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Crime Prevention Through Environmental Design (CPTED) for Transit Facilities

Abstract: This *Recommended Practice* provides guidance the use of crime prevention through environmental design at revenue and non-revenue transit facilities.

Keywords: access control, assessment, CPTED, fencing systems, gate, landscaping, lighting, threat and vulnerability analysis

Summary: This *Recommended Practice* is intended to ensure that security measures are employed, and costs are considered in the application of CPTED concepts and strategies; to incorporate security considerations prior to designing, planning, building or remodeling transit facilities and areas; and to identify all pertinent stakeholders in the process application of CPTED concepts and strategies. Transit systems may use a system security program plan to specify an alternate means to achieve an equivalent level of security as provided by this APTA security *Recommended Practice*. The system security program plan should identify the transit security *Recommended Practice* requirements that cannot be met; state why each of these requirements cannot be met; describe the alternate means to ensure equivalent security is achieved; and provide a reasonable explanation (i.e. operating history, threat, security or risk assessment) for why security is not compromised through alternate means.

Scope and purpose: This *Recommended Practice* provides guidance for the application of CPTED principles to enhance safety and security, while reducing risk to people, operations and assets at public transit facilities. There are no specific transit standards for CPTED. It is a theory to design and build a safer environment. APTA recommends the use of the recommended practice by individuals or organizations that build, operate or maintain transit properties; individuals or organizations that contract to build, operate or maintain transit properties; individuals or organizations that influence how transit systems develop, inspect, build, maintain or evaluate transit properties. The purpose of an APTA transit *Recommended Practice* is to ensure that each transit system achieves an appropriate level of protection for people, operations and assets, and the general public. APTA transit security *Recommended Practices* represent an industry consensus of acceptable security practices. However, agency specific constraints may make compliance with every provision of an APTA transit security recommended practice impractical.

This Recommended Practice represents a common viewpoint of those parties concerned with its provisions, namely, transit operating/planning agencies, manufacturers, consultants, engineers and general interest groups. The application of any standards, practices or guidelines contained herein is voluntary. In some cases, federal and/or state regulations govern portions of a rail transit system's operations. In those cases, the government regulations take precedence over this standard. APTA recognizes that for certain applications, the standards or practices, as implemented by individual rail transit agencies, may be either more or less restrictive than those given in this document.



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The American Public Transportation Association greatly appreciates the contributions of the **Transit Infrastructure Security Work Group**, which provided the primary effort in the drafting of this *Recommended Practice*.

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Contents

1.	CPTED overview	.1
	1.1 Stakeholder considerations	. 1
	1.2 Risk assessment considerations	. 1
2.	CPTED strategies	.2
3.	Approaching the CPTED process	.4
4.	Training	.4
An	nex A: CPTED Design Considerations Checklist	. 5
Re	ferences	13
De	finitionsŕ	13
Ab	breviations and acronyms	14

1. CPTED overview

Crime prevention through environmental design (CPTED) is the application of designing safety and security into the natural environment of a specific area. Specifically, CPTED concepts and strategies use the three interrelated principles of natural surveillance, natural access and territoriality, plus activity support and maintenance. By using the behavior of people, a knowledge of crime generators, the physical environment, and the space of an area, CPTED can provide benefits of safety and security if applied in the conceptual, design and planning stages of a project. Planning the use of a facility, such as a bus and/or parking garage, transit center, intermodal terminal or a park and ride lot, should also encompass details for providing users with safety and security. CPTED can be the solution to many transit agencies security issues. Additionally, the concepts and strategies of CPTED have been applied for years and incorporated into the designs of several facilities not related to transit. However, there is belief that its principles can assist transit in increasing ridership through a sense of system safety and security.

CPTED emphasizes using the structures, spaces, lighting and people around an area to prevent crime and to increase loss prevention. Accomplishing this task is not an easy one; architects attempt to beautify, and engineers attempt to increase efficiency. While all stakeholders must be responsive to meeting the objectives of the safety and security programs, CPTED concepts and strategies should be identified in consultation with security staff.

Transit systems throughout the United States have limited resources to invest in security systems and security staff. CPTED considerations early in the design and planning may optimize that investment, improving safety and security while reducing risk and incidents. CPTED may also be used with other recommended practices, such as fencing, gates, lighting, landscaping, bus stop/shelter design, etc., to blend security with area aesthetics while adhering to local ordinances. This *Recommended Practice* is designed to provide guidance in achieving successful application of CPTED concepts and strategies at public transit facilities.

1.1 Stakeholder considerations

To the extent possible, the application of CPTED principles should be considered to meet the specific needs of users of transit facilities (parking, walkways, internal or underground areas, maintenance yards, employee parking, etc.). Implementation of CPTED principles serves a meaningful purpose. When appropriately applied, they can be conducive to operations without becoming a financial or maintenance burden. The applications of the principles of CPTED, separately or combined with other practices, provide the following benefits:

- Creates a welcoming environment.
- Fosters a sense of physical and social community order.
- Creates a sense of ownership by transit users and employees.
- Maximizes the presence of transit staff and law enforcement figures.
- Minimizes opportunities for out-of-sight activity.
- Manages access to authorized areas and controls access to non-public areas.

1.2 Risk assessment considerations

Transit agencies should evaluate risk and use system wide and asset-specific risk assessments as a guide in determining the application of CPTED practices to maximize transit safety and security.

1.2.1 Systemwide assessment

Transit agencies should first refer to their security risk assessment findings to determine the risks to their systems' assets and the surrounding environment. Transit agencies that do not have existing security risk assessments should develop them using current government guidelines.

1.2.2 Transit facility risk assessment

Transit agencies should use a risk-based assessment approach to identify safety and security threats to their transit systems. To determine specific risk to passenger facility and nonrevenue areas, agencies should refer to each asset's criticality ranking and the security and risk management issues for each specific location under review. The approach may also evaluate system vulnerabilities to those threats and identify consequences to people, equipment and property. The findings should be used to determine appropriate security requirements for the protection of critical infrastructure and the deterrence of crime at transit properties. The Federal Transit Administration (FTA) provides information on threat and vulnerability assessments for CPTED applications, as well as other useful security resources, at http://transit-safety.volpe.dot.gov/Security/

1.2.3 CPTED survey

A CPTED survey identifies exposures within the transit system's built and natural environments and recommends enhancements that reduce risks to people, operations and facilities. The survey is a component of the risk assessment process and focuses on identifying human behaviors, along with other potential exposures within specific areas. Survey findings identify solutions that, if implemented, enhance the safety and security of transit systems. Annex A contains a sample of a CPTED survey that can be utilized by transit systems.

2. CPTED strategies

CPTED involves the design use of five strategies: natural surveillance; natural access control; territorial reinforcement (using buildings, fences, pavement, signs and landscaping to express ownership); activity support (placing the right activity in the space); and maintenance (addressing the inspection, repair and general housekeeping of the space).

Accepted CPTED industry strategies are described below and detailed in Table 1:

- **Natural surveillance.** This strategy involves reducing crime by decreasing target opportunities in a space/area by placing physical features, activities and people to maximize visibility.
- **Natural access control.** Channeling people into, alongside or out of spaces/areas and deterring entry elsewhere along the boundary are the concepts of this principle (through the judicial placement of entrances, exits, fencing, landscaping and lighting); This concept denies access to crime targets and creates a perception of risk for adversaries.
- **Territoriality.** Territoriality notifies users and non-users of the boundaries of a space/area or facility. It creates a psychological deterrent to crime by notifying users of the space/area/facility that they are being watched and that the community is the space/area/facility for purposeful activities.
- Activity support. By encouraging authorized activities in public spaces, the community and transit system ridership understand its intended use. Criminal acts are discouraged, and an increase in safety and security of the transit system, its operations, facilities, ridership and people are realized.
- **Maintenance.** Care and upkeep demonstrates expression of ownership for the intended purpose of the area. A lack of care indicates loss of control of a space or area and can be a sign of tolerance for disorder. Establishing care and maintenance standards and continuing the service preserves the intended use of the space/area. CPTED maintenance and care standards also safeguard the best interests of the community and transit agency where they serve.

TABLE 1

CPTED Strategies and Applications

Strategy Transit Applie

TABLE 1CPTED Strategies and Applications

Strategy	Transit Application
<section-header><image/></section-header>	 Maximize visibility by designing doors and windows to look into public areas, such as parking lots, roadways or sidewalks. Ensure adequate illumination of public areas. It is directed at keeping intruders under observation. Organized surveillance strategies include use of police and guard patrols. Lighting and CCTV are mechanical strategies for surveillance, and natural strategies include widows, low landscaping and raised entrances.
<image/>	 Use landscape structures and architectural designs to discourage access to private areas. Design streets, roadways, pathways, driveways and neighborhood gateways to mark public routes. Provides some indication of where people are allowed and not allowed.
<section-header><image/></section-header>	 Clearly distinguish the difference between restricted and public areas. Implement landscape plantings, pavement surface treatments, fences, T-walls, etc., to reinforce the territory of restricted or public areas. Create physical designs that enhance or extend the sphere of influence so that users develop a sense of proprietorship. Organized territorial strategies typically include neighborhood crime watches, receptionists, and guard stations. Mechanical strategies can be perimeter sensing systems. Natural territorial strategies include fences, walls and landscaping.

 TABLE 1

 CPTED Strategies and Applications

Strategy	Transit Application
Activity support	 Identify activities that create community involvement in the public space. Ensure that public space activities complement other activities in the same space.
Maintenance	 Maintain the cleanliness and functionality of revenue and nonrevenue areas and spaces. Inspect assets, equipment and facilities to ensure satisfactory operation. Keep up with repairs; make necessary replacements; paint; trim landscaping; remove trash and debris; enforce a zerotolerance policy to graffiti and vandalism; and maintain aesthetic appearance of assets, equipment and facilities.

3. Approaching the CPTED process

CPTED strategies are most successful when they inconvenience the public the least.

4. Training

Transit specific training for CPTED is available from the Transportation Safety Institute (TSI) a training program within the United States Department of Transportation. CPTED courses may also be offered by other agencies, educational institutions, programs and should be considered when gaining a comprehensive overview of the principle. (Additional resources for training would include the National Transit Institute local police academies and Homeland Security).

Annex A: CPTED Design Considerations Checklist

DIRECTIONS: Utilize this checklist to help you decide which principles may be applicable to your transit agency in conjunction with local zoning laws.

PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
NATURAL SURVEILLANCE	
Blind corners Avoid blind corners in pathways and parking lots.	Comments or other strategies used:
□ Pathways are direct. All barriers along pathways are permeable (see-through), including landscaping, fencing, etc.	
□ Low-growth vegetation is be used to prevent blind corners.	
□ Consider the installation of mirrors to allow users to see ahead of them and around corner	ers.
Site and building layout Allow natural observation from the street to the use, from the use to the street, and betwee uses.	en Comments or other strategies used:
□ Main entrances/exits are located at the front of the site and in view of the street.	
□ There is a clear border definition of controlled space (public to private).	
□ Transitional zones are clearly marked (for movement into controlled area).	
Administrative or maintenance facilities:	
Boxes or planters are located away from buildings.	
□ If employee entrances must be separated from the main entrance, they maximize opportunities for natural surveillance from the street.	
□ In industrial developments, administration/offices are at the front of the building.	
Surface parking and parking structures:	
□ Large expanses of parking are avoided. Where large expanses of parking are proposed, provide surveillance such as security cameras.	
 Access to elevators, stairwells and pedestrian pathways is clearly visible from an adjacer parking area. 	nt
□ Hidden recesses are avoided.	
Parking areas are located in locations that can be observed by adjoining areas.	
Common/open space areas	
Open spaces are clearly designated and situated at locations that are easily observed by people. Parks, plazas, common areas and playgrounds are placed in the front of building Shopping centers and other similar uses face streets.	
 Dumpster enclosures are designed and located to screen refuse containers without providing opportunities to hide. 	

PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
Building interior Provide natural surveillance for common/open space areas.	Comments or other strategies used:
Active uses or habitable rooms are positioned with windows adjacent to main common/open space area.	
Adequate lighting is provided in hallways, restrooms, stairways and work areas.	
The building has separate areas for receiving mail, deliveries, etc.	
There is an integrated communication system throughout the building.	
There are no obstructions that prevent visibility through windows.	
Waiting areas and external entries to elevators/stairwells are located close to areas of active use to make them visible from the building entry.	
Seating is located in areas of active use.	
Entrances Provide entries that are clearly visible.	Comments or other strategies used:
Entrances are designed to allow users to see into them before entering.	
Entrances are be clearly identified.	
Fencing Fence design should maximize surveillance from the street to the building and from the building to the street, and minimize opportunities for intruders to hide.	Comments or other strategies used:
Front fences are predominantly open in design, such as pickets or wrought iron, or low in height.	
High solid front fences are designed in a manner that incorporates open elements to allow visibility above the height of 5 feet.	
If noise insulation is required, double glazing is installed at the front of the building rather than solid fences higher than 5 feet.	
Landscaping Avoid landscaping that obstructs natural surveillance and allows intruders to hide.	Comments or other strategies used:
Trees with dense, low-growth foliage are spaced, or their crowns are raised to avoid a continuous barrier.	-
Low groundcover, shrubs a maximum of 24 inches in height, or high-canopied trees (clean trimmed to a height of 8 feet) are used around parking areas and along pedestrian pathways.	
Vegetation that conceals the building entrance from the street is avoided.	

	PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
	Exterior lighting Provide exterior lighting that enhances natural surveillance.	Comments or other strategies used:
	Lighting plan is prepared in accordance with Illuminating Engineering Society of America (IESA) Standards, which addresses project lighting in a comprehensive manner. Lighting approach is consistent with local conditions and crime problems.	
	Elevated light fixtures (poles, light standards, etc.) are located in a coordinated manner that provides the desired coverage. The useful ground coverage of an elevated light fixture is roughly twice its height.	
	For areas intended to be used at night, lighting supports visibility. Where lighting is placed at a lower height to support visibility for pedestrians, it is vandal-resistant.	
	Inset or modulated spaces on a building façade, access/egress routes and signage are well lit.	
	In areas used by pedestrians, lighting shines on pedestrian pathways and possible entrapment spaces.	
	Lighting takes into account vegetation, in both its current and mature forms, as well as any other element with the potential for blocking light.	
	Areas not intended for nighttime use are not lit, to avoid giving a false impression of use or safety. If danger spots are usually vacant at night, then avoid lighting them and close them off to pedestrians.	
	"Safe routes" are selected and lit so that these become the focus of legitimate pedestrian activity after dark.	
	Light standards and electrical equipment are located away from walls or low buildings to avoid climbing opportunities.	
	Photoelectric rather than time switches are used for exterior lighting.	
	In areas used primarily by older people, higher levels of brightness are provided in public/common areas.	
	Mix of uses n mixed-use buildings, increase opportunities for natural surveillance while protecting privacy.	Comments or other
		strategies used:
	Where allowed by city code, ticket kiosks and shops are located on lower floors and offices on upper floors. In this way, office workers can observe the businesses after hours, while the office entrances can be observed by the business during business hours.	
	Food kiosks, restaurants, etc. are included within parks and parking structures, if applicable.	
И	Security bars, shutters and doors Where used and permitted by building and fire codes, security bars, shutters and doors should allow	Comments or other strategies used:
	observation of the street and be consistent with the architectural style of the building.	
	Security bars and security doors should be visually permeable (see-through).	
	ACCESS CONTROL	Comments or other
	Building identification Ensure that buildings are clearly identified by street number to prevent unintended access and to assist people who are trying to find the building.	strategies used:
	Street numbers are plainly visible and legible from the street or road fronting the property.	
	Street numbers are made of durable materials, preferably reflective or luminous, and unobstructed (e.g. by foliage).	
	For larger projects, location maps (fixed plaque format) and directional signage are provided at public entry points and along internal public routes of travel.	

	PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
	Entrances Avoid confusion in locating building entrances.	Comments or other strategies used:
	Entrances are easily recognizable through design features and directional signage. Entry access into facilities is limited.	
	The number of entry points is minimized.	
	Landscaping Use vegetation as barriers to deter unauthorized access.	Comments or other strategies used:
	Consider using thorny plants as an effective barrier.	
	Landscaping location Avoid placement of vegetation that would enable access to a building or to neighboring buildings.	Comments or other strategies used:
	Large trees, garages, utility structures, fences and gutters are not located next to second- story windows or balconies that could provide a means of access.	
	Security Reduce opportunities for unauthorized access.	Comments or other strategies used:
	There is some kind of active surveillance (CCTV, alarm systems, guard service or police patrols).	
	Floor-level windows are made of lexan, polycarbonate, etc.	
	Doors to critical areas are secured, or have access control.	
	The facility practices key control.	
	The facility practices inventory control.	
	Tamper-proof locking systems are used for the building and offices.	
	Consider the use of security hardware and/or human measures to reduce opportunities for unauthorized access.	
	Signage Ensure that signage is clearly visible, easy to read and simple to understand.	Comments or other strategies used:
	Strong colors, standard symbols and simple graphics are used for informational signs.	
	There is signage to reinforce transition zones and give direction.	
Su	rface parking and parking structure:	
	Upon entering the parking area, both pedestrians and drivers can get a clear understanding of the direction to stairs, elevators and exits.	
	In multi-level parking areas, creative signage is used to distinguish among floors to enable users to easily locate their cars.	
	Users are advised of security measures that are in place and where to find them — i.e., security phones or the intercom system.	
	Signage is provided in the parking area advising users to lock their cars.	
	Where exits are closed after hours, this information is indicated at the parking area entrance.	

	PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
	OWNERSHIP	Comments or other
	Maintenance	strategies used:
	Create a "cared for" perception.	
	Building is well-maintained.	
	Landscaping is well-maintained, in order to give an impression of ownership, care and security.	
	Materials Use materials that reduce the opportunity for vandalism.	Comments or other
_		strategies used:
	Consider using strong, wear resistant laminate, impervious glazed ceramics, treated masonry products, stainless steel materials, anti-graffiti paints, and clear over sprays to reduce opportunities for vandalism. Avoid flat or porous finishes in area where graffiti is likely to be a problem.	
	Where large walls are unavoidable, vegetative screens are used.	
	Common areas and/or street furniture are be made of long-wearing, vandal-resistant materials and are secured by sturdy anchor points, or removed after hours.	
	STATIONS AND TERMINALS (BUS OR RAIL)	Commente en ultra
	Storage and baggage lockers are not incorporated in station design.	Comments or other strategies used:
	Information centers, ticket vending machines and concessions are placed so as not to obstruct sight lines.	Strategies used.
	Street entrances are well illuminated.	
	Stairways are left open to increase visibility.	
	Mirrors are installed on blind corners.	
	Bathrooms are located near a highly traveled part of the station, not in a remote area.	
	Bathroom doors are locked open during business hours.	
	Clear border definition of controlled space (public to restricted) is provided.	
	Transitional zones are clearly marked.	
	Cul-de-sacs and alcoves are avoided.	
	Transparent materials are used to enhance sight lines and enhance security.	
	Walls are painted or tiled in a reflective material to increase illumination.	
	Where possible, stations/terminals have open shafts or skylights to bring in natural light.	
	Underpass and passageways illuminations are vandal resistant.	
	Off-hour waiting areas are clearly marked, visible to customers and equipped with CCTV and intercom system.	
	Train enunciators, visual and audio, in stations alert customers of arrivals and minimize time spent on isolated platforms or mezzanines.	
Sit	e layout:	
	Structures are set back from roads and parking areas, if applicable.	
	Physical barriers such as bollards, road spikes, and fencing enforce setbacks and/or prevent ramming.	
	Vehicle entrances are kept to a minimum.	
	Sight lines around the station are unobstructed.	
Arc	chitectural features:	
	"No Trespassing" signage is provided where applicable.	
	Instructions are posted or broadcasted on how to report suspicious activity.	
	Bright paint colors are used to increase ambient lighting.	

PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
STATIONS AND TERMINALS (BUS OR RAIL) (continued)	Comments or other strategies used:
 Interior layout: Interior station layout provides unobstructed sight lines, minimizing hidden areas or remote passageways. Kiosks, ads and other information are positioned so they don't disrupt sight lines. Columns and blind corners are minimized. Security mirrors are installed on columns and corners. Operator booth is positioned for maximum presence and visibility within station. Nonpublic facilities are hidden and not identified. 	
 Systems and services: Appropriate surveillance is provided at entrances, at access points to nonpublic areas and throughout the station. Sufficient lighting is provided for nighttime surveillance. Intrusion alarms are installed at access points to nonpublic areas. Communication links to administrative and emergency response centers are provided. Backup emergency lighting is installed. 	
ELEVATED STRUCTURES Site layout: Access to land below structure is restricted, where possible. Structure is set back from roads, parking areas and other buildings, if possible. Physical barriers such as fences, bollards and fenders enforce setbacks and prevent ramming. Adjacent roadways are designed to inhibit high-velocity ramming of columns. Clear sight lines are provided under and around the structure.	Comments or other strategies used:
 Interior layout: Emergency and maintenance access points are limited. Architectural features: Emergency and maintenance access points are secured with gates, locks or other access-control measures. "No Trespassing" signage is provided where applicable. Columns are made difficult to climb (by choice of materials, dimensions or barriers such as fences). 	
STRATEGIES FOR TRANSIT STOPS Site layout: Physical barriers such as bollards and fencing are provided to prevent ramming, or to prevent unauthorized access if the stop has a segregated transit way. Interior layout: Kiosks, ads and information are positioned so as to not disrupt sight lines.	Comments or other strategies used:
 Architectural features: Signage deters nontransit vehicles from the stop area. Systems and services: Emergency call boxes are provided report incidents. Adequate lighting is provided for surveillance. 	

PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
ADMINISTRATIVE BUILDINGS AND OCCs Site layout: The number of access points is minimized. Building entrances face away from unsecured areas. Sight lines are unobstructed around the building. 	Comments or other strategies used:
 Interior layout: Building layout provides unobstructed sight lines, minimizing hidden areas and blind corners. Architectural features Critical equipment is secured with gates, locks or other access-control measures. "No Trespassing" signage is provided where applicable. Sufficient lighting is provided for nighttime surveillance. Appropriate surveillance and access management system are provided at entrances. Backup emergency lighting is provided. 	
MAINTENANCE AND STORAGE FACILITIES Site layout: Structure and vehicle-storage areas are set back from roads and public parking areas. Physical barriers such as bollards, fencing and grade changes are used to enforce setbacks and secure the perimeter. The number of access points is minimized. Staffed security checkpoints are provided at site access points. Sight lines are unobstructed throughout the site. The parking area is segregated from transit vehicles and fuel storage. Interior layout: Building layout provides unobstructed sight lines, minimizing hidden areas and blind corners. Architectural features: Rolling doors restrict view or access into maintenance barns. Critical equipment is secured with gates, locks or other access-control measures. System and services: Remote surveillance and alarm systems are installed. Sufficient lighting is provided for nighttime surveillance. Backup emergency lighting is provided.	Comments or other strategies used:

PERFORMANCE STANDARD AND FUNCTIONAL AREA CONSIDERATIONS	EVALUATION
TRACK, TUNNEL AND RIGHT OF WAY (RAIL ONLY)	Comments or other
Tracks and track right-of-way are protected against encroachment and unauthorized access.	strategies used:
Vegetation is eliminated from the track right-of-way and kept low in the areas adjacent to tracks.	
Signage warn of potential dangers.	
Natural barriers are used whenever possible.	
Clearly identified boundary lines are established.	
Tunnels are adequately illuminated.	
Rooms, used or unused, are well-secured.	
Intrusion detection prevents unauthorized entrance into tunnels, exits and ventilation shafts.	
Access control is provided for employees into tunnels, shafts, etc.	
Provisions are made for people to call for help.	
Walkways are clearly identified.	
Access points are isolated from public roadways and parking areas.	
Physical barriers such as ditches, bollards, road spikes and fencing are provided around portals and other access points.	
Vent ducts are situated in self-contained secure buildings, locked, elevated and hidden.	
Tunnels do not contain unnecessary niches that may conceal people or explosives.	
Physical barriers shield tunnel walkway from platform or portal access.	
Emergency exit doors lock from the outside but allow unimpeded egress during emergencies.	
Solid access doors are provided to ventilation shafts whenever grating is unnecessary.	
"No Trespassing" signage is provided where applicable.	

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Definitions

activity support: Placing activities in public spaces that are intended for use by residents or customers and other legitimate users and, therefore, discourage criminal or undesirable activity.

asset: Any real or personal property, tangible or intangible, that a company or individual owns that can be given or assigned a monetary value.

crime generators: Locations and activities that have the propensity to generate crime in the surrounding area.

crime statistics: The tabulations of crimes by time, geography, characteristics of offenders and victims, modus operandi, effectiveness of police response, arrests, convictions, sentences and other data.

design conflict: Two incompatible activities that are located next to each other and are forced to compete for the same space.

maintenance: The continued care and upkeep of a space for its intended purpose. It also serves as an expression of ownership.

natural access control: The physical channeling of people coming and going from a space by the judicial placement of entrances, exits, fencing systems, landscaping and lighting.

nonrevenue transit facility: A non-publicly accessible transit facility or the non-publicly accessible portion of a mixed revenue/nonrevenue facility, i.e. operations control centers, maintenance facilities, bus vehicle storage yards, rail vehicle storage yards, traction power substations, communication rooms, train control rooms, emergency fan plants, elevator rooms, passenger station ancillary rooms and other similar facilities.

natural surveillance: The placement of physical features, activities, and people in a way that maximizes visibility.

revenue transit facility: A publicly accessible transit facility or the publicly accessible portion of a mixed revenue/nonrevenue facility, i.e. passenger stations and terminals.

risk assessment: A formal methodical process used to evaluate risks to a transit system. The security portion of the risk assessment identifies security threats (both terrorism and crime) to the transit system; evaluates system vulnerabilities to those threats; and determines the consequences to people, equipment and property.

station: A type of public transportation passenger facility designated for the purpose of boarding and alighting passengers. Station features and amenities may include information/waiting areas, boarding and alighting platforms, ticket/fare card sales, turnstiles or other fare collection equipment, restrooms, concourses, mezzanines, vendor shops and other related facilities.

transit agency: A representative organization that operates transit and other transportation related services.

target hardening: Providing physical security to a target making it more resistant to attack.

territorial reinforcement (territoriality): The use of physical attributes that express ownership such as fences, signage, landscaping, lighting, pavement designs, etc.

unassigned space: Sites built with spaces that have no assigned purposes and no one to exercise control over them.

Abbreviations and acronyms

ADA	Americans with Disabilities Act
ΑΡΤΑ	American Public Transportation Association
ASIS	American Society for Industrial Security
CCTV	closed-circuit television
CPTED	crime prevention through environmental design
FTA	Federal Transit Administration
IESA	Illuminating Engineering Society of America
NCHRP	National Cooperative Highway Research Program
000	operations and control center
TCRP	Transit Cooperative Research Program
TSI	Transportation Safety Institute