# From Collaboration to Consensus: How to Navigate Stakeholder Challenges

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# Key Presentation Take-Aways

- There is no such thing as “*consensus*”
- Success pivots from an understanding of perspectives
- Early and comprehensive coordination irreplaceable
- The devil’s in the detail (i.e. the technical data)

# The Consensus Challenge

- Diverse perspectives and conflicting agendas
- Pace and processes of each stakeholder
- Station area readiness for the uptick in investment and activity
- Funding (!!!)

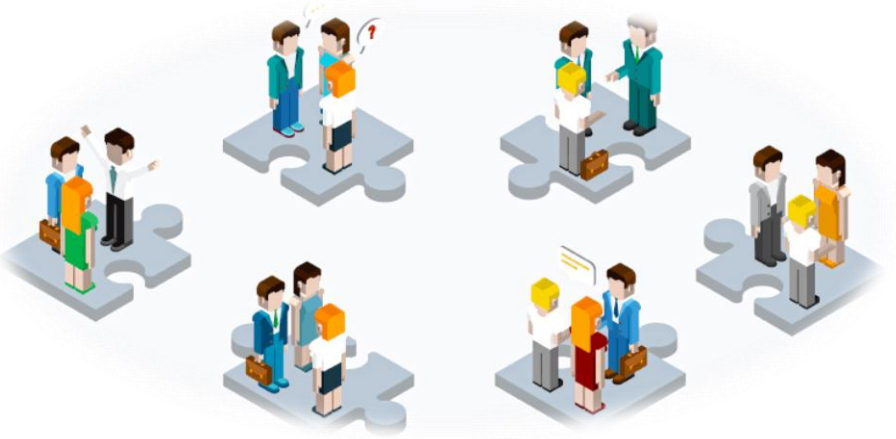
# The Consensus Challenge

- Municipal Perspective – station projects are catalysts to revitalization and development
- State/Agency Perspective – funding needs and prioritization across the state/system a constant balancing act
- Railroad Line Owner Perspective – existing and future growth capacity  and operations top priority

# Representing Each Perspective

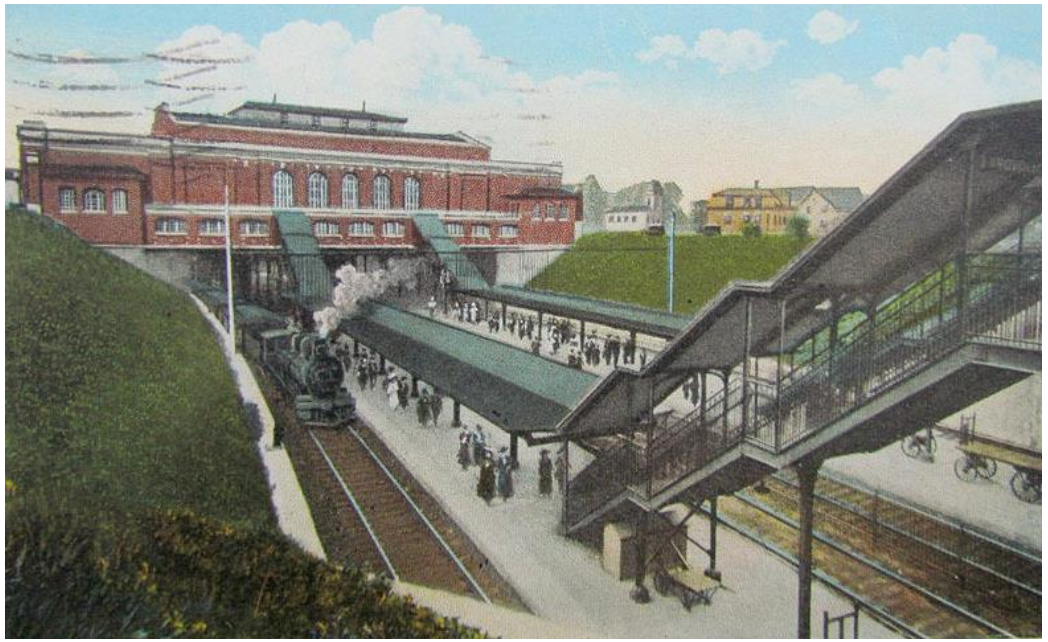
- What the municipalities want is a new station, tomorrow – *help push the station along but set realistic expectations*
- What the State/Agency wants is to makes sure it's investment is justified – *help the State/Agency find funds and help the municipalities tell their P&N story and stage for TOD investment*
- What the rail line owner and operator wants is capacity – *work to dispel theories of perceived impact*

# Stakeholder Coordination and Public Outreach

# The Pawtucket/Central Falls Case Study


*Historic rendering of a thriving Main Street in the late 1800s*



*Historic Pawtucket/Central Falls Station*

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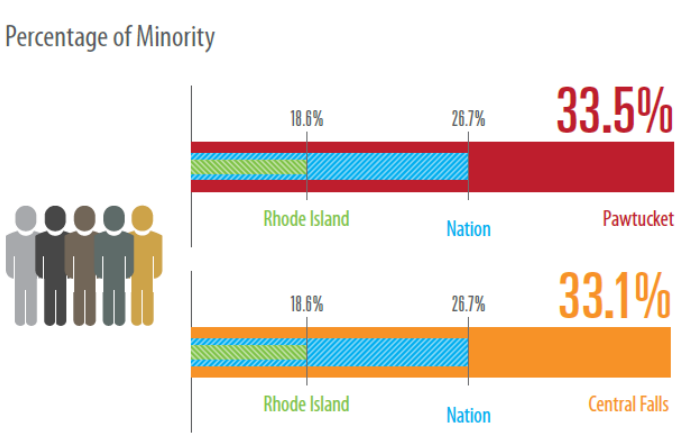


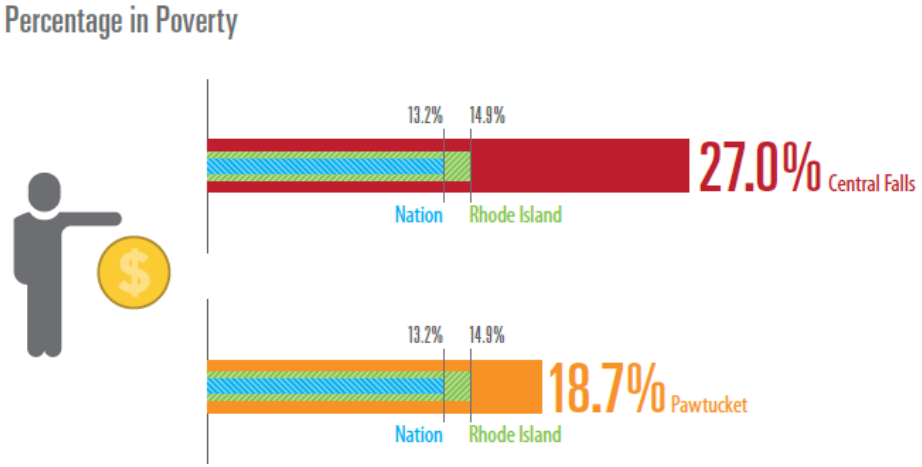


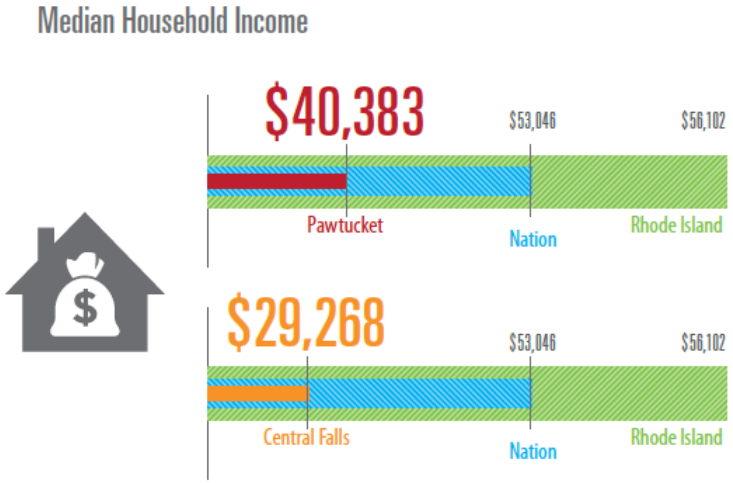


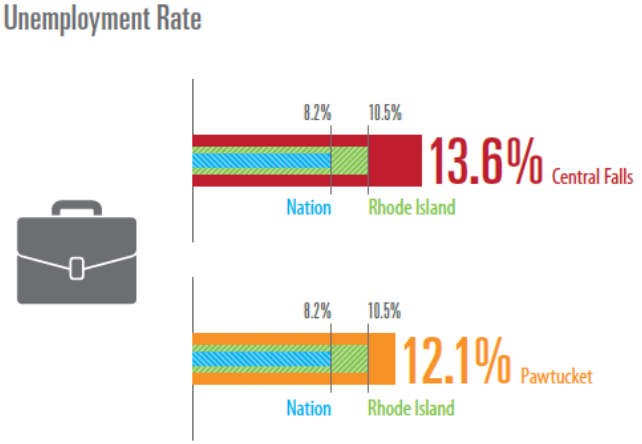

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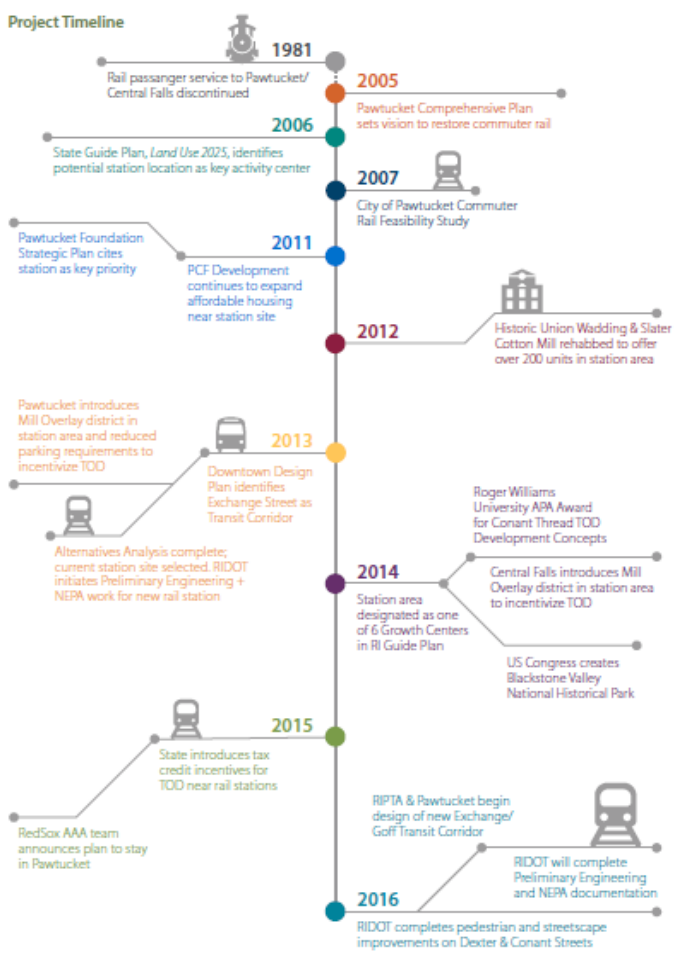


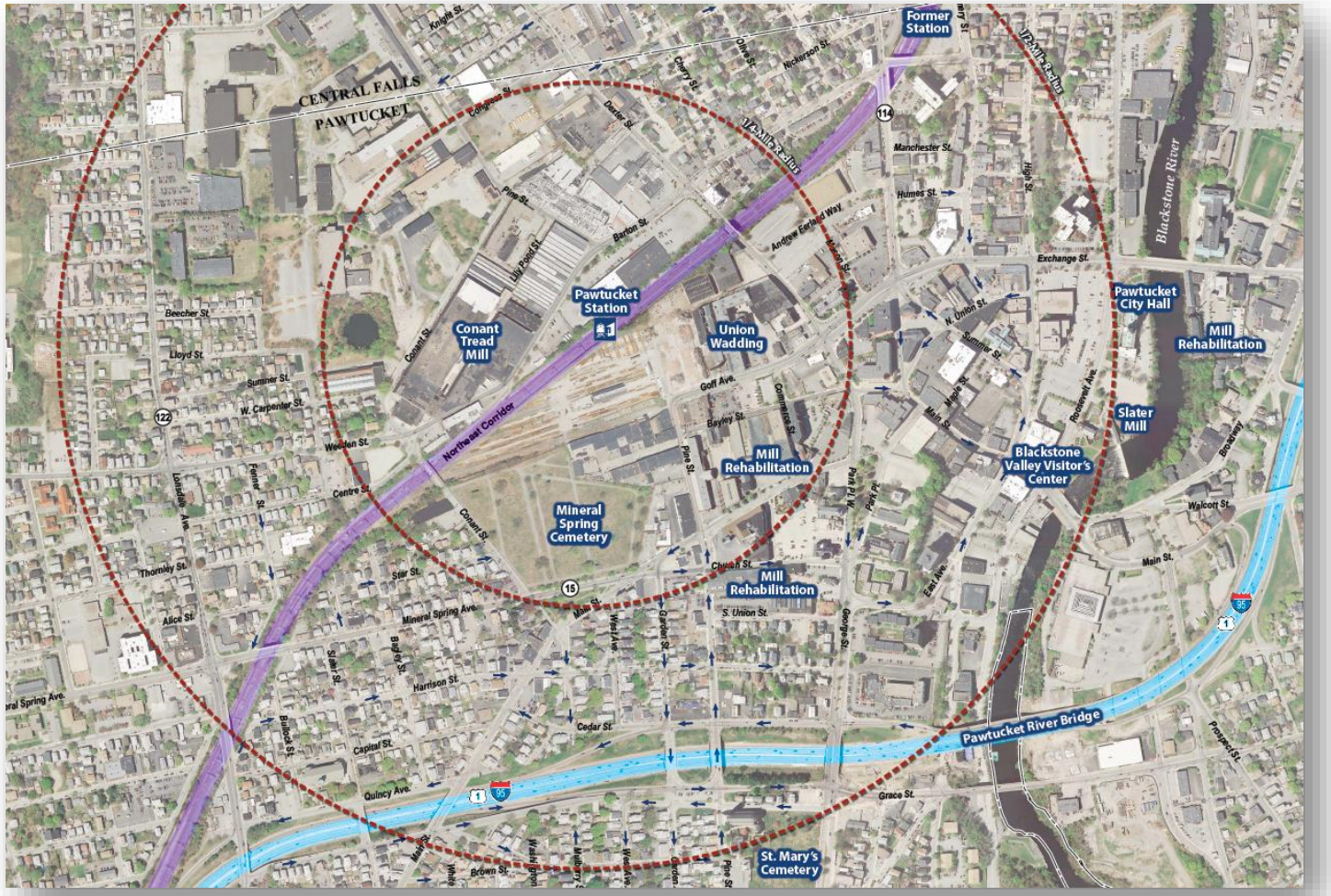

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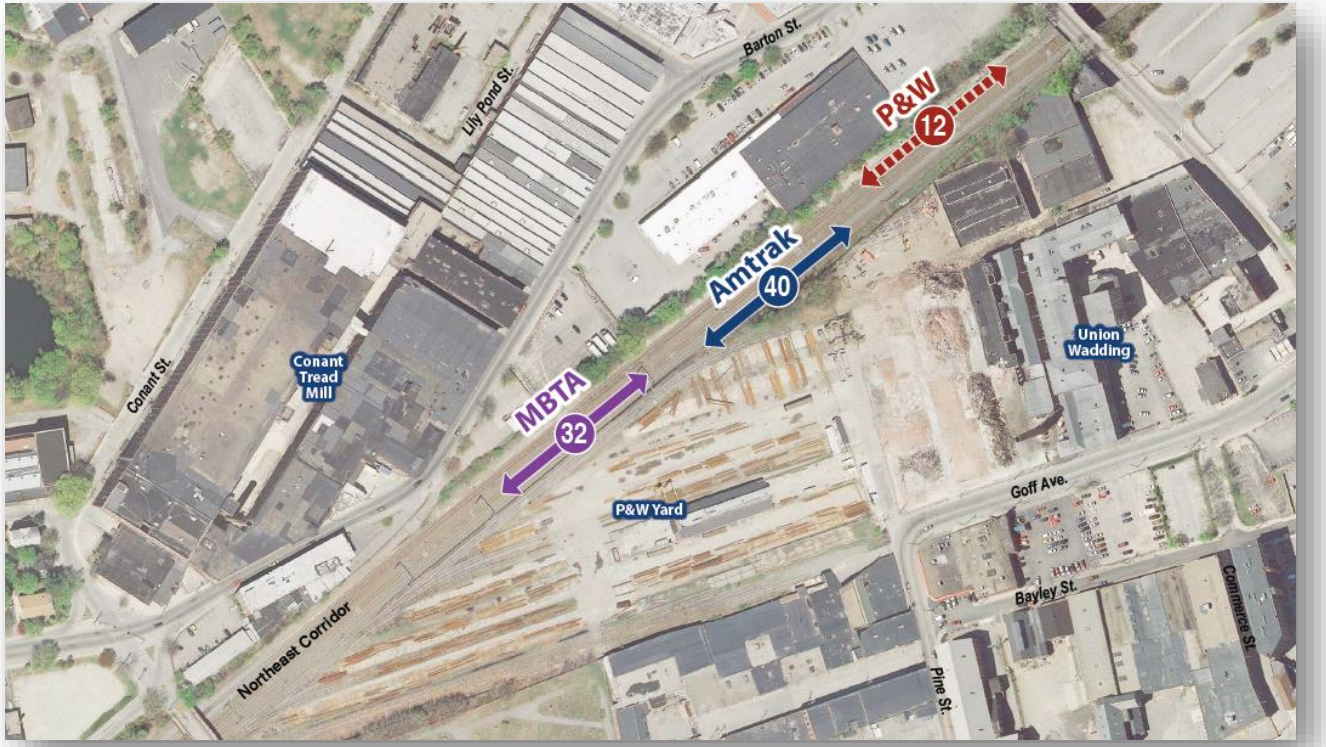


- Ownership vs. Operations
- Passenger vs. Freight
- Everyone competing for the same space/limited capacity

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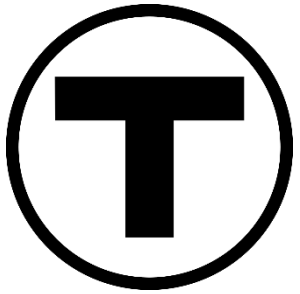
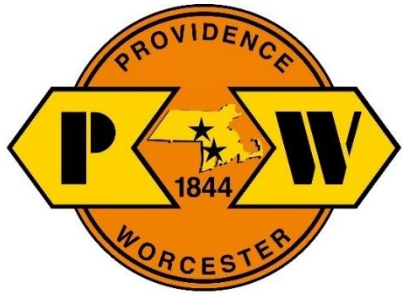
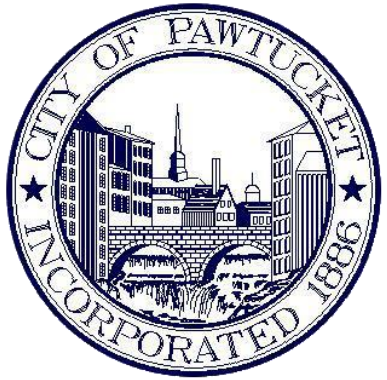
Federal Transit Administration




*a Genesee & Wyoming Company*





U.S. Department of Transportation
Federal Railroad Administration

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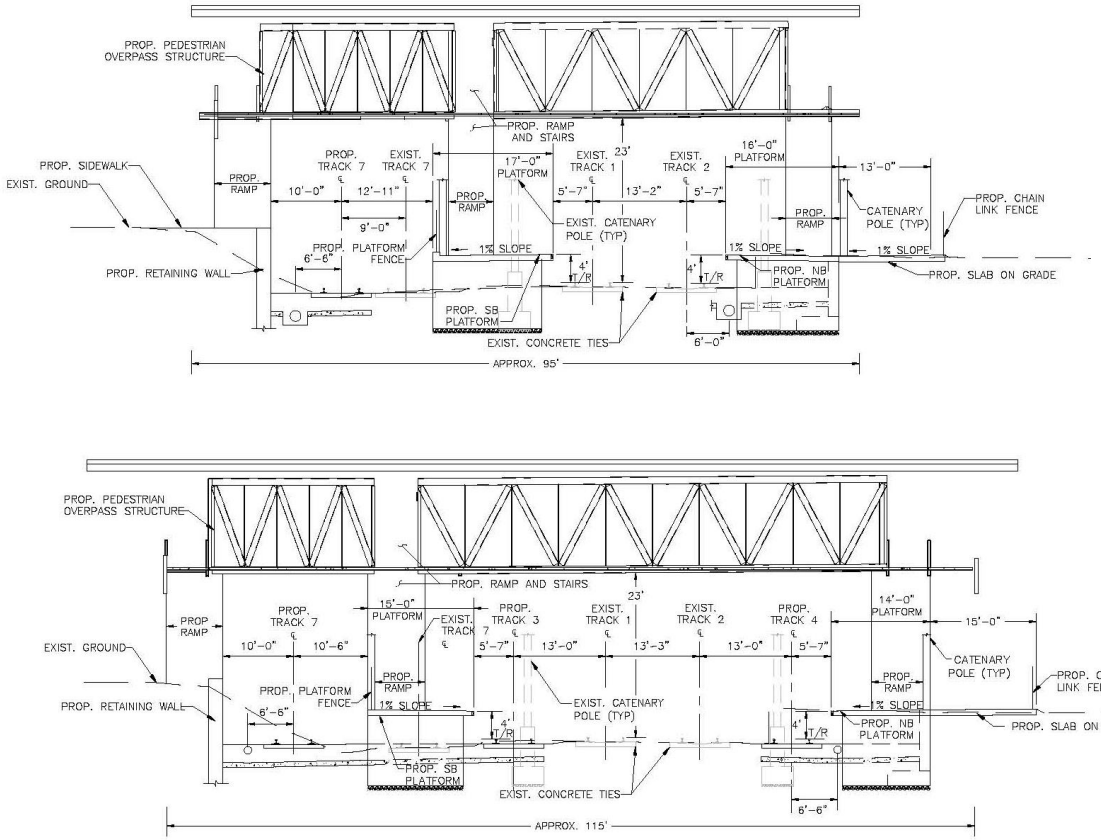


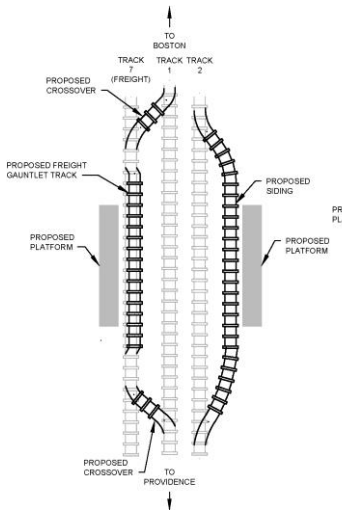


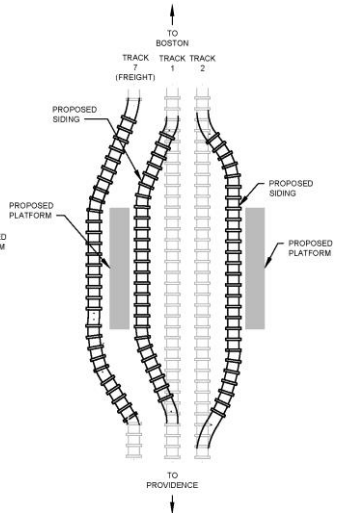


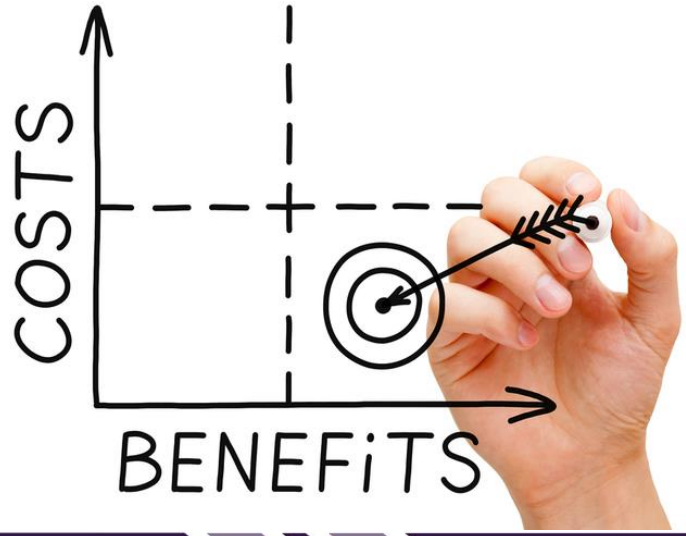

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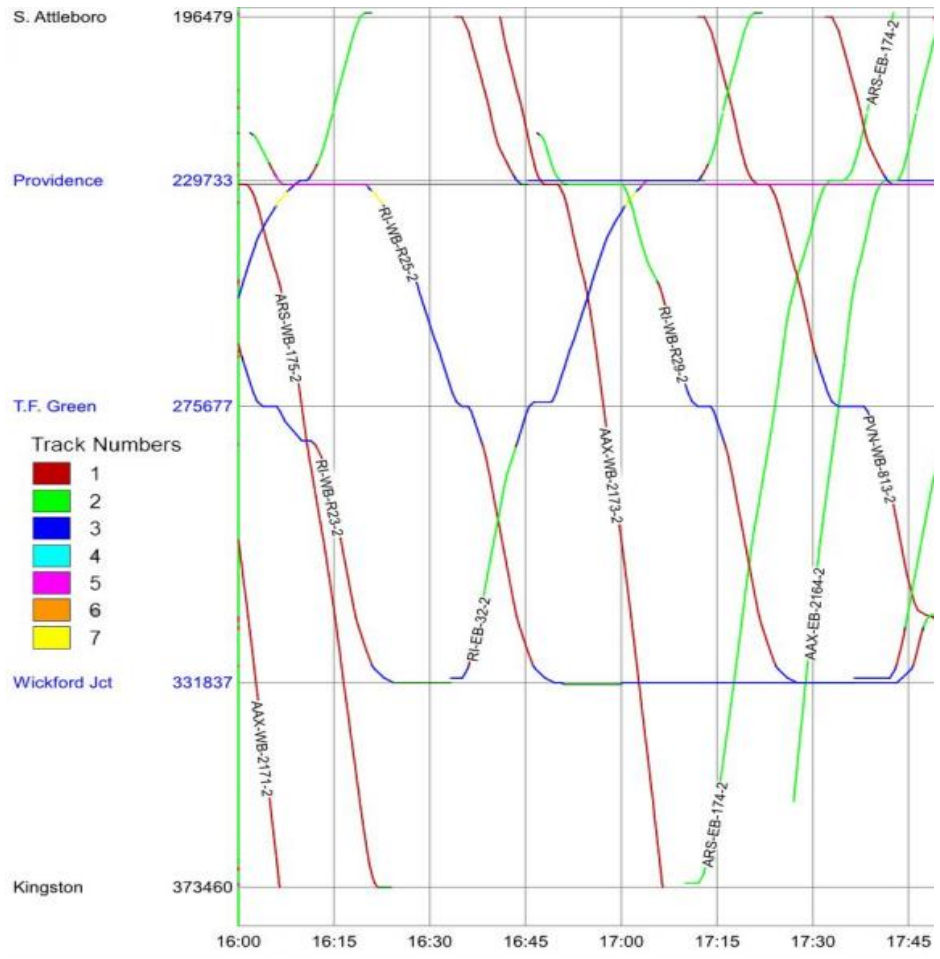
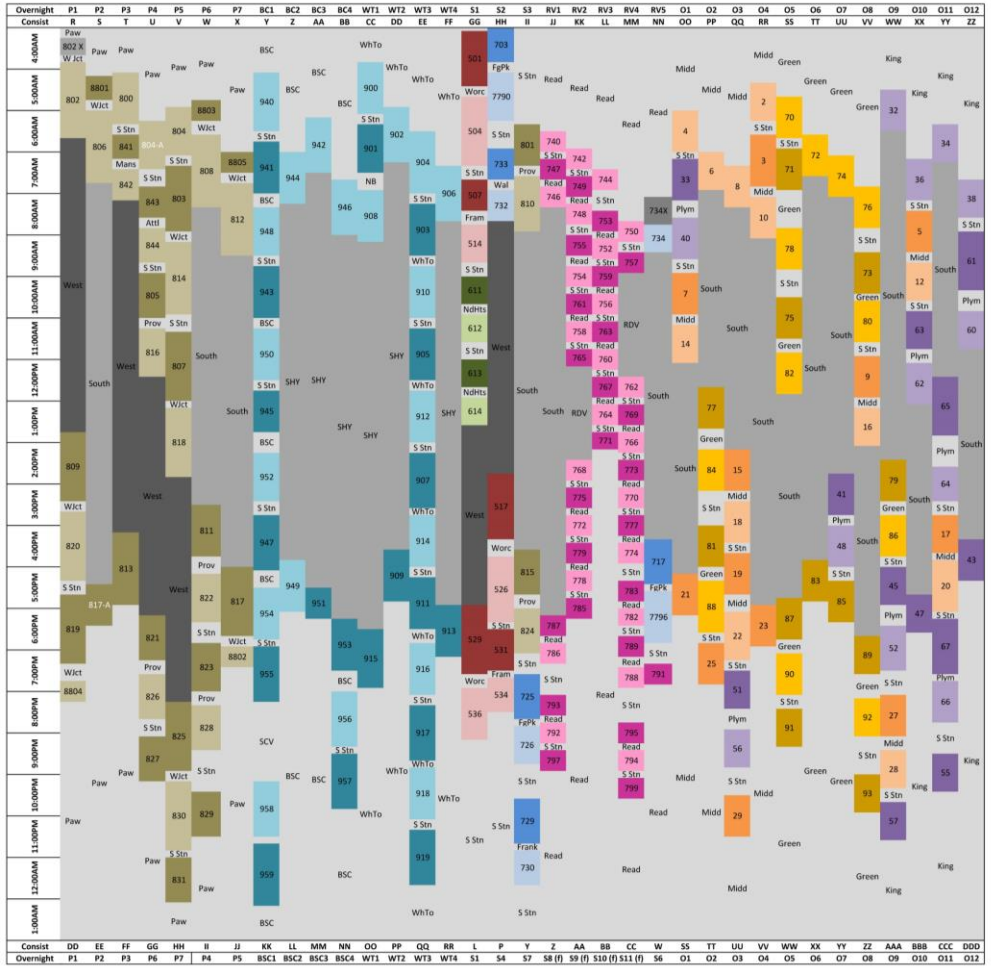
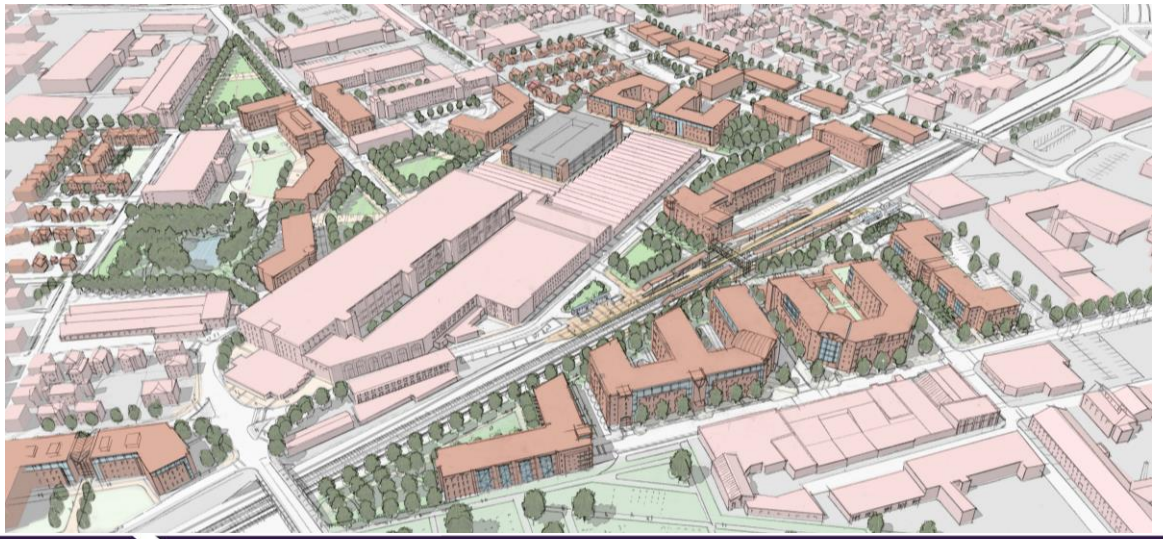


# The Pawtucket/Central Falls Case Study

- TOD Visioning
- Cities' preparedness top priority for DOT



# The Pawtucket/Central Falls Case Study


# Thank you!

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