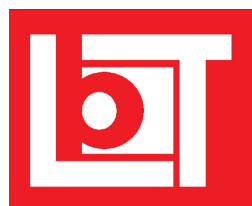




Long Beach Transit

Response and Actions – Coronavirus (COVID-19)

March 6, 2020



SITUATION

The health and safety of Long Beach Transit's (LBT) employees and customers is of top priority. With the situation surrounding the Coronavirus Disease 2019 (COVID-19) continuing to unfold, this document provides a current status of measures the agency has taken in response to the COVID-19 threat.

LBT's Environmental and Safety department continues to coordinate with the Los Angeles County Department of Public Health, as well as the Long Beach Health Department to prepare for any potential response to COVID-19 or any other health-related issues.

A cross-departmental Health and Safety Executive Taskforce—consisting of the LBT's Executive Leadership Team, as well as representatives from the agency's Environmental Health and Safety; Maintenance and Infrastructure; Facilities; and Transit Service Delivery departments—was formed to activate LBT's response to the COVID-19 threat.

WHAT IS LBT DOING?

PREVENTIVE GUIDANCE



LBT began its preventive measures the week of February 3, 2020, following the first reported COVID-19 cases in the U.S. At all its facilities, LBT added more hand sanitizer dispensers and distributed individual hand sanitizers to all employees.



LBT is following the Centers for Disease Control's best practices to prevent the spread of COVID-19 and advising employees and customers to do the same:

- Avoid close contact with people who are sick
- Avoid touching your eyes, nose and mouth
- Stay home when you are sick
- Cover your cough or sneeze with a tissue, then dispose of tissue in trash
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipes
- Wash your hands often with soap and water for at least 20 seconds, especially after using the bathroom; before eating; and after blowing your nose, coughing or sneezing
 - If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60 percent alcohol
 - Always wash hands with soap and water if hands are visibly dirty

ENHANCED CLEANING ACTIONS



LBT has always maintained robust cleaning processes on all its vehicles and vessels, and will continue using disinfectants that are effective against viruses. As an extra level of precaution to the COVID-19 outbreak threat, LBT has implemented an enhanced cleaning process, focusing more attention on areas and surfaces which are touched most frequently:

- **Buses:** Bus Operator compartments, panels, doors, handrails, interior window frames, pull cords, seats, stanchions and fare collection devices will be performed while buses are out of service
- **Facilities:** door handles, kitchen areas, restrooms, meeting and conference rooms, as well as other employee common areas

LBT's Utilities Service Workers and Custodians are trained to use Triad III—a heavy-duty alkaline cleaner and disinfectant concentrate with applications in the healthcare, education, lodging and commercial facility industries—for general cleansing of all hard surfaces on buses and facilities, respectively. Utilities Service Workers also use Waxie Hospital Spray Surface Disinfectant for harder to reach surfaces.

LBT's Custodians typically service administrative office areas once in the early morning and once again in the evening. As a response to the COVID-19 situation, an additional cleaning service during the day was added as of March 5, 2020, ensuring all staff areas are reached at least three times daily. Additionally, beginning the week of February 24, 2020, only freshly laundered towels are used on each bus to prevent cross-contamination.



Custodian performing additional cleaning service



Bulk Cleaning Product Dispenser



TRIAD III Virucidal
Disinfectant Cleaner



Waxie Hospital Spray
Surface Disinfectant

COMMUNICATION OUTREACH

In an effort to ensure LBT stays apprised of this fluid health situation and keep its customers and employees informed of the agency's efforts in addressing and mitigating the COVID-19 situation, a robust communications plan has been developed including:

- **Customers:** Social media campaign across all platforms; updates and links on ridelbt.com; car cards; 'Community Connector' e-newsletter blast
- **Employees:** Informative posters regarding CDC best practices displayed in common areas of all LBT facilities (example on the next page); staff email updates; hand sanitizer distribution
- **Stakeholders:** Continued collaboration via webinars, teleconferences and discussions with the Los Angeles Department of Public Health; Long Beach Health Department; and the City of Long Beach Emergency Management Services; as well as the American Public Transportation Association and California Transit Association

CORONAVIRUS

(COVID-19)



Recommendations and best practices from the Centers for Disease Control (CDC)

WHAT ARE THE SYMPTOMS?

Current symptoms reported have included mild to severe respiratory illness with fever, cough and difficulty breathing.



FEVER



**SHORTNESS OF
BREATH**



COUGH

HOW IS IT TRANSMITTED?



Close personal
contact, such
as touching or
shaking hands



Droplets while
coughing
or sneezing



Touching your
eyes, nose and
mouth with
unwashed hands

HOW DO I PREVENT THE SPREAD OF COVID-19?



Frequently wash your
hands with soap and
water often for at
least 20 seconds.



Cover your cough or
sneeze with a tissue,
then throw the
tissue in the trash.



Avoid touching eyes,
nose and mouth with
unwashed hands.



Stay home if you
are sick.



Avoid close contact
with people who are
sick.



Clean and disinfect
frequently touched
objects and surfaces,
including your phone.