



APTA Workforce Development Subcommittee Regional Organizational Development Workshop

May 30, 2018

Chicago Transit Authority
567 W. Lake Street
Chicago, IL. 60661
Conference Room 2AB

Proposed Workshop Agenda

- 9:30-9:45 am **Welcome** – Geisha Ester (Chicago Transit Authority)
Goal for Workshop & Introductions – Barbara Gannon (GannonConsult)
- 9:45-11:00 am **Respect and Dignity Professional Development Workshop** – Barbara Gannon (GannonConsult) and Lindsey Robertson (APTA)
Workshop to help participants consider ways to approach employee and customer relationships from the basis of dignity and respect
- 11:00-12:00 pm **Best Practices Presentations**
Attendees highlight projects and regional partnerships
- 12:00-12:45 pm **Lunch**
- 12:45-1:45 pm **Breakout Discussions: Round 1**
Table-top discussions on interest areas, where participants may discuss issues and share ideas and resources
- 1:45-2:00 pm **Breakout Discussion Report-out**
- 2:00-3:00 pm **Breakout Discussions: Round 2**
- 3:00-3:15 pm **Breakout Discussion Report-out**
- 3:15-4:15 pm **Debrief: Crafting a Regional Framework**
Discussion: How to we support the network and continue the conversation?
- 4:15 pm **Adjourn**