

Management and Supervision Training

Regional and Local Programs



*AMERICAN
PUBLIC
TRANSPORTATION
ASSOCIATION*

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Lean Training Pierce Transit

- Aims to teach leaders within Pierce transit about Lean production techniques
- Lean techniques emphasize efficiency, reducing waste of both time and physical resources
- Training offered at Basic, Leadership, and Green Belt Certification levels
 - Leadership training emphasizes creating a productive work environment to support frontline
- Trainees learn to apply 8-step Lean method for problem-solving
- “Green Belt” level training includes an independent project to improve agency functioning

Contact: [Samantha Einarson](#)



STEP Program

Santa Monica Big Blue Bus

- Year-long program offered at multiple levels
- Enrolls operators and mechanics from the front line and places them in the role of a line instructor or active supervisor
- Both promotes employee engagement and helps with succession planning

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