Coronavirus (COVID-19):
Resources for Public Transportation Agencies

According to the Centers for Disease Control and Prevention (CDC), the Coronavirus (COVID-19) has the likely potential to spread in the United States.

APTA has developed a standard of practice: Developing a Contagious Virus Response Plan (APTA SS-S-SEM-005-09). Please refer to this document to develop and implement your preparedness and response plan.

Important Steps

There are steps that public transportation agencies can take to minimize the risk to employees, riders, and the general public. Each agency is encouraged to scale these actions for their system. Specific steps include:

- Update your agency’s emergency preparedness plan to include pandemic preparedness and response plans. Review the plan and conduct employee training.
- Update your agency’s Standard Operation Procedures for cleaning and disinfecting bus and rail cars and stations and facilities;
- Educate and train employees about proper hand hygiene, cough etiquette, and social distancing techniques;
- Develop work practices and controls to provide additional protection to employees and customers, such as the proper selection, use and disposal of personal protective equipment;
• Coordinate with your local governmental jurisdiction on their emergency preparedness plans.
• Provide information to customers and through your media platforms on the steps you are taking to minimize the risk to riders.

Resources for Public Transit

• TRB National Cooperative Highway Research Program Guide for Public Transportation Pandemic Planning and Response
• TCRP Public Transit Emergency Preparedness Against Ebola and Other Infectious Diseases: Legal Issues
• Occupational Safety and Health Administration 2019 Novel Coronavirus Guidance
• CDC National Pandemic Strategy
• National Transit Safety Research and Assistance Center Epidemics and Pandemic Information

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