July 30, 2010

Dear Colleagues,

On behalf of the APTA Human Resources Committee and the American Public Transportation Association (APTA), we are delighted to provide you with APTA’s Preliminary Skill Development and Training Needs Executive Report, accompanying executive summary and presentation.

This report package, prepared for APTA and for the industry, is based on the 2009 APTA preliminary industry training needs survey conducted for APTA and the Human Resources Committee by industry consultants. The survey was sent to a sampling of over 680 APTA members from front line supervisors to top executives in both the public and private sectors. Two hundred and fifty-eight people completed the survey. Members at all levels responding to the survey provided candid and thoughtful replies. The responses far exceeded our expectations. The accompanying report:

- Confirms and demonstrates industry assumptions about the impact of impending baby boomer retirements;
- Identifies top ten training needs for all levels of leaders and supervisors in both the public and private sectors;
- Provides five key report conclusions and recommendations for APTA and for the industry.

The findings and recommendations from this report are an excellent guide which complements the work of APTA’s Blue Ribbon Panel on Workforce Development and helps take us to the next step. The report provides guidance on where to focus our initial energies and resources.

We encourage you to read and share this report. The recommendations included in this report are actions that can help both APTA as an organization and its members. The Human Resources Committee and APTA are committed to using the recommendations of this report along with the recommendations of the Blue Ribbon Panel on Workforce Development, as we work together to solve the critical workforce development needs of the public transportation industry.

Respectfully,

Doran Barnes
Vice Chair – Human Resources

Mary Ann Collier
Chair, Human Resources Committee

DB:MC/jwn:cp

Attachments