
Hygiene rules | Information for employees and passengers in public transport

What must every single passenger and every bus & train driver pay attention to in order to counteract the corona disease wave (SARS-CoV-2) in the best possible way?

1. First of all, the most important thing to remember: The previous hygiene rules are particularly important even if the contact restrictions are relaxed and should therefore be observed even more consciously! This means:
 - a. Wash your hands whenever this is necessary and possible!
 - b. Observe the coughing and riveting label: Please cough or nibble on the crook of your arm. This also applies if you wear a mouth and nose protector!
 - c. Avoid touching your face with your hands!
 - d. Keep your distance as far as possible!
2. The health protection of mobile workers remains a top priority Without it, bus & train do not run. Therefore, the same applies to the gradual return to normality:
 - a. The entrance at door 1 remains closed at Bus & Bahn if they do not have a driver's cab.
 - b. The area immediately behind the driver (first row of seats) remains closed so that the distance rule is observed.
 - c. The sale of tickets by the driver remains suspended. The driver must only be contacted in emergencies.
 - d. The driver shall be provided with a mouth-and-nose protection for cases of assistance, such as operating the folding ramp for wheelchair users.
3. The crew will continue to open all doors automatically to ventilate the vehicles, as far as technically possible. Occasionally also the otherwise closed door 1.
4. In order to protect passengers against infection, the daily cleaning of the vehicles and other surfaces will continue unchanged. Particular attention will be paid to contact surfaces such as handrails, handles and loops.
5. The transport companies will predominantly return to the normal timetable (Mon-Fri) in order to create as much space as possible for the passengers. The occurring passenger numbers will be continuously monitored in order to adjust the performance by means of booster runs if necessary.
6. Keep your distance! In spite of a dense timetable, a distance of at least 1.50 m cannot be guaranteed in all situations, especially in the morning school and rush hour traffic. This depends on the behaviour of the passengers. Please help us!
 - a. Travel earlier or later than usual if you have the opportunity to do so.
 - b. Use bus and train without bicycle, e-scooter etc. This creates space for other passengers.
 - c. Please use all entrances. Distribute yourself evenly throughout the vehicle.
 - d. Make sure that there is sufficient distance between you and passengers getting in or out of the vehicle.
 - e. Let them get out first! Step on the bus & train one after the other.
 - f. Do not stand face to face.
7. Last but not least: As a gesture of courtesy and mutual consideration, wearing a mouth guard, which may or may not be self-stitched. Because even people who are unknowingly infected and show no symptoms are less infectious when wearing a mouth and nose protector!

Further information? https://www.rki.de/SharedDocs/FAQ/NCOV2019/FAQ_Liste.html