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TSA Establishes STSAC

TSA HAS ESTABLISHED the Surface Transportation Security Advisory Committee (STSAC), which will provide recommendations on security matters including the development, refinement and implementation of policies, programs, initiatives, rulemakings and security directives.

The STSAC comprises 35 voting members representing surface transportation providers and users—including nine APTA members—and 14 additional nonvoting members representing federal departments and agencies with surface transportation oversight.

The committee will report to TSA Administrator David Pekoske, who said, “The knowledge and expertise these leaders bring to the table will play a vital role in TSA’s continued efforts to safeguard the nation’s surface transportation systems.”

STSAC members representing public transit and passenger rail are Jaime E. Becerra, chief of transit enforcement/deputy chief of safety and security, North County Transit District; Edward A. Bruce, director of intelligence, New Jersey Transit Corporation; Robert J. Finnegan, captain, police administration, Delaware River Port Authority Police; Robert P. Gatchell, chief safety and security officer, Go Brightline; Polly Hanson, APTA director of security, risk and emergency management; Ivan T. Mote, chief safety officer, Jacksonville Transportation Authority; Ronald A. Pavlik Jr., chief of police, Metro Transit Police Department, Washington, DC; Joe Perez, chief of police and security, Northeast Illinois Commuter Railroad (Metra); and Lisa Ann Shahade, deputy chief of police for strategic operations, Amtrak.

In addition to the voting members, six federal departments and agencies—DOT; the Departments of Defense, Energy and Homeland Security; FBI; and NTSB—have designated representatives to serve as nonvoting members of the STSAC.

Five BRT Lines Among Recipients of FTA CIG Funding

FTA HAS ANNOUNCED a total of $1.36 billion in federal funding allocations to 16 new and existing public transit projects in the Capital Investment Grants (CIG) Program: approximately $242.8 million in appropriated FY 2018 CIG funding to two projects that have existing construction grant agreements and five new projects nearing readiness for consideration to receive such an agreement, and $936 million in appropriated FY 2019 CIG funds to nine projects with existing construction grant agreements.

The five new CIG projects are all BRT lines:

- $16.6 million for the Jacksonville (FL) Transportation Authority’s 12.9-mile First Coast Flyer Southwest Corridor;
- $40.4 million for a 1.8-mile extension of the Regional Transportation Commission of Washoe County’s Virginia Street Corridor in Reno, NV;
- $26.9 million for the Capital District Transportation Authority’s River Corridor/Blue Line, a 16-mile route along the Hudson River;
- $87.4 million for the Tri-County Metropolitan Transit District of Oregon’s Division Transit project in Portland, OR, a 15-mile route connecting Portland’s central business district with Gresham, OR; and
- $53.4 million for the Spokane (WA) Transit Authority’s 5.8-mile Central City Line.

With this announcement, FTA has advanced funding for 22 new CIG projects throughout the nation since Jan. 20, 2017, totaling approximately $5.06 billion in funding commitments.

“FTA continues to evaluate and advance eligible projects in the CIG program consistent with federal law. We are pleased to allocate funding to five new CIG projects and 11 projects with existing grant agreements across the country,” said FTA Acting Administrator K. Jane Williams.

“FTA’s action is a great step forward for 16 critical infrastructure projects that will expand options and offer safe, reliable and convenient public transportation in these communities,” said APTA President and CEO Paul P. Skoutelas.

“This is welcome news for the public transit systems that are the beneficiaries of these important CIG funds and for the residents they serve every day.”

Brightline Launches ‘Virgin Trains USA’ Rebranding

BRIGHTLINE INTERCITY RAIL in South Florida revealed the first visuals for its new brand—Virgin Trains USA, during recent ceremonies at Virgin MiamiCentral, the rail line’s southern hub, attended by Sir Richard Branson and Virgin Trains USA President Patrick Goddard.

Virgin MiamiCentral is a multimodal facility that brings together Miami-Dade Transit’s Metrorail and Metromover with Virgin Trains USA; bikesharing; Lyft; Virgin Trains USA’s official rideshare partner; and, soon, South Florida Regional Transportation Authority’s Tri-Rail commuter rail. The site also houses retail and dining venues, including a food hall experience, and a promenade surrounding two residential towers with more than 800 apartments collectively known as Park-Line MiamiCentral.

Branson said, “Virgin has a long history of changing industries for the better and inspiring enduring loyalty through outstanding customer experience. Today marks the first step in that journey with Virgin Trains USA as we unveil the beautiful Virgin MiamiCentral station. I’m very excited to see the transformation of our service and the plans for the next phase of the project to Orlando.”

Goddard said, “Virgin MiamiCentral is the central hub for all things transportation and mobility. With the addition of the Virgin brand we solidify ourselves as the premier live, work and play environment in downtown Miami.”
Building Outstanding Customer Experience

BY STEPHANIE WIGGINS
Chief Executive Officer
Metrolink, Southern California Regional Rail Authority
Los Angeles

AS A YOUNG WOMAN preparing to enter graduate school 24 years ago, I accepted a temporary job at the transportation authority for San Bernardino County (CA) in the finance department.

From the first day, I was fascinated by the resources required to move people through the nation’s largest county by area. Also, I was impressed by the need our customers had for the system to work well and be on schedule. Buses that arrive late might result in a person losing his or her job.

During that first, formative year, I realized that we are in the opportunity business. Public transportation connects people with opportunity so they can move their lives forward. We are an essential rung on the ladder to success.

In September, Metrolink will con- ven a safety summit in Los Angeles for leaders from across the country to dis- cuss the next version of PTC, strategies to reduce trespasser/pedestrian strikes and other key issues related to railroad safety.

Integrating Metrolink’s system with other transportation providers, such as Transportation Network Companies, is necessary to help our custom- ers complete their trips in the event of unforeseen service disruption. In these cases, Metrolink provides reimburse- ment up to $50 for our customers to complete their trips using Uber or Lyft. Also, Metrolink recently launched a partnership with a new ride-hail- ing service called flexLA that offers microtransit options in the downtown Los Angeles area. These arrangements are in addition to the existing part- nerships Metrolink enjoys with Southern California public transit agencies that provide buses to complete trips in case of interruptions.

Modemizing business practices means doing business with people in the manner they want. Metrolink launched its mobile ticketing smartphone app in 2016 to free our riders from vending machines and paper tickets. While many of our customers and corporate partners still prefer to use tickets, usage of the mobile app continues to grow in its fourth year.

Metrolink is active in social media. Our Facebook page engages 200,000 followers, the largest among the top 10 commuter railroads in the U.S. by ridership. Metrolink on Instagram tar- gets the younger demographic and has 19,600 followers, the second largest Ins- tagram engagement among the top 10 commuter rail in the U.S. by ridership.

On Earth Day, Metrolink will pro- vide free rides systemwide so new riders can experience safe, clean and convenient rail travel while showing support for environmental protection.

Like all public transportation agen- cies, we see our greatest ridership during the morning and evening com- mutes. Enciting customers to use us during off-peak hours and on weekends builds demand for safe, clean and con- venient transportation.

We launched new products, such as the Rams train that brought football fans from throughout Southern Californ- ia to the Los Angeles Memorial Coli- seum. I’m not taking credit for their Super Bowl appearance, but we can take credit for removing about 2,000 cars from the road on game days.

Metrolink formed partnerships to develop special train service to Angels baseball games, the Auto Club 400 NASCAR race, the Los County Fair and the popular Festival of Lights Christmas display in Riverside, CA. Each of these special train services builds brand awareness and intro- duces mobility options to traffic-weary people.

At the heart of all these efforts is a quest for us to be better. Be better with our customers in how we prepare, com- municate and add value. Be better with our teammates in how we support each other, how we talk and how we care about each other as people. Be better to ourselves in our self-talk, our personal expectations, in our health and in our commitment to being all we can be.

“Commentary” features authoritative points of view from various sources on timely and pressing issues affecting public transportation. Statements and opinions expressed in Passenger Transport are those of the authors and do not necessarily reflect those of APTA. APTA would like to hear from you. If you are interested in submitting an original, thought- leading commentary for consideration, please contact Senior Managing Editor David A. Riddy at driddy@apta.com.
LA Metro Opens ‘Green’ Light Rail Yard

Los Angeles Metro opened the Southwestern Yard, a $172 million rail maintenance facility designed and constructed to attain LEED Silver Certification with many “green” features, at a recent ceremony attended by federal, state and local officials and community leaders.

Metro Board Chair and LA County Supervisor Sheila Kuehl said, “This cutting-edge facility is a great example of Metro’s commitment as an international leader in environmental and sustainable practices. … With all the green features incorporated into the Southwestern Yard, we continue to move in the right direction.”

These features include pollution-reducing construction processes; easy access to public transportation for workers; treatment of stormwater runoff and the use of low-emitting paints, sealants, coatings and materials, along with energy-saving lighting and air conditioning.

LA Metro Chief Executive Officer Phillip A. Washington called the facility “a much-needed asset for Metro’s rail operations team [that] will be used to bring quality and reliable service to this region using advanced technologies.

The system will maintain and inspect light rail vehicles at the 115,000-square-foot facility, and also undertake body repairs, painting, storage and cleaning and washing. In addition, the facility will house general administration and support staff. The rail yard will have the capacity to store 70 light rail vehicles and will have about 200 employees.

The Southwestern Yard is part of the Crenshaw/LAX Transit Project, the 8.5-mile light rail line that will meet with the Expo Line and connect with the existing Green Line near the future Aviation/LAX Station when it opens in 2020. Metro plans to begin major construction next year on the Airport Metro Connector/96th Street Transit Station next to the new rail yard. The station will be the transfer point between local transit—including the Crenshaw/LAX and Green lines—and Los Angeles International Airport’s Automated People Mover, now under construction, which will take riders to the airport terminals when it and the station open in 2023.

FTA Requests Comments On Changes to Database

FTA HAS ISSUED a notice requesting comments by June 10 regarding proposed changes to the National Transit Database (NTD) and proposed clarifications to reporting criteria. The Federal Register notice is available at https://bit.ly/2GBdZzs.

The changes include:

- The addition of two new service type, taxi and Transportation Network Company, joining directly operated and purchased transportation. Currently, a public transit system must report separately service and financial information for each mode and type of service it operates;
- Expanding a number of its reporting categories with new data elements, such as ruling automated or autonomous vehicles and additional safety equipment data to the A-30 Revenue Vehicle Asset Form;
- Clarifying when public transit agencies must report attempted suicides;
- Modifying the NTD’s safety event forms to identify the vehicle fleet information from their annual report through a menu of their active fleets;
- Improving specifics regarding the reporting of temporary bus bridge service;
- Defining the term “incidental use” to mean “when 50 percent or less of the facility’s physical space is dedicated to the provision of public transportation service”; and
- Explaining that FTA would require a service to be reported as commuter service if “50 percent of passengers make a return trip on the same day across all service runs for one year,” along with seven criteria to update the survey; and
- Proposing definitions and reporting requirements for linear miles and track miles.

Current submissions must be identified by Docket Number (FTA-2018-0010) either through the federal eRulemakingPortal, www.regulations.gov, or by mail to Docket Management Facility, U.S. DOT, 1200 New Jersey Ave. SE, West Building Ground Floor, Room W12-140, Washington, DC 20590-0001. For more information, contact Maggie Schilling at 202-366-2054 or maggie.schilling@dot.gov.

The Rapid Breaks Ground On ‘Laker Line’ BRT

The Rapid in Grand Rapids, MI, launched construction April 1 on its second BRT route, the 13-mile Laker Line, scheduled to open in August 2020.

The route—which will replace an existing regular fixed route—will connect Grand Valley State University (GVSU) in Allendale to the Michigan Street Medical Mile in Grand Rapids. The Rapid estimates 11,000 daily rides when it opens, operating with CNG-powered 60-foot articulated buses.

Andrew Johnson, chief executive officer of The Rapid, said, “The Laker Line will provide a faster connection from GVSU to downtown Grand Rapids and improve access for residents and businesses throughout The Rapid’s service area.”

The Rapid opened its first BRT line, the Silver Line, in August 2014. Station platforms for the Laker Line will provide well-lit shelters with level platform boarding, off-board fare collecting, real-time arrival signage and security phones and cameras. The Laker Line will share three existing downtown Silver Line stations, helping riders make connections to other routes.

Funding for the Laker Line comes from FTA and the state of Michigan, with operational support from GVSU.

Ready. Set. Get on Board!

The PUBLIC TRANSIT industry is gearing up for APTA’s inaugural Get on Board Day, April 25. This day will showcase the value and gain support for public transit—with a unified voice, the industry will come together to highlight how public transit benefits people and communities. This initiative was developed by APTA’s Marketing & Communications Committee.

APTA resources to help you “Get on Board” include social media shareables, fact sheets and a wealth of activities. Learn more at https://bit.ly/2JecofT.

Additionally, you can direct your audience and stakeholders to a dedicated Get on Board community website at https://getonboardday.org/ where they can sign a petition showing their support, share stories about how their lives have been impacted by public transit and learn about its value.

APTA Chair David M. Stackrow Sr. said, “On April 25, our industry will come together to highlight the many benefits public transit provides to communities throughout our country. It’s a local initiative with national benefits. I’m thrilled that more than 200 organizations have already committed to participate in this important day for the industry.”

Is your organization participating? This is what others are doing: holding press conferences with elected officials, offering free rides, wrapping vehicles with the Get on Board logo, setting up information booths and purchasing paid advertising.

We want to hear how you are marking the day; share with us by contacting Erin Cartwright at ecartwright@apta.com.

New CEOs Named

Foye, New York MTA

NEW YORK GOV. Andrew Cuomo has named Patrick J. Foye chairman and chief executive officer of the New York Metropolitan Transportation Authority (MTA), the highest position in the agency. Foye previously was MTA president since 2017 and executive director of the Port Authority of New York and New Jersey from 2011-2017. He is also a former member of the MTA board.

Ajise, SCAG

THE REGIONAL COUNCIL of the Southern California Association of Governments (SCAG) has named Kome Ajise, its planning director since November 2017, as executive director. Ajise has 30 years experience in regional planning and transportation, including serving as chief deputy director at Caltrans.

April 15, 2019 | 3
Industry Urges Critical Need for Investment During Infrastructure Week

APTA URGES its members to continue to champion the critical role infrastructure plays in people’s lives during Infrastructure Week, May 13-20. APTA is one of more than 470 affiliate organizations supporting the nonprofit Infrastructure Week organization, which brings together U.S. businesses, workers, elected leaders and the general public around the message “Let’s BuildForTomorrow. Starting Now.”

APTA released new research in March identifying at least $232 billion in priority projects around the country that could be funded by increased investment in public transportation—including more than $90 billion to bring all U.S. public transit assets into a state of good repair.

APTA and FTA Will Hold Webinar on TAM

APTA IS PARTNERING WITH FTA to present a joint webinar April 25, 2-3:30 p.m. Eastern time, to review tools for communicating the value of transit asset management (TAM) to agency executives and staff.

Presenters will include Mshadoni Smith, FTA’s TAM program manager, and Luke Westlund, supervisor of state of good order for the Regional Transportation District in Denver. Laura zale, manager of asset management for Philadelphia’s Southeastern Pennsylvania Transit Authority, is the moderator.

This webinar is part of a larger FTA-APTA joint webinar series being conducted this year to address important topics relating to TAM. Planned upcoming webinar topics include Engaging Your TAM Stakeholders and Best Practices for Data Collection.

Registration for the Communicating TAM Compliance and Programs webinar is available on a first-come, first-served basis, open to the first 500 participants. The webinar will be recorded and made available on the FTA TAM webpage. Register at https://bit.ly/2ZUROhi. More TAM information is available at www.transit.dot.gov/TAM.

TheRide Introduces Updated Securement System

THE ANN ARBOR AREA (MI) Transportation Authority (TheRide) recently began installing the Quantum wheelchair securement station manufactured by Q’Straint, on board 10 of its buses, funded with $187,000 from Michigan DOT as part of its Michigan Mobility Challenge grant initiative.

Jean Ruestman, administrator of the MDOT Office of Passenger Transportation, said the state initiative “uses technology and innovation to address mobility gaps for seniors, persons with disabilities and veterans in Michigan.”

Bryan D. Smith, deputy chief executive officer, operators, for TheRide, said, “This project has moved forward strongly with the strong partnerships: Q’Straint and TheRide worked closely to execute this project. We have had our technicians trained in installation, our operators trained in safe use, and will be rolling out public training sessions. This is all part of using technology to provide a more independent ride to our passengers with mobility devices—just one of many initiatives we are pursuing to increase mobility for everyone in our community.”

In advance of the installation, users of wheelchairs and other mobility devices had an opportunity to try out the new system, thanks to support from a grant from PlanetM—a partnership of mobility organizations, communities, educational institutions, research and development, and government agencies—and MCIty at the University of Michigan.

In addition to providing more independence for individuals with disabilities, Quantum reduces boarding time and allows for less maintenance needed on the vehicle.

APTA Canada Study Mission Report Available

T he final report on APTA’s 2018 study mission to Canada on “Innovative Infrastructure Development and Implementation” is now available at https://bit.ly/2G8ENQY.

A delegation representing 30 public transportation agencies and businesses visited Montreal, Ottawa, Toronto and Vancouver July 22-28, 2018, to learn how major investments in public transit infrastructure north of the U.S. border are being structured, developed and financed. The report discusses the unique governance, infrastructure implementation practices and financial structures in each of the four cities visited and includes the delegation’s key findings.

The delegation participated in presentations, site visits, panel discussions and roundtable exchanges with Canadian public transportation operators and authorities, global business leaders and federal, provincial and local government officials. APTA’s longstanding partner, the Canadian Urban Transit Association (CUTA), accompanied the delegation.

For information on the next APTA study mission, contact Petra Mollet at 202-496-4852 or pmollet@apta.com.

Engage the Future Workforce With APTA’s Career Day

APTA’S NATIONAL PUBLIC Transportation Career Day, May 16, is an annual national workforce development initiative that introduces K-12 students to careers in public transit. The day falls on the Thursday of Infrastructure Week, May 13-20.

As in previous years, APTA encourages its members to showcase the wealth of career opportunities available within the public transit industry. Last year, APTA members reached more than 500 students across North America!

Connecting with students is a way for public transit professionals to tell their story, highlight opportunities and attract new talent, knowledge and skills to the industry. Engagement activities can include offering facility tours, teaching transit-related lesson plans at schools, holding interactive demonstrations, sponsoring poster contests and hosting career awareness programs.

Visit APTA’s National Public Transportation Career Day at www.apta.com/resources/workforce/careerday to find resources for organizations, teachers and students. The site includes lesson plans, fun facts, information on careers in public transit and even job postings!

In addition, APTA is conducting a survey to gather information about outreach initiatives to students throughout the year at https://bit.ly/2VgqENG.

Upcoming FutureView Webinar: Reacting to a Blackout

APTA’S WEBINAR SERIES, FutureView, has scheduled its next webinar, Vulnerabilities of High-Tech Systems: What Happens When the Lights Go Out?, April 24, 3-4:15 p.m. Eastern. These webinars bring together public transportation practitioners from all facets of the industry to analyze and address the most pressing challenges and opportunities facing public transit.

VIRGIN TRAINS USA CONTINUED FROM PAGE 1

In November 2018, Brightline announced a strategic partnership and trademark licensing agreement with the Virgin Group. Virgin MiamiCentral is the first element to feature the new Virgin branding, to be followed later this year with the relaunch to Virgin Trains USA. The privately owned and operated intercity passenger rail service currently connects Miami, Fort Lauderdale and West Palm Beach, with expected future service to Orlando and Tampa, as well as another route between Las Vegas and Southern California.

On April 5, the Florida Development Finance Corp. board approved Virgin Trains USA’s request to act as the conduit to sell $950 million in private activity bonds to fund the Phase 2 expansion to Orlando.

Ben Porritt, senior vice president, corporate development, said, “Virgin Trains will be a transformative project that will help Florida stay economically competitive while bringing thousands of jobs and tremendous economic impact to the state. We have seen incredible support for this project and are confident it will bring a necessary public benefit to the millions of Florida residents and visitors.”
One Trip, One Tool, Multiple Modes

BY BIBIANA MCHUGH
Manager of Mobility & Location-Based Services
Tri-County Metropolitan Transportation District of Oregon (TriMet)
Portland, OR

With more mobility options rapidly becoming available, public transit agencies have more opportunities than ever to take travelers where they need to go. By combining new options with public transit in a single application, TriMet is making it easier to get around the Portland area.

With the help of an FTA grant, we’ve expanded our current trip planner—which combines public transit with walking and biking—to also include private Transportation Network Companies (TNCs). As a result, TriMet is the first U.S. public transit agency to release a comprehensive multimodal trip planner that incorporates public transit with shared-use mobility service providers including Uber, SHARE NOW (formerly car2go) and BIKEtown. Eventually, we want to include all service providers, allowing our customers to make better-informed decisions about their travels.

The trip planner, accessible on desktop and mobile devices, uses real-time locations of vehicles and bikes, enabling riders to plan a single trip using a mix of options. If the trip planned includes Uber, the tool links customers to the Uber app to easily book and pay for that part of the trip. The tool lets customers search destinations using business names and landmarks in addition to streets and addresses.

We’re testing the new trip planner at www.triplanner.trimet.org and plan to make it our primary trip planner on www.trimet.org later this year.

The Starting Line: Creating a One-Stop-Shop Trip Planner
TriMet began the journey to develop the trip planner long ago. As a leader in innovation, it was the first public transit agency in the world to open data to the public. We teamed up with Google in 2005 to add transit data to Google Maps and create the now worldwide General Transit Feed Spec (GTFS). In 2009, we initiated the development of the OpenTripPlanner, the first open-source multimodal trip planner, which is now being used worldwide. In January 2017, TriMet received a $678,000 FTA Mobility on Demand (MOD) Sandbox grant, which was supported by $324,000 in in-kind contributions.

That funding has led us to today. Now, using our new application, people can plan the trip that works best for them—whether a bus or train gets them only part of the way, they’re in a hurry and transit alone may take too much time, or they want to save money over a trip solely using a ride-sourcing service.

Partnerships and Open-Source Planning
At TriMet, we use open-source technology to drive innovation and partnerships. The MOD Sandbox project was a collaborative effort among 38 public and private entities working to find highly creative solutions to a complex problem: completing an open platform for the integration of public transit and shared-use mobility options into the existing OpenTripPlanner, at www.opentripplanner.org. This takes a robust software platform with a highly user-friendly interface.

Throughout the process, we continually interacted with application and geocoder development teams. We negotiated working agreements with TNCs to share data and arrive at agreeable interfaces for the final product. Using our strategy of leveraging existing open-source technology and data, including OpenStreetMap, we created a product that can be replicated easily and cost-effectively and implemented by other public transit agencies. We can then benefit from improvements other agencies make and incorporate them into our trip planner. The initial project was completed on time and within budget in January 2019.
CTA’s Digital Bus Screens Enhance Rider Experience

BY DORVAL R. CARTER JR.
President
Chicago Transit Authority (CTA)

IN DECEMBER OF 2018, I launched a pilot test of new digital information screens on board two buses serving one of our system’s highest-ridership routes, the #20 Madison.

The pilot is one of the latest efforts to improve our overall customer experience. Since I became CTA president in May 2015, I’ve focused on a number of improvements—large and small—to service, infrastructure, technology and customer communications, all designed to make service more comfortable and convenient.

The bus displays are intended to alleviate some of the uncertainty or anxiety some customers might feel about a trip (“Am I going in the right direction? Is my stop the next one?”). And they were designed to provide a digital information experience more on a par with what customers experience on our rail system, including real-time service information on route.

The new, easy-to-read bus digital displays offer:

- Real-time travel information, including estimated arrival times for upcoming stops;
- Transfer information to other CTA services;
- Service alerts; and
- “Stop requested” indication that remains on until the bus arrives.

This new technology supplements the existing visual and audio service information already available on all CTA buses. Large text announcing the next stop and audio announcements to assist those with hearing or visual impairments will remain.

Pilot Vendors
In 2018, CTA invited multiple vendors to submit prototypes for the pilot. Vianova, based in Germany, provided two screens.

Vianova installed its demo units at no charge. Our Bus Engineering team assisted the company with installing the screens on bus ceilings (using a simple mounting bracket) and connecting with the communications system on board the bus.

Screen Design
The layout is designed to allow room for a variety of information in an easily understandable way. Buses in our test have two screens—one at the front and the other just before the rear door—so customers are always close to information.

The design is divided, essentially, into three spaces. A top bar iterates the route number and dedicates a space for large text that behaves the same as the red LED signs currently on our buses. It also reserves a corner that flips to bright red with the words “Stop requested” whenever someone has signaled for the next stop—and stays lit until the bus doors are opened.

The largest space, on the left side of the screen, is dedicated to route-specific information: it displays the next stops (with detailed information about services to transfer to at this location), the following upcoming stops (with general transfer availability) and the bus’s destination.

The lower right side is used for a variety of other information, most importantly customer alerts. These include details on both planned and unplanned reroutes, interspersed with public service messages from CTA.

This design may change over time, based on feedback we receive from riders, observations we make and as we potentially introduce additional, innovative features. We also established an online survey for customers to provide feedback at www.transitchicago.com/survey/bus-display-survey.

So far, feedback has been positive, with customers reporting the screens to be easy to read and saying they appreciate the real-time arrival and service-status information.

We are currently finalizing plans with at least one other vendor to expand the pilot screens to other buses and routes.
UP and Easily Away
How an airport link to downtown Toronto has become a relaxing and reliable shuttle for weary travelers and quick-moving executives

BY THANE BURNETT
Manager–Content/MxNews
Metrolinx
Toronto, ON

Tired eyes compete with a wrinkled suit as travelogues of exhaustion. Yohannes Yehune lands at Toronto’s Pearson International Airport after a winter spent with his family in Ethiopia. Weather in the Horn of Africa was sunny and bright during his entire time away from his Toronto home.

On the day he lands, it’s raining and gray outside the airport. Streets and sidewalks reflect a long winter and the transition into far better weather ahead.

Yehune has spent 16 hours in transit, so he welcomes the UP Express train ride that runs between Canada’s busiest airport and the country’s most populated downtown. As he wants to avoid stop-and-go traffic, this is his second trip on the airport shuttle train that runs, like clockwork, every 15 minutes. Between Pearson and one of Canada’s oldest rail hubs, Union Station.

He joins millions of customers who annually use UP Express. For many, it has become, since its first rolled out in 2015, a staple of airport travel. It’s also used by business leaders who want to access the pockets around the airport. More than 300,000 people work in the district and many take meetings trips downtown—and they don’t like to be stuck in traffic either.

It’s a 25-minute trip that many customers actually look forward to taking.

“I like the staff, how they help, as well as the luggage racks and how comfortable it is,” explained the 54-year-old father of two.

UP Express starts every morning at 4:55 a.m.—the last train runs at 1 a.m. from Union Station and 12:57 a.m. from Pearson—and features luggage storage at the access doors, power outlets and Wi-Fi. The trains provide tray tables and are fully accessible with level boarding. Answers or help are as close as the customer service agents who work in each train.

At the modern downtown station, into which Yehune now steps from the UP Express train, the smell of special-ized coffees and fresh baked goods filters through the air. In an area above, he could even catch a beer if he wanted one.

He’s happy to be back, even on a damp and cool Canadian day—and UP Express played a part in that.

“For many travelers, UP Express has become the only way to get in and out of the city,” said Mark Childs, chief marketing officer for Metrolinx. “Our entire team is committed to ensuring the UP Express 25-minute service is comfortable, reliable and consistent for customers to help reduce the stress of travel.”

About 16 hours away from sun and family, a tired Yehune is thankful for that.

The tale of UP Express, by the numbers:
- 2015 — Year the service was born
- 4 — Number of stations
- 23 — Number of route kilometers
- 1,120 — Number of weekly trips
- 24.89 — Average trip time in minutes
- 3.5M — Annual ridership

Big Blue Bus Incorporates Free Onboard Wi-Fi to Enhance Customer Experience

BY JENNIE CAMPOS
Community Engagement Officer
Big Blue Bus
Santa Monica, CA

Big Blue Bus (BBB) customers can now read, snap and stream on board 19 of the agency’s newest 40-foot buses. Introducing free Wi-Fi to customers improves the customer experience and makes trips more enjoyable.

“With the variety of mobility options available today, we strive to make Big Blue Bus one of the top travel choices for our customers,” said Ed King, director of transit services for BBB. “With that in mind, our focus is to deliver exceptional service and a riding experience that is enjoyable, convenient and comfortable as customers make their way to and from their destinations on the notoriously congested Westside of Los Angeles. Investing in free Wi-Fi enabled buses helps us deliver the type of experience customers have now come to expect of all private and public transportation providers.”

BBB surveyed non-riders, former riders and current customers on what type of amenities would both encourage and increase their patronage. Onboard Wi-Fi was the most widely selected amenity, with nearly half of all participants selecting the added feature as their top choice.

The initial installation of the Wi-Fi component required a team effort. BBB’s maintenance department collaborated with the city of Santa Monica’s information systems department in installing antennas on 19 of its Gillig buses at the factory.

The selected routers are specifically designed for public transit, featuring a collection of key benefits such as onboard diagnostics support that enable staff to check for bus health and security measures including multi-zone firewalls. Staff has the ability to manage all devices on a net cloud without interfering with Wi-Fi service for BBB customers.

Prior to the Wi-Fi launch, customers on board the selected buses were advised to be on the lookout for a green Wi-Fi decal signifying that the bus is Wi-Fi enabled.

Web filters were added for the safety and protection of customer data and customers within proximity of Wi-Fi users. BBB requests each customer reviews an “Acceptable Use Policy” and “Privacy Policy” before connecting and to also tap an “I Agree to Terms” button at the bottom of their mobile screen.

BBB anticipates more customer feedback over time with the installation of the Wi-Fi on more buses. Over the next few months, BBB will be retrofitting additional buses with free Wi-Fi, and, moving forward, Wi-Fi will be standard on all its new buses.

RTD Launches Bus Route Improvements

Denver’s Regional Transportation District (RTD) recently began work on the 15L East Colfax Route Improvement Project, which RTD General Manager and Chief Executive Officer Dave Genova, pictured, called “the first significant investment made to the 15L route in 30 years.” The project will upgrade 32 bus stops along a busy nine-mile stretch of road between Denver and Aurora with enhanced shelters with lighting, security cameras and benches; programmable information display systems at six stops; queue bypass lanes, bus bulbouts (curb extensions) and expanded boarding areas in key locations. RTD is partnering on the project with Colorado DOT, City and County of Denver, City of Aurora, FTA and the Denver Regional Council of Governments.
Public Transit Agencies Celebrate Landmark Anniversaries

Public transportation agencies in Denver and Santa Barbara, CA, are both celebrating their golden anniversaries this year, while the Alexandria (VA) Transit Company (ATC), commonly known as DASH, is marking its 35th anniversary.

In Denver, the Regional Transportation District (RTD) kicked off a year of celebrating its 50th anniversary with an event at Denver Union Station. The actual anniversary date is July 1 and the agency will devote the rest of this calendar year to recognizing its past and the ways it has made public transit history.

“I am honored to lead at this momentous time,” said General Manager and Chief Executive Officer Dave Genova. “I’m proud to say that I’ve worked for RTD for 25 fantastic years—half the life of the agency.”

Genova continued: “Through the past 50 years, RTD has become woven into the fabric of our region. This year, RTD looks to weave the tales of our riders, employees and friends in conveying the stories of RTD’s past, present and future. RTD’s story is a rich tapestry illustrating 50 years of collaboration, innovation, celebration, partnership, and these stories are important because without this community, there would be no RTD.”

Genova and RTD Board Chair Doug Tisdale introduced RTD’s longest-serving employees, Terry Viecek and Bob Brewster, who were working at two Denver metropolitan area transit agencies that merged in 1969 when RTD was created.

“RTD is the largest political jurisdiction in the state of Colorado, other than the state itself,” Tisdale said. “That is an awesome responsibility and we enthusiastically embrace our role as leaders in influencing transportation policies that move the region and that inspire the rest of the country.”

The agency introduced a special 50th-anniversary logo, is showcasing photos from the last 50 years on its website and has developed an interactive timeline that highlights its innovations and efforts to redefine mobility.

The Santa Barbara Metropolitan Transit District (MTD) hosted an open house to celebrate its 50 years of service, including tours of its new buses and an exhibit of local public transit artifacts and archives.

MTD introduced service Feb. 1, 1969, with 12 buses serving six routes and today operates 112 buses on 42 routes.

The agency also launched a special webpage, sbmtd.gov/50years, which includes an interactive timeline showing photos and news clippings of milestones and an invitation to the community to share their favorite MTD stories.

Jennifer Mitchell, director of the Virginia Department of Rail and Public Transportation, was among the speakers at DASH’S 35th-anniversary celebration open house. The event also gave DASH an opportunity to unveil its newest fleet vehicles, the Xcelerator bus from New Flyer of America, and lead tours of operations and maintenance facilities, along with providing information about the system’s history and a look into the future of its fleet.

MBTA Announces Incentives to TNCs; New Mobility Share Opportunity Now Open

MASSACHUSETTS DOT and the Massachusetts Bay Transportation Authority (MBTA) launched a one-year pilot program April 1 that provides financial incentives to Transportation Network Companies (TNCs) to increase availability of wheelchair-accessible vehicles (WAVs).

Through this program, Uber and Lyft will receive subsidies on a per-hour basis for every hour that their wheelchair-accessible vehicles are available for use.

MBTA General Manager Steve Poftak said of the partnership, “I’m excited that the MBTA is playing a critical role in expanding access to mobility for our riders and the general public.”

This program builds on an earlier paratransit partnership between MBTA and TNCs, which began in October 2016, with Uber and Lyft providing on-demand rideshare services to RIDE customers.

Ben Schutzman, MBTA chief of paratransit services, explained that the partnership with Uber and Lyft has “thrilled most of our rider base with the amount of mobility it provides.” However, paratransit customers had been finding problems with the availability of wheelchair-accessible vehicles, such as uncertainty about estimated times of arrival, while the TNCs said they did not see sufficient demand from customers to support increasing the number of such vehicles.

The per-trip fee assessed through the 2016 Act Regulating Transportation Network Companies will be used to assist with tuition costs or other educational expenses.

Applicants must have the following qualifications to be eligible:

- Be a college sophomore (30 hours or more satisfactorily completed), junior, senior, or be seeking an advanced degree at a fully accredited institution, with a 3.0 minimum GPA; and
- Be sponsored by a member organization of APTF. Any member may serve as a sponsor.

The 2019 scholar will receive free registration and a travel stipend to attend APTF’s 2019 Transform Conference (the reimagined annual meeting), which will be held in New York, NY, Oct. 13-16. At the conference, they will have the opportunity to attend workshops and sessions as well as meet with industry professionals from around the country.

Applications must be submitted electronically by 11:59 p.m. Eastern time June 17. For more information and to register, visit www.aptf.org.

APTTF Accepting 2019 Scholarship Applications

THE AMERICAN Public Transportation Foundation (APTF) will award a minimum of 21 scholarships this year to college students or transit professionals pursuing or advancing a career in the public transit industry.

Individual awards ranging from $2,500 to $10,000 will cover the academic year, beginning in the fall 2019 semester, and may be used to assist with tuition costs or other educational expenses.

Applicants must have the following qualifications to be eligible:

- Be a college sophomore (30 hours or more satisfactorily completed), junior, senior, or be seeking an advanced degree at a fully accredited institution, with a 3.0 minimum GPA; and
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Extending Mobility Options

MassDOT and MBTA also invite mobility device companies seeking to place devices on MBTA property to participate in a licensing pilot program.

The pilot seeks to encourage and expand mobility options and increase access to public transit. As new devices such as electric-assist bicycles and electric scooters enter the market, the pilot establishes a process to ensure the MBTA can embrace such devices in a safe, orderly manner.

Poftak said, “The MBTA looks forward to learning from riders and operators and understanding how shared mobility devices can complement our service and improve the customer experience. This pilot will allow us to assure that customer experience for MBTA riders will be enhanced by shared mobility services and provide data that will allow the MBTA to improve how it interacts with these providers.”

Applicants must provide detailed information about their companies’ plans regarding safety, parking, marketing and outreach, desired locations, equity and relationship with the local municipality. They also must meet baseline requirements including data sharing and insurance compliance.
COMET, Bikeshare Form Partnership in Columbia, SC

The COMET in Columbia, SC, has formed a new partnership with the city’s bikeshare system, Blue Bike SC. The COMET received a $250,000 FTA grant to fund eight additional docked stations for Blue Bike SC. The grant also includes $70,000 allocated to Blue Bike as a pilot to provide a first-mile, last-mile connection specifically for bus riders using bikeshare in downtown Columbia.

The city and Bewegen Technologies manage the bikeshare system, which is sponsored by Blue Cross Blue Shield of South Carolina and The COMET. Its mission is to provide equitable access to bikeshare that fosters mobility, recreation and personal wellness. “Columbia Blue Bike’s expansion project is allowing more Columbians an affordable way to improve their personal health as well as the health of our environment,” said John Andoh, executive director/chief executive officer of The COMET. “Cycling allows people to explore neighborhoods in a unique and engaging way. Increasing the number of Columbia Blue Bike stations provides a much-needed alternative to traveling in single-occupancy automotive vehicles and complements our public transit system,” he added.

Bewegen Chief Executive Officer Alain Ayotte said the partnership “will make Blue Bike SC more accessible and bring value to both of our user bases. We are looking forward to collaborating in the creation of transit-based initiatives.”

San Joaquin’s ‘Van Go’ Goes Countywide

FOLLOWING A PILOT PERIOD

last year, the San Joaquin Regional Transit District (RTD) in Stockton, CA, has expanded its Van Go on-demand ridesharing service throughout San Joaquin County.

Van Go operates within four designated zones in the county, including rural areas. For longer trips, Van Go offers free transfers to connect passengers to buses at all San Joaquin County public transit agencies.

Every Van Go vehicle is wheelchair-accessible, and drivers are licensed and trained to help with accessibility needs.

Riders can download and use the Van Go app to schedule a ride or can make a reservation by phone. The cost is $4 per one-way trip or $10 for a one-day pass, with discounted fares for seniors, persons with disabilities and veterans.

JTA Unveils New Premium Paratransit Service

T he Jacksonville (FL) Transportation Authority (JTA) introduced a premium-level expansion of its on-demand service for customers with disabilities, “Connexion Plus,” on April 1. “After listening to our paratransit customers, we think there’s a real demand for this enhanced service,” said JTA Chief Executive Officer Nathaniel P. Ford St. “JTA is constantly exploring improvements for our transit offerings, especially for our paratransit customers.”

The major difference between the two tiers of service is flexibility, according to JTA. Regular Connexion service is restricted by ADA rules of picking up and dropping off within three-quarters of a mile of a fixed route, for a $3 fee, while Connexion Plus can take passengers anywhere in Duval County for $6. Also, Connexion Plus passengers travel by themselves (or with a registered personal care attendant) while the regular service provides shared rides.

The enhanced service provides private pick-up and drop-off service to all Connexion certified customers who need only call to request a vehicle at least two hours in advance of the requested pickup time.

SacRT to Begin Operating Elk Grove Bus Service in July

THE SACRAMENTO Regional Transit District (SacRT) will begin operating e-tran bus and e-tran paratransit services in Elk Grove, CA, July 1 through a partnership with the city.

The service contract approved by the Elk Grove City Council establishes a five-year term for a total value of approximately $36 million. If SacRT’s performance for the first year exceeds the city’s previous transit contractor, the city and SacRT will begin annexation negotiations no later than June 30, 2020. SacRT recently completed the annexation of public transit services in two other nearby cities, Citrus Heights and Folsom.

“We fully understand the importance of the e-tran commuter bus service that connects Elk Grove residents to their jobs downtown, and we will continue this service as well as making improvements to current services,” said SacRT General Manager/Chief Executive Officer Henry Li.

“The city of Elk Grove looks forward to working collaboratively with SacRT to provide our residents with greater service and enhance access to regional transit opportunities,” said Elk Grove Vice Mayor and SacRT Board Member Pat Hume.

Transfers to the SacRT network will be free for e-tran bus riders using the Connect Card or ZipPass mobile app. SacRT will retain e-tran’s current branding and operation and will not change any routes.

Bus Travels a Million Miles in St. Louis

St. Louis Metro has announced that, for the second time in its history, a bus in its fleet has logged one million miles—equivalent to 40 trips around the world—with the original engine and without a major overhaul or a major breakdown. The Gillig Phantom with a Cummins M11 engine entered service in 2001; after eight years, it was purchased by the St. Clair County (IL) Transit District, although Metro Transit continued to operate it. Now it will be used for special service, to transport baseball fans to Busch Stadium. Metro credited its innovative maintenance program, which FTA has recognized as a model for public transit asset management, for the achievement.

April 15, 2019 | 9
Alexander Dennis Limited (ADL) recently began testing the United Kingdom’s first full-size autonomous bus in Manchester, England, working with transport operator Stagecoach and technology company Fusion Processing. The 11.5-meter, single-deck ADL Enviro200 vehicle—fitted with the CAVstar system provided by Fusion Processing Ltd.—is now able to operate autonomously within a depot, including parking and moving into a bus way and returning to the depot. The technology could also provide future road safety benefits for vehicles operating in manual mode.

ADL Chief Executive Colin Robertson said, “This trial allows us to evaluate potential benefits of autonomous technology in a real-world scenario and feeds into our extensive work to further improve the safety of buses with the help of state-of-the-art technology.” The system uses multiple sensor types including radar, LIDAR, optical cameras and ultrasound, along with satellite navigation to detect and avoid objects, in all weathers, day and night, and plan an optimum path for the vehicle.

The software being used in the pilot vehicle also forms the basis for a major trial due to get underway in 2020, when a fleet of five autonomous buses similar to the RTA will carry passengers in Scotland between Fife and Edinburgh. Partners in the CAVForth project team, which last year received 4.35 million pounds from the UK Government’s Innovate UK fund, include Stagecoach Transport Scotland, ADL, Fusion Processing Ltd., ESP Group, Edinburgh Napier University and University of West of England.


A pre-proposal conference will be held on May 9, 2019 at 1:00 PM, at the CAVTransit Program Office, 912-629-7512. For additional information, please contact Darlene Mena, Purchase Agent.

The successful Proposer will be required to comply with all applicable Equal Opportunity Laws and Regulations. The City of Norwalk hereby notifies all prospective Proposers that the City will require each Proposer affirmatively demonstrate that Disadvantaged Business Enterprises are afforded full opportunity to participate in the performance of contracts and sub-contracts financed in part or in whole under this RFP, and will not be discriminated against on the grounds of sex, race, color, age, national origin in consideration for an award.

Proposals must be in writing and must be received by the City of Norwalk Purchasing Division by 11:00 a.m., on Monday, May 20, 2019 via U.S. Mail, FedEx, UPS or courier or in person. Proposals received after the above listed date and time will be considered, regardless of postmark.

Copies of the RFP may be obtained from the help of state-of-the-art technology. The system uses multiple sensor types including radar, LIDAR, optical cameras and ultrasound, along with satellite navigation to detect and avoid objects, in all weathers, day and night, and plan an optimum path for the vehicle.

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Chatham Area Transit Authority REQUEST FOR PROPOSAL

Chatham Area Transit Authority (CAT) is seeking proposals/bids for RFP 2019-07 On-Call Temporary Staffing Services through May 23, 2019 at 2 pm EST. Prospective proposers/bidders can download this solicitation at http://www.catchat.org/about-cat/doings business/procurement/procurement-opportunities.

For additional information, please contact David Stearns, Procurement Manager, at 912-629-3958 or via email at david.stearns@catchat.org.

Regional Transit Authority of Southeast Michigan — RFP

Notice is hereby given that the Regional Transit Authority of Southeast Michigan (RTA) is accepting proposals for the development of a regional Coordinated Human Services Plan (RFP 2019-02). This RFP is available on the RTA’s procurement website at www.bidsdirect.com/mnrt.

Detailed specifications are available by contacting Virginia Liddick, Executive Administrator, at (313) 402-1020 or vicki@liddickchamgion.org. All proposals must be submitted in accordance with requirements set forth in the RFP and be received on or before May 12, 2019.

The RFP reserves the right to reject any and all proposals, to re-advertise for proposals and to waive any requirement in any proposal and to determine the most responsive proposal by its own criteria, as described within the RFP.

REQUEST FOR PROPOSALS

The Central Midlands Regional Transit Authority (CMRTA) has entered into new agreements with satisfactory providers of public transit and other services that will be provided Rubicon’s new Trolley in Howell. The contract resulting from this RFP shall be known as the Trolley contract.

All proposals must be submitted by June 18, 2019. Please reference the RFP document(s) for submission requirements. The CMRTA is committed to the use of a paperless and high-quality proposal process for this project. This process will provide for the convenience of all interested parties, including the CMRTA and its affiliated agencies.

For a copy of the RFP, please contact Ms. Virginia Goodgogue, Procurement Officer, at virginia.goodgogue@cmtrta.org. A copy of the RFP is also posted on the CMRTA website. Please include your name, contact information (e-mail and mailing address, telephone number), including how you want to receive a copy of the RFP and the name of the organization you are representing.

Hospitals are notified all bidders that it will be required to comply with all applicable Equal Opportunity Laws and Regulations.

The successful bidder will be required to comply with all applicable Equal Opportunity Laws and Regulations.

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In this high-visibility position, the successful bidder will be responsible for coordinating the development and implementation of new and existing strategies and programs designed to promote and enhance the use of electric transit systems, as well as providing ongoing support and guidance to businesses and organizations interested in implementing electric transit solutions.

Please refer to the RFP document(s) for submission requirements. The CMRTA is committed to the use of a paperless and high-quality proposal process for this project. This process will provide for the convenience of all interested parties, including the CMRTA and its affiliated agencies.

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Senior Rail Service Planner/Scheduler
Job # IRC4127

Description of Work: This position is responsible for coordination of light rail operations plans, developing and analyzing schedule changes, improvements, and innovative solutions for regular and special light rail operation plans. Please apply on or after April 30, 2019, but no later than April 19, 2019, for a complete job description, and to apply for this position, please visit our website at www.ridedart.com.

Regional Transportation District, CO
80022
EOE/AA/Drug Free

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

Director, Rail Transit
American Public Transportation Association (APTA) seeks a Director, Rail Transit to visit APTA’s subject-matter expert on rail transit issues, including light rail transit (LRT), streetcar, and heavy rail. The candidate will work with APTA’s rail transit system operators; provide expertise on rail transit policy and technical issues; support programming for conferences; support APTA business members; interface with Federal regulatory agencies; and manage and direct APTA standards development work for rail transit technology.

Bachelor’s degree in technical specialty coupled with 8 years (minimum) of actual experience in rail operations and systems design is preferred. Demonstrated equivalent experience in rail system management or rail engineering will be considered. Should also be familiar with current ITA and other federal programs. Knowledge of, expertise in, and ability to articulate the technology supporting software and smart phone applications relating to mobility, mapping, travel planning, fare payment, and websites is preferred. Must have excellent oral and written communication skills and the ability to work effectively with people and organizations as well as work independently and under pressure, meeting multiple priorities. Must be willing to travel to support reviews, committees and conferences. Convenent Metro location. Excellent benefits/competitive salary. Please email cover letter and resume to Human Resources at apta@apta.com. EOE Principals Only

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

Legislative Analyst
American Public Transportation Association (APTA) has the immediate need for an individual to assist our Government Relations Committee in researching legislative issues and federal agency activities and communicating the public transportation industry’s position on federal legislation and regulations. A knowledge of politics, the outside world, Members of Congress, and the Executive Branch. Duties will include obtaining, analyzing and organizing policy information on legislation, regulations and other federal activities related to public transportation; preparing memoranda, talking points, the APTA’s position on political developments, and a wealth of cultural, educational, arts, entertainment, and roadway infrastructure in the city of Jacksonville. If interested in obtaining the position that is poised to change the economic landscape of Jacksonville, please contact Harris Rand Lusk Executive Search: cboylan@harrisrand.com.

DART
Senior Transit Planner

Position Summary:
This position offers the successful candidate an exciting opportunity to join a dynamic and talented organization with a commitment to move the greater Des Moines region, which is consistently ranked among the best places to live in the country. Under the leadership of the Senior Transit Planner, you will lead and assist with DART’s short- and long-range service planning, performance analysis, project management, and transit scheduling. The Senior Transit Planner will contribute to include a long-range mobility services plan, an on-demand mobility pilot, bus stop enhancements, and regularly recurring schedule and route updates. The Senior Transit Planner will also design and lead public outreach activities, and collectively receive feedback on service planning activities.

The Senior Transit Planner would collaboratively in a team environment lead like a membership as well as supporting roles depending on the project. This position will report to the Planning Manager, Assistant Director of Planning and Development Manager; however, the incumbent should be capable of guiding their own day-to-day work with minimal direction.

Essential Functions of this Position:
• Designs and conducts transit planning studies. This includes collecting, analyzing, and interpreting transportation data and performance metrics, designing surveys, identifying priorities for targeting crashing, selecting recommendations, and preparing reports and presentations.
• Assists with the planning and implementation of regularly scheduled service changes, which includes developing schedule and route modifications, preparing for external and external stakeholders, updating data repository, and analyzing results.
• Participate in the staff management for capital projects and service planning activities. Duties include developing project proposals; developing, delivering and presenting technical educational sessions; and coordinating with internal and external stakeholders.
• Assists with the design and implementation of public participation processes for service planning activities that provide timely and relevant information to stakeholders and the public, as well as improving public trust that is tailored and accessible to diverse audiences.
• Collaborates with DART’s efforts to leverage the latest technology and customer preferences to deliver efficient and effective public transportation service and to plan the development, implementation and evaluation of innovative pilot mobility projects.

Additional Requirements of this Position:
• Experience in travel demand modeling, public transportation planning, or related work is preferred. Applicants should possess training in the use of appropriate software applications and present an understanding of the principles and practices of public transportation planning.
• Ability to travel extensively, as s/he may be called upon to represent DART at industry meetings, events, and conferences in a public speaking role.

Position Summary:
This is a full-time, permanent position. The successful candidate will report to the Chief Operating Officer and will manage, plan, and implement policies and procedures for the development, coordination, and implementation of innovative pilot transit projects. The ideal candidate will have a Bachelor’s (preferably public sector administration or transit management) degree. This opportunity offers an attractive salary and benefits package and a rewarding professional environment.

EOE 

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

Director of Legislative Development

The Des Moines Area Regional Transit Authority (DART), the largest transit system in Iowa, serves a region of approximately 600,000 residents. DART is a hub of commercial, cultural and political activity, home to two major colleges, and is widely considered a hub of commercial, cultural and political activity, home to two major colleges, and is widely considered a hub of commercial, cultural, educational, arts, entertainment, and roadway infrastructure in the city of Jackson- ville, Florida, is recruiting a dynamic, energetic and proven Director of Legislative Development to lead the team in transit-related advocacy, organizing, and advancing public-private partnerships. This is in conjunction with their Urban Circulator project which will be a new autonomous vehicle system that is poised to change the economic landscape of Jacksonville. If interested in obtaining the position or to apply, please email Greg Moser, Knightman Associates, at gmoyer@kapartners.com.

Senior Director, Construction Management (Rail Systems)
Bulletin No: 002002-023
Closing Date: 30-Apr-19
Salary Range: $122,970 - $153,691 / $844,434 At-will

Basic Function
To oversee, manage, and coordinate rail systems design, construction and activities of major Metro rail transit capital projects.

Management Responsibilities for Employment
• Bachelor’s degree in Electrical or Civil Engineering, Construction Management or other related field.
• 5 years’ management level experience in construction management or engineering

Preferred Qualifications
Due to the competitiveness of the recruitment, consideration may be given to those candidates who demonstrate the following qualifications:
• Experience managing transit projects
• Experience participating in or overseeing the testing and commissioning, and start-up/activation of rail transit projects
• Experience managing or overseeing the design of rail transit systems, including traction, power, overhead Catenary System (OCS), train control, communications, mechanical, and system-wide electric systems

Additional Responsibilities of this Position:
Applicants who best meet job-related qualifications will be invited to participate in the examination process that may consist of a powerpoint presentation, a written exam, or an interview selection process.

Job Summary:
The Senior Transit Planner would work collaboratively within APTA’s Associate to visit a subject-matter expert on rail transit issues, including light rail transit (LRT), streetcar, and heavy rail. The candidate will work with APTA’s rail transit system operators; provide expertise on rail transit policy and technical issues; support programming for conferences; support APTA business members; interface with Federal regulatory agencies; and manage and direct APTA standards development work for rail transit technology.

Bachelor’s degree in technical specialty coupled with 8 years (minimum) of actual experience in rail operations and systems design is preferred. Demonstrated equivalent experience in rail system management or rail engineering will be considered. Should also be familiar with current ITA and other federal programs. Knowledge of, expertise in, and ability to articulate the technology supporting software and smart phone applications relating to mobility, mapping, travel planning, fare payment, and websites is preferred. Must have excellent oral and written communication skills and the ability to work effectively with people and organizations as well as work independently and under pressure, meeting multiple priorities. Must be willing to travel to support reviews, committees and conferences. Convenent Metro location. Excellent benefits/competitive salary. Please email cover letter and resume to Human Resources at apta@apta.com. EOE Principals Only

CHIEF OPERATING OFFICER

The Des Moines Area Regional Transit Authority (DART), the largest transit system in Iowa, serves a region of approximately 600,000 residents. DART is a hub of commercial, cultural and political activity, home to two major colleges, and is widely considered a hub of commercial, cultural, educational, arts, entertainment, and roadway infrastructure in the city of Jacksonville. If interested in obtaining the position that is poised to change the economic landscape of Jacksonville, please contact Harris Rand Lusk Executive Search: cboylan@harrisrand.com.

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The Senior Transit Planner would collaboratively in a team environment lead like a membership as well as supporting roles depending on the project. This position will report to the Planning Manager, Assistant Director of Planning and Development Manager; however, the incumbent should be capable of guiding their own day-to-day work with minimal direction.

Essential Functions of this Position:
• Designs and conducts transit planning studies. This includes collecting, analyzing, and interpreting transportation data and performance metrics, designing surveys, identifying priorities for targeting crashing, selecting recommendations, and preparing reports and presentations.
• Assists with the planning and implementation of regularly scheduled service changes, which includes developing schedule and route modifications, preparing for external and external stakeholders, updating data repository, and analyzing results.
• Participate in the staff management for capital projects and service planning activities. Duties include developing project proposals; developing, delivering and presenting technical educational sessions; and coordinating with internal and external stakeholders.
• Assists with the design and implementation of public participation processes for service planning activities that provide timely and relevant information to stakeholders and the public, as well as improving public trust that is tailored and accessible to diverse audiences.
• Collaborates with DART’s efforts to leverage the latest technology and customer preferences to deliver efficient and effective public transportation service and to plan the development, implementation and evaluation of innovative pilot mobility projects.

Additional Requirements of this Position:
• Create maps, charts, tables and other data visualization tools to analyze and communicate DART’s performance. Indigo has an Equal Opportunity Policy regarding Minorities and Women. DART offers competitive benefits/salary and is an At-Will Employer.

INDIGO

President and CEO

KL2 Connects LLC has been retained to identify a new President and Chief Executive Officer with the Indianapolis Public Transportation Corporation in Indianapolis, Indiana. KL2 is about to execute a major transformation that will double the size of the bus system, introducing cutting edge technology to improve service, improving the system to support the residents of Indianapolis supported this substantial growth of transit at the beginning of the new decade. Indianapolis الإدارة، مثل المتزوجين، وفائز في مسابقة CDA في Hilda Forbes is about to execute a major transformation that will double the size of the bus system, introducing cutting edge technology to improve service, and building a public-private partnership.

• Bachelor’s degree from an accredited college or university with a major in management, business, or a related field.
• A master’s degree is highly desired.

Additional Responsibilities of this Position
• Develop and execute operational plans; establish a culture of accountability with a data-driven focus on performance goals, and monitor their success; cultivate effective relationships with the community, business leaders, public officials, and labor representatives; ensure that an accurate accounting system is maintained; prepare the annual budget, budget message, and budget presentation; administer the corporation’s financial affairs.

Position Summary:
This is an At-Will position and employee serves at Will.

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**This is an At-Will position and employee serves at Will.
APTA Welcomes

Its New Members Who Joined Between December 2018 and March 2019

Congratulations on Joining — and Thank You for Supporting APTA

Allied Telesis
San Jose, CA
Ash Padwa, Chief Risk Officer
408-519-8700

Barry Barker
Louisville, KY
502-376-4983

Bridgeable
Toronto, ON, CANADA
Kyle Schruder, Manager, Brand Experience
416-531-2665

BSC Group Inc.
Boston, MA
Sean O’Brien, CEO
800-288-8123

Chambers, Conlon & Hartwell LLC
Washington, DC
Katie Kachel, Partner
202-638-7790

City of Fort Worth
Fort Worth, TX
Chad Edwards, Regional Mobility and Innovation Officer
817-392-7259

Clark Concepts LLC
Rockville, MD
Brendon Clark, Principal
301-340-7445

Comtech Group Inc.
Markham, ON, CANADA
Kishan Dhanjal, PMP, Senior Manager, Project Delivery
905-474-4455

DXC Technology
Tysons, VA
Edward Balizicki, Mass Transit Market Lead
952-210-4402

Electro Soft Inc.
Montgomeryville, PA
Karl Trottman, EVP
215-654-0701

Flock and Rally
Columbia, SC
Debi Schade, Partner
803-348-8861

Florida Department of Transportation
Tallahassee, FL
Elizabeth Statts, Grant Program Administrator
850-414-5244

Fraenkische USA LP
Anderson, SC
Blair Nolen, Director of Sales North America
804-918-3898

Genesee Global Group Inc.
West Henrietta, NY
Chris Caschette, CEO
585-475-0450

Gunda Corporation
Houston, TX
Ramesh Gunda, President
713-541-3530

Hayes Godfrey Bell P.C.
Salt Lake City, UT
Jayme Blakesley, Partner
801-272-8998

Hogan Lovells US LLP
Washington, DC
Kevin M. Sheys, Partner
202-657-5600

Jesse Oliver
Dallas, TX
214-339-0614

Nexus Alpha USA
Clearwater, FL
Patrick McDougall, CEO
727-286-9909

Outdoorlink Inc.
Huntsville, AL
Douglas Pew
256-885-9768

Patrick Vanhonacker
Heverlee, BELGIUM
+32 475 275246

Powell Consulting DC
Alexandria, VA
Janet L. Powell
703-980-7896

Regional Public Transportation Inc.
db Smart Transit
Moscow, ID
Dan Gray, Executive Director
208-883-7165

Saelig Company Inc.
Fairport, NY
Dan R. Evans, Sales Manager
888-772-3544

Security Through
Safe Design Inc.
Ottawa, ON, CANADA
William VanRyswyk, President and CEO
613-821-1833

Swiss Federated Railways
Bern, SWITZERLAND
Nino Emmanuel Mathis, Head of Industrial Marketing
+41 79 9957

The Greenbusch Group Inc.
Seattle, WA
Adam C. Jenkins, PE, INCE, Bd Cert., Principal
206-378-0569

Ubitransport
Chicago, IL
Rachel Pellegrina, Head of U.S. Business Development
618-978-4773

Vector Media Holdings Corp.
New York, NY
David Daucanski, Executive Vice President
212-557-9405

Jeffrey Wharton
Goldsboro, NC
919-394-6297

WSB
Minneapolis, MN
Lee Nichols, Senior Transportation Planner
763-541-4800

People On The Move

BLAIRSTVILLE, PA — Stephen Hamilton has joined Penn Machine as national sales manager for Canada, based in North Bay, Ontario. He comes to the company after working for Ontario Northland Railway as a sales and business development manager.

WASHINGTON, DC — Peter A. Peyser Jr., principal of Peyser Associates LLC, has joined the Building America’s Future (BAF) board of directors. BAF was founded in 2008 by former Pennsylvania Gov. Edward Rendell, former California Gov. Arnold Schwarzenegger and former New York City Mayor Michael Bloomberg. For APTA, Peyser serves on the Authorization Task Force, High-Speed & Intercity Passenger Rail Committee and Innovative Funding, Finance and F3 Committee.

ATLANTA — Stanette announced the appointment of Michael (Mike) Holt as a principal in its transportation practice, based in the firm’s Atlanta office. Holt has nearly 30 years of experience in traffic engineering and intelligent transportation systems, including roles as a county traffic engineer, engineering consultant and contractor.

CHALFONT, PA — Marco, a division of Ross & Barbuzzini, has hired Sean Kennedy as director of business development. Kennedy’s 25 years of transportation, public safety and utilities experience includes a tenure with Amtrak as a senior director, leading all IT projects and applications for the transportation department.

COLUMBUS, OH — Joanna Pinkerton, president/chief executive officer of the Central Ohio Transit Authority (COTA), has been appointed chair of DriveOhio’s Government Advisory Board, a board that operates under Ohio DOT. She will lead the board representing local government in an effort to accelerate smart vehicle and connected vehicle projects in the state.

CLEVELAND — The Greater Cleveland Regional Transit Authority Board of Trustees has re-elected Westlake Mayor Dennis Clough and Rev. Charles Lucas to new one-year terms as president and vice president respectively. Clough joined the board in 1999 and has served as its president since 2018. Lucas joined the board in 2016 and was elected vice president in 2018.

NEWARK, NJ — Rich Schaefer has joined New Jersey Transit Corporation as chief engineer in the Capital Planning and Program Department. Schaefer spent more than 18 years with HNTB Corporation, most recently as associate vice president and chief bridge engineer. He also spent time in academia, serving as an adjunct professor at New Jersey Institute of Technology in Newark, his alma mater.