)**, Austin, TX

*More than 15 million and fewer than 50 million passenger trips annually*

**Corpus Christi Regional Transportation Authority (CCRTA)**, Corpus Christi, TX

*More than three million and fewer than 15 million passenger trips annually*

#### Certificate of Merit Winner

**Indianapolis Public Transportation Corporation (IndyGo)**, Indianapolis, IN

*More than 3 million but fewer than 15 million annual passenger trips*

### Bus Emergency Management Award

#### Gold Winner

**Corpus Christi Regional Transportation Authority (CCRTA)**, Corpus Christi, TX

*More than three million and fewer than 15 million passenger trips annually*

## 2024 INTERNATIONAL BUS ROADEO

#### Grand Champion

**Intercity Transit**, Olympia, WA

#### 1st Runner Up

**Central Ohio Transit Authority**, Columbus, OH

#### 2nd Runner Up

**Los Angeles County Metropolitan Transit Authority**, Los Angeles, CA

Bus Operator Winners

1st Place

Robert Wood, Intercity Transit, Olympia, WA

2nd Place

Matt Chomjac, Community Transit, Everett, WA

3rd Place

Gabriel Beliz, Ben Franklin Transit, Kennewick, WA

Maintenance Team Winners

1st Place

Los Angeles County Metropolitan Transit Authority,  
Los Angeles, CA

2nd Place

AC Transit, Oakland, CA

3rd Place

Massachusetts Bay Transportation Authority, Boston, MA

Special thanks to APTA’s business members  
who sponsored individual maintenance competitions  
and made the Bus Rodeo possible:

Allison, Cummins, Custom Training Aids,  
Device Magic, Gillig, New Flyer/MCI, Thermo King,  
USSC, Voith, and Wabtec.

ADWHEEL 2024 GRAND  
AWARD WINNERS

Best Marketing and Communications  
on Workforce Development

KC Streetcar Authority, Kansas City, MO  
“Next Stop: Love What You Do” - Employee Recruitment  
Social Media Campaign  
Fewer than 3 million annual passenger trips



Bus Safety Award Gold Winner: C-TRAN.  
Scott Deutsch, director of safety and risk



Bus Safety Award Gold Winner: MARTA.  
Ralph McKinney, chief of safety and quality assurance



Bus Security Award and Bus Emergency Management Award Gold Winner: Corpus Christi RTA (CCRT).  
From left: Miguel Rendon, deputy CEO; Armando Gonzalez, CCRT board members; Derrick Majchszak, CEO

Lane Transit District, Eugene-Springfield, OR  
Comprehensive Multimedia Recruitment Campaign  
More than 3 million but fewer than 15 million annual passenger trips

AC Transit, Oakland, CA  
“Spring Into Your New Career” - Hiring Event  
More than 15 million but fewer than 50 million annual passenger trips

Toronto Transit Commission, Toronto, ON  
“Be Essential” - Comprehensive Recruitment & Retention Campaign  
More than 50 million annual passenger trips

California High-Speed Rail Authority, Sacramento, CA  
“I Will Ride” - Long-Term Transit Awareness Program for Students  
Business Member



**Best Marketing and Communications  
to Increase Ridership or Sales**

**Minnesota Valley Transit Authority**, Burnsville, MN  
“HUZZAH!” - Campaign to Reduce Traffic Congestion  
*Fewer than 3 million annual passenger trips*

**Metrolink**, Los Angeles, CA  
Student Adventure Pass Campaign  
*More than 3 million but fewer than 15 million annual  
passenger trips*

**Valley Metro**, Phoenix, AZ  
Super Bowl Campaign  
*More than 15 million but fewer than 50 million annual  
passenger trips*

**Los Angeles Metro**, Los Angeles, CA  
Taylor Swift Eras Tour Special Service Campaign  
*More than 50 million annual passenger trips*

**RideCo**, Los Angeles, CA  
“Milpitas SMART: The Smart Way to Travel Around Town”  
Campaign  
*Business Member*

**APTA’s Meetings Director Honored**



**Marcus Eng, APTA’s Director of Meeting Operations and Technology**, was honored this year by the Professional Convention Management Association (PCMA) Foundation with its highest tribute, the 2024 Visionary Award for Outstanding Service.

With chapters throughout North America, Europe, Asia, the Middle East, and Australasia, PCMA is the world’s largest organization for professional event strategists who plan and manage business meetings, conferences, and conventions.

The PCMA Foundation recognizes 21 Professional Excellence Finalists across seven categories for their contributions to the organizations they represent and for their impact on the professional development of others in the profession.



*Bus Security Award Gold Winner: CapMetro. From left: Sharmila Mukherjee, executive vice president and chief strategic planning and development officer; Holly Winge, community intervention specialist*

**Best Marketing and Communications  
Educational Initiative**

**Rio Metro Regional Transit District**, Albuquerque, NM  
Rail Safety PSA  
*Fewer than 3 million annual passenger trips*

**Greater Dayton Regional Transit Authority**, Dayton, OH  
“Caring for Our Community” Campaign  
*More than 3 million but fewer than 15 million annual  
passenger trips*

**Milwaukee County Transit System**, Milwaukee, WI  
“Save The Bus” Campaign to Avert the Fiscal Cliff  
*More than 15 million but fewer than 50 million annual  
passenger trips*

**Calgary Transit**, Calgary, AB  
Transit Trailblazers Scavenger Hunt  
*More than 50 million annual passenger trips*

**Q'Straint/Sure-Lok**, Oakland Park, FL  
“Put a Q in It” Campaign  
*Business Member*

# 2024 APTA HALL OF FAME INDUCTEES



## Carolyn Flowers

**After gaining experience in the private sector, Carolyn Flowers began her public transportation career at LA Metro, where she held leadership positions in finance and operations for almost 20 years.** Next, she became the first woman to serve as Chief Executive Officer for the Charlotte Area Transit System.

During the Obama Administration, she was appointed to positions at the Federal Transit Administration, including as Acting Administrator. Following her government service, she led AECOM's business development and strategy for public transit, and later became a partner at InfraStrategies LLC.

Carolyn is the recipient of numerous awards, including the Tom Bradley Alumnus of the Year Award by the UCLA Black Alumni Association; Woman of the Year by the Los Angeles Chapter of the Women's Transportation Seminar (WTS); National Women's History Month Award by the Black Business Association of Los Angeles; and the Friends of Eno Award by the Eno Center for Transportation.

A graduate of the APTA Leadership and Eno Executive Leadership programs, Carolyn has served on several boards, among them APTA; WTS International; and the Eno Center.



## Hugh A. Mose

**Hugh's passion for public transportation began in graduate school 50 years ago, when he was hired to manage the city-run transit system in Iowa City, Iowa.**

Later, he served as Assistant Transit Director for Fresno, California, and eventually pursued a new leadership opportunity as head of Intercity Transit in Olympia, Washington.

Hugh found his true home at the Centre Area Transportation Authority (CATA) in State College, Pennsylvania, where he served as General Manager for nearly 20 years. During this time, CATA became the first East Coast transit system to have a 100 percent natural gas-powered bus fleet. He also implemented a first-mile/last-mile service, developed an apartment-based bus pass program that attracted thousands of new riders, and built relationships with Penn State that led to CATA being invited to manage most of the University's transit operations.

Throughout his career, including his work with APTA and on the Board of the American Public Transportation Foundation, Hugh has been a pacesetter, innovator, and industry trailblazer, advocating for his community, public transportation, and the next generation of transit leaders.



## Michael Schneider

**During a career that spanned 50 years, Michael Schneider has held leadership roles at prominent engineering and management firms, overseeing some of the world's most important transportation and infrastructure megaprojects.**

Mike is the co-founder and Managing Partner of InfraStrategies LLC, a global consultancy that provides strategic advice, program management, and project advocacy to public and private sector organizations.

Prior to establishing InfraStrategies, he created and led HDR, Inc.'s global strategic consulting practice, and he founded and served as Chair and CEO of InfraConsult LLC, a firm that specialized in project development and public-private partnerships.

At Parsons Brinckerhoff (now WSP), where he spent 30 years, Mike oversaw the transportation business group, founded and chaired the strategic advisory practice, and served on the company's Board.

Mike has been an active participant and leader in numerous professional organizations, including as a member of APTA's Board of Directors, as the founding chair of APTA's Committee on Public-Private Partnerships, and as the first man elected to the International Board of Directors of the Women's Transportation Seminar (WTS).



# LEADERSHIP

## APTA OFFICERS

**Michele Wong Krause**  
APTA Chair

Former Board Chair, Dallas Area  
Rapid Transit (DART)  
Dallas, TX



**MJ Maynard**  
Vice Chair

CEO, Regional Transportation  
Commission of Southern  
Nevada (RTC)  
Las Vegas, NV



**Jeffrey Wharton**  
Secretary / Treasurer

Director, Contracts &  
Technical Services,  
SYSTRA Consulting, Inc.  
Goldsboro, NC



**Dorval R. Carter Jr.**  
Immediate Past Chair

President, Chicago  
Transit Authority  
Chicago, IL



## PRESIDENT AND CEO



**Paul P. Skoutelas**  
APTA President and CEO

Washington, DC

## EXECUTIVE COMMITTEE



**Jose R. Bustamante**  
At-Large Member  
Washington, DC



**Francis (Buddy) Coleman**  
At-Large Business  
Member  
Woodbury, NY



**James M. Derwinski**  
Commuter Rail CEOs  
Committee  
Chicago, IL



**Charles DiMaggio**  
Business Member  
Board of Governors  
New York, NY



**Dawn Distler**  
Mid-Size Operations  
Committee  
Akron, OH



**Denise A. Figueroa**  
At-Large Transit  
Board Member  
Albany, NY



**Sharon Fleming**  
Canadian System  
Members  
Calgary, AB, Canada



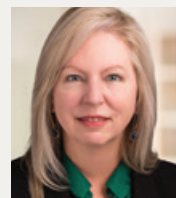
**Jannet Walker-Ford**  
Top 10 Business  
Member  
Jacksonville, FL



**Gary S. Giovanetti**  
At-Large Transit  
Board Member  
Stockton, CA



**Carolyn M. Gonot**  
Rail Transit CEOs  
Committee  
San Jose, CA



**Beth Holbrook**  
At-Large Member  
Salt Lake City, UT



**Bacarra Mauldin**  
At-Large Member  
Memphis, TN



**Allan Pollock**  
Small Operations  
Committee  
Salem, OR



**Naomi Renek**  
Top 10 Transit  
Systems  
New York, NY



**Leslie S. Richards**  
Legacy Systems  
Philadelphia, PA



**Erin Rogers**  
Bus & Paratransit  
CEOs Committee  
San Bernardino, CA



**Rita A. Scott**  
At-Large Transit  
Board Member  
Atlanta, GA



**Kimberly Slaughter**  
At-Large  
Business Member  
Pearland, TX



**Doug Tisdale**  
Transit Board  
Members Committee  
Denver, CO



**Matthew O. Tucker**  
Legislative  
Committee  
Oceanside, CA



**Evalynn "Eve" Williams**  
At-Large Business Member  
Dallas, TX

*Officers, Executive Committee members,  
and Board members as of June 30, 2024*



# APTA BOARD OF DIRECTORS

**Chris Alfano**  
Philadelphia, PA

**Michael A. Allegra**  
Salt Lake City, UT

**Holly T. Arnold**  
Baltimore, MD

**Jameson T. Auten**  
Kansas City, MO

**Debra R. Avila**  
Los Angeles, CA

**Doran J. Barnes**  
West Covina, CA

**Ronald L. Barnes**  
Baltimore, MD

**John P. Bartosiewicz**  
Fort Worth, TX

**Glen Becerra**  
Los Angeles, CA

**Virginia Borkoski**  
New York, NY

**Christopher P. Boylan**  
New York, NY

**Chris Brady**  
Washington, DC

**Rex Brejnik**  
Los Angeles, CA

**Carrie Butler**  
Louisville, KY

**Alva Carrasco**  
Los Angeles, CA

**Mattie P. Carter**  
Memphis, TN

**Flora M. Castillo**  
Ventnor, NJ

**Peter M. Cipolla**  
Parker, CO

**Randy S. Clarke**  
Washington, DC

**Eulois Cleckley**  
Miami, FL

**Alexander D. Clifford**  
Santa Cruz, CA

**Kevin S. Corbett**  
Newark, NJ

**Neil R. Crosier**  
Seattle, WA

**Richard A. Davey Jr.**  
New York, NY

**LaShanda Dawkins**  
Atlanta, GA

**Clarelle DeGraffe**  
Jersey City, NJ

**Shirley A. DeLibero**  
Milton, MA

**Samuel M. Desue Jr.**  
Portland, OR

**Rod Diridon Sr.**  
Sacramento, CA

**Crissy Ditmore**  
San Francisco, CA

**Shawn M. Donaghy**  
Oceanside, CA

**Phillip Eng**  
Boston, MA

**William F. Fay Jr.**  
Livermore, CA

**Nuria I. Fernandez**  
Alexandria, VA

**John C. Fink III**  
Pittsburgh, PA

**Bernard J. Ford**  
Chicago, IL

**Nathaniel P. Ford Sr.**  
Jacksonville, FL

**Gerald C. Francis**  
Boston, MA

**Rebecca Frankhouser**  
Seattle, WA

**Carmen R. Garcia**  
Dallas, TX

**Jeffrey Gonneville**  
Boston, MA

**James H. Graebner**  
Denver, CO

**Beverly D. Greene**  
Oakland, CA

**Collie Greenwood**  
Atlanta, GA

**Semia Hackett**  
Largo, MD

**Michael Heidkamp**  
Pittsburgh, PA

**Kammy Horne**  
San Antonio, TX

**Michael Hursh**  
Oakland, CA

**Krish Inbarajan**  
Memphis, TN

**Laurence W. Jackson**  
Long Beach, CA

**Thomas J. Jasien**  
Houston, TX

**Debra A. Johnson**  
Denver, CO

**Eric Kaled**  
Elk Grove Village, IL

**Katharine Kelleman**  
Pittsburgh, PA

**Susannah Kerr**  
Arlington, VA

**Julie B. Kirschbaum**  
San Francisco, CA

**Christos Kritsidimas**  
Plattsburgh, NY

**Celia Kupersmith**  
Reno, NV

**Richard A. Kwasneski**  
Arlington Heights, IL

**Nadine Lee**  
Dallas, TX

**Justin D. Leighton**  
Olympia, WA

**Sally Librera**  
New York, NY

**Benjamin T. Limmer**  
Newington, CT

**Salvador Llamas**  
Oakland, CA

**Reba Malone**  
San Antonio, TX

**Jack Martinson**  
New York, NY

**Laura Mason**  
Washington, DC

**Valarie J. McCall**  
Cleveland, OH

**Heather McKillop**  
Petaluma, CA

**Jennifer McNeill**  
St. Cloud, MN

**Brad Miller**  
St. Petersburg, FL

**J. Roger Morton**  
Honolulu, HI

**William R. Moseley**  
Jacksonville, FL

**Lawrence J. Murphy**  
Wethersfield, CT

**Jeffrey A. Nelson**  
Moline, IL

**Raquel Olivier**  
Dallas, TX

**Karen Philbrick**  
San Jose, CA

**Brandon Policicchio**  
Dayton, OH

**Robert M. Powers**  
Oakland, CA

**Kevin B. Quinn Jr.**  
New Westminster, BC

**Leanne P. Redden**  
Chicago, IL

**Eric Reese**  
Tempe, AZ

**Charles Reeves Jr.**  
Pittsburgh, PA

**Catherine A. Rinaldi**  
New York, NY

**Peter M. Rogoff**  
Seattle, WA

**Gary Rosenfeld**  
Memphis, TN

**Scott A. Sauer**  
Philadelphia, PA

**Michael J. Scanlon**  
Brentwood, CA

**Beverly A. Scott**  
Albany, CA

**Kelli Shields**  
Fort Worth, TX

**Howard Silver**  
Bakersfield, CA

**Richard J. Simonetta**  
Winter Haven, FL

**Lauren Skiver**  
Thousand Palms, CA

**Theodore Smith**  
Birmingham, AL

**Manjit Kaur Sooch**  
Oakland, CA

**David M. Stackrow Sr.**  
Albany, NY

**Mandee M. Steele**  
Lombard, IL

**Robin Stimson**  
Sacramento, CA

**Gary C. Thomas**  
Dallas, TX

**Ronald J. Tobar**  
Charlotte, NC

**Michael S. Townes**  
Las Vegas, NV

**Janet R. Gonzalez Tudor**  
Chicago, IL

**Peter Varga**  
Belmont, MI

**Phillip A. Washington**  
Denver, CO

**Frank White III**  
Kansas City, MO

**Julie A. White**  
Raleigh, NC

**Leslie R. White**  
Scotts Valley, CA

**Richard A. White**  
Vienna, VA

**Kimberly J. Williams**  
Houston, TX

**Joel Young**  
Oakland, CA

SENIOR STAFF LEADERSHIP TEAM

**David J. Carol**  
Chief Operating Officer  
and Vice President,  
Technical Services  
and Innovation

**Christiana Beckwith  
Cameron**  
Chief Financial Officer

**Thomas “T.J.” Doyle**  
Vice President,  
Communications  
and Marketing

**Carita Ducre**  
Vice President,  
Workforce Development  
and Educational

**Linda C. Ford**  
General Counsel

**Christina Garneski**  
Vice President,  
Meetings and  
Membership Services

**Art Guzzetti**  
Vice President,  
Mobility Initiatives  
and Public Policy

**Kym L. Hill**  
Vice President,  
Executive Office and  
Corporate Secretary

**Shelley Taggart Kee**  
Vice President,  
Human Resources  
and Administration

**Ward W. McCarragher**  
Vice President,  
Government Affairs  
and Advocacy

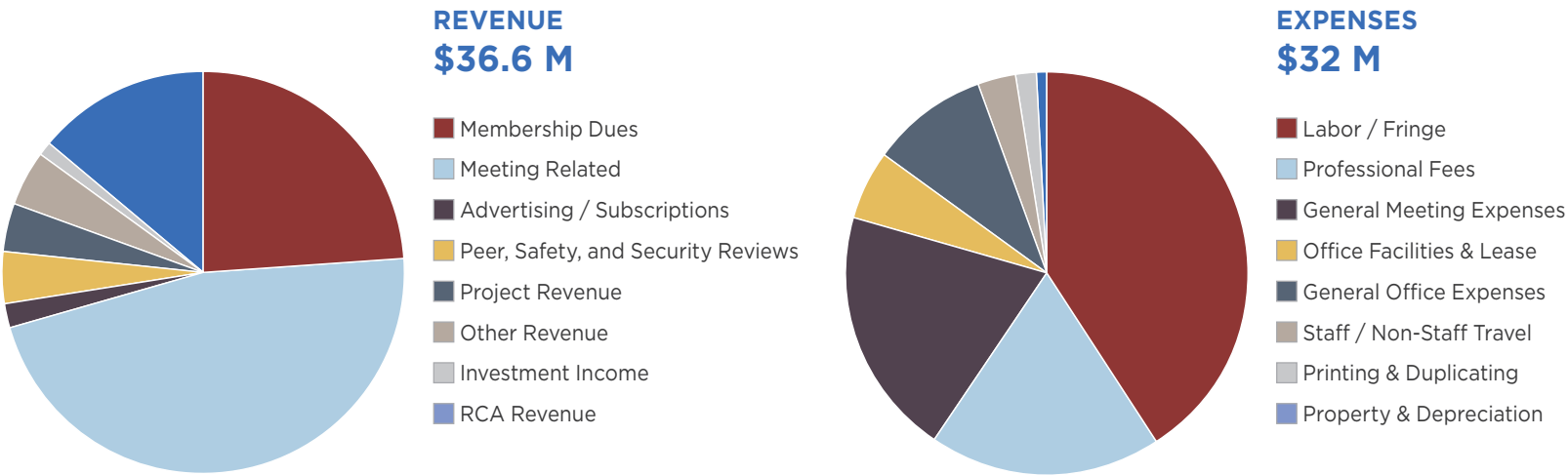
**Petra Mollet**  
Vice President,  
Strategic and  
International Programs



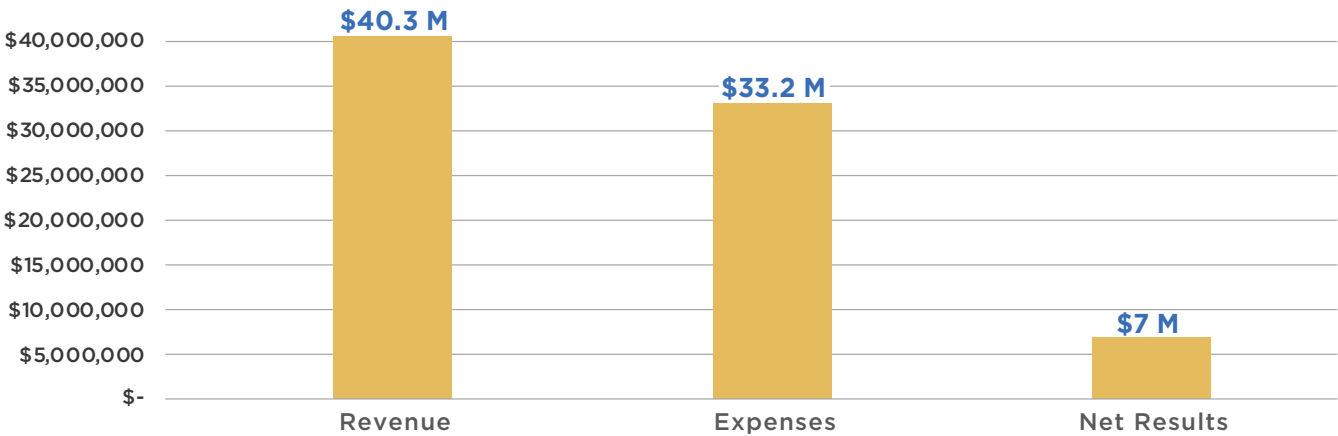
# FINANCIAL STABILITY

**Sound business practices and our commitment** to the stewardship of member resources are the foundational principles driving APTA's outstanding financial results. APTA's strong financial performance in FY 2024 will help ensure continued stability in the year ahead.

## FY 2024 BUDGET \*



## FY 2024 YEAR-END REVENUE OVER EXPENSES \*



\* Fiscal Year 2024 data shown are provisional, unaudited results.



The **American Public Transportation Association (APTA)** is the only non-profit association in North America that represents all modes of public transportation, including bus, paratransit, light rail, commuter rail, heavy rail, intercity and high-speed passenger rail, and waterborne services.

APTA's membership is broad and diverse. Our member organizations directly employ 430,000 people and support millions of private-sector jobs throughout the \$79 billion a year public transit and passenger rail industry — from planning, design, finance, construction, and maintenance of vehicles and infrastructure to research, training, and education.

In addition to public transit agencies, transit agency boards, and transit-related businesses, our members include other types of service providers such as ridesharing, bicycle and scooter-sharing companies, information technology and data network firms, academic and research institutions, transit associations, and state departments of transportation.



