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THE SOURCE FOR PUBLIC TRANSPORTATION NEWS AND ANALYSIS

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Snoop Dogg joins Los Angeles Metro in celebrating the reopening of the A Line following extensive improvements.

LA Metro Reopens Oldest Light Rail Line

Rapper Snoop Dogg Joins Festivities

RAPPER AND MULTI-PLATINUM recording artist Snoop Dogg joined Los Angeles Metro Chief Executive Officer Phillip A. Washington, along with Metro board members and local elected officials, Nov. 2 to celebrate the reopening of Metro's A Line (formerly known as the Blue Line) following extensive improvements.

The reopening of the line, which connects Los Angeles and Long Beach, follows the completion of the northern segment of Metro's \$350 million New Blue Improvements Project. This project brings the system's oldest rail line up to the specifications of Metro's newer rail lines while enhancing the rider experience. The name change is the first in the agency's new naming convention, which will designate all rail and BRT lines with both letters and colors.

"Metro's State of Good Repair program improves the transit lines and equipment that we already have and allows us to offer quality service to all communities in the Los Angeles region and especially for people who are transit-dependent," Washington said. "This work will allow the A Line to deliver a high-quality transit experience for many decades to come."

The line improvements increase reliability with four new crossover switches, an upgraded train control system, a new overhead power system and, in some sections, new rail tracks. Station upgrades include new information screens, station identifiers and wayfinding signage, refreshed paint and landscaping and new digital artwork.

Metro's A Line celebration included ribbon-cutting ceremonies, community celebrations and three days of free rides.



\$3.5B Houston Bond Leads Public Transit Ballot Successes

VOTERS ACROSS THE U.S. approved several public transit-related ballot measures Nov. 5, led by a \$3.5 billion bond referendum to fund the Metropolitan Transit Authority of Harris County's METRONext Moving Forward Plan. All vote totals are preliminary.

In Lake County, OH, 58 percent of voters approved a one-quarter of 1 percent sales tax levy for 10 years, with all revenue going to sustain Laketran's door-to-door Dial-a-Ride service and improve public transit services to key job corridors.

Six of nine public transit-related measures on the Nov. 5 ballot passed: an approval rate of 67 percent, with one measure—in San Francisco—still undecided. Overall in 2019, voters approved 12 of 16 public transportation ballot measures, a win percentage of 75 percent, with one still undecided. Three more measures will be considered by voters before the end of the year.

APTA President and CEO Paul P. Skoutelas said, "The voters have spoken and pledged their vote where they know it's needed, by investing in public transportation. Voters said 'yes' to measures that will expand and improve public transit, spur economic development and job creation, and connect communities and the people who live in them. These ballots once again underscore the importance of local, state and federal partnerships in transportation investment."

Houston METRO President & CEO Thomas Lambert said following the vote, "We've got a plan. We've got a strategy. Now we've got an extra funding source to move forward, and we're



Houston METRO Board Chair Carrin Patman, at podium, speaks the day after voters approved a \$3.5 billion bond for the agency. METRO President & CEO Thomas Lambert is at left behind the podium.

going to be moving forward to make sure that we deliver for the community."

The agency's plan, which passed with 68 percent of the vote, includes 500 miles of travel improvements such as 290 miles of route enhancements, 75 miles of METRORapid bus service, 21 new or improved Park & Ride transit centers and a 16-mile METRORail extension to Hobby Airport.

Laketran Chief Executive Officer Ben Capelle said, "We are humbled and grateful by the enormous support our community gave to this issue. We work hard to earn the trust of our community in both our service delivery and use of the taxpayers' dollars and with these new funds we will be able to meet the growing needs of our residents and businesses here in Lake County."

A measure approved by a three-to-one margin in Cincinnati conditionally repeals Hamilton

BALLOT MEASURES CONTINUED ON PAGE 3

WMATA Connects Nats Fans to Victory Parade

The Washington Metropolitan Area Transit Authority (WMATA) provided more than half a million Metrorail rides Nov. 2, the day that Washington, DC, hosted a parade and rally in honor of the World Series Champion Washington Nationals, WMATA thanked Xfinity for sponsoring additional trains that day. In addition, WMATA is offering a limited-edition SmarTrip card commemorating the championship, the first in the team's history and the first in Washington since 1924. "We are proud to have supported the Nationals and their fans during this incredible postseason," said WMATA General Manager and CEO Paul J. Wiedefeld. "Now, in what is becoming a 'Sports Capital' tradition, it's our great honor to present the team with their own championship SmarTrip card on behalf of a proud and grateful region.





COMMENTARY

BY JOSH COHEN Campaign Director APTA's Center for Transportation Excellence

Public Transit Scores Major Wins; Keep Up the Momentum for 2020!

The results of the Nov. 5 election are in and voters across the country, in communities both large and small, overwhelmingly voiced their support for increased investment in public transportation.

HE SUCCESS OF 67 PERCENT of public transitrelated ballot measures nationwide-six of nine. with one measure still undecided-demonstrates that investing in transit and investing in local economies are critical to communities.

Since the beginning of 2019, voters throughout the U.S. have approved 12 of 16 public transportation ballot measures (or 75 percent, not including the undecided vote in San Francisco). Three more measures will be considered by voters before year's end.

This year has seen some innovative ballot measures. The measure still pending in San Francisco seeks to tax rideshare companies like Uber and Lyft on a per-ride basis to decrease congestion. Fifty percent of revenue for the tax is planned to go toward public transit.

Through a successful measure in Cincinnati, public transit advocates proposed a conditional repeal of the city's earnings tax that goes toward transit based on the results of a sales tax measure next year. Without the earnings tax in place, transit advocates believe a sales tax measure, which would generate more revenue, can pass. The text of the measure states that the earnings tax will only be repealed if it is replaced by passing a countywide sales tax for transportation in 2020.

Some more traditional funding measures also passed in this election cycle. Voters in Harris County, TX, which includes Houston, approved a \$3.5 billion bond measure to support the MetroNEXT plan, which will greatly expand public transit in the Houston metropolitan area. Albuquerque, NM, renewed its gross receipts tax for public transit and also passed a bond measure focused on public transit. Maine voters statewide approved a \$105 million bond measure that could benefit public transit. Lake County, OH, voters approved a sales tax to support Laketran.

Though 2019 is an off year for elections, it saw great success for public transit at the ballot box. Much larger turnout is anticipated in 2020 due to the presidential primaries and the presidential election. The 2016 presidential election proved to be a huge opportunity for transit with almost 80 measures on the ballot, of which more than 50 measures succeeded.

Communities are hoping to take advantage of high voter engagement in 2020 by thinking big and bringing highly ambitious public transit measures to the ballot box. Campaigns are already gearing up from coast to coast. APTA's Center for Transportation Excellence (CFTE) is already tracking nearly 20 measures and we expect that number only to increase as election season approaches.

Some municipalities, like Marin and Sonoma counties in California, are taking the election year as an opportunity to renew successful taxes ahead of schedule. Others are This year has been another successful journey for public transportation at the ballot box and 2020 has the potential to be even more successful. However, with a crowded election season, public transportation campaigns will need advocates making sure voters know that public transportation is a vital part of their communities' growth.

considering new funding measures. Austin, TX, for example, is considering a measure to fund Capital Metro's Project Connect program. Public transit advocates in the Bay Area are pushing for a sales tax mega-measure to benefit transit throughout the region.

Public transit advocates will also have to defend against critics in 2020. Earlier this year, voters successfully defeated an initiative to stop the construction of light rail in Phoenix. However, a measure passed Nov. 5 in Washington State would lower car tabs to \$30, which would cut billions of dollars in public transit funding. More initiatives like these seeking to halt the progress of public transit are likely to appear in the coming years.

APTA's CFTE equips local leaders with the tools they need to succeed in advancing public transportation through initiatives and ballot measures. CFTE tracks outcomes and trends of public transportation ballot measures at the state and local levels. We provide messaging materials, fact sheets and other resources to local leaders and provide strategic and tactical support to campaigns across the country.

This year has been another successful journey for public transportation at the ballot box and 2020 has the potential to be even more successful. However, with a crowded election season, public transportation campaigns will need advocates making sure voters know that public transportation is a vital part of their communities' growth. We hope you'll join CFTE in making that message heard.

CFTE will hold the biannual Transit Initiatives and Communities Workshop Dec. 15-17 in Tampa, FL. The purpose of the workshop is to provide communities with the tools and skills they need to run successful ballot measure campaigns and will feature speakers who were instrumental in passing ballot measures in their cities. We hope to see you there.

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Sound Transit Breaks Ground on Redmond Link Extension

SOUND TRANSIT AND ITS partners broke ground recently on the 3.4-mile Downtown Redmond Link Extension, which will extend Blue Line light rail service to its terminus in downtown Redmond, WA, when it opens in 2024.

The extension, with two new stations at SE Redmond and Downtown Redmond, will open the year after Sound Transit opens its East Link light rail line between Downtown Seattle and Redmond's Overlake area.

Sound Transit Chief Executive Officer Peter Rogoff noted the "years of planning and partnership" that went into completing the regional public transit network. "Within five years," he said, "our Link extensions to Redmond, Lynnwood and Federal Way, and Stride BRT service on I-405 and SR-522, will enable many thousands more riders to escape crippling traffic."

Redmond Mayor and Sound Transit Board Chair John Marchione called the ground breaking "a win for transit riders, drivers and pedestrians who will soon travel quickly, easily and traffic-



Sound Transit CEO Peter Rogoff speaks at ground-breaking ceremonies for the Downtown Redmond Link light rail extension.

free between homes and workplaces in Redmond and destinations throughout the region."

The agency's partners in the project include the city of Redmond, the King County Department of Natural Resources and Parks, King County Metro Transit and Washington State DOT.

Members of the City of Jacksonville and Mayor's Disability Council and the JTA Transportation Advisory Committee rode on JTA's ADA accessible autonomous vehicle prototype and provided feedback

JTA Testing ADA Accessible Autonomous Vehicle

THE JACKSONVILLE (FL) Transportation Authority (JTA) has begun testing for the first ADA accessible NAVYA autonomous vehicle prototype in the U.S. at its Ultimate Urban Circulator (U²C) Test and Learn Track.

In attendance at recent tests were representatives of the City of Jacksonville and Mayor's Disability Council and the JTA Transportation Advisory Committee, who rode in the new vehicle and provided feedback on their first test rides. Jacksonville Mayor Lenny Curry's Disability Council comprises 13 members who serve as community liaisons from a multitude of agencies, disability backgrounds and business professions. The JTA's Transportation Advisory Committee advises the JTA Board of Directors on policies and other matters pertaining to transportation of persons with disabilities and advocates on behalf of JTA for improvements to public transit services in the community.

The agency launched the U²C program—an autonomous vehicle service for public transportation—in 2017. Once completed, the program will comprise four main projects, beginning with the Bay Street Innovation Corridor, a three-mile at-grade loop along East Bay Street on Downtown Jacksonville's Northbank. This phase will connect

JTA'S ADA ACCESSIBLE AV CONTINUED ON PAGE 5

Cleveland, Dayton Agencies Receive State DOT Funding

PUBLIC TRANSIT AGENCIES IN Cleveland and Dayton are among the recipients of funding from Ohio DOT: two grants, for \$15.3 million and \$3.67 million, to the Greater Cleveland Regional Transit Authority (GCRTA) and more than \$6 million to the Greater Dayton Regional Transit Authority (GDRTA).

In total, the state is administering almost \$45 million through a first-time competitive program to provide aid to 24 urban and 20 rural public transit agencies, as well as \$16.6 million in Urban Transit Program funds for Ohio's 27 urban transit systems. Both programs are part of \$70 million from the state's general revenue fund, approved by the Ohio General Assembly in the most recent two-year state transportation budget.

GCRTA will direct the \$15.3 million grant toward its railcar replacement program, to replace buses and to help buy property near the Red Line's E. 79th Street Station. The \$3.67 million from the Urban Transit Program will purchase three MCI buses for park-and-ride use and five 40-foot Gillig buses for regular routes.

"RTA is grateful for ODOT's investment in public transit. We look forward to investing in the improvements needed to achieve a state of good repair. With this ODOT grant, we're one step closer to ensuring continuous improvement in RTA's infrastructure and services," said CEO and General Manager India Birdsong.

The GDRTA grants include \$2.2 million to partially fund an order of 12 dualmode buses to replace 21-year-old electric trolleybuses and \$2.1 million for bus facility maintenance.

GDRTA Deputy Chief Executive Officer Robert Ruzinsky said, "These funds will have tremendous impact not only in Dayton, but across the state, in helping public transit providers replace and maintain the vehicles and assets our riders depend upon every day."

Other Dayton projects receiving funds include operating support for a fourth downtown circulator bus; the purchase of seven new 35-foot buses to replace older vehicles, along with a new community outreach bus; electric infrastructure system rebuilds; and a new mobile fare payment project.

Statewide, public transit agencies will use the Ohio DOT funding for replacing buses and railcars, operating assistance, preventive maintenance, rail track rehabilitation, passenger shelters, scheduling and dispatching software, garage equipment and surveillance and security equipment.

Optibus Opens NYC Office, Names New GM

OPTIBUS, A HIGH-TECH MOBILITY PLATFORM PROVIDER for cities around the world, has announced the opening of offices in New York City, joining its existing location in San Francisco. The company also has offices in Tel Aviv, London and Dusseldorf.

Also, the company has named Kevin Foreman as its North America general manager. He joins the firm from INRIX, where he was a vice president and general manager of the enterprise division and served in several executive roles at RealNetworks. He has more than 20 years of experience.



Kevin Foreman

BALLOT MEASURES CONTINUED FROM PAGE 1

County's 0.3 percent earnings tax that has supported the Southwest Ohio Regional Transit Authority (Cincinnati Metro) since 1972. However, the ballot language states that the tax repeal will occur if and only if it is replaced by passing a countywide sales tax for transportation in 2020.

Preliminary results in Albuquerque, NM, show passage of two measures, a receipts tax and a bond measure, to increase local public transit funding. The renewal of the quarter-cent gross receipts tax, which has been in place for 20 years, received 65 percent of the vote and the \$3.13 million bond measure for public transportation improvements passed 58 percent to 42 percent.

Maine voters overwhelmingly approved a \$105 million bond measure

to benefit transportation, with a portion of the funds dedicated to public transit, ports, harbors, airports, railroads and bicycle and pedestrian trails.

Voters dismissed a statewide Colorado measure that would allow excess tax revenues to be used discretionally for a variety of purposes, including transportation and public transit, and a measure in Columbia County, OR, for a property tax of 0.18 cent per \$1,000 to support public transit. In Washington State, voters approved a statewide measure that would limit annual license fees for certain vehicles and repeal authorization for certain regional transit authorities to impose motor vehicle excise taxes.

For information on all of 2019's transitrelated ballot measures, visit cfte.org.

APTA's Skoutelas Addresses PPTA Annual Meeting

APTA President and CEO Paul P. Skoutelas was the keynote speaker at the Oct. 29 luncheon of the Pennsylvania Public Transportation Association's (PPTA) Fall Conference. "Navigating the Future of Transit," in Harrisburg, PA. Skoutelas discussed APTA initiatives and priorities the state of the public transportation industry; and how public transportation agencies have led transformation, embraced change and invited innovation.



APTAU Launches Cybersecurity Course

APTAU HAS LAUNCHED A NEW

cybersecurity eLearning course, Cybersecurity Fundamentals for Executives.

Public transit agencies need to protect not only their system's physical infrastructure from possible attacks, but also sensitive agency and customer data. This requires that all employees understand the cybersecurity risk.

Developed for APTA members in coordination with public transit experts



and professionals spanning all sectors of the industry, this 90-minute course provides scenarios of real cybersecurity threats to public transit and prepares users to answer questions in response to cyber threats in the categories of:

- Identify;
- Protect;
- Detect:
- Respond; and
- Recover.

Learn more at apta.com/eLearning.

FTA To Host TAM, PTASP Webinars

FTA WILL HOST A WEBINAR ON how two agencies are using their in-house tools to support transit asset management (TAM) Nov. 20, 2-3 p.m. Eastern.

The webinar will feature presentations from Sree Mitra, grant manager for the public transit bureau of Iowa DOT, and Tom Humphrey, director of asset management for Metro Transit in Minneapolis-St. Paul. Mitra will focus on Iowa DOT's facility condition assessment tool, a tablet-based application used to collect facility data and automatically calculate condition assessments on the FTA Transit Economic Requirements Model scale. Humphrey will discuss Metro Transit's e-Process Management tool that supports precision instructions for technicians, including training material, as well as returning inspection data that in the future will provide asset condition information.

TAM is an essential practice for providing safer, more reliable public transit service nationwide while helping lower operating costs. Register at https://bit.ly/2N39II7. Registration is open to the first 500 participants on a first-come, first-served basis.

THE CHICAGO TRANSIT Authority, Illinois DOT and Maryland DOT/Maryland Transit Administration will share their perspectives, approaches and experiences related to developing and approving agency safety plans in an FTA webinar Nov. 21, 2 p.m. Eastern.

On July 19, 2018, FTA published the Public Transportation Agency Safety Plan (PTASP) Final Rule, which requires certain operators of public transportation systems that receive federal funds under FTA's Urbanized Area Formula Grants to develop safety plans that include the processes and procedures to implement Safety Management Systems. The deadline to comply is July 20, 2020. For resources, visit the PTASP Technical Assistance Center at www. transit.dot.gov/PTASP-TAC.

Register for the webinar at https:// bit.ly/324Uwlj.



MARTA General Manager and CEO Jeffrey Parker, center, joins dancers evoking the disco era of the 1970s to kick off a 40th-anniversary celebration of the agency's combined rail and bus service.

MARTA Celebrates 40th

THE METROPOLITAN ATLANTA Rapid Transit Authority (MARTA) welcomed almost 2,000 guests to a Nov. 3 festival and concert near the Avondale Station to celebrate the 40th anniversary of combined rail and bus service. The free public event followed a stakeholder reception at Georgia State Station.

MARTA General Manager and Chief Executive Officer Jeffrey Parker addressed more than 130 guests at the stakeholder event, including elected officials, board members and community partners from throughout the agency's history.

"The authority has come a long way in 40 years, and it felt right to celebrate with our supporters. It was a red-letter day," said Parker. "We have work to do to expand the system so that it meets the needs of a changing city and public, but yesterday was focused on celebrating our wins and appreciating the people—elected officials, board members, community partners and private citizens—who support us consistently."

Following the reception, guests were treated to a train ride from Georgia State to Avondale, which mimicked in reverse the first MARTA trip in 1979. At Avondale, they were greeted on the platform by 1970s-attired dancers in reference to the theme of the day, "A Ride Back in Time."

MARTA commissioned local artist/ activist Charmaine Minniefield to create a piece to celebrate the anniversary and symbolize the authority's relationship with the community. She converted her eight-foot-square installation, featuring the Atlanta skyline and a MARTA train, into a paint-by-numbers collaborative piece that festival attendees helped to complete onsite.

SEPTA Completes Major 15th Street Station Project

THE SOUTHEASTERN Pennsylvania Transportation Authority (SEPTA) recently marked the completion of substantial renovations to its 15th Street Station on the Market-Frankford Line, the most heavily used station on the agency's highest-ridership line.

In addition to completing modernization and ADA accessibility work, the project also represents an important phase of the overall reconstruction of the City Hall and 15th Street Stations complex. It builds on earlier improvements SEPTA completed in conjunction with the reconstruction of Dilworth Park and lays the foundation for upcoming phases of work that will modernize and transform City Hall Station.

"The reconstruction of 15th Street Station is another example of the important infrastructure enhancements SEPTA is making for our customers, as well as the city and region," said SEPTA General Manager Jeffrey D. Knueppel. "This project is revitalizing a critical station complex and we look forward to delivering more improvements here in the near future."

With the completion of this project, 26 of 28 Market-Frankford Line stations are now fully ADA accessible.



Inside SEPTA's renovated 15th Street Station.

Byk-Rak Bus Contracts In Washington State, New York State

BYK-RAK, BASED IN OWOSSO, MI, has announced contracts with public transit agencies in Bremerton, WA, and Westchester County, NY, to retrofit the agencies' buses with new bike racks.

For Kitsap Transit in Bremerton, the company is retrofitting 16 of the 76 buses in the fleet with Byk-Rak's wide-tire racks—designed to accommodate wide-tire bicycles—and the agency has committed to buying more. The two-position, three-inch rack also accommodates standard-tire bicycles for adults and children.

In Westchester County, a suburb of New York City, Byk-Rak is retrofitting 247 buses with two-position bike racks designed with lift-assist technology, which allow the bicyclist passenger to pull the rack down more easily and slowly. The agency also opted for deployment sensors on their racks, which alert the driver when the rack is down and not stowed.

JTA'S ADA ACCESSIBLE AV

CONTINUED FROM PAGE 3

the east and west sides of Downtown Jacksonville from the new Jacksonville Regional Transportation Center at LaVilla, which opens in March 2020, and the city's sports and entertainment district.

Simultaneously, the authority is developing "Autonomous Avenue," the conversion of the city's Skyway, an elevated monorail system, to a roadway that supports autonomous vehicles. This first 0.9-mile leg will serve as a proof of concept, not only for the JTA but for the entire U.S. That conversion will continue throughout the Skyway's entire 2.5-mile footprint. Finally, the JTA will expand the current Skyway through at-grade connections to serve a 10-mile network that flows through neighborhoods near Downtown Jacksonville.

Byk-Rak's new wide-tire

wide- and normal-sized

the new hardware

racks accommodate both

bikes. Kitsap Transit is retro-

fitting 16 of its 76 buses with

JTA received a \$12.5 million FTA BUILD grant for the Bay Street Innovation Corridor in December 2018. This \$44 million phase is actively in development and planning.

For more information on the JTA's Ultimate Urban Circulator program, visit u2cjax.com.

TCRP Develops New Data Language

THE ERA OF "NEW MOBILITY" and demand-responsive transportation (DRT) require a common data language, allowing different software systems to provide unified mobility service to communities. The Transit Cooperative Research Program (TCRP) has developed such a language for the public transportation industry, TCRP Research Report 210: *Development of Transactional Data Specification for Demand-* Responsive Transportation.

This report presents new transactional data specifications for DRT; makes a case for why key stakeholders in the public sector—those that fund and provide demand-responsive services—should adopt and build out these specifications; and provides some tools to help them do so.

View the report at www.trb.org/ Publications/Blurbs/179848.aspx.

Boy Raises Funds for Protective Vest for RTA K-9

Kubo, a special K-9 "officer" of the Greater Cleveland Regional Transit Authority (RTA) Transit Police, pictured here with his handler, Officer Dennis Harmon, became the proud recipient of a customdesigned protective vest thanks to the fundraising efforts of 10-yearold Brady Snakovsky of Strongsville (also pictured). Snakovsky started Brady's K-9 Fund in 2018 with the mission to "donate practical, mission-ready vests to as many police K-9s as possible." Since then he has raised enough to provide vests to more than 130 K-9s with another 60 on a waiting list. The vests are made of bulletproof, moisture-wicking material and are designed to be worn all day. Kubo is RTA's only dual-purpose K-9 (bomb and patrol).





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MEMBER



ANGELICA JONES

Interim Director Detroit Department of Transportation



Please describe your organization's size and scope.

The Detroit Department of Transportation (DDOT) is a public transit agency that's a part of the city of Detroit's government structure and which also provides service to neighboring towns including Dearborn, Hamtramck, Highland Park, Harper Woods, Livonia, Redford Township, River Rouge and Southfield.

DDOT has 48 fixed bus routes, 11 24-hour routes and six express routes, with an average daily ridership of 85,000 riders. The agency operates 232 buses during peak service. We have more than 900 employees.

What attracted you to the public transportation industry what did you do before?

I embarked on my career in public transit in 2006 while working for the city of Detroit as a supervisor in the grants department, before transferring to DDOT.

At DDOT, I began by supervising the accounts payable division and quickly advanced to the role of accounting manager. As an accountant, I strive to attain policy and regulations excellence and am passionate about achieving FTA requirements.

The attraction to transit was instant. I enjoy serving the community, and the public transit industry is a change agent that really makes a difference.

Please describe your role. What do you like most about your job?

As interim director, I oversee daily operations. I enjoy the daily accomplishment of providing service to our customers and the setting of policy to ensure we are practicing industry standards—providing clean, safe and efficient public transportation within the community.

Please describe the length and scope of your involvement with APTA.

I have attended APTA's Transit CEOs Seminar, the 2017 EXPO in Atlanta, the TRANSform Conference in New York City, and I have participated on a panel for the Legal Affairs Committee in Palm Springs.

As DDOT continues to enhance public transportation in Detroit and neighboring cities, I look forward to participating in more APTA events and networking with industry colleagues.

What have you found to be the most valuable APTA benefit or resource?

DDOT partnered with APTA on a peer review, which was completed in April 2019. APTA's diligent assistance defined a consensus summation of observations within our operations division. This experience helped us make improvements to our service—to restructure the operations division; to hire staff with the skills and capabilities to improve overall service to our customers; to reduce bus pull-ins by 30 percent—which satisfied our concerns and the ability to take action.

What do you see as the biggest challenges and opportunities facing public transportation over the next few years? What are you and your organization doing to address them?

The biggest challenges and opportunities we face are the continuing changes to mobility options. The city of Detroit has implemented a mobility division to ensure inclusion on policy changes within Detroit and the southeastern Michigan region. The partnership with other public transit agencies helps provide seamless communication and strategic planning to leverage transit options for all customers.

Please share some of your APTA committee experiences.

I am a member of the Bus & Paratransit CEOs Committee, Mid-Size Operations Committee and Public Transportation CEOs Coordinating Council. This involvement has provided me an opportunity to foster relationships with public transit professionals, with whom I enjoy sharing and learning about important industry topics.

What is unique about your organization? What would readers be surprised to learn?

DDOT is transformative—with Detroit facing bankruptcy in 2013, our employees continued to operate public transit with limited resources. Now, with the revitalization of the city, there is a reinvigorated demand for public transit.

Our team has accomplished the following since January 2018: a new logo, the release of the ConnectTen routes (that include 24/7 service, peak-hour frequency of 15 minutes and Wi-Fi) and the introduction of Dart, a unified fare structure that eliminates transfer fees among Detroit area DDOT and SMART fixed-route buses and QLINE streetcar services.

APTA Welcomes

Its New Members Who Joined Between July 1 and Nov. 1, 2019 Congratulations on Joining — and Thank You for Supporting APTA

Aecon O&M Toronto, ON, CANADA David Eyles, Director, Technical Services/O&M 416-540-8369

Affirm Agency Pewaukee, WI Danny Mager, Principal – President 262-650-9900

Aira Tech Corp. La Jolla, CA Marty Watts, Director of Civic Partnerships 800-835-1935

Alpine Systems Inc. Killington, VT George A. Cone, Director, Sales 802-422-3008

American Logistics San Clemente, CA Mike Dunne, Director, Business Development 866-999-3371

ARC - Alternative Renewable Construction San Jose, CA Lonnie Coplen, President 917-757-4838

Axis Infrastructure LLC Alpharetta, GA Dean Collins, President 678-395-4920

Baker Bellfield Telford, Shropshire, UNITED KINGDOM Robert Wilkin, Business

Development Manager +44 (0) 7800963498

Broadnet Highland Ranch, CO Mike Davis, Vice President 303-346-6339

Canadian Pacific Railway Calgary, AB, CANADA Justin Tracy 403-540-0885

Center for Connected and Automated Transportation West Lafayette, IN Samuel Labi, Director of Nextrans CCAT 765-494-9729

Commonwealth Research Associates LLC Washington, DC Chris Brady, Principal 202-390-8797 Conner International Oklahoma City, OK Chrissy Conner, CEO 405-227-1880

Creighton Manning Engineering LLP Albany, NY Shelly Johnston, Director of Business Development 518-446-0396

CRRC Sifang America Chicago, IL Kevin Qu, Assistant President 312-366-7100

Datamatics Livonia, MI Thomas Farley, Controller 734-525-4400

Enow Inc. Warwick, RI Ellen Flath 401-732-7080

Ensemble Solutions Group Gilbert, AZ Bryan Massey, President 888-311-0601

Fisher Phillips LLP Denver, CO Kelsey Crews, Regional Managing Partner 303-218-3650

Global Ingress Inc. Ponte Vedra Beach, FL Norwin Voegeli, CEO/Owner 904-401-0003

Graffiti Shield Inc. Anaheim, CA Angel M. Martinez, Director of Marketing 714-575-1100

Grech Motors Riverside, CA A.J. Thurber, VP, Sales 951-688-8347

High Point Strategies LLC Los Angeles, CA Coby King 310-489-3280

Jarrett Walker + Associates Portland, OR Jarrett Walker, President and Principal Consultant 503-208-4249 Johnson County Government Olathe, KS Joshua Powers, Business Liaison 913-782-2210

Kaddas Enterprises Inc. Salt Lake City, UT Michael Wagner, Aviation Business Development Manager 801-972-5400

Kittelson & Associates Inc. Chicago, IL Gibran Hadj-Chikh, Senior Principal Planner 410-949-5308

Leothacue Enterprises Inc. Weehauken, NJ Jodie Leothacue, President 310-963-5108

Littlepay London, UNITED KINGDOM Thea Fisher, Head of Commercial +44 (0) 7827481990

Jerome M. Lutin LLC Monmouth Junction, NJ Jerome Lutin, Principal 215-630-4125

Maestronic Canada Inc. North Vancouver, BC, CANADA Martjin van Nes, COO 604-922-1008

Metro East Transit District of St. Clair County Belleville, IL Ken Sharkey, Managing Director 618-628-8090

Modula Inc. Lewiston, ME Jessica Rossi, Business Development Manager 207-440-5100

Neutron Holdings dba Lime San Francisco, CA Gabriel Scheer, Senior Director, Data Policy & Strategic Partnerships 888-564-3345

Payolog Irvine, CA Ilker Caner, Chief Operating Officer 224-715-3010

Peracchio & Company LLC Grosse Pointe Shores, MI John Peracchio, Managing Member 313-405-2919 Piper Networks San Diego, CA Wesley Ker-Fox, VP Partnerships 706-984-2653

Pivot Strategies LLC Ventnor, NJ Flora M. Castillo, President 609-576-1630

Steve Policar LLC Issaquah, WA Steven S. Policar, Owner & Principal 425-829-2154

Preteckt Inc. Memphis, TN Ken Sills, CEO 289-707-3114

Quick Base Inc. Cambridge, MA Barrett Heacock, VP, Operations 855-725-2293

SeatsX Houston, TX Erik Simpson, CEO 713-818-9298

Silverwood Enterprises

Wadsworth, OH Diana L. Clarke, President 330-239-1646

Sterling New York, NY Michael A. Kirsh, Managing Leader 212-812-1009

Hugh Sun Summit, NJ 201-221-9996

Tango Logistics Las Vegas, NV Lisa de Marigny, Managing Director 702-303-3395

TEI Group/Transel Elevator Long Island City, NY Wayne Locker, Director 718-609-2600

TerraPact Inc. Boulder, CO Todd N. Cecil, Vice President – Business Development 720-398-2400

The Ohio State University Columbus, OH

Walt Dudek, Director – Commercial Vehicle Research and Test Laboratory 614-247-8013 Thomas Ross Tarrytown, NY 847-525-8283

TipTapPay Micropayments Ltd. Burlington, ON, CANADA

Chris Greenfield, Founder & CEO 647-202-4344

Tower Transit Los Angeles, CA Shannon Anderson, General Manager (USA) 213-922-2802

Transign LLC Auburn Hills, MI Jamie Lipka, President 248-623-6400

TransPro Consulting Tampa, FL Mark R. Aesch, Chief Executive Officer 888-703-9554

Union County Health Department Marysville, OH Chelcie C. Beadnell, Health Planner

937-642-2053

United Bus Technology McLean, VA Lisa Yang, Office Manager 202-609-8800

University of Chicago Booth School of Business Chicago, IL Donald D. Eisenstein, Professor 773-702-2576

Vianova Technologies Inc. Hempstead, NY Stewart G. Ross, Director of

North American Sales 407-488-9394

Virginia Miller Communications LLC North Bethesda, MD Virginia Miller, Owner 202-309-5689

Washington Metrorail Safety Commission Washington, DC Zachary Radford, Director of External Affairs 202-844-9672

Casestudy Route performance

After a Year, Palm Tran Sees Results From RPM Project

A YEAR HAS PASSED SINCE Palm Tran launched its Route Performance Maximization (RPM) project, its first bus system overhaul in more than two decades—and the agency in West Palm Beach, FL, is pointing to an optimistic outcome.

"More than three years of combined effort went into implementing the RPM project in the most effective way possible. We were all hoping the results of the project would be positive. I am thrilled to say they have been," said Palm Tran Executive Director Clinton B. Forbes.

The agency designed the RPM project to improve on-time performance and route efficiency through streamlining routes, increasing frequency and adding service on evenings and weekends.

Prior to launching the project, Palm Tran's service was hindered by inefficient service and limited service hours. Passengers who worked evenings and weekends were often required to find alternative transportation home. The RPM project revved up Palm Tran's system and increased access to opportunity by expanding access to jobs, medical appointments and recreational activities.

Palm Tran faced the challenge of implementing improvements to its

system within its existing budget. The agency identified 62,600 hours of inefficient service, resulting in \$5 million in annual savings to reinvest in the system. With these additional funds, several hourly routes began running every 20-30 minutes. In addition, Palm Tran equipped all its buses with free onboard Wi-Fi and several were fitted with USB charging stations.

On-Time Performance, Ridership Increases

The agency kicked off the RPM project with a ribbon-cutting ceremony Sept. 30, 2018, in West Palm Beach. On-time

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performance metrics began showing improvement immediately: a 6 percent increase in ridership in the first three weeks of October 2018, compared with the same period in 2017, and a 9 percent increase in on-time performance during the same period.

Throughout the year, Palm Tran's on-time performance metrics have continued to climb, reporting 80 percent for FY 2019 compared with 73.5 percent the previous year. Prior to launching the RPM project, 20 of Palm Tran's 34 routes did not meet on-time performance standards; since the launch, this number has declined by more than half.

Furthermore, ridership remains steady when some others are seeing declines, including a reported 0.7 percent increase from October 2018 to January 2019 compared to the previous year.

"As we close FY 2019 and reflect on metrics, we are very satisfied the data reveals that our efforts have resulted in substantial change and improvement," said Manager of Performance Management Christian Londono.

Safety Improvements, New Services

In addition, the RPM project proved to be an effective safety initiative because it streamlined Palm Tran's routes, making it safer for buses to navigate without having to make unsafe turns or snake through neighborhoods. The numbers following the RPM project launch show a reduction in preventable vehicle collisions compared to previous years.

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SEPTEMBER 30 -

The project also ignited other upgrades such as "Go Glades," the first flex transportation service in the Glades region, a rural area of Palm Beach that includes the cities of Pahokee, Belle Glade and South Bay. Go Glades addressed constraints in travel mobility in the area by allowing riders direct access to bus stops and the option to deviate from a route to reach their destination.

Palm Tran worked on the project collaboratively with the Palm Beach Board of County Commissioners and every staff member from the Executive Leadership Team to bus operators. The agency's Palm Tran Statistics teams met monthly to monitor the results and review feedback.

As a result, Palm Tran has already made updates and modifications to build upon the success of the project. On Sept. 15, 2019, the system improved 19 of its routes with extended hours, increased frequency and route extensions. According to Forbes, more improvements can be expected in the future; he added, "This is just the beginning when it comes to taking Palm Tran's system to the next level."

Palm Tran will be providing the county commissioners an updated RPM and Go Glades project presentation in the spring. For more information, visit www.palmtran.org.

Passenger Transport regularly publishes case studies that examine different topics of importance to public transportation. These stories analyze how an organization has implemented an innovative practice, product, system or service, and details lessons learned. If you have a subject to suggest or actual case study to submit, please contact Senior Managing Editor David A. Riddy at driddy@apta.com.

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Photo by Mitchell Wood

From left: Cerasela Cristei, Allison Davis, Katie Frost and Nancy Connor discussed how to lead across generations at the APTA offices Oct. 30.

WTS Discusses Leading Across Generations

WITH MANY WORK TEAMS consisting of members spanning multiple generations, how, for example, does a Baby Boomer spur creativity in a Millennial or a Millennial spark ambition in a Gen Xer? The professional development and mentoring committees of the Women's Transportation Seminar (WTS), DC Chapter, discussed these questions and more at an Oct. 30 panel, "Leading Across Generations," at the APTA offices.

Panelists were Nancy Connor, NOVA/ DC/MD roadway lead, HDR; Allison Davis, director, strategic planning, Washington Metropolitan Area Transit Authority (WMATA); and Katie Frost, senior manager, office of performance, WMATA. Cerasela Cristei of T3 Design, WTS-DC's professional development committee chair, moderated. Rose Sheridan, APTA vice presidentcommunications and marketing, and Neela Babu, WTS-DC board vice president, gave remarks. Topics discussed included effective approaches for managing those older than oneself; technological literacy; retaining and motivating employees; tailoring feedback across the generations; gaining employee buy-in; approaching difficult conversations; providing opportunities for emerging leaders; and mentoring.

The panel was part of WTS-DC's mentoring program, which provides a forum for women seeking to develop the skills necessary for success in both their professional and personal lives. The program offers support from experienced mentors, peer networking and candid conversations with successful transportation leaders in the DC area. Mentoring is an important approach that organizations and industries can use to retain Millennial and Generation Z employees and re-engage Generation X and Boomer employees as they provide career guidance.

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In Cincinnati, 'Go Retro on Metro'



Cincinnati Metro invites its riders to "Go Retro on Metro' by riding two buses decorated in the style of the agency's 1986 branding, which operate on various routes for the 1986-93 fare of 65 cents. Passengers are invited to share in the nostalgia—and become eligible for prizes—by posting photos of the bus or comments on social media using #RetroMetro.

Industry Briefs



Recognizing Veterans-Numer-

ous U.S. public transit agencies are commemorating Veterans Day, Nov. 11, by providing free rides to active duty or former military personnel, including DART First State in Delaware; the Rockford (IL) Mass Transit District; the Greater Dayton (OH) Regional Transit Authority; the Stark Area Regional Transit Authority in Canton, OH; and St. Cloud (MN) Metro Bus. Also that day, Chatham Area Transit, Savannah, GA, is launching a six-month pilot program to provide fares to veterans at a 50 percent discount.

UTA Partners with 'Transit' on

App – The Utah Transit Authority (UTA) in Salt Lake City announces its partnership with *Transit* as its endorsed app for mobile trip planning. Transit serves millions of users in more than 200 cities worldwide. The app allows UTA riders to see nearby bus and rail options and departure times, along with vehicle tracking and step-by-step navigation.

Three Creative Awards in

Dayton—The Greater Dayton Regional Transit Authority (RTA) recently received three honors—one platinum, one gold and one honorable mention in the international 2019 Hermes Creative Awards. The awards all recognized marketing efforts for the launch of RTA's Flyer service: Platinum for integrated marketing and product branding; Gold Award for design and marketing materials; and honorable mention for social media videos and video ads.

Bendix Breaks Ground for Facility Expansion-Bendix

Spicer Foundation Brake LLC (BSFB) recently broke ground on a \$65 mil-

lion, 130,000-square-foot expansion of its wheel-end manufacturing facility in Bowling Green, KY. BSFB is a joint venture between Bendix Commercial Vehicle Systems LLC and Dana Commercial Vehicle Products LLC.

Valley Metro Welcomes Customer Experience

Coordinators – Valley Metro in Phoenix is introducing Customer Experience Coordinators, agency employees who will be located at the busiest rail station platforms to assist riders, support security and be an overall friendly ambassador to enhance the rider experience. This program is an extension of Respect the Ride, which in 2017 established a code of conduct, increased security staff, developed paid fare zones and introduced a safety and security app to the system.

St. Cloud Metro Bus Thanks

Riders—As part of its 50th-anniversary celebration, Metro Bus in St. Cloud, MN, thanked its riders with a weekend of free rides on all services, as well as an open house at its operations center.

Sound Transit Offers Reserved

Parking at Two Stations—Sound Transit in Seattle has begun providing new reserved permit-parking options to riders who park their vehicles at two stations. The program is open to both single-occupancy vehicles and carpools.

COTA Launches Mobile Payment Option—The Central Ohio Transit Authority (COTA) in Columbus has introduced Connector, a service that allows customers to establish a special-

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KL2 Connects LLC has been retained by Santa Cruz

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PUBLIC NOTICE TOMPKINS CONSOLIDATED AREA TRANSIT, Inc. (TCAT, Inc.) REQUEST FOR PROPOSAL (RFP #201-2019)

TRANSIT DEVELOPMENT PLAN

Bid packages containing submittal requirements are available at TCAT, Inc.'s Purchasing Department (address below) by calling (607) 277-9388 (Extension 540), email at: rl1@tcatmail.com and via TCAT, Inc.'s website: www.tcatbus.com under the News - Procurement tab. Bid package prints are also available through TCAT, Inc.'s Purchasing Department.

Proposals for TCAT Inc.'s, transit development plan will be accepted at 737 Willow Avenue, Ithaca, NY 14850 up **until 4:00PM EST on December 18**, **2019**.

All proposal responses should be mailed or de-

ized account, transfer funds from a bank or credit card into the account and use the Connector app or a smartcard to pay COTA fares. The app can be downloaded to mobile devices from the Apple Store and Google Play.

St. Louis Metro Partners with

Lyft-St. Louis Metro has joined with Lyft on a new pilot program to help passengers connect with the Metro Transit system. Public transit customers who live in one of eight preselected areas in the St. Louis region will be able to use a Lyft code for rides to or from a nearby Metro Transit Center or high-frequency MetroBus route for just \$1 a ride.

VIA Eliminates Transfer Fees— VIA Metropolitan Transit in San Antonio has eliminated its 15-cent fare for transfers, making public transit more affordable and convenient. VIA made the change as part of its FY 2020 budget.

PATCO Receives 'Liberty Bell' As Anniversary Gift



Philadelphia Mayor Jim Kenney, left, commemorated the Port Authority Transit Corporation's (PATCO) 50 years of operation between Lindenwold, NJ, and Center City Philadelphia by presenting a ceremonial Liberty Bell to Delaware River Port Authority Deputy CEO Maria J. Wing and PATCO General Manager John D. Rink at a rider appreciation event. While PATCO has been celebrating its golden anniversary with events at its stations throughout the year, this event was the first to be held in Philadelphia.

and the region. He/she will function as a member of METRO's senior leadership team, addressing issues of concern and exercising independent judgment and initiative in establishing efficient and effective service operations. The ideal candidate will have an accredited Bachelor's in business, political science, public administration, geography, transportation planning, engineering, or a closely related field plus eight years of professional experience (2 supervisory) in business management, public administration, transportation planning, grants administration, route and service planning and development, and government affairs. Familiarity with transit agency or transportation system functions in a large public organization is highly desirable. While not required, FTA National Transit Institute coursework; AICP and/or CTP certifications; and experience with project management software, construction/contract management, transit oriented development, full funding grant agreements, other State and Federal funding tools, public-private partnerships, run-cutting software (HASTUS and/or Trapeze), air quality and sustainability concepts and laws (AB375, AB32, etc.), and CEQA and NEPA will be favorably received. To be considered, please go to https://www.kl2connects.com/openings, select Santa Cruz METRO, and upload your resume and 4-5 references (preferably supervisors). METRO values diversity at all levels of its workforce - women and minority candidates are encouraged to apply.

CHIEF SAFETY OFFICER

This is an exceptional career opportunity with the busiest NEW Light Rail Transit system in North America for a strategic transit safety executive and collaborative relationship builder to lead the Safety Program.

Canada's capital, with over 900,000 residents, the **City of Ottawa** is blessed with a mix of great urban neighborhoods and dynamic suburban communities. Ottawa boasts one of Canada's most highly educated and talented workforces and is home to one of the largest concentrations of hi-tech firms in the country. Visitors and residents alike thrive in this dynamic urban environment and can choose from an exciting array of museums, art galleries, theatres and cultural events, parks and recreation facilities, restaurants and shopping venues.

Ensuring the safety of **OCTranspo**'s public transit and light rail services is a critical mandate that calls for the visionary leadership and the expertise of a proven safety professional with knowledge of industry best practices and a talent for capacity building and fostering change and innovation. If you're such a leader, consider joining the City of Ottawa as Chief Safety Officer (CSO) within the Transportation Services Department. With the successful launch of the City's very new, modern and busy line and its second stage already under construction, this is a highprofile opportunity that will offer prospects for career growth while making noteworthy impact on Canadian transportation service excellence and standards.

Reporting to the General Manager of the Department, you'll provide vision, leadership and strategic direction to the overall Safety Program, including Safety Compliance, Training and Development Services, and planning for expansion plans already underway.

The Service's two units – Transit Safety and Transit Training – deliver safety and job training for transit services employees, and ensure the compliance, development and implementation of safety standards to protect the general public. As Chief Safety Officer, you'll also manage the Service's human and financial resources, including contracted services for large capital programs, staff development and performance, and financial planning and reporting. This requires you to lead and oversee a unique and distinct Safety Officer role at an agency that has an intricate relationship with a private sector entity in the delivery of the LRT service and the next stages of that system's growth. You will understand the implications of contracting out the safety responsibilities of the maintenance portion of the LRT system, while at the same time keeping the overall accountability for complex system engineering and technical issues that will be sure to occur with respect to the LRT going forward. You will be expert in system safety as well as institutionally astute in organizational dynamics, and able to guide and mentor to ensure both collaboration and high performance.

Complementing your university degree in Engineering, Business Administration, Public Administration, Risk Management, Safety or a related field, you bring significant senior level transit industry experience, with a specific background in safety management and a multi-modal transportation (bus and rail) environment. This will have included strong demonstrated experience managing human resources, operating and capital budgets, and external contract resources in a complex public or private sector organization. Canadian Registered Safety Professional Certification (CRSP), a Certified Health and Safety Consultant designation, or equivalent safety-related credentials would be considered an asset.

This senior role will demand strong leadership competencies along with intimate knowledge of applicable principles, practices, procedures, techniques, laws and regulations related to rail and transit regulations in Canada. Equally important, you'll be familiar with sustainable development, environmental compliance practices, the development and implementation of long-range and short-term Transit Safety strategies, trends and developments in the field, and systems safety engineering principles.

To apply for this mission-critical safety leadership role, submit your application to Phelps, at careers@ phelpsgroup.ca, specifying the job title in the subject line of your e-mail.

Application deadline: November 22, 2019. Phelps, 401 Bay Street, Suite 1400, Toronto, ON M5H 2Y4

Phone: 416 364 6229

SENIOR EXECUTIVE OFFICER, COUNTY-WIDE PLANNING & DEVELOPMENT (MOBILITY CORRIDORS)

PUBLIC TRANSPORTATION SERVICES CORPORATION (PTSC)/LA METRO (METRO)

Bulletin No: 004178-004 Closing Date: 15-NOV-19 Basic Function

Under direction of the Chief Planning Officer, works closely with program and project executives and managers, Board members, elected officials, state and federal administration, business, labor and community leaders, environmental advocacy groups and others to assist in the development of visionary programs and solutions to meet the mobility needs of Los Angeles County. This position will lead staff involved in preparing Metro's Long Range Transportation Plan, and also manage the planning, design, environmental clearance and public engagement processes for transportation corridors which include Heavy Rail Transit, Light Rail Transit, Bus Rapid Transit, Active Transportation and Rail Connectivity projects, etc.

Requirements For Employment

- Bachelor's degree Business, Public Administration, Urban Planning, Transportation Planning, or other related field
- 8-years senior management-level experience at the department-head level or above in transportation planning and programming, urban planning, project development, real estate, and economic development

Preferred Qualifications

- 5-years of work experience in the public sector (city, county or public transit agencies) reporting directly to the Board, CEO or executive management
- 5-years experience managing highly complex projects and overseeing a staff of ten or more people
- Experience leading the preparation of comprehensive plans, infrastructure plans, or policy development
- Experience developing and leading the community and stakeholder engagement process
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- plications must be received by 5:00 p.m. on the closing date.
- Metro/PTSC is an equal employment opportunity employer.

DEPUTY CHIEF ENGINEER

Denver Transit Operators (DTO) is a privately held company that has a 29-year contract with the Denver Regional Transportation District (RTD) to operate and maintain the new commuter rail system within the Greater Denver Metro area. We currently have a full time opportunity for a Deputy Chief Engineer. We are seeking a committed individual to assist the Chief Engineer in directing the operations of the Engineering Department. The DCE reports to the Chief Engineer and works with other departments and staff to oversee the condition and integrity of the railroad's physical infrastructure. The departments that report to the DCE include Traction Power, Signals, Communications, Track, Facilities and Information Technology. The Deputy Chief Engineer's direct reports are the Track and Facilities Manager, Traction Power Supervisors, Signal Manager and the I.T. & Communications Manager.

As the Deputy Chief Engineer, some of your duties will be to:

- Oversee the maintenance of the electrical traction power systems, signals, communications and train control systems in accordance with FRA regulations, OEM recommendations and DTO standards and procedures.
- Oversee the maintenance of track, bridges, culverts, and other ROW components in accordance with FRA regulations and DTO standards and procedures.
- Oversee the maintenance, cleaning and snow removal of the stations, yards, Commuter Rail Maintenance Facility (CRMF), and other facilities located in the DTO service territory in accordance with DTO standards and procedures.
- Implement and lead all safety activities required of the Engineering Department by the DTO safety program. Ensure the diligent application of all safety rules, policies and procedures designed to protect employees, customers and the environment. Monitor and/or anticipate hazardous and unsafe situations and implement suitable countermeasures.
- Scope and manage contracts for the procurement of services, equipment, materials and supplies related to the maintenance of railroad infrastructure.
- Oversee the maintenance of inspection and repair records in accordance with FRA requirements; direct the preparation of reports as required.
- Oversee the development and administration of the Engineering Department budget. Forecast budget needs for staffing, equipment, materials and supplies. Monitor and approve expenditures and implement budgetary controls and adjustments as appropriate and necessary.
- Oversee the staffing of the Engineering Department including the selection, training and performance management of maintenance personnel. Interface with all members of the team to resolve engineering issues and actions.
- Develop maintenance programs to preserve and improve the safety and reliability of all facilities, systems infrastructure and equipment.
- Strong understanding and demonstration of the tactful skills required in terms of professionalism, conduct and execution in a client-facing role.
- Develop renewal programs to preserve and extend the useful life of the facilities and systems.
 Plan and budget these lifecycle renewals into short term (5 years) and long term (25+ years) programs.
- Coordinate all maintenance activities with transportation management to provide safe, efficient, and reliable train service.
- All other duties as assigned.
- Minimum Qualifications:
 - A bachelor's or master's degree from an accredited university in civil engineering, electrical engineering or specific job-related field or an equivalent combination of experience and education.
- Minimum of five years' experience at the senior manager level in one or more of the following areas:
- Experience in an FRA regulated environment preferred.
- Track and Right of Way; Bridge Maintenance; Train Control and Signal Systems for passenger rail; Communication Systems for passenger rail
- and Traction Power Systems.Proven ability to operate within budget requirements.
- Ability to communicate effectively both orally and in writing.
- Ability to interact constructively and establish and maintain cooperative working relationships with external stakeholders and employees at all levels of the organization.
- Extensive experience demonstrating strong interdepartmental leadership with the ability to identify problems and develop and implement solutions.

- Proficiency in software applications required for analyzing data and preparing correspondence, reports and presentations.
- Must be available 24 hours/7 days a week to respond to emergencies with the ability to work alternate shifts and days as required. This role is an on-call position, responding to emergencies and resolving infrastructure failures.
- Must be eligible to work in the U.S. and successfully pass a pre-employment background check and pre-employment physical examination.
- Must pass a pre-employment drug and alcohol test and be willing to comply with the DTO Drug and Alcohol Policy.
 Must possess a valid Colorado driver's license.

If you are an individual who loves a fast paced environment, is motivated to work in a startup and growing organization, then please apply at www. denvertransitpartners.com

Applicants who are authorized to work in the US will only be considered for this position. DTO is an Equal Opportunity Employer.

LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY (METRO)

DEPUTY EXECUTIVE OFFICER - SYSTEM SECURITY & LAW ENFORCEMENT

Annual salary: \$139,131 - \$174,429 - \$209,706 Application deadline: 11/20/2019

The successful candidate should have a detailed understanding of security threats to the mass transit infrastructure, as well as knowledge of how technology can be used to mitigate such threats. The candidate will have an established track record researching, recommending and implementing security technologies in the transit environment, managing complex capital projects, and briefing senior executive staff on security options. The successful candidate is an innovator, capable of designing and implementing a world class system to ensure seamless and real-time communications between transit security personnel, law enforcement and LA Metro's federal partners.

Please submit a cover letter, list of six workrelated references, and resume to: https://executive search.cpshr.us/JobDetail?ID=572

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- CPS HR Consulting
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DIRECTOR OF PROCUREMENT

Supervisor:Chief Financial Officer (CFO)Date Prepared:November 9, 2019

Anticipated Salary Range: \$102,000 - \$110,000 The Regional Transit Authority in New Orleans is a political subdivision of the State of Louisiana charged with providing safe, efficient, and reliable public transportation in the City of New Orleans and the surrounding parishes. The Regional Transit Authority was created by state legislation in 1979 and commenced operation in 1983. For the first time in the agency's history, we are building a robust, inhouse staff to manage the day-to-day affairs of the agency and the Director of Procurement is seen as a key position in building out the full range of services to be directly provided by the Authority.

Role and Responsibility:

The Director of Procurement reports directly to the CFO and is responsible for directing the Authority-wide procurement, contract administration, purchasing, and material management program, and related procurement information support systems. **Responsibilities include:**

- Develop and implement an Authority-wide Con-
- tract and Procurement procedures manual.
- Serve as Lead Department Representative and work with the Information Technology Project Team on developing, testing, and implementing the procurement information support system modules. Focus on streamlining the Department's paper flow, accelerating requests and orders, improving the response time and automating the approval routing process, and monitoring service completion, inventory depletion and replacement, payment status and closures.
- Develop a training program for users on the procurement process and include hands-on demonstrations on how to access the Department's services on-line.
- Identify and implement programs to reduce costs and improve the availability and quality of goods and services.
- Prepare the annual and long-range budget program and assist other Departments in this area.
- Managing, maintaining and updating RTA's procurement software management system, Procureware.
- Establish criteria for the purchase of RTA assets,

supplies and services.

- Provide technical assistance to Departments regarding procurements and solicitation documents.
- Supervise and where applicable, coordinate the development of all contracts with the RTA General Counsel. Standardize formatting of contracts.
- Redesign the Department's organizational structure to serve as a central Contracts and Procurement services operation to focus on improving customer services. Cross train employees in various functions of the organization increasing/ enhancing response time, just-in-time inventory management, customer relations, vendor relations, etc.
- Improve the Department's records management system.
- Manage Contracts and Procurement staff, recruit, hire, and discipline as applicable, and provide on-going training and staff development.
- Manage and develop the Department's budget.
 Prepare and present written and oral reports to executive management as applicable.
- Serve as lead contact for federal and other audits.
- Perform other job-related duties in keeping with the goals and objectives of the RTA and Procurement Department.

Qualifications Required

- Seven (7) to ten (10) years of progressively responsible experience in directing, planning, and managing contracts, procurement programs or associated administrative function for a large organization.
- Graduation from an accredited college or university with a Bachelor's Degree in Business Administration, Public Administration, Finance, Accounting, Business/Contract Law or closely related field.
- A Master's Degree in Business Administration, Public Administration, Finance, Accounting, Business/Contract Law or closely related field highly preferred.
- Must have broad knowledge of federal requirements, specifically the United States Department of Transportation/Federal Transit Administration, for contracts funded with federal financial assistance
- Must have in-depth understanding of all federal, state and local procurement laws and guidelines affecting the RTA.
- Demonstrated supervisory experience required The ideal candidate will possess:
 - Excellent communication skillsExcellent problem solving skills
- Experience in procurement within another public transit agency

To apply, visit www.norta.com

DIRECTOR, COST ESTIMATING PUBLIC TRANSPORTATION SERVICES CORPORATION (PTSC)

An Equal Employment Opportunity Employer Bulletin No: 006399-006

Closing Date: 20-NOV-19

Salary Range: \$112,902 - \$141,107 - \$169,312 Basic Function: To direct and oversee an independent project specific cost estimating and analysis group within Metro's Office of Program Management.

 Requirements For Employment
 Bachelor's degree - Engineering, Construction Management, or other related field
 3 years principal or supervisory-level experience

working directly on the design and construction

of large or major civil or facilities projects as a

construction cost estimator with a minimum of 1

Experience applying heavy civil construction

methods, such as solder pile, lagging excavation

support systems, and temporary street decking

• Experience developing quantities of work and

materials from construction contract plans and

• Experience supervising and directing the work

• Experience analyzing construction contract

Experience utilizing estimating software such as

State of California Professional Engineering Li-

cense, State of California Class A Contractor's Li-

cense, ASPE Professional Estimator Certification,

To apply, visit Metro's website at www.metro.net

and complete an online Employment Applica-

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or AACE Estimating Professional Certification

Sage (Timberline), HCSS (HeavyBid) and Trimble

year in the transit industry

of a cost estimating group

(Accubid) or similar

Application Procedure

tion.

claims and evaluating claimed costs

Preferred Oualifications

systems

specifications

People On The Move

ELYRIA, OH-Jeff Cecil has been

promoted to vice president of human resources-Americas with Bendix Commercial Vehicle Systems LLC. He succeeds Christopher Miller, who is retiring at the end of 2019.

After a management consulting career at Ernst & Young, Cecil joined Bendix in 2005 as the Elyria-based manager, HR information systems. In 2012, he accepted a multivear international assignment with the Knorr-Bremse Group, Bendix's Munich-based parent company, returning to the U.S. in 2014. He rejoined Bendix in 2018 as deputy vice president of HR.

NEW YORK CITY-WSP USA has announced the following appointments: Brian Dwyer was named a vice



president and Northeast Region transit rail market lead, based in Boston. He joins WSP after serving as vice president and director of transit for a North American architectural and engineering firm.

He worked for the Massachusetts Bay Transportation Authority for almost 25 years, beginning as a train attendant in 1988 and retiring in 2011 as director of light rail operations. For APTA, Dwver is a member of numerous committees and has worked on safety peer reviews.

Howard Caldwell, a 35-year veteran

of the Texas construction industry, joined the firm as Texas director of construction services, based in Austin. A former area engineer with Texas DOT, he has 19 vears of experience



performing program management and construction management services for TxDOT and toll road authorities in the state



Anwer Hasan has been named the firm's Mid-Atlantic Region construction services director, based in Baltimore. Hasan currently chairs the Maryland Higher Education Commission, is a former member of the Marvland

Aviation Administration Commission and co-chaired the transportation transition team for Maryland Gov. Martin O'Mallev.

Mark Thompson has been pro-

moted to director of project delivery and risk management for transportation and infrastructure, based in Herndon, VA. He has worked for WSP USA for more than 20 years, most



Brooks

Thompson

recently as Mid-Atlantic Region operations manager, during a civil engineering career of more than 35 years.

Rex Brejnik has joined WSP USA as west regional market

lead for the Transit and Rail Technical Excellence Center. based in Los Angeles. He previously was a vice president for inte-

grated delivery at an

Brejnik international engineer-

ing firm, working on projects including bridges, light rail and airport terminal expansion.

CRETE, IL-Holland has named Scott McLaughlin regional sales manager for the Western U.S. He joined the company in 2015 as a director for mobile operations.

ANN ARBOR, MI-Michelle Whitlow,



ager of the year by the Michigan Public **Purchasing Officers** Association (MPPOA). The honor recognizes a candidate's

achievements and adherence to the MPPOA's Code of Professional Ethics and Standards of Conduct.

DAYTON, OH-The Greater Dayton **Regional Transit**

Authority (RTA) has promoted Bob Ruzinsky to deputy chief executive officer. He originally joined RTA in 1987 in the

accounting group Ruzinskv and, after several

years with the Butler County Regional Transit Authority in Hamilton, OH, and as a consultant, returned to the agency in 2009, becoming its first chief capital officer in 2013. Earlier this year, he received the Ohio Public Transit Association's Leonard Ronis Award as the state's public transit professional of the vear.

SAN CLEMENTE, CA-Ron Brooks



sible public transit and paratransit industry. Most recently he was manager of accessible transit services at Valley Metro in Phoenix and earlier spent 13 years with Veolia Transportation. For APTA, he chairs the Access Committee and is a member of the APTA Board of

Directors, Diversity Council and Mobility Management Committee.

BALTIMORE—The Northeast Maglev announced the appointments of Alex Jackson as media relations manager and Ciara Wake as marketing and communications coordinator.

Jackson has nearly 10 years of media experience, most recently as a senior account executive for to Maroon PR and earlier as director of communications for the Howard County (MD) Chamber of Commerce. Wake comes to the Northeast Maglev after working in promotions and special events with the Maryland Lottery & Gaming Commission.

COLUMBUS, IN-Cummins has named Melina Kennedy

to the newly created position of vice president-product compliance and requlatory affairs. She has led various Cummins business markets during the past six years,

most recently as general manager and executive director of the firm's pickup truck business.

Kennedv

Also, 25-year Cummins employee Amy Adams has joined the company's electrified power business segment as vice president-fuel cell and hydrogen technologies. Most recently she was the company's vice president, strategic initiatives.

SILVER SPRING, MD-Transdev



North America announced the promotion of **DeeDee** Hanc to chief human resources officer and the hiring of Andre Zardini as chief information officer.

Hanc joined Transdev in 2007 and served most recently as vice president, human resources.

Zardini has more than 20 years of IT experience in both large- and mediumsized organizations with industries including financial services. supply-chain logistics, energy, education and hospitality.

BUFFALO, NY-Business First Buffalo has named Rachel



Maloney Joyner, project manager for the Niagara Frontier Transportation Authority's NFTA Metro, to its list of 40 Under 40 honorees for 2019.

Zardini

She has worked for NFTA for seven years and, as project manager, has primary responsibility for all aspects of Metro's light rail expansion project. She is a graduate of APTA's Emerging Leaders Program Class of 2016.

LOS ANGELES-Ronnie Campbell,

chief financial officer for Metrolink commuter rail, recently was named CFO of the Year by the Los Angeles Business Journal. Under Campbell's direction, the agency's finance department received Certificates of Achievement for Excellence in Financial Reporting in 2016, 2017 and 2018. Prior to joining Metrolink, Campbell was director of finance for the city of Camarillo, CA.

ATLANTA-Metropolitan Atlanta



Rapid Transit Authority (MARTA) General Manager and Chief Executive Officer Jeffrey Parker has been selected by WTS-Atlanta as its 2019 "Man of the Year." The chapter

cited Parker's track record of hiring and promoting women in transportation roles. His executive team at MARTA comprises four women: chief of staff. chief legal counsel, chief administrative officer and chief of MARTA Police.

GERMANTOWN, WI-Barry Nelson

has joined WAGO as public relations coordinator in the company's marketing communications department. He has an extensive background in media, including radio news



and sports play-by-play in Milwaukee.

COLUMBUS, OH-Kimberly Sharp

has joined the Central Ohio Transit Authority (COTA) as senior director of development. She joins the agency from the city of Westerville, OH, where she has been deputy director of planning and development since 2013.

COTA also announced the promotion of Patrick Harris, formerly director of government affairs and special projects, to assistant vice president of government affairs and corporate communications. Mallory Donaldson joined the agency to manage COTA's community relations efforts, with more than 15 years of experience including a tenure as executive assistant at One Columbus (formerly Columbus 2020).

SNOHOMISH COUNTY, WA-Community Transit has named the new-

est recipients of its Million Mile Driver Award: David Gibson, who reached two million miles of safe driving over 28 years, and Joe Kellen, one million miles during an 18-year career. A million miles of driving is the equivalent length of running more than 38,000 marathons.

