A New ERA in Fare Collection Reader Solutions

Joe Stenglein

Brush Industries Inc. Sunbury, PA USA www.brushindustries.com



2018 Fare Collection/Revenue Management & TransITech Conferences



Page 01

Key Presentation Takeaways

- □ Who is Brush?
- **New Directions in Transit Smart Media Acceptance**
- Applicable International Standards
- □ Transit "Plug & Play" Devices
- What should Our system support to remain competitive with a growing number of public transit rider alternatives?
- □ Remaining Competitive with more transit rider options
- □ State of Transit with "Plug & Play" Transit Devices
- One Transit Reader Solution
- Conclusion and Summary



Brush Industries / Q-Card Company



- Doing Business for 100 years, Specifically Involved in Transit since the 1980's.
- Markets Include Public Transit, Card Printer, Outdoor Vending and Access Control
- International Customer Base / ISO 9001 Accredited



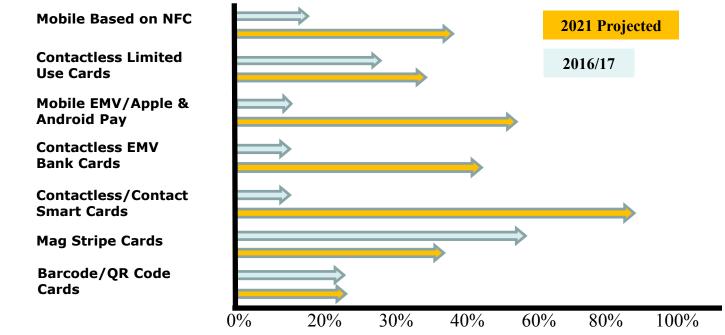
- **ISO 17025 Accredited 3rd Party Independent Test Laboratory**
- Payment, Transit and ID Markets Doing Business in Over 40 Countries
- **Certification Testing, Interoperability and Debugging**
 - EMVCo Accredited Level 1 Contactless and Mobile
 - Visa Accredited
 - American Express Accredited





Transit & Retail Industry Payment Migration

* <u>Technological advances</u> and <u>user acceptance patterns</u> are creating <u>directional changes</u> in the adoption of transit applied contactless smart media.

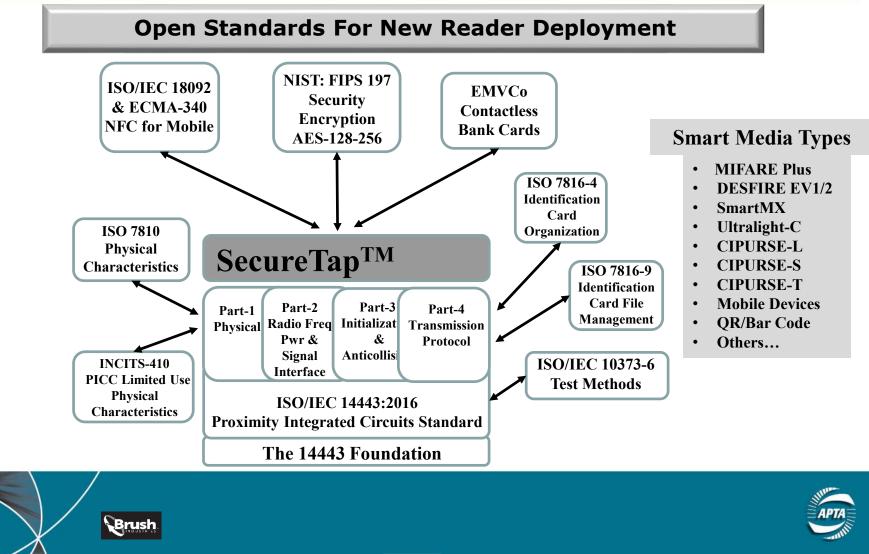


Source: Mass Transit Magazine, Feb. 2018 Issue Masabi Sourced polled data



Page 04

State of Transit with "Plug & Play" Transit Devices



What should "Our" Transit FC Systems Support to Remain Competitive?

- Transit Systems must continue to provide riders with easy to purchase, easy to use fare payment choices that are sustainable
- Having the option to specify and procure more than one reader brings lower system cost and more payment choices via added competition while reducing capital investment
- Non-System Integrator supplied "Buy America Compliant" transit reader products are available
- Providing secure API's that give the Transit Agency the option to plugin alternative readers to communicate to back-office processors
- Opening up a competitive procurement environment for not only the readers but, a variety of smart fare media (cards, mobile, etc.)
- Readers that support Stored Value and or Account Based methodology and their associated fare payment applications





Offering the Transit Rider More Alternatives

Integrating the following within the confines of a traditional Fare Collection <u>proprietary reader</u> can lock the transit agency into being a captive customer for many years eliminating the transit agency's flexibility and negotiating criteria

More Alternatives for the Rider:

- Co-Branded Bank payment cards with benefits (EMV Compliance)
- Closed loop Stored Value cards issued by transit agency
- Closed Loop Account Based cards issued by transit agency
- QR/Bar Codes on mobile smart devices
- NFC and HCE payments via Google Pay, Samsung Pay, Apple Pay and PayPal, others...
- Traditional cash, coins, tokens, mag stripe and paper tickets.



State of Transit "Plug & Play" Devices

The Transit FC/Revenue industry has wanted "Plug & Play" Readers for over a decade but...

- Availability of transit readers designed to operate within this environment have been limited
- System Integrators have been reluctant to integrate a third party reader. Stabilization of International Standards toward Smart Cards and Mobile Devices (NFC) have just recently surfaced
- High Fully-functional reader cost has been an ongoing challenge for transit agencies.
- Expanded use of Validators and Tablets is changing the Plug & Play" landscape
 - Tablets coupled to a transit reader for ubiquitous payment acceptance is gaining acceptance
 - Validators continue to gain acceptance in replacing traditional payment acceptance devices on Bus and Commuter Rail.







State of Transit "Plug & Play" Devices Continued…

D Physical and Functional Attributes of a "Plug & Play" Reader for Transit

- The Reader must be designed to allow for easy mechanical and functional integration within existing: Faregates, TVMs, Validators and Fareboxes, POS, etc.
- The Reader must support dual antenna capability with the option of both a rectangular and/or circular antenna physical geometry

□ What about the PC/SC standard?

- Advantage of hosted PC/SC; Applications do not have to acknowledge the details corresponding to the smart card reader when communicating with the smart card or host. (*Providing for the ability to adopt new payments solutions with minimal system integrators core HW/SW modifications*)
- Agency application(s) can function with any reader that complies with the PC/SC standard, this environment is based on Microsoft's Window platforms supporting a smart card resource manager with LINUX.



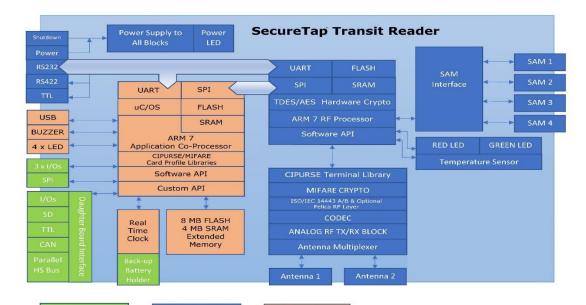
A Fully-functional "Plug & Play" Systems Reader Architecture Should Have:

- A true dual processor architecture for application flexibility and fast agency FC processing
- Large FLASH and SRAM memory capacity for localized data store (Autoload, etc.)
- Flexible I/O and Comms: USB, RS232, JTAG, TTL, etc.
- Open Standards compliant (14443, 18092, EMV, etc.)

Standard for

RF Processor

Cost effective multiple reader implementation





Additional Features for Application Processor

A Transit Reader Solution for Today The SecureTap[™] Reader



- Off-the-shelf, non-proprietary ISO/IEC 14443:2016, 15693, and 18092 mobile compliant reader
- Designed for contactless public transit Closed Loop and optional Open Payments cards, and mobile applications
- Supporting 4 high-speed SAM sockets (ID000 format)
- Small footprint with rectangular or circular transit antenna
- Supports NFC RF protocol
- Integrated support for MIFARE-Classic, DESFIRE EV1/2,

Ultralight, MIFARE 2/4K Plus, CIPURSE L, S & T - profiles

- Fully customizable firmware with large SRAM and FLASH Memory
- Remote downloadable firmware upgrades
- Remote Autoload support
- Available in three cost effective configurations
- Buy America compliant (Manufactured in the USA)
- ESD protected serial interfaces
- Fraud attack resistant
- Designed for power efficiency



MIFARE, MIFARE-Classic, DESFIRE, Ultralight are Trademarks of NXP Corp. CIPURSE is trademark of the OSPT Alliance SecureTap is a Trademark of Brush Industries

Page 11

Conclusion and Summary

- The FC Transit Industry is actively involved in new payment technologies and changing User preferences
- System integration is never a simple matter; the initial task of adding alternative multi-sources devices such as a reader requires a reader that is designed to reduce integration complexities
- Having a Non-System Integrator supplied reader offers the transit agency with added functional flexibility and the opportunity of substantial cost savings
- Until recently, Transit Agencies have not had much opportunity to adopt a non-system integrator owned reader solution
- □ A Transit Reader must be designed for Transit Applications
 - Open Standards Compliant
 - Supporting multiple IC/card types to yield competitive procurement savings
 - Application User friendly





Thank You!



The Action Before The Transaction™

www.brushindustries.com



