

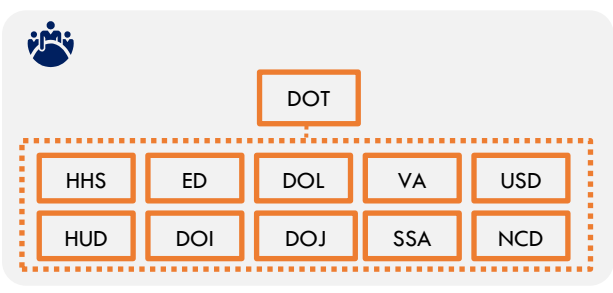


Coordinating Council on Access and Mobility (CCAM) Strategic Plan Development: Listening Session at APTA Mobility 2022

What: Provide input on the development of the 2023 – 2026 CCAM Strategic Plan.
When: Sunday, May 1, 2022 from 1:00 – 2:30 pm ET in the Fairfield Room at Hyatt Regency Columbus (350 North High Street).

What is the Coordinating Council on Access and Mobility (CCAM)? An interagency partnership established in 2004 by Executive Order 13330 to coordinate the efforts of 11 Federal agencies that can fund human service transportation for people with disabilities, older adults, and individuals of low income.

Which Federal agencies comprise the CCAM?



The Federal Transit Administration (FTA) leads the Council on behalf of the Secretary of Transportation, in coordination with 10 other members: the Departments of Health and Human Services (HHS), Education (ED), Labor (DOL), Veterans Affairs (VA), Agriculture (USDA), Housing and Urban Affairs (HUD), Interior (DOI), Justice (DOJ), Social Security Administration (SSA), and National Council on Disability (NCD).

What is the goal of the listening session? For transportation stakeholders to provide their perspective and input on the draft 2023 – 2026 CCAM Strategic Plan components, and share transportation access barriers, needs, and goals.

What is the 2023 – 2026 CCAM Strategic Plan? The CCAM's documented strategic goals, objectives, and activities the Council will undertake collaboratively within a four-year timespan. Representatives from the CCAM partner agencies participated in a series of working sessions to develop the draft strategic plan components (Mission, Vision, Goals, Objectives, and Activities) below.

What are the draft goals, objectives, and activities outlined in the CCAM Strategic Plan? The following have been developed during working sessions with CCAM partner agencies. Your feedback from the listening session will be incorporated into the final CCAM Strategic Plan.

Mission Statement	
Through Federal agency collaboration, the Coordinating Council on Access and Mobility (CCAM) issues community-informed policy recommendations and implements activities to increase transportation access, particularly for historically underserved communities.	
Vision Statement	
Equitable transportation access for all	
Goals	
<ol style="list-style-type: none"> 1. Expand safe community-wide access to transportation networks for all, particularly underserved communities 	<ol style="list-style-type: none"> 2. Improve the usability of coordinated transportation networks for all, particularly underserved communities
Objectives	
<ol style="list-style-type: none"> 1.1 Increase awareness of current transportation and mobility options 1.2 Improve and expand current services offered, particularly for rural and Tribal areas 	<ol style="list-style-type: none"> 2.1 Reduce transportation-related redundancies 2.2 Review, update, and create relevant policies that facilitate coordinated and efficient transportation 2.3 Strengthen interagency coordination

What is my role in the listening session and how do I prepare? Provide expertise and input on behalf of your organization and constituents. Please reference the “Question Guide” below for the types of topics that will be discussed during the listening session.

Feedback or questions? Please send all questions, comments, and feedback to CCAM@dot.gov.



Coordinating Council on Access and Mobility (CCAM) Strategic Plan Development: Listening Session Question Guide

During the listening session we will elaborate on the topics below. The National Center for Mobility Management (NCMM) will moderate an open discussion, as well as capture feedback to be shared with the CCAM. Your input will help tailor the 2023 –2026 CCAM Strategic Plan to better support your agency and riders.

1. What transportation-related barriers or challenges is your agency experiencing in the field?

- What transportation-related barriers or challenges are being experienced by human service agencies and/or the people they serve?
- What transportation-related barriers or challenges has your agency experienced and how do they impact your riders?
- Do you have data (anecdotal or statistical) on how many of your riders are going to human service agencies? If so, can you share any stories?
- Do you currently have arrangements—formal or otherwise—with human service agencies? Do you have examples of when you tried to collaborate to give rides but encountered an obstacle?
- What barriers in transportation coordination should the CCAM address?
- Please consider each draft activity's importance to your agency and riders, based on the impact of the CCAM accomplishing it:

Goal 1. Expand safe community-wide access to transportation networks for all, particularly underserved communities

Objective 1.1 Increase awareness of current transportation and mobility options

Activity 1.1.1 Conduct joint education/outreach campaigns to inform the public about the availability of transportation and mobility options

Activity 1.1.2 Promote available funding (i.e., [Formula Grants for Rural Areas - Section 5311](#)) and provide technical assistance to improve access to transportation in rural and Tribal areas

Activity 1.1.3 Establish best practices for public involvement in human services transportation coordination and promote replication

Activity 1.1.4 Build Assistive Technology (AT) into mobility management education, skills, and knowledge to increase AT awareness and usage

Activity 1.1.5 Develop and establish a resource center for finding rides/routes to support mobility for older adults, people with disabilities, and individuals of low income

Objective 1.2 Improve and expand current services offered, particularly for rural and Tribal areas

Activity 1.2.1 Improve safe access to transportation stops for walking, biking, and other modes of active transportation (i.e., leveraging [Complete Streets](#))

Activity 1.2.2 Increase independence and improve safe access to active transportation services, particularly for older adults and people with disabilities

Activity 1.2.3 Explore alternative ways to expand access to services by bringing services online, bringing services directly to individuals, or expanding hours of operation

Activity 1.2.4 Develop and implement inclusive and connective First Mile/Last Mile (FMLM) solutions that include a broad range of public transit service options (bus, train, ferry, etc.) and non-public transportation options (e.g., taxis, ride-sharing), with active transportation options (walking, biking, rolling, etc.)



Goal 2. Improve the usability of coordinated transportation networks for all, particularly underserved communities

Objective 2.1 Reduce transportation-related redundancies

Activity 2.1.1 Reduce single-use transportation options coordinated and funded by individual agencies supporting the same individuals (i.e., vehicle and cost sharing)

Activity 2.1.2 Make transportation more efficient by incentivizing the co-location of partner resources/essential services through multisector planning

Activity 2.1.3 Increase fund braiding usage to maximize funding for transportation services

Objective 2.2 Review, update, and create relevant policies that facilitate coordinated and efficient transportation

Activity 2.2.1 Ease administrative burden by implementing consistent transportation drug and alcohol testing policies

Activity 2.2.2 Promote community-wide mobility strategies by developing an official CCAM mobility management policy statement

Activity 2.2.3 Improve community access by developing a CCAM [incidental use](#) policy and implementing across CCAM partners

Activity 2.2.4 Develop and disseminate template(s) that capture transportation coordination best practices to Technical Assistance Centers and promote replication

Activity 2.2.5 Develop performance measures by using existing funding opportunities to evaluate the return on investment (ROI) of human services transportation on quality-of-life factors such as health, safety, labor, education, environment, and/or the broader community

Activity 2.2.6 Identify and reduce restrictions that inhibit transportation (e.g., vehicle sharing) that extend across localities, county lines, or other boundaries, including non-emergency medical transportation (NEMT)

Activity 2.2.7 Identify and address the barriers that prevent public brokerages and allow a state to benefit from their existing transportation infrastructure

Objective 2.3 Strengthen interagency coordination

Activity 2.3.1 Identify, share, and utilize transportation-relevant data (i.e., Geographic Information System (GIS) maps) to more effectively align agency resources and communities needs

Activity 2.3.2 Grow, formalize, and share mobility- and access-focused capabilities and personnel (i.e., detailees) between CCAM agencies

Activity 2.3.3 Facilitate the development of state communities of practice comprised of historically underserved communities

Activity 2.3.4 Build capacity among CCAM members through intermediary organizations and associations to inform key decisionmakers at all levels of government on the role of mobility management and importance of transportation systems

- Are there any additional activities that the CCAM can undertake that would help your agency better serve your community and riders?

2. What avenues for multisector communication can strengthen Federal and local coordination?

- What is the best way for the CCAM to communicate information to you and your riders? (i.e., method, frequency, content)
- What is the best way for your agency to communicate needs to the CCAM and Federal partners?
- Are there any additional ways the CCAM and Federal coordination can help support your goals?



CCAM Resources and Links

- [Executive Order 13330](#)
- [CCAM Report to the President](#)
- [CCAM Program Inventory](#)
- [CCAM Program Inventory Webinar Recordings](#)
- [CCAM Federal Fund Braiding Guide](#)
- [CCAM Cost-Sharing Policy Statement](#)
- [CCAM Strategic Plan 2019–2022](#)
- [Cost Allocation Technology for Non-Emergency Medical Transportation Final Report](#)
- [CCAM Summary of Recent Activities](#)
- [Summary Information on the October 29, 2019 CCAM Meeting](#)
- [2018 Focus Group Report](#)