

Love Your Legacy System

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Key Presentation Take-Aways

- Review of current system
 - Short and long term goals
- Preventative maintenance
 - How to extend the life of your system
- Succession planning
 - Team assessment and training

Review of Current System

- Review of current system
 - Short and long-term goals
 - funding
 - Current system configuration
 - Upgrade paths
- Support
 - Service contracts

Preventative Maintenance

- Preventative maintenance
 - How to extend the life of your system
 - Putting a program in place
 - In-house or third party support
 - Independent system audit

Succession Planning

- Succession Planning
 - Current team assessment
 - Knowledge (process, skills analysis)
 - Managing Turnover
 - Training
 - Smooth transition

Love Your Legacy System

- Partnering
 - High level of communication
 - Notification of changes or developments with your fare collection system before they go live
 - Collaboration is the key

Questions?

To learn more, go to www.genfare.com to request a copy of the full whitepaper

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