

PASSENGER Transport

THE SOURCE FOR PUBLIC TRANSPORTATION NEWS AND ANALYSIS

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More than 20 APTA members were guests at the first-ever presidential candidate forum on infrastructure in Las Vegas.

Presidential Candidates Champion Infrastructure, Investment in Public Transportation

APTA Front and Center at Forum

THE CAMPUS OF THE University of Nevada, Las Vegas, served as the home for the first-ever presidential candidate forum on infrastructure Feb. 16. A delegation of APTA leadership and members took front row seats as presidential candidates former Vice President Joe Biden; Pete Buttigieg, former mayor of South Bend, IN; Sen. Amy Klobuchar and Tom Steyer, businessman/entrepreneur, discussed the future of the nation's infrastructure at "Moving America Forward: A Presidential Candidate Forum on Infrastructure, Jobs, and Building a Better America." All leading candidates from both parties were invited to participate in the forum.

APTA Chair Nuria I. Fernandez, general manager and CEO, Santa Clara Valley Transportation Authority; APTA Vice Chair Jeffrey Nelson, general manager, Rock Island County METROLINK, IL; and APTA President and CEO Paul P. Skoutelas led the delegation of more than 20 members to Las Vegas.

"It's fitting that APTA cohosted the first-ever presidential candidate forum on infrastructure issues," said Fernandez. "Infrastructure presents both an urgent challenge and a singular opportunity for the next presidential administration to address an issue that affects every American."

"It's great to see candidates

have a thoughtful, in-depth conversation around the critical issue of infrastructure, particularly public transportation and passenger rail, which provides millions of Americans with access to jobs, education and healthcare," said Skoutelas. "APTA members know infrastructure is a critical issue that impacts Americans in cities, suburbs and rural communities every day."

The forum, hosted by the nonpartisan, nonprofit organization United for Infrastructure, was moderated by *The Wall Street Journal's* Executive Washington Editor Jerry Seib and Deputy Washington Bureau Chief Jeanne Cummings, and included questions from voters in Nevada and across the country.

Candidates were asked how their infrastructure agendas

would improve communities, strengthen the economy, create jobs and promote safety and national security. Among topics discussed was investment in public transportation, in particular passenger rail.

Central to the discussion at the forum was the candidates' universal recognition that

INFRASTRUCTURE FORUM

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APTA Chair Nuria I. Fernandez, APTA President and CEO Paul P. Skoutelas and APTA Vice Chair Jeffrey Nelson at the forum, attended by more than 300 people.



COMMENTARY

BY JANNET WALKER FORD

Senior Vice President, Strategy, Growth & Key Accounts, Americas
AECOM
Chair, American Public Transportation Foundation

APTF: Engaging Future Public Transit Leaders in the New Mobility Era

Those familiar with the work of the American Public Transportation Foundation (APTF) know that, since 1988, we have worked to encourage and support the educational endeavors of the future leaders of the public transportation industry.

WE HAVE ACCOMPLISHED THIS BY OFFERING MORE than \$1.5 million in scholarships to more than 350 scholars and public transit professionals. The awards and opportunities provided by the APTF can make a significant impact by introducing the recipient to a wide range of possibilities within our industry and connecting them with leaders who can guide them in their careers.

As the new chair of the APTF, I am proud to continue the work started more than 30 years ago and supported by hundreds of donors and industry leaders who believe in the work that we do. As we begin 2020 and look toward the future, I recognize the vital role the APTF has in positioning our industry for success in a world where talent is limited and where our new leaders will require skillsets that are more advanced and technical than before.

In 2005, Thomas Friedman wrote *The World is Flat*. Recently, Tom and James Manyika of McKinsey produced a video discussion on how far past the flat world we find ourselves now. *The World is Flat* dealt with the shifting of the economy and the workforce based on so much of the world having access to high-speed broadband digital networks that connect us like never before. Within public transportation, we are rapidly embracing the new mobility paradigm built on technology and cutting-edge innovations by developing a workforce that can adapt to current and emerging industry trends. As such, the industry must change by engaging with communities and students to demonstrate that public transportation is more than just buses and trains, providing opportunities for upward mobility through leadership programs and creating succession planning initiatives through mentorship and thought-leader programs.

The primary goal of the APTF will be to continue to support the industry by providing scholarships and engagement opportunities to our future industry leaders. This mission is especially vital as evolving technology will require us to recruit leaders with more advanced and diverse technological skillsets. As we work to achieve this goal, we will continue to support a diverse and inclusive workforce by supporting the education and advancement of scholars representing varied backgrounds and perspectives. As an industry, we must ensure that we lead with inclusion as we address the continued gaps in gender and ethnic diversity.

As a supporting organization of APTA, the APTF will ensure alignment with APTA's broader strategic goals, including the focus on workforce development, mobility and diversity and inclusion. We will collaborate with industry leaders to promote best practices in the new era of public transportation based on excellent customer service, multimodal mobility and connectivity, and partnerships with private providers.

The APTF will continue to expand its relationships with both APTA's public- and private-sector members as we create initiatives to grow our general fund with sustainable

I recognize the vital role the APTF has in positioning our industry for success in a world where talent is limited and where our new leaders will require skillsets that are more advanced and technical than before.

programs and grow our donor base and multiple ways to give. Additionally, we will look to increase our reach to leaders and scholars beyond public transit—ports, aviation, roads/highways, freight, etc.—to grow the conversation on how to address our collective workforce and talent needs. This outreach will include strengthening our relationships with partners such as WTS International, the Conference of Minority Transportation Officials (COMTO), the Eno Center for Transportation and the Transportation Research Board, etc. to build a shared vision.

While expanding its stakeholder network, the APTF will retain focus on our primary audience, our scholars. In 2018, the APTF launched a robust mentoring program to help bridge the connection between our scholars and the industry. In 2019, 32 industry professionals volunteered to serve as mentors to scholars, helping to ensure they stay in the industry. We will continue to leverage the rich experiences of our members as well as the graduates of Leadership APTA and the Emerging Leaders Program to attract, retain and promote transportation industry talent through this mentoring program.

As we lead the APTF into the new decade, we recognize the vital role it has to play in engaging and supporting our future workforce. Though the APTF has a dedicated and passionate board of directors and a network of committed mentors, there are many roles available for those who are interested in supporting our mission:

- With the adoption of an amended set of bylaws in 2019 we are now opening the APTF board to those who are interested in serving via the process of an election;
- Each year we increase the number of scholars who receive awards, expanding the number of scholars seeking experienced and engaged mentors;
- 2020 is an EXPO year, and we envision APTA's triennial event as an opportunity to raise the visibility of the APTF by reaching and engaging new individual and corporate donors. Our scholarship fund was built upon the generosity of our donors. No amount is too small, and we appreciate every donation that our supporters make.

Find out more about all these initiatives and learn more about our current and past scholars at our recently updated website, www.aptf.org.

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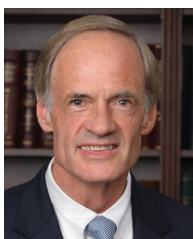
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Sen. Carper to Speak at Legislative Conference

SENATOR TOM CARPER

(D-DE) will speak at APTA's 2020 Legislative Conference March 15-17 in Washington, D.C. He will address attendees at the March 17 General Session: FAST Act Reauthorization—A View From the Hill.



Sen. Tom Carper

Senate action is needed to advance infrastructure legislation in Washington, and Sen. Carper is at the forefront as ranking member of the Senate Committee on Environment and Public Works. Sen. Carper will share his committee's initiatives and priorities for 2020, the prospects for a FAST Act reauthorization bill and increasing investment in surface transportation infrastructure.

The conference also features:

- Opportunities to shape industry policy and APTA's legislative and advocacy agenda;

- Norah O'Donnell, anchor for CBS Evening News and a contributor to 60 Minutes;
- Hon. Eleanor Holmes Norton (D-DC), chair of the House Committee on Transportation and Infrastructure, Subcommittee on Highways and Transit;

- Additional sessions with key government officials, including members of Congress and the Administration;
- The Capitol Steps;
- Educational panels of congressional staff and DC opinion makers; and
- Tools for advocating effectively on Capitol Hill.

For more information and to register, visit www.apta.com/legislative-conference.

VTA Adopts Climate Emergency Declaration, Plans Youth Summit

THE SANTA CLARA VALLEY Transportation Authority (VTA), San Jose, CA, has taken a historic step by approving a Declaration of Climate Emergency that emphasizes the agency's ongoing work to reduce greenhouse gas emissions and reduce congestion. VTA is one of the first public transit agencies in the U.S. to make such a declaration. This action reasserts the commitment to developing VTA's Climate Action Plan.

As an added focus on the issue, VTA General Manager and APTA Chair Nuria I. Fernandez announced VTA is planning a summit that will engage youth from throughout Santa Clara County in transportation advocacy efforts to sustain the planet.

"We want to engage the energy

and passion we have seen from those championing this declaration at our meetings in our fight against climate change," said Fernandez.

Partners who have committed to this event so far include the Silicon Valley Youth Climate Action, The Mineta Transportation Institute, and the offices of VTA Board Chair and President of the Santa Clara County Board of Supervisors Cindy Chavez; and VTA Board Member and Santa Clara County Supervisor Dave Cortese.

In the coming weeks, VTA staff will reach out to members of the public who advocated for this resolution, as well as thought leaders, educators and researchers who are passionate advocates for the planet.

Alstom to Acquire Bombardier Transportation

ALSTOM HAS SIGNED A memorandum of understanding with Bombardier Inc. and Caisse de dépôt et placement du Québec in view of the acquisition of Bombardier Transportation.

"The acquisition of Bombardier Transportation is a unique opportunity to strengthen our global position in the booming mobility market; this acquisition will improve our global reach and our ability to respond to the ever-increasing need for sustainable mobility," said Henri Poupart-Lafarge, chairman and CEO of Alstom. "We will be thrilled to welcome

the talent and energy of Bombardier Transportation employees."

The transaction is subject to clearance from regulatory and anti-trust authorities, with closing expected in the first half of 2021. After the transaction, Montreal will be home to the headquarters of Alstom of the Americas, leading all Alstom operations and expansion in the region. In addition, Alstom will establish a center of excellence for design and engineering, as well as high-tech R&D activities, focused on developing sustainable mobility solutions.

INFRASTRUCTURE FORUM CONTINUED FROM PAGE 1

there is an urgent need to rebuild and repair transportation infrastructure in the U.S. Yet, each of the candidates laid out different mechanisms to pay for the proposed infrastructure upgrades.

See pages 6 and 7 of this issue for specific quotes from the candidates.

The evening before the forum, United for Infrastructure held a reception for elected officials, including Sen. Catherine Cortez Masto (D-NV), Rep. Steven Horsford (D-NV), Los Angeles Mayor Eric Garcetti, APTA members and other attendees.

Together with APTA, the host committee for the forum included the International Union of Operating Engineers; Transportation Trades Department, AFL-CIO; North America's Building Trades Unions; Transport Workers Union of America; American Society of Civil Engineers; American Council of Engineering Companies; American Road and Transportation Builders Association; Value of Water Campaign; Association of Equipment Manufacturers; Airports Council International-North America; and Build Together.

Prior to the forum, each of the leading Democratic candidates, both those in attendance and not present, released specific proposals for increased infrastructure investment. In addition, President Trump released a new infrastructure plan as part of his annual Budget request.

The Trump administration's FY 2021 Budget proposes a 10-year, \$810 billion surface transportation reauthorization. This amount is \$75 billion above current law levels and includes an allocation of \$155.4 billion for public transit over the next 10 years. Regarding passenger rail, the Trump administration proposes \$16.6 billion for rail infrastructure over the next 10 years.

Buttigieg's plan would provide \$160 billion for public transportation and \$100 billion in grants and loans to bring existing systems to a state of good repair and expand rail and BRT service. It would increase funding by \$12 billion to expand rural public transportation. Mike Bloomberg has expressed intent to triple annual federal

investment in public transit to \$36 billion. Klobuchar plans to increase investments in public transit with a focus on decreasing barriers to opportunity and reducing energy consumption. Bernie Sanders plans to provide \$300 billion for public transit and increase ridership by 65 percent by 2030. In addition, he proposes \$607 billion to develop a regional high-speed rail system.

Several of the candidates have plans to address the pending Highway Trust Fund shortfall. Klobuchar has called for stabilizing the Highway Trust Fund, and Biden's plan also includes ensuring new revenues are secured to stabilize the fund for public transportation projects. Buttigieg would inject \$165 billion into the fund to ensure it remains solvent through 2029.

Environmentally friendly practices in transportation are important to several

of the candidates. Steyer believes in investing in electric vehicles and plans to build 5 million electric vehicle charging stations by 2030, as well as electrifying every

school bus in the country. His plan also mobilizes \$450 billion for clean freight, public transit, intercity rail, and fleet purchasing incentives. Elizabeth Warren plans to create a new Build Green program, which would establish a new grant program to electrify buses, school buses, railcars and fleet vehicles. Sanders plans to provide \$407 billion in grants to help school districts and transit agencies replace all current buses with electric buses.

Climate change and transportation infrastructure is another concern of the candidates. Biden believes that every federal dollar spent on rebuilding infrastructure should be used to prevent, reduce and withstand the impacts of the climate crisis. Bloomberg plans to create a Climate Resilience Finance Corporation and provide \$100 billion annually in credit authority to build and upgrade transportation infrastructure to reduce carbon pollution and increase resilience to climate change impacts. Klobuchar says that we should help cities and states plan for the impacts of climate change by building stronger, more resilient transportation networks.

MOVING AMERICA FORWARD



APTA MEMBERS WHO ATTENDED THE FORUM included: Nuria I. Fernandez, APTA chair and general manager/CEO of Santa Clara Valley Transportation Authority, CA; Jeffrey Nelson, APTA vice chair and general manager, Rock Island County MetroLINK, IL; Doran Barnes, Foothill Transit, CA; Lonnie Coplen, ARC Alternative and Renewable Construction LLC; Amy Cummings, Regional Transportation Commission (RTC) of Washoe County, NV; Lee Gibson, retired CEO of RTC Washoe County; Francis Julien and Michael Moreno of RTC Washoe County; Karen Hedlund, WSP; Andrew Johnson, The Rapid, MI; Darrell Johnson, Orange County Transportation Authority, CA; Eric Kaled, Genfare; Adelee Le Grand, Atlanta-Region Transit Link Authority; Henry Li, Sacramento Regional Transit, CA; Erika Mazza, Mountain Line, AZ; Therese McMillan, Metropolitan Transportation Commission, CA; Diana Mendes, HNTB; Jeffrey Parker, MARTA, GA; Leanne Redden, Regional Transportation Authority, IL; former APTA Chair Beverly Scott, Introducing Youth to American Infrastructure; Billy Terry, National Transit Institute; Stephanie Wiggins, Southern California Regional Rail Authority; and Eve Williams, Dikita Engineering.

APTA Photo of the Month

THE LOS ANGELES COUNTY Metropolitan Transportation Authority and photographer Jacob Carl Greenlund are this month's winners of APTA's 2020 Photo Invitational. This photo is a great example of public transportation at work, showing its importance to the community.

Hundreds of entries were submitted to APTA's 2020 Photo Invitational. Twelve photos were selected as Photos of the Month and will be featured in *Passenger Transport* throughout 2020.



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Photo by Mitchell Wood

APTA Secretary-Treasurer Freddie C. Fuller II (left) and COMTO's Brad Mims (right) discuss diversity, inclusion, opportunity and partnership with APTA.

COMTO, APTA Celebrate Partnership in Diversity

APTA AND THE CONFERENCE of Minority Transportation Officials (COMTO) have a shared history of ensuring diversity and inclusion in the public transportation industry. COMTO National Chair and APTA Secretary-Treasurer Freddie C. Fuller II, and COMTO National President and CEO Brad Mims visited the APTA offices in Washington, D.C. Feb. 13 in celebration of Black History Month as part of APTA's Diversity and Inclusion initiatives.

Fuller shared the history of COMTO's founding, emphasizing the importance of its collaborations. "The COMTO founders wanted to be strategic about how they engaged and how they got their voice across to demand the need for more minorities and African American leaders in transit," he said. "Partnering with APTA helped open those doors."

Today, passion is still the main driver behind COMTO's commitment to its work. "I come to work every day because I can have an impact on people like me in transportation," said Fuller.

"We have come a long way, but there are still challenges to address in our industry. And as long as there are challenges, there is a need for COMTO."

Moving forward, Mims identified technology as one of those challenges that COMTO plans to address. "Technology in transportation is constantly changing. What can we do to keep minorities at the forefront of those changes?"

Scholarship and internship funding are also important facets of COMTO's mission. Mims said COMTO will continue to provide mentoring and networking opportunities, something that is close to Mims' heart. He credits his early industry contacts and access to opportunities for his success. "If it weren't for mentorship, I wouldn't be where I am today," he said.

If APTA and COMTO's past success is any indication, the two organizations are poised for a bright future. "We're doing great things and I want to continue to work with APTA to keep moving COMTO forward," said Mims.

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Early Champions of Streetcar Desegregation

AS THE PUBLIC TRANSIT INDUSTRY marks black history month (February), *Passenger Transport* reflects on the efforts of three women who, one hundred years before Rosa Parks challenged segregation on public transportation, laid the groundwork for public transit desegregation in New York City and San Francisco.

New York City

On July 15, 1854, Elizabeth Jennings Graham boarded a whites-only streetcar on her way to church. When the conductor refused her service, she stood her ground, asserting her right to board any streetcar in the city. After she was removed by police, the incident sparked an organized movement to end racial discrimination on streetcars, as detailed by *CBS Sunday Morning* correspondent and humorist Mo Rocca's 2019 book, *Mobituaries: Great Lives Worth Reliving*.

Graham filed a lawsuit against the Third Avenue Railroad Company, which she won in 1855. She was represented by the law firm of Culver, Parker and Arthur and her case was handled by the firm's 24-year-old junior partner Chester A. Arthur, future president of the United States.

The judge declared that black passengers had the same rights as white passengers and could neither be "excluded by any rules of the company, nor by force or violence." The Third Avenue Railroad Company ordered its cars desegregated the very next day. By 1860, all the city's streetcar lines were open to African Americans.

San Francisco

Things continued to heat up in the 1860s in San Francisco. In 1863, Charlotte Brown was also asked to leave a streetcar because of her race. Like Graham, Brown asserted she had a right to ride and refused to leave. After she was forcefully removed by the Omnibus Railroad Company conductor, Brown sued the company and was awarded \$500—a very large sum for the time, considering the price of a streetcar ticket was 5 cents.

Brown's case paved the way for other cases brought by San Francisco African Americans, like Mary Ellen Pleasant in 1866, that challenged the "whites-only" practices of the city's streetcars.

Pleasant was a well-known abolitionist, who helped lead many slaves to freedom on the Underground Railroad. When she and two other black women were ejected from a streetcar in 1866, she filed two lawsuits, the second of which (*Pleasant v. North Beach & Mission Railroad Company*) went to the California Supreme Court. The court outlawed segregation on streetcars in the city, and in 1893, streetcar segregation was officially outlawed on statewide streetcars by the California legislature.

Leaving a Legacy

In 1974, San Francisco's smallest park was memorialized in honor of Pleasant with a plaque and six eucalyptus trees from her property. Pleasant Street on Nob Hill is also named after her.



Elizabeth Jennings Graham

In 2019, the City of New York announced plans to build a statue of Graham in the Vanderbilt Avenue Corridor near Grand Central Terminal in Manhattan. "A monument to Elizabeth Jennings Graham next to Grand Central



Mary Ellen Pleasant

Terminal, the city's most iconic transit hub, highlights the interconnected history of civil rights and transportation in New York as well as the historic role of this important activist," said a press release from the city.

Lextran Reserves a Seat for Rosa Parks

Lextran in Lexington, KY, reserved a seat on each of its buses in honor of Rosa Parks, Feb. 3-7, commemorating Black History Month. The reserved seats featured a picture of Parks as well as a QR code directing riders to books at the Lexington Public Library about Parks.

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APTA Front and Center



“I think the biggest sector is ... more transit. If you had running through every major city a commuter line in and out of the city it could radically reduce the number of people on that highway. You could save billions of dollars in lost wages and billions of gallons of gasoline over time.”

— Former Vice President Joe Biden



Pete Buttigieg with APTA Chair Nuria I. Fernandez and APTA President and CEO Paul P. Skoutelas



Sen. Amy Klobuchar with Fernandez and Skoutelas



Mayor of Los Angeles Eric Garcetti with Fernandez



Lonnie Coplen, ARC Alternative and Renewable Construction LLC, and Diana Mendes, HNTB



“We have to decide whether we think it is ok for the greatest country in the world to have inferior transportation when it comes to rail. It just doesn’t make sense.”

— Pete Buttigieg, former mayor, South Bend, IN

at Infrastructure Forum

“I’m a big believer in rail ... I like it because it is better for the environment, it’s a good way to get around, and it creates good-paying union jobs.”

— Sen. Amy Klobuchar



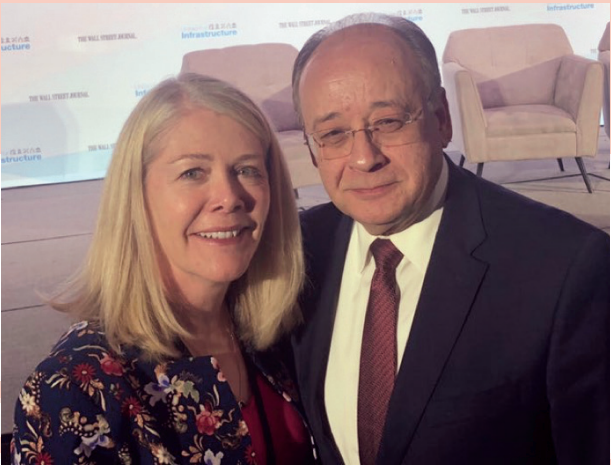
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Sen. Catherine Cortez Masto with Fernandez and Skoutelas



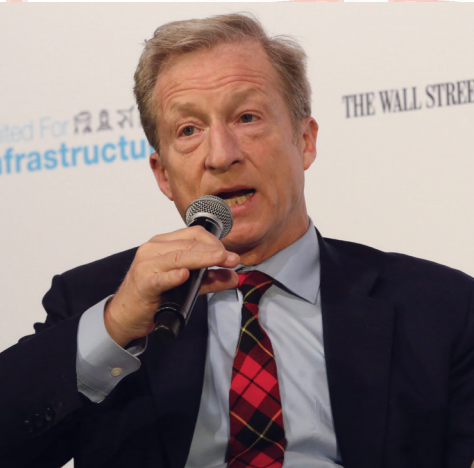
RTC of Washoe County's Lee Gibson (retired), and RTC's Michael Moreno and Amy Cummings



Leanne Redden, Regional Transportation Authority, IL, with Skoutelas

“We need more public transportation and we need cleaner public transportation. It’s a huge issue. We cannot spend the rest of our lives depending on single-family cars. That is part of rebuilding this country ... high-speed public rail is a great way for us to go.”

— Tom Steyer, businessman/entrepreneur



United for Infrastructure/Glitter Lens Photography

2020 CEO Spotlight

SPECIAL ADVERTISING SECTION

Get a Move On

As CEO of transport solutions provider, Flowbird, **Bertrand Barthelemy** has made it his mission to reduce the duration of our commutes

Imagine a future where the daily commute is not complete drudgery, where time is no longer lost down a dark train tunnel or on the worn-in seats of a city bus. In this stress-free picture that Bertrand Barthelemy envisions, commuting will no longer be just a means to an end. Instead, it will become a vital way of connecting communities.

“The Ticket Vending Machine (TVM), the parking meter, the web portal and even our mobile phones are currently just tools we use to sell tickets for transportation, but imagine if these technologies know who you are, where you are and what you are doing; imagine technologies that know your regular bus and where you take it to,” Bertrand says. “They can then push your information that is relevant to you at your specific location and time.”

He goes on to describe in more detail the future he sees. “For example, you can get a warning about your regular bus being late and a suggestion to buy a coffee from a local cafe near your stop while waiting, followed by an ad for that cafe. These technologies can also inform you that there are last minute tickets for a theatre show happening near you in 10 minutes. You may even be able to put an ad on the TVM soliciting for an Italian teacher in the vicinity, and find an Italian grandmother willing to teach you the language.”

As CEO of transport solutions provider, Flowbird, Bertrand is better positioned than most to make his particular dream a reality. In 2018, Parkeon and Cale, world leaders in transport ticketing and parking solutions, joined forces to create Flowbird. Bertrand, formerly

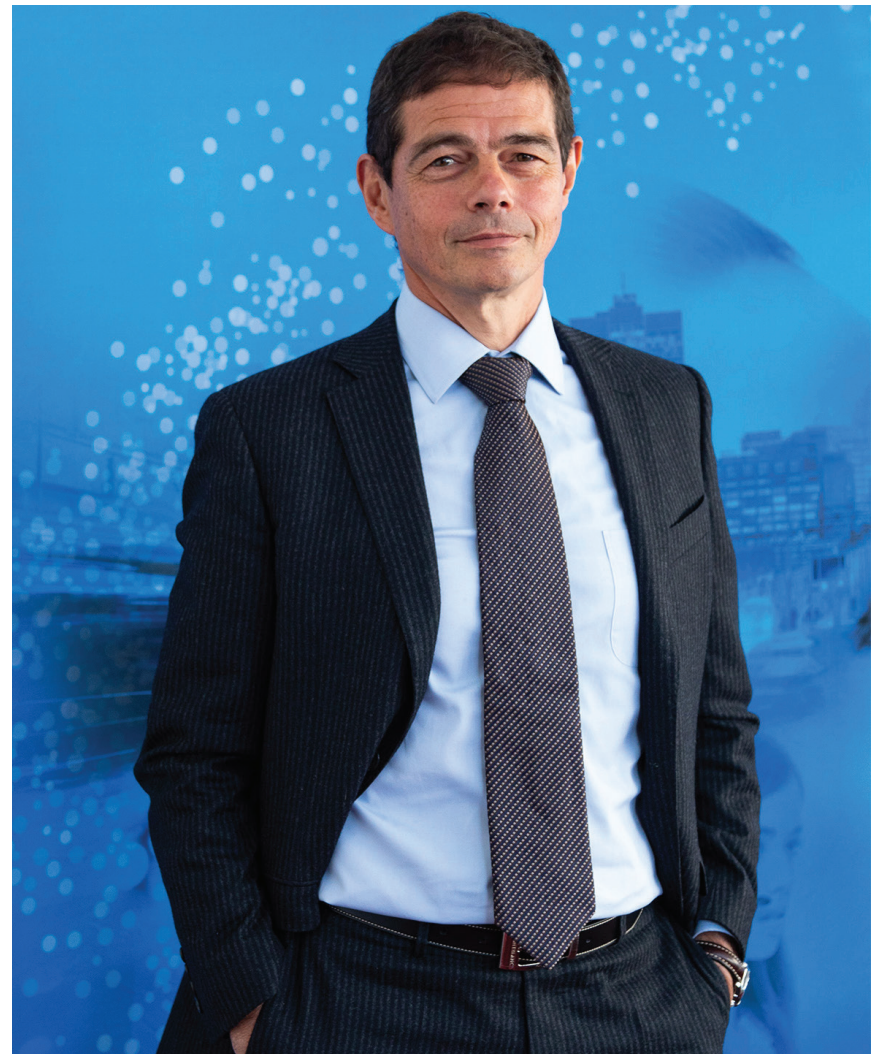
Group CEO of Parkeon, has witnessed – and indeed, steered – some major innovations in transport solutions during his time in the fast-growing industry.

As Bertrand explains, 10 years ago, people were buying fares that were stored on smart cards, which made using the cards for multiple modes of travel challenging and expensive to implement. Since then, the introduction of mobile payments, account-based ticketing, open payment systems and fare capping have moved much of the payments intelligence to the Cloud, making it much easier to enable multi-modal travel planning and payments.

“In fact, in the US, we are about to launch a new feature in our Flowbird app, where users will be able to use the same account to both purchase fares and pay for parking, a useful feature since many transit riders also use cars for some of their travel,” says Bertrand.

Bertrand believes that by following the widespread adoption of account-based ticketing and fare capping policies, cities will come to embrace cross-modality. In his definition, this is when transport services that are separately managed, seamlessly link so that they function as one for the end user.

This is, for now, merely a pipe dream. Bertrand explains the obstacles: “Today, cities are still organized in silos. This means that the people in charge of, say, public transport, are not the same people who are in charge of parking. Take Paris in France and London in the UK – in both of these cities, public transport is organized at the regional level



while parking is organized at the city level. The difficulty lies in aligning decisions made between two or more different departments.”

But when cross-modality between public transport and parking is finally established, it can only benefit commuters, particularly when technology will allow them to receive the best possible fare, as happens in Perth, Australia, for example. Perth is just one of the many cities where tapping on and off public transport systems has been revolutionized, says Bertrand. “You can visit a new city and not worry about figuring out where to buy bus or subway tickets – you simply use your bank card for everything without having to register.”

If Bertrand has his way, traffic jams and parking woes will become things of the past. “Millions of new cars are

put on the roads every year and it’s estimated that the world population will increase by one billion in the next 15 years, which means cities will get bigger,” he says. “Flowbird has 5,000 cities as clients around the world and more than 100 million users every week. We have a huge knowledge base that we can leverage to help cities make decisions about their transport infrastructure.”

FLOWBIRD
Transport Intelligence

Tomas Oliva

40 Twosome Dr., Moorestown,
NJ 08057 +1 609-304-6851
www.flowbird.group/transport

Uber Transit Launches “Make My Train” in NYC and San Francisco

UBER HAS LAUNCHED THE NEWEST feature of its Uber Transit app, Make My Train. This feature allows riders to see train schedules at their station and to select their train based on real-time data.

For public transit riders, planning a morning commute can be stress-

ful when it involves multiple modes of transportation. Make My Train was developed to help create a more seamless and reliable trip-planning platform.

Uber introduced the feature first on two of the largest commuter rail systems in the U.S.: the Long Island Rail Road (LIRR) in New York and Caltrain in the San Francisco Bay Area. More than 300,000 people ride LIRR every weekday and more than 60,000 take Caltrain. More than 3,000 of these riders used the Uber app to connect to the LIRR in January, and more than 1,300 used it to connect to Caltrain.

When riders enter a participating system's train station as their destination in the Uber app, they will automatically be prompted to “Make My Train.” Based on their train's departure time, riders choose the time they would like to arrive at the station, and Uber orders the ride accordingly.

Uber Transit launched in 2019 to bring public transit data into the Uber app, launching Transit Journey Planning with real-time transit data in 15 cities around the world. Riders in Denver and Las Vegas can even purchase and redeem Transit tickets right in the Uber app. More than two million Uber riders have tried the Uber Transit experience.

7:20

Skip

Which train are you taking?

You'll see options that help you arrive at the station on time

See earlier times

Far Rockaway
Atlantic Terminal

7:39am
On time

Long Beach
Penn Station

7:46am
Was 7:45am

Long Beach
Long Beach
Choose a dropoff time →

8:02am
On time

Far Rockaway
Penn Station
Choose a dropoff time →

8:03am
On time

Full Range of

Fare Payment Solutions

CLOUD-BASED SYSTEM INCLUDING:

• TVMS

• MOBILE TICKETING APP

• FARE VALIDATION

REQUEST A DEMO

1-855-FLOWBRD

FLOWBIRD

Urban Intelligence

WWW.FLOWBIRD.GROUP

WE GENERATED OVER \$495M IN AD REVENUE ACROSS 29 TRANSIT AGENCIES

Talk to us about our full service sales, marketing, and creative teams.

WE GET YOU TRANSIT PARTNERS

CHASE

COMING SOON

Hi. We can't wait to meet you. Chase locations are on the way.

OUTFRONT

WE GET YOU AMERICA

*From Oct 2018-Sept 2019

WeGetYou.com

CLASSIFIEDS

The Public Transit Marketplace—*Passenger Transport* Classified Ads are the marketplace for public transit. All classified ads appearing in the print version of *Passenger Transport* will also appear in the electronic version. All help wanted ads must appear in print in order to be listed on-line. **TO PLACE AN AD:** E-mail the requested date(s) of publication to: ptads@apta.com. Mailing address is: *Passenger Transport*, 1300 I Street, NW, Suite 1200 East, Washington, DC 20005. Ad copy is not accepted by phone. **DEADLINE:** 3 p.m., EST, Friday, one week prior to publication date. **INFORMATION:** Phone (202) 496-4877.

BIDS/PROPOSALS

DEPARTMENT OF FINANCIAL SERVICES PURCHASING DIVISION HALL COUNTY, GEORGIA

RFQ\ P #40-019, Micro-Transit / Dynamic Demand Responsive Transit Technology, Addendum

1 ACKNOWLEDGE RECEIPT OF THIS ADDENDUM BY INSERTING ITS NUMBER IN THE BID FORM; FAILURE TO DO SO MAY SUBJECT BONA FIDE BIDDER TO DISQUALIFICATION. THIS ADDENDUM FORMS A PART OF THE PROJECT DOCUMENTS; IT MODIFIES THEM AS FOLLOWS: 1. The bid submission due date listed in Paragraph 1 of Page 1 and Paragraph 3 of the Introduction Section on page 6 - Proposal Submission, is changed as follows: DELETE: Friday, February 28, 2020 INSERT: Friday, March 13, 2020 Bid due date is being extended for two additional weeks. 2. The question submission due date listed in Paragraph 2 of the Introduction Section on page 6 - , is changed as follows: DELETE: Friday, February 21, 2020 INSERT: Friday, February 28, 2020 All technical questions regarding the operations of existing public transit services known as Gainesville Connection and Dial-A-Ride should be directed to the Community Services Director, Phillippa Lewis Moss, Phone 770.503.3340, 430 Prior Street, S.E., Gainesville, GA 30501 and email: pmoss@gainesville.org **no later than 5:00 p.m. ET on February 28, 2020.** All other terms and conditions remain the same. Hall County Board of Commissioners
Tim Sims, Purchasing Manager
Julie Dorrough, Buyer



REQUEST FOR PROPOSALS PROJECT# 2020-38

The **City of Bowling Green** is seeking proposals from qualified firms for the **management and operation** of the local Transit System and Para Transit System provided under the authority of 49 U.S.C. sections 5307 and 5339, including all amendments.

Interested firms should visit <http://www.bgky.org/bids> to register and download a copy of the bid package.

Sealed Proposals are **due by April 8, 2020 10:00 AM**

Interested firms should carefully review Appendix B Federal Model Clauses for required operating regulations.

Questions related to the bid package should be directed to:

Marilyn Parrigin
Purchasing Manager
City of Bowling Green
Phone: 270-393-3679
E-mail: purchasing@bgky.org

The City of Bowling Green, Kentucky reserves the right to reject any and all proposals received, and to select that proposal which it determines to be in its best interest. The award of this proposal will be made on the basis of the best evaluated proposal as permitted in KRS 45A.365.

The City of Bowling Green encourages the use of Disadvantage Business Enterprises (DBEs) and a list of certified DBEs is available at www.transportation.ky.gov. The DBE goal established for this project is 4%. The City of Bowling Green is an Equal Employment Opportunity organization which does not discriminate against any prospective supplier on the basis of race, religion, color, sex, age, national origin, or disability in the consideration for contract award. The successful bidder will be required to comply with all EEO federal, state and local laws and regulations.

REQUEST FOR PROPOSALS (RFP)

To provide **Suffolk County Microtransit Pilot (Design and Operation)** for the Suffolk County Department of Economic Development and Planning

SC Purchasing RFP No. 2020-09
Commodity Code: 918 96
Submissions Due Date: April 3, 2020
(Advertised: February 20 and 24, 2020)

The Suffolk County Purchasing Office, on behalf of the Suffolk County Department of Economic Development and Planning invites Proposals from qualified entities to simulate, design and operate a microtransit service in the eastern part of the Town of Southampton, Suffolk County. The proposed microtransit service is intended to provide coverage to the catchment area that was previously served by the SCT Route 10A (discontinued in 2016). The pilot will also help the County

understand how on-demand mobility services can potentially be integrated in the County's overall transit offerings.

In general, the County sees at least two potential opportunities for the proposed services: (1) first/last mile trips to transport customers to and from nearby transit connections, including Long Island Rail Road (LIRR) Stations, S92 bus route stops, and South Ferry stop in North Haven; and (2) community service trips to transport users anywhere within the zone. Expected service specifications include a demand responsive, curb-to-curb weekday service, that can be hailed through the mobile app as well as call based system, and comply with ADA requirements.

The Successful Proposer will simulate and design the microtransit service, develop marketing and launch plan, and conduct pilot evaluation.

The specifications for this RFP are available as follows:

- Go to <https://suffolkcountyny.bonfirehub.com/portal/> to view the offering and register to participate in the opportunity.
 - Email tom.malanga@suffolkcountyny.gov with the RFP number. Please note that all participants will have to register for the RFP through the URL listed in #1.
 - Call (631) 852-5196 with the RFP number and your address
- Timeline**
- Technical questions due by March 6, 2020 by 3:30 PM
 - * Must be in writing (fax/email acceptable)
 - Proposer's Conference to be held at 10AM on March 17, 2020 in Yaphank, NY
 - Proposals due April 3, 2020 by 3:30 PM
 - * Submitted to Suffolk County Purchasing Office

REQUEST FOR BIDS

ClasTran is now accepting Bids for **Maintenance Services**.

The requirements for submitting a Bid are stated in this Request for Bids (the "RFB"). Please review them carefully.

An electronic copy of the RFB in PDF format may be obtained by going to ClasTran's website (www.clastran.com) and navigating to "Doing Business With ClasTran" or by contacting the RFB administrator, Shari Spencer: sspencer@clastran.com.

All Bids are due to ClasTran **no later than March 31, 2020, at 5:00 p.m. (CST)**. Proposals received after the deadline will be rejected.

One (1) signed original and one (1) copy of the bid shall be submitted. The bid must be firmly and securely sealed and be clearly labeled: "Sealed Bid for Maintenance Services"

Bids Must Be Mailed Or Hand Delivered To:
Proposal Administrator – Shari Spencer
ClasTran
Mailing Address: P.O. Box 10386, Birmingham, Alabama 35202

Delivery Address: 530 Beacon Parkway West, Suite 600, Birmingham, Alabama 35209

RFB questions are due no later than March 11, 2020, at 5:00 p.m. (CST). All questions must be submitted via email to the RFB administrator. Questions and answers shall be made available to all registered RFB recipients and with no reference to any particular bidder on or before March 20, 2020. ClasTran is an equal opportunity purchaser.

NOTICE REQUEST FOR PROPOSALS GHDT RFP #05-020 ADA PARATRANSIT MANAGEMENT SERVICES

The **Greater Hartford Transit District (The District)**, **Hartford, Connecticut** is seeking a firm or firms to provide Management Services for its ADA paratransit operations. Proposal documents may be obtained by calling the District at 860.247.5329 Ext. 3090 or emailing: ldrake@ghdt.org.

A mandatory pre-proposal conference will be held on February 24, 2020 at 9:00 AM Local Time at the Greater Hartford Transit District's ADA Paratransit Operations & Maintenance Facility Training Room located at 148 Roberts Street, East Hartford, CT 06108. The purpose of the meeting is to outline requirements; provide a walk-thru of the facility, parking area and viewing of vehicles; as well as to provide the opportunity for questions.

Proposals shall be submitted **on or before 2:30 PM Local Time on March 25, 2020**. Proposals received after the deadline will not be considered and will be returned to the Proposer unopened. Any changes, or any requests for changes in the specifications, will not be recognized after sealed proposals are submitted to the District.

Any contract resulting from this request for proposals submitted is subject to a financial assistance contract between the District and the Con-

necticut Department of Transportation. Further, the equipment provided for the paratransit service is funded with Federal Transit Administration grants. All Proposers will be required to certify that they are not on the Comptroller General's list of ineligible contractors. The contractor will be required to comply with all applicable Equal Employment Opportunity (EEO) laws and regulations.

The District hereby notifies all Proposers that in regard to any contract entered into pursuant to this Request for Proposals, advertisement or solicitation, small and/or minority business enterprises will be afforded full opportunity to submit proposals in response, and will not be subjected to discrimination on the basis of race, color, sex or national origin in consideration for an award.

The District reserves the right to reject any and all proposals as submitted by this Request for Proposals, and to waive informalities and irregularities, as it deems in its best interest.

REQUEST FOR PROPOSALS PROFESSIONAL TRANSIT MANAGEMENT SERVICES, RFP NF2020-01

The **Greater Peoria Mass Transit District ("GPMTD")** is seeking proposals for Professional Transit Management Services. The scope of work/specifications is outlined in the Request for Proposals (RFP). The successful Proposer shall meet the terms and conditions set forth in this document and all other attachments.

The RFP, which includes the procurement schedule, may be obtained by downloading the document from GPMTD's website found at www.ridecitylink.org/resources/procurement under 'Current Projects'. All interested contractors should complete and submit a Contractor's Registration Form (contained in the RFP).

All proposals must be received **on or before 4:00 pm (CST) on March 31, 2020**.

The right is reserved to accept any proposal/bid or any part or parts thereof or to reject any and all proposals/bids. Acceptance of any proposal/bid is subject to concurrence by the Illinois Department of Transportation and the United States Department of Transportation.

Any contract resulting from these proposals is subject to financial assistance contract between the GPMTD and the United States Department of Transportation and the Illinois Department of Transportation.

Contractor will be required to comply with all applicable Equal Employment Opportunity laws and regulations.

Funding provided in whole or in part by the Illinois Department of Transportation "IDOT."

REQUEST FOR BIDS

ClasTran is now accepting Bids for **Transportation Services**.

The requirements for submitting a Bid are stated in this Request for Bids (the "RFB"). Please review them carefully.

An electronic copy of the RFB in PDF format may be obtained by going to ClasTran's website (www.clastran.com) and navigating to "Doing Business With ClasTran" or by contacting the RFB administrator, Shari Spencer: sspencer@clastran.com.

All Bids are due to ClasTran **no later than March 31, 2020, at 5:00 p.m. (CST)**. Proposals received after the deadline will be rejected. One (1) signed original and one (1) copy of the bid shall be submitted. The bid must be firmly and securely sealed and be clearly labeled: "Sealed Bid for Transportation Services"

Bids Must Be Mailed Or Hand Delivered To:
Proposal Administrator – Shari Spencer
ClasTran
Mailing Address: P.O. Box 10386, Birmingham, Alabama 35202

Delivery Address: 530 Beacon Parkway West, Suite 600, Birmingham, Alabama 35209

RFB questions are due no later than March 11, 2020, at 5:00 p.m. (CST). All questions must be submitted via email to the RFB administrator. Questions and answers shall be made available to all registered RFB recipients and with no reference to any particular bidder on or before March 20, 2020. ClasTran is an equal opportunity purchaser.

HELP WANTED

STATE SAFETY OVERSIGHT PROGRAM MANAGER

Position Specific Duties: Under limited supervision in the Division of Intermodal – Rail and State Safety Oversight Program, the State Safety Oversight Manager performs work of considerable difficulty in the administration of the FTA mandated SSO Program. The SSO Program Manager directs a professional staff and is accountable for establishing and implementing policies, strategic and operating plans, and objectives which support the Department's overall mission and goals. The SSO Program Manager evaluates program performance metrics; ensures compliance with all federal and state regulations regarding the Department's oversight responsibilities for fixed-guideway rail providers in the State of Georgia. The SSO Program Manager ensures compliance and cooperation for all on-site visits of fixed rail

providers during audits and/or reviews. Manages and directs consultant staff providing support to the SSO Program. Reviews deliverables against actual completed activities, reviews technical documents, schedules meetings, reviews invoices, and coordinates with other stakeholders as required. The SSO Program Manager determines and sets goals, objects, priorities and policies to meet the requirements of the FTA's State Safety Oversight regulations. Specifically, The SSO Program Manager ensures compliance with the requirements of 49 U.S. Code 5329 Public Transportation Safety Program/Fixing America's Surface Transportation Act (FAST Act) Sections 3013, 3020, 3021, 3022; and 49 CFR Part 674; 49 CFR Part 672; 49 CFR Part 673; 49 CFR Part 670; 49 CFR Part 625; and 49 CFR Part 630; and the Official Code of Georgia Annotated, Title 32 Chapter 9 Section 32-9-10. The State Safety Oversight Program Manager reports to the Rail and State Safety Oversight (SSO) Program Manager.

For additional information and to apply please click the link: https://ga.taleo.net/careersection/ga_external/jobdetail.ftl?job=TRA023P&tz=GMT-05%3A00&tznname=

SACRAMENTO REGIONAL TRANSIT DISTRICT MANAGER, RISK

**\$90,312 – \$126,420 Annually
(Plus Excellent Benefits)**

The purpose of this position is to plan, coordinate, supervise and oversee the District's Risk Management programs as it relates to general liability claims/litigation programs, workers' compensation claims and the purchase and administration of insurance programs including commercial excess and contract insurance compliance.

Final filing date: Tuesday, March 3, 2020 at 11:59 p.m. For complete information on positions and application filing instructions, please visit Sacramento Regional Transit District's website at www.sacrt.com or contact the Human Resources Department at (916) 556-0298. RT encourages women and minorities to apply and will make reasonable efforts to accommodate applicants with disabilities. RT is an Equal Opportunity Employer. EOE - Minorities/Women/Disabled/Veterans.

ASSISTANT GENERAL COUNSEL ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

This position performs highly complex and responsible, professional legal work for the District; manages the day-to-day operations of the Legal department within the Office of the General Counsel; is responsible for oversight and management of programs as required by the General Counsel, and oversees completion of legal work performed by retained outside counsel. This position is the right hand to the General Counsel and serves as department head in the absence of the General Counsel. This is an excellent opportunity to work at one of the largest bus agencies in California. In addition to working with some of the best in the business, AC Transit also has an excellent benefits package that includes pension, medical, dental and vision coverage, flexible spending and a 457 savings plan. The position reports directly to the General Counsel. This position is based in Oakland, CA. Equal Opportunity Employer.

For more information and to apply, visit: <https://apptrkr.com/1811864>

DIRECTOR OF OPERATIONS

South Central Transit Authority (SCTA) is seeking a Director of Operations for its Lancaster operations, Red Rose Transit Authority (RRTA). This position will work closely with the Executive Director, and other appropriate department heads to manage the public transportation needs of a 43 bus fleet operation and approx. 74 union operators.

Responsibilities include managing, planning, and supervising the daily transportation activities of the RRTA system which operates seven days a week.

The position requires proven skills in management, administration, and transit operations, including: knowledge of the principles and practices governing the operation of a public transit system; demonstrated ability to manage, plan and supervise the work of others; demonstrated ability to establish and maintain good employee and public relations; and verbal and written communication skills.

Qualified candidates will possess two years of completed undergraduate college course work and four years of work experience in a transportation service related industry. May substitute an equivalent combination of training and experience working within the transit industry for the completed college course work.

Send resume and salary requirements to:
Laura A. Hopko
Director of Administration & HR
South Central Transit Authority
1700 North 11th Street
Reading, PA 19604
or email: lhopko@sctapa.com
An Equal Opportunity Employer
M/F/H

**GEORGIA DEPARTMENT OF
TRANSPORTATION – OFFICE OF
INTERMODAL**

GRANTS & FISCAL SERVICES MANAGER

Job Specific Duties: Under broad supervision in the Intermodal Division, performs work of considerable difficulty in the administration and management of federal, state, and local funds for the Aviation Program, Rail Program, State Safety Oversight Program, Transit Program, and the Waterways Program. Performs functions in the Intermodal Division as lead budget officer. Identifies and manages the funding needs across the five program areas. Though coordination with the five programs, manage the Fiscal Activities of each of the programs, including federal apportionments, grant awards, grant balances, bond approvals, project funding, contract execution and subsequent fund encumbrance, project and program expenses, and fiscal year end program balances. Budget activities involve multiple federal agencies with different requirements.

For additional information and to apply please click the link below: https://ga.taleo.net/careersection/ga_external/jobdetail.ftl?job=FIN0275&tz=GMT-05%3A00&tzname=

**PLANNING MANAGER II
METROLINK**

\$90,405 - \$141,248 Annually

METROLINK is seeking a Planning Manager II who will perform a wide range of planning duties including manage and execute activities for regional, multi-modal transportation, capital program development and environmental review projects for the continued growth and viability of Metrolink.

Requires a Bachelor's Degree in Urban Planning, Engineering, Public Policy, Business Administration, Public Administration, Economics, Operations Research, Project / Construction Management, or a related area, A minimum of (7) years of progressively responsible work experience in transportation planning and project development, A combination of training, education and or experience that provides the required knowledge, skills and abilities may be considered when determining minimum qualifications. Advanced relevant coursework may also substitute for a portion of required experience.

For additional information and to apply, visit: www.metrolinktrains.com/careers. EEO/ADA

**CHIEF EXECUTIVE OFFICER/EXECUTIVE
DIRECTOR**

**CHATHAM AREA TRANSIT (CAT),
SAVANNAH, GA**

How would you like to live and work in a city that Travel + Leisure regards as one of "America's Favorite Cities" that has the highest "Quality of Life and Visitor Experience?" KL2 Connects LLC has been retained by the Board of Directors of Chatham Area Transit (CAT) to recruit the Authority's next Chief Executive Officer/Executive Director. CAT is at an exciting point in its history, and this position will play a key role in its future.

Reporting directly to the Board of Directors, the CEO/Executive Director will be a thought leader for public transportation issues who is responsible for implementing Board policies and for directing its current and long-range goals. He or she will articulate the Authority's vision; foster a culture of internal and external collaboration; and work creatively to tie the County together with a common mobility purpose.

The CEO/Executive Director is directly responsible for planning, directing, and coordinating all actions and duties performed by his/her staff and is responsible for the development, operation, maintenance and repair of all Authority facilities and equipment, including a ferry operation. The Executive Director serves as liaison between stakeholders and government units that comprise Chatham Area Transit, all state offices, and all federal offices as they relate to public transportation, and is expected to be highly visible and an active participant in the community. Highly desirable is experience in all phases of public transit, organizational development, and community engagement (or a combination of experience/education or experience/training which provides the required knowledge, abilities, and skills to effectively perform the responsibilities of this position). The winning candidate must be able to communicate effectively, build relationships, handle details, meet deadlines, and work independently. CAT seeks candidates who are creative, willing to work with and learn from others, and able to react productively to change. This is an excellent opportunity that offers attractive

compensation, relocation, and equal opportunity. CAT values diversity at all levels of its workforce — women and minorities are encouraged to apply.

To be considered, please go to <https://www.KL2connects.com/openings>, select the Chatham Area Transit listing, and upload your letter of interest, resume, salary expectations, and 4-5 professional references (preferably supervisory and including name, title, phone, email address, and relationship to you). For more information contact KL2's John Bartosiewicz at John@KL2connects.com. Thank you for your interest in Chatham Area Transit!

**TRANSPORTATION TECHNOLOGY
SPECIALIST**

Port Authority is seeking a Transportation Technology Specialist to provide day-to-day support of Transportation Technology systems and services from a device and software level, focusing on data management, data integrity, reporting, system integrations, and customer support; including training and usage assistance.

Primary support will be for the Transportation Technology software systems and services, with cross-support for other related applications also included. Works with Authority and vendor personnel to identify any technology or data-centric related issues with the systems and services and then follows through until conclusion. Works with data within systems to ensure integrity; building reports and data visualizations for effective understanding and presentation of information. Provides training support and assistance in the design of documentation.

Essential Functions:

- Serve as technical analyst supporting systems, services, and software of Intelligent Transportation Systems (ITS), including on-board tracking systems, electronic wayfinding signage, vehicle headsigns, Transit Signal Priority (TSP), Scheduling software, Maintenance and Operations management.
- Support data management of ITS applications, including integrity, entry, and import/export.
- Serve as data-centric support for reports, information sharing, and data visualization.
- Serve as customer support for software usage: Guide users with functional support and assist with navigating software. Resolve help desk tickets related to application software. Provide system end-user instruction for report generation and system functionality and also assist in the design of user documentation.

Job requirements include:

- Two-year technical school/Associate Degree in Information Science, Business or technology related field from an accredited school –or–
- BS Degree in Information Science, Data Analytics, Business or a technology related field from an accredited school
- Related experience may be substituted for the education on a year-for-year basis
- Strong analytical and problem solving skills
- Exemplary attention to detail
- Experience with complex deployments of enterprise-level applications, especially within the transportation industry
- Experience working with multiple interrelated applications concurrently
- Proven experience managing data, especially in ensuring integrity
- Knowledgeable in reporting software
- Ability to quickly understand, retain and apply large amounts of new information
- Ability to work in a fast paced, dynamic environment
- Great organizational skills
- Experience in monitoring and adhering to procedures and policies
- Excellent verbal communication skills with the ability to present information in a clear and concise manner
- Excellent customer service and problem resolution skills.
- Professional and effective communication skills.
- Ability to be flexible and adapt to change.

Preferred attributes:

- Aptitude in collating data and providing information in concise and useful manner.

We offer a comprehensive compensation and benefits package. Interested candidates should forward a cover letter (with salary requirements) and resume to:

Employment Department
345 Sixth Avenue, 3rd Floor
Pittsburgh, PA 15222-2527
DKunsman@portauthority.org
EOE

**CITY OF KNOXVILLE
DIRECTOR OF TRANSIT**

The City of Knoxville, Tennessee is seeking a new Director of Transit to oversee operation, promotion and enhancement of services provided by Knoxville Area Transit (KAT). The full job description can be found at www.knoxvilletn.gov/jobs or at www.katbus.com/jobs.

This exciting career position manages a 300+ person workforce and works collaboratively in the community to operate, promote and enhance public transportation. Please submit a resume and cover letter to Debbie Thomas at dkthomas@knoxvilletn.gov no later than March 6, 2020.

**CORPUS CHRISTI REGIONAL
TRANSPORTATION AUTHORITY**

JOB POSTING #2020-09

CLOSING DATE: OPEN UNTIL FILLED

Job Title: Director of Transportation FLSA Status: Exempt Grade: 36

Work Location: 5658 Bear Lane Department: Transportation

Report To: Managing Director of Operations

Salary: \$95,997.95-\$156,463.76 (Min-Max Annual Salary)

General Summary: Under general supervision of the Managing Director of Operations, assists to ensure safe, reliable and courteous service to the public, and assists in coordinating the daily operational and administrative tasks of the Transportation Department.

Essential and Marginal Job Functions: Essential and other important responsibilities and duties that must be performed, with or without reasonable accommodation may include, but are not limited to, the following:

- Coordinates and develops programs, policies and procedures for delivery of all transportation services and make recommendations for improved service reliability and safety.
- Manages Transportation Administrator group.
- Assists Managing Director of Operations with special assignments and projects.
- Coordinates Bus Operator periodic meetings.
- Manages personnel including hiring, training and development, performance appraisals, counseling, and disciplinary actions.
- Maintain documentation on grievances and/or terminations.
- Coordinates with Service Development staff in developing services, conducting general run selections and schedule changes.
- Develops and administers the department's budget.
- Conducts on-board and street assessments of Transportation activities
- Prepares reports of operating conditions or others as required by management or regulatory agencies in a complete and accurate form and submits on a timely basis.
- Assists Transportation Administrators in monitoring attendance.
- Responsible for assisting in ensuring operator and public safety by checking for unsafe work habits.
- Addresses and follows up on CAF complaints.
- Assists in coordinating effective and timely pull-outs and pull-ins, premises security and pre-tripping requirements.
- Organizes, attends and/or oversees meetings arranged by the Managing Director of Operations. Represents the Managing Director of Operations in his/her absence.
- Provides research and investigation of transit issues related to new innovations and best practices.
- Prepares reports assessing quality control in the Transportation Department.
- Makes presentation on recommended procurements and other activity reports to Board of Directors as directed.
- Assists in the development of specifications, review of responses to formal proposals, and requests for information and approved equals.
- Assists in special projects as directed.
- Provides an independent assessment and inspection of service delivery on an as-needed or random basis. Prepares reports to the Managing Director of Operations on observations.
- Meets with department personnel to discuss issues related to their needs and concerns.
- Maintains open and effective lines of communication with RTA peers, superiors, subordinates, and customers regarding status and progress of departmental activities, assuring timely consultation on priority items, actions, and other matters of mutual concern.
- Assists in the development of Quarterly ses-

sions for Operations staff.

- Manages designated staff.
- Participates in leadership development programs as identified by the RTA.
- Complies with Regional Transportation Authority policies and procedures and local, state and government regulations.
- Maintains confidentiality regarding all RTA related business information and personnel issues.
- Establishes & maintains effective and professional working relationships with those contacted in the course of work.
- Performs other job related duties and responsibilities as assigned.

It is the RTA's business philosophy and practice to provide reasonable accommodation to the known physical or mental disabilities of qualified individuals, according to applicable state and federal law. To request a reasonable accommodation regarding application for employment or the performance of the essential functions of your job, please contact the Human Resources Department at (361) 289-2712.

Qualifications include:

Knowledge of:

- Transportation scheduling, routing, and vehicle operations.
- Effective administrative, time management and supervisory skills;
- Demonstrated superior verbal and written communication skills;
- Demonstrated problem solving skills; and
- Correct English usage, spelling and vocabulary.

Ability to:

- Ability to plan, organize and prepare technical statistical reports.
 - Learn bus and van routes and transit rules and regulations;
 - Interact courteously and effectively with a diverse internal customer base;
 - Work immediately before, during or immediately after an emergency as required as part of the RTA's Emergency Response Team to provide emergency services to the general public during emergency situations;
 - Communicate effectively both verbally and in writing;
 - Willingly foster a positive work environment;
 - Maintain a dependable attendance record;
 - Make effective presentations to the Board of Directors and other parties
 - Understand and follow oral and written instructions; and
 - Comply with Regional Transportation Authority policies and procedures.
- Skills:**
- Effective oral and written communication skills;
 - Customer Service skills; and
 - Bilingual skills, in Spanish, are preferred.

Experience and Training Requirements:

This position requires any equivalent combination of the following training, education and experience that provides the individual with the required knowledge, skills, and abilities to perform the job.

- Education: Bachelor's Degree in Management, Business Administration or a related field. Master's Degree preferred.
- Experience: Minimum of six (6) years-experience in a related field, preferably in the transportation industry, including four (4) years supervisory experience.
- License or certificate: Must possess a valid Texas Driver's License on the date of application as required for position. Ability to obtain Commercial Driver's License within 60 days of employment as required for position to operate RTA vehicles.

- Other Requirements: Must be at least 18 years of age. Any job offer and continued employment is contingent upon completing and passing a pre-employment job ability evaluation, Department of Transportation physical, drug and alcohol screen and background investigation with not more than two moving violations or accidents in the past three years, no more than one DWI/DUI in a lifetime and no DWI/DUI in the past five years.
- Working Conditions and Physical Requirements:**
- Works primarily in a typical, climate controlled office environment. Average amount of overtime and extended work hours are required. The noise level in the work environment is usually moderate. While performing the duties of the job, the employee occasionally works in outside weather conditions. Standard physical activity includes, but is not limited to, sitting, standing, and walking activities. Essential and marginal functions require maintaining physical conditions necessary to carry/lift/push or pull loads up to 10lbs.

Apply at www.ccrt.a.org



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CONFERENCES

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Washington, DC

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