

Mid-Sized Operations Committee Meeting Curtis Stitt, chair

Hilton Americas Hotel/Room 335 AB Houston, TX

4 – 5:30 pm Sunday, October 12, 2014

- 1. Welcome and Introductions Curtis Stitt, presiding
- 2. Conversation with the FTA Henrika Buchanan Smith, Associate Administrator for Program Management
- 3. Update from the American Bus Benchmarking Group Mark Johnson
- 4. Nominations Process and call for nominees Jeff Hamm, Bill Carpenter and Brian Marshall
- Legislative Update Rob Healy, APTA
 a. Bus and Bus Facilities Update
- 6. Presentation from Cell Phones for Soldiers, an MBTA partner charity
- 7. Committee Workplan: Identifying workplan items for the year ahead Curtis Stitt
- 8. Administrative Items:
 - a. Review meeting minutes of May meeting
 - b. Next Meeting set date and identify agenda items
- 9. Roundtable: System Updates
- 10. New Business
- 11. Adjourn



Cell Phones For Soldiers Provide a Lifeline For America's Bravest

<u>Cell Phones For Soldiers</u> is a national nonprofit serving troops and veterans with free communication services and emergency funding. Founded in 2004 by Robbie and Brittany Bergquist, then 12 and 13 years old, Cell Phones For Soldiers relies on generous cash contributions and donations of gently-used cell phones to provide a lifeline for America's bravest.

By The Numbers:

- Cell Phones For Soldiers has two programs:
 - <u>Minutes That Matter</u> provides free calling cards to active-duty military members to connect with loved ones.
 - <u>Helping Heroes Homes</u> assists veterans with emergency funds to alleviate communication challenges as well as physical, emotional and assimilation hardships.
- Since 2004, Cell Phones For Soldiers has provided U.S. troops with more than 210 million "Minutes That Matter" and distributed more than 3 million prepaid international calling cards.
- Mails approximately 3,200 calling cards each week.
- Since July 2012, Helping Heroes Home has assisted more than 2,500 veterans and their families with emergency funding.
- There are more than 3,400 public cell phone collection points across the nation.



• Since 2004, more than 11.3 million cell phones have been recycled, reducing the impact on landfills.

Cell Phones For Soldiers and Massachusetts Bay Transportation Authority

- Since 2012, MBTA has supported Cell Phones For Soldiers donating more than 4,000 cell phones and providing more than 120,000 minutes of talk time for military members to connect with loved ones.
- Donated more than 2,500 department issued devices.
- Organized employee cell phone drive.
- In 2014, constructed and installed locked wooden cell phone collection box in North Station, a commuter rail and subway. Averaging 50 phones every two weeks.
- Preparing to expand to South Station, a commuter rail and subway.
- Donates lost and found mobile devices and tablets.
- In 2012, awarded Cell Phones For Soldiers Co-Founder, Brittany Bergquist with a special community recognition award.

For more information, please visit <u>www.cellphonesforsoldiers.com</u>, <u>Facebook</u>, <u>Twitter</u>, <u>Google+</u> and <u>Pinterest</u> pages.

Mid Sized Bus Operations Committee Terry Garcia Crews, Chair

Kansas City, MO Sunday, May 4, 2014

Meeting Notes

- 1) Welcome and introductions -Terry Garcia Crews welcomed attendees. Mark Huffer welcomed everyone to Kansas City.
- 2) Nominations subcommittee report Terry thanked the subcommittee for their work: Jeff Hamm, Doran Barnes, Bill Carpenter, and Brad Miller. Brand reported on the deliberations and announced the slate of nominees: Curtis Stitt as vice chair, and Mark Huffer as secretary. Brad made a motion to elect the slate as nominated.
- 3) Minutes were approved as submitted.
- APTA Strategic Planning Process Petra Mollet reported that the association has a 5 year strategic plan, which runs out at the end of this year. Process underway to establish the 2015 – 2019 plan; staff are asking members what's relevant in the current plan, what new areas will require our attention in the industry in the next five years.

Staff are holding an all-member listening session today and a virtual listening session on May 29. Steering committee members are also bringing feedback, so use Terry to communicate that to the committee if there's something of importance to you. The five pillars are:

- Economic sustainability
- Environmental sustainability
- Safe and reliable mobility systems
- Quality workforce attracting, training and retaining
- PT: Essential value for all

Brad asked what the feedback has been thus far: economic sustainability and advocacy; workforce development.

On advocacy – Terry mentioned the value of the old PT2 campaign in terms of giving agencies the tools to use. Brad mentioned having Darnell on site in Pinellas in the last week to talk about PT and millennials.

Clinton Forbes, COTA: Safety, safety, safety. Vendor accountability on safety (mentioned the New Flyer forward seat issue and how the industry could lead the resolution). Levy issue as local funding sunsets.

Donna DeMartino: mobility management

Dave Lee: how do we tout the industry's safety record to get through the noise of the Metro North's etc?

5) Committee workplan brainstorming:

Bus and bus facilities should be the singular focus of the committee (Mark Huffer). Can't wait another five years for bus replacement money. Safety and state of good repair are moot points without this issue being resolved. Doran Barnes noted that the committee needs to respect the big tent, and our strategy must reflect the association as a whole.

How do we leverage what we can do to get the attention the issue requires?

Writing Jeff Hamm letters; a fly in-day.

Benchmarking in order to make the case for more funding. Mobility costs, higher unemployment costs....What is the impact you have in your locality?

The committee would like some help to develop the sound bites. Tie PT into national policy issues: how PT impacts health, education, economic development. Get the M&C committee on board to help with the messaging.

The committee could sponsor something in DC to elevate the profile of the cities that are impacted.

What does a 15 year old bus look like? Illustrate how costs escalate without SOGR.

Don't X out public transportation campaign from a few years ago.

Cost per customer; cost to maintain vehicles of varying ages. Illustrate the bang for the buck ... dollars to transit fund air quality, economic development, jobs.

25 states represented on the committee roster.

Rob Healy: this is one of the most important planks in the APTA platform. He believes the administration understands the problem and its impact.

Next steps: share the to-dos list and the agreed messaging.

Get everyone to share with staff and congressional delegations the specific impacts of the cut.

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4 of 6

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