

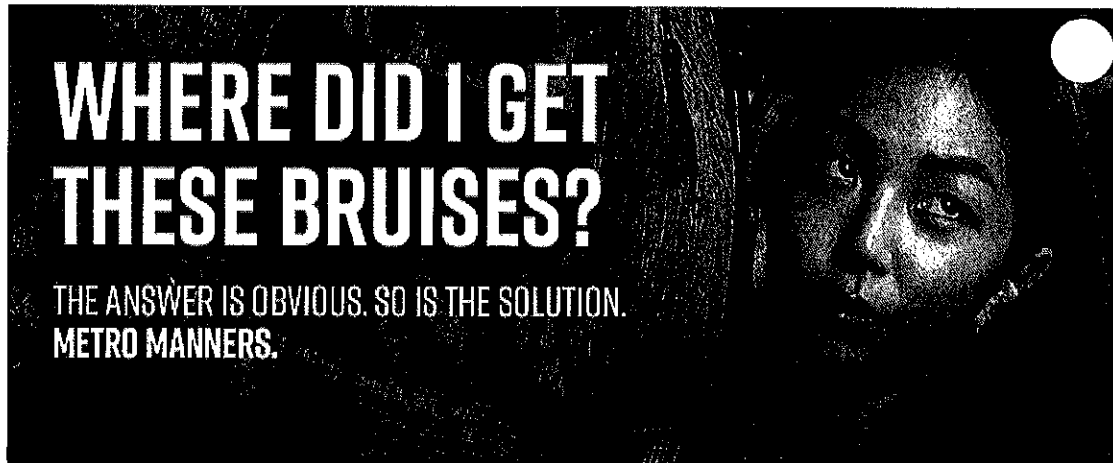
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## Washington Metropolitan Area Transit Authority

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### Rules and Manners



### General

#### Do

- Use headphones with all audio and video devices.
- Let passengers get off the train before you board.
- Be courteous. Seats next to the doors are reserved for senior citizens and riders with disabilities. Please give your seat to someone who needs it more than you do.
- Put trash in trash bins and newspapers in the newspaper recycling bins.
- Give senior citizens and riders with disabilities priority when using the elevators.
- Stand at least two feet behind the edge of the platform. Flashing lights along the platform edge announce that a train is arriving. A recorded voice followed by chimes warn that train doors are closing.
- Follow official instructions at all times. Try to remain calm in emergencies.
- Step carefully over the gap between the train door and the platform.
- Report any unattended packages to a transit police officer, station manager or train operator.

#### Don't

- Eat, drink, smoke or litter on Metro vehicles or in stations. Metro Transit Police issue citations or make arrests to enforce the law.
- Try to block or force train doors open. They do not reopen like elevator doors.
- Touch the train doors when they are opening or closing.
- Lean against the train doors.

- Run in the station.
- Sit on the platform edge.
- Walk on the trackbed. The third rail carries 750 volts of electricity. Always stay away from it even if you think the power is off. The third-rail power is usually not affected during a station power outage.

## On Escalators

### Do

- Stand facing forward and hold the handrail.
- Hold children by the hand.
- Keep feet away from the sides.
- Make sure you have no dangling clothing or loose shoelaces that could get caught.
- To stop an escalator **in an emergency**, use the emergency button. Emergency stop buttons are at the top and bottom of the escalators on the right hand side near the floor under a flap.

### Don't

- Ride barefoot.
- Run on the escalator.
- Run down the up escalator or vice versa.
- Sit on the steps or the handrail.
- Take the escalator if you are using a stroller, wheelchair or handcart or have a heavy load.

## For Parents

### Do

- Hold a small child's hand at all times. On escalators, make sure your child's other hand is not touching the side panel.
- If you have a stroller, use the elevator. There's no safe way to carry an infant in a stroller on an escalator. If the elevator is out of service, carry your infant in your arms, fold the stroller, and take the escalator.
- Make sure that your child has no dangling clothing, untied shoelaces or unbuckled shoes.
- Make sure your child gets on and off the train with you. Help each child step on and off the train or escalator safely.
- Devise a plan ahead of time with your children on what to do in case you get separated. If you do get separated, tell a Metro employee. Station managers, transit police, train operators, and street and operations supervisors are all trained to help you.

### Don't

- Let a child sit on escalator steps or on the edge of the platform.
- Let a child play or run in the station or on the train.