### The Route to a Cardless Transit Payment System

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2018 Fare Collection/Revenue Management & TransITech Conferences





#### Cardless simply means eliminating points of friction using mobile technologies



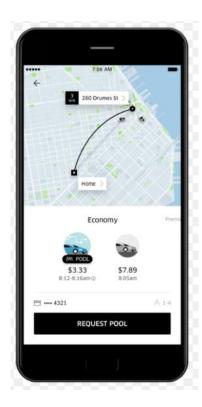
#### **Airlines are Mobile**

Airlines for Americ	a Boarding Pass
ORD → DEN	
Gate Boarding Time (CST) 12 7:05 AM	Flight Seat A4A224 4F
Departing at 7.36AH (CST)	🚫 2hr 40m
EXECUTIVE GOLD EG Priority Access Busines Class	
Record Locator: WXYZMC	Thursday, July 3, 2014
TRAVELER / JOE Frequent Flyer Number: 33340526	
irflight Services: 🔶 🎁	





### **Taxis are Mobile**

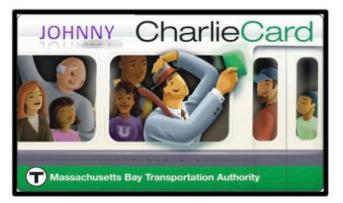






#### Public Transit...



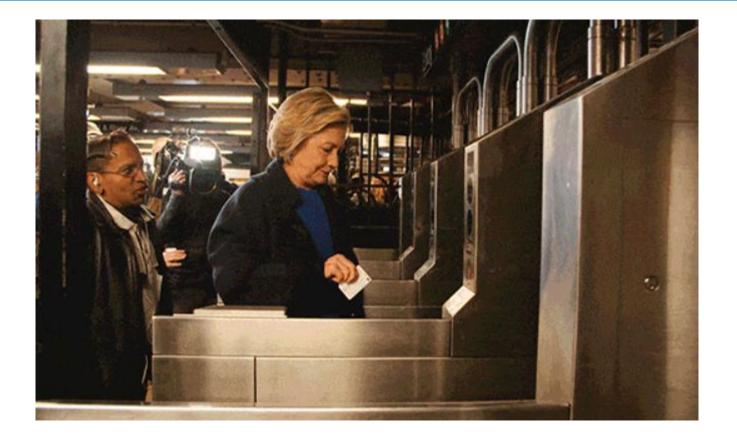






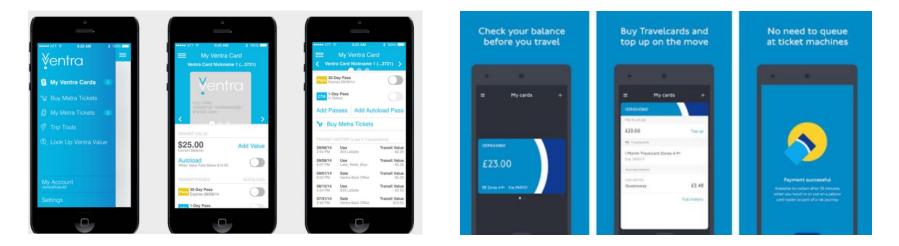


#### **This is Our Friction**





## Ventra/TfL Mobile



Almost looks like we support virtual cards, but...



### **Oyster App Store Reviews**

#### Vasil Vasilev

★ ★ ★ ★ ★ February 14, 2018

52 Well, when I first installed this in was going to be able to use it instead of my <u>actual ovs</u>ter. Alas this is not possible. You would expect more considering how many contactless/NFC

options one had those days. Only thing this app is good for is to check check when your travel card expires and what ...

#### Chris

★ ★ ★ ★ ★ February 21, 2018 Still waiting for NFC payments through your app. I know you said below that "we have bank" cards for phone payments" but that doesn't help us with monthly or annual travel cards. I want to be able to use my phone or my oyster card to travel but all being linked to one oyster account. If I forget my o...



## **Going Cardless**

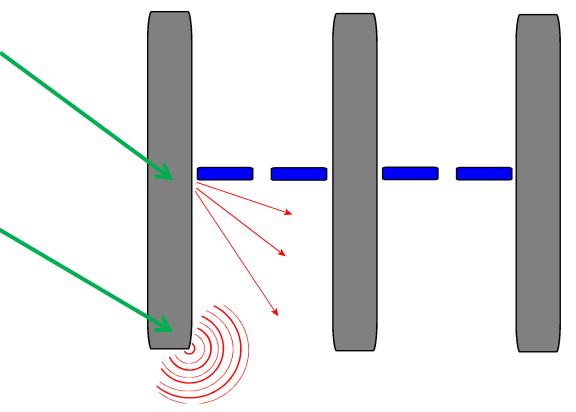
Cardless is about eliminating a point of friction. For airlines that's the paper ticket, for taxi's that's hailing a cab. Public transit opportunity is the physical ticket may that be paper, mag stripe or smart card

- Barcodes/QR codes
- NFC
- BLE



# **Directional BLE Antennas**

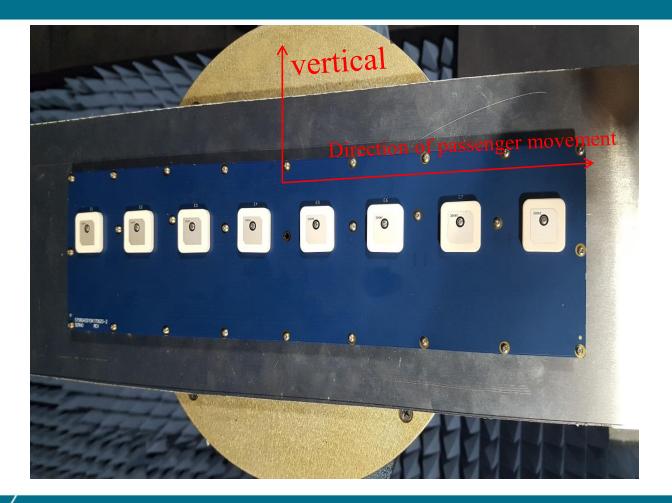
- Multiple directional BLE receiver beams are placed close to the center of the aisle
- A wider beam BLE transceiver antenna is mounted on the front of the gate
- When traveler enters beams gate detects mobile device and opens gate as if traveler tapped NFC reader







#### **BLE beacon Array**





Mobile Product - Overview

### **Key Presentation Takeaways**

- Mobile apps and mobile ticketing is a requirement for any transit system
- Transit apps need to support mobile payments and tickets
- Cardless is about eliminating points of friction
- Visual today, NFC tomorrow, BLE future

