

# PASSENGER Transport

THE SOURCE FOR PUBLIC TRANSPORTATION NEWS AND ANALYSIS

MONDAY, AUGUST 5, 2019 | VOLUME 77, NO. 14

## Sound Transit Moves Closer to Light Rail On Floating Bridge

**SOUND TRANSIT IN SEATTLE IS** a step closer to a first-in-the-world achievement—operating light rail on a floating bridge. The agency has completed installation of the first of eight track bridges that will enable vehicles to transition onto the bridge and specialized track attachments that minimize weight and isolate stray current from the electric system that powers the trains.

When it opens in 2023, Sound Transit's Blue Line light rail will operate on the Homer M. Hadley floating bridge, which crosses Lake Washington on I-90 to connect Seattle with Mercer Island.

The agency is attaching almost 9,000 lightweight concrete blocks to the bridge deck using epoxy. The rail is set on the blocks, with steel tie bars placed between them to maintain gauge, similar to standard railroad tie systems.

The eight track bridges have been specifically created to compensate for six ranges of lake motion to enable trains to travel safely from the fixed sections of the bridge to the floating section. All of them should be in place by the end of this year.



Sound Transit workers install rail on top of concrete blocks attached to the surface of a floating bridge across Lake Washington.

## Examining Procurement In the Changing Mobility Landscape

**THROUGHOUT THE YEAR,** *Passenger Transport* highlights certain areas of interest to the industry including, among others, technology, sustainability and security. This issue looks at procurement and the relationship between procurement practices and Mobility as a Service, technology, diversity and inclusion and cyber-security.

### Transforming Procurement to Transform Transit

**BY JOHN ADLER**

Vice President, Procurement  
Dallas Area Rapid Transit

**WHEN HE WAS RECOGNIZED AS APTA's** 2016 Outstanding Public Transportation Manager, DART President/Executive Director Gary Thomas said, "People need to have transportation choices; therefore, we must continually seek opportunities to enhance connectivity and build an infrastructure that will support current and future riders for decades to come."

In his January 2019 *Passenger Transport* One Question response, San Diego Metropolitan Transit System CEO Paul Jablonski discussed turning Mobility as a Service (MaaS) into reality through "unified leadership at all levels of government and private enterprise." In another January 2019 One Question response, Emmett Heath, CEO of Community Transit, Snohomish County, WA, discussed "collaboration with partners to ensure an easy customer journey."

By now every public transit property is, or at least should be, chasing the concept of Mobility as a Service. MaaS is about making mobility so convenient that folks are willing to give up their personal cars for public and private transportation services.

To deliver MaaS, we need a network of public and private transportation providers wrapped around a technology core. This network is a patchwork quilt of interchangeable public and private transit providers, applications, prime contractors and subcontractors, and other parts. Building this network goes far beyond our traditional public procurement practices.



Our procurement challenge is to build the procurement system that can make MaaS a reality. What does it take to meet this challenge?

In its 2013 paper, *Charting the Course: Why procurement must transform itself by 2020*, Deloitte predicted that procurement must focus on four capabilities:

- Innovation and creativity;
- Linkage and alliance;
- Talent; and
- Technology and intelligence

These capabilities are essential today. In a 2016 survey of public stakeholders, including procurement officials, The Volcker Alliance reported procurement weaknesses in program and project management, requirements planning and understanding, business acumen and financial analysis, problem solving and critical thinking, risk analysis and management, market alignment and expertise and other core competencies. We need to address these weaknesses now while not losing sight of our principles of full and open competition, transparency, and fair and equitable treatment of suppliers.

It's time for public transit procurement to step up and APTA is here to coordinate the effort.

The APTA Procurement and Materials Management Committee, Procurement Steering Committee, Technology Committee and Standards Oversight Council are each focusing on procurement innovation. APTA is also offering four Procurement Summit sessions during the 2019 APTA TRANSform Conference: a *reimagined* Annual Meeting. (See page 3.)

We must transform procurement to transform public transit.

### PERSPECTIVES ON PROCUREMENT

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# COMMENTARY

BY KUNJAN DAYAL

Procurement and Contracts Manager/DBE Liaison  
Community Transit  
Snohomish County, WA

## Procurement Report 2025: Tremendous Opportunities to Transform

The world of transportation, led by rideshare and self-driving vehicles, is changing dramatically and so very quickly that our imagination is our only constraint.

**M**OBILE APPS, SOCIAL MEDIA AND NOW digital technologies powered by artificial intelligence (AI), blockchain and the Internet of Things, have started to energize and transform how we conduct business and **procurement**.

For example, one famous web retailer is developing digital technology-based tools to manage the request for proposal (RFP) process with minimal human intervention. Another business is developing self-maintaining machines, much like self-driving cars, that can identify their own maintenance requirements, digitally compete the requirements in the marketplace, obtain services and monitor vendor performance, all without human involvement. This all appears futuristic, but who would have imagined a cell phone with 1TB capacity just a few years ago, or a self-driving car!

Meanwhile, in our world of public transit, some procurement regulations were recently revised. Amongst other changes, the change in micro and small purchase thresholds is sufficiently dramatic enough that it can contribute to procurement performance.

In these changes, I see potential for a buildup of momentum that will infuse energy to get us to think of procurement methods that will contribute to the success of public transit. If we combine new technological discoveries with nimble procurement processes, we will create tremendous opportunities to transform the procurement function, perhaps even to the extent where program executives can connect with suppliers, similar to how rideshare/web-retailers have enabled riders/customers to work directly with operators/suppliers.

The public procurement process is still quite traditional, and public transit is no exception. Several agencies implemented complex ERP/eProcurement systems in the last few decades but these systems impacted only some business outcomes, were expensive to install and continue to require extensive support. Their benefits too, pale in comparison to the lower total cost and capabilities of digital technologies.

I recently learned of an AI-enabled machine that can scan vendor invoices and populate the ERP system without human intervention, at a very reasonable price. The amazing thing is that it can accommodate all different types of invoices right out of the box. New technologies have a lesser need to standardize and customize business processes; the machines self-learn and adapt.

Many private companies are implementing digital technology utilization and business process changes. We in public transit will benefit as downstream customers at some time. If we want to define our own destiny, we should join hands and provide a collective vision to the marketplace and energize it to deliver a solution that benefits us all.

My hope is that, well before 2025, public transit agencies collectively and perhaps along with FTA, will establish an industry-wide digital technology-enabled procurement system that can be used by all agencies irrespective of size. It is doable. For example, in the DBE arena, a popular software is in use by both large and small agencies that

**Generations Y and Z will enthusiastically embrace public transit if we are aligned with the overall digital technology-based business environment.**

ensures DBE regulations compliance and facilitates key DBE program elements.

The need of the hour is to generate a collective vision of our desired business practices. As an example, since regulatory compliance is critical, we could obtain a system where an intelligent machine could assure regulatory compliance rather than relying on individual expertise. Not to mention that if regulations change due to revisions in the law or policy/interpretation, the change can be implemented from a central command. It is being done in the DBE arena or, more popularly, how Tesla can remotely update car capabilities without the owner's involvement and sometimes without even interrupting the owner's activities.

If we can achieve this critical feat of developing a single collective vision, it is my belief that we will have laid the foundation for the creation of an incredible system that can then grow to encompass all aspects of the procurement function. There are many other very good reasons to seek such a solution. Generations Y and Z, who will be entering the workplace after 2025, will enthusiastically embrace public transit if we are aligned with the overall digital technology-based business environment.

The cost and administrative drag of our current process of procurement is high as it heavily relies on human skills for mundane and repetitive things. Surely that contributes to the repetitive nature of items in FTA oversight findings. Two historical triennial findings in procurement have been missing: FTA contract clauses and absence of purchase price reasonableness determination by cost/price analysis. A digital machine can easily ensure inclusion of appropriate FTA clauses, quickly perform cost/price analysis from an industry-wide database and similarly ensure compliance with other FTA requirements.

Another exciting opportunity could be to use a digital technology-based system for small purchases, where the federal threshold has now been raised to \$250,000. That would create opportunities for procurement and allow program executives to focus on large and complex procurements.

Digital technology, in the form of smartphones and voice enabled devices such as Alexa/Siri, has already transformed our personal lives. Let's explore together how we can bring digital technologies into our procurement lives.

We have this tremendous opportunity to transform the procurement function. The question: will we get it done before 2025?

# PASSENGER Transport

ISSN 0364-345X

The Source for Public Transportation News and Analysis

VOLUME 77, NUMBER 14  
ESTABLISHED 1943

Published bi-weekly by the **American Public Transportation Association**, 1300 I St., NW, Suite 1200 East, Washington, DC 20005;  
(202) 496-4800; Fax (202) 496-4321; [www.apta.com](http://www.apta.com)

It is the mission of *Passenger Transport* to communicate news and information about public transportation and to serve as the voice of the public transportation industry.

**Rosemary Sheridan**, Publisher  
[rsheridan@apta.com](mailto:rsheridan@apta.com)

**Kathy Golden**, Editor  
[kgolden@apta.com](mailto:kgolden@apta.com)

**David A. Riddy**, Senior Managing Editor  
[driddy@apta.com](mailto:driddy@apta.com)

**Susan Berlin**, Senior Editor  
[sberlin@apta.com](mailto:sberlin@apta.com)

**Jack Gonzalez**, Senior Director-Marketing and Sales  
[jgonzalez@apta.com](mailto:jgonzalez@apta.com)

**Erin Cartwright**, Marketing & Communications Coordinator  
[ecartwright@apta.com](mailto:ecartwright@apta.com)

**Mitchell Wood**, Graphic Designer  
[mwood@apta.com](mailto:mwood@apta.com)

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Subscriptions outside North America, \$87 per year; Airmail service outside North America, \$147 per year. Quantity discounts available to APTA members, when billed to one address:

11-20 copies	\$65 each copy
21 and above	\$60 each copy

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[www.theYGSgroup.com](http://www.theYGSgroup.com)

**Tima Good**  
Account Executive  
(717) 430-2282  
[Tima.Good@theYGSgroup.com](mailto:Tima.Good@theYGSgroup.com)

**Natalie DeSoto**  
Account Executive  
(717) 580-8184  
[Natalie.Desoto@theYGSgroup.com](mailto:Natalie.Desoto@theYGSgroup.com)

POSTMASTER: Send address changes to: *Passenger Transport*, 1300 I St., NW, Suite 1200 East, Washington, DC 20005. Periodicals Postage paid at Washington, DC and additional mailing offices.

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# VVTA Breaks Ground In Barstow, CA

**THE VICTOR VALLEY TRANSIT** Authority (VVTA), Hesperia, CA, broke ground recently for a new operations facility in Barstow, CA, which will allow for more convenient refueling of its buses.

The 8,500-square-foot facility, scheduled for completion in the spring of 2020, will integrate with the agency's existing CNG/LNG public fueling station, replacing a leased facility in east Barstow. VVTA merged with Barstow Area Transit in 2015, purchasing the current fueling station and the land on which it stands.

At a ground-breaking event, VVTA Board Chair and Hesperia Mayor Larry

Bird cited the savings the agency will reap from having a more convenient location to refuel its buses. The current 12-mile round trip to refuel adds 38,880 miles annually.

The new facility will feature three modern service bays, updated maintenance equipment, ample room for operations and administration staff and a lobby for riders who come in to purchase bus passes. It will include four battery-electric charging stations, battery-electric storage and a photovoltaic array, which will allow VVTA to begin operating battery-electric buses in 2020.



VVTA Executive Director Kevin Kane, far left, joins Barstow officials at ground-breaking ceremonies for a new operations facility.

# Senate Marks Up Surface Transportation Authorization Bill

## THE LEADERS OF THE SENATE

Committee on Environment and Public Works (EPW) introduced S. 2302, the "America's Transportation Infrastructure Act" (ATIA), a bipartisan bill to reauthorize the highway and highway research titles of the FAST Act in advance of its expiration Sept. 30, 2020, on July 29.

The EPW Committee marked up the bill the following day, adopting an amendment in the nature of a substitute (replacing the underlying text of the bill). The committee then reported the bill, as amended, to the Senate by a vote of 21-0. To view S. 2302 as amended, visit <https://bit.ly/2LRhwXD>

The bill authorizes \$287 billion of contract authority from the Highway Trust Fund over five years for highway and research programs, representing a 27 percent increase over the FAST Act funding level of \$225 billion. The bill distributes 90 percent of the funding to states by formula.

The public transportation, rail, finance and other titles of the surface transpor-

tation authorization bill are the jurisdiction of other Senate committees. To date, neither those Senate committees nor the House Committee on Transportation and Infrastructure or Committee on Ways and Means have scheduled any action on surface transportation authorization legislation, although many of these committees are conducting hearings on these issues.

ATIA does not include new revenues for the Highway Trust Fund; that is the jurisdiction of the Senate Committee on Finance. The bill does, however, build on the FAST Act program to test the feasibility of an alternative user-based revenue mechanism, such as a vehicle mile traveled fee. S. 2302 provides \$25 million per year, split evenly between state pilot projects and the national research program, to test alternative revenue mechanisms.

To learn more about the legislation, read the APTA Legislative Update at <https://bit.ly/2Klo25X>.

# Introducing Procurement Summit at APTA's 2019 TRANSform Conference

## THE FAST-CHANGING WORLD OF

technology and innovation influences procurement significantly, and public transit procurement professionals are on the front line for cyber-security, Mobility as a Service (MaaS) and ethical procurement practices.

APTA's Procurement Summit, part of APTA's 2019 TRANSform Conference: a *reimagined* Annual Meeting in New York City, will provide an excellent opportunity for procurement professionals to network and hear from procurement experts. Offerings include:

**On the Front Line: Cyber-Security Best Practices:** Hear from procurement professionals about how public transit agencies can best prepare to manage, minimize and maneuver around the risks associated with procuring technology. Learn about available resources and gain a better understanding of how to implement a secure procurement technology program.

**On the Front Line: Procurement and Mobility as a Service:** Public transit agencies are, or at least should be, adopting the concept of MaaS—making mobility so convenient that people are willing to give up their personal cars for public and private transportation services. To deliver MaaS, agencies need a network of public and private transportation providers wrapped around a technology core. This session will focus on procurement strategies for successfully launching MaaS.

**On the Front Line: Ethical Procurement Practices:** Ethics play a major role in procurement. This session focuses on how to ensure the right checks and balances are in place to avoid pitfalls during the procurement



process. Does your organization have an ethics policy in place? Are procurement irregularities addressed quickly and training or retraining provided? Does the organization conduct regular audits of its procurement procedures? Failure to do any one of these can impact the reputation of an organization. In addition, many organizations are delegating more procurement authority to their chief procurement officers (CPO). What does your organization need to know before it increases its warrant authority for its CPO? Hear from agencies who have increased warrant authority and the procedures they have put in place to ensure ethical procurements.

APTA's 2019 Procurement Summit begins Oct. 13 at 2:30 p.m. with a joint meeting of the Procurement and Materials Management Committee and the Procurement Steering Committee, at which attendees will discuss procurement updates from FTA and best practices for streamlining rolling stock procurements including cooperative purchasing. Summit sessions begin the following day at 10 a.m.

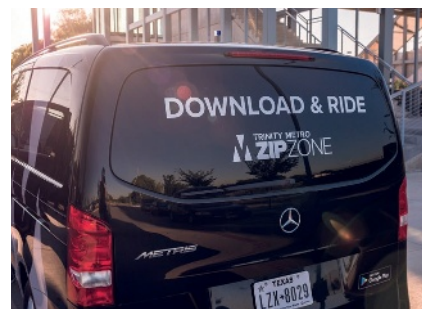
Learn more and register now at [www.apta.com](http://www.apta.com).

# Via Launches Microtransit In Fort Worth, Columbus

**VIA IS PARTNERING WITH TRINITY METRO IN FORT WORTH, TX, AND THE Central Ohio Transit Authority (COTA) in Columbus to launch on-demand shared public transit service.**

In Fort Worth, Via's Mercantile ZIPZONE provides first- and last-mile connections to and from the Mercantile Center TEXRail station for bus and rail passengers. Via's app will allow riders to hail a shuttle and for multiple riders to share the vehicle. It operates in partnership with Avis Budget Group, which provides the vehicles and turnkey fleet management services including maintenance.

Columbus' COTA Plus microtransit service is a partnership between the public transit agency and nearby Grove City. It operates as a one-year pilot, offering on-demand point-to-point service at an affordable fare and free connections to COTA fixed routes. The service zone includes an industrial park, a food bank and a hospital.



Via shuttle vehicles in Fort Worth, left, and Columbus.



# APTA's Center for Transportation Excellence Offers More Tools, Insights

**PEOPLE ACROSS THE U.S.** will be casting votes for expanded public transportation in their communities, with 26 elections in 2019. APTA's newly updated Center for Transportation Excellence (CFTE) will help local leaders understand the trends of public transit ballot measures, local and state legislative campaigns and initiatives to enhance public transportation.

To date in 2019, voters have supported public transit funding measures in three of five elections, including wins in Anchorage, AL; Fayetteville, AR; and Lima, OH. Some upcoming elections include:

- On Aug. 6, voters in Chelan and Douglas counties in Washington State will decide on a 0.2 percent sales tax increase to support Link Transit.
- Phoenix voters will decide future directions for light rail on Aug. 27.
- A bond measure in support of public transit investment will be on the ballot Nov. 5 in Houston. San Francisco, Oklahoma City and Tulsa

are also among the cities with transit measures on the ballot this year.

- Austin, Las Vegas and Sacramento are among the places with transit elections under consideration for 2020.

CFTE provides research materials, best practices and other forms of support to communities seeking quality public transportation services. Offerings include:

1. Resources for communities exploring public transit ballot measures. These include case studies, reports, fact sheets and research, ballot language examples, campaign media samples and more.
2. Listings of prior and upcoming public transit elections.
3. Educational webinars focusing on coalition building, messaging and updates on current elections, outcomes and trends.
4. Strategic, tactical and messaging support to help individual campaigns.

5. Transit Initiatives and Communities Conference: CFTE holds a biennial conference to allow a deeper dive into the dynamics of public transit elections and the factors affecting their outcomes. The next conference is Dec. 15-17 in Tampa, FL.

"Public demand for more and better public transportation service requires support from all levels of government—federal, state, local and regional," said APTA President and CEO Paul P. Skoutelas. "APTA has increased its local and state advocacy resources through CFTE, which offers tools to help local officials and advocates understand

procedures, messages, strategies and public education efforts from other transit elections and legislative campaigns. All can benefit from the experiences, best practices and wealth of resources available through APTA's Center for Transportation Excellence."

Josh Cohen, CFTE campaign director, said, "The reimagined CFTE not only tracks and analyzes ballot measures and trends but has the resources and expertise to offer direct support for campaigns on the ground—from the initial exploratory phase through Election Day. We are eager to help in any way possible, so please be in touch."

Learn more at [www.cfte.org](http://www.cfte.org).

## APTA Nominations Close August 16

**THE DEADLINE FOR SUBMITTING** nominations to fill APTA leadership positions is 5 p.m. EDT on Aug. 16, 2019. The slate of nominees selected by the nominating committee will stand for election at the annual business meeting and election, Oct. 12 in New York City, prior to the start of the 2019 APTA TRANSform Conference: a *reimagined* Annual Meeting.

The APTA Board of Directors has eight open at-large director positions—five public transit system members and three

business members—to be filled in 2019. There are six Executive Committee positions to be filled in 2019: Vice Chair, Canadian System Rep., Business Member Board of Governors Rep., At-Large Business Member, At-Large Transit Board Member, and At-Large Member.

Nomination documents and instructions are available at <https://bit.ly/2MUy4PF>. Questions regarding the election process, guidelines and eligibility requirements should be directed to Linda Ford at [lford@apta.com](mailto:lford@apta.com).



APTA Sustainability Committee Vice Chair Amy Shatzkin, far left, and Chair Janet Gonzalez Tudor, far right, with the newest Sustainability Commitment signatories: from second from left, MetroLINK employees Tanner Osing and Chelsey Hohensee and PSTA employees Anna Parson, Jacob Iabutka and Nicole Dufva.

## APTA Recognizes Newest Sustainability Commitment Signatories

**APTA RECOGNIZED THE TWO** newest signatories of its Sustainability Commitment, which marks continued achievements in sustainability by member organizations, during the recent Sustainability & Multimodal Planning Workshop in Boston.

The signatories, which both achieved Silver recognition, are the Pinellas Suncoast Transit Authority (PSTA), St. Petersburg, FL, and Rock Island County Metropolitan Mass Transit District (MetroLINK), Moline, IL.

PSTA operates more than 80 hybrid-electric buses, the largest such fleet in Florida, and two all-electric buses, with four more planned for 2020. The agency also has implemented sustainability programs such as facility upgrades allowing a 15 percent decline in electric consumption over past years and an internal recycling program that has significantly increased the agency's diversion rate over the last two years.

MetroLINK has instituted voluntary efforts to reduce vehicle emissions, building efficient and sustainable infrastructure and communicating public transit's environmental benefits to the community. More than three-quarters of the agency's fixed-route fleet operates on CNG. MetroLINK deployed its first eight zero-emission battery-electric

buses and accompanying charging system over the last 18 months. Recent infrastructure investments include a USGBC LEED Silver passenger terminal, part of a larger TOD project with residential housing, and a state-of-the-art operations and maintenance facility with a rooftop solar array, solar thermal hot water system and bus wash water reclamation system among other sustainable design components.

APTA President and CEO Paul P. Skoutelas told attendees that the challenge public transit faces is "to transform the future—by transforming how we connect people to what they need, what they love and the better way of life they aspire to create." He noted that Boston built the first U.S. subway, in 1897, to deal with traffic congestion and New England's winter weather.

Skoutelas described how public transportation affects what he called "the triple bottom line," referring to the environment (public transit is shrinking its carbon footprint by implementing cleaner technologies and fuels while building new facilities to meet LEED standards); the economy (by saving taxpayers' money); and social benefits (connecting residents to the opportunities they need and want).

## Senate Commerce Hearing Examines PTC Implementation

Jim Derwinski, chief executive officer and executive director, Metra, Chicago (pictured far right), and FRA Administrator Ronald Batory (pictured far left) were among the witnesses testifying at a July 31 hearing on the future of PTC convened by the Senate Committee on Commerce, Science and Transportation. The focus of the hearing, titled "Next Steps for Positive Train Control Implementation," was on PTC implementation and anticipated compliance with the Dec. 31, 2020, deadline. Also testifying were Susan Fleming, director of physical infrastructure, Government Accountability Office; Robert Bourg, vice president, strategy and growth, Wabtec Corporation; and Chris Matthews, assistant vice president, network control systems, BNSF Railway. Visit <https://bit.ly/2MrDlp> to view the hearing and access written testimony.



Photo by Jose Luis Magana



# Pierce Transit Participates In National Study to Improve Bus Safety

**PIERCE TRANSIT IN LAKEWOOD, WA**, has partnered with university and business researchers to evaluate an innovative Pedestrian Avoidance Safety System (PASS) for public transit buses, funded in part by a \$1.66 million FTA grant.

Using Lidar technology, PASS, developed by DCS Technologies Inc., is designed to help operators avoid or reduce the severity of a collision. When it detects an imminent collision with a pedestrian, bicyclist or vehicle, PASS warns the driver and automatically decelerates the bus, providing operators more time and distance to bring their buses to a controlled stop.

“Pierce Transit is excited to be part of this important research project, which is seeking new ways to enhance the safety of riders, operators, pedestrians and others in communities across the country,” said Chief Executive Officer Sue Dreier. Earlier this year, the agency shipped a bus to the Virginia Tech Transportation Institute (VTTI), the largest transportation safety institute in the U.S., to install and evaluate the equipment under controlled conditions on the Virginia Smart Roads testing facility.

Andrew Krum, senior research associate for VTTI’s Center for Truck and Bus Safety, cited data showing that “pedestrian distraction has increasingly become a serious problem in recent years. On behalf of Pierce Transit, we are

evaluating a promising collision avoidance technology that could potentially help address this issue and increase safety for all road users.”

Once testing is complete, the data will be analyzed and FTA will receive a report including the project’s cost/benefit, return on investment, impact on insurance claims and reductions in collisions and near-misses.

“Each year, transit buses and vans report about 4,000 collisions, 16,000 injuries, 100 fatalities and over \$700 million in casualty and liability expenses,” said Dr. Jerome Lutin, retired senior director of statewide and regional planning at New Jersey Transit Corporation and current principal research investigator.

“Many of those are preventable and the technology being tested by Pierce Transit at VTTI has the potential to significantly reduce those numbers.”

The project is anticipated to be complete by 2021.



Photo by Mary Beth Keglery, VTTI

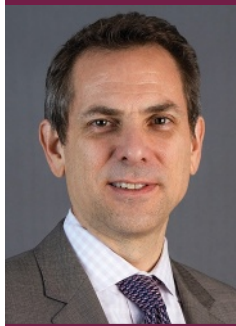
A Pierce Transit vehicle tests a collision avoidance system at the Virginia Tech Transportation Institute.

## Riverside Reports Record Youth Ridership



The Riverside (CA) Transit Agency reports that its 25-cent youth fare during summer and winter breaks has led to record ridership among younger people. The Fiscal Year 2019 figure of 214,000 youth boardings is 10 percent higher than the previous year and 25 percent higher than two years ago. As part of the quarter-ride promotion, RTA encourages riders from first grade to seniors to take the bus to destinations such as the beach, shopping centers, Disneyland, Angel Stadium and numerous entertainment locations. RTA reported 51,000 youth boardings during the first month of this year’s promotion, which continues through Sept. 2. The agency noted that the increased youth ridership is part of an overall increase: the FY 2019 total of 8.7 million boardings is 1.4 percent higher than the previous year.

## APTA PROFILE MEMBER



### BRIAN STEIN

Vice President-National Practice Manager,  
Fare Collection  
Intueor Consulting Inc.  
Irvine, CA



#### Please describe your organization’s size and scope.

Intueor Consulting Inc. is a strategy, operations and business technology consulting firm that specializes in helping public sector agencies maximize business value to their constituents through sustainable business transformation. Intueor is proud of its portfolio of 100+ engagements delivered for 30+ clients, many of which are large public sector transit operators, city and county governments, transportation authorities and utilities districts.

#### What attracted you to the public transportation industry?

I came to the industry quite by accident. Before public transit, I was a degreed electrical engineer developing embedded solutions for the modern industry. At the time, I was completing an executive MBA program and facing a job change decision: between Motorola, as a sales engineer to promote its soft modems, and Scheidt & Bachmann USA Inc. (S&B) to help the company expand its U.S. fare collection system (FCS) offerings. I had to choose between what I knew or something completely different. I went with the unknown and joined S&B, where I was able to use my engineering background and experiences, coupled with my newly developed business knowledge, to develop and deploy solutions affecting people’s everyday lives. For the first time, I was able to see and use solutions that I had a hand in creating. I’ve been in the industry for more than 20 years.

#### Please describe your role. What do you like most about your job?

Intueor had been considering expanding from its growing ITS business into FCS. Known to a few employees, Intueor reached out to explore the possibility of my helping the firm build an FCS practice as their vice president. It was an opportunity to enter a “startup” situation where I could use all my knowledge and experience to build a practice from the ground floor in a small MBE setting; I said yes. I’m responsible for developing and growing Intueor’s FCS practice and for establishing and managing the New York office. Intueor offers me the opportunity to use the skills and knowledge I have gained. S&B gave me the insight and understanding into the technology, issues the industry faces and, overall, what it takes to deliver a comprehensive system. The latter work has been with consulting firms, allowing me to gain a clearer understanding of the needs of the agencies, allowing me to better support and guide them as they seek to innovate their fare collection systems.

#### Please describe the length and scope of your involvement with APTA.

In 1998 I attended my first conference, the FCS Workshop in Newark, NJ. Since then, I increased my participation by joining committees, presenting at conferences and participating in the development of APTA’s Contactless Fare Media Standard; I was the last active vice chair to see the publication of this standard.

#### What have you found to be the most valuable APTA benefit or resource?

Collaboration and networking.

#### What do you see as the biggest challenges and opportunities facing public transportation over the next few years?

The biggest challenge: managing the fast pace of technological change and adapting the procurement processes to be much more efficient and flexible to facilitate the nature of Mobility as a Service and other new, innovative offerings. Intueor works with agencies to help guide them through the process of transforming their business practices.

#### Please share some of your APTA committee experiences.

I am a member of several APTA committees, including the Mobility Management Steering, Commuter Rail and Connected and Automated Vehicles, to name a few. My committee experiences are positive, with each committee offering a collaborative forum where ideas can be expressed and discussed.

#### What is unique about your organization? What would readers be surprised to learn?

I like to describe Intueor as a small, boutique firm with a depth and breadth of knowledge that rivals larger firms. Since its inception, Intueor has built its practice from a foundation of well-rounded technologists with established areas of expertise. Each of us can contribute, and thus help in areas both within and outside our areas of responsibility. Given our smaller size, we wear multiple hats. The small-firm environment, and the chance to build a new practice, was the enticement to join the team. In addition to our extensive capabilities, we are an MBE.

## A United Effort to Enhance Cyber-Security

**BY DEBRA AVILA**  
Chief, Vendor/Contract Management Officer  
Los Angeles County Metropolitan Transportation Authority

**SECURITY—WHETHER CYBER-** defense or physical defense—is an important issue for public transit purchasing managers and departments to address. To date, we have been more comfortable talking about physical defense because securing physical entry points and bodies is easier to identify and understand. Organizations now need to consider vulnerabilities concerning vendors and adopt a variety of practices during prequalification, request for proposals, contract language and contract compliance that also help manage cyber-risks.



Understanding that cyber-defense is more than just a technology concern is key to identifying ways to address it in the end-to-end purchasing process. Additionally, an organization must consider cyber-vulnerabilities as part of its overall approach to security and managing risk. Purchasing departments play an important role by collecting industry information about what is happening in the market-

place and ensuring proper engagement with key stakeholders like their organization's information technology, legal counsel, security and user departments.

Purchasing departments also need to facilitate enhanced security requirements in their requests to vendors. Products and pricing must take into account both short- and long-term use of a vendor's products and an understanding of how these products interface with other systems and business processes.

Lastly, there is a more fundamental concern that will face purchasing managers as organizations continue to use technology to streamline transactions. Tomorrow's cyber-threat may not come directly from a vendor or single source, but possibly from a vendor's partner, subcontractor or their disgruntled employee.

Robo threats and digital transactions at first tier and beyond are potential problem areas that need to be considered and addressed. Training and sharing security best practices with vendors will be key tools for organizations, along with peer networking and benchmarking techniques to stay abreast of current issues and address potential points of disruption. And of course, agencies must seek legal protections under a well-written contract covering all the above points.

template to ensure both that the agency is adequately insured and that key provisions are in place to address any breaches.

As there is a lot of information sharing within the procurement industry, these employees can be valuable eyes and ears on best practices to manage contracts with cyber-security risks and to stay current on new contract provisions.

Procurement managers should work

closely with the risk department to have robust insurance provisions in place, particularly as more agencies deploy software-as-a-service. Contract administrators can monitor compliance with these key provisions and work with the vendor to put corrective actions in place if needed. Overall, purchasing managers are critical partners to keeping assets safe and secure.

## Procurement Partners with Inclusion

**BY JANICE R. THOMAS**  
Senior Division Director  
Office of Business Diversity & Community Relations  
Metra  
Chicago

**AS SENIOR DIVISION DIRECTOR** of Metra's DBE program and community relations, I am a part of the APTA Procurement and Materials Management Committee as there is a direct correlation between procurement and diversity and inclusion.



Procurement is vital to all aspects of public contracting, and I especially believe that small businesses should be provided an opportunity to participate in cyber-defense contracting. There are many DBE firms that are certified in information technology, security, software programming and web solutions.

In most government agencies, it is the procurement or purchasing department

that is responsible for the acquisition of goods and services. As public agencies face an increased risk from cyber-criminals, it is imperative for the procurement department to take the lead and identify solutions for protection. When agencies are aware of cyber-attack risks, it is far easier for them to protect themselves from hackers, viruses and malware.

Also, the inclusion of diverse businesses is important because small businesses are very innovative as they strive to become competitive. Small businesses can offer solutions to help public agencies avoid cyber-attacks because they have experience in protecting their own businesses from attacks. A small solution can develop into a useful secure solution for public agencies.

Cyber-bullying is on the rise and I firmly believe the solution requires a diverse and inclusive group of individuals from the procurement department, finance department and DBE firms that can come together and find a solution.

## Bringing All Partners to the Table in the Procurement Process

**BY KIMBERLY J. WILLIAMS**  
Chief Innovation Officer  
Metropolitan Transit Authority of Harris County (METRO)  
Houston

**THE TECHNOLOGY REVOLUTION** has made mobility more convenient than ever, giving passengers the ability to manage their trips with the touch of a button. Other benefits include improved productivity in the workforce.



However, there is a downside. New threats arise every day in the form of viruses, phishing and malware, among others. Cyber-security, the state of protecting and recovering networks, devices and programs, is a growing industry and has become a commonplace concept for public transit agencies and passengers alike.

Breaches can occur in any part of the system or through common work activities such as emails and file sharing. The growing threat of ransomware, where malicious software blocks access to a computer system until a sum of money is paid, is an ever-growing problem.

Keeping assets secure and safe should be a team effort. Purchasing managers can serve as valuable mem-

bers of that team.

You may expect to see cyber-security issues with general software systems. But with new services such as micro-transit and Mobility as a Service, you're effectively talking about software. In another example, in Houston, cyber-security provisions were critical when METRO deployed its autonomous shuttle as the vehicle is computer-controlled. Drones, a growing presence in public transit, are another example of the strong need for cyber-security awareness at all levels.

Information technology departments have the bulk of responsibility of dealing with cyber-security, but they can't do it alone. Purchasing managers can be a key partner. Purchasing managers are often involved in the total life cycle of a project, and in today's environment there is always some form of cyber-security risk—and in unexpected places. As more technology is deployed, it's important to have all the partners at the table.

This can be done in many ways. Purchasing managers often hear of new vendors who can provide cyber-security services unique to these new spaces. These opportunities can be shared with project managers. As vendors are selected, they can work to include key cyber-security clauses in the procurement

## The Art of Procurement: Organized, Detailed, Motivated

**BY CARL LEE**  
Contract Compliance Manager  
Department of Diversity & Civil Rights  
New York Metropolitan Transportation Authority

**IN MY JOB AS A CONTRACT** compliance manager for the Department of Diversity & Civil Rights within the New York Metropolitan Transportation Authority (MTA), I work closely with the agency's procurement managers on a variety of IT cyber-security contracts, as well as IT hardware and software purchase contracts. These contracts are often time-sensitive and focus on protecting our public-facing networks and internal infrastructure from external cyber-attacks.



Firewalls block unauthorized traffic from the public internet and scrub web-based applications for malware. Hackers today, however, are trying to compromise security networks by targeting employees directly and senior-level managers with administrative access to company computer systems. As such, organiza-

tions are now shifting their focus to identity and access management tools that address these possible insider threats.

Purchasing or procurement managers perform an important key role in ensuring our organization gets the right cyber-security software tools offering the best quality at a competitive price. He or she is a coordinator, facilitator and expeditor wrapped in the form of one organized, detailed and highly motivated person.

Purchasing managers must be flexible and comfortable working under pressure in a fast-paced, time-sensitive environment. They must collaborate with the IT end user, as well as the agency's legal department, in developing a scope of work that clearly defines the need for the cyber-security software tools to be procured and the cost-benefit savings to the organization.

Finally, once the requisition and scope of work are clearly defined and approved by senior officials and the MTA Board of Directors, the purchasing manager's role is to expedite the procurement as quickly as possible and ensure that it meets the needs and expectations of the end user.





Officials attending opening ceremonies for the GCTD operations and maintenance facility, from left: GCTD General Manager Steven Brown; Ventura County Supervisor and GCTD Board Member John C. Zaragoza; Port Hueneme Mayor Pro Tem and GCTD Vice Chair Will Berg; Rep. Julia Brownley (D-CA); Ventura County Transportation Commission Executive Director Darren Kettle; FTA Region 9 Administrator Ray Tellis; Ventura Councilmember and GCTD Board Chair Cheryl Heitmann; and state Assemblymember Monique Limón.

# Gold Coast Transit Upgrades Facility

**GOLD COAST TRANSIT DISTRICT** (GCTD) in Oxnard, CA, has opened a new operations and maintenance facility to meet growing fleet needs.

GCTD General Manager Steve Brown said the facility will “provide lasting green job opportunities in the delivery of transit service for our community, stimulating our workforce and economy.”

The agency anticipates increasing the size of its fleet from 56 buses to approximately 125 over the next 30 to 40 years.

The new 15-acre facility includes an eight-bay maintenance and repair building, a CNG fueling station, bus wash and an operations and administration building. It replaces an outdated and

deteriorating bus garage and office space originally built in the 1970s.

Green elements of the project include low-flow water fixtures, day lighting for office areas and the minimization of life-cycle costs and energy usage throughout the site. The placement of the administration building takes maximum advantage of the sun and wind, helping to decrease lighting, heating and air conditioning costs. It also includes employee education, health and wellness amenities including dedicated wellness and training centers, a sleep/relaxation room, three fully equipped break rooms and an outdoor courtyard with an employee garden, bocce ball and BBQ.

# New York MTA Announces Staten Island Bus Fleet

**THE NEW YORK METROPOLITAN** Transportation Authority (MTA) has announced plans to introduce 77 new state-of-the-art buses into service on Staten Island this year and to launch a new contactless fare payment system.

“Our Staten Island customers are amongst our most vocal and dedicated because they rely on our buses far more than riders in other boroughs, which means we absolutely must get bus service right,” said MTA New York City Transit President Andy Byford. “We still have work to do, but the future of public transit is very bright on Staten Island thanks to this new fleet of buses and our myriad work to add new service where possible and enhance existing options.”

Forty-one of the new 40-foot buses from Nova Bus have already been delivered and are equipped with software ready for traffic signal priority technology implementation. They operate with

ultra-low-sulfur diesel and also provide such modern customer amenities as USB charging ports, Wi-Fi and digital screens and safety technology including a pedestrian turn warning system and cameras. They will replace hybrid buses dating from 2009. Additionally, the MTA is in the process of procuring 50 new coach buses that will enter Staten Island express bus service in 2021.

These upgrades follow last year’s customer-focused redesign of the Staten Island express bus network, which has increased service reliability, speeded up commutes by up to 12 percent, added 120 more weekday trips and frequency and streamlined routes to help clear streets and simplify circuitous routes. NYC Transit is preparing for a planned redesign of the Staten Island local bus network, which will take a clean-slate approach to a network that was based on trolley lines from nearly a century ago.

# RCTC Contract Promotes Public Education Effort

**THE RIVERSIDE COUNTY (CA)** Transportation Commission recently executed a \$3.85 million contract expansion with AlphaVu, resulting in a total contract value of \$5.5 million, to support an enhanced public education effort presenting options for public transportation infrastructure.

Riverside County is the 10<sup>th</sup> largest county by population in the U.S. The educational effort will distribute information on transportation projects and funding sources so citizens can assess plans to be placed before the commission next summer.

# JTA Expands ‘ReadiRide’ On-Call Service Area

**THE JACKSONVILLE (FL)** Transportation Authority (JTA) has expanded its ReadiRide program—which provides affordable, on-call transportation to customers seeking short trips within specific neighborhoods—to several additional parts of the JTA service area.

Owl Inc. Transportation, a local provider in Jacksonville, operates ReadiRide for JTA. The service does not follow a traditional fixed route, giving customers more control over their destinations.

“One of our biggest challenges is helping customers connect to the first

or last miles of their journeys,” said JTA Chief Executive Officer and APTA Immediate Past Chair Nathaniel P. Ford Sr. “By extending the ReadiRide service to these neighborhoods, we’re meeting this challenge head-on and giving our customers more access to mobility.”

ReadiRide customers can make reservations by phone, calling at least two hours in advance of their trips.



**ReadiRide**

# MCTS Welcomes 12 New Buses



The Milwaukee County Transit System (MCTS) welcomed the first 12 buses in a 28-bus order from Gillig. The clean diesel vehicles traveled 2,200 miles in five days from the factory in California to Wisconsin and will enter service starting this summer, replacing older vehicles that are reaching the end of their efficiency. The buses offer improved fuel economy, lower emissions, anti-slip flooring, easier-to-read digital display signs and a stainless-steel under-structure designed to reduce salt corrosion.

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# People On The Move

**SAN ANTONIO**—Former San Antonio City Councilman **Rey Saldaña** has been elected chairman of the VIA Metropolitan Transit Board of Trustees, succeeding **Hope Andrade**, who had chaired the board since 2015.



Saldaña

**HOUSTON**—The Metropolitan Transit Authority of Harris County (METRO) announced the appointment of **Robert (Bob) Fry** to a two-year term on the METRO Board of Directors. Fry, a former mayor of West University Place, was named to represent a group of 14 smaller cities within the agency's service area on the board. He succeeds **Cindy Siegal**.

METRO Board Member **Don Elder**, who also represents the smaller cities, rejoined the board for his second term.

**DALLAS**—**Bill Keyes** has been named assistant vice president and senior rail systems manager at WSP USA. Keyes has 29 years of rail experience in systems design, construction management and program management, including working on rail projects for public transit agencies in Dallas, Fort Worth and Houston.



Keyes

**ALLENTOWN, PA**—Continental has named **Denzel Lall** sales technical training specialist, responsible for presentations and demonstrations for both existing and potential customers in the western U.S. He joins the company after working for Tirehub and Discount Tire.



Lall

**VANCOUVER, BC**—TransLink has named **Michel Ladrak** the new president and general manager of BC Rapid Transit Company. He has more than 20 years of experience, most recently as managing director for Auckland Transit Metro Rail in Auckland, New Zealand, managed by Transdev, and earlier as the agency's chief operating officer.

**PHOENIX**—The Valley Metro Regional Public Transportation Authority (RPTA) and Valley Metro Rail boards of directors have elected officers for the FY 2020 term, which runs through June 30, 2020.

Valley Metro RPTA provides coordinated, multimodal transit options to residents of greater Phoenix, while Valley Metro Rail plans, constructs, operates and maintains light rail and high-capacity systems in the greater Phoenix area. Officers of the Valley Metro RPTA

board are: chair, Chandler Mayor **Kevin Hartke**; vice chair, Phoenix Mayor **Kate Gallego**; and treasurer, Peoria Councilmember **Jon Edwards**.

Valley Metro Rail board officers are Tempe Councilmember **Robin Arredondo-Savage**, chair, and Mesa Councilmember **Francisco Heredia**, vice chair.

**ST. CLOUD, MN**—New Flyer of America Inc. announced the hiring of **James Pastor** as vice president, quality and continuous improvement. Pastor has held many senior leadership roles in his career of more than 25 years, serving most recently as vice president of program management and quality for Adient.



Pastor

**SEATTLE**—**Linea Laird** has joined the Seattle office of WSP USA. She worked for Washington State DOT for more than 30 years, retiring as chief engineer, assistant secretary of engineering and regional operations, and subsequently was interim director of transportation for Seattle DOT.

**ATLANTA**—The Metropolitan Atlanta Rapid Transit Authority announced the appointment of **Collie Greenwood** as chief of bus operations. She has 32 years experience in public transit, most recently as chief service officer with the Toronto Transit Commission.

**DALLASTOWN, PA**—Trans/Air Manufacturing Corporation has named two regional sales and technical service managers operating on the West Coast. **Jeff Holbert** has worked for Trans/Air for 15 years, working his way up from assembly line worker to installer and field service technician. **Steven Fedor** joins the company with more than 18 years of HVAC experience, including as refrigeration technician, account manager, service engineer and field service rep.



Holbert



Fedor



Kerr

**STEVENSVILLE, MD**—Stertil-Koni announced the hiring of **Tim Kerr** as product manager. He has experience with complex electromechanical systems from concept and design to installation and commissioning of industrial equipment.

**LOS ANGELES**—**Todd P. McIntyre** has joined Metrolink as chief strategy officer. Most recently he spent three years as chief of staff for District DOT, Washington, DC, and earlier he worked for FRA, managing oversight of more than \$4 billion in freight and passenger rail capital programs around the U.S. He received the FRA Administration Award for Excellence in 2016 and the Secretary of Transportation Award for Excellence in 2013 and 2015.

**WASHINGTON, DC**—**Norine M. Walker** has joined SYSTRA as vice president, based in the Washington area office. She served most recently as project manager for design and construction projects with Virginia Railway Express and earlier worked for URS Corporation, where she progressed from group manager for the environmental and transportation planning group to vice president.



Walker

**MINNEAPOLIS**—Minneapolis Police Inspector **Eddie Frizell** has been named chief of police of the Metro Transit Police Department. Frizell has served the city's police department for 26 years and has been an inspector of the city's First Precinct since 2017. He is also a 30-year veteran of the Minnesota Army National Guard, currently holding the rank of colonel.

Frizell succeeds **John Harrington**, who stepped down earlier this year to become commissioner of public safety in the administration of Minnesota Gov. Tim Walz.

**SAN BERNARDINO, CA**—**Aaron Moore** has joined Omnitrans as director of the Special Transportation Services department. He succeeds **Douglas Stanley**, who is retiring after a 30-year career at the agency.



Moore

Moore comes to the agency from the Victor Valley Transit Authority in Hesperia, CA, where he was mobility manager and consolidated transportation service agency director for the past seven years.

**DES MOINES, IA**—The Des Moines Area Regional Transit Authority (DART) announced the appointment of **Frederick Gilliam** as chief operating officer. Gilliam's previous roles include 18 years with New Jersey Transit Corporation, serving ultimately as director of road and bus terminal operations, and director of transportation



Gilliam

for the Capital District Transportation Authority in Albany, NY. He succeeds DART Chief Financial Officer **Jamie Schug**, who had been serving as interim chief operating officer.

**WASHINGTON, DC**—**Chantez Bailey** has joined Operation Lifesaver Inc. as director of communications and marketing. She has more than 10 years of experience in nonprofit marketing and brand awareness, working with organizations including the National Crime Prevention Council, National REACH Coalition and Association of American Medical Colleges.

**BURLINGAME, CA**—Proterra announced the hiring of **Todd Pocobello** as director of field service and **Mike Boggess** as vice president of controls, electrical and thermal systems.



Pocobello

Pocobello will lead the company's field service team. Before joining Proterra, he founded his own company providing technical training and publications to service organizations. Earlier

he was director of product and dealer service, bus and mobility, for REV Group.

Boggess has three decades of transportation engineering experience, most recently with Blue Bird as chief engineer for drivetrain, electrical and chassis, leading the launch of the company's electrified school bus.



Boggess

**WASHINGTON, DC**—**Theresa M. Impastato**, a 20-year rail safety and operations veteran, has been selected as the Washington Metropolitan Area Transit Authority's executive vice president/chief safety officer. She most recently was deputy chief safety officer for Amtrak and earlier was in charge of system safety for New Jersey Transit Corporation's light rail service on a route that shares tracks with freight trains. For APTA, she is a member of the High-Speed & Intercity Passenger Rail and Rail Safety committees.

People On The Move features the latest industry hirings, promotions and recognitions. Have an announcement you'd like to make? Contact Senior Editor Susan Berlin at [sberlin@apta.com](mailto:sberlin@apta.com).



# Industry Briefs



**MV to Provide Access Service in King County**—King County Metro Transit in Seattle has entered into a five-year contract with MV Transportation to operate Access paratransit in its service area. The \$424 million contract goes into effect this fall.

**IndyGo Provides Fresh Produce at Station**—After a successful pilot last fall, IndyGo in Indianapolis has welcomed back Food in Transit, which is providing fresh and affordable produce on Friday afternoons through October at the Julia M. Carson Transit Center. The program receives Community Block Development Grant funding through the U.S. Department of Housing and Urban Development.

**MARTA Makes Buying Reduced Fares More Convenient**—The Metropolitan Atlanta Rapid Transit Authority (MARTA) has opened pop-up shops throughout three counties where riders can purchase reduced-fare cards and Breeze cards and tickets. Previously, Breeze card purchases could only be made online and in RideStores or vending machines located in MARTA stations.

**Ride Free in Ypsilanti with Library Card**—The Ann Arbor Area (MI) Transportation Authority (TheRide) is partnering with the Ypsilanti District Library this summer to provide free weekend rides to library cardholders of all ages if they show the operator their cards. The Summer Challenge program

includes incentives, friendly competition and prizes to keep kids—and adults—reading and learning all summer long.

**Caltrain Approves Increased Bike Capacity**—Caltrain commuter rail in San Carlos, CA, has approved a bicycle access policy that will increase peak-hour bike capacity and provide more bike amenities at stations. Currently, Caltrain carries more than 6,000 bicycles per weekday; when the system launches electrified service in 2022, all electric trainsets will have two dedicated bike cars, allowing a 17 percent increase in systemwide bike capacity during peak hours.

**LA Metro Introduces Portraits on Blue Line**—As part of Los Angeles Metro's New Blue Line Improvements Project, Metro Art has announced the inaugural portrait series "More People Than You Know," featuring images of people from the many neighborhoods along the 22-mile Blue Line. Riders, artists and curatorial advisors with ties to these neighborhoods and cultural organizations worked closely with Metro Art to produce art that is intimate, immediate and relevant to local communities.

**San Diego MTS Approves TOD Proposal**—The San Diego Metropolitan Transit System (MTS) Board of Directors approved a new housing project at the agency's Grantville Trolley Station, which will include 156 affordable units and 254 market rate, student-oriented

units. Construction on the TOD project will begin next year, with occupancy expected in 2022.

**Real-Time Arrival Information at All Link Stations**—Sound Transit's Link light rail in Seattle has begun displaying real-time arrival information on digital signs at all stations. The service also can interrupt the usual display to update riders in the event of a service disruption.

**LANTA Names School District 'Partner'**—The Lehigh and Northampton Transportation Authority (LANTA), Allentown, PA, recently presented its third annual Lehigh Valley Transit Partner Award to the Allentown School District. The award recognizes the district's help in making public transportation more affordable and accessible by implementing a \$1 DayPass program for students.

**LA Metro Welcomes First 60-Foot Electric Bus**—Los Angeles Metro has taken delivery of its first 60-foot zero-emission electric bus. The New Flyer bus will enter service on the Metro Orange Line later this year and is the first of 40 vehicles that will arrive over the next year.

**Watertown Increases Access to MBTA CharlieCards**—The Massachusetts Bay Transportation Authority (MBTA) has partnered with the town of Watertown, MA, to make CharlieCards available at the town hall and library. CharlieCards are reusable plastic cards that can be loaded with stored cash

value or one-day, seven-day or monthly passes. Cardholders pay lower single-ride fares on bus and subway services than customers who pay cash or use a single ticket.

**Masabi Partners with Ohio Agencies**—NEORide, a consortium of seven Ohio public transit agencies, has joined with Masabi to launch the free EZfare app. The app allows riders to pay fares or purchase tickets for any of the participating systems.

**RTD Launches 'LiVE' Program Enrollment**—Denver's Regional Transportation District (RTD) has begun enrollment in LiVE, a new income-based fare discount program that provides a 40 percent discount to qualifying riders whose household incomes are at or below 185 percent of the federal poverty level. Rather than going through a government agency or nonprofit organization to sign up, applicants can go directly through the state's public benefits application website.

**Stertil-Koni Supports Brooklyn Nonprofit**—Stertil-Koni has continued its support of Brooklyn, NY-based Bailey's Café, a nonprofit organization, with an additional \$10,000 donation to provide a collaborative creative summer program for its members from neighborhoods across New York City. The café works to build communities through service, arts education and inclusion through partnerships with local leaders and volunteers.

## CLASSIFIEDS

The Public Transit Marketplace—*Passenger Transport* Classified Ads are the marketplace for public transit. All classified ads appearing in the print version of *Passenger Transport* will also appear in the electronic version. All help wanted ads must appear in print in order to be listed on-line. **TO PLACE AN AD:** E-mail the requested date(s) of publication to: [ptads@apta.com](mailto:ptads@apta.com). Mailing address is: *Passenger Transport*, 1300 I Street, NW, Suite 1200 East, Washington, DC 20005. Ad copy is not accepted by phone. **DEADLINE:** 3 p.m., EST, Friday, one week prior to publication date. **INFORMATION:** Phone (202) 496-4877.

	APTA Member	APTA Non-Member
1 insertion*	\$1.65 per word	\$1.90 per word
Multiple insertions* (with no copy change)	\$1.50 per word	\$1.70 per word
Display classifieds / column inch rate	\$80.00	\$95.00
Minimum charge	\$95.00	\$95.00
Logo Placement (per issue)	\$45.00	\$45.00
Affidavits	\$3.50	\$3.50
Blind box fee	\$25.00	\$25.00
Minimum charge	\$95.00	\$95.00

To estimate the price of your ad, you may use Microsoft Word's "word count."  
\* Non-Commissionable

**FOR SALE**

**NOTICE OF SALE**

The Merrimack Valley Regional Transit Authority is requesting bids for the sale of Model Year 2004 Gillig buses. The buses will be sold as is and where is with no warranty expressed or implied. Sealed bids must be accompanied by a certified bank check in the amount of the bid. All bids must be received at the MVRTA Administrative Offices **no later than Tuesday, August 13, 2019 by 10:00 a.m.** and must be submitted on forms supplied by the Authority. The Authority reserves the right to accept or reject any and all bids, and to waive informalities and irregularities as it deems in its best interest. Complete instructions are contained in a bid package available from the MVRTA at this email address: [staff@mvrta.com](mailto:staff@mvrta.com)  
Joseph J. Costanzo Administrator

**NOTICES**

**PUBLIC NOTICE – DBE GOAL**

**CRRC MA CORPORATION**

In accordance with U.S. Department of Transportation (USDOT) requirements set forth in 49 CFR Part 26, CRRC MA Corporation, a Transit Vehicle Manufacturer pursuing FTA-funded rail car contracts in the USA,

hereby proposes an overall goal of 5.96% percent for Disadvantaged Business Enterprises (DBE) participation in contracting opportunities, Fiscal Year 2019. The DBE goal, along with the description of how the goal was developed, is available for public review and comment from 8:30 a.m. to 5:00 p.m., Monday through Friday, at CRRC MA Corporation, 108 Myrtle Street 3rd floor, Quincy, MA 02171 for 30 days following the date of this notice. CRRC MA will also accept comments on this goal for 45 days following the date of this notice via mail to Tina Andrews, Supplier Diversity Manager, CRRC MA Corp. 108 Myrtle Street, 3rd floor, Quincy, MA 02171; via email to [Andrews.tina@crccma.com](mailto:Andrews.tina@crccma.com); and via phone: 617-620-4225. CRRC MA Corporation encourages qualified DBE/MBE/WBEs in the rail transit manufacturing industry to submit their qualifications and areas of expertise by email to Tina M. Andrews, Supplier Diversity Manager at [Andrews.tina@crccma.com](mailto:Andrews.tina@crccma.com).

**BIDS/PROPOSALS**

**REQUEST FOR PROPOSAL**

Proposals for P-2728 Paratransit & Mobility Management will be received by the Transit Authority of River City until **3 pm on September 5, 2019**. See <https://www.ridetarc.org/about/do-business-with-tarc/current-bid-opportunities> for more information.

**LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY (LACMTA)**

**REQUEST FOR PROPOSAL**

LACMTA will receive **Proposals for OP59812 - Renewable Natural Gas** at the 9th Floor Receptionist Desk, Vendor/Contract Management Department, One Gateway Plaza, Los Angeles, CA 90012.

A Pre-Proposal conference will be held on Wednesday, August 7, 2019, 9:00 a.m., at One Gateway Plaza, Los Angeles, CA 90012, Palisades: Room 08-98. All Proposals must be submitted to LACMTA, and be filed at the reception desk, 9th floor, V/CM Department, **on or before 1:00 p.m., Pacific Time on Tuesday, September 24, 2019**. Proposals received after the above date and time may be rejected and returned unopened. Each proposal must be sealed and marked **Proposal No. OP59812**.

For a copy of the Proposal/Bid specification visit our Solicitation Page on our Vendor Portal at <https://business.metro.net> or for further information email Lorretta Norris at [norrisl@metro.net](mailto:norrisl@metro.net).

8/5/19  
CNS-3277402#  
PASSENGER TRANSPORT C/O AME

low Avenue, Ithaca, NY 14850 **up until 4:30 PM on October 11, 2019.**

Proposal packages containing submittal requirements with attachments are available at Gadabout (address above), by calling (607) 277-9388 ext. 200, e-mail at: [kw1@tcatmail.com](mailto:kw1@tcatmail.com), and via website [www.gadaboutbus.org](http://www.gadaboutbus.org). Printed RFP packages are also available through Gadabout.

Gadabout reserves the right to waive any informal submittal, or to reject any or all proposals and to negotiate with any proposer. Gadabout hereby notifies all proposers that in regard to any contract entered into, pursuant to this RFP, advertisement or solicitation, disadvantaged business enterprises will be afforded full opportunity to submit proposals in response and will not be subject to discrimination on the basis of age, race, color, sex, national origin, or disability in consideration for an award.

Kristen Wells, Executive Director  
Gadabout Transportation  
737 Willow Ave., Ithaca, NY 14850

**NOTICE TO SUPPLIERS**

**GADABOUT TRANSPORTATION SERVICES, INC. (Gadabout)**

**REQUEST FOR VENDOR PROPOSALS (RFP 19-01)**

**TRANSIT MANAGEMENT TECHNOLOGY**

Gadabout Transportation Services, Inc. (Gadabout) is soliciting responses from qualified vendors to develop and implement software for scheduling and dispatch. Proposals will be accepted at 737 Wil-

**CITY OF BROWNSVILLE, TEXAS - IFB**

**CITY OF BROWNSVILLE PURCHASING/CONTRACTING DEPARTMENT**

**INVITATION FOR BIDS FOR THE ON-BOARD VIDEO SURVEILLANCE SYSTEM REPLACEMENT**

for the City of Brownsville Metro Department (B-Metro) Bid # BSE-48-0719  
**Pre-Bid Meeting Date:** July 17th, 2019  
**Pre-Bid Meeting Time:** 10:00 A.M. at the Purchasing Department  
**Bid Due Date:** August 23rd, 2019  
**Bid Due Time:** 3:00 P.M.  
<http://www.cob.us> [www.bidnetdirect.com](http://www.bidnetdirect.com)



# CLASSIFIEDS

## BIDS/PROPOSALS

### THE COMET IT MANAGEMENT AND SUPPORT SERVICES

**Date Posted:** July 22, 2019  
**End Date:** August 16, 2019 at 10:00 A.M. EDT  
The **Central Midlands Regional Transit Authority** (The COMET) will accept proposals from qualified Proposers that can provide **Information Technology (IT) Management and Support Services**. Scope of work includes management and support of The COMET IT program, as well as all related intelligent transportation systems (ITS).  
All proposals must be submitted **by August 16, 2019**. Please reference the RFP document(s) for submission requirements. The COMET encourages the use of recycled paper, and where practicable, printed on both sides, for all submittals. Details is available at <http://catchthecometssc.gov/procurement/>  
For additional information, please contact John Andoh, Executive Director/CEO at (803) 255-7087 or email [jandoh@TheCOMETSC.gov](mailto:jandoh@TheCOMETSC.gov).

### CITY OF NORWALK, CA INVITATION FOR BID (IFB) NO. 19-584 PREVENTATIVE MAINTENANCE AND REPAIR SERVICES FOR GAS METHANE DETECTION SYSTEM FOR NORWALK TRANSIT SYSTEM (NTS)

**Notice Is Hereby Given** that the City of Norwalk invites prospective Bidders to compete for the opportunity to provide Preventative Maintenance and Repair Services for Gas Methane Detection System for Norwalk Transit System (NTS), a department of the City of Norwalk, a municipal government.  
A pre-proposal conference will not be held. Should a potential bidder need to perform an on-site inspection of the operating environment, the potential bidder may schedule an inspection with the Purchasing Division at (562) 929-5709. All on-site inspections must be completed prior to the submission of questions due date. Any request made on or after this date will not be considered nor granted an on-site inspection of the operating environment.  
All requests for clarification, questions and comments concerning this IFB are due on Friday, August 16, 2019 no later than 3:00 p.m. (Pacific Time) and must be clearly labeled "Written Questions for IFB No. 19-584 Preventative Maintenance and Repair Services for Gas Methane Detection System for Norwalk Transit System (NTS)" and faxed to (562) 929-5966, Attention: Darlene Mena, Purchasing Division. The City is not responsible for failure to respond to a request that has not been submitted in accordance with the IFB.  
The successful bidder will be required to comply with all applicable Equal Opportunity Laws and Regulations. The City of Norwalk hereby notifies all prospective Bidders that the City will require each Bidder affirmatively demonstrate that Disadvantaged Business Enterprises are afforded full opportunity to participate in the performance of contracts and sub-contracts financed in part or in whole under this IFB, and will not be discriminated against on the grounds of race, color, gender, age, or national origin in consideration for an award.  
Bids must be in writing and must be received by the City of Norwalk Purchasing Division **by 11:00 a.m., on Tuesday, September 3, 2019** via U.S. Mail, FedEx, UPS or courier or in person. Bids received after the above listed date and time will not be considered, regardless of postmark.  
Copies of the IFB may be obtained from the City's website at <http://norwalk.org/businesses/rfp-posts-list> on Monday, August 5, 2019.  
All contacts concerning this IFB must be referred to the City of Norwalk Purchasing Division, (562) 929-5712.  
Dated: August 5, 2019  
/s/Darlene Mena  
Purchasing Agent

## HELP WANTED

### SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY DIRECTOR OF TRANSPORTATION

The San Francisco Municipal Transportation Agency (SFMTA) is a department of the City and County of San Francisco responsible for the management of all ground transportation in the City. Established by voters in 1999, SFMTA has unique oversight over the Muni public transit, as well as bicycling, paratransit, parking, traffic, walking, and taxis and has worked to improve the streets to better serve the people of San

Francisco. SFMTA is governed by a seven-member Board of Directors who are appointed by the Mayor and confirmed by the San Francisco Board of Supervisors. SFMTA has over 6,000 employees with a \$1.2 billion two-year operating budget for fiscal years 2019 and 2020 and a capital budget of \$630.8 million for fiscal year 2020.  
The Director of Transportation, under direction from the Board of Directors, plans, organizes and directs all functions and activities of the SFMTA. The Director oversees the following divisions: Capital Programs & Construction, Central Subway Program, Communications and Marketing Division, Finance & Information Technology, Government Affairs, Human Resources, Sustainable Streets, System Safety, Taxis & Accessible, Transit and Equal Opportunity Office. The Director of Transportation will ensure that SFMTA continues its evolution to a more responsive, transparent and accountable organization.  
Requires a combination of experience and education such as a bachelor's degree (advanced degree is desired), and experience with running a governmental department. Experience reporting to and working with a Board of Directors is a plus. Requires excellent leadership, management and communication skills.  
**Salary DOQ.**  
**Apply by August 26, 2019** at [www.alliancerc.com](http://www.alliancerc.com). For more information, contact Sherrill Uyeda or Cindy Krebs at (562) 901-0769 or at [suyeda@alliancerc.com](mailto:suyeda@alliancerc.com) or [ckrebs@alliancerc.com](mailto:ckrebs@alliancerc.com).

### DIRECTOR – TRANSIT TECHNOLOGY & INNOVATION

The **American Public Transportation Association (APTA)** seeks a Director-Transit Technology & Innovation who has responsibility for the advancement of current and innovative transit technologies and fare collection in all aspects of the association's activities. Major duties include: acting as APTA's primary resource on new technologies impacting transportation (digital apps, data and privacy issues, and transit planning, mapping and payments); supporting conference programming; supporting business members and interfacing with federal regulatory agencies including the Federal Transit Administration and the Federal Railroad Administration; and managing and directing APTA's technology standards development activities.  
Successful candidate must have a bachelor's degree in technical specialty coupled with a minimum of 7 years' experience in transit operations (preferred). Demonstrated related experience will be considered. Familiarity with current FTA and other federal programs is a plus. Must have excellent oral and written communication skills and the ability to work effectively with people and organizations as well as work independently and under pressure meeting multiple deadlines. Must be willing to travel to support peer reviews as well as APTA commitments and conferences. We offer a convenient Metro location, excellent benefits and competitive salary. Please email cover letter and resume to Human Resources at [aptajobs@apta.com](mailto:aptajobs@apta.com). **EOE Principals Only**

### PARK CITY PARK CITY TRANSIT MANAGER PARK CITY, UTAH

**\$77,241.00-\$117,236.00**  
The Transit Manager provides strategic leadership, vision and day to day management for the Park City/Summit County joint transit system. Establishes strategic plans, fosters inter-agency cooperation, secures and manages necessary funding. Provide oversight and implementation of protocols, guidelines and support for a large workforce of operations employees that reflect a positive and professional image of Park City Municipal and provide the highest level of service. Responsible for consistent, efficient and fiscally responsible direct delivery of services to the general public (i.e. buses and operators meeting established public schedules in a safe, courteous, reliable manner). Ensure compliance of all local, state, and federal laws and community guidelines as it relates to public transportation. Administers transit contracts necessary to operate a safe, reliable, and efficient system, including direction and supervision of operations, financial matters and performance.  
To see the entire job description, please apply online at: [www.parkcity.org](http://www.parkcity.org) and select 'jobs'

### EXECUTIVE VICE PRESIDENT, PLANNING AND DEVELOPMENT

**Capital Metro in Austin, TX** is seeking an innovative Executive Vice President, Planning and Development. This position is responsible for sculpting, defining and advancing short- and long-term transit programs and plans to foster a transit-oriented community. Austin is one of the nation's fastest-growing cities, and this position plays a key role in the creation of partnerships to guide the city's future development to include transit solutions. For more information or to submit a resume, please contact Gregg Moser at [gmoser@kapartners.com](mailto:gmoser@kapartners.com).

### SERVICE HELPER 2 KITSAP TRANSIT

Full-time. Excellent benefits + \$21.07/hr to start, \$21.89/hr at 6 months & \$23.26/hr at 1 year. Fuel & perform other servicing duties, clean interior & exterior of buses, etc. Req: Minimum of 6 months experience servicing & cleaning vehicles. Desirable: Experience driving a large vehicle (2 ton truck, 35-40 foot bus, etc.) and knowledge of diesel engines. Must possess and maintain a Class B Washington State commercial driver's license with a passenger, hazardous materials and tanker endorsements, and with the air brake restriction removed. Visit [kitsaptransit.appone.com](http://kitsaptransit.appone.com) to apply. **Deadline: 4:00pm on Friday, August 9, 2019. EEO/AA.**

### KITSAP TRANSIT FRIENDLY DRIVERS WANTED

Kitsap Transit has an immediate need for Extra-board drivers. Upon completion of training, extra-board drivers for both ROUTED and ACCESS will be guaranteed 30-40 hours per week, plus fulltime benefits." Req: HS diploma/GED. Must be at least 18 years old, have a valid WA driver's license, 12 months of driving experience and an excellent driving record. **ROUTED OPERATORS:** drive a bus on regularly scheduled routes. You'll receive paid and professional training which may be up to ten weeks at \$17.90/hr and graduate to \$19.98/hr after successfully completing your training and receiving your CDL. Post probationary wage is \$20.31/hr. **ACCESS OPERATORS:** drive a bus providing on-demand, door-to-door service for elderly and disabled passengers. You'll start off receiving paid, professional training which may be up to eight weeks at \$16.13/hr and graduate to \$17.97/hr after successfully completing your training and receiving your CDL. Post probationary wage is \$18.33/hr. Please visit our employment link at <http://kitsaptransit.appone.com/> to apply. Applications accepted until positions are filled. **EEO/AA**

### PROVISIONAL MECHANIC, BUILDING & MAINTENANCE, (PS101375)

Position is represented by Auto Mechanics Local #1414 Position is located in San Rafael, CA  
**Salary Range: \$45.99 per hour, (\$95,659.20 annually) plus benefits (40.0 Hour Workweek)**  
(Employee pays up to 7% of salary/wage toward CalPERS retirement plan)  
**Minimum Qualifications:**  
Education and/or Experience: Four-year apprenticeship or equivalent in industrial maintenance, mechanical, electrical, plumbing or related trade required. Position related experience may be substituted on a year per year basis. Four (4) years of recent full-time position related experience in the industrial maintenance, mechanical, electrical or plumbing trades is required.  
Required License: Must possess and maintain a current, valid California driver's license and satisfactory driving record. No DUIs or reckless driving infractions within the last 7 years. No more than two moving violations within the last 3 years.  
Physical Requirement: Occasionally lift up to 100 pounds maximum with assistance; frequently lift, carry and manipulate up to 50 pounds. Frequent bending, kneeling and occasional climbing on 12-foot ladders and scaffolding. Working around fumes, odors and dust in an occasionally high-noise environment, with appropriate personal protective equipment. Ability to travel to District facilities, bus stops and shelters. Must be able to work at heights of 20 feet plus, using ladders and lifts. Work outside in all weather conditions

**Required Tools:**  
· Must have a full set of hand tools to accomplish assigned work  
· Personal electronic test meters preferred  
**Hours Of Operation:**  
· Subject to emergency night and weekend call back  
· Position works one day of weekend through seniority bid process and may be required to work swing or graveyard shifts  
**Application Procedure:**  
To Apply: [www.goldengate.org/jobs](http://www.goldengate.org/jobs)

### CHIEF FINANCIAL OFFICER PIONEER VALLEY TRANSIT AUTHORITY

The Pioneer Valley Transit Authority has an excellent career opportunity for a seasoned financial professional. Reporting directly to the Administrator, the Chief Financial Officer is responsible for managing all aspects of the Authority's financial condition, including the management of a multi-million-dollar annual budget. This hands-on position ensures that the organization is financially sound and that its assets are being used effectively to serve the Authority's needs and to provide high quality, cost-effective transportation services to the public. Demonstrated experience in a similar role within the public transit industry, or within a municipal or not-for-profit organization. \$110-\$120K with excellent benefits package. Prior to submitting your cover letter and resume (include salary preference), please review a detailed position description and qualification requirements on our website at [www.pvta.com](http://www.pvta.com) under Careers. Upload resume via our website or mail to: PVTA, Attn: Human Resources Manager, 2808 Main Street, Springfield, MA 01107. **EEO/DF/AA**

### CHIEF OPERATING OFFICER WEGO PUBLIC TRANSIT

WeGo is situated in the beautiful and thriving city of Nashville within the Middle Tennessee Region.  
At WeGo Public Transit, it is our ongoing mission to connect people to their lives and community. We strive daily to become an embraced part of the community of Nashville and Middle Tennessee by providing friendly, sustainable, reliable, trusted public transportation – everywhere for everyone.  
**Job Functions:**  
1. Oversees the day-to-day operations of the Operating Departments  
2. Responsible for labor/management relations  
3. Responsible for staffing the department  
4. Oversees the daily operation of commuter rail (Music City Star) and bus service  
5. Coordinates and collaborates with other departments of the organization in establishing and carrying out responsibilities  
6. Maintains appropriate communications within area of responsibilities  
7. Performs other duties as assigned  
Responsible for all day-to-day fleet operations of the Nashville Metropolitan Transit Authority and Middle Tennessee Regional Transportation Authority; including but not limited to the control, guidance, and direction of the transportation division, which includes all day-to-day transportation functions involving vehicle operators, operations supervision, dispatch, and commuter rail. . Directs all fleet maintenance activities. Oversees the fleet and facilities safety program, including federal, state and local safety compliance in coordination with the in-house safety manager, Chief Engineer, and Chief Administrative Officer. May be asked to act in place of, and on behalf of, the Chief Executive Officer as necessary. Responsible for the ongoing analysis and continuous improvement of operating procedures, practices and measurable results, with reporting of same to Chief Executive Officer, Board of Directors and broader community. Serves as part of the senior management team, in concert with the Board of Directors, to advise the Chief Executive Officer, Board of Directors and other community leadership on policy direction for the Authorities.

**Recommended Preparation for Employment:**  
Any combination of education, training, and experience equivalent to a bachelor's degree in business administration or management, engineering, public administration, transportation or related field: Demonstrated personnel management and supervisory experience is required. Experience with union/labor relations, including grievance and dispute resolution is preferred. At least ten (10) years of progressive experience in leading day-to-day operations in a public transportation environment preferred  
We offer an outstanding portfolio of benefits including health, dental, vision, defined pension plan, vacation time, student loan fulfillment, floating holidays and more.  
Our shared values of at WeGo Public Transit  
· Exceptional Service  
· Security and Reliability  
· Integrity and Trust  
· Honest Collaboration  
· Community Steward  
If you would like to make a lasting difference and contribute to our vision for the City of Nashville, we invite you to submit your resume today.  
Apply at [www.wegotransit.com](http://www.wegotransit.com) or contact Carole Earls, HR Recruiter for more information at 615-862-6204.  
WeGo Public Transit is an equal opportunity employer.



**SENIOR TRANSPORTATION PLANNER - TRANSIT PROGRAM MANAGER**

**Salary:** \$79,847.00 - \$121,561.00 Annually  
**Location:** New Britain Building, 1101 Arapahoe, Boulder, CO  
**Job Type:** Full-Time  
**Department:** Public Works  
**Job Number:** 2019-00160  
**Closing date and time:** 8/31/2019 at 11:59 PM Mountain Time (US & Canada)  
**Overall Job Objective**

Under limited direction, initiate, manage, and coordinate transportation planning and implementation with a special focus on public transit and its relationship to other transportation options and city-wide goals. Primary work functions include management of on-going transit operations and programs, including negotiating agreements and contracts, customer service, agency coordination, and transit planning. Also, perform related duties as required.

For further details and to apply, go to: <https://www.governmentjobs.com/jobs/2470744-0/senior-transportation-planner-transit-program-manager?location=boulder%2C%20co&distance=5&pagetype=searchPage>

**SENIOR CIVIL ENGINEER (PS101292)**

Position is affiliated with the International Federation of Professional and Technical Engineers, Local #21

**Location:** San Francisco, CA - Golden Gate Bridge Toll Plaza

**Salary Range:** \$125,153.60 - \$151,257.60 + Benefits (40-Hour Workweek)

Employee pays up to 7% of salary/wage toward CalPERS retirement plan

**Minimum Job Requirements:**

**Education And Work Experience Requirements**

- Bachelor's degree in Civil Engineering or closely related field.
- Five years' progressively responsible experience in design, estimating, specification preparation, contract preparation, related phases of engineering and inspection of construction projects, including one year supervisory experience.

**Required License(s):**

- Registration (P.E. license) as a Civil Engineer in the state of California.
  - Must possess and maintain a current, valid California driver's license and satisfactory driving record.
  - May operate District vehicles.
- To Apply:** [www.goldengate.org/jobs](http://www.goldengate.org/jobs)

**OPENINGS IN TRANSIT SYSTEMS**

**BROWARD COUNTY TRANSPORTATION DEPARTMENT**

**TRANSIT MANAGER – MATERIALS MANAGEMENT**

**Location:** Fort Lauderdale, Florida

**Job Status:** Full-Time

**Salary:** \$76,855.79 - \$122,662.18 Annually

Broward County Board of County Commissioners is seeking a Transit Manager – Materials Management for Broward County Transit (BCT)

Broward County Transit (BCT), the second largest transit system in Florida, is seeking an innovative, highly qualified Transit Manager – Materials Management. This is highly responsible leadership, supervisory, professional management and administrative work. Reporting to the Assistant General Manager – Operations, the incumbent's responsibilities encompass managing, planning and monitoring fleet sustaining parts and materials activities utilizing a demand planning strategy. Moreover, the incumbent will be responsible for all supply chain/logistics activities that impact the availability of parts and materials required to maintain the agency's fleet of Transit vehicles and equipment. The incumbent must possess extensive knowledge of those administrative functions critical to the mission of a public transit system, in tandem with procedural knowledge requisite to working within the structure and limitations of a governmental entity. Do you possess a bachelor's degree with four (4) years' Transit management, Supply Chain/Logistics or closely related experience including two (2) years' supervisory experience in a variety of supply chain functions including, but not limited to: public transit, materials sourcing, negotiations, financial & budget management activities? Come be a part of the team leading the effort to deliver the highest level of passenger service, safety and satisfaction to the citizens and visitors of Broward County. Check out our benefits at <http://www.broward.org/Benefits/Pages/Default.aspx> If interested, please submit an application at <http://www.broward.org/careers/Pages/Default.aspx> This position will remain open until filled. Broward County Board of County Commissioners is an equal opportunity employer and provider of services.

**KING COUNTY METRO**

**KING COUNTY METRO INVITES APPLICATIONS FOR THE POSITION OF: RAIL DIVISION DIRECTOR**

Apply online at <http://www.kingcounty.gov/jobs>

King County is committed to equity and diversity in the workplace. In addition, the county is committed to recruiting and maintaining a quality workforce that shares our guiding principles: collaborative, service-oriented, results-focused, accountable, innovative, professional and fair and just.

**Opening Date/Time:** 7/24/19 12:00 AM (GMT -8:00)

**Closing Date/Time:** 8/10/19 11:59 PM

**Salary:** \$71.63 - \$90.79 Hourly \$148,981.66 - \$188,843.20 Annually

**Location:** Operations & Maintenance Facility - 3407 Airport Way S, Seattle

**Job Type:** Appointed

**Summary:** Are you passionate about Public Transportation?

Are you knowledgeable about how a Light Rail organization works?

Do you have a commitment to equity and social justice?

The Rail Division within King County Metro (Metro) is seeking a strategic and innovative leader to become our Rail Division Director. This dynamic, executive level leader will report directly to Metro's Deputy General Manager.

Come join one of the nation's top transit agencies at a time when we are growing, adopting innovative services and technologies, and becoming a mobility agency. In 2018, Metro was named Outstanding Public Transportation System among the nation's largest transit agencies. This award recognizes achievements including record-breaking growth, 93 percent customer satisfaction, adoption of green technologies, and leadership in modeling new mobility services.

About the Rail Division High-capacity light-rail is the backbone of our region's public transportation system and will continue to play that role as several major Link extensions are slated for completion in the next five years, with even more system expansion in the future. Metro operates Sound Transit's Link light-rail system, which is planned to expand three-fold in the next twenty years. Metro also operates two streetcar lines for the City of Seattle, which is also evaluating expansion. These rail services complement Metro's robust fixed-route bus system and other mobility services, the agencies, and the City of Seattle are working together to build an integrated system that lets people travel farther, faster, and more easily. To support growing regional rail service, our Rail Division Director will help oversee the expansion of our Rail Operations, Rail Maintenance, Rail Facilities, and Business and Administrative Services, and Streetcar sections that have over 400 current employees: • Rail Operations, manages light-rail operations including base and field operations, the Rail Operations Control Center, and the operations technology team. • Rail Maintenance, manages light rail maintenance and oversees the Traction Power unit, Vehicle Maintenance unit, and the Track, Signals and Structures unit. • Rail Facilities, manages light rail facilities and works closely with Sound Transit's facilities oversight group. • Streetcar, manages Seattle Streetcar operations and maintenance on behalf of the Seattle Department of Transportation. • Business and Administrative Services, oversees division budgets, financial accounts and purchasing, manages contract services, enterprise asset management system, employee uniform program, and ensures compliance with applicable laws and regulations. To learn more please visit: <https://kingcounty.gov/depts/transportation/metro/about.aspx>

King County Metro values Equity and Social Justice, Safety, and Sustainability. Our work and our long-term strategy support these values in all that we do.

**As A Leader You Will:** • Apply equity and social justice principles by modeling shared values, behaviors, and practices. • Provide strategic direction to the Rail Division and align the work performed with the vision and strategic goals of the Metro Transit Department, Sound Transit, and the Seattle Department of Transportation. • Work with a variety of stakeholders including internal Metro staff, Sound Transit executive leadership and staff, City of Seattle, elected officials, law enforcement, other governmental agencies, transit customers, and the broader community to maintain current high standards of operations and oversee Rail expansion. • Build teams and foster a positive environment in diverse work environments while creating strong morale, instilling vision and purpose, and fostering open dialogue within the Rail Division. Cultivate employee engagement and create developmental opportunities for all employees. • Develop relationships and treat all employees and customers equitably, with respect and dignity, as well as solve problems for the good of all. • Partner with unions to resolve problems and address labor-management issues in a collaborative manner. • Develop and oversee the division budget; determine and allocate resources. • Ensure that Metro has the internal capacity to provide world-class rail service while advancing the health and safety of our workforce, the strength and sustainability of our environment, and equity and social justice in our workplace and in the communities we serve.

locate resources. • Ensure that Metro has the internal capacity to provide world-class rail service while advancing the health and safety of our workforce, the strength and sustainability of our environment, and equity and social justice in our workplace and in the communities we serve.

**We Are Looking For A Leader Who:** • Is visionary, strategic and able to inspire others. • Mentors and develops the existing workforce through their knowledge and Transit Industry experience. • Has the ability to work collaboratively to drive results with a number of stakeholders who have diverse, and often competing goals. • Has the strength of character to lead through change, demonstrate resilience, learn from mistakes, correct course, and instill trust along the way. • Has the leadership courage and ability to identify and take steps necessary to ensure that all have equitable opportunities to thrive. • Has a deep-rooted desire to serve the public and the employees they lead. • Is a systems thinker, with the flexibility and agility to maneuver through challenges and get things done both through formal channels and informal networks. • Is an outstanding colleague who strengthens the team, demonstrating transparency and building trust, courageously and consistently acting upon a strong set of core values that are aligned with King County Metro Transit's values, including those related to equity, race (and other protected classes), safety, and sustainability. • Has the ability as a leader to facilitate difficult conversations (particularly related to race and other protected classes, power, and privilege) and create a culture of mutual accountability. • Has expertise and knowledge about how unionized rail organizations work with high level management experience in the public transportation field. Preference will be given to Rail Operations, Rail Maintenance, and/or Rail Facilities management experience.

Note: Candidates are encouraged to translate life experiences to show how they meet required experience, knowledge, education and skills.

**Supplemental Information:**

Who May Apply This position is open to all qualified applicants.

Forms and Materials Required An online application and a cover letter that summarizes your unique qualifications for this position are required. Resumes are optional.

Contact Information For more information regarding this recruitment, please contact Taniya Rai at [Taniya.Rai@kingcounty.gov](mailto:Taniya.Rai@kingcounty.gov) or 206-477-8682.

King County Metro Transit is an Equal Opportunity Employer and values diverse perspectives, life experiences, and differences. King County Metro encourages people of all backgrounds to apply, including people of color, immigrants, refugees, women, LGBTQ, people with disabilities, people of all ages, and veterans. We are committed to being equitable and fair in providing equal access to opportunities for all.

**PUBLIC TRANSPORTATION SERVICES CORPORATION (PTSC)**

**NON-REPRESENTED EMPLOYMENT OPPORTUNITY BULLETIN NO: 005200-002**

**JOB TITLE: DEO, HUMAN RESOURCES (NEXT GEN WORKFORCE PROGRAMS)**

**Specialty:** Next Gen Workforce Programs

**Closing Date:** 19-AUG-19

**Salary Grade:** HAA

**Salary Range:** \$136,011 - \$171,018 - \$205,005

**External/Internal:** EXTERNAL

**Other Info:** This bulletin is posted to establish or add to a Qualified Candidate Pool(QCP)

**Basic Function**

• Plans, directs and manages the activities of the Next Generation (Next Gen) human resources function, in the areas of Youth Engagement Programs; Internships; On-the-Job Training Programs; Fair Chance Programs including formerly incarcerated candidate engagement; Apprenticeships, and Veteran's Outreach Services. This position will also be responsible for working extensively with internal and external stakeholders while developing and administering programs to build a bridge for the emerging workforce to join the transportation industry.

**Example Of Duties**

- Develops and directs programs and initiatives that will expose youth to career opportunities within the transportation industry.
- Develops and implements programs that engage, train and develop individuals who have been released from incarceration.
- Develops and directs programs and initiatives that will engage military veterans and their spouses to careers within the transportation industry.
- Collaborates with key stakeholders to explore and develop apprenticeship programs for ca-

reers within the transportation industry.

- Leads within a consensus building model to design and build On-the-Job training programs for members of the emerging workforce.
- Develops management reports by focusing on overall goals and objectives of programs to monitor progress and articulate results.
- Directs the focus of staff to develop and achieve results-oriented strategies and tasks.
- Focuses staff attention on working within partnerships and building consensus to meet joint interests of stakeholders.
- Develops strategies to effect positive organizational changes.
- Determines performance measures that reflect on the investments in programs and align staff to common results.
- Implements Metro's Entry-Level Professional Training Program (ELTP).
- Ensures on-going success of the Metro outreach efforts including training academies. Recommends and advises senior management of Next Gen human resources activities as necessary; prepares Board reports, as required to implement policy changes and program support.
- Serves as an advisor to management on a broad range of Next Gen human resources topics, inclusive of programs and investments to recruit and retain the emerging workforce. Maintains effective and cooperative working relationships with all staff and stakeholders within Metro's business environment.
- Leads the Next Gen division staff with respect and transparency; provides supervision to clarify assignments, supports career pathways for each team member.
- Communicates Metro's safety vision and goals; oversees the implementation of agency and departmental safety rules, policies, and procedures; and maintains accountability for safety performance of all subordinate employees.
- Contributes to ensuring that the EEO policies and programs of Metro are carried out.

**Requirements For Employment**

- Bachelor's degree-Business, Public Administration, Human Resources Management, or other related field
- 5 years of senior management-level experience administering human resources activities
- Master's degree in related field desirable
- Professional certificates/licenses: SPHR/CBP/CCP desirable

**Knowledge:**

- Theories, principles, and practices of human resources management, training & development, and public administration
- Budget, contract and grant policies and practices
- Applicable local, state and federal laws, rules, and regulations governing human resources management for a public sector agency
- Modern management theory and principles

**Abilities:**

- Direct activities to ensure timeframes and outcomes met
- Conceptualize and plan strategies for meeting goals and objectives of department and Metro
- Communicate effectively with senior management, staff members and stakeholders on difficult issues
- Interact professionally with various levels of Metro employees and outside agencies
- Prepare comprehensive reports, presentations and documents
- Analyze and interpret complex data
- Supervise subordinate staff
- Read, write, speak, and understand English

**Selection Procedure**

Applicants who best meet job-related qualifications will be invited to participate in the examination process that may consist of any combination of written, performance, or oral appraisal to further evaluate job-related experience, knowledge, skills and abilities.

**Application Procedure**

To apply, visit Metro's website at [www.metro.net](http://www.metro.net) and complete an online Employment Application.

Computers are available to complete online Employment Applications at the following Metro location:

METRO Headquarters, Employment Office  
One Gateway Plaza  
Los Angeles, CA 90012

Telephone: (213) 922-6217 or persons with hearing or speech impairments can use California Relay Service 711 to contact Metro.

All completed online Employment Applications must be received by 5:00 p.m. on the closing date.

\*Open to the public and all Metro employees

This job bulletin is not to be construed as an exhaustive list of duties, responsibilities, or requirements. Employees may be required to perform other related job duties.



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