LA County Metro’s Homeless Action Plan

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LA County Homeless

PEOPLE EXPERIENCING HOMELESSNESS

City of Los Angeles: 31,516 (5% Decrease)

County of Los Angeles: 53,195 (3% Decrease)

2018 HOMELESS COUNT RESULTS

The LA CoC total number was 50,385, a 4% decrease from 2017. The LA CoC is Los Angeles County excluding Glendale, Pasadena, & Long Beach CoCs.

*LAHSA 2018 vs. 2017 figures

Metro
Taking Shelter on Night Owl Bus Service
Bus Shelters Converted into Living Spaces
Encampments Adjacent to Bus Stops
Encampments Limiting Passenger Access
Homeless Action Plan

- Research
- Education
- Coordination
- Outreach

- Enhanced ridership experience
- Improved public safety for all passengers
- Coordinated and responsive homeless outreach and engagement
Homeless Outreach Components

- Collaboration With Department of Mental Health
- 40 Metro Outreach Personnel
- 40 (part-time) LA County Outreach Personnel
- 22 Law Enforcement Officers

Metro’s Homeless Outreach
Systemwide Approach

✓ Metro funds 40 social workers and 22 law enforcement officers specifically to address homelessness
✓ We are forming strong partnerships with City and County agencies, local social service providers, and non-profits.
✓ We cannot police our way out of this…. Outreach effort launched in May 2017
✓ We must remain focused on our patrons and their ridership experience
Ongoing Consultant Engagement

✓ Homeless Outreach Strategy
✓ Mental Health Outreach Strategy
✓ Coordinating with law enforcement
✓ Wrap Around Services & Case Management
✓ Public/Private Partnerships
✓ Communicating Metro’s Plan to Address Homelessness
✓ Addressing Encampments
✓ Faith Based Partnerships
## Outreach Results

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>March 2019 Number Served</th>
<th>Project Year to Date Number Served May 2017 through March 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contacts with unduplicated individuals</td>
<td>220</td>
<td>4,798</td>
</tr>
<tr>
<td>Unduplicated individuals engaged</td>
<td>57</td>
<td>2,658</td>
</tr>
<tr>
<td>Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)</td>
<td>111</td>
<td>1,942</td>
</tr>
<tr>
<td>Unduplicated individuals engaged who are successfully linked to an interim housing resource</td>
<td>47</td>
<td>742</td>
</tr>
<tr>
<td>Unduplicated individuals engaged who are linked to permanent housing resource</td>
<td>4</td>
<td>307</td>
</tr>
<tr>
<td>Unduplicated individuals engaged who are permanently housed</td>
<td>5</td>
<td>88</td>
</tr>
</tbody>
</table>
We Have To Approach This With Sensitivity and Respect