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# PASSENGER Transport

THE SOURCE FOR PUBLIC TRANSPORTATION NEWS AND ANALYSIS

MONDAY, SEPTEMBER 2, 2019 | VOLUME 77, NO. 16



Big Blue Bus welcomes its first battery-electric vehicle.

## Battery-Electric Bus Debuts at Santa Monica

**SANTA MONICA'S (CA) BIG BLUE BUS (BBB)** welcomed its first-ever battery-electric bus at a recent ribbon-cutting event.

Ed King, director of transit services for BBB, called the arrival of the 40-foot Gillig bus, with an electric propulsion system from Cummins, “a major milestone in our zero-emissions journey and our first step in our transition to a clean-energy fleet by 2030.”

The low-floor bus is equipped with six onboard batteries, is powered by 100 percent renewable energy and can be fully charged in less than four hours. It uses a regenerative braking system that helps it reach a travel range of up to 150 miles on a single charge. Customer amenities include onboard complimentary Wi-Fi, a passenger awareness monitor for enhanced security and silver LED destination signs for improved visibility.

BBB's commitment to a clean-fuel, near-zero-emissions fleet dates to 2014, when it became the first public transit agency in Southern California to purchase CNG buses. The following year, the agency converted its entire fleet to renewable natural gas, non-fracked methane harvested from organic waste in landfills. Current plans are for BBB to purchase and deploy an additional 18 battery-electric buses by 2021.

## Phoenix Voters Say Yes To Light Rail

**PRELIMINARY RESULTS FOLLOWING** an Aug. 27 election in Phoenix show voters defeating Proposition 105, with 38 percent of the vote in favor and 62 percent opposed. The measure would have shut down a planned 5.5-mile extension of Valley Metro Rail light rail into south Phoenix and prevented future proposed extensions, diverting light rail funds to other transportation projects.

Published reports state that mail-in ballots alone raised the overall turnout to more than 22.4 percent, unusual for a summer special election in Phoenix. More than 180,000 total votes were cast, including both mail-in and in-person ballots, with about 15,000 not counted as *Passenger Transport* went to press.

APTA President and CEO Paul P. Skoutelas called the vote “a monumental day at the ballot box for public transportation in Phoenix, Arizona. Congratulations to the forward-thinking residents of Phoenix, who voted to ensure that their light rail system can expand to better serve the transit needs of a rapidly growing city looking to the future. Phoenix made it resoundingly clear to the nay-



sayers that light rail is essential to their economy and their community.”

Skoutelas' statement also recognized “Phoenix

### PHOENIX BALLOT MEASURE

CONTINUED ON PAGE 10

## A Reimagined Meeting: Step by Step

**WHAT'S DIFFERENT ABOUT APTA'S 2019 TRANSform Conference:** a *reimagined* Annual Meeting, Oct. 13-16 in New York City? Not only have we reimagined, reinvented and reinvigorated this annual flagship event for the public transportation industry, we have also transformed how you will learn, share and network with your peers.

This year's conference is hosted by the New York Metropolitan Transportation Authority (MTA) and New York City DOT.

Also new this year is the Sunday late afternoon opening event, which will focus on TRANSformational leadership and will showcase the latest achievements and priorities of APTA and the industry.

Here are some examples of what else is new and different:

- Arrive early. In addition to committee meetings during the weekend of Oct. 12-13, APTA

has scheduled a workshop on accessibility and the first component of the meeting-long Procurement Summit, the joint meeting of the

### A REIMAGINED MEETING

CONTINUED ON PAGE 10





COMMENTARY

BY DIANE GUTIERREZ-SCACCETTI

Commissioner  
New Jersey DOT

A Commitment to Communities: Thinking Critically and Responding to Concerns

IN ALL MY TRAVELS AROUND THE STATE—I have logged more than 35,000 miles on the road from High Point to Cape May in the 18 months since I became commissioner of New Jersey DOT (NJDOT)—the one question that I have been asked the most is: Where are my gas tax dollars going? (In our state, the gas tax fuels the New Jersey Transportation Trust Fund.)

To help answer that question, in 2018 I announced an initiative called “Commitment to Communities,” to highlight the department’s pledge to be transparent to New Jersey residents, accessible to local governments and fair and inclusive to our business partners, with the ultimate goal of providing an excellent transportation system for all who travel our roadways and rails.

Given our location along the northeast corridor between two major metropolitan areas, New Jersey’s thousands of miles of highways and railways play a vital role in maintaining quality of life for our residents and powering economic growth in our region. Many people associate NJDOT with the large-scale infrastructure projects that are emblematic of our state; however, in reality county roads and local streets comprise 90 percent of New Jersey’s roadway system.

Recognizing this, NJDOT has redoubled its efforts to help local governments succeed in delivering transportation projects that improve safety and quality of life in communities throughout the state without unduly burdening local property taxpayers.

We recently opened a Local Aid Resource Center, which serves as a hub for the information needed for local governments to manage and deliver transportation projects. This center is tasked with ensuring that local governments are aware of local grant application cycles and offering technical assistance in completing those applications.

These efforts are producing tangible results. During the past fiscal year, we awarded the largest amount of local aid ever to municipal governments: \$161 million for 538 grants, up from last year’s 516 grants. Ninety-five percent of municipalities in the state received a local aid grant during this period.

In addition, NJDOT has altered the timeline for the FY 2020 Municipal Aid Grant cycle based on input we received from the municipalities, the construction industry and the consulting industry. The new cycle will allow municipalities to strategically plan their fiscal needs while better aligning the construction timing of local infrastructure projects. We are confident that this change will help our county and municipal leaders complete essential projects that enhance quality of life for their residents without the need to impact property taxes.

Another phenomenal tool available to local governments is the newly instituted New Jersey Transportation Infrastructure Bank, created in partnership between NJDOT and the New Jersey Infrastructure Bank. This new bank will allow local governments to secure low-cost loans that can be leveraged against their grants-in-aid to address larger-scale projects, like bridge rehabilitation and roadway reconstruction, the costs of which would far exceed the amount of a typical local aid grant. The ability of local governments to build the most needed projects in their jurisdictions and reduce borrowing costs will create a meaningful impact across the state.

Our Commitment to Communities initiative requires a concentrated effort to think critically and evaluate how we do business.

Bringing Partners Together

While we are working closely with municipal and county leaders, our Commitment to Communities initiative cannot succeed without the help of the consulting and construction industries. To that end, we recently hosted our first-ever Commitment to Communities business Forum & Expo.

This event brought more than 350 New Jersey business representatives from construction, engineering consulting and IT together with local government officials, partner agencies and industry organizations to learn about contract opportunities available at NJDOT and the grants available to municipalities to fund them.

Collectively, staff reinforced the message that NJDOT is dedicated to communities and open for business. The Forum & Expo outlined how local municipalities can quickly and efficiently access NJDOT staff for guidance and assistance in their pursuit of project funding. Another featured message was NJDOT’s practice of diversity and equitable participation, both internally through staffing and externally through our contractor partnerships.

We are also increasing our support for New Jersey Transit Corporation (NJ Transit). Buses and trains will always play a crucial role in reducing congestion and providing an affordable and environmentally friendly mode of transportation for our residents. NJ Transit will spend nearly \$4 billion over the next year to transform the agency and improve service for customers.

Further demonstrating our Commitment to Communities, NJDOT has a Transit Village program, which encourages municipalities to create attractive, vibrant, pedestrian-friendly neighborhoods where people can live, shop, work and play without relying on automobiles. Designated Transit Villages are eligible to receive grants and planning assistance from state agencies.

Our Commitment to Communities initiative is more than just a buzzword—it requires a concentrated effort to think critically and evaluate how we do business. It requires us to listen to the concerns of county and municipal leaders, as well as the contractors we depend on to build out vital infrastructure projects. Most importantly, it requires us to never forget the residents who travel daily on our roadways and rails. We are proud of the steps we have taken so far and of the innovative approaches we are bringing to bear in New Jersey.

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- Rosemary Sheridan, Publisher
Kathy Golden, Editor
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# FTA Expedites Funding For VTA BART Project

ON AUG. 28, FTA ANNOUNCED THE first project to receive a funding allocation under its Expedited Project Delivery Pilot Program—\$125 million to the Santa Clara Valley Transportation Authority (VTA), San Jose, CA, for the Bay Area Rapid Transit (BART) Silicon Valley Phase II project.

FTA Acting Administrator K. Jane Williams made the announcement at an event in San Jose where she joined VTA General Manager Nuria Fernandez, also vice chair of APTA.

APTA President and CEO Paul P. Skoutelas said, “APTA and its more than 1,500 members applaud the FTA and FTA Acting Administrator K. Jane Williams on developing ways to expedite and streamline funding processes so public transit projects can be completed more quickly.”

The BART Silicon Valley Phase II project is a 6.5-mile extension of the San

Francisco Bay Area Rapid Transit District (BART) system from the Berryessa Station through downtown San Jose to the city of Santa Clara. The total estimated project cost is \$5.58 billion and VTA has requested \$1.395 billion in federal funding through FTA's Pilot Program.

The Expedited Project Delivery Pilot Program streamlines delivery of new public transit infrastructure projects that meet program requirements. To receive funding under the program, VTA must fund at least 75 percent of the project cost through local, state and other non-federal contributions, including a public-private partnership. In turn, FTA will expedite the review and evaluation of application materials under a streamlined review process as authorized by law.

VTA will receive the funding allocation after it meets all program requirements needed to proceed to a construction grant agreement.



At the Aug. 28 event marking VTA's BART Silicon Valley Phase II project as the first to receive a funding allocation under FTA's Expedited Project Delivery Pilot Program, from left: Carl Guardino, Silicon Valley Leadership Group; FTA Acting Administrator K. Jane Williams; VTA General Manager Nuria Fernandez; Rep. Zoe Lofgren (D-CA); San Jose Mayor Sam Liccardo; and San Jose City Council member Lan Diep.

# NCRTD Expands Service Into Colfax County

THE NORTH CENTRAL REGIONAL Transit District (NCRTD), Española, NM, recently began operating fare-free contracted bus service between the village of Angel Fire in Colfax County, outside the district's four-county area, and the town of Taos in Taos County, funded by Angel Fire with financial support from Colfax County and federal grants.

The service launched with three round trips per day during the week and later will expand to weekends and holidays. Regular stops along the route include a resort, a park-and-ride, Colfax County Airport and the Taos County Administration Building, site of an NCRTD transit center providing connections to Taos, Taos County and Española and Santa Fe.

Angel Fire is a resort community 41 miles east of Taos. The resort's governing body approached NCRTD about providing

and funding a route to offer its residents access to services in Taos, students in Taos access to Angel Fire schools and year-round outdoor enthusiasts to winter snow sports, mountain biking and hiking opportunities at the resort.

With the addition of Angel Fire Resort, NCRTD will be providing service to four top New Mexico ski areas, also including Taos Ski Valley, Ski Santa Fe and Red River Ski and Summer Area.



Regional officials celebrating the launch of NCRTD's new Angel Fire-Taos bus route include NCRTD Executive Director Anthony Mortillaro, second from left; Angel Fire Mayor Pro Tem D. Rogers Lanon, third from right; Taos Mayor and NCRTD Chair Daniel Barone, second from right; and Angel Fire Mayor Chuck Howe, right.



Crowds await the arrival of the first set of new Orange Line cars to the fleet at the MBTA Wellington Station.

Photo courtesy of the Massachusetts Governor's Press Office on Flickr, taken by Joshua Qualls

# MBTA Introduces New Orange Line Railcars

BOSTON'S MASSACHUSETTS BAY Transportation Authority (MBTA) introduced the first new Orange Line train, comprising six new railcars, to regular service at a recent event attended by Massachusetts Gov. Charlie Baker, Massachusetts DOT Secretary and Chief Executive Officer Stephanie Pollock and MBTA General Manager Steve Poftak.

The new railcars are the first of 152 that will replace and expand the existing 120-car Orange Line fleet, providing accommodation for an additional 30,000 riders per day on the line once all the cars have entered service.

Pollock said, “The job of the transportation system is to move people. When the entire Orange Line fleet is replaced, it will be able to carry more passengers per hour than ever before, there will be shorter times between trains and customers will have more confidence that they can depend on the public transportation system to get them where they need to go.”

Poftak referred to the new railcars as “tangible signs of progress towards building a better MBTA ... just one of many projects that will improve service on the Orange Line.” He noted that the agency's Red and Orange Line improvement program accounts for nearly \$2 billion of investments—part of the agency's \$8 billion, five-year capital investment plan—including replacing and expanding both fleets, replacing and upgrading the signal systems, upgrading track and improving maintenance facilities.

The railcar order is part of a contract between the MBTA and CRRC MA Corporation for the design and manufacture of 152 Orange Line and 252 Red Line subway cars, a combined value of about \$1 billion. The Orange Line cars are being assembled and tested at CRRC's Rail Car Assembly Facility in Springfield, MA, before entering a testing phase; they will enter service incrementally through 2022.

# New CEOs Named

## Birdsong, GCRTA

THE GREATER CLEVELAND Regional Transit Authority (RTA) has approved its contract with India Birdsong, who will become the agency's chief executive officer and general manager on Sept. 16. Most recently she has been chief operating officer of WeGo Public Transit in Nashville, TN, and earlier spent nine years with the Chicago Transit Authority.

For APTA, she is a member of the Planning, Policy and Program Development Committee and the Multimodal Operations Planning Subcommittee.

At RTA, Birdsong succeeds Joseph A. Calabrese, who stepped down in September 2018 after 18 years. Floun'say R. Caver, who served as interim CEO for the past year, is returning to his previous position of chief operating officer.



India Birdsong

## Brown, Interim, Chatham Area Transit

THE CHATHAM AREA TRANSIT (CAT) Board of Directors in Savannah, GA, has named Chief Operating Officer/Deputy Executive Director Michael Brown its interim chief executive officer/ executive director following the departure of Curtis Koleber, who stepped down to join VIA Metropolitan Transit in San Antonio as head of transportation.

Brown joined CAT in April 2017 after 11 years with Transdev North America and, earlier, seven years with the Orange County (CA) Transportation Authority. For APTA, he is a member of the Bus & Paratransit CEOs and Small Operations committees and the Public Transportation CEO Coordinating Council.



Michael Brown



# FTA Issues NPRM Amending Project Management Rule

**FTA IS REQUESTING COMMENTS** through Oct. 25 on a proposed rule that would amend its project management oversight rule to make it consistent with recent statutory changes and to modify its scope and applicability. The text of the *Federal Register* notice, published Aug. 26, is at <https://bit.ly/2Hrnb2P>. The rule would redefine a “major capital project” as a new rail transit or BRT project—or an extension, rehabilitation or modernization of an existing system—with a total project cost of \$300 million or more and with a federal investment of \$100 million or more. The previous threshold defined a major capital project as a project costing \$100 million or more but did not include

federal support as a factor. Project sponsors, the public transit industry, other stakeholders and the public can submit comments on the proposed changes. Submissions—identified as Docket No. FTA-2019-0016—can be sent to the Federal eRulemaking Portal, <http://www.regulations.gov>, or by mail to the Docket Management Facility, U.S. DOT, 1200 New Jersey Ave. SE, West Building Ground Floor, Room W12-140, Washington, DC 20590-0001. For more information, contact Corey Walker, Office of Program Management, [corey.walker@dot.gov](mailto:corey.walker@dot.gov), for program matters or Mark Montgomery, Office of Chief Counsel, [mark.montgomery@dot.gov](mailto:mark.montgomery@dot.gov), for legal issues.

# SANDAG Opens Vision Lab

**THE SAN DIEGO ASSOCIATION** of Governments (SANDAG) recently unveiled its newest planning facility: the Vision Lab, located in the agency’s downtown San Diego office, where agency staff, elected officials, working groups and industry leaders can work together to develop a fully integrated regional transportation system. At an open house, SANDAG staff and industry leaders spoke about two major SANDAG initiatives, San Diego Forward: The 2021 Regional Plan and the 5 Big Moves, which incorporates Complete Corridors, Transit Leap, Mobility Hubs, Flexible Fleets and the Next Operating System. The event included demonstrations of a digital sketch planning tool and interactive maps to learn where

people live and work throughout the region. To support development of the 2021 Regional Plan, SANDAG has established a Vision Advisory Panel of Southern California industry leaders. The panel will help develop a strategy for a world-class transportation system that makes the best use of available and emerging technologies. “The Vision Lab is a place for SANDAG staff to work alongside transportation and technology experts and members of the public to develop the best transportation system in the world,” said SANDAG Executive Director Hasan Ikhata. “We invite all San Diegans to visit, learn and have a voice in the future of this bold new vision.”

# UTA Introduces ‘Trolley’ Service in Ogden, UT



Passengers prepare for the first ride of UTA's Ogden Trolley.

**THE UTAH TRANSIT AUTHORITY** (UTA) and the city of Ogden, UT, welcomed the Ogden Trolley, a new free circulator route, with a recent ribbon-cutting ceremony. The service—fare free courtesy of the city—operates with a customized bus designed and constructed to resemble an early 20<sup>th</sup>-century cable car. Its route begins and ends at the Ogden FrontRunner commuter rail station and serves locations of interest throughout downtown Ogden.

# New at the APTA Website

Have you visited APTAConnect yet?

**IT IS YOUR NEWEST APTA BENEFIT** and a great way to connect with fellow APTA members. Please visit [aptaconnect.com](http://aptaconnect.com) and get to know the **easy-to-use member directory** and more.

**APTA**  
**connect**

# Virginia, Florida DOTs Receive Regional Awards

**THE SOUTHEASTERN ASSOCIATION** of State Highway and Transportation Officials (SASHTO) honored public transit projects in Richmond, VA, and Central Florida with America’s Transportation Awards during the recent SASHTO Annual Meeting. The Virginia Department of Rail and Public Transportation (DRPT) and Virginia DOT won the award in the Quality of Life/Community Development category for their collaborative effort to fund and construct The Pulse, a BRT system in the state capital, Richmond. Florida DOT was recognized in the same category for the southern expansion of Sun-Rail intercity rail, which added 17 miles and four new stations to the service. DRPT Director Jennifer Mitchell called The Pulse “an example of a creative

transportation solution that is providing new mobility options and improving the transportation system for the entire region.” Virginia DOT constructed the 7.6-mile BRT line through partnerships with DPRT, the Greater Richmond Transit Company (GRTC), FTA, the city of Richmond and Henrico County. SASHTO represents 14 DOTs across the southeastern U.S. Both winning DOTs are now eligible to compete for the national award, to be presented by the American Association of State Highway and Transportation Officials (AASHTO) at its annual meeting in October. The America’s Transportation Awards competition is sponsored by AASHTO, AAA and the U.S. Chamber of Commerce.



Greater Dayton RTA CEO Mark Donaghy speaks at the Spin launch party.

# Dayton RTA Welcomes ‘Spin’ Electric Scooters

**THE GREATER DAYTON (OH)** Regional Transit Authority (RTA) became the first U.S. public transit agency to partner with the e-scooter company Spin with an Aug. 21 event introducing the vehicles to the region. RTA Chief Executive Officer Mark Donaghy said his agency will handle the daily pickups, charging and drop-offs of the scooters. He said that, at a time when the demand by citizens for travel options is continually changing, the partnership between RTA and Spin

aligns with the agency’s mission to provide mobility for all in the Dayton region. Spin, a San-Francisco based micro-mobility company, operates e-scooters in more than 50 U.S. cities. The e-scooters are unlocked using the Spin app and charge a rider per minute of use. Spin worked closely with Dayton lawmakers to create “no-ride zones” in certain areas of the city. Also, city ordinances require the scooters to be navigated in the streets and bike lanes, not on sidewalks.

# In Memoriam

## Hudson, Former MATA General Manager

**WILLIAM HUDSON JR.**, 79, of Memphis, TN, president and general manager of the Memphis Area Transit Authority (MATA) from 1993 until his retirement in 2013, died Aug. 23. Hudson joined the agency in 1964 as one of its first African American bus operators and rose through the ranks. He was active in APTA, serving on numerous committees, and was a past president of the Tennessee Public Transportation Association (TPTA) who was named to the TPTA Hall of Fame in 2009.



William Hudson Jr.





PRESENTS

# THE ELEMENTS OF SAFETY

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# New York City: Insights from Insiders

*Passenger Transport* invited employees of public transit agencies in New York City to share some things to do and places to see that visitors might not find in a tourist guide. Here are their suggestions.

Transit + Food! Head to Queens on the 7 train to Jackson Heights for **Indian food or a momo cart** [momo is a type of dumpling native to Tibet and found in the neighboring mountain countries and states of India], stop at 46 Street-Bliss at Alpha Donuts for a classic donut, then to Vernon Boulevard and **the Long Island City waterfront** for a gorgeous evening and a ferry ride back to Manhattan.

— **Janet Jenkins, Assistant Commissioner of Transit Development**

On a warm summer day, catch some incredible views on the **NYC East River Ferry** from Lower Manhattan to DUMBO/Pier 1. Once in Brooklyn, grab some **pizza** at Juliana's or Grimaldi's. Finish off the day in Brooklyn Bridge Park with **ice cream** from the Brooklyn Ice Cream Factory or Ample Hills!

— **Julie Schipper, Project Manager**

New Yorkers primarily talk about two things: the subway and pizza. However, the two best **pizza places** aren't even by the subway. **Rosa's** on 69<sup>th</sup> Street in Maspeth has the best Sicilian slice in the city (sorry L&B). Get there via the Q18/58/59/67. The best regular slice? **Amore** is in Flushing/College Point: short Q25/50 ride from the last stop on the 7 train.

— **Kyle Gebhart, Deputy Director, Select Bus Service**

To get your art fix, skip the crowded museums and wander around the world-class **art galleries in west Chelsea**. Take the A/C/E subways to 23<sup>rd</sup> Street and explore the blocks of 24<sup>th</sup>, 25<sup>th</sup> and 26<sup>th</sup> streets west of 10<sup>th</sup> Avenue. Most close Sunday and Monday. All are free.

— **Aaron Sugiura, Director, Transit Policy**



PATH's World Trade Center Station in Lower Manhattan.

Instead of walking over the jam-packed Brooklyn Bridge, get the perfect view of it from the **Manhattan Bridge**, which you will share with multiple subway lines. From midtown Manhattan, take the 6, N or Q subway train to Canal Street and walk east. On the Brooklyn side, walk down to the atmospheric if touristy neighborhood of DUMBO and seek out **the DUMBO Archway** at Pearl Street and Water Street to get another perspective of the Manhattan Bridge. It's adjacent to **Pearl Plaza**, which New York City DOT reclaimed for people from a sea of parked cars a decade ago.

— **Christopher Hrones, Director, Strategic Transit Initiatives**

Take the 20-minute trip to Newark on NJ Transit or PATH and explore New Jersey's largest city. **The Ironbound** is a vibrant neighborhood just east of **Newark Penn Station**. Grab a bite at Seabra's Marisqueira, Casa Vasca or Casa d'Paco and top it off with Nasto's ice cream.

— **Danny Yoder, Senior Project Manager**

(New Jersey) Transit + Food + Views! Take Port Authority Trans-Hudson Corporation (PATH) rail to **Exchange Place**, Newport or Hoboken and take NJ Transit's Hudson-Bergen Light Rail to the **Bergenline Avenue Station** (the system's only underground station) in Union City. This section of the system also traverses through former West Shore Railroad right-of-way and the tunnel is well over 100 years old. **Union City** is the most densely populated city in the country and is home to one of the largest Cuban-American populations outside of South Florida. Grab lunch at El Artesano and then head over to JFK Boulevard East, where the best views of the Midtown Manhattan skyline can be found. At the southern end of Boulevard East is **Hamilton Park/the Weehawken Dueling Grounds**, the site of the Burr-Hamilton Duel and more skyline vistas.

— **Yuvraj Ramsaywack, Assistant Project Manager**

Duke Ellington may be from DC, but he never wrote a song about Metro.

"Hurry, get on now it's coming Listen to those rails a'thrumming All 'board get on the 'A' train"

Early risers (or late to bed'ers) should watch the **sunrise over the Rockaways** via the Beach 67<sup>th</sup> Street stop in Queens. Close out the day with sunset views of the Hudson River and George Washington Bridge from the **Little Red Lighthouse** via the 175<sup>th</sup> Street stop in Manhattan.

— **Jeff Peel, Deputy Director, Transit Policy**

A unique and unforgettable alternative to *Hamilton* is **attending an immersive theater production**. The most well-known of these is *Sleep No More* in Chelsea. It's based on Shakespeare's *Macbeth*, but set during the Jazz Age, and audience members have free range to explore five floors while interacting with actors and the set. There are other shows similar to this, offering an immersive and interactive theater experience you can't get on Broadway.

— **Chelsae Gill-James, Assistant Project Manager**

Take the M15 SBS or the subway to Chinatown and make your way to **Doyers Street**, home to the city's **Asphalt Art program**. The street is seasonally closed to traffic and painted in vibrant colors as a public pedestrian space, which makes it an excellent jumping-off point to explore the neighborhood. Grab legendary **soup dumplings** from Joe's Shanghai or any number of delicious eats nearby.

— **Allison Bullock, Deputy Director, Select Bus Service**



The Manhattan Bridge as seen from the DUMBO (Down Under the Manhattan Bridge Overpass) neighborhood in Brooklyn.

## Bites of the Big Apple: Grand Central Terminal



The main concourse of historic Grand Central Terminal.



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# Schedule at a Glance

## Saturday, October 12

8 a.m. - 12 p.m. . . . . **WORKSHOP:** Safety Management Systems (SMS) for Executives—Preparing for July 20, 2020

8 a.m. - 6 p.m. . . . . Committee Meetings

10 a.m. - 5 p.m. . . . . Conference Registration Desk  
Host Information Desk

2 - 4 p.m. . . . . **WORKSHOP:** Tactical Transit

## Sunday, October 13

7 a.m. - 5 p.m. . . . . Committee Meetings

8 a.m. - 12 p.m. . . . . **WORKSHOP:** The Challenges and Opportunities of Accessibility within the New Mobility Paradigm

8 a.m. - 6 p.m. . . . . Conference Registration Desk  
Host Information Desk

3:30 - 4:30 p.m. . . . . This Is APTA: How to Make the Most of Your Membership

5 - 6 p.m. . . . . **OPENING EVENT:** TRANSformational Leadership

6 - 8 p.m. . . . . Welcome Reception

## Monday, October 14

7 - 8 a.m. . . . . Committee Meetings

7 a.m. - 4 p.m. . . . . Conference Registration Desk  
Host Information Desk

8 - 9:30 a.m. . . . . **GENERAL SESSION:** TRANSformational Technology  
Keynote Speaker: Randi Zuckerberg

10 - 10:01 a.m. . . . . **PROCUREMENT SUMMIT:** Procurement Officers on the Front Line!

10 - 11:30 a.m. . . . . Educational Sessions

12 - 5 p.m. . . . . **PRODUCTS & SERVICES SHOWCASE**

2 - 3:30 p.m. . . . . Educational Sessions

4 - 5 p.m. . . . . **GENERAL SESSION:** U.S. DOT Update

5:30 - 7 p.m. . . . . Committee Meetings

## Tuesday, October 15

7 - 8 a.m. . . . . Committee Meetings

8 - 10 a.m. . . . . **APTA AWARDS CEREMONY & BREAKFAST**

8 a.m. - 4:30 p.m. . . . . Conference Registration Desk  
Host Information Desk

8 a.m. - 5 p.m. . . . . **PRODUCTS & SERVICES SHOWCASE**

10:30 - 11:30 a.m. . . . . Educational Sessions

10:30 a.m. - 12 p.m. . . . . Educational Sessions

1 - 2:30 p.m. . . . . **GENERAL SESSION:** The Next Five Years

3 - 4:30 p.m. . . . . Educational Sessions

3 - 5 p.m. . . . . Educational Sessions

3 - 5 p.m. . . . . Let's Connect

5:15 - 6:15 p.m. . . . . Leadership APTA Alumni Reception

## Wednesday, October 16

7 - 9:15 a.m. . . . . **WEDNESDAY WAKE UP BREAKFAST:**  
TRANSformational Influence—Women and Power

7 - 10 a.m. . . . . Conference Registration Desk  
Host Information Desk

8 a.m. - 12 p.m. . . . . **PRODUCTS & SERVICES SHOWCASE**

9:30 - 10:30 a.m. . . . . Educational Sessions

10:45 a.m. - 12 p.m. . . . . **CLOSING EVENT:** TRANSformational Connections  
The Medicine of Music: How a World-Class Violinist and Social Activist Reaches Homeless People with Music and What Transit Can Learn

1 - 3 p.m. . . . . **WORKSHOP:** Comfort, Compassion, and Community: How Transit Agencies are Changing their Approach to People who are Homeless

1 - 4 p.m. . . . . **WORKSHOP:** FTA Major Capital Projects

1:30 - 3:30 p.m. . . . . **WORKSHOP:** From Portals to Places: Thinking Beyond Stops and Stations to Community Mobility Hubs

## APTF to Present a Record 37 Scholarships

**THE AMERICAN PUBLIC** Transportation Foundation (APTF) will present a record-breaking \$246,000 in scholarships to 37 recipients at the Oct. 15 Celebration of Excellence Awards Breakfast during APTA's 2019 TRANSform Conference: a *reimagined* Annual Meeting in New York City.

Along with its 21 named scholarships, APTF is presenting four single-year scholarships in 2019. These scholarships, unique for the foundation because they are non-endowed, titled scholarships created and awarded in the same year, are the KFH Group Scholarship, the Gary Thomas APTF Scholar Ambassador Program Scholarship, the APTF/Mineta Transportation Institute Scholarship and the MV Transportation/Latinos in Transit Scholarship.

The 2019 MV Transportation/Latinos in Transit Scholarship marks the first time APTF has partnered with Latinos in Transit, a nonprofit organization dedicated to the advancement and development of Latinos and other minorities in the public transit industry.

This year, APTF also created an academic partnership with the Univer-

sity of Miami to establish the Wulkan Family/American Public Transportation Foundation/University of Miami Graduate School Endowed Scholarship. This effort was led by Alan Wulkan, APTF board member and president of the Wulkan Group. The university will use the endowment to provide tuition assistance to graduate students with interest in a future career in public transportation and will award the first scholarship in 2019.

In addition to the award ceremony, APTF will hold a fundraising reception including a silent auction in conjunction with the TRANSform Conference Welcome Reception on Sunday, Oct. 13. All attendees are invited to join the 2019 APTF scholarship recipients, sponsors and friends to celebrate APTA Incoming Chair Nuria Fernandez at a lively event. APTF representatives will be on site collecting donations to support the foundation's mission to provide scholarships and engagement opportunities to the future leaders of the public transit industry.

*Passenger Transport* will announce the 2019 recipients in the Oct. 14 issue.

## Travel Discounts

### THESE AIRLINES ARE OFFERING

discounts for the trip to and from New York City to attend APTA's 2019 TRANSform: a *reimagined* Annual Meeting, Oct. 13-16.

### American Airlines

Promotion Code: 33H9BD  
Valid for Travel: Oct. 10-19  
Eligible Airports: JFK/LGA/EWR (Newark)/HPN (Westchester County, NY)

Attendees will get a discount of 8 percent off published fares (excluding basic economy and non-discountable fares) for travel to New York.

Go to [www.aa.com](http://www.aa.com). Enter the authorization number 33H9BD as the promotion code.

Or call American Airlines at 1-800-433-1790 using authorization number A33H9BD. A ticketing charge may apply when booking by phone.

### United Airlines

Valid for Travel: Oct. 10-19  
Eligible Airports: JFK/LGA/EWR/HPN  
APTA has partnered with United to provide meeting attendees a discount of 2-10 percent off published fares.

Go to [www.united.com](http://www.united.com) and save an additional 3 percent off your fare. Choose flight times and access your meeting discounts by inserting ZGGQ189173 in the Offer Code Box.

Or call United Meetings at 1-800-328-1122. Use Z Code: ZGGQ and Agreement Code: 189173. A direct ticketing charge will apply for booking by phone.

Discounts applicable to U.S./Canada originating passengers and apply to roundtrip travel only.

### Delta Air Lines

Meeting Code: NMSZD  
Valid for Travel: Oct. 10-19  
APTA has partnered with Delta to provide meeting attendees discounted fare to New York.

Go to [www.delta.com](http://www.delta.com) to book your flight and enter meeting code NMSZD to get the discounted rate.

Or call Delta Meeting Network reservations at 800-328-1111, Monday-Friday, 7 a.m.-7:30 p.m. and refer to meeting code NMSZD. There is no service fee for reservations booked and ticketed via Delta's 800 number.



# Transformational Education Sessions for Everyone!

## THE SCHEDULE AT APTA'S 2019

TRANSform Conference includes a variety of educational sessions over three days. Here is some information about the sessions already on the schedule:

**Cities and Mobility: Public Transit, New Mobility, and Managing the Curb.** Policy leaders will discuss a framework for the new mobility, delving into curb management, wages, productivity, housing affordability and more, including how new modes of mobility (ride-hail, bikes and scooters) can complement and strengthen public transit.

**Creative Funding Opportunities at the State and Local Levels.** Demand for quality public transportation services continues to grow—as does the need to find creative ways to pay for them. Hear about the dynamics of different revenue initiatives and an insider look at funding and finance options that communities can use.

**Procurement Summit 1: On the Front Line: 21st Century Cybersecurity in Transit.** What are the cybersecurity threats that keep public transit general managers and chief information officers up at night? How should public transit agencies respond to risks and attacks? This session will showcase the Leadership APTA Cybersecurity Project Team's analysis of this situation and introduce APTA's new cyber e-Learning course on cybersecurity awareness.

**Recapitalizing the Northeast Corridor to Sustain Regional Economic Growth.** This session will explore the vision for the Northeast Corridor, steps by the NEC Commission to prepare a Strategic Development Plan and what Amtrak and commuter rail authorities are doing to plan and implement work.

**Transit's Link to Health, Wellness and Livable Communities.** Public transit directly impacts an individual's ability to access services that improve health and well-being. Learn about frameworks such as the Center for Disease Control's social determinants of health and HUD Promise Zone priorities that invite transit and mobility management professionals to develop integrated livable communities.

**A Conversation with New CEOs: An Executive Roundtable.** New chief executive officers will talk about their initial challenges and how previous experiences helped prepare them for their new positions.

**APTA/COMTO Assembly: Delivering the Future Workforce in a New Era of Mobility.** This industry is rapidly transforming from traditional modal systems of the past to one focused on an overall integrated mobility approach for the future. APTA, the Conference of Minority Transportation Officials and industry leaders will discuss the impact of advancing technology, culture change and overall mobility management on



The New York Marriott Marquis, in the heart of Times Square, is the setting for APTA's 2019 TRANSform Conference: a reimaged Annual Meeting.

recruiting, training and developing the future workforce.

**Congress and the Year Ahead in Transportation.** With Congress moving forward on FAST Act reauthorization and annual transportation funding legislation, this session features a discussion of the critical steps necessary for Congress to enact major infrastructure proposals and funding bills.

**Making Transportation Projects Happen Through Private Investment.** Private capital is available for investment in infrastructure and private equity firms are looking for projects to invest in. The trick to making these deals real is creating revenue streams that provide real returns to investors.

**New Mobility and the First Mile/ Last Mile.** Bikes, scooters, ride-hailing and car-sharing are all partners with public transportation in the new mobility. How can partnerships be nurtured? How can we share already congested roads and sidewalks of our communities?

**Procurement Summit 2: On the Front Line: Cybersecurity Best Practices.** Hear from procurement professionals about how your agency can best prepare to manage, minimize and maneuver around the risks associated with procuring technology in today's world.

**Using TAM for Better Performance and Decision Making.** FTA has mandated requirements for managing public transit assets in agency Transit Asset Management (TAM) plans. Agencies are using these plans to improve stewardship over physical assets, identify conditions and risks and reduce maintenance and life-cycle costs.

**Building an Inclusive Mobility Culture: Promoting Diversity and Inclusion for Transit Employees and Customers.** Learn about diversity and inclusion in public transit, such as ways to create and sustain an environment where all employees feel inspired and empowered and ensuring that the system is a safe and welcoming place for all members of the community it serves.

**Marketing and Communications AdWheel Grand Award Winners Share Their Winning Strategies and Stories.** How can marketing and communications increase public transportation ridership, boost public transit funding or educate the public on an important initiative? This session will feature video storytelling and panel discussions that delve deep into the strategies and tactics that helped winners achieve their goals.

**New Dynamics in Transit Ridership: What Have We Learned?** Many public transit agencies have found success in bolstering service in key corridors with trip speed, frequency and rider amenities. This session will highlight new, impactful models for service delivery while also discussing additional metrics that can be used to measure transit's value in the new multimodal ecosystem.

**Procurement Summit 3: On the Front Line: Procurement and Mobility as a Service (MaaS).** MaaS is about making mobility so convenient that people are willing to give up their personal cars for public and private transportation services. This session will focus on

procurement strategies for launching MaaS successfully.

**Transit and Metropolitan Planning Organizations (MPOs): Partners in Regional Decision Making.** Join this session to hear effective strategies for addressing challenges in decision-making partnerships and the rewards of partnerships between transit agencies and MPOs.

**Session and Mobile Walking Tour: Climate Resiliency in New York City.** This session begins with a 45-minute panel presentation in the conference hotel, followed by a mobile walking tour in Lower Manhattan. Attendees will hear MTA New York City Transit's experience in rebuilding a transportation system's resilience given the overarching context of severe weather and climate events and their impacts.

**Best Practices in Safety: A NYC Regional Perspective.** Join this session to learn more about safety issues in New York City and how local public transit agencies have been improving safety throughout the region.

**Leadership APTA Class of 2019 Project Presentations: Critical Challenges Facing Today's Executive.** Meet the Leadership APTA Class of 2019 graduates as they present their Capstone executive leadership projects on critical challenges facing our industry. This year's topics are climate resiliency, emerging financial models, cybersecurity, quality of life and mobility management.

**Procurement Summit 4: On the Front Line: Ethical Procurement Practices.** Ethics play a major role in procurement. This session focuses on how to ensure your organization has

**EDUCATIONAL SESSIONS**  
CONTINUED ON PAGE 14

## Bites of the Big Apple: 34<sup>th</sup> Street-Hudson Yards



Photo by Juliette Schaefer, NYC & Company

The newest subway station on MTA New York City Transit's 7 line, 34<sup>th</sup> Street-Hudson Yards.



## A REIMAGINED MEETING

CONTINUED FROM PAGE 1

Procurement & Materials Management and Procurement Steering committees.

- There is also an interactive workshop on Tactical Transit, designed for public transit agency and local government professionals who want to improve services and the rider experience while inspiring real change using the quick-build method to implement projects rapidly.
- The opening event, "TRANSformational Leadership," will convene the afternoon of Oct. 13 and will recognize APTA's incoming chair, Nuria Fernandez, and outgoing Chair David M. Stackrow Sr. A welcome reception will follow.
- The morning General Session on Oct. 14, "TRANSformational Technology," features keynote speaker Randi Zuckerberg—entrepreneur, investor, bestselling author and tech media personality who helped with the startup of Facebook, led by her brother Mark. She is the

founder and chief executive officer of Zuckerberg Media, focusing on ways to bring intelligent, tech-savvy, entrepreneurial women and girls into the center of pop culture and media.

- The Products & Services Showcase will be open all three days of the meeting on three floors, allowing attendees more time to visit kiosks and learn about business members' most current products and services for public transit.
- The morning of Oct. 15, the Celebration of Excellence Awards Breakfast will honor high achievers throughout APTA. In addition to the presentation of the APTA Awards, the program will recognize this year's American Public Transportation Foundation scholarship recipients, the graduating class of Leadership APTA and winners of the AdWheel Awards.
- The "Let's Connect" session Tuesday afternoon provides an opportunity to meet with your peers and industry experts to discuss hot

topics in this interactive laboratory format. Bring your ideas, your questions and, most importantly, an open mind for two types of round-table discussions:

**Off-the-Cuff Conversations.** Have a burning issue no one else is talking about? Got a question you've always wanted to ask a CEO? Do you have a new idea you want expert feedback on? This is your chance to gain insight from public transportation rock stars.

**TRANSformative Talks.** Learn about and debate critical transportation issues of the day. Hot topics will be selected in advance and conversation hosts will help drive discussions, but the direction your conversation takes is up to you and your group.

- The Wednesday Wake Up Breakfast on Oct. 16, "TRANSformational Influence—Women and Power," will bring together MTA Managing Direc-

tor Veronique Hakim and New York City DOT Commissioner Polly Trottenberg to report on how women can influence the future of public transit. This event is being held in conjunction with the Women's Transportation Seminar.

- At the closing event, "TRANSformational Connections," Vijay Gupta, a world-acclaimed violinist, MacArthur Fellow and social activist, will talk about how he uses using music to connect with people in need, including people who are homeless, and about innovative approaches to connecting with homeless people who occupy public transit facilities.
- Stay after the closing event to participate in more educational opportunities, including workshops on outreach to the homeless, turning public transit facilities into community portals and an FTA session on major capital projects and programs.

Register now at [www.apta.com](http://www.apta.com).

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## PHOENIX BALLOT MEASURE

CONTINUED FROM PAGE 1

Mayor Kate Gallego, who made investing in public transportation a key part of her agenda, and Valley Metro CEO Scott Smith and his team, who can continue their outstanding work in expanding mobility options for Phoenix. APTA remains committed to fighting at the local, state and federal levels to improve and expand public transit options."

The light rail extensions have been planned for over a decade and were approved by voters in 2000, 2004 and 2015. The vote Aug. 27 reinforces residents' desire to see light rail expansion in their communities.

The Phoenix referendum was strongly supported by APTA's Business Member Board of Governors.

APTA's Center for Transportation Excellence (CFTE) was in close contact throughout the Prop 105 campaign, and the Voices for Public Transit helped mobilize advocates.

CFTE provided facts and statistics that were helpful in responding to the well-funded organized opposition groups of the sort Phoenix faced in its election.

Beyond that, CFTE is a clearinghouse for transit campaign messages and strategies. It has the expertise to help with many of the pre-campaign questions communities face. It maintains data on all transit elections: past, present and future. More information can be found at [www.apta.com](http://www.apta.com).

## Bites of the Big Apple: Moynihan Train Hall



Photo by Jen Davis, NYC & Company

Construction is underway on the Moynihan Train Hall inside the historic James A. Farley Post Office building, across from New York Penn Station on Eighth Avenue in Midtown Manhattan. When it opens to the public in 2021, the facility will offer enhanced customer amenities including a spacious train hall with a skylit atrium, improved passenger comfort and security and accessibility for customers with disabilities.



# Public Transit Provides Options for Homeless

BY SUSAN BERLIN  
Senior Editor

Many homeless people searching for shelter find it in and around public transportation facilities. As part of a year-long focus on this issue, APTA hosted educational sessions at the 2019 Mobility and Rail conferences where agency representatives shared their experiences with helping the homeless while maintaining safety and service to their passengers.

The culmination of the year's effort is a workshop the afternoon of Oct. 16, following the conclusion of APTA's 2019 TRANSform Conference: a *reimagined* Annual Meeting in New York City. The program, "Comfort, Compassion and Community," will bring together agency CEOs, public transit managers, researchers and others in breakout sessions designed to explore best practices in dealing with this situation.

## Hearing from Leadership APTA

At "Transit's Response to People Who Are Homeless," the session at the 2019 Mobility Conference in Louisville, KY, Lacy Bell, corridor operations director (BRT) for Seattle's Sound Transit, presented a Leadership APTA team project on the social responsibility of public transit in helping the homeless. Some members of this population may be drawn to public transit as a place to shelter, she said, because they are not comfortable in established shelters and they know that police patrol transit facilities.

**New Jersey Transit Corporation employs trained crisis intervention officers to communicate with homeless people at its facilities.**

Bell cited some steps agencies can take in this process: partnering with social service organizations, making reduced fares available for people in need, or allowing homeless people to ride free if they follow a specific code of conduct. The San Francisco Bay Area Rapid Transit District (BART) sometimes hires homeless people as attendants for its public Pit Stop restrooms, she said, and New Jersey Transit Corporation employs trained crisis intervention officers to communicate with homeless people at its facilities.

In calling on public transit CEOs to reach out to the communities they serve, collect data and then create and



fund programs, she mentioned how the Southeastern Pennsylvania Transportation Authority (SEPTA) in Philadelphia has worked with a homeless advocacy group to provide a destination, the Hub of Hope, in one of its facilities.

Alex Z. Wiggins, now chief executive officer of the Regional Transit Authority in New Orleans, spoke about the Homeless Action Plan he oversaw as chief, System Security & Law Enforcement Division, for Los Angeles Metro. He said some people take shelter on late-night buses (because "it's better than the street") or convert bus shelters into living spaces. Similarly, encampments of homeless people may grow up near a bus stop, which may limit passenger access.

## Research, Education, Coordination, Outreach

The pillars of the Homeless Action Plan, laid out by Wiggins, are research, education, coordination and outreach. LA Metro funds 40 social workers and 22 law enforcement officers specifically to address homelessness, he said, and partners with city and county agencies, local social service providers and nonprofits. The goal, he said, is to approach the situation of homeless people on public transit facilities with sensitivity and respect.

Natalie Harris, executive director of Louisville's Coalition for the Homeless, reported on how her organization coordinates with the local public transit system, the Transit Authority of River City (TARC), to deal with special populations—a term that began with the homeless and now also includes older riders and persons with disabilities. Approved agencies can order TARC buy-one, get-one tickets on a monthly basis, she said, covering costs through their membership and fees.

"It is not illegal to be poor or homeless," Harris stressed, and these populations need services. Collaboration saves funds for service providers and saves costs for TARC.

The session at the Rail Conference, "Transit Agency Interactions with People Who Are Homeless," offered presentations from two of the agencies cited above, BART and SEPTA, as well as Dallas Area Rapid Transit (DART).

## BART: Quality of Life

BART General Manager Robert Powers described his agency's Quality of Life Initiative. "Many public transit operators throughout North America are struggling with this," he said, listing lack

**LA Metro funds 40 social workers and 22 law enforcement officers specifically to address homelessness.**

of affordable housing, economic instability, trauma/loss of family safety nets, institutional exits, mental illness (including substance abuse) and disability as key causes.

BART began by quantifying the number of homeless people at four downtown San Francisco stations to determine the scope of the issue. The response follows three main strategies: engage and support, engineer and maintain, enforce and monitor.

For example, in the first category, Powers described the San Francisco Homeless Outreach Team, a partnership among BART, the San Francisco Municipal Transportation Agency (SFMTA) and the city's Department of Homelessness and Supportive Housing. Outreach workers try to "break some trends" among people dealing with homelessness by making contact with them and determining their most immediate need, which might be mental health support or a safe place to be indoors and take a shower.

The Pit Stop program referenced above was developed through a funding partnership with San Francisco Public Works; the attended public restrooms are cleaned between uses and are available to BART customers and the public. Working as a facility attendant may serve as a stepping stone to other full-time employment, he said.

"Engineer and maintain" projects include the installation of station entrances with locking gates to deter overnight use by homeless people—and other issues, such as drug users discarding needles and syringes in stations—and working with cities to develop alternatives to homeless encampment sites under or adjacent to BART tracks.

The "enforce and monitor" policy brings together dedicated police officers, fare inspectors, community service officers and frontline social workers. An elevator attendant program, in partnership with SFMTA and a local advocacy group, both discourages

undesirable uses of BART station elevators and provides assistance to ADA riders.

Edward N. Addison, DART deputy chief of police, said the numbers of homeless people on board DART trains increased after the city disbanded a large homeless encampment. The initial response, to reassure the public, was to clear trains of riders before they arrived in the railyard, use station cameras to identify gathering points and receive rider updates via the Say Something app. The board directed a police presence on every train and increased coverage in the downtown area.

The next step for DART, Addison said, was to borrow from the LA Metro plan referenced above, emphasizing research, education, coordination and outreach. Under research, a DART Customer Improvement Team is looking into the causes of homelessness (primarily mental illness, drugs and bad decisions). Education includes training police officers, fare enforcement officers and security officers on board trains to respond to homeless people, using de-escalation tactics also taught to bus operators.

**SEPTA General Manager Jeffrey D. Knueppel noted that he worked with homeless advocacy as a student and now heads a system where homelessness is a city-wide issue.**

## Partnerships and Outreach

Coordination has led to the creation of a mobile mental health team to provide emergency service to homeless people. Outreach efforts with charity organizations include providing education on ridership and safety and hiring the homeless to do midday cleaning jobs on DART Rail for a contractor.

SEPTA General Manager Jeffrey D. Knueppel noted that he worked with homeless advocacy as a student and now heads a system where homelessness is a city-wide issue. Philadelphia ranks first in poverty out of the

**OPTIONS FOR HOMELESS PEOPLE**  
CONTINUED ON PAGE 14



# Fairfax Connector's Free Student Bus Pass: A Win for All Partners

**BY KALA LEGGETT QUINTANA**

Fairfax Connector Marketing Manager  
Fairfax County DOT  
Fairfax County, VA

## ON A COLD DECEMBER DAY IN

2018, an elderly gentleman in Reston, VA, sat stranded on the street in an electric wheelchair with a dead battery. He was trying to make it to his local senior center for a group trip.

As he sat there alone, two young men from Herndon Middle School approached. They immediately saw the problem and jumped into action. Working together, they pushed the man in his wheelchair to the nearest Fairfax Connector bus stop and used their Free Student Bus Pass to accompany him on the bus to the senior center. When the bus arrived, they pushed the wheelchair to the center, where staff were able to assist him.

Everyone was grateful for the young men and their willingness to help. What started out as a bad day for one elderly gentleman turned into an example of people looking out for each other—thanks in part to Fairfax County's Free Student Bus Pass Program.

## 1.5 Million Trips and Counting

The Fairfax County Government launched the Fairfax Connector Free Student Bus Pass Program (FSBPP) in September 2015, in partnership with Fairfax County Public Schools (FCPS). In less than four years, FCPS students have taken more than 1.5 million trips on Fairfax Connector, representing nearly 7 percent of the system's total ridership.

After a year of success, the CUE bus system in the city of Fairfax, VA, joined the partnership to provide even more connections for students.

The student pass program creates new opportunities for Fairfax County youth, and their families, by closing

transportation gaps and improving access to after-school activities, employment, community resources, entertainment and social activities. Students can ride Fairfax Connector and CUE seven days a week, year-round, from 5 a.m.-10 p.m. The program is open to all Fairfax County and City of Fairfax middle and high school students, including private and homeschooled students, until they graduate from high school. The program is authorized and funded annually by the Fairfax County Board of Supervisors and city.

## Partnering to Expand Opportunity

In the fall of 2019, Fairfax County partnered with the Washington Metropolitan Area Transit Authority to address identified coverage gaps of the FSBPP with a pilot program to provide free access to regional Metrobus routes serving Justice High School in the Falls Church area of the county. Concurrently, the county transitioned from flash passes to custom-designed SmarTrip (proximity) cards for the free student fares, which allows for more seamless expansion across regional public transit systems as well as better monitoring and tracking of usage data.

A survey of Justice High School students during the first six months of the Metrobus pilot program showed almost 60 percent using their passes up to five days a week and more than 40 percent using their bus passes to save money on transportation costs, get home safely or get to a job to support their families.

One key finding of the survey reiterated the importance of changing travel behavior in youth to create permanent



Justice High School students pose in front of Fairfax Connector and City of Fairfax CUE buses with an oversize version of the new Metrobus enabled student bus pass.

change. Before getting their free student bus pass, 70 percent of students had never taken public transit to and/or from school. The program has also helped reduce student absenteeism, as 55 percent of the respondents took public transit to school if they missed their school bus.

## Increasing Mobility, Teaching Independence, Building Community

The pass program also teaches students to be more independent. As one Justice High School student said, "My bus pass means I can go to many places and not worry about my safety, feel independent and responsible that I am able to ride Metro on my own. The bus pass really is brilliant and helpful!"

Another student said, "As a student who is active in my community, and who does not have access to rides for where I need to be, I feel the free bus pass has pulled a weight off my shoulders. Now I don't have to worry about getting a ride home or if I have enough money to take the bus."

The FSBPP is also helping to build community as student riders are now involved in the public planning process for future public transit service. They provide a voice for student needs as the county plans for future expansion related to the Metrorail Silver Line Phase II project, which will extend Metrorail through Fairfax County to Dulles International Airport and into Loudoun County.

The program is familiarizing students with the benefits and ease of using public transit today, preparing them to choose a transit-oriented lifestyle in the future, no matter where they live when they join the workforce.

Overall, all partners consider the Free Student Bus Pass program a success. Most importantly, the program is making a real difference in the lives of students. As one student expressed so poignantly, "It means opportunity."

To learn more about the Fairfax Connector Free Student Bus Pass Program, visit [www.fairfaxcounty.gov/connector/student-pass](http://www.fairfaxcounty.gov/connector/student-pass).



In the fall of 2019, Fairfax County partnered with the Washington Metropolitan Area Transit Authority in a pilot program to provide free access to regional Metrobus routes serving Justice High School.



Justice High School student Jose Pineda-Lopez (11<sup>th</sup> grade) shows off his new Metrobus enabled free student bus pass.



# People On The Move

## Knueppel to Retire from SEPTA in December

**PHILADELPHIA**—**Jeffrey D. Knueppel**, general manager of the Southeastern Pennsylvania Transportation Authority (SEPTA) since 2015, has announced that he will retire when his contract expires Dec. 31.

Knueppel began his 32-year career with SEPTA as an entry-level structural engineer, rising to chief engineer at the age of 36. He later became assistant general manager/chief engineer of the Engineering, Maintenance and Construction Division and served as deputy general manager for three years before being named to the top job.

He serves on the APTA Board of Directors; chairs the Commuter Rail Committee and the Commuter Rail CEOs and PTC subcommittees; and is a member of numerous other APTA committees.



Knueppel

**NEW BRITAIN, CT**—DATTCO has announced the retirement of **Colin Johnson** as vice president of motor-coach and the appointments of **Dennis Lyons** as vice president of the Coach & Tour Group and **Kyle DeVivo** as assistant vice president of sales.

Lyons has worked in the passenger transportation industry for more than 30 years, most recently as DATTCO's assistant vice president of the Coach & Tour Group. DeVivo, a third-generation member of the DeVivo family that has owned and operated DATTCO for nearly 95 years, has worked in various capacities for the business since 2005.

**SALEM, OR**—The Salem Area Mass Transit District (Cherriots) Board of Directors has elected its president, vice president, secretary and treasurer. Because of changes to Oregon law that took effect July 1, seats on the board are now appointed by the governor rather than elected by the public.

Three of the newly appointed board members were elected to serve as officers: **Ian Davidson**, president for the next four years; **Sadie Carney**, vice president; and **Chi Nguyen**, secretary. The fourth appointed board member is **Charles Richards**. **Robert Krebs**, outgoing board president, was elected treasurer.



Davidson



Carney



Nguyen



Richards



Krebs

## **SOUTH BEND, IN**—**Zachary T. Nelson**

has joined the South Bend Public Transportation Corporation (Transpo) as director of marketing. Nelson will be responsible for marketing, communication, customer service and outreach initiatives. He previously worked five years directing the creative team at a marketing firm, responsible for digital marketing strategy, branding and design.



Nelson

**PHILADELPHIA**—Urban Engineers announced the promotions of seven employees to vice president. They are **Aaron Barnes**, construction support services, Mechanicsburg, PA; **James Davis**, construction support services, Philadelphia; **Korin Giles**, practice leader for environmental services, Erie, PA; **Eric Sailer**, director of construction services, Buffalo, NY; **Keith Shuster**, PSP—construction support services, Philadelphia; **Robert Snowden**, practice leader for construction inspection, Delaware and Maryland; and **Brian TerBush**, facilities construction management services, New York City.

**LOS ANGELES**—Metrolink commuter rail announced the appointments of **Eric Hosey** as chief operating officer, **Darrell Maxey** as chief mobilization officer and **Noelia Rodriguez** to the newly created role of chief of staff.

Hosey has more than 25 years experience in both passenger and freight rail, most recently as assistant vice president of transportation for Amtrak's Southwestern Division.

Maxey has been a Metrolink employee since 2006, most recently serving as deputy chief operating officer with oversight for implementing PTC. For APTA, he is a member of the Commuter Rail Committee, Commuter Rail PTC Subcommittee and I-ETMS User Group.

Rodriguez has held leadership positions at multiple Southern California transportation agencies in a career spanning more than 30 years.

**ST. LOUIS**—Metro St. Louis has announced the hiring of three new members of its public safety team, effective Sept. 9: **Stephen Berry**, general manager of public safety; **Kevin B. Scott**, director of security; and **Vernon L. Summer**, manager of contract security.

Berry comes to Metro from the Center for Urban Transportation Research at the University of South Florida, where he is deputy director of transit safety and workforce development. Scott has served as chief of police in Ballwin, MO, since 2016 and a member of the Ballwin Police Department for 27 years. Summers has almost 30 years experience in positions including a lieutenant with the St. Louis Metropolitan Police Department and chief of police for Bella Villa, MO.

**Scott Grott**, general manager of MetroLink, has been overseeing daily operations for the public safety team on an interim basis.

## **RIVERSIDE, CA**—**Randon Lane**

is stepping down as mayor pro tem of Murrieta, chair of the Riverside Transit Agency Board of Directors and first vice president of the Southern California Association of Governments to join U.S. DOT in Washington, DC, as head of communications.



Lane

**CINCINNATI**—First Transit has named **Robert James** vice president of technology and innovation, the first for the organization. James has 30 years of technology and engineering experience, most recently at HNTB as chief engineer of emerging mobility.



James

## **BOSTON**—Keolis has named **Aline Frantzen**

chief executive officer of its U.S. bus operations, effective Oct. 14. She will succeed **Steve Shaw**, who remains with the company until the end of 2019.

Frantzen comes to Keolis in the U.S. from the company's flagship operation in the United Kingdom, where she served as managing director of the Manchester Metrolink system, and she earlier worked for Yarra Trams in Melbourne, Australia.

**SAN ANTONIO**—**Marisa Bono** and **Curtis Koleber** have joined VIA Metropolitan Transit as chief strategic officer and head of transportation respectively.

Bono, an attorney and former chief of policy for San Antonio Mayor Ron

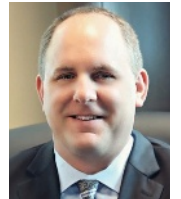
Nirenberg, will create and manage links between external and internal resources and help develop key strategic messaging and relationships.

Koleber joins VIA after almost six years with the Chatham Area Transit Author-



Bono

ity, Savannah, GA, ultimately as chief executive officer and executive director and earlier as chief operating officer and deputy executive director. He is a graduate of the Leadership APTA Class of 2016 and a member of the Bus Operations, Planning, Policy and Program Development and Small Operations committees.



Koleber

**LOS ANGELES**—WSP USA announced the appointments of four staff members in its Los Angeles office.

**Victor Martinez**, former area manager for the firm's Orange and San Bernardino offices, has been appointed the new Los Angeles office area manager and Southwest district manager. **Cecily Way**, former senior planning manager, has been named operations manager of the office; **Steven Kats** was named business development manager; and **Claudette Moody** has been named director for policy, strategy and government relations in the Southwest District, a role she will assume in addition to her previous duties on the Los Angeles leadership team.



Gill

Also, **Brendan Gill** has been named complex bridge technical lead at WSP USA, based in Denver. Gill has worked with many diverse bridge forms and construction methods throughout his 22-year career. Prior to joining WSP, he served in technical leadership roles at several top tier engineering firms.

**MISSISSAUGA, ONTARIO**—Trapeze Group announced the promotion of **Steve Sawyer** as general manager of Trapeze Group North America and the hiring of **Alex Ni** as chief technical officer.

Sawyer joined Trapeze more than five years ago and previously was its chief operating officer. He earlier served in senior management roles CA Technologies, Powerband and Microsoft. Ni has worked in technology jobs in a variety of fields, most recently with CaseWare.



Sawyer



Ni



# MST Introduces New Trolley-Style Buses

Monterey-Salinas (CA) Transit (MST) recently introduced five new trolley-replica buses to service to succeed the original 16-year-old vehicles, which have reached the end of their useful life. MST General Manager and Chief Executive Officer Carl Sedoryk said, “First introduced in 2004, the original Monterey trolleys were designed to have a vintage look and, by 2018, were attracting over 250,000 passengers annually. People really get to experience the area by riding the free trolley, with views of beautiful Monterey Bay and the harbor.”



## OPTIONS FOR HOMELESS PEOPLE

CONTINUED FROM PAGE 11

10 largest U.S. cities, he said, and the agency is using “innovative problem solving” to deal with a situation where as many as 100 homeless individuals may be observed in each of its Center City Regional Rail stations at any given time.

The Hub of Hope referenced above is an 11,000-square-foot facility built on an unused SEPTA concourse, developed through a partnership among the city, SEPTA and Project HOME, which staffs the center. Homeless individuals can access services such as assistance finding shelters or housing; meals and coffee; laundry service; shower and restroom facilities; and access to physical and behavioral health resources.

“Never in my 31-year career have I had an impact like this,” Knueppel said of the Hub of Hope—including placements of homeless people in shelters, safe havens and permanent housing. He added that the facility has “set a model for the business community to solve homelessness.”

### A Code of Conduct

Regarding the presence of homeless people in SEPTA stations, Knueppel said, the agency developed a Code of Conduct. Transit police interact with homeless individuals and escort them to the Hub of Hope for services.

The main lessons he wanted to share from SEPTA’s experience are:

- Find solutions that treat homeless individuals with dignity.
- Everyone wants to help.
- The situation is constantly evolving.
- Engagement is good but permanent housing is key.
- Mental health professionals are important for strategic interaction, particularly with the resistant homeless population.

Continue this important conversation Oct. 16 at APTA’s 2019 TRANSform Conference in New York City.

## EDUCATIONAL SESSIONS

CONTINUED FROM PAGE 9

the right checks and balances in place to avoid pitfalls during the procurement process.

**Zero Emission Buses: You’ll Never Walk Alone.** Integrating zero emission buses into a public transit fleet can be a significant undertaking, especially at scale. But transition to zero emissions also presents opportunities for agencies to work with partners—old and new—in different and innovative ways.

**Advancing Toward MaaS.** How can the growing range of mobility options be integrated into a system the public finds easy to understand and easy to use? Panelists will address the issues as they consider experiences from APTA’s International Study Mission on MaaS to Vienna, Hamburg and Helsinki and APTA’s recent APTAtech conference.

**Let’s Connect.** Connect and collaborate with your peers and industry experts on hot topics in this interactive laboratory.

**The Role of the Modern Transit Agency in Real Estate.** This panel will discuss the broadening role of today’s public transit real estate department, such as acquiring and managing rights-of-way; TOD; value capture; repositioning properties; economic development; parking asset monetization; leasing; utility licensure; and advertising.

**Are You Prepared to Take the Next Step for Fare Collection?** While the use of contactless bank cards and

mobile payments are slowly gaining acceptance in the United States, it has been used successfully in other parts of the world for longer. Now is the time to create a plan on how to transition from current fare collection methods to contactless transactions.

**Global Lessons and Practices for High-Speed and Intercity Passenger Rail.** Around the world, business models for high-speed and intercity passenger rail have found success in building and operating sustainable systems. How did they do it? What can we learn from their experiences?

**TRANSformative Capital Projects.** The San Francisco Bay Area is currently advancing some of the most transformative transit investments in the U.S.

**Microtransit: On-Demand and Open to All.** Public transit agencies are embracing microtransit as part of their mobility management strategies to enhance customer service. Join this session to hear how transit agencies have leveraged microtransit to expand mobility options for all users.

**Strategies for Integrating Technology and Transforming Transit.** As agencies increasingly leverage technology-based systems to enhance capacity and operational capability to compete in the mobility ecosystem, complexity and systems integration levels are rising. This panel will explore to effectively navigate this shifting landscape.

## CLASSIFIEDS

The Public Transit Marketplace—*Passenger Transport Classified Ads* are the marketplace for public transit. All classified ads appearing in the print version of *Passenger Transport* will also appear in the electronic version. All help wanted ads must appear in print in order to be listed on-line. **TO PLACE AN AD:** E-mail the requested date(s) of publication to: [ptads@apta.com](mailto:ptads@apta.com). Mailing address is: *Passenger Transport*, 1300 I Street, NW, Suite 1200 East, Washington, DC 20005. Ad copy is not accepted by phone. **DEADLINE:** 3 p.m., EST, Friday, one week prior to publication date. **INFORMATION:** Phone (202) 496-4877.

|  | APTA Member     | APTA Non-Member |
|--|-----------------|-----------------|
| 1 insertion*                               | \$1.65 per word | \$1.90 per word |
| Multiple insertions* (with no copy change) | \$1.50 per word | \$1.70 per word |
| Display classifieds / column inch rate     | \$80.00         | \$95.00         |
| Minimum charge                             | \$95.00         | \$95.00         |
| Logo Placement (per issue)                 | \$45.00         | \$45.00         |
| Affidavits                                 | \$3.50          | \$3.50          |
| Blind box fee                              | \$25.00         | \$25.00         |
| Minimum charge                             | \$95.00         | \$95.00         |

To estimate the price of your ad, you may use Microsoft Word’s “word count.”  
\* Non-Commissionable

### BIDS/PROPOSALS

#### REQUEST FOR PROPOSAL FOR GENERAL ENGINEERING & PLANNING CONSULTANT

##### VIA CONTRACT #19-381

VIA Metropolitan Transit is seeking proposals from responsible firms for General Engineering & Planning Consultant. Proposals will be accepted **until 4:45 PM, September 30, 2019**. Proposals received after that time and date will not be considered.

A Pre-proposal Conference will be held at 10:00 AM, August 27, 2019 in the VMC Board Room located at 1021 San Pedro, San Antonio, Texas 78212.

Proposal documents may be obtained from VIA’s Procurement Department, 800 W. Myrtle, Suite 203, San Antonio, Texas 78212. Please visit <https://via.mwdsbe.com> to register with VIA and to download the document. Information on current solicitations is listed under the View Procurement Opportunities section.

### REQUEST FOR PROPOSALS

#### RFP #20-04

#### CONTRACT PROVIDER FOR FIXED ROUTE BUS AND PARATRANSIT OPERATIONS AND MAINTENANCE SERVICES

The Potomac and Rappahannock Transportation Commission (PRTC dba OmniRide), a suburban Washington, DC transit agency located in Woodbridge, VA, is seeking competitive sealed proposals from qualified firms with experience in all aspects of public transportation operations and vehicle maintenance to operate and maintain its fleet of 177 buses.

OmniRide operates 18 express bus routes between the Prince William County area and major metropolitan Washington, DC and Northern Virginia employment sites, as well as suburban Metrorail feeder stations; six local flex-routes serving eastern and western Prince William County; one fixed route connecting the two local service hubs in eastern and western Prince William County; and will soon embark on paratransit service in portions of western Prince William County and the Cities of Manassas and

Manassas Park. PRTC provides the operations and maintenance facility and buses to operate all of the subject services.

The contract, which will include Federal funding, could be for as long as ten years, a five-year base with one, three, or five-year extensions. RFP #20-04 is expected to be available in early September with a pre-proposal meeting and site tour being held on September 26, at 10:00 a.m. at 14700 Potomac Mills Road, Woodbridge, VA 22192. The proposal will be available online at [www.omniride.com](http://www.omniride.com). Please submit any questions to Operations&MaintRFP@omniride.com. **Proposals will be due on November 13, at 2:00 p.m.** at the Transit Center.

### DETROIT TRANSPORTATION CORPORATION | THE PEOPLE MOVER

#### NOTICE OF REQUEST FOR PROPOSALS – CCTV AND NETWORK UPGRADE

Request for Proposals (RFP) to modernize The Detroit People Mover CCTV, Communication Network Backbone, Public Address System, and Visual Message Signs will be issued **August 30, 2019**.

Qualified bidders are required to provide a fully executed non-disclosure agreement before receiving the RFP. The nondisclosure agreement can be requested in advance of the RFP release by contacting [ProcurementsWSP@ThePeopleMover.com](mailto:ProcurementsWSP@ThePeopleMover.com). Once an executed nondisclosure agreement is on file, further instructions will be provided.

### HELP WANTED

#### DIRECTOR OF CONTACT CENTER OPERATIONS NEW YORK CITY, NY

This is the Management position for one of the World’s largest transportation Call Centers with

over 700 seats. Management Experience at this size operation is extremely desired for Senior Executive Level advancement.

##### Job Duties:

- Ensures compliance with all contractual and company requirements
- Directly supervises all staff and oversees all HR actions
- Monitors call center statistics to maintain optimal performance within budget
- Preps and provides all reports and analyses requested by the client or First
- Develops and implements systems policies, procedures, call center scripts, incentive programs, etc. to govern staff performance
- Prepares annual budgets & monthly financial forecasts; reviews division’s Profit and Loss statements; reviews and approves all contract expenditures; prepares monthly invoices; and otherwise manages the financial affairs of the contract location
- Responds to any operational problems or complaints and accurately reports these problems to appropriate client liaison and to regional staff in a timely manner

##### Requirements:

- Minimum of 5 years of direct experience in Call Center Management, customer service, and transportation operations or a combination thereof that the Authority deems acceptable
  - Experience with managing a Call Center with or similar size of 700 seats
  - Thorough knowledge of call center operations and administrative function
  - Capability to plan, organize and direct call center activities and to train center personnel
  - Ability to analyze data and write clear, concise reports
- Interested parties may submit their resume to [Sasha.Hughes@firstgroup.com](mailto:Sasha.Hughes@firstgroup.com) for consideration.



## HELP WANTED



The **City of Harrisonburg** is currently seeking applications for a **Director of Public Transportation**, which is a full-time position with benefits and a preferred hiring range of \$87,131 - \$100,193 annually. The ideal candidate for this position will oversee various operations, including City transit and school bus operations, other City fleet, and the central garage. To find out more and apply online, visit: <https://www.harrisonburgva.gov/employment>. EOE.

### FERRY MECHANIC (PS101422)

#### GOLDEN GATE BRIDGE, HIGHWAY AND TRANSPORTATION DISTRICT

Position is represented by IAMAW, AFL-CIO Machinists Automotive Trades District Lodge #190, Peninsula Auto Mechanics Local Lodge #1414 (Shift assignments are bid by seniority)

**Salary Range:** Day Shift: \$45.69 per hour + Benefits (40.00 Hour Workweek)

Swing Shift: \$45.69 per hour + 10% differential + Benefits

Grave Shift: \$45.69 per hour + 15% differential + Benefits

Employee pays 7% of salary/wage toward CalPERS retirement plan

##### Position Description:

Performs inspection, maintenance, trouble-shooting, repair, removal and replacement on all machinery, electrical, piping and control systems and associated electrical/electronic systems as required, including record keeping and written verification of work accomplished.

##### Minimum Job Requirements:

###### Education And/Or Experience

- Completion of a four (4) year apprenticeship program or approved equivalent as a marine mechanic OR four (4) years of recent experience maintaining and repairing marine high speed propulsion machinery (large bore diesels, waterjets, gearboxes shafting systems), pumps and piping systems, HVAC systems, Electrical wiring and motor controllers, PLC based control system, hydraulic systems (P-Comp and load sensing variable displacement) and other complex electronics and machinery commonly found in a marine environment.

##### Application Procedure

Failure to meet any of the requirements stated may result in rejection of your application.

**To Apply:** [www.goldengate.org/jobs](http://www.goldengate.org/jobs)

Applicants must apply online by the deadline date. Applications received after the deadline will not be considered.

For directions and general information, visit our website [www.goldengate.org](http://www.goldengate.org).

The District's primary and official means of application notification is via EMAIL. Thus, applicants are advised to check their email for their application status updates.

**The following document(s) must be submitted at time of application:**

1. GGBHT Online Employment Application
  2. Resume (Scan and attach as PDF copy to your online application)
  3. Evidence of completion of a four-year apprenticeship or equivalent if applicable (Scan and attach as PDF copy to your online application)
  4. A copy of your DMV K4 printout (Scan and attach as PDF to your online application)
- For external applicants: The applicant's submitted DMV K4 Printout should be dated within 30 days from the date of the job posting. A complete DMV K4 report has the word \*END\* in capital letters at the end of the report
  - For internal applicants (District Employees) who are part of the Pull Notice Program, the Human Resources Department will request the applicant's DMV report upon receipt of the applicant's online application.

##### The Selection Process For This Position may include:

- Skills Assessment Examination
- Oral Panel Interview
- Departmental interview
- Medical examination, post offer of "conditional employment"
- Background, Employment and Security Investigation

\* This position is classified as "Safety Sensitive" and will be required to undergo Drug and Alcohol testing prior to employment and will be subject to further random urine and breathe alcohol testing throughout the period of employment.

\*\*The District will invite ONLY those candidates whose qualifications MOST CLOSELY MATCH the position requirements to continue in the selection process.

##### An Equal Opportunity Employer

It is the policy of the Golden Gate Bridge High-

way and Transportation District to take all personnel actions on the basis of merit and other job-related factors, without regard to race, color, national origin, religion, sex (including pregnancy, childbirth, and related medical conditions), disability: physical or mental, age (40 and older), genetic information, marital status, sexual orientation and identity, medical condition, political affiliation or military status.

Applicants with Disabilities: The Human Resources Department will make reasonable efforts to accommodate applicants with disabilities to complete the Employment Application and in any job-related examination process. If you have special needs, please call (415) 257-4535 (Human Resources).

08/22/2019 MP

Human Resources Administration GGBHTD  
1011 Andersen Drive, San Rafael, CA 94901-5318

### SPECIAL SERVICES MANAGER

#### CHAMPAIGN-URBANA MASS TRANSIT DISTRICT (MTD)

The Special Services Manager ensures the day-to-day provision of optimum levels of service to the **Champaign-Urbana area** and Champaign County through planning and monitoring of ADA Paratransit service, rural transit service, managing personnel, and suggesting policy changes on available data.

##### Minimum Qualifications

**Education:** A Bachelor's degree in Business, Transportation Planning, or a related field is desired, but not required

**Experience:** A minimum of four (4) years of progressively responsible experience in a work setting, preferably a planning or transportation organization, is required

**Additional:** Currently possess, or obtain within 6 months of hire, a CDL with passenger endorsement

**Other Information:** Candidates for this position must pass a pre-employment drug screen and physical. The employee will be subject to random drug and alcohol testing throughout their period of employment and is required to comply with MTD's Drug & Alcohol Policy.

**How to Apply:** Submit cover letter and resume to Beth Brunk, Executive Assistant – hiring@mtd.org

**Filing Deadline:** September 9, 2019 at 5:00 p.m. (CST)

For job description and details, please visit our website at <https://mtd.org/inside/jobs/>  
MTD is an Equal Opportunity Employer.

### WANT TO MAKE A DIFFERENCE IN THE COMMUNITY?

Founded in 1950, **Bi-State Development** owns and operates the **St. Louis Metropolitan region's public transportation system**, the St. Louis Downtown Airport and its adjoining industrial business park, paddlewheel-style river excursion boats, and the tram system leading to the top of the Gateway Arch. The Metro business unit has more than 2,400 employees and carries over 55 million passengers each year. To continue our forward movement in the region, we require an experienced **Director of Program Development and Grants**.

Reporting to the Assistant Executive Director of Engineering Systems, **we will rely on you to:**

- Develop the capital budget
- Identify and monitor capital projects
- Secure funding from federal, state, local, and other agency sources
- Coordinate the administration and monitoring of grant funding
- Ensure timely and proper completion of projects

**To be successful in this position you will need:**

- Related bachelor's degree, master's preferred
- Minimum of 5 years of experience in a similar position
- Experience in public administration, planning, or related field
- Experience in government, public transit or related public sector

**We offer a comprehensive benefits package that includes:**

- Benefits effective on first day of hire
- 24/7 free access to 9 gyms at our facilities, Personal Trainers available upon request
- Free MetroLink and MetroBus access
- 4 weeks earned PTO
- Company sponsored 401(k) plan
- Eligible for Public Service Student Loan Forgiveness program

Bi-State Development is proud to be an Equal Opportunity Employer, supporting diversity in the workplace. We provide equal opportunity to all qualified individuals regardless of race, color, religion, age, sex, national origin, veteran status, disability, or any other factor protected by law.

To join our team, visit our website at [www.bistatedev.org/careers](http://www.bistatedev.org/careers)

Equal Employment Opportunity M/F/D/V

### MEMBERSHIP/BUSINESS DEVELOPMENT DIRECTOR

The **Community Transportation Association of America**, a national nonprofit organization dedicated to mobility for all Americans, seeks a dynamic, organized and insightful individual to direct membership and business development. The successful candidate will work directly with CTAA's executive director, Board of Directors and management team, as well as current and potential Association members around the country, to build membership and seek new business opportunities for the growing Association. Must possess excellent communications and sales skills, be a self-starter open to collaboration, work well independently and as part of a team, and be able to execute multiple responsibilities simultaneously. Transit and/or legislative experience not a requirement, but definitely a plus. The Association offers a competitive salary and benefits package.

**Salary Range:** \$75,000 - \$90,000, depending upon experience

##### Must Have:

- Five years (minimum) management and financial experience, preferably in either a membership or business development position.
- Willing to work in Washington, DC
- Familiarity with standard business software
- Demonstrated excellent communications and interpersonal skills
- Enthusiasm for improving mobility for Americans around the country
- Work well independently and as part of a team(s)
- Willingness to travel
- Public speaking/session leading experience
- Passion for connecting with a wide variety of communities to advance our mission

##### Preferred:

- Background in membership recruiting, retention and building external relationships
- Community or public transit experience
- Legislative, policy experience

##### Key Responsibilities:

- Bringing new business development through promoting membership services to a wide variety of audiences
  - Developing and maintaining relationships with industry and community partners
  - Establishing meaningful relationships with corporate, public sector, state and national partners to advance our mission
- CTAA offers a competitive salary and benefits package with this leadership position and is an Equal Opportunity (EOE) employer.

### DEPUTY CHIEF MECHANICAL OFFICER

**Denver Transit Operators (DTO)** is a privately held company that has a 29-year contract with the Denver Regional Transportation District (RTD) to operate and maintain the new commuter rail system within the Greater Denver Metro area. We currently have a full time opportunity for a **Deputy Chief Mechanical Officer**. We are seeking a committed individual with demonstrated leadership ability to direct the operations of the Vehicle Maintenance Department and primary responsibility for the condition and performance of the revenue vehicle fleet. This includes responsibility for inspection, repair, maintenance, cleaning, light overhauls, improvements, retrofits and warranty administration.

As the Deputy Chief Mechanical Officer, some of your duties will be to:

- Oversee the inspection, maintenance and repair of the DTO revenue vehicle fleet in accordance with FRA regulations, OEM recommendations and DTO standards and procedures
- Implement and lead all safety activities required by the DTO safety program. Ensure the diligent application of all safety rules, policies and procedures designed to protect employees, customers and the environment. Monitor and/or anticipate hazardous and unsafe situations and implement suitable countermeasures
- Develop and implement preventive maintenance and quality assurance programs to ensure that fleet performance and availability goals are achieved
- Ensure vehicles are efficiently scheduled for inspection and maintenance in accordance with FRA regulations, OEM recommendations and DTO standards
- Oversee interior and exterior vehicle cleaning in accordance with DTO standards
- Prepare, negotiate, and manage contracts for the procurement of services, equipment, materials and supplies related to the cleaning and maintenance of the rolling stock fleet
- Analyze system data and adjust maintenance methods and cycles as required to meet reliability standards and achieve cost efficiencies
- Oversee the maintenance of inspection, repair and performance records in accordance with

FRA requirements and fleet analysis needs. Direct the preparation of reports as required

- Oversee the development and administration of the Vehicle Maintenance Department budget. Forecast budget needs for staffing, equipment, materials and supplies. Monitor and approve expenditures and implement budgetary controls and adjustments as appropriate and necessary
- Oversee the staffing of the Vehicle Maintenance Department including the selection, training and performance management of maintenance personnel
- Oversee the coordination of train movements on tracks where mechanical forces are the designated movement authority
- All other duties as assigned

##### Minimum Qualifications:

- A Bachelor's degree in mechanical engineering or a related field or an equivalent combination of education and work experience
- A minimum of ten years of experience in railcar maintenance and fleet management with at least five years at the manager/superintendent level
- Experience in an FRA regulated environment preferred
- Experience with Electric Multiple Unit (EMU) equipment preferred
- Ability to communicate effectively both orally and in writing
- Ability to interact constructively and establish and maintain cooperative working relationships with external stakeholders and employees at all levels of the organization
- Proficiency in software applications required for analyzing data and preparing correspondence, reports and presentations
- Must be available 24 hours/7 days a week to respond to emergencies with the ability to work alternate shifts and days as required
- Must be eligible to work in the U.S. and successfully pass a pre-employment background check
- Must pass a pre-employment drug screening and be willing to comply with the DTO Drug and Alcohol Policy
- Must pass a pre-employment physical examination
- Must possess a valid Colorado driver's license

If you are an individual who loves a fast paced environment, is motivated to work in a startup and growing organization, then please apply at [www.denvertransitpartners.com](http://www.denvertransitpartners.com)

Applicants who are authorized to work in the US will only be considered for this position. DTO is an Equal Opportunity Employer.

### FACILITIES MANAGER – INTERCITY TRANSIT

We are looking for a Facilities Manager who is growth-oriented and innovative to lead our Facilities team. This position is full-time and you will plan, organize, and manage the maintenance and repairs of all facilities, grounds, park and ride lots, bus shelters and bus stops in the service area. You will be responsible for compliance with State, Federal, and local environmental and facility safety programs as well as developing short and long-term facilities goals and work programs.

##### Are you the one we are looking for?

- You have a Bachelor's Degree in Business Administration or a related field.
- You have 7 years of increasingly responsible facilities maintenance experience.
- You have at least 4 years of supervisory experience.

An equivalent combination of education and experience may be considered.

- You have a current, valid, driver's license or be able to obtain a valid Washington State driver's license by time of hire.
- You are willing to submit to a criminal background investigation, the results of which must meet the agency's hiring criteria.

##### What is in it for you?

- Work with an exceptional team in an agency of great people and an unmatched culture.
- Receive a competitive salary, \$81,604 – \$110,184 annually.
- An excellent benefits package to include health and dental insurance, various retirement benefit options in addition to Washington State PERS, and a generous paid leave package.

##### Ready to jump on board?

We look forward to your application! Please submit a letter of interest and resume that includes your last ten years of work/volunteer/military/school history at [www.intercitytransit.com](http://www.intercitytransit.com). We will not consider incomplete applications. Intercity Transit's preferred method of communication is via email, so an accurate and active email address is essential. Completed applications **must be received by: Sunday, September 15, 2019 at 11:59 pm.**



# Question the predictable *Stand for innovation* Change the landscape

The No. 7 subway extends from Times Square to a new station serving Hudson Yards.

WSP prepared an EIS for the rezoning of Midtown West for commercial, residential and recreational development.

The subway extension enabled the development of a new neighborhood at Hudson Yards.

34 Street-Hudson Yards Subway Station 7

4 Street-Hudson Yards Subway Station 7

No. 7 Subway Extension to Hudson Yards  
New York, New York

*WSP's Role: Planning; Design; Construction Support*

*Clients partner with WSP to mobilize communities from coast to coast, drawing on our expertise in the planning, design and management of transportation infrastructure.*

*Find out what we can do for you.*

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Join our team!

