

Prioritizing Performance

APTA Rail Conference

June 13, 2018

Denver, CO

Ed Byers, General Manager

Herzog Transit Services, Inc.

Miami, FL

Herzog Transit Services, Inc.

Tri-Rail Service

- Location: MIA - WPB
- Owner: FDOT/SFRTA
- ROD: 1/9/1989
- Operator: HTSI
- Stations: 18
- Distance: 72 Miles
- Trains per day: 50/30/30
- Passengers: 15,000
- Other Rail Lines: FEC Crossing

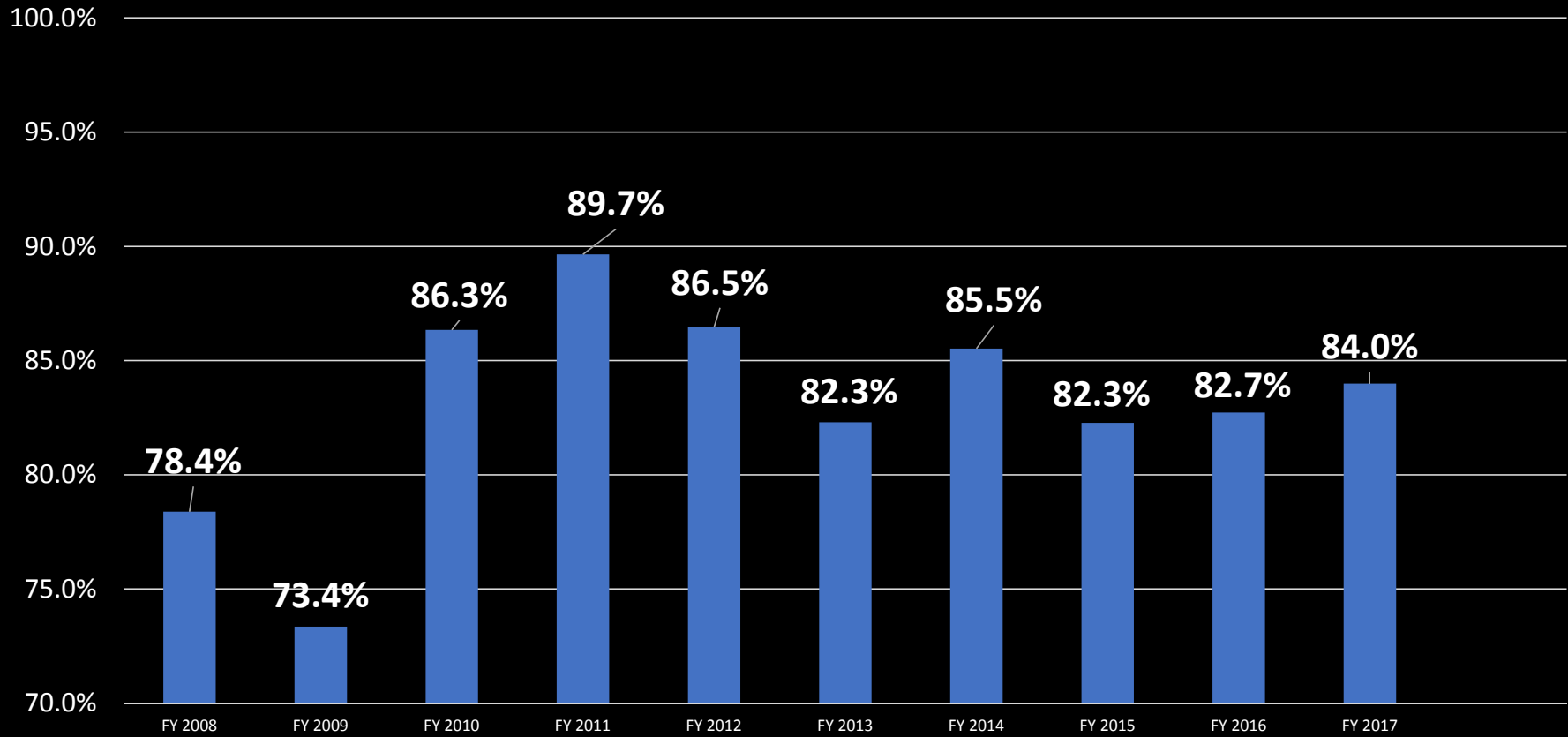


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Train Operations	1
Train Maintenance	2
Dispatching	3
Station Maintenance	4
Maintenance of Way	5



Average OTP



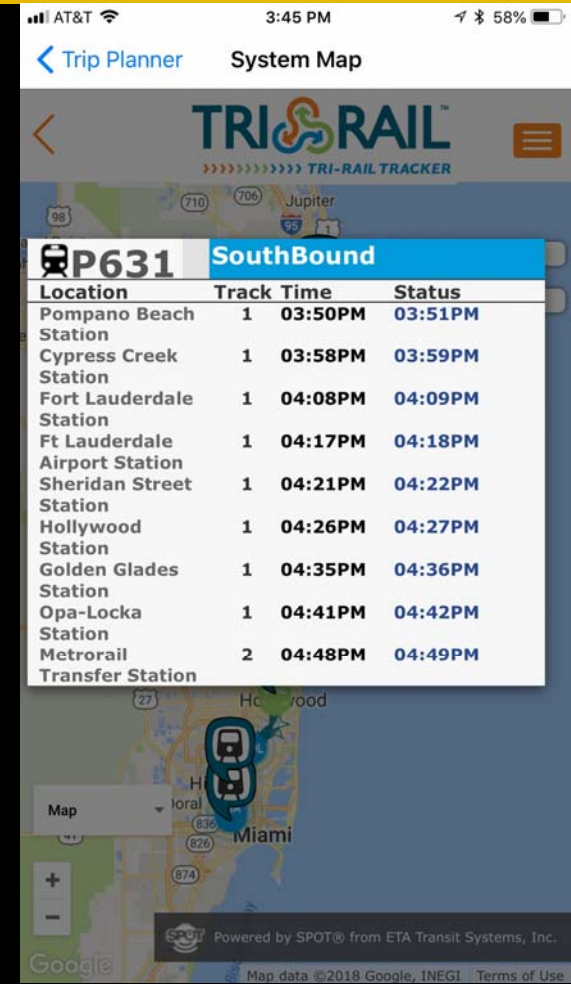
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Angry Passengers

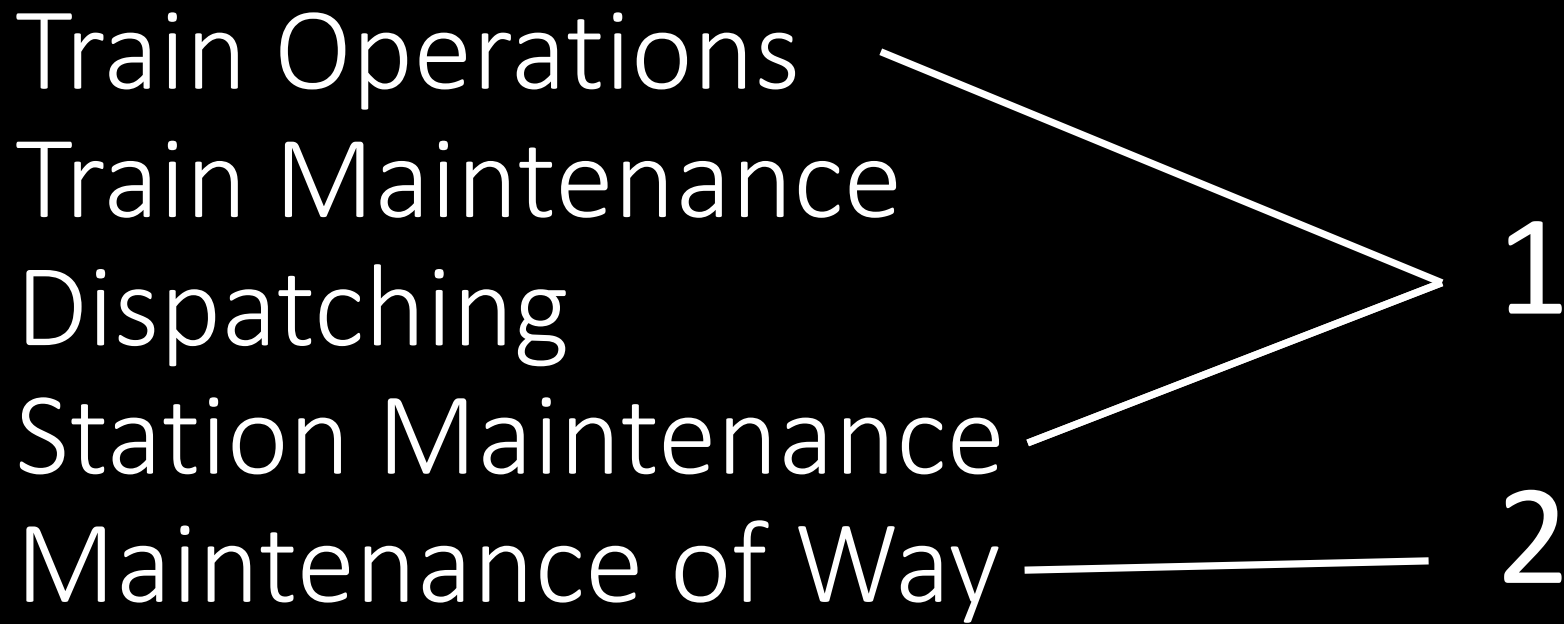




Tri-Rail Tracker



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Pathway to Improved OTP

Mechanical Troubleshooting Training

- Training crews on troubleshooting skills to correct minor en-route mechanical failures

Speed Increases

- Perform an analysis on the potential of increasing speeds in areas with permanent speed restrictions
- Work with MOW to address and remove temporary speed restrictions along the corridor

Pathway to Improved OTP

Improving Dispatch Efficiencies

- Improve dispatch practices to reduce train stoppages while issuing instructions to trains

Training

- Provide refresher training to operating crews, mechanics, dispatch and other staff on job duties and working to instill a improved culture of communication and teamwork

Incident Response

- Coordinate efforts to speed recovery time after incidents

Pathway to Improved OTP

Mechanical Improvements - 19.9%

- Herzog is working to improve fleet reliability through warranty enforcement, training and increased mechanical staffing

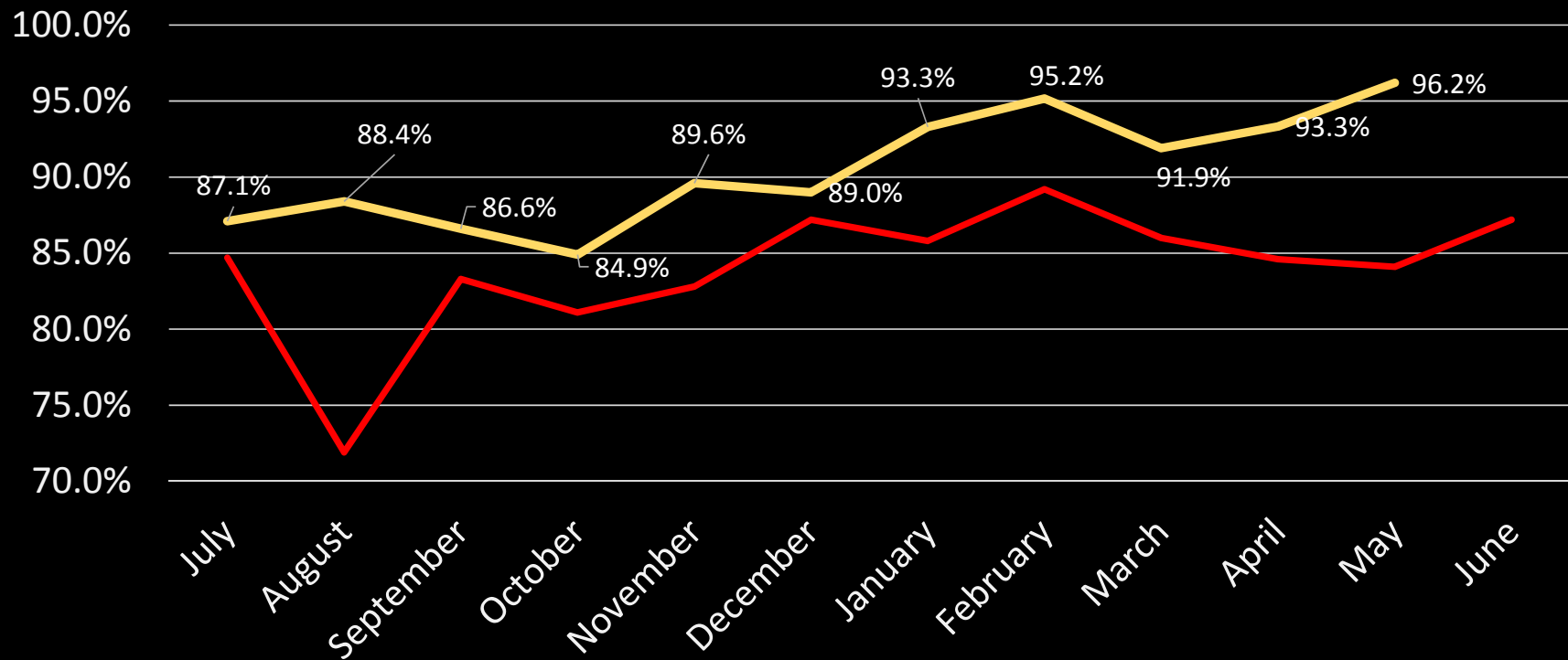
Modification of SFRTA Operating Rules

- Operations is working with Herzog and VTMI to modify certain operating rules to increase corridor efficiency

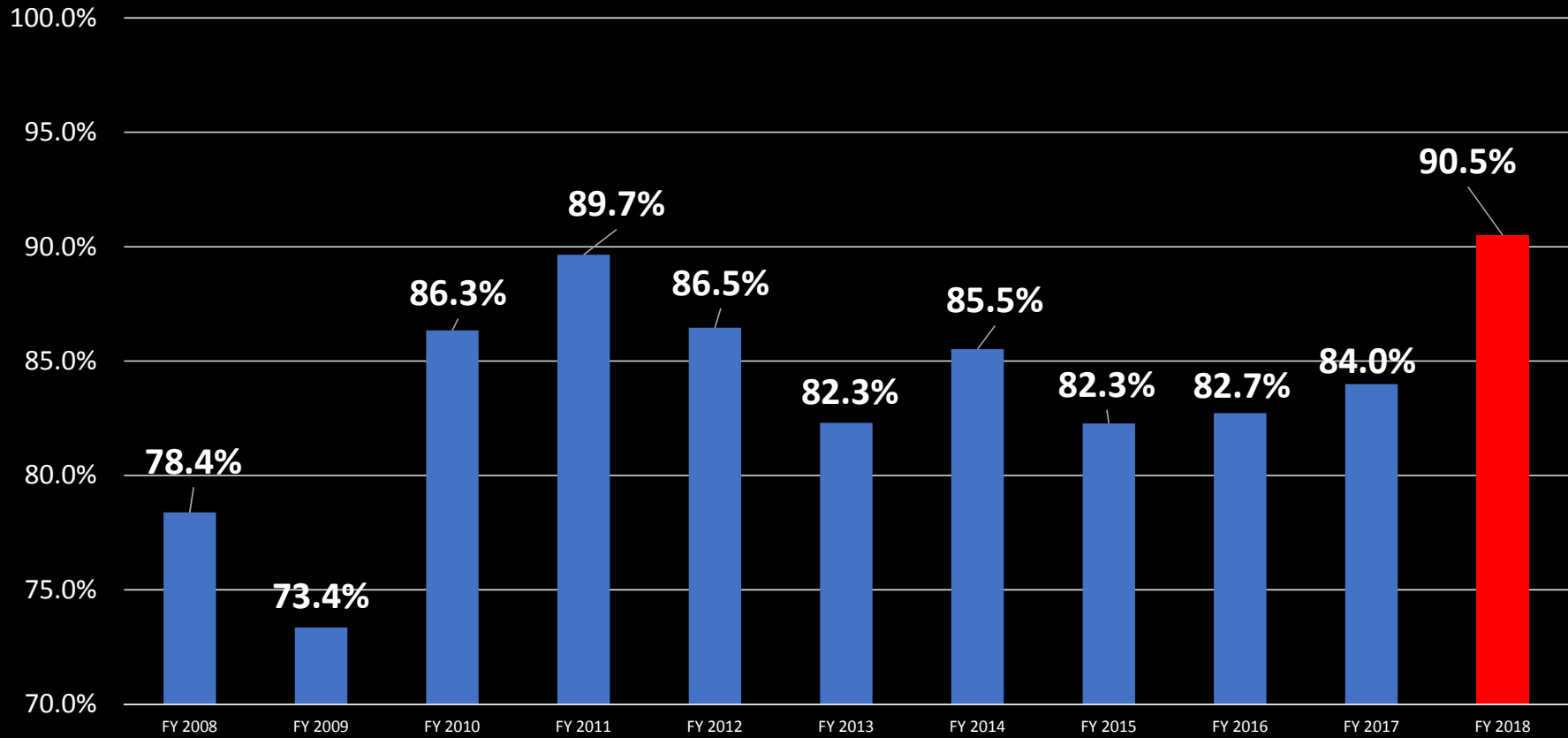
Corridor User Communication

- Improved communication with CSX, Amtrak and FEC

On Time Performance
Gold - Herzog Contract Year 1
Red – Same Period Last Year



Average OTP



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