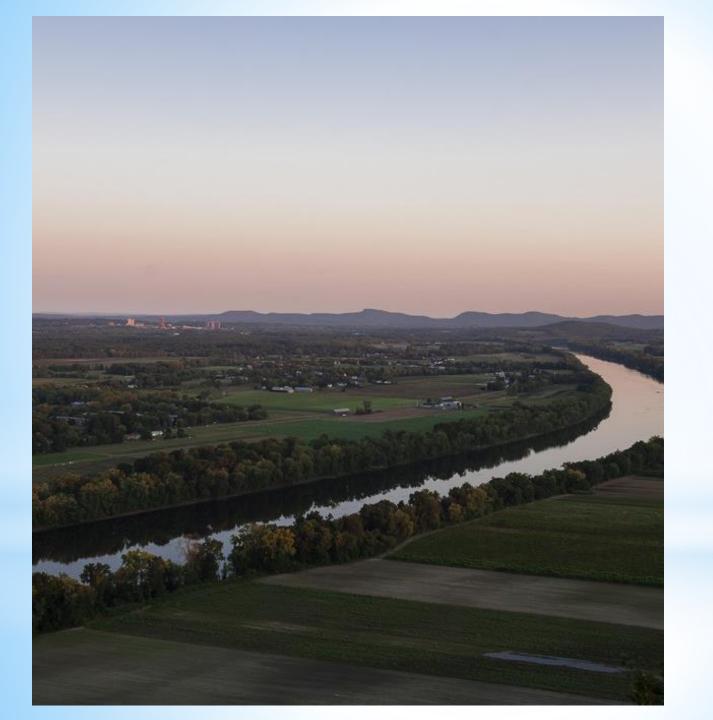
### \* Harnessing the Power

#### Student Run Transportation at UMass Amherst

Jeri Baker, Director of Transportation Services
University of Massachusetts - Amherst



- \* Flagship campus of the UMass system (Amherst, Boston, Dartmouth, Lowell, and Worcester)
- \* Public Land-Grant campus and the largest public research university in the New England area
- \* Location 1450 Acres in the rural Pioneer Valley in Western Massachusetts
- \* 28,500 undergrad and graduate students
- \* 5,000 faculty and staff
- \* UMass contributes \$1.43 billion to the economic activity of the Massachusetts economy
- \* Amherst population is 38,000 and home to UMass, Amherst College, and Hampshire College

## \*UMass at a Glance

- \*UMass Founded in 1863 Enrollment 28,500
- \*Amherst College Founded in 1821 Enrollment 1,900
- \*Smith College Founded in 1871 Enrollment 2,700
- \*Mount Holyoke College Founded in 1837 enrollment 2,400
- \*Hampshire College Founded in 1965 Enrollment 1,500

## \*Five College Consortium













# \*UMass Transit Services

The Team That Moves UMass



# \*How people get to campus?

- \*Bus
- \*Carpool
- \*SOV
- \*Bike
- \*Walk
- \*About 13,000 Students live in University Housing

















- \* Originated in 1969
- \* In 1972, parking permits increased from \$1 to \$5 to fund Transit
- \* Fare Free system for the riders
- \* 1976 UMass Transit became a operator for Pioneer Valley Transit Authority (PVTA)
- \* 11 Full-time employees and 170 student drivers, dispatchers, trainers, service crew
- \* FY13 ridership of 2,945,105 with 941,159 miles
- \* FY14 ridership of 2,947,832 with 965,133 miles
- \* Field Trip Service
- \* ADA point-to-point shuttles, fixed route and on call
- \* Meet and Greet service for the two major airports that serve the campus (45 miles to Hartford CT Bradley and 90 miles to Boston Logan)
- \* RTIC travel related information for the Pioneer Valley

## \*Transit Services















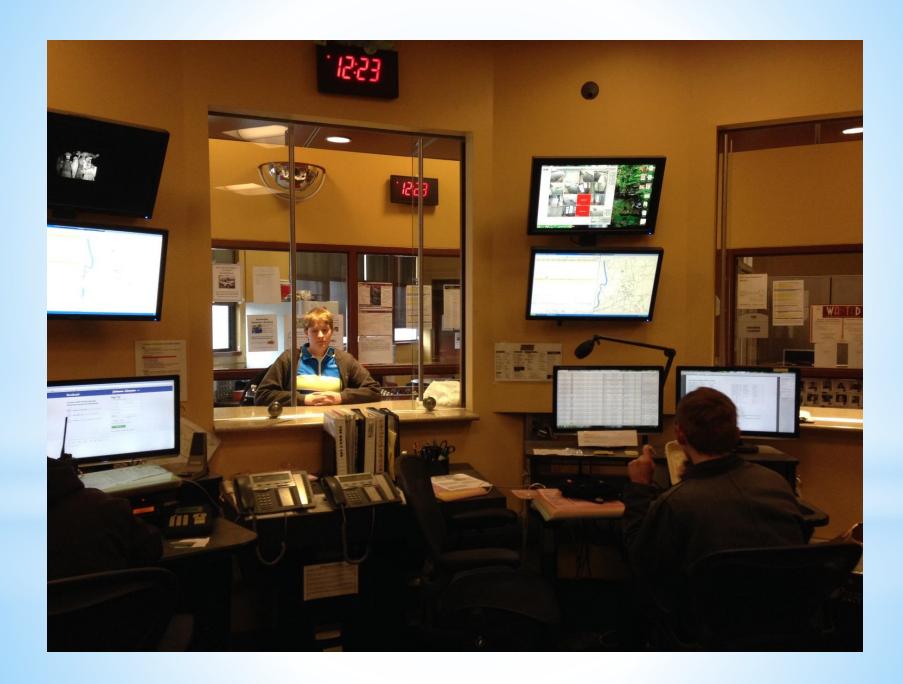




# \*The Power of People









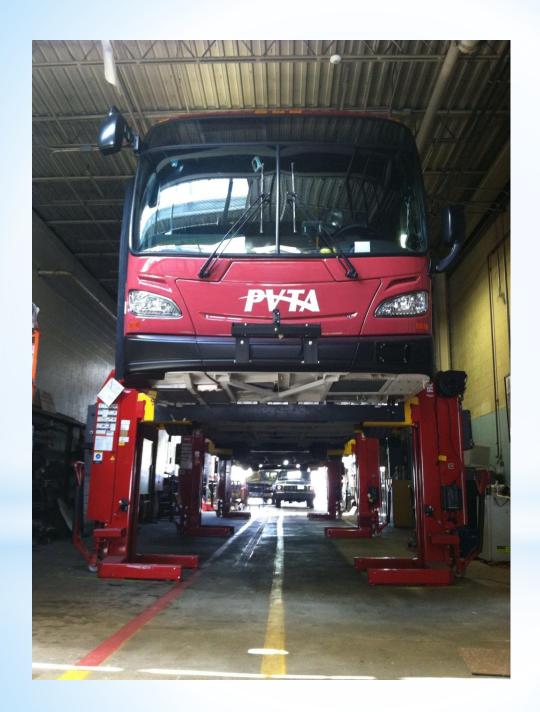


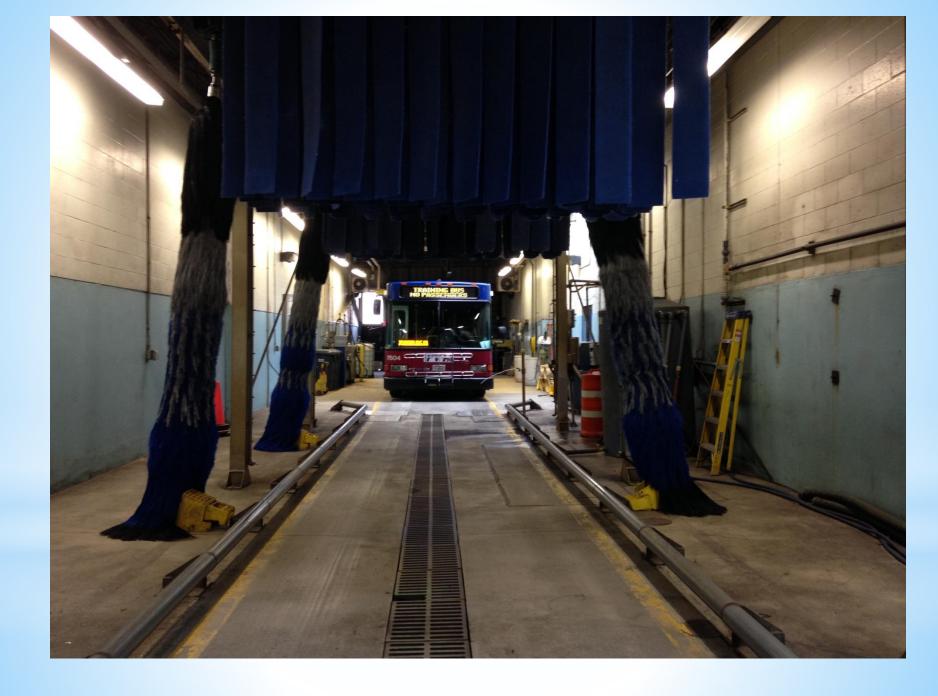


















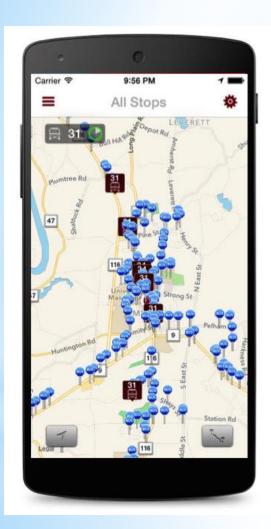
# \*The Power of Training

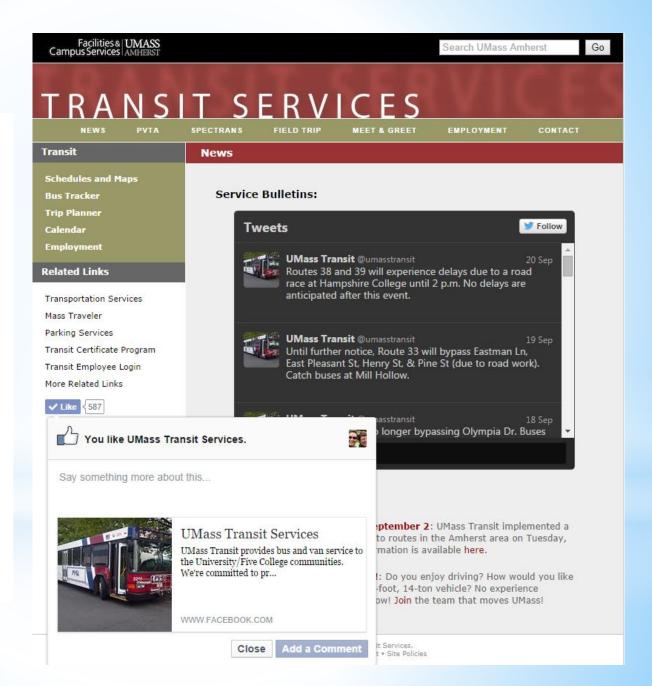


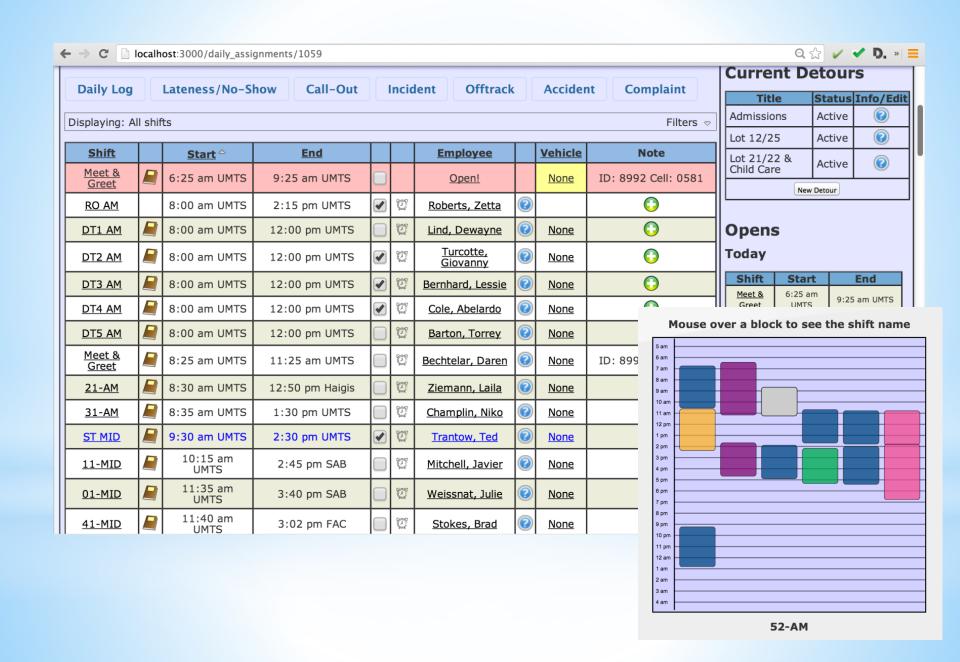


# \*The power of technology









\* Route 33 Go-Pro clip



Short Clip - Route 33 - Go-Pro.wmv



## \*Using technology for training

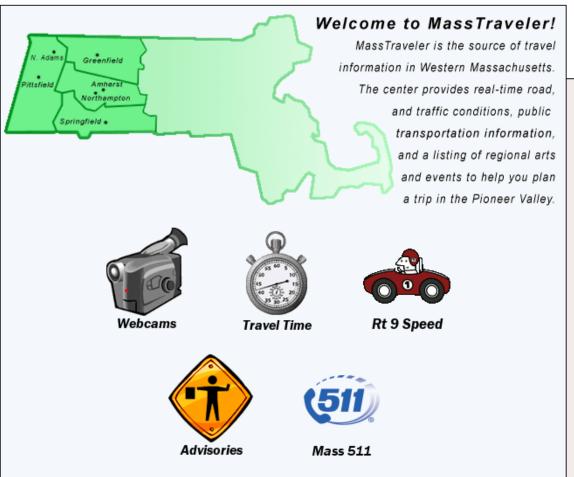
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### Schedule to Complete the Certificate Program in 1.5 yrs

#### Spring 1

#### Course Work

- 1. CEE 410/510 Public Transit Systems
- 2. Elective

#### Internship

50 hrs UMass Transit (~3.5 hr/wk)

- Operations Department
- Training Department

#### Fall 1

#### Course Work

- 1. CEE 418/518 ITS
- 2. Elective

#### Internship

50 hrs UMass Transit (~3.5 hr/wk)

- Maintenance Department
- Paratransit Department
- Systems Admin. Department

#### Summer

#### Professional Development Workshop

#### Internship

250 Hours (~20 hrs/wk)

- 100 at CTTransit or equivalent size agency
- 150 at UMass Transit assisting with summer projects

#### Spring 2

#### Course Work

1. Elective

#### Internship

50 hrs UMass Transit (~3.5 hr/wk)
-Projects based off of individual
interests such as routing analysis,
performance evaluation,
surveying, schedule evaluation,

### Core Courses:

## Public Transportation Systems CEE 410/510

Introduction to public transportation systems and focuses on the many facets of public transit.

### Intelligent Transportation Systems CEE 418/518

Critical review and analysis of intelligent transportation systems as it applies to the management and operation of surface transportation facilities and the technologies applied.

## **Elective Courses:**

Accounting, Civil Engineering, Finance, Political Science, Public Policy, Marketing, Economics, Regional Planning, Logistics, Law

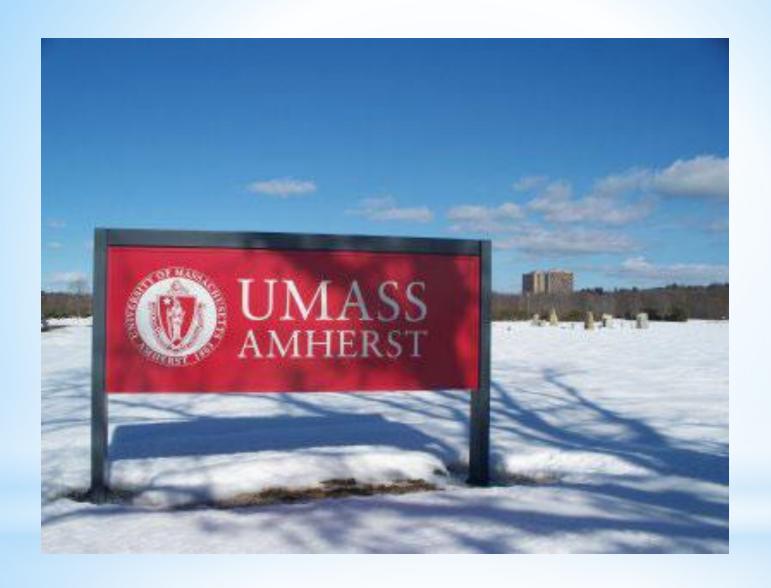


- \* Early transit funding paid for with a increase in parking fees in 1972
- \* 1976 became an operator for the PVTA we bill monthly for operational expenses
- \* A per student funding model for university transit expenses up until 2005
- \* In 2005, a State Funds/Auxiliary Funds swap between the University and UMass Transit. At the time, it was equal to \$49/student a year
- \* Provided the University with some savings in the area of fringe benefits
- \* Short-term was beneficial to UMass Transit but the funding model did not account for any program growth
- \* Looking to go back and renegotiate with the university on the funding model
- \* Meet and Greet and Field Trip operate on a cost-recovery model
- \* Special Transportation (ADA) remains unfunded by the university and must be subsidized through other means

## \*Transit funding model



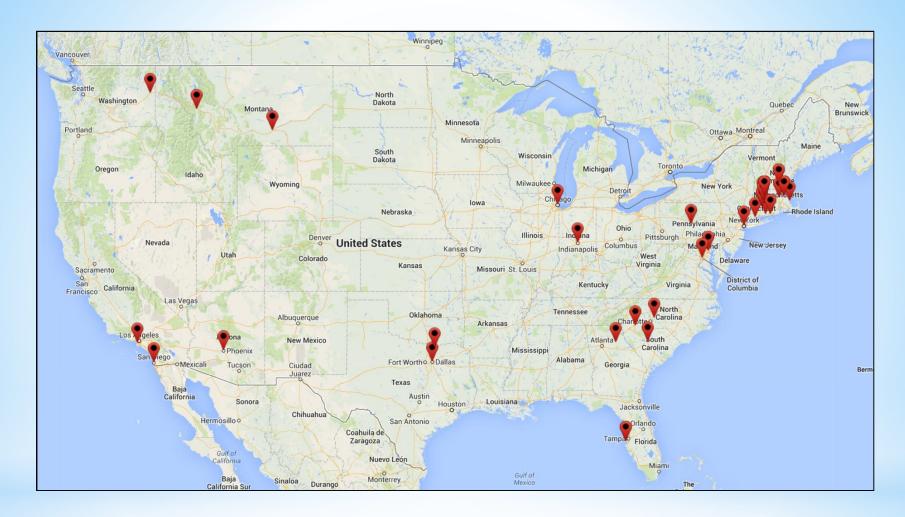












## \*The Power of UMass



