Management and Supervision Training

Regional and Local Programs

Updated 7/13/17
Lean Training
Pierce Transit

• Aims to teach leaders within Pierce transit about Lean production techniques
• Lean techniques emphasize efficiency, reducing waste of both time and physical resources
• Training offered at Basic, Leadership, and Green Belt Certification levels
  o Leadership training emphasizes creating a productive work environment to support frontline
• Trainees learn to apply 8-step Lean method for problem-solving
• “Green Belt” level training includes an independent project to improve agency functioning
Contact: Samantha Einarson

STEP Program
Santa Monica Big Blue Bus

• Year-long program offered at multiple levels
• Enrolls operators and mechanics from the front line and places them in the role of a line instructor or active supervisor
• Both promotes employee engagement and helps with succession planning
Contact: Rolando Cruz