## **UP Express:**

# **UP Express from Toronto Pearson Airport to the Sheraton Centre Toronto Hotel – 123 Queen Street West**

- Board the Union Pearson (UP) Express Train travelling to Union Station, at Union Station follow the signs to TTC
- Transfer to the TTC Subway Line 1 via University line to Osgoode Station, exit Osgoode
  Station via Four Seasons Centre, to street level (elevator available) and walk east on
  Queen Street 1.5 blocks to the Sheraton Centre Hotel (remain on the south side of
  Queen Street)

#### From 123 Queen Street West Sheraton Centre Hotel to Toronto Pearson International Airport

- Walk west on Queen Street into Osgoode Station, board the subway southbound and exit at Union Station
- Elevator access is at the southeast corner of Queen Street and University Avenue
- At Union Station follow the signs to the UP Express trains
- Board the UP Express to Toronto Pearson International Airport

## **Fares/Schedule Information:**

- Service on the Union Pearson (UP) train is every 15 minutes from the airport to Union Station (subject to change)
- The first UP Express train departs Pearson International Airport at approximately 5:27 a.m., the last train is at 12:57 a.m.
- Cost one way on UP Express is \$12.35 per person (subject to change)
- Cost to travel on the TTC is \$3.25 one way (subject to change)
- Location of the UP train at the airport Terminal 1 adjacent to the Link Train service
- The Pearson Station service counter for UP Express is in the International Arrivals Hall of Terminal 1
- Service counter hours for UP Express at Terminal 1 is 10 a.m. until 2 p.m. and at Terminal 3, from 10 a.m. 2 p.m., Monday to Sunday
- The UP Express Mobile App is available for iPhones, Android and Windows

## **UP Express Guest Service Information:**

- UP Express Customer Service Teams are available:
  - Monday to Friday 7 a.m.-11 p.m.
  - Weekend and Holidays 8 a.m. to 9 p.m.

#### **Contact Information:**

- 1-844-438-6687 or 416-869-3300 (local number)
- TTY 1-800-387-3652 (teletypewriters only)

## **Transit Information**

o https://www.upexpress.com/

## **TTC Information:**

- The first train northbound via the University line is at 6:03 a.m. Monday to Friday, Saturday 6:09 a.m., Sunday 8:06 a.m.
- The last train northbound via the University line Monday to Friday is at 1:51 a.m., Saturday 1:48 a.m., Sunday 1:48 a.m.

#### Bus stops at Pearson Airport are located at:

- Terminal 1 (ground level, second curb, column R4) and
- Terminal 3 (arrivals level, third curb, column C8—C12)

## Pearson Airport to Sheraton Centre Hotel, 123 Queen Street West via 192 Airport Express:

- Board 192 Airport Express south to Kipling Station
- Transfer to Line 2 (subway), eastbound to St. George Station
- At St George Station, transfer to Line 1 (subway), southbound to Osgoode Station
- Exit Osgoode Station via Four Seasons Centre to street (elevator available at this exit)
- Walk east 1.5 blocks on the south side of Queen Street to the Sheraton Centre
- Travel time from Pearson Airport to the Sheraton Centre Hotel approximately 1 hour,
   5 minutes

#### Sheraton Centre Hotel, 123 Queen Street West to Pearson Airport via 192 Airport Express:

- Walk west 1.5 blocks on Queen Street to University Avenue—Osgoode Station
- Board the Line 1 (subway), northbound to St George Station
- Transfer to Line 2 (subway), westbound to Kipling Station
- At Kipling Station board 192 Airport Express to Pearson Airport
- Travel time using the 192 Airport Express is approximately 1 hour 5 minutes

## Elevators are located at the following stations:

- Kipling
- St George
- Osgoode
- Lawrence West

#### Contact information:

- Daily except statutory holiday from 8 a.m. to 6 p.m. by calling 416-393-4636 or 1-877-.642-9882
- Elevator Status Updates 416-539-5438
- http://www.ttc.ca/

## **Transit Information**